

# Your Essentials

**Text Us**  
**808-425-9010**

If we can help with anything, anytime, just text us and provide your name and room number.

## WHO TO CALL

(Dial extensions from your guest room or lobby house phone)

- Text us at **808-425-9010**
- Emergency: 21
- Bell Desk: 41
- Business Center: 74160
- Concierge: 30 or 808-846-6368
- Front Desk: 46
- Guest Services: 54
- Housekeeping: 54
- Lost and Found: 54
- Manager on Duty: 23
- Mandara Spa: 74370
- SpeediShuttle: 808-839-6248
- Taxi: 808-233-3333
- Tours & Activities: 808-846-6199

## HOUSEKEEPING SERVICES

Customize Your Clean. For your comfort, we want your stay to be as undisturbed as possible, so we will only provide housekeeping upon request.

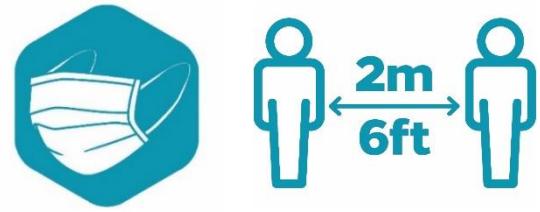
**To schedule your guest room cleaning please dial ext 44 or text us at 808-425-9010 the day prior.**

**Mahalo.**

Hilton Hawaiian Village Waikiki Beach Resort  
2005 Kalia Road  
Honolulu, Hawaii 96815  
808-949-4321



To prepare for your arrival, we have taken extra safety precautions, including industry-leading hygiene practices. Please visit [www.Hilton.com/cleanstay](http://www.Hilton.com/cleanstay).



## Face Masks & 6 ft. Social Distance

Please note that we require all guests and team members to wear a face mask. The State of Hawaii has mandated that facemasks be worn at all times in indoor and outdoor public spaces, including throughout this resort. It is also required that all guests and team members maintain a social distance of at least six feet.



**CHECK-IN TIME:** 4 pm  
**CHECK-OUT TIME:** 11 am

**EXPRESS CHECK-OUT:** For contactless Check-Out, just text us at 808-425-9010 and drop your room keys in our Express Check-Out Boxes located in the Main Lobby.

# Dining On-Site - Breakfast

## See Map Locations on Page 6

*Please note that these restaurants and off-site food delivery companies are not allowed to make deliveries to our guestroom floors.*



### ABC Stores / Island Deli

Grab-n-Go Packaged Meals : Sun. – Thurs. 7am – 10pm,  
Fri. and Sat: 7am – 10pm

Located at two locations: Rainbow Bazaar and the Tapa Tower Concourse

Hawaiian Coffee, bottled juices, fresh fruit bowls, pastries, breakfast sandwiches, groceries and more.

### Blue Water Shrimp & Seafood

Breakfast Dine-in or Take-Out made to order– 7:30am- 10am

Located in the Rainbow Bazaar

Hawaii fusion restaurant serving up Aloha every morning for breakfast. Call 808-955-5400

### CJ's New York Style Deli

Dine-in or Take-Out made to order - 7:00am- 9:30pm

Located in the Rainbow Bazaar

Waikiki's largest breakfast selection served all day.

Dial ext 74068 from your guest room or 808-942-0027

[www.cjsdeliwaikiki.com](http://www.cjsdeliwaikiki.com)

### Hau Tree Cantina

Dine-in or Take-Out made to order –

Breakfast 7:00am- 10:30am, Lunch 11am-4:00pm, Bar open until 6:00pm

Located at the Super Pool

### Lappert's Hawaii

6am – 9pm

Located in the Rainbow Bazaar

Fresh baked goods and delicious coffees.

Dial ext 74152 or 808-943-0256

[Lappert's Hawaii Menu](#)

### STARBUCKS at Ali'i Plaza

6am-5pm

Located near the Ali'i Tower at the Ali'i Plaza

Delicious Coffees, Pastries and Sandwiches.

### Wiki Wiki Market

Take-Out / Grab-n-Go- 7:00am- 5:00pm

Located in the Ali'i Tower ground floor

Breakfast, Lunch, Snacks and Beverages



*Note: Information above may change without notice.*

# Dining On-Site - Lunch, Snacks & Dinner

## See Map Locations on Page 6

### ABC Stores / Island Deli

Grab-n-Go Packaged Meals: Sun. – Thurs. 7am – 10pm, Fri. and Sat: 7am – 10pm

Located at two locations: Rainbow Bazaar and the Tapa Tower Concourse

Sandwiches, salads, groceries, beer, wine and spirits.

