



THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®  
ANNUAL MEMBER BENEFITS DIRECTORY

2014





# W E L C O M E

BIENVENIDO • BIENVENUE • BENVENUTO • WILLKOMMEN

BEM-VINDO • VELKOMMEN • VÄLKOMMEN

ДОБРО ПОЖАЛОВАТЬ • ДОБРЕ ДОШЛИ

ΚΑΛΩΣΟΡΙΣΜΑ • 歡迎 • 欢迎



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All information is correct at the time of going to print.



## CONTACT INFORMATION

### *2014 Hours of Operation & Holiday Schedule*

**THE CALL CENTER WILL BE CLOSED ON THE FOLLOWING PUBLIC HOLIDAYS:**

New Year's Day - Observed	Wednesday, January 1, 2014
Martin Luther King, Jr. Day	Monday, January 20, 2014
President's Day	Monday, February 17, 2014
Memorial Day	Monday, May 26, 2014
Independence Day	Friday, July 4, 2014
Labor Day	Monday, September 1, 2014
Veteran's Day	Tuesday, November 11, 2014
Thanksgiving	Thursday, November 27, 2014
	Friday, November 28, 2014
Christmas	Thursday, December 25, 2014

**STANDARD CALL CENTER HOURS**

Monday – Friday: 6:00 a.m. – 7:00 p.m. (PST)  
 Saturday: 7:00 a.m. – 5:00 p.m. (PST)  
 Closed on Sundays (except in January and December)

**INTERNATIONAL RESERVATIONS**

Monday – Friday 9:00 a.m. – 6:00 p.m.  
 (as per that country's time zone)

**PLATINUM MEMBER SERVICES HOURS**

7 days a week, 24 hours a day, 365 days per year



**CONTACT TELEPHONE NUMBERS**

THE Club® Reservations & Services (toll free)	1.877.DRI.CLUB (1.877.374.2582)
Platinum Members	1.877.DRI.PLAT (1.877.374.7528)
Accessibility Assistance	1.888.250.6150
	AccessRequirements@DiamondResorts.com
Fax	1.702.765.8715
E-mail	THEClub@DiamondResorts.com

**INTERNATIONAL NUMBERS**

Argentina	0800.555.5749
Australia	1.800.250.857
Brazil	0800.891.4056
France	0800.90.5484
Germany	0800.183.0142
Ireland	1.800.55.7334
Italy	800.787328
Mexico	001.866.537.7487
Russia	8800.5551346
Spain	800.600256
United Kingdom	0800.028.3857
Venezuela	0800.1.000.2226

**SOCIAL MEDIA**

-  [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)
-  [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)
-  [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)
-  [Foursquare.com](https://www.foursquare.com)



## THE CLUB® at Diamond Resorts International®

*Our program provides you with a flexible, points-based exchange system that ensures the vacation holiday lifestyle you deserve.*

As a member of THE Club® at Diamond Resorts International®, you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease, simplicity and the peace of mind that Diamond Resorts International® provides through its commitment to a high standard of quality and service excellence.

THE Club® at Diamond Resorts International® affords you the opportunity to travel, based on availability, when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Become a part of our online social media community, see what members are saying about Diamond Resorts International® and join the conversation! Check out all of our different social media networks where you can connect with us,

post or chat with us on Facebook and follow us on Twitter and discover all the latest postings and tweets, news and photo albums we have featured.


Why not join one of THE Club® Events, which allows you to experience the culture and history of our chosen destinations while enjoying the comfort of a Diamond Resorts managed property. These are stress free, activity packed vacations, where you meet and enjoy the company of fellow members of THE Club®.

Looking for a new holiday experience? Book a Member Escorted Journey! When you book a Member Escorted Journey through the Diamond Resorts International® tour providers, you can expect the experience of a lifetime. Explore the best sites and attractions that your chosen destination has to offer while travelling with fellow members and making new discoveries around every corner. Member Escorted Journeys provide an opportunity to witness many of the country's people, culture, traditions and highlights. Travel the world by coach, cruise ship, air or rail and discover new places off the beaten path. There is no need to worry about where to go next, how to get there and where to stay - this has all been arranged for you. THE Club® at Diamond Resorts International® has made it safe and easy to explore the world with your fellow members.

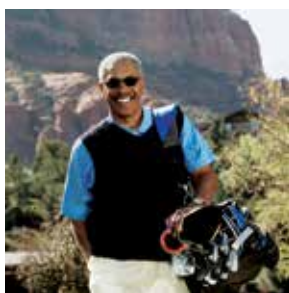
Whether you're planning a weekend getaway for two or inviting the entire family along, a world of resort locations, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club® at Diamond Resorts International®.

**WELCOME TO A WORLD OF CHOICE.**





# CLUB MEMBERSHIP ADVANTAGES



- Using Your Membership
- Club Reservation Choices
- Accessibility Requests
- Interval Gold<sup>®</sup>
- Interval Platinum<sup>SM</sup>
- Membership Cards



## USING YOUR MEMBERSHIP

### FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you will receive your membership card.

You and your vacation consultant will have determined when you will receive your first allotment of points. Once allocated you can:

- **BOOK** a vacation at any of our resorts
- **SAVE** your points for use during the following year
- **REDEEM** points for member benefits (if within redemption deadlines)
- **EXCHANGE** through Interval International®

### HOW TO MAKE A RESERVATION

#### YOU WILL WANT TO DETERMINE HOW MANY POINTS YOU NEED

The points values for all of the resorts are listed within the Annual Global Reservations Directory. Points values for newly launched resorts are available online.

To determine how many points are required using the Annual Global Reservations Directory:

1. **DECIDE** your preferred dates of travel.
2. **CHECK** your proposed travel dates against the “weeks calendar” located at the back of the directory to determine the week’s assigned number.
3. **SELECT** the resort you would like to visit, and use the grid to view the corresponding week number and types of accommodations available.

The Annual Global Reservations Directory will indicate the number of points required for a week’s stay for each accommodation type when checking in on a standard check-in day.

#### SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy).

The points calculation for a stay of less than seven nights is as follows:

- **SUNDAY to THURSDAY** inclusive; each night is 10% of the weekly points value
- **FRIDAY and SATURDAY** nights; each night is 30% of the weekly points value
- **Points values for SHORT STAY bookings made within 30 days of arrival are discounted by 50%**

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

#### SEARCHING FOR AVAILABILITY AND BOOKING YOUR RESERVATION

To book your reservation online, log in to the Member Area using your personal username and password. Under “My Reservations”, click on “Book with Quick Search”. You can search by location, experience, specific arrival date, date range or points range. Once your preferences are entered, click “Search” to display your options. Your results will display as a list or on a calendar. Make your selection, click “Book It”, and follow the steps to confirmation!





### EXCEPTIONAL VALUE ON RESERVATIONS LESS THAN 59 DAYS FROM ARRIVAL

For certain resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values are discounted by 50%. For short stay points values at those resorts, a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

### MANAGING YOUR POINTS

If you are not able to travel or if you would like to take a special trip and need more than your annual allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save your points until the following year or borrow points from your current/following year's allocation.

#### SAVING POINTS

If you do not intend to use all or part of your current year's allocated points within the current year, then there is an option to save points into the following year's allocation, as long as maintenance fees and the dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated.

The deadlines are:

- **SAVE up to 100% of the annual allocation of points by JUNE 30**
- **SAVE up to 50% of the annual allocation of points (if 50% has not already been saved) between JULY 1 and AUGUST 31**
- **SAVE up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between SEPTEMBER 1 and OCTOBER 31**

### HOW TO SAVE POINTS

You can go to [DiamondResorts.com](http://DiamondResorts.com) and log in to your member account or call THE Club® at Diamond Resorts International® to save points. Once points have been saved they may still be accessed during the current year or "borrowed back". Please note that reservations made with points from the current year's allocation for arrivals in the upcoming year will require a proportion of the arrival year's maintenance fees to have been paid prior to the member's arrival, otherwise the reservation will be cancelled.

#### BORROWING POINTS

You may borrow points at any time during the year. Points will be credited to your current year's account, and your account for next year will be reduced by the points you borrowed. Prepayment of proportion of next year's maintenance fees are required. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year's allocation.

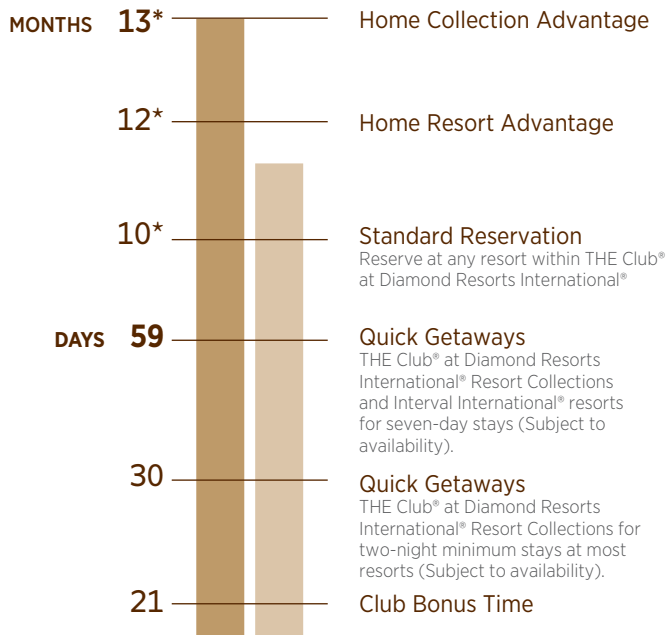


## CLUB RESERVATION CHOICES

SEARCH RESORT AVAILABILITY AND BOOK YOUR RESERVATIONS QUICKLY AND EASILY ONLINE AT [DIAMONDRESORTS.COM](http://DIAMONDRESORTS.COM) OR CALL MEMBER SERVICES AT 1.877.DRI.CLUB OR 1.877.DRI.PLAT FOR ASSISTANCE.

### BOOKING YOUR VACATION

*What reservation can I make?*



\*Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The calendar month booking window correlates with the day of a month. For example, on September 1 of the current year, members will be able to request reservations for October 1 of the upcoming year if booking within their Home Collection Advantage. At the end of the month it will work such that as at September 30 of the current year, members will be able to request October 30 and 31 of the upcoming year, i.e. to the end of the calendar month.

### WEEKLY POINTS VALUES

Points amounts are displayed for weekly vacation stays. Weekly values are valid when checking in on the designated check-in day. If you stay for durations other than seven nights or check in on a day other than the designated check-in day, the nightly values apply.

### NIGHTLY, MIDWEEK AND WEEKEND POINTS VALUES

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay. For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night, Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night.

Any exceptions to this rule are indicated on the chart for the specific resort in the Annual Global Reservations Directory. Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

### GUEST CERTIFICATES

Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International®. A fee may be charged for this service.



