

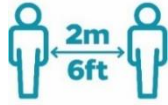
4/9/2021



Hilton Hawaiian Village Waikiki Beach Resort
2005 Kalia Road
Honolulu, Hawaii 96815
808-949-4321

Aloha. E Komo Mai (Welcome to our Home),

We are so glad that you are here. We hope you enjoy your stay on the island of Oahu. To prepare for your arrival, we have taken extra safety precautions, including industry-leading hygiene practices. Please visit www.Hilton.com/cleanstay.



Please note that we require all guests and team members to wear a face mask. **The State of Hawaii has mandated that face masks be worn at all times in indoor and outdoor public spaces.** It is also required that all guests and team members maintain a social distance of at least six feet.

COVID19 DIAGNOSIS If you are diagnosed with Covid19 during your stay with us, please stay in your guestroom and call ext. 21.

HOUSEKEEPING SERVICES Customize Your Clean. For your comfort, we want your stay to be as undisturbed as possible, so we will only provide housekeeping upon request. To schedule housekeeping service **please call ext 44 or text us at 808-425-9010, the day prior.**

RESTAURANTS: DINE-IN & TAKE-OUT, GROCERIES, PACKAGED MEALS Please Scan the QR Code below for menus, phone numbers and locations. **Please note that these restaurants below and off-site food delivery companies are not allowed to make deliveries to our guestroom floors.**

ABC Stores – two locations Grab-n-Go Packaged Meals : Sun. – Thurs. 7am – 9pm, Fri. and Sat: 7am – 10pm, Rainbow Bazaar and Tapa Tower (see map on QR Code below)

Blue Water Shrimp & Seafood Dine-in or Take-Out made to order – 7:30am- 9:30pm, Rainbow Bazaar

CJ's New York Style Deli Dine-in or Take-Out made to order - 7:00am- 9:30pm, Rainbow Bazaar

DQ/Orange Julius 12 noon – 6:30pm, Beachfront

Hatsuhana Dine-in or Take-Out made to order – 10:30am-9:30pm, Happy Hour 2:30pm-5:00pm. Rainbow Bazaar

Fresco Italian Restaurant 4pm-9pm

Dine in or Take Out. Reservations recommended for dine in.

Hau Tree Cantina 7am-6pm, Super Pool Breakfast: 7am-10:30am, Lunch 11am-4pm

Lappert's Hawaii 6am – 9pm, Rainbow Bazaar

Round Table Pizza Dine-in or Take-Out made to order 11am – 10pm, Rainbow Bazaar

ROCKY Japanese Steak Teppan Restaurant

Take-Out Only 12noon – 3:30pm, Rainbow Bazaar

Dinner- Dine in only - 4:30pm – 10pm

Reservations Recommended for Dine-in -808-955-5955

STARBUCKS at Ali'i Plaza 6am-2pm

Located near the Ali'i Tower at the Ali'i Plaza
Delicious Coffees, Pastries and Sandwiches.

TAPA BAR 5pm – 9pm, Tapa Tower, Tropical cocktails, draft beer and spirits. (Opens Friday, April 16)

Wiki Wiki Market Take-Out / Grab-n-Go- 7am- 5pm, Located in the Ali'i Tower ground floor, Breakfast, Lunch, Snacks and Beverages

WAIKIKI STARLIGHT LUAU



Reserve your seats for our amazing Luau on the Great Lawn

GUEST DIRECTORY



Scan here for our complete Hilton Hawaiian Village Guest Directory

To scan, just hover your mobile phone camera over the QR Code until you see the link pop up. Tap the link and our Guest Directory will open on your mobile phone.



Text Us

808-425-9010

If we can help with anything, anytime, just text us and provide your name and room number.

WHO TO CALL

(Dial extensions from your guest room or lobby house phone)

- **Text us at 808-425-9010**
- Emergency: 21
- Bell Desk: 41
- Business Center: 74160
- Concierge: 30 or 808-846-6368
- Front Desk: 46
- Guest Services: 54
- Housekeeping: 54
- Manager on Duty: 23
- SpeediShuttle: 808-839-6248
- Taxi: 808-233-3333

AIRPORT TAXI OR SHUTTLE

Call Charley's Taxi: 808-233-3333

Call SpeediShuttle 808-839-6248

ATM MACHINE Located in the Main Lobby, Diamond Head Tower and Tapa Tower Concourse (near ABC Store in the Tapa Tower).

BUSINESS CENTER & POST OFFICE Open Mon – Sat (closed Sun.) 8:00am – 5pm. (Closed for lunch 12noon – 1:00pm) Located in the Diamond Head Tower. Dial 74160.

CAR RENTAL

The National Car Rental desk offers cars conveniently located right here at Hilton Hawaiian Village. The desk is located in the Rainbow Bazaar. For reservations call [\(808\) 949-4321](tel:8089494321) Ext. 64, [\(800\) 468-3334](tel:8004683334),

DOCTORS ON CALL STRAUB DOCTORS ON CALL provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-971-6000 or After Hours 808-971-6000

FITNESS CENTER Open Daily. 6:00am-10am, 3:00pm-7:00pm. Located on the 4th floor of the Kalia Tower. Face masks are required in the fitness center. Capacity is limited – sign up with the Fitness Center attendant.

CHECK-IN TIME: 4pm

CHECK-OUT TIME: 11am



EXPRESS CHECK-OUT: For contactless Check-Out, just text us at 808-425-9010 and drop your room keys in our Express Check-Out Boxes located in the Main Lobby and Rainbow Tower Lobby. Folio/Receipts are available via your Honors App.

HAWAIIAN CULTURAL ACTIVITIES & OUTDOOR FITNESS

CLASSES Cultural classes include hula lessons, lei making. Start your day with Yoga, Aerobics, Tai Chi. See class schedule by scanning our QR Code Directory. First come to secure a spot.

MANDARA SPA & SALON Open Daily. 10:00am – 6:00pm. Check-in on the 4th floor of Kalia Tower. Dial 74370 or call 808-945-7721 or email us at Hawaii@mandaraspa.com

PARKING

Daily Self-Parking Charge for registered hotel guests: \$49/night *, motorcycle/moped: \$10/day* parking.) Oversized Vehicles: Vehicles over 6' 6" do not fit in our parking garage and will not be allowed to park at the resort. Lost Ticket: \$100.00* *Prices exclude tax.

POOLS & POOL RULES

FACE MASKS RULES ENFORCED*

All guests must wear masks at all times on pool deck, except when swimming, showering, or consuming food and beverages

Grouping of chairs limited to 10 – per Hawaii Order, Section II.G

Super Pool 9am – 6pm.

Tapa Pool 9am – 6pm

Paradise Pool 9am – 6pm, Slides 1pm-5pm

Ali'i Tower Pool Available only for guests of Ali'i Tower, Open Daily from 9am – 6pm

POOL & BEACH TOWELS

You will receive Pool Towel Cards at check-in. Present your towel cards to the **Super Pool Towel Stand** Open Daily from 9am – 6pm. **Tapa Pool Towel Stand** 10am-6pm. Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.

TOURS & ACTIVITIES

Visit our Concierge Desks in the Main Lobby (8am-6pm) and the Rainbow Tower Lobby (8am-4pm)

From helicopter rides and golfing trips to ocean cruises and watersports, a wide choice of options are available. For more information, call us at 808-846-6368