### Accents at Grand Waikikian

Grab-n-Go Packaged Meals: Sun. – Thurs. 11am – 7pm

Located in the Grand Waikikian Tower

Sandwiches, salads, groceries, beer, wine and spirits.. 808-947-8405

### Blue Water Shrimp & Seafood

Dine-in or Take-Out made to order– 7:30am- 10pm

Located in the Rainbow Bazaar

Hawaii fusion restaurant serving up Aloha on every plate.

Seafood, steaks and local favorites like Garlic Shrimp and Poke. Call 808-955-5400

### CJ's New York Style Deli

Dine-in or Take-Out made to order - 7am- 9:30pm

Located in the Rainbow Bazaar

Specializing in thick New York-style deli sandwiches, tasty pastas, half-pound burgers, soups and salads. Beer, wine and specialty beverages.

Dial ext 74068 from your guest room or 808-942-0027

[www.cjsdeliwaikiki.com](http://www.cjsdeliwaikiki.com)

### DQ/Orange Julius 12 noon – 6:30pm

Located on the beach in front of the Rainbow Tower. Hot Dogs, Pretzels, Blizzards, Smoothies, Shakes and soft serve cones.

### Fresco Italian Restaurant

Dine-in or Take-Out made to order – 4:00pm-9:00pm

Located in the Rainbow Bazaar

Italian cuisine with an island flair.

Dial ext 74077 or 808 941-8868

[www.frescohawaii.com](http://www.frescohawaii.com)

### Hau Tree Cantina

Dine-in or Take-Out made to order - 7:00am- 6:00pm

Located at the Super Pool



Hawaiian Shave Ice at Wiki Wiki Market



*Continued on next page*

*Note: Information above may change without notice.*



# Dining On-Site - Lunch, Snacks & Dinner

## See Map Locations on Page 6

### STARBUCKS at Ali'i Plaza

6am-5pm

Located near the Ali'i Tower at the Ali'i Plaza

Delicious Coffees, Pastries and Sandwiches.



### Hatsuhana Restaurant & Sushi Bar

Dine-in or Take-Out made to order – 10:30am-9:30pm

Happy Hour: 2:30 – 5:00pm, Located in the Rainbow Bazaar

Japanese cuisine, sushi menu. Beer, wine and specialty beverages.

808 946-8287

[www.hatsuhanausa.com](http://www.hatsuhanausa.com)

### Lappert's Hawaii

6am – 9pm

Located in the Rainbow Bazaar

Gourmet Hawaiian Ice Cream, Shakes, Smoothies, Fresh baked goods and delicious island coffee. Dial ext 74152 or 808-943-0256

[Lappert's Hawaii Menu](#)

### Round Table Pizza

Dine-in or Take-Out made to order 11am – 10pm

Located in the Rainbow Bazaar

Voted Waikiki's #1 traditional and specialty pizzas, with dough rolled fresh daily! Also enjoy a variety of salads, baked sandwiches, and tasty appetizers. Beer and wine. 808-955-0137

[www.roundtablepizzawaikiki.com](http://www.roundtablepizzawaikiki.com)

### ROCKY Japanese Steak Teppan Restaurant

Take-Out Only 12noon – 3:30pm, Rainbow Bazaar

Dinner- Dine in only - 4:30pm – 10pm

**Reservations Recommended for Dine-in** 808-955-5955

Masterful Teppanyaki Chefs prepare steak and seafood delicacies on a tableside grill with skillful dexterity. Ala Carte menu also available.

Beer, wine and specialty beverages.

Dial ext 74072 or call 808-955-5955, Menu at [www.rockyhawaii.com](http://www.rockyhawaii.com)

### Tapa Bar

5pm – 9pm . (Opens Friday, April 16)

Located near the Tapa Tower

Tropical cocktails, draft beer and spirits.

### Wiki Wiki Market

Take-Out / Grab-n-Go- 7am- 5pm

Located in the Ali'i Tower ground floor

Breakfast, Lunch, Snacks and Beverages



## HILTON HAWAIIAN VILLAGE PRESENTS

# Waikiki Starlight Luau

( See Map Location on Page 6 )

The drama and grace of Polynesia unfolds on our beautiful Great Lawn with live music, drums, the captivating dances of the South Pacific and the fiery drama of the amazing fire knife dancers.