**CANCELLATION RULES<sup>†</sup>**

- **0% loss of points if canceled 395-91 days prior to arrival date**
- **25% loss of points if canceled 90-61 days prior to arrival date**
- **50% loss of points if canceled 60-14 days prior to arrival date**
- **100% loss of points if canceled 13-0 days prior to arrival date**

If you need to cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area at DiamondResorts.com.

**RESERVATION PROTECTION PLAN (R. P. P.)**

Members are encouraged to purchase Reservation Protection at the time of booking to avoid losing any points in the event of cancellation. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel up to 24 hours prior to arrival date.

**SPECIAL RENTAL OFFERS AND POINTS DISCOUNTS<sup>†</sup>**

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted rates without using your points. Special discounts at our resorts and other offers are frequently announced via e-mail, and are included in the quarterly e-Newsletter. So please verify that your e-mail is correct by visiting the Member Area at DiamondResorts.com.

<sup>†</sup>Cancellation rules differ for Club Rental reservations.

**DIAMOND FLEXIBILITY AND DIAMOND VALUE**

As a member of THE Club® you have the flexibility to conveniently complete points reservations by renting additional points. This benefit can be used to complete a reservation if you not have enough points or for an entire reservation as needed. Loyalty members receive discounts based on their loyalty tier status at the time of booking and additional discounts are available when utilizing this benefit dependent on the number of days prior to arrival.

This benefit is not available on THE Sampler<sup>SM</sup>, Exchange, THE Club® Select<sup>SM</sup>, Norwegian Cruise Lines or ResorTime reservations



## ACCESSIBILITY REQUESTS

Diamond Resorts International® is committed to providing wonderful holidays for all our members and takes into consideration the needs of those who have a disability or an access requirement.

We have an ongoing program of commitment which consists of:

- **Ensuring we aim to comply with disability discrimination legislation and exceed the requirements (where possible) regarding the refurbishment of our resorts**
- **Making appropriate enhancements to resorts and resort plans**
- **Improving internal awareness and training**
- **Providing accurate information on our website and in our literature, including information on access, available facilities and auxiliary aids**
- **Communicating with our members via regular disability forums and surveys to identify areas for improvement**
- **Producing compliant literature and communicating within the same guidelines**

To ensure that we continue with our quest to provide seamless experiences, we encourage members to let us know of any requirements they might have relating to accessibility prior to arrival at a resort destination. We appreciate any information you can share in advance which will assist our resort teams in providing you with any requirements you may have during your stay. Your comfort and enjoyment remain our priority.

Members can select to have their membership account flagged with details that they would like us to be aware of. This can be recorded on your account through your accessibility profile or by telling your reservationist if booking by phone. To update your accessibility profile online, please visit [DiamondResorts.com](http://DiamondResorts.com), log in to your Member Area, and click on "Preferences" on the left menu, then the "Accessibility" tab. Select the preferences that you wish us to be aware of or that may make your holiday experience more comfortable.

If you have any access requirements or needs you wish to discuss or want assistance in locating a resort that can provide comfortable accommodations for your needs, please contact us at your earliest convenience. Adapted units are available on a first-come, first-served basis and are subject to availability.

- **If you are traveling to North American or Asian resorts, please call 1.888.250.6150**
- **If you are traveling to European and African resorts, please call 011 44 845 359 0009**
- **E-mail any resort accessibility requests to: [AccessRequirements@DiamondResorts.com](mailto:AccessRequirements@DiamondResorts.com)**

Additional information for Diamond managed resorts including resort terrain and accessibility of common areas is available online. Visit [DiamondResorts.com](http://DiamondResorts.com); each Diamond managed resort has its own "Accessibility" page that offers helpful details resort grounds terrain, accessibility of common areas, and any aids available on request such as shower chairs or toilet risers. We have also listed information on area conveniences where possible to allow you to arrive at your destination worry free.



## INTERVAL GOLD®

### STANDARD, SILVER AND GOLD LOYALTY MEMBERS OF THE CLUB® ARE AUTOMATICALLY ENROLLED IN INTERVAL GOLD®.

Indulgence is simple with Interval Gold®. Members receive added-value bonuses throughout the year on specially priced vacations, discounts at more than 75,000 locations across the United States and Canada, and immediate personal concierge services.

#### INTERVAL GOLD® MEMBERSHIP

- \$25 off getaways
- Interval Options® cruise, golf and spa exchange
- Hotel discounts worldwide
- Dining and leisure discounts in the U.S. and Canada
- Online printable coupons for buy one, get one free or up to 50% off at merchant locations in the U.S. and Canada
- Hertz #1 Club Gold® complimentary membership (\$60 per year value)
- Gold ConciergeSM service (\$79 value) Toll-free 877.232.2814 or outside toll-free limits 240.206.0458
- Cash-back offers on cruise, golf, spa and adventure packages
- City vacation discounts
- Discount movie tickets
- Special information hotline exclusively for Interval Gold® members
- Special Interval Gold® member discounts

#### SHORTSTAY EXCHANGE<sup>SM</sup>

Looking to travel, but for less than a week? ShortStay Exchange<sup>SM</sup> lets you exchange your resort week for two separate vacations - each one from as few as two nights to as many as six! Points-based members can make as many ShortStay Exchanges as their available points allow.

#### HOTEL, DINING AND LEISURE DISCOUNTS

Interval Gold® members take up to 50 percent off rack room rates at more than 5,000 hotels around the world, based on availability. Just present your Interval Gold® card with the Entertainment® crown logo on the back. Plus, take up to 20 percent off at thousands of restaurants, events and attractions in the United States and Canada (with no coupons required).

(Entertainment® is a registered trademark of Entertainment Publications, Inc.)

#### GOLD CONCIERGE

#### EVER WANTED—OR NEEDED—A PERSONAL ASSISTANT?

Your ideal vacation is seamless when you use Gold Concierge. Whether you need sightseeing suggestions and dinner reservations, or sporting event tickets and directions to the stadium, this service is available to provide leisure and personal assistance 24 hours a day, seven days a week. It's easily accessible through e-mail at IntervalWorld.com or by calling a toll-free phone number 1.877.232.2814 in the U.S., Canada, Puerto Rico and the U.S. Virgin Islands; or using a wireless device such as a Web-enabled phone or PDA.

Participation in Interval Gold®, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club® and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change or substitution without notice. Restrictions may apply.



## INTERVAL PLATINUM<sup>SM</sup>

### **ALL PLATINUM LOYALTY MEMBERS OF THE CLUB<sup>®</sup> AT DIAMOND RESORTS INTERNATIONAL<sup>®</sup> ARE AUTOMATICALLY ENROLLED IN INTERVAL PLATINUM<sup>SM</sup>.**

In addition to all of the Interval International<sup>®</sup> and Interval Gold<sup>®</sup> benefits, Interval Platinum<sup>SM</sup> members receive:

#### **SPECIAL GETAWAY OPPORTUNITIES:**

- **\$50 off all Getaways**

Interval Platinum<sup>SM</sup> members will receive double the Interval Gold<sup>®</sup> discount.

- **Platinum Escapes**

Unique offers of heavily discounted weeks will be sent by special e-mail invitation.

- **Priority Getaway Access**

Interval Platinum<sup>SM</sup> members will have front-of-the-line access to tempting getaways before they are available to other members.

#### **VIP AIRPORT LOUNGE ACCESS**

With complimentary enrollment in the annual Priority Pass program, members will have access to more than 600 airport lounges for stress-free travel. Priority Pass Terms and conditions for use apply.

#### **AIRLINE COMPANION FARE PROGRAM**

Your companion air certificate entitles you to purchase two adult, round trip, coach class, airline tickets for one low price (average value of savings is \$100 per booking).

#### **FREE INTERVAL GUEST CERTIFICATES**

Members can generously provide the gift of vacation time to friends and family at no extra cost.

#### **DIAMOND ADVANTAGE**

As a member of THE Club<sup>®</sup> at Diamond Resorts International<sup>®</sup> you automatically receive 25% points discount on every exchange reservation made with your points.

Participation in Interval Platinum<sup>SM</sup>, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club<sup>®</sup> and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change or substitution without notice. Restrictions may apply.



## MEMBERSHIP CARDS

### EXCLUSIVELY FOR MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

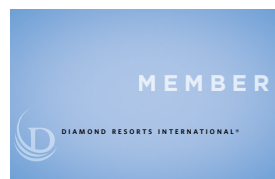
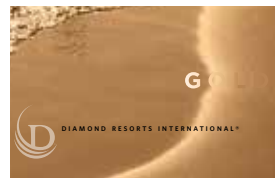
You can proudly show your high standing within THE Club® at Diamond Resorts International® and have easy reference to your membership number, loyalty level and customer service telephone number.

You will receive your membership card early in the year, after we have received your maintenance fees. Please allow some time for production and mailing. Should you change Diamond Loyalty® levels during the year, you will be sent a new card to reflect your new benefits and usage.

#### Coming in 2014

#### NEW ASSOCIATE MEMBER CARDS

You have requested the ability to provide those associate members you have authorised to use your account with their own membership cards. You will soon be able to order those cards for a small fee at [DiamondResorts.com](http://DiamondResorts.com).







# CLUB LOYALTY ADVANTAGES



Advantages of membership for Standard, Silver, Gold and Platinum levels.

- Summary of Benefits
- At-A-Glance
- Loyalty Benefits and Advantages
- Additional Benefits for Loyalty Members
- Important Information



## SUMMARY OF BENEFITS

*The following benefits are available for all members of THE Club®:*

### POINTS REDEMPTION OPPORTUNITIES

- Access to more than 300 branded and affiliated resorts
- Additional resorts and hotels access
- Flights
- Cruises
- Airline Miles Programs
- Member Escorted Journeys
- Experience Days Passes
- America The Beautiful U.S. National Park Pass
- Other Travel Services
- Club Events

### PARTNER DISCOUNTS AND ADVANTAGES

- Free Pharmacy Discount Card
- Player's Pass Golf Discounts
- ResorTime
- Dell
- Cooking Club of America
- National Home Gardening Club
- North America Fishing Club
- 1.800.Flowers and 1.800.Baskets
- Luggage Forward
- LegalZoom
- Quorum High Yield Savings Account

### EXCLUSIVE PRODUCTS

- CSA Protect Me Plus
- Legal Protection Plan
- MD247.com
- Discover My Diamond
- Serta "This Could Be Home" Program
- Reservation Protection Plan
- Family Legal Protection Plan
- Diamond aStore

### PLUS

- Interval Gold® membership\*
- Interval Platinum membership\*\*
- Member exclusive prices on Diamond Resorts International® rentals (Club Bonus Time) extended to members and associate members
- Associate members now qualify for Club Bonus Time
- Exclusive Diamond Loyalty Benefits including NEW Diamond Flexibility points

\*Standard, Silver and Gold Loyalty Members of THE Club® are automatically enrolled.

\*\* Platinum Loyalty Members of THE Club® are automatically enrolled.



## AT-A-GLANCE

POINTS LEVELS	STANDARD UP TO 14,999	SILVER 15,000 - 29,999	GOLD 30,000 - 49,999	PLATINUM 50,000 AND MORE
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### TRANSACTION FEES

Member Benefits Processing Fee	\$47	SAVE \$10	SAVE \$20	COMPLIMENTARY
Cruise Points Redemption Fee	\$100	SAVE \$25	SAVE \$50	COMPLIMENTARY
Fee Payments Processing Fee	Not available	Not available	Not available	\$100
Club Bonus Time Discount	Not available	10% OFF	25% OFF	50% OFF
Reservation Protection Plan	\$105	SAVE \$10	SAVE \$20	SAVE \$30
Pending Request Service	Not available	1 request available per year	3 requests available per year	5 requests available per year
Upgrade of Accommodation Fee <sup>†</sup>	Not available	\$129 each / 2 per year	\$75 each / 5 per year	\$50 / no limit
Points Redemption Value Increase*	Not applicable	15%	30%	40%

### REDEMPTION PERIODS

The following Redemption windows / values apply, however, Bonus Points cannot be redeemed for these benefits; only purchased points may be used.

Fee Payments	Not available	Not available	Not available	Nov 1 - Annual bill due date
Flights, Cruises, Air Miles & Travel Services	Jan 1 - Mar 31	Jan 1 - May 31	Jan 1 - Jul 31 **	Jan 1 - Sep 30 **

\* When redeeming for cruise and travel services Member Benefits only. Compared to a standard member redemption value.

\*\* After June 30, 2014, 2015 points are used for redemption of benefits.

† Cannot be used on Diamond Dream Holidays package. The definition of an upgrade of accommodation is to the next unit type using more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club and The Point at Poipu in Hawaii or the Penthouses at Cabo Azul Resort in Mexico or Norwegian Cruise Line. Upgrades not available on discounted reservations. One upgrade per reservation up to a 7 day increment.

All benefits are subject to reservation availability. All prices are subject to change.



## LOYALTY BENEFITS AND ADVANTAGES

### ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking.

- Silver members have two upgrades available per year for just \$129 each
- Gold members have five upgrades available per year for just \$75 each
- Platinum members have unlimited upgrades available for just \$50 each

Cannot be used on Diamond Dream Holidays package. The definition of an upgrade of accommodation is to the next unit type using more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club and The Point at Poipu in Hawaii or the Penthouses at Cabo Azul Resort in Mexico or Norwegian Cruise Line. Upgrades not available on discounted reservations. One upgrade per reservation up to a 7 day increment. All upgrades are subject to availability.

### RESERVATION PROTECTION PLAN

In the event you need to cancel a reservation up to 24 hours prior to arrival, you can protect your points at special loyalty pricing when purchased at the time of booking.

- Silver members pay only \$95 per reservation, \$10 savings
- Gold members pay only \$85 per reservation, \$20 savings
- Platinum members pay only \$75 per reservation, \$30 savings

### CLUB BONUS TIME DISCOUNTS

Make your Club Bonus Time rental reservation through THE Club® at Diamond Resorts International® and receive exclusive discounts in addition to the already discounted pricing.

- Silver members receive an additional 10% off the discounted prices
- Gold members receive an additional 25% off the discounted prices
- Platinum members receive an additional 50% off the discounted prices

Your discount is extended to Associate members on your account.

### PENDING SEARCH REQUESTS

We will do the searching for you! You may set up an automated search for a resort or region, date or date range, number of nights and any accommodation size or type, up to 10 months prior to arrival.

- Silver members may set up (1) one search per year
- Gold members may set up (3) three searches per year
- Platinum members may set up (5) five searches per year

### IN-RESORT BENEFITS\*

Whenever you are staying at a Diamond managed resort, Silver, Gold and Platinum members enjoy:

- Free Internet usage from your room\*\*
- Free weekday paper at your door
- Upgraded bathroom amenities

\*In order to receive the above benefits, the member must be one of the travelling party.

\*\*Only available where selected services have been installed.

### INCREASED POINTS REDEMPTION VALUES

When redeeming your points for cruise and travel member benefits, you receive increased value.

- Silver members receive an extra (1) penny per point, a 15% increase in points value
- Gold members receive an extra (2) two pennies per point, a 30% increase in points value
- Platinum members receive an extra (3) three pennies per point, a 40% increase in points value



#### SAVE ON MEMBER BENEFITS PROCESSING FEES

When redeeming points for member benefits, there is a processing charge of \$47, which has been discounted for you!

- Silver members pay only \$37 per transaction, a \$10 savings
- Gold members pay only \$27 per transaction, a \$20 savings
- Platinum members Member benefit processing fees are all complimentary

#### SAVE ON CRUISE POINTS REDEMPTION FEES

When redeeming points for reimbursement toward a cruise booking with Cruise Travel Services, the Cruise Points Redemption Fee of \$100 is discounted to:

- Silver members pay only \$75 per transaction, a \$25 savings
- Gold members pay only \$50 per transaction, a \$50 savings
- Platinum members Cruise Redemption Fees are complimentary

#### SAVE ON CLUB SELECT FEES

For those participating in THE Club® Select<sup>SM</sup> program, deposit fees are \$135 per deposited week, but your Club Select fee is reduced!

- Silver members pay only a \$99 fee per deposited week, a \$36 savings
- Gold members pay only a \$79 fee per deposited week, a \$56 savings
- Platinum members pay only a \$59 fee per deposited week, a \$76 savings

#### EXTENDED REDEMPTION PERIODS

Members who choose to redeem their points for flights, cruises, Air Miles and other travel services, have the option to redeem during a specific redemption period from January 1 - March 31.

- Silver members redemption period is extended to May 31 - 60 days of additional time
- Gold members redemption period is extended to July 31 - 120 days of additional time
- Platinum members redemption period is extended to September 30 - 180 days of additional time

As of 1 July, points can only be redeemed from the following year's allocation by borrowing points from the following calendar year.

#### DIAMOND FLEXIBILITY

Members may conveniently complete Club points reservations by renting additional points. Loyalty members receive discounts based on their Loyalty Tier status at the time of booking.

Rental purchase price per point

- Silver members pay only \$.25 per point
- Gold members pay only \$.22 per point
- Platinum members pay only \$.20 per point

#### DIAMOND VALUE

Silver, Gold and Platinum Loyalty Tier Club members may rent additional points at a deeply discounted rate dependent on the number of days prior to arrival.

Members may conveniently complete Club points reservations by renting additional points. Loyalty members receive discounts based on their Loyalty Tier status at the time of booking.

Rental purchase price per point

- Silver members pay only \$.09 per point within 14 days of arrival
- Gold members pay only \$.09 per point within 28 days of arrival
- Platinum members pay only \$.09 per point within 35 days of arrival



## ADDITIONAL BENEFITS FOR LOYALTY MEMBERS

### FOR PLATINUM MEMBERS - FEE PAYMENT OPTION

Platinum members have the choice to reduce the cost of their annual association maintenance fees or Club dues by exchanging up to 50,000 points toward those fees. Please visit the Member Area of [DiamondResorts.com](http://DiamondResorts.com) or call your member services team for assistance.

### SPECIAL PARTNER DISCOUNTS AND PRICING FOR LOYALTY MEMBERS

#### LUGGAGE FORWARD

Provides door to door delivery service for your convenience! Luggage Forward offers Silver, Gold and Platinum members a 10% discount on all prescheduled services, and 15% off on Express service. See page 35 of this directory, or visit the Member Area of [DiamondResorts.com](http://DiamondResorts.com) for more information, or to access this benefit.

#### PLAYER'S PASS

Annual membership offers 2 for 1 greens fees at over 2,000 courses, plus last minute specials! Silver members receive an additional 6% off and Gold and Platinum members receive an additional 12% off. See page 44 of this directory, or visit the Member Area of [DiamondResorts.com](http://DiamondResorts.com) for more information, or to access this benefit.

### PRIORITY SERVICE

Silver and Gold members are given priority service when calling 1.877.DRI.CLUB; our dedicated team members are ready to assist you!

### DEDICATED PLATINUM 24/7 SERVICE

Platinum members have a dedicated team available by phone or by chat, 24 hours a day, 7 days a week. They will book your reservations, your flights, and have the privilege of assisting you in any area of your vacation planning. You can call 1.877.DRI.PLAT (1.877.374.7528), or visit the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and you will see the option to "Click to Chat" on every page.

### EXCLUSIVE PLATINUM AND GOLD MEMBER ESCORTED JOURNEYS

We have created a range of exclusive Member Escorted Journeys for Gold and Platinum members. Have you always wanted to expand your travel horizons but were unsure where to start? With Diamond Resorts International® Member Escorted Journeys, you can discover new countries, new people and new cultures.

Working closely with The Big Journey Company, we are delighted to offer members a range of amazing new itineraries and dates so you can embark on an unforgettable adventure and explore the hidden treasures of the world.

With a knowledgeable guide by your side, our tour providers take care of everything to ensure you enjoy a worry-free journey and can focus on making memories, not itineraries.

### IMPORTANT INFORMATION

#### FEE PAYMENTS

Points redemption period is from November 1, 2014 - January 1, 2015 only. You are responsible to pay your maintenance fees on time; you will be solely responsible for any and all late fees. THE Club® requires three weeks prior to the due date of your maintenance fees to avoid penalties and/or loss of use. Members must exchange a minimum of 2,500 points for maintenance fees and membership dues, with a maximum of 50,000 points per year for this benefit, however, total Member Benefits redemption, including fee payment, may not exceed annual allotment. Points must be exchanged in increments of 1,000 prior to January 1, 2015. All redemption deductions will be made from your 2015 points. You may not use previous year's points for fee payments. There is a \$100.00 processing fee.

Redeem online at [DiamondResorts.com](http://DiamondResorts.com) and receive a \$7 discount on processing fees. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes are the responsibility of the member. Diamond Resorts International® retains the unilateral right to cancel or amend this program at any time.

## NEW 2014 LOYALTY BENEFITS

Available beginning January 1, 2014. Cannot be used on reservations booked in 2013, regardless of arrival date.