Shows are on Thursdays and Fridays at the Great Lawn.  
5:30pm-8pm

**Live Music** – Hawaii's best musicians will showcase native Hawaiian music and Polynesian chants

**Energetic and Beautiful Dances** – Our beautiful dancers will mesmerize you with dances from Hawaii, Polynesia and the Pacific.

**Waikiki's Most Dramatic Fire Knife Dance** – Enjoy the skilled performance of our 4 acrobatic Fire Knife Dancers

**Resort-quality dining** – Known for having the Best Luau cuisine on the island, you will love our exotic flavors and locally sourced island ingredients



Located on the Great Lawn

### Golden Circle Seating

Available for **\$150 per adult** (12 years and up) and **\$95 per child** (ages 4-11)(Children 3 and under are free)

- Lei Greeting
- Mai Tai Punch and one beverage
- Hawaiian and other Island delicacies

[Book Now](#)



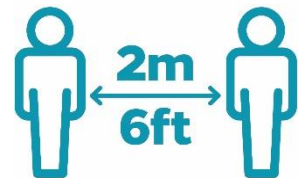
Reserve Tickets Online

### Premier Seating

Book our upgraded tickets for just **\$195 per adult** (12 years and up) and **\$140 per child** (ages 4-11)(Children 3 and under are free) and enjoy the following exclusive benefits:

- Lei Greeting
- Premier seating, closest to the stage
- Mai Tai Punch and two beverages
- Hawaiian and other Island delicacies
- Be first to enjoy the feast!

[Book Now](#)



**You must wear a face mask to enjoy the Luau at the Great Lawn. The State of Hawaii requires that face masks must be worn in all outdoor and indoor public areas at all times. (State of Hawaii Order, Section II.G)\***

\*AMMENDMENT TO HO“OULUI HONOLULU 4.0 states: An owner or operator of a designated business and operation under this Order, Section II.G, or city department may refuse admission or service to any individual who fails to wear face coverings.

Prices do not include tax and gratuity. Complimentary validated self-parking is available at the resort.

*Note: Information above may change without notice.*



# Resort Map



\*ADA Access for Fresco  
 Located at the Rainbow Bazaar, Fresco is only accessible by stairs.  
 For dining options please contact Fresco at 808-941-8868.



# Our Facilities

## ADA EXPRESS CART

Convenient transportation is available via our HHV Express Cart. Guests can simply dial 41 and one of our friendly Bell Service Clerks will arrange pick-up from their tower and transport to their destination within the resort.

## ADA ACCESS FOR FRESCO'S

Fresco Italian Restaurant is only accessible by stairs. Patrons unable to negotiate steps will be served on tables situated on the 1<sup>st</sup> level of the Rainbow Bazaar near the stairs leading up to the restaurant.

## AIRPORT TAXI OR SHUTTLE

Call Charley's Taxi: 808-233-3333 You can also [book online here](#).

Call SpeediShuttle: 808-839-6248 You can also [book online here](#).

**ATM MACHINE** Located in the Main Lobby, Diamond Head Tower and Tapa Tower Concourse (near ABC Store in the Tapa Tower). See Map on page 5.

**BUSINESS CENTER** Xerox Business Center, Open Mon – Sat (closed Sun.) 8:00am – 5pm. (Closed for lunch 12noon – 1:00pm) Located in the Diamond Head Tower. Dial 74160.



## CAR RENTAL

The National Car Rental desk offers cars conveniently located right here at Hilton Hawaiian Village. The desk is located in the Rainbow Bazaar. For reservations call [\(808\) 949-4321](#) Ext. 64, [\(800\) 468-3334](#), or [book online](#).

## CONCIERGE DESKS

Located in the Main Lobby from 7:30am-8:00pm, Tapa Tower Desk 7:30a,-5pm, Rainbow Tower 8am-3p, Activities Desk 8am-6pm, Daily. 808-846-6368

**DOCTORS ON CALL** STRAUB DOCTORS ON CALL provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-973-5250 or After Hours 808-971-6000  
*The ADA access to the DOC office is from and thru the 2nd floor of parking structure ( take the Mid-Pacific conference/parking elevators to 2nd floor).*

**DRY CLEANING** Laundry bags and ticket forms are available at the Bell Desk in the Main Lobby between 7 am and 11 pm, daily. Same-day service available only on Mon., Wed. and Fri. (if dropped off on Tues. or Thurs. return will not be until the next day.) Laundry is returned between 5 – 6pm. No laundry service on Sat. or Sun. Dial 54

**DVD NOW CARD** Your DVD Now Card can be used to access movies and games from the DVD Now machines located in the lobby of your tower. The DVD Now Card is your pass to many of our cultural and exercise activities. Carry it with you.