POINTS LEVELS	STANDARD UP TO 14,999	SILVER 15,000 - 29,999	GOLD 30,000 - 49,999	PLATINUM 50,000 AND MORE
<b>Diamond Flexibility</b> <sup>††</sup> Rental purchase price per point	\$ .30	\$ .25	\$ .22	\$ .20
<b>Diamond Value</b> <sup>††</sup> Days prior to arrival Rental purchase price per point	N/A N/A	14 \$.09	28 \$.09	35 \$.09
<b>Diamond Preference</b> <sup>‡</sup> Preferred Unit Reservation	N/A	N/A	1 reservation per year	3 reservations per year
<b>In-Resort Benefits</b> <sup>1 ‡</sup> Free internet usage from your room <sup>2</sup> , free daily paper at your door and upgraded bathroom amenities	N/A	INCLUDED	INCLUDED	INCLUDED
<b>Diamond Reserve</b> THE Club <sup>®</sup> Select <sup>SM</sup> Inventory	N/A	N/A	INCLUDED	INCLUDED
<b>Diamond Express Check-in</b> <sup>‡</sup>	N/A	N/A	Exclusive Check-in Location	Exclusive Check-in Location
<b>Diamond Luxury Selection</b> <sup>SM</sup> Exclusive, luxury properties available or booking with your points	N/A	N/A	INCLUDED Will be available in Spring 2014	INCLUDED
<b>II Exchange Bookings Discount</b>	N/A	N/A	INCLUDED	INCLUDED
<b>Special Getaway Opportunities</b>	N/A	N/A	INCLUDED	INCLUDED
<b>VIP Airport Lounge Access</b>	N/A	N/A	INCLUDED	INCLUDED
<b>Airline Companion Fare Program</b>	N/A	N/A	INCLUDED	INCLUDED
<b>Business Jet Program</b>	N/A	N/A	INCLUDED	INCLUDED
<b>Exclusive Member Escorted Journeys</b>	N/A	N/A	INCLUDED	INCLUDED
<b>Dedicated Travel Service</b>	N/A	N/A	INCLUDED	INCLUDED
<b>Dedicated Platinum 24/7 Service</b>	N/A	N/A	N/A	INCLUDED
<b>Complimentary Guest Certificates</b>	N/A	N/A	INCLUDED	INCLUDED
<b>Loyalty Recognition Room Keys and Key Passport</b> <sup>‡</sup>	N/A	N/A	INCLUDED (Coming soon)	INCLUDED (Coming soon)
<b>E-Grocery Order and Delivery</b> <sup>‡</sup>	N/A	N/A	INCLUDED	INCLUDED
<b>Priority Check-in</b> <sup>‡</sup>	4 p.m. check-in	4 p.m. check-in	2 p.m. check-in	2 p.m. check-in
<b>Call Center Connection</b>	1.877.DRI.CLUB	1.877.DRI.CLUB	1.877.DRI.CLUB	Exclusive Platinum Services 1.877.DRI.PLAT

\* When redeeming for cruise and travel services Member Benefits only. Compared to a standard member redemption value.

1 The member must be one of the traveling party in order to receive the benefits.

2 Only available where selected services have been installed.

† Cannot be used on Diamond Dream Holidays package. The definition of an upgrade of accommodation is to the next unit type using more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club and The Point at Poipu in Hawaii or the Penthouses at Cabo Azul Resort in Mexico or Norwegian Cruise Line. Upgrades not available on discounted reservations. One upgrade per reservation up to a 7 day increment. The fee is non-refundable for Silver and Gold members.

†† Not available on THE Sampler<sup>SM</sup>, Exchange, THE Club<sup>®</sup> Select<sup>SM</sup>, Norwegian Cruise Line or ResorTime reservations.

‡ Limited to Diamond managed resorts. Subject to unit availability, may not be used for ADA and adapted units at some resorts and resort availability list is subject to change.

All Club benefits are subject to reservation availability. All Club benefits and prices are subject to change, substitution or termination at any time without notice.





# TRAVEL MEMBER BENEFITS



Use your points for travel choices such as flights, escorted journeys or national park passes, and enjoy special savings with our travel partners.

- Flights
- Cruises
- Travel Services
- Resorts and Hotels
- Member Escorted Journeys
- Themed Travel Choices
- Air Miles
- Club Bonus Time Rentals
- U.S. National Park Pass
- ResorTime Rentals
- Luggage Forward
- Destination Guides
- Important Information



## FLIGHTS

### FLY AMERICAN AIRLINES® WITH THE CLUB®

Exchange your points for certificates valid for round-trip travel on American Airlines®.

#### YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Diamond Resorts International® and American Airlines® are proud to present a travel program exclusively for members of THE Club® at Diamond Resorts International®. Turn your points into flights by exchanging them for American Airlines® flight certificates valid for travel to exciting destinations across the continental United States and Hawaii, Canada, Europe, the Caribbean, Mexico, Asia, Central America and South America.

Now your certificates offer even more convenience! You only need to book flights a minimum of seven (7) days from departure, subject to availability.

Log in to your member account on DiamondResorts.com to order your certificates and redeem your points, or call member services to exchange your points for a flight voucher on American Airlines®; member benefit processing fees\* apply (see page 19). Within 30 business days, you'll receive an American Airlines® travel certificate for the route you have selected.

Your travel certificates will include a toll-free special services telephone number at American Airlines® to book your reservation. As soon as your reservation is confirmed, you may redeem your travel certificate for the actual flight ticket (or e-ticket) at any American Airlines® ticket office or airport ticket counter.

### American Airlines®

#### AMERICAN AIRLINES®

American Airlines® flight certificates are valid for travel to more than 250 destinations served by American Airlines®, American Eagle® and AmericanConnection®. Here's how you can use your points for round-trip travel on American Airlines®.

FROM THE UNITED STATES	POINTS
Within contiguous US and Canada	8,000
From California/Nevada to Hawaii	11,500
From contiguous US and Canada to Hawaii (except CA/NV)	18,500
From contiguous US and Canada to Mexico	10,500
From contiguous US and Canada to Caribbean	10,500
From contiguous US and Canada to Central America	14,000
From contiguous US and Canada to Europe	18,500
From contiguous US and Canada to South America	20,000
From contiguous US and Canada to Asia	20,000
First and Business Class within contiguous US and Canada	20,000

If you are an AAdvantage member, you will earn full mileage credits on flights purchased with points!

**2014 BLACKOUT DATES:** Jan 1-2, Mar 8-9, Mar 22-23, Mar 28, Mar 31, Jul 3-4, Jul 6, Nov 21-22, Nov 25-26, Nov 29-Dec 1, Dec 26-31



## CRUISES

### YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Now you can turn your points into cruises by redeeming your points toward any cruise booked through your cruise member benefit. The itineraries, ships and destinations are virtually endless—including the Caribbean, Alaska, Mexico, the Orient, South Pacific, Mediterranean and more.

You can research all the cruises available for your desired dates or destination using our online search tool at [DiamondResorts.com](http://DiamondResorts.com) on the Cruise page in your Member Area. The search tool will show cruise prices in cash.

**NOTE:** You also have access to specific cruises at special values through Diamond's partnership with Norwegian Cruise Lines. These cruises, subject to availability, are viewed and booked in the same way as you would a resort destination; either by using the search and book online feature or by calling your member services team. They are listed in the Annual Global Reservation Directory.

Terms and conditions apply. See page 36 for details.

- To book a cruise and to speak with a cruise counselor, call 1.877.DRI.CLUB and select the prompt for cruises. Let your cruise counselor know that you are interested in redeeming your points using your cruise member benefit.
- You will pay for your cruise in cash and then will be reimbursed for whatever number of points you choose to redeem. You can use your points, or cash, or a combination of both to secure the cruise you choose. A reimbursement check will be mailed approximately 30 days from transaction. Cruise points redemption fee\*\* is payable at time of exchange (see page 19).

### CRUISE REDEMPTION

With increased redemption values for our Silver, Gold and Platinum members, you have even more value and choice.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	\$175	\$200	\$225	\$250
5,000	\$350	\$400	\$450	\$500
7,500	\$525	\$600	\$675	\$750
10,000	\$700	\$800	\$900	\$1,000
15,000	\$1,050	\$1,200	\$1,350	\$1,500
20,000	\$1,400	\$1,600	\$1,800	\$2,000
25,000	\$1,750	\$2,000	\$2,250	\$2,500
30,000	\$2,100	\$2,400	\$2,700	\$3,000
35,000	\$2,450	\$2,800	\$3,150	\$3,500
40,000	\$2,800	\$3,200	\$3,600	\$4,000
45,000	\$3,150	\$3,600	\$4,050	\$4,500
50,000	\$3,500	\$4,000	\$4,500	\$5,000



## TRAVEL SERVICES

### MAKE THE MOST OF YOUR POINTS

Redeem your points toward travel booked through THE Club® at Diamond Resorts International® including hotel stays outside of our network, car rentals, sightseeing excursions and more.

- **To book your travel and speak to a travel counselor call 1.877.DRI.CLUB and select the prompt for travel, or 1.877.DRI.PLAT for Platinum members.**
- **Let your travel counselor know you are interested in the travel services Member Benefit.**
- **Your travel counselor will inform you of the number of points available to you. You will pay for your travel service in cash and then will be reimbursed for whatever number of points you choose to redeem after the exchange is completed. So you can use your points, or cash, or a combination of both to secure the service you choose. A reimbursement check will be mailed approximately 30 days from transaction. Member benefits fee\* is payable at time of exchange (see page 19).**

Terms and conditions apply. See page 36 for details.

### TRAVEL SERVICES REDEMPTION

With increased redemption values for our Silver, Gold and Platinum members, you have even more value and choices.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	\$175	\$200	\$225	\$250
5,000	\$350	\$400	\$450	\$500
7,500	\$525	\$600	\$675	\$750
10,000	\$700	\$800	\$900	\$1,000
15,000	\$1,050	\$1,200	\$1,350	\$1,500
20,000	\$1,400	\$1,600	\$1,800	\$2,000
25,000	\$1,750	\$2,000	\$2,250	\$2,500
30,000	\$2,100	\$2,400	\$2,700	\$3,000
35,000	\$2,450	\$2,800	\$3,150	\$3,500
40,000	\$2,800	\$3,200	\$3,600	\$4,000
45,000	\$3,150	\$3,600	\$4,050	\$4,500
50,000	\$3,500	\$4,000	\$4,500	\$5,000



## RESORTS AND HOTELS

### NOW YOU CAN USE YOUR POINTS FOR ADDITIONAL RESORT AND HOTEL STAYS.

At Diamond Resorts International®, we're committed to providing members of THE Club® more choices. And with our affiliated resorts and hotels, your points can take you even more places!

To book any of these resorts or hotels call 1.877.DRI.CLUB, or 1.877.DRI.PLAT.