**FITNESS CENTER** Open Daily. 6:00am-10am, 3:00pm-7:00pm. Located on the 4<sup>th</sup> floor of the Kalia Tower. Face masks are required in the fitness center at all times. Capacity in limited – sign up with the Fitness Center attendant.



## HAWAIIAN CULTURAL ACTIVITIES

Experience the essence of Hawaii with cultural classes that include hula lessons and lei making. Various locations. See class schedule on page 9. First come to secure a spot.

# Our Facilities

## LUGGAGE STORAGE – OVERNIGHT

Available at Xerox Business Center, Mon-Sat, 8am-5pm located at the Diamond Head Tower. Dial 74160 or call 808-949-0656 or email: hxbc@Xerox.com



**MANDARA SPA & SALON** Open Daily. 10:00am – 6:00pm. Check-in on the 4<sup>th</sup> floor of Kalia Tower.

Mandara Spa at the Hilton Hawaiian Village creates an experience that is truly unforgettable. As the largest spa in Waikiki, Mandara Spa offers relaxing massages, rejuvenating facials, refreshing body scrubs and wraps, and an innovative full service salon. Incorporating indigenous Hawaiian ingredients.

Dial 74370 or call 808-945-7721 or email us at Hawaii@mandaraspaspa.com

[MANDARA SPA MENU](#)

Website: [Mandara Spa at Hilton Hawaiian Village](#)



## OCEAN & LAGOON WATERCRAFT

Open Daily from 9am-4:30pm. All rentals must be returned by 4:30pm

- Surfboards: All-day or 2-hour rentals
  - Two-person Kayaks: 1-hour or 2 hour rentals
  - Waterbees (lagoon only) : 1-hour or 2 hour rentals
- For Rentals visit the Waikiki Beach Activities Beach and Lagoon stands.

**OUTDOOR FITNESS CLASSES** Yoga, Morning Aerobics and Tai Chi classes are among our popular early riser fitness classes at the resort. See class schedule on page 9. First come to secure a spot.



## PARKING

Daily Self-Parking Charge for registered hotel guests: \$49/night \*, motorcycle/moped: \$10/day\* parking.)

Oversized Vehicles: Vehicles over 6' 6" do not fit in our parking garage and will not be allowed to park at the resort. Lost Ticket: \$100.00\* \*Prices exclude tax.

## POOLS & POOL RULES FACE MASKS RULES ENFORCED\*

**All guests must wear masks** at all times on pool deck, except when swimming, showering, or consuming food and beverages (State of Hawaii Order, Section II.G\*.)

**Grouping of chairs limited to 10** – per Hawaii Order, Section II.G

**Super Pool** 9am – 6pm.

**Tapa Pool** 9am – 10pm

**Paradise Pool** 9am – 6pm, Slides open 1-5pm

**Ali'i Tower Pool** Available only for guests of Ali'i Tower, Open Daily from 9am – 6pm

## POOL & BEACH TOWELS

You will receive Pool Towel Cards at check-in. Present your towel cards to the **Super Pool Towel Stand** Open Daily from 9am – 6pm. **Tapa Pool Towel Stand** 10am-6pm.

Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.

**POSTAL SERVICES** in the Xerox Business Center, Open Mon – Fri 8:00am-4:00pm Sat 8:00am – 2pm (closed Sun.) (Closed for lunch 12noon – 1:00pm) Located in the Diamond Head Tower. Dial 74160.

*Note: Information above may change without notice.*



# Our Facilities

## TRANSPORTATION

### CHARLEY'S VIP AIRPORT SERVICE & FLAT RATE SUVs VIP Full-Service Airport Package

Charley's Taxi offers a VIP Full-Service Airport package to Hilton Hawaiian Village with a variety of vehicle options. Your driver will meet your party with a luggage cart and a Paging Sign displaying your party's name.

On the ride to Hilton Hawaiian Village, your driver will provide each passenger a complimentary bottle of cold water, oshibori (hand towel), and a souvenir bag for the ladies. Lei are available for an extra charge. You'll also receive a Departure Reminder Card noting your return pick-up time.

Vehicle	To Hotel only	Round Trip	Capacity (w/bags)	Capacity (no bags)
Mini Van	\$110	\$190	4	6
SUV	\$135	\$255	6	6
Sprinter Van	\$180	\$335	8	13
Navigator SUV Limo	\$180	\$335	7	10

To reserve a Charley's Taxi VIP Full Service Airport package, please call [808-947-0077](tel:808-947-0077) or Ext 75255. You can also [book online here](#).