Points values required will vary by location, accommodation type, arrival dates and how far in advance the booking is made. All locations are subject to availability and are not managed by Diamond Resorts International®, but have been selected on the basis that their quality levels will meet the expectations of our members. Remember, as a member of THE Club® at Diamond Resorts International® you can use your points all year long for these resorts and hotels. Here are just a few of the many options available:

#### NORTHERN CALIFORNIA

##### *San Francisco*

- Hotel Diva
- Hotel Union Square
- Kensington Park Hotel
- Steinhart Hotel

#### SOUTHERN CALIFORNIA

##### *Anaheim*

- Desert Palms Hotel and Suites
- Dolphin's Cove Resort
- Hotel Pepper Tree
- Lemon Tree Hotel

##### *Avalon*

- Catalina Canyon Resort and Spa

##### *Del Mar*

- Del Mar Motel on the Beach
- Stratford Inn of Del Mar
- Villa L'Auberge

##### *Fall Brook*

- Pala Mesa Resort

##### *Indio*

- Indian Palms Vacation Club

##### *La Jolla*

- Estancia La Jolla Hotel and Spa

##### *San Clemente*

- San Clemente Cove

##### *Oxnard*

- Channel Island Shores

##### *Rancho Mirage*

- The Westin Mission Hills Villas

#### ARIZONA

##### *Peoria*

- Cibola Vista Resort and Spa

#### COLORADO

##### *Avon*

- Christie Lodge

##### *Breckenridge*

- Gold Point Condos
- Grand Lodge on Peak 7
- Grand Timber Lodge

##### *Dillon*

- Swan Mountain

##### *Mosca*

- Zapata Ranch

#### FLORIDA

##### *Jensen Beach*

- Vistas Beach Club on Hutchinson Island

#### LOUISIANA

##### *New Orleans*

- Avenue Plaza Resort

#### NEVADA

##### *Incline Village*

- Club Tahoe Resort

##### *Reno*

- Club Lakeridge Resort

#### NEW HAMPSHIRE

##### *Lake Louise*

- Moraine Lake Lodge

##### *Panorama*

- Vacation Retreat at Horsethief Lodge

#### NEW JERSEY

##### *Atlantic City*

- Skyline Tower Resort

#### NEW YORK

##### *New York*

- Radio City Apartments

#### PENNSYLVANIA

##### *East Stroudsburg*

- Shawnee Village Resort

#### TENNESSEE

##### *Nashville*

- Wyndham Vacation Resorts - Nashville

#### TEXAS

##### *San Antonio*

- Wyndham Riverside Suites

##### *South Padre Island*

- Peninsula Island Resort and Spa



## MEMBER ESCORTED JOURNEYS

THE Club® at Diamond Resorts International® is pleased to offer Member Escorted Journeys. Join fellow members of THE Club® at Diamond Resorts International® and enjoy member escorted vacations using your points plus cash. Book now and guarantee your place!

### **WHAT IS AN ESCORTED JOURNEY?**

An escorted journey is a pre-planned and structured program of sightseeing, meals and accommodation led by a guide or tour manager. All escorted journeys are operated by The Big Journey Company, who has provided Member Escorted Journeys to our European members for years. Groups can vary in size, and tours can take place anywhere in the world. They are an incredible way to experience the world whether traveling by coach, cruise ship, air or rail.

### **FOR MORE INFORMATION**

All itineraries include the accommodations and guides for the duration and may include meals as well.

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) to view full itineraries and details.

To book your place on a Member Escorted Journeys, please call our dedicated line at The Big Journey Company at 1.855.624.4386 or you may e-mail them at [reservations@thebigjourneycompany.com](mailto:reservations@thebigjourneycompany.com).



## JOURNEYS FOR ALL MEMBERS

- **Northern Lights Cruise**  
 February 22, 2014. Price from \$1,329 plus 6,000 points per person
- **Japan**  
 March 16, 2014. Price from \$4,559 per person
- **Borneo**  
 March 29, 2014. Price from \$2,579 plus 6,000 points per person
- **Kenya Safari**  
 January 21, 2014. Price from \$2,844 plus 6,500 points per person  
 September 19, 2014. Price from \$3,144 plus 6,500 points per person
- **Costa Rica**  
 October 1, 2014. Price from \$1,979 plus 6,000 points per person
- **India/Nepal**  
 October 11, 2014. Price from \$2,694 plus 6,500 points per person
- **Highlights of China and Hong Kong**  
 October 29, 2014. Price from \$4,069 per person

Terms and conditions apply. See page 36 for details.

## EXCLUSIVE JOURNEYS FOR GOLD AND PLATINUM MEMBERS

- **Iceland**  
 February 1, 2014.  
 Price from \$2,899 per person
- **Italy Cooking Tour**  
 May 18, 2014.  
 Price from \$3,799 per person



## THEMED TRAVEL CHOICES

### USE YOUR POINTS TO CHOOSE A TRAVEL EXPERIENCE INCORPORATING YOUR FAVORITE ACTIVITY!

Members of THE Club® can choose a travel vacation by RV, rail, yacht or riverboat. You may enjoy spending your leisure time on a vacation built around your favorite pastimes such as a ski, golf or a rejuvenating spa vacation. If exploration appeals to you then the Adventure Travel, Eco Travel or City Escape packages will offer an experience to remember!

#### ■ River Cruises

River cruising is quite simply the best way to travel through many of the world's most fascinating places! If you prefer to avoid mapping routes and traffic congestion, a river cruise is a stress free way to see the best a destination has to offer.

#### ■ Yachts

See the world from a romantic sailing ship with luxurious accommodations, a casual yet elegant atmosphere and elegant service and cuisine. Island hopping included.

#### ■ Rail

From custom rail adventures on scenic trains to escorted rail tours that take you to scenic and historic railways, an adventure is around every bend!

#### ■ RV Rentals

Renting an RV eliminates the planning and search for restaurants, hotels, and packing and unpacking the car. Next time try an RV vacation!

#### ■ Golf

Visit some of the greatest golf resorts in the world, which provide natural beauty and meticulously manicured courses.

#### ■ Ski

Whether your preference is hurtling down a mountain on a pair of skis or a snowboard, or cross country skiing through the backcountry, the choice is yours.

#### ■ Spa

Designed for people who are looking for an in-depth experience in healthy living, this unique program is an enlightening, rewarding and transformational experience.

#### ■ Eco Travel

Visit natural areas with the objective of learning or participating in activities that do not bring negative effects to the environment while protecting and empowering the local community. Journey through beautiful landscapes, abundant wildlife and fascinating history.

#### ■ Adventure Travel

An adventure trip of a lifetime is about heart pounding, eye opening experiences. It's about discovering that there is more to this world- and yourself- than you knew!

#### ■ City Escapes

Exciting city packages are offered for the top destinations in the US and Canada. Included are a variety of sightseeing opportunities, attractions, top entertainment, well known hotels and excellent restaurants.

*It's easy...*

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and you can view examples of sample itineraries.

To book your travel and speak to a travel counselor call 1.877.DRI.CLUB and select the prompt for travel.

Let your travel counselor know you are interested in a tour package.

You will pay for your vacation package in cash and then can choose to use travel services benefits whatever number of points you choose to redeem for reimbursement. So you can use your points, or cash, or a combination of both to secure the package you choose. A reimbursement check will be mailed approximately 30 days from transaction. Member benefits fee\* is payable at time of exchange (see page 19).

Terms and conditions apply. See page 36 for details.





## AIR MILES

### TURN EVERY POINT INTO 2.5 AIR MILES. YOUR POINTS WILL NOW EARN MILES ON YOUR CHOICE OF 4 MAJOR AIRLINES.

Diamond Resorts International® is proud to participate in airline miles programs from American Airlines®, Southwest Airlines®, Hawaiian Airlines and US Airways®—with valuable benefits exclusively for members of THE Club® at Diamond Resorts International®. So you can exchange your points for air miles on American Airlines®, Southwest Airlines®, Hawaiian Airlines or US Airways®.

Log in to your member account on [DiamondResorts.com](http://DiamondResorts.com) to redeem your points for air miles, or call member services to exchange your points; member benefit processing fees\* apply. Within 5 business days, your points will appear in your air miles account.

Terms and conditions apply. See page 36 for details.

\*See page 19.

**American Airlines®**



**U·S AIRWAYS**



## CLUB BONUS TIME RENTALS

Exclusively for members of THE Club®, you can now visit selected resorts within THE Club® without using points, and receive preferred rental rates instead. Club Bonus Time allows you to book your stay 21 days or less in advance of your arrival date, a perfect option for a last minute getaway!

Club Bonus Time discounts are extended to any Associate members on your membership too! Reservations are subject to availability and are on a first-come, first-served basis.

### FOR MORE INFORMATION:

Call 1.877.DRI.CLUB or 1.877.DRI.PLAT for questions or to book your reservation.



## U.S. NATIONAL PARKS PASS

The U.S. National Parks and Federal Recreational Lands Annual Pass is a suite of annual passes in one that covers Entrance Fees or Standard Amenity Fees at sites managed by USDA FS, NPS, USFWS, BLM and Reclamation.

Members of THE Club® at Diamond Resorts International® can enjoy unlimited 12-month access to U.S. National Parks and Federal Recreation Areas near their homes or to include in their travel plans. Take it along on family visits and discover the beautiful recreation areas together. Many resort locations are located near federal recreation areas, including Bent Creek Golf Village in Tennessee, Teton Club in Wyoming, Coconut Mallory Resort and Marina in Florida and more. Refer to [DiamondResorts.com](http://DiamondResorts.com) resort information pages for details on all area activities and attractions.

This is a popular gift for hikers, campers and outdoor enthusiasts. Each pass is 1,500 points plus a shipping and handling fee.

Terms and conditions apply. See page 36 for details.



### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), or call 1.877.DRI.CLUB.

## RESORTIME RENTALS

Take advantage of exclusive rates for members of THE Club® at Diamond Resorts International® through our affiliation with ResorTime, one of the largest and most established rental reservation services. Offering members discounted rates at more than 300 affiliated resorts worldwide, ResorTime makes it easy to enjoy increased flexibility with stays ranging from a single night to an entire month.

### FOR MORE INFORMATION:

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), or call 1.877.DRI.CLUB or 1.877.DRI.PLAT, or you can call ResorTime at 1.877.477.7368.





## LUGGAGE FORWARD

### DOORSTEP TO DESTINATION™

The smart alternative to checking and carrying bags, Luggage Forward picks up your luggage, golf clubs, skis and other items at your home, and delivers it right to your destination, and then back home. With savings up to 50%, versus using a traditional shipper, and the industry's leading on-time guarantee, Luggage Forward is your solution for avoiding airline baggage fees, long check-in lines and waits at the baggage carousel. Service is available to over 200 countries worldwide, and even directly to cruise ships!

Members of THE Club® at Diamond Resorts International® receive 10% off Express (next day service) and 5% off all other services.

Silver, Gold and Platinum Loyalty members receive 15% off Express (next day service) and 10% off all other services.



### FOR MORE INFORMATION:

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com). You can enter your destination and get an instant price quote, or call 1.866.416.7447 in the US or +001.617.482.1100 internationally.

## DESTINATION GUIDES

### VACATION PLANNING AT YOUR FINGERTIPS!

Complimentary, printable guides are available for your favorite Diamond Resorts destinations.