Click here to see our [enhanced cleaning protocols](#).

### Flat Rate SUVs

Charley's also offers SUV style without VIP services. With our flat rate s you can rest assured that no matter the traffic, the rate won't change.

- 6 passenger SUV: \$100
- 4 passenger SUV: \$75

If you are interested and not in a big hurry, your driver can show you some of Honolulu's historic sites on the way to Waikiki.

To reserve your ride, please call [808-947-0077](tel:808-947-0077) or Ext 75255. You can also [book online here](#).

### SPEEDISHUTTLE AIRPORT TRANSPORTATION

SpeediShuttle is the only shuttle that can drop off and pick up guests in the Main Lobby at the resort. All other "shuttles" including the Airport Shuttle will drop you off at the Tapa Bus Terminal (about a 3 minute walk to the Main Lobby).

*SpeediShuttle and all taxi cabs are able to drop you off at the Main Lobby.*

SpeediShuttle's Mercedes-Benz shuttles are equipped with GPS technology, which allows the staff to manage the service on a timely basis and also has kept them in the highest ranking for safety in the industry

- Shared Ride
- Exclusive Shuttle
- Lei Greeting is also available.

[Book Now](#) or call [808-949-4321](tel:808-949-4321) and ask for SpeediShuttle or email [hv@speedishuttle.com](mailto:hv@speedishuttle.com). From the resort call Ext. 70773 or stop by the SpeediShuttle desk in the Main Lobby.



### WEDDING CHAPEL

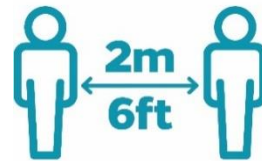
The Akala Chapel. Located next to the Village Green. Offering a variety of arrangements from a vow renewal gazebo wedding to an intimate chapel wedding. Please call 808-478-4052 or email at [hnldestination@watabe.com](mailto:hnldestination@watabe.com)

### WEDDING ON THE BEACH OR SURPRISE MARRIAGE PROPOSAL

There is no better way to say "I love you" than a surprise marriage proposal or wedding on the beach at the beautiful Hilton Hawaiian Village. Please call or text 808-829-1423 or email at [thebesthawaiiwedding@gmail.com](mailto:thebesthawaiiwedding@gmail.com)

# Cultural & Fitness Classes

- Meet at the locations below 10 minutes prior to class time. First come to secure a spot.
- Class sizes may be limited due to Covid19 restrictions by the City and County of Honolulu.
- Face Masks are Required to attend.
- Information below may change without notice.



HOURS	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
6:30 AM	<b>Aerobics</b> Village Green	<b>Yoga</b> Village Green	<b>Aerobics</b> Village Green	<b>Yoga</b> Village Green	<b>Yoga</b> Village Green	<b>Tai Chi</b> Village Green	<b>Yoga</b> Village Green
9:00 AM					Lei Making Paradise Lounge		Lei Making Paradise Lounge
10:00 AM			Lei Making Paradise Lounge		Lei Making Paradise Lounge		Lei Making Paradise Lounge
11:00 AM			Lei Making Paradise Lounge				
11:30 AM		<b>Hula Lessons</b> Village Green			<b>Hula Lessons</b> Village Green		
1:00 PM	Lei Making Paradise Lounge			Lei Making Paradise Lounge		Lei Making Paradise Lounge	
2:30 PM	Lei Making Paradise Lounge			Lei Making Paradise Lounge		Lei Making Paradise Lounge	
SUNDOWN				<b>Movie Night*</b> Tapa Bar			

\* Wednesdays: April 14: Star Wars – The Last Jedi (PG-13), April 21: Ratatouille (G), April 28, Moana (PG)





# POOLS & Pool Rules

For the safety of all our guest and team members, we have increased all health and safety measures at our pools.

**Make sure you bring a Face Mask and Maintain 6ft Social Distance from anyone outside of your "Family Unit."**



## FACE MASKS RULES ENFORCED\*

All guests must wear masks at all times on pool deck, except when swimming, showering, or consuming food and beverages. (State of Hawaii Order, Section II.G\*.)

Face Masks should NOT be worn in pools.

## GROUP OF TEN IS THE LIMIT\*

Groups on our pool decks are limited to no more than ten people.