Click on "Locations" at [DiamondResorts.com](http://DiamondResorts.com), choose your resort destination, and then "Destination Guides". You can view all of the local attractions, events, restaurants and areas of interest. Click "Download PDF" to print, save or take along!

# IMPORTANT INFORMATION

## FOR ALL POINTS REDEMPTION BENEFITS

Your account must be current with maintenance fees paid and no outstanding balance to participate in THE Club® member benefit program. Points may be redeemed for member benefits until March 31 for Standard members, May 31 for Silver members, July 31 for Gold members and September 30 for Platinum members. The redemption value of points as quoted is valid until December 31 and is then subject to review. After July 1, points can only be redeemed from your next year's allocation. Members may exchange from 2,500 up to their annual allotment for any combination of benefits unless otherwise noted. There is a member benefit processing fee of \$47 for Standard members, \$37 for Silver and \$27 for Gold. Platinum members receive FREE processing. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees associated with the item are the responsibility of the purchaser. Diamond Resorts International® retains the unilateral right to cancel or amend any offer in this member benefits program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. THE Club® Select<sup>SM</sup>, THE Sampler<sup>SM</sup> points and Diamond Bonus Points are not applicable.

## IN ADDITION, YOU NEED TO KNOW:

### FOR FLIGHTS

Air travel and certificate usage are subject to the terms and conditions on the travel certificate and are set by the airline. All travel must be on American Airlines®, American Eagle® or AmericanConnection®. American Eagle®, AmericanConnection® and AAdvantage® are registered trademarks of American Airlines®, Inc. American Eagle® is American's regional airline associate. Certificates may not be used for code share flights on other airlines. American Airlines® reserves the right to change the AAdvantage® program at any time without notice. American Airlines® is not responsible for products or services offered by other companies. For complete details about the AAdvantage® program, visit [www.aa.com](http://www.aa.com). All other reservations are subject to availability.

### FOR CRUISE POINTS REDEMPTION

There is a non-refundable processing fee of \$100 per stateroom booked for Standard members, \$75 for Silver and \$50 for Gold in lieu of member benefit processing fee. Platinum members receive FREE processing for their exchange.

### FOR MEMBER ESCORTED JOURNEYS

Member must be part of the traveling party to use this benefit. Prices are quoted per person based on two adults sharing a room. Further terms and conditions apply and will be provided upon request/at the time of booking by The Big Journey Company. The Big Journey Company reserves the right to withdraw any offer prior to accepting a reservation request. This does not affect your statutory rights. This offer is subject to availability and space is limited.

### FOR AIR MILES

You must specify a valid AAdvantage®, RapidRewards®, Dividend Miles® or Hawaiian Miles account number in order to exchange points for airline miles. Airlines reserve the right to change the program at anytime without notice; program rules and conditions apply. For complete information and/or to enroll, visit [www.aa.com](http://www.aa.com), [www.swa.com](http://www.swa.com), [www.usairways.com](http://www.usairways.com) or [www.hawaiianairlines.com](http://www.hawaiianairlines.com). Maximum of 14,000 points may be redeemed per airline per year.

### FOR AMERICA THE BEAUTIFUL PASSES

Valid for one full year from month of purchase. Provides entrance or access to pass holder and accompanying passengers in a single private, non-commercial vehicle at federally operated recreation sites across the country. Covers the pass holder and three (3) accompanying adults, age 16 and older, at sites where per person entrance fees are charged. No entry fee for children 15 and under. Photo identification may be required to verify ownership. Passes are NON-REFUNDABLE, NON-TRANSFERABLE, and cannot be replaced if lost or stolen. Fees vary widely across the thousands of federal recreation sites. Please contact specific sites directly for information on what is or is not covered. The annual pass offered on this website is one of several options. If you are 62 or older, or receive disability benefits, you may be eligible for the Senior Access Pass. You can contact your local federal recreation site or visit your federal recreation web page for more information. Diamond Resorts International® is an authorized reseller of the America the Beautiful—The National Parks and Federal Recreational Lands Annual Pass. The U.S. government does not endorse other products or services sold by Diamond Resorts International® nor imply that Diamond Resorts' work or products are superior to any other retailer. Retail value of pass is \$80.00. There is a shipping and handling fee of \$10.00. Pass will be sent USPS within 5 days of purchase, please allow ample post time for receipt.





# HOME & LIFESTYLE MEMBER BENEFITS



Exclusive Club products for your home, and special offers and benefits that fit your lifestyle!

- Discover My Diamond
- Serta “This Could Be Home” Program
- Free Pharmacy Discount Card
- Dell
- 1-800-Flowers and 1-800-Baskets
- Great American Days
- Player’s Pass Golf Advantage
- Links Magazine
- North American Fishing Club
- National Home Gardening Club
- Cooking Club of America
- The Diamond Kitchen
- Diamond aStore
- Important Information



## DISCOVER MY DIAMOND

Members of THE Club® at Diamond Resorts International® can enjoy the luxurious amenities of Diamond Resorts International® accommodations at home or give loved ones the gift of luxury!

Enjoy our top quality bedding including new comfort pillows, sheets and duvet covers. Stock your bath with our thirstiest towels. Our oversized pool towels are a perfect gift for any age. Even kitchenware is offered at special value prices as we pass our corporate savings on to you.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com)

## SERTA “THIS COULD BE HOME” PROGRAM

Diamond Resorts International® guest rooms are furnished with premium Serta mattress sets designed for Diamond Resorts International®.

Now members of THE Club® at Diamond Resorts International® have the opportunity to purchase this set, not sold in retail stores, for their own home.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

To order call 1.877.HOTEL40.





## FREE PHARMACY DISCOUNT CARD

This card can help to alleviate some of the out-of-pocket expenses on prescription medication. This card is not insurance, but provides you with discounts at the time of service.

Simply present the free pharmacy discount card to the contracted pharmacist along with the prescription. The pharmacist will calculate the discount and you pay the discounted price. It's that easy.

### NO INSURANCE?

Take advantage of significant savings on the prescription drugs you need.

### HAVE INSURANCE?

This card can still save you money:

- On drugs not covered by your insurance formulary
- On experimental drugs
- Discounts using this card may be cheaper than your insurance co-pay

### BENEFITS FOR EVERYONE

- Available to use at over 60,000 providers nationwide
- 10% to 60% savings on most medications
- No health restrictions
- We encourage you to register your family and loved ones

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

This benefit is available for ONLINE registration only at [DiamondResorts.com](http://DiamondResorts.com)



## DELL

Dell has partnered with Diamond Resorts International® to offer members of THE Club® the ability to purchase Dell desktops and laptops for your home and loved ones at exclusive partner negotiated prices. Other products may be offered at added value savings as they become available. You will visit this site again and again to see what new offers are available.



### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com). Discounts and product selection vary; purchase may be transacted online or at dedicated Dell customer service number posted on the website.

## 1-800-FLOWERS and 1-800-BASKETS

For more than 30 years, 1-800-FLOWERS.COM Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals; perfect for every occasion.

1-800-FLOWERS.COM offers the best of both worlds—exquisite, florist-designed arrangements, individually created by some of the world's top floral artists and hand delivered the same day, and spectacular flowers shipped overnight "Fresh From Our Growers<sup>SM</sup>."

If you're looking for more than just a gift, then look to 1-800-BASKETS.com. They craft gift baskets with dedicated artistry, so you know the presentation will always be perfect. Whether classic or current, their gift baskets are a sensory experience, filled with high-quality gourmet foods, wines and even fresh fruit. At 1-800-BASKETS.com, they are passionate about connecting people through thoughtful gift giving.



Members receive a 15% discount on all purchases by using their exclusive Club discount code: DRZ

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com). Discounts and product selection vary; purchase may be transacted online or by calling 1.800.356.9377 and referencing Club Discount Code.



## GREAT AMERICAN DAYS

### BROADEN YOUR HORIZONS AND TRY SOMETHING NEW

Live your dream of adrenaline-pumping adventure or personalized pampering with this unique and ever-changing benefit for members of THE Club® at Diamond Resorts International®. Redeem your Freedom Pass gift card for a spa experience, a hot air balloon ride, white water rafting, a wine tour or many more choices.

There are thousands of experiences offered all over the United States. Using your points you can purchase Freedom Pass gift cards valued from \$200-\$1,000. These can be redeemed online for any experience, or multiple experiences, you choose.

In addition you can purchase any of these experiences with cash at anytime and receive special offers exclusively offered to members of THE Club® at Diamond Resorts International® by logging in to the Member Area at DiamondResorts.com. Click on “Great American Days” under “Home & Lifestyle”, then choose “Explore Experiences”.

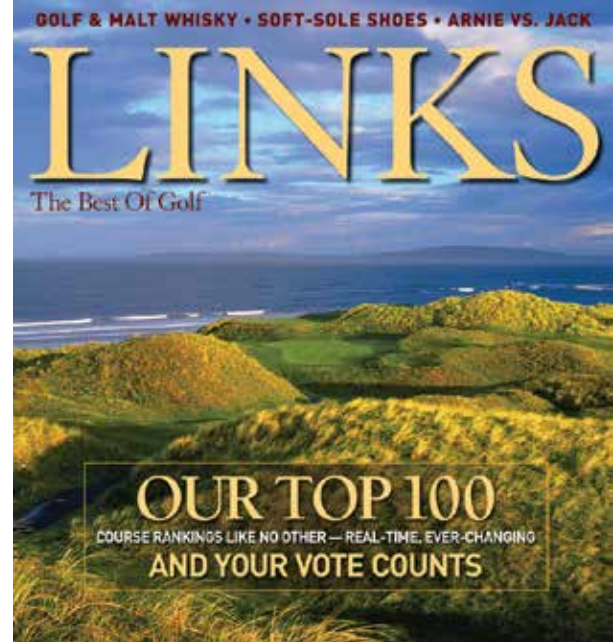
You may want to browse the experiences by location, price or type of adventure, prior to purchasing. Then you can choose “Points Purchase” to redeem your points for Freedom Pass gift cards or “Credit Card Purchase” to purchase a gift card with cash. This is a fantastic option for gift giving- instead of a gift, give an experience!



- **Bronze package: 2,500 points provides a \$200 Freedom Pass Gift Card**
- **Silver package: 3,500 points provides a \$250 Freedom Pass Gift Card**
- **Gold package: 7,000 points provides a \$500 Freedom Pass Gift Card**
- **Platinum package: 14,000 points provides a \$1,000 Freedom Pass Gift Card**

#### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com or call 1.877 DRI.CLUB. This benefit may be purchased at anytime during the year.



## PLAYER'S PASS GOLF ADVANTAGE

Members of THE Club® at Diamond Resorts International® who enjoy golf can now enjoy visiting over 2,000 golf courses and receive valuable savings!