## POOLS AND POOL HOURS

**Super Pool** 9am – 6pm.

**Tapa Pool** 9am – 10pm

**Paradise Pool** 9am – 6pm, Slides open 1-5pm

**Ali'i Tower Pool** Available only for guests of Ali'i Tower, Open Daily from 9am – 6pm

## TOWELS

You will receive Pool Towel Cards at check-in. Present your towel cards to the **Super Pool Towel Stand** Open Daily from 9am – 6pm. **Tapa Pool Towel Stand** 10am-6pm.

Please return soiled pool towels by 5:30pm or return them the next day. We will take the pool towel charge of \$20 per towel off your guest room folio.

**\*AMENDMENT TO HO'OULUI HONOLULU 4.0 states "An owner or operator of a Designated Business and Operation under this Order, Section II.G., or City department may refuse admission or service to any individual who fails to wear face coverings".**





# Out And About

## CATAMARAN CRUISES

### Spirit of Aloha Catamaran

Enjoy a premium sailing experience aboard the Spirit of Aloha, the premier catamaran yacht in all of Waikiki. Daily itineraries include Turtle Snorkel Sails, Adventure Cruises, and Sunset Cocktails. Fun, enjoyable, outdoor fresh air experiences accompanied by expert lifeguard-certified crew. Also inquire about Whale Watching every winter through spring, thousands of humpback whales migrate to Hawaii, providing boaters a magnificent marine wildlife viewing experience. For reservations call Tours & Activities Desk at ext 29.

## WAIKIKI BEACH ACTIVITIES

### Surf School

Learn to surf where legendary waterman, Duke Kahanamoku and Hawaiian Royalty did at Duke Kahanamoku Beach. Two hour surf school sessions offered daily at 9:00am, 11:00am, 1:00pm and 3:00pm

Call ext 74292 or 888-904-4088 from 9:00am – 5:00pm or visit any Waikiki Beach Activities Desk or Hilton Concierge Desk

## OCEAN & LAGOON WATERCRAFT

Open Daily from 9:00am-6:00pm. All rentals must be returned by 5:30pm

- Surfboards: All-day or 2-hour rentals
- Two-person Kayaks: 1-hour or 2 hour rentals
- Waterbees (lagoon only) : 1-hour or 2 hour rentals

For Rentals visit the Waikiki Beach Activities Beach and Lagoon stands.

## STAND-UP PADDLEBOARD YOGA (SUP YOGA)

Experience Hawaii in a unique way by trying yoga on a stand-up paddleboard for a fun and refreshing workout while enjoying the beauty of Waikiki. No matter what level you are – beginner, intermediate or advanced, join us to learn how to stand up paddleboard and challenge yourself with this new experience. We will guide you safely through basic yoga poses and fundamentals while having some fun in the sun.

Sign up the day prior at the Waikiki Beach Activities Desk at the Lagoon or schedule online below:

Schedule: SUP yoga classes are offered every day except Sunday (8:30am-10:00am, check in by 8:15am, RSVP 24 hours)

Cost: \$65.00 per person\* [Click here to make a reservation.](#)





# Tours And Activities

Tours & Activities Desk is open daily 9 am – 6 pm.  
Concierge Desks in the Main Lobby 7:30am -6pm

From helicopter rides and golfing trips to ocean cruises and watersports, a wide choice of options are available to help you make the most of your vacation. For more information, call us at 808-846-6368

[Click here](#) to visit our website, to see all of our tours and activities.

Here are a few examples:

## PEARL HARBOR TOUR

A Pearl Harbor tour is a must when on Oahu. Recognized as Hawaii's most popular visitor attraction, this moving and thought-provoking site holds not only a place in the history of the islands, but in the hearts, minds and personal histories of so many from beyond Hawaii. All tours led by a certified E Noa guide with a personal love and deep knowledge of Oahu.

## BEST OF KUALOA EXPERIENCE

The ultimate Kualoa experience! Three 90-minute immersive Hawaiian experience tours, which include: our ever-popular Hollywood Movie Sites Tour, our Jurassic Jungle Expedition, and our Taste of Kualoa Farm Tour.

## ATV ADVENTURE

Includes 1-hour ATV tour as well as two 90-minute Hawaiian Experience Tours.

## ZIPLINE CANOPY TOUR

### 8 SIDE-BY-SIDE ZIPLINE RUNS

Our long, high, and extra-quiet Oahu zip lines are designed so you can see the North Shore's famous beaches, farms, and lush mountains with the person of your choice right next to you. Lines range from 500 – 2400 feet.