PlayerPass.com annual membership offers discounts on green fees with no confusing rules or restrictions. Play when you want, at any participating courses, and pay 20-50% less than others are paying every time you golf; even on weekends! You can use up to (4) four discount coupons per course, per year. Your savings may pay for your membership after one round of 18! In addition, you will receive e-mails featuring exciting new courses and offering last minute specials of up to 70% off.



### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com). Pricing is based on membership level.

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).

## LINKS MAGAZINE

Travel the world's golf courses through the pages of LINKS magazine. Other magazines tell you how to play, LINKS is all about how and where to enjoy golf. LINKS eloquently and vividly brings you The Best of Golf.

Each issue will take you on a guided tour of the most amazing courses, resorts and golf communities from Scotland to Scottsdale. You'll discover the drama, beauty and rich heritage of the world's classic courses through stunning photography and award-winning editorials. If you're planning a golf vacation or looking for golf real estate, LINKS magazine is your ultimate source! LINKS is published quarterly in February, April, June and October.

Indulge in your passion and join our exclusive community of readers to explore the world of golf from an entirely new perspective.

Exclusive offer to Members of THE Club® at Diamond Resorts International® - Buy one year of LINKS - The Best of Golf for our special \$9.95 subscription price, and we'll give you the second year for only a nickel.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).



## NORTH AMERICAN FISHING CLUB

### ANNUAL MEMBERSHIP

Annual membership in the North American Fishing Club includes a subscription to North American Fisherman, the nation's largest multi-species fishing magazine. Each issue brings you expert advice on where to fish, what equipment to use and how to land the big one. You'll also receive even more insight and information in Fishin' Informer, the club's e-newsletter. Your member benefits also include the opportunity to test – and keep – complimentary fishing gear, win prizes in regular giveaways, access special deals and discounts on equipment, connect with other members for a day on the lake and more.

In partnership with Diamond Resorts International®, members of THE Club® receive a special discounted price and receive two COMPLIMENTARY GIFTS.



### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).

## NATIONAL HOME GARDENING CLUB

### ANNUAL MEMBERSHIP

Annual membership in the National Home Gardening Club includes the members-only magazine, Gardening How-To, packed with planting ideas, updates on new varieties, answers to your gardening questions and more. Additional gardening insight and information is available in Extra Dirt, the club's e-newsletter. Online member website offers special member contests, deals and discounts on products, access to discussion forums on all things gardening, and the opportunity to test "and keep" free gardening products.

In partnership with Diamond Resorts International®, members of THE Club® receive a special discounted price and receive two COMPLIMENTARY GIFTS.



### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).



## COOKING CLUB OF AMERICA

### ANNUAL MEMBERSHIP

Annual membership in the Cooking Club of America offers the monthly Cooking Club magazine full of recipes, product reviews, articles on seasonal dishes, gift ideas and more. The online website offers special member contests, deals and discounts on products, access to discussion forums on all things cooking, and the opportunity to participate on the recipe test panel and share your results!

In partnership with Diamond Resorts International®, members of THE Club® receive a special discounted price and receive two COMPLIMENTARY GIFTS.



### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).

## THE DIAMOND KITCHEN

### WELCOME TO THE DIAMOND KITCHEN

We are pleased to introduce our Diamond social media recipes on Facebook and invite you, your friends and your family to post, view and share your favorite recipes with us! From delectable appetizers to sumptuous entrees, we hope that each featured recipe will inspire you to cook delicious homemade meals while on vacation holiday with Diamond.

You can browse our recipes or post one of your own. To upload your recipe, start by selecting the appropriate menu category above. Once you arrive on the desired recipe category page, click on "Share a Recipe". Be sure to enter all the ingredients and preparation details necessary to complete your delicious dish. Once complete, then post. It's that easy! Don't forget to share your posted recipe with your friends and family.

**HAPPY COOKING!**



## DIAMOND aSTORE

Diamond Resorts International® has compiled a selection of printed travel information guides within the new Diamond Resorts International® aStore to take along with you on your trip. The travel guides contain travel advice, tips and destination information to inspire you. In addition you will also have insider advice on the best travel experiences, such as walking trails and best beaches, where to find the best shopping, best dining and meals, maps, plus tips for navigating lovely but less-traveled corners and much more.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com). This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).

## IMPORTANT INFORMATION

### FOR ALL POINTS REDEMPTION BENEFITS:

Your account must be current with maintenance fees paid and no outstanding balance to participate in THE Club® exchange member benefit program. Points may be redeemed for member benefits until March 31 for Standard members, May 31 for Silver members, July 31 for Gold members and September 30 for Platinum members. The redemption value of points as quoted is valid until December 31 and is then subject to review. After July 1, points can only be redeemed from your next year's allocation. Points allocated in the current year and redeemed can be used for travel dates this year and next year. Members may exchange from 2,500 up to their annual allotment for any combination of benefits unless otherwise noted. There is a processing fee of \$47 for Standard members, \$37 for Silver and \$27 for Gold. Platinum members receive FREE processing

for member benefits. Redeem online at [DiamondResorts.com](http://DiamondResorts.com) and receive discounted processing fees. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees associated with the item are the responsibility of the purchaser.

Diamond Resorts International® retains the unilateral right to cancel or amend any offer in this member benefits program at any time.

Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers.

THE Club® Select<sup>SM</sup>, THE Sampler<sup>SM</sup> points and Diamond Bonus Points are not applicable.





## MONEY MATTERS MEMBER BENEFITS



These exclusive Club products protect you and your family whether traveling or at home.

- CSA ProtectMe Plus
- Reservation Protection Plan
- Legal Protection Plan
- MD247.com
- LegalZoom
- The Family Protection Legal Plan
- Quorum Savings



## CSA PROTECTME PLUS

### PROTECT YOUR POINTS & THEN SOME WITH THE PROTECTME PLUS PLAN

No matter how well you prepare for your vacation each year, sometimes things just don't go as planned. To help safeguard not only your points but your entire trip, we've partnered with CSA Travel Protection to bring you the ProtectME Plus Plan. This plan is geared to fit the unique needs of members of THE Club® at Diamond Resorts International®.

With the ProtectME Plus Plan, you can be covered for a variety of circumstances (insurance coverages underwritten by Stonebridge Casualty Insurance Company) subject to plan provisions including:

- **Points Cancellation and Interruption – for up to 75,000 Diamond Resorts points used**
- **Up to \$5,000 for Trip Cancellation and \$7,500 for Interruption coverage for additional arrangements such as airfare, amusement park tickets, and excursions.**
- **Up to \$1,000 for Travel Delay coverage (\$200 daily limit applies)**
- **Protection against lost or stolen baggage and personal effects such as cell phones, laptops, and jewelry.**
- **Medical or Dental expenses incurred during the Covered Trip up to \$10,000**
- **Travel Accident coverage up to \$25,000**
- **Emergency Medical Assistance coverage up to \$50,000**
- **Rental Car Damage coverage up to \$25,000**

In addition to the coverages above, the ProtectME Plus plan also offers the following services (through CSA's designated providers):

- **On Demand Medical Care**
- **Replacement of medication and eyeglasses**
- **Emergency Cash Transfers and Message relay**
- **Traveling companion assistance; pet and vehicle return**
- **Interpretation and translation**
- **Consult A Doctor and No Out-of-Pocket Medical up to \$1,000**

CSA will provide you with:

- **Professional, in-house claims processing**
- **Concierge assistance services**
- **10-day free look**
- **A company with 20-plus years of experience protecting travelers' investments**

For additional coverage details, plan pricing and policy information, [click here](#).

### FOR MORE INFORMATION

There are four different plans to select from. Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on "Money Matters" and then "Travel Insurance" to enroll or call 1.866.655.3061.

### GENERAL DISCLAIMERS:

\*CSA Travel Protection will provide a refund of your plan cost if you cancel your insurance within 10 days of purchase and have not filed a claim or departed on your trip. This plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. The purchase of this plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. If you have any questions about your current coverage, call your insurer, insurance agent or broker.

This plan is administered by CSA Travel Protection and Insurance Services. Travel insurance is underwritten by: Stonebridge Casualty Insurance Company, a Transamerica company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHCS000. In CA, CT, HI, NE, NH, PA, TN and TX, Policy/Certificate Form series TAHCS100 and TAHCS200. In IL, IN, KS, LA, OR, OH, VT, WA and WY, Policy Forms TAHCS100IPS and TAHCS200IPS. Certain coverages are under TAHCS6000 and TAHCS7000. Stonebridge Casualty Insurance Company is rated A ("Excellent", 3rd out of 16 Categories A++ to S) by A.M. Best Company® for financial strength and operating performance. (Ratings and analysis as of 6/19/12)



## RESERVATION PROTECTION PLAN

### AS YOU ARE PREPARING FOR YOUR VACATION, WHAT IF

- You have an unexpected family or work emergency?
- Your flights are cancelled?
- Weather interferes with your ability to travel?

Members of THE Club® at Diamond Resorts International® have the ability to safeguard their points in case the unexpected happens at vacation time.

Purchasing the Reservation Protection Plan will ensure a 100% reimbursement of the points charged for the original reservation should you need to cancel up to 24 hours prior to arrival date.

### MORE INFORMATION

Members may only purchase the Reservation Protection Plan at the time of booking per reservation.

## LEGAL PROTECTION PLAN

The Legal Protection Plan provides affordable access to local attorneys in any U.S. Diamond Resorts International® destination during the term of your travel reservation for:

- Advice and consultations on an unlimited number of personal legal matters that arise during your travel
- Traffic ticket defense
- Identity theft defense
- Power of attorney for childcare, financial or healthcare

This plan covers THE Club® member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

### MORE INFORMATION

Members may purchase per reservation at time of booking.



## MD247.COM

MD247.com provides unrestricted access to speak to a doctor by phone anytime of the day or night during the term of your travel reservation.

- **Get advice, accurate diagnosis and even a non-narcotic prescription phoned in to a nearby pharmacy**
- **Save time and get connected to a doctor directly from the resort**
- **Consultations are unlimited and provided with no additional fees**

This plan covers your entire traveling party. This is not insurance so there are no deductibles or co-pays!

### MORE INFORMATION

Members may purchase per reservation at time of booking.



## LEGALZOOM

LegalZoom is America's leading online legal document preparation service. From incorporations to last wills, LegalZoom makes it easy and affordable to take care of a variety of common legal matters. Along with quality legal documents, customers enjoy free attorney referrals, a 24-hour online legal education center and a range of complimentary business resources.

Members receive \$15 off any LegalZoom.com product by using discount code: THECLUB.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).



## THE FAMILY PROTECTION LEGAL PLAN

Many members of THE Club® at Diamond Resorts International® have taken advantage of the Legal Protection Plan - A travel benefit to protect their legal rights while vacationing. Now Diamond Resorts International® is pleased to offer an additional service to assist you and your family everyday, for one annual fee.

The Family Protection Legal Plan will protect you and your family (spouse and any unmarried, dependent children under 21 years of age) with a resource for personal legal services by providing representation and consultations on a wide range of legal services that you can use at any time throughout the year. Receive access to over 11,500 attorneys nationwide, with no deductibles, no co-pays, no waiting periods, no claim forms, and most importantly, no limit on usage!

Attorney fees for the following matters are fully covered when using a plan attorney:

- **Family law matters including adoption, elder law, prenuptial agreements and more**
- **Financial matters such as tax audits or identity theft defense**
- **Real estate matters such as property tax assessments and zoning applications**
- **Litigation matters including civil litigation defense and small claims assistance**
- **Document preparation/review including affidavits, deeds and living wills**

Discover how easy it can be to access legal assistance when you need it.

### **FOR MORE INFORMATION:**

Log on to the Member Area of [DiamondResorts.com](http://DiamondResorts.com) to review details and begin your annual membership.

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).



## QUORUM SAVINGS

Members of THE Club® at Diamond Resorts International® now have access to an exclusive, high-yield, liquid savings account from Quorum Federal Credit Union. Quorum Federal Credit Union belongs to a network of credit unions across the country. Visit their website to see where you may be able to transact locally as well as online.

- **1.05% annual percentage yield\***
- **No minimum balance**
- **Easy access to your money with no penalties**
- **Insured to at least \$250,000 by the NCUA**

\*Annual percentage yield in effect as of 9/01/11 and subject to change.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com).







# CLUB COMMUNITY



Belonging to THE Club® at Diamond Resorts International® means you belong to a global community.

- Global Club Events
- Be Social
- Club Communications
- Club News
- Friends and Family Referrals
- Club Solo



## GLOBAL CLUB EVENTS

Created exclusively for members of THE Club® at Diamond Resorts International®, Club Events provide an opportunity to experience a resort visit with the Diamond quality you are accustomed to, while discovering the culture and history of the area, and building friendships with Club members from all over the world! These 5-6 day events offer transportation, and entry to all the attractions visited, special entertainment, and dedicated event hosts.

*This year we offer the following experiences:*

### **EXPERIENCE PORTUGAL**

**APRIL 26, 2014**

Back by popular demand! The Algarve offers a blend of natural beauty, breathtaking agricultural sites and a culture and history like no other. We will visit amazing locales such as Quinta Dos Vales Winery & Art Center, a combination of winery and art showcases, an animal farm, and lunch on a private beach after touring the sea caves. We will take a Jeep® Safari Tour that includes stops at local artisans and a visit to the capitol of Portugal. Golfers will have the opportunity to enjoy a day out on the course at Quinto dos Lago. The on-site restaurant offers live entertainment and folk dancing.

### **EXPERIENCE IRELAND**

**MAY 3, 2014; JUNE 14, 2014; JULY 26, 2014; SEPTEMBER 13, 2014**

We are pleased to share that the feedback we get most often is that there is never enough time to experience all the area offers. We visit Knappogue Castle and enjoy a fabulous medieval feast, mead winery with samples of delicious honey mead and pocheen, and spend a day at Bunratty Castle and Folk Park. We enjoy a boat ride from Killaloe and experience our members favorite Ireland event, "Concert in Tuamgraney - Celtic Tradition" in the ruins of one of Ireland's stone churches. We will also visit the Cliffs of Moher, Ailwee Caves, Bird of Prey Centre with live falcon demonstration, and The Burren.

Golfers may even enjoy a day out on the course at East Clare Golf Club. Our final evening gala is a private catered Irish dinner with live entertainment and dancing at Peppers Restaurant.



## BE SOCIAL

Join any of the Diamond Resorts International® social networks and become a part of the conversation. Be our fan on Facebook, send us a tweet, like us on Pinterest or become a follower and connect with fellow members, owners and guests while keeping up-to-date on all the latest Diamond news.

### **FACEBOOK** [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)

Find us on Facebook and discover all the latest postings, news and photo albums we have featured on our social media page. Send us a friend request, or a message, and we will be happy to chat with you; or post on our wall and begin a conversation with our other Facebook members.

### **TWITTER** [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)

Become a follower on Twitter to receive our latest tweets featuring exciting offers, destination highlights and travel tips, or be the first to hear about new resorts, affiliates and travel choices. Send us a tweet and tell us about your most recent vacation holiday with Diamond Resorts International®; we would love to hear all about your stay.

### **PINTEREST** [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)

Follow us on Pinterest and discover our many travel boards featuring pins of exciting highlights from destinations all over the world. Browse through our online album and repin some of the breathtaking imagery, international cuisine, area attractions, unique travel tips and more. Maybe even become inspired to start planning your next Diamond vacation holiday!

### **FOURSQUARE** [Foursquare.com](https://www.foursquare.com)

Check in on Foursquare when you arrive at your next vacation holiday destination and discover nearby venues, dining, entertainment, shopping and more.



## CLUB COMMUNICATIONS

In our ongoing effort to provide you with the latest information, we invite you to explore [DiamondResorts.com](http://DiamondResorts.com):

- Register for your login credentials and maintain your profile with up-to-date contact details, including your current e-mail address.
- Find answers to many questions in the FAQ area. We have assembled commonly asked questions including information on booking windows, savings deadlines, accessing benefits and more for your easy reference.
- Visit “What’s New” in the Member Area at [DiamondResorts.com](http://DiamondResorts.com) for the latest up-to-the minute notices on new resort choices, new benefits, Club Events notices and travel alerts.

### IMPORTANT REFERENCE MATERIALS AVAILABLE TO YOU:

- Every year we publish the Annual Member Benefits Directory that provides important discovery information for the standard and new benefit offerings of THE Club®, and the associated redemption values and timelines.
- Additionally, we publish the Annual Global Reservations Directory that includes the points values and weeks charts for every resort within THE Club® resort portfolio—an absolute must for using your annual points allocation.
- If you would like a reference manual detailing many of the ways to manage your points and maximize your membership, *Simplicity - A Guide to Global Membership* is an excellent reference.

All of these publications are available online at [DiamondResorts.com](http://DiamondResorts.com).

### E-NEWSLETTERS IN YOUR INBOX:

At the end of each calendar quarter (March, June, September and December) you will find an E-newsletter for members of THE Club® at Diamond Resorts International® in your e-mail. These newsletters contain information on the newest resort choices, the latest additions to your member benefits, information on upcoming vacation adventures such as escorted tours and Club Events, and special Club discounts and getaways.



### YOUR COMMUNICATION IS IMPORTANT!

Delivering hospitality begins with listening to and understanding the desires of our members, owners and guests. Diamond Resorts International® remains diligent at every level of the company to maintain an open communication platform by reaching out with discussions and solutions to honor our commitment to providing every member, owner and guest with hassle-free, relaxing Vacations of a Lifetime™.

- **Join the member forum on [DiamondResorts.com](http://DiamondResorts.com) to chat with other members and share your travel discoveries!**
- **At [DiamondResorts.com](http://DiamondResorts.com), tell us your “preferences” so we may continue to offer new member benefits that will be of value to you! We have learned that 37% of you enjoy gardening, 19% are golfers, and 27% indicated that a cruise was one of their favorite forms of travel.**
- **If you are a Platinum member, you can chat online with our Platinum Services Team or request a convenient call back when you “Click to Chat” or “Click to Call” on each page when logged in at [DiamondResorts.com](http://DiamondResorts.com).**



## CLUB NEWS

### NEW FEATURES AT DIAMONDRESORTS.COM

#### A NEW FEATURE TO ASSIST IN CHOOSING A RESORT THAT FITS YOUR LIFESTYLE

- **Do you prefer a vacation that offers hiking? Or golf? Or beaches?**

Whatever your preference you can now search resorts by “experience”! So when you are searching for the perfect ski vacation, you can see all the resorts globally in the Diamond portfolio that offer the amenities you are looking for. We hope you will discover new destinations to visit.

#### UPDATES ON OUR INITIATIVES:

- **Agricultural Corner**

In conjunction with the on-site sustainability garden, members, owners and guests have an opportunity to assist in the caretaking and harvesting of a variety of vegetables and herbs, cultivated using all natural products, completely pesticide-free. Gardening experts are available to provide gardening tips and useful information including the health benefits of the local produce. Sustainability gardens are currently utilized at Ka’anapali Beach Club in Maui, Hawaii, The Historic Powhatan Resort in Williamsburg, Virginia, Vilar do Golf in Algarve, Portugal and Sunset Bay Club in Tenerife, Spain. The use of these gardens enhances the natural environment while benefiting the ecosystem and local economy. Each garden boasts unique features and hosts an array of fresh produce native to the area while specific to the cultural cuisine and restaurant offerings.

- **Go Green**

Diamond Resorts International® is actively taking steps to become an environmentally conscious global organization that recognizes how our actions affect the lives of our guests, our communities, ourselves and ultimately our planet. “Going green” is no easy task, but like most things, disciplined routine develops into healthy habit. There is an old Chinese proverb that states “a journey of 5,000 miles begins with the first step.” At Diamond Resorts International®, we have begun taking those first steps by limiting the use of non-recycled paper, opting instead for paper that is certified by the Forest Stewardship Council. It may be hard to truly grasp the importance of thinking about every piece of paper or “powering down” by turning off the lights or unplugging small appliances, but when we consider the global impact we have as a company, it is imperative we do our part.

Ask yourself what YOUR carbon footprint is and then take action to reduce, reuse, recycle... and “go green.”



## FRIENDS & FAMILY REFERRALS

Now your Friends & Family can enjoy the same benefits of THE Club® that you enjoy when they visit one of our premier resort destinations.

### PROMOTIONAL GETAWAY PACKAGES

As much as 70% off retail rates.

### ACCESS TO OVER 200 RESORTS

30% or more off for Friends & Family without any preview tour required.

### YOU GIVE. THEY SAVE. YOU EARN.

You may earn up to \$1,000 when your Friends & Family become members like you!\*

\*Depending on your state of residency.

Representatives are available for questions at 1.877.224.5600

Monday-Friday 10 a.m. - 7 p.m. Pacific time

### FOR MORE INFORMATION

Visit [DiamondResorts.com](http://DiamondResorts.com).

### COMING SOON...

Special events for you to enjoy and **"BRING-A-FRIEND"** along to enjoy with you.

Participation in this Program and receipt of rewards are limited to residents of states permitting owner referral rewards and may be prohibited or restricted in value as required by state law. Please contact a Representative to discuss your eligibility.



## CLUB SOLO (coming in January 2014)

### TRAVEL SOLO, BUT NOT ALONE

We at Diamond Resorts International® understand that it can be an intimidating and daunting prospect to go on vacation alone. Whether you're single, divorced, separated, widowed or just like different vacations to your partner — Club Solo could be for you.

Club Solo will give you access to a range of benefits developed with