# Guest Smoking Area



## Smoke Free Hawai'i Law Hilton Hawaiian Village® Smoking Policy

The law prohibits smoking, including e-cigarettes, in all "enclosed or partially enclosed" areas open to the public that include, but not limited to restrooms, lobbies, reception areas, hallways, bars, hotel rooms, balconies, restaurants, retail service establishments, and retail stores. A slight exemption is being made for hotels. The exemption clause says up to 20% of the rooms rented to guests in a hotel or motel may be designated as smoking rooms.

**Guestrooms:** As of November 16, 2006 smoking is prohibited in all Hilton Hawaiian Village guest rooms with the exception of some guest rooms on the 23-25 floors of Kalia Tower, where smoking on the balconies in those specific rooms will be permitted.

**Beach:** As of April 2013, smoking is prohibited on certain beaches and parks including Duke Kahanamoku Beach in front of Hilton Hawaiian Village.

**Smoking for guests, including e-cigarettes, is prohibited everywhere on property at Hilton Hawaiian Village, except on the red areas designated on the map on the flip side of this page.**

**Guest Smoking Area: (See map on reverse)**

- Paoa Passage

## ハワイ州禁煙法 ならびに ヒルトン・ハワイアン・ビレッジの喫煙ルールについて

ハワイ州では、2006年11月に施行された禁煙法により、定められた公共の場所（屋内および準屋外を含む）での喫煙が、電子タバコも含めて禁止されています。これらの禁煙区域には、トイレ、ロビー、フロント付近、廊下、ホテル客室、バルコニー、レストラン、バー、店舗などが含まれます。但し、ホテルなどの宿泊施設には、全客室数の最大20%までを喫煙室に指定することが許可されています。

### 客室

ヒルトン・ハワイアン・ビレッジの客室は**全室禁煙**です。但し、カリヤ・タワーの23～25階にある一部の客室に限り、バルコニーでの喫煙が許されています。

### ビーチ

2013年4月より、ヒルトン・ハワイアン・ビレッジ前のデューク・カハナモク・ビーチを含む一部のビーチおよび公園での喫煙が禁止されています。

ヒルトン・ハワイアン・ビレッジの敷地内は、裏面マップに赤で表示された区域を除く全域で禁煙（電子タバコも含む）となっています。

喫煙ができる場所（裏面のマップをご参照ください）

- パオア・ロードに抜ける通路

Note: Information above may change without notice.



# Telephone Dialing Information And Rates

## TELEPHONE INFORMATION & RATES

- **Room to Room Call:** No Charge
- **911** No Charge
- **Local:** \$1.50 +0.10 per minute after 60 minutes.  
**Dial 9 + Number**
- **800/888/877 Toll Free:** No charge under 60 minutes /\$0.10 per minute after 60 minutes  
**Dial 9 + 1 + 8 X X**
- **Long Distance Domestic:** AT&T Operator Assisted Rate less 50% of surcharge  
**Dial 9 + 1 + Area Code + Number**
- **International:** AT&T Operator Assisted Rate  
**Dial 9 + 011 + Country Code + City Code + Number**
- **Directory Assistance:**  
Local: \$1.00 per call, Long Distance: \$2.00 per call  
**Dial 9 + 1 + 411**
- **Calling Card/Credit Card/ Collect/Third Party Calls**  
No charge under 60 minutes / \$0.10 per minute after 60 minutes  
**Dial 9 + 0 + Area Code + Number**
- **Other Common Carriers:** No charge under 60 minutes / \$0.10 per minute after 60 minutes  
**Dial 9 + 0 + Number**

Applicable taxes will be added to all rates.

Long distance or international calls will be billed to your room only if the called party answers.

You may obtain free rate information any time by dialing 9 + 00 and ask the Operator for AT&T's Operator Assisted Rate. You have the right to reach other long distance carriers from your guestroom phone and you may do so by dialing the access codes provided by that carrier.

Direct complaints to:  
Federal Communications Commission  
FCC Enforcement Division  
CCB Room 6202  
Washington, DC 20554

# Your Safety

**EMERGENCY** Dial **911** or **21**, or text us at 808-425-9010 if you are not in your guest room.

## DOCTOR

STRAUB DOCTORS ON CALL provides immediate care for a variety of illnesses. Located in the Rainbow Bazaar next to Fresco's. Open Mon.-Fri., 8:00am – 4:30pm. Call 808-973-5250 or After Hours 808-971-6000

## FIRE SAFETY

Take a few moments to familiarize yourself with the closest emergency exit. A detailed emergency exit map is located on the inside of your room door. In the event of a fire, do not use the elevators.

## PRIVACY

Need some peace and quiet. Please hang your Do Not Disturb sign on your guest room doorknob. Be aware that Housekeeping will not service a room that has a Do Not Disturb sign displayed.

We understand your need for privacy. The hotel reserves the right to visually inspect all guest rooms every 24 hours to ensure the well-being of our guests and confirm the condition of the room.

## SAFE DEPOSIT BOXES

Safe deposit boxes are available at the Front desk at no charge. You may prefer the convenience of our complimentary in-room safe for protection of your valuables. The hotel is not responsible for valuables or cash missing from guest rooms.

## SPECIAL CONSIDERATIONS

### Americans with Disabilities Act

For questions or complaints regarding services, amenities, accommodations, or facilities provide to person with disabilities, please contact the hotel's ADA contact person, the hotel manager by dialing 0.

## SUNBURN

We strongly advise the use of sunscreen to prevent sunburn.

## TRESPASS

Individuals who willfully damage resort property, create an unsafe condition, or exhibit threatening behavior or acts of violence, will be subject to a Trespass Warning in the second degree for a period of no less than one year or as designated by hotel management. Secondary violation of this warning is punishable by imprisonment for up to thirty days per the Criminal Trespass Act under the Hawaii Revised Statutes Section 708-814.

## WEATHER RELATED EMERGENCIES: FLOOD, HURRICANE, TSUNAMI

Use extreme caution when dealing with weather related emergencies. Follow the directions of our hotel management and security or law enforcement. In the event of a weather-related emergency, sirens will sound. If asked to move to a safe location, please proceed quickly and calmly, sign-in and wait for further details. Visit [www.HiltonWaikoloaVillage.com/advisories](http://www.HiltonWaikoloaVillage.com/advisories)

## ZERO TOLERANCE

We are committed to maintaining a safe and secure workplace that is free from discrimination, harassment and any acts of threats of violence. In keeping with this, Hilton has adopted a policy that provides "zero tolerance" for actual or threatened violence against guests, employees, vendors, tenants or visitor by any individual on the hotel property.



# Resort Charge Benefits

A Daily Resort Charge of \$50 (plus tax) is assessed per room, per night (valued at \$169.80). Please note that our Daily Resort Charge is assessed at check-in. This \$50 daily charge may not always be added to your final online transaction for reservations made through this website or through online travel websites or travel agencies.

The following items are included in our Daily Resort Charge:

- WiFi access in your room and in most public areas around the resort
- PlayStation® 3 access with unlimited movies and games (DVD Now card given to you at check-in can only be used in your specified tower. One movie/game can be removed at a time.)
- Local, toll-free, and credit card calls (No access fee)
- Hawaiian Village Cultural Activities (Please bring your DVD Now card to present to your instructor.)
- 10% off or 1 category upgrade on a 2-day or more rental from National Rental Car located in Rainbow Bazaar in Hilton Hawaiian Village\* (Present your DVD Now Card.)
- 20% off the Adventure Sail on the Spirit of Aloha Catamaran\*\* (Present your DVD Now Card at the Spirit of Aloha desk.)
- Outdoor Morning Exercise Classes. ( Present your DVD Now Card to the instructor.)
- Movie Night each Wednesday ( Present your DVD Now Card to the instructor.)
- 10% off at Waikiki Beach Activities† for beach chairs & umbrellas, kayaks, pedal boats, stand-up paddle boards and aqua cycles.\*\*\* (Present your DVD Now card at any Waikiki Beach Activities lagoon stand)
- 20% off the Elite Beach Package offered at Waikiki Beach Activities‡ for our Lagoon beach. VIP Package includes 1 umbrella, 2 cushioned chaise lounge chairs,.\*\*\*\*

*\*Discount or upgrade only valid at Hilton Hawaiian Village location. Cannot be combined with any other promotion or offer.*

*\*\*Discount valid on Adventure Sail only not applicable to any other sails. Cannot be combined with any other promotion or offer.*

*\*\*\*10% discount at Waikiki Beach Activities is based upon availability, may not be combined with other offers and may be changed without notice. This discount offer excludes other rental and retail items, surfboard rentals, surfing lessons and SUP Yoga classes, catamaran rides and other activities.*

*\*\*\*\*Cannot be combined with any other promotion or offer.*

*†Independently owned and operated.*

**Resort charge, inclusions and other resort offerings are subject to change without notice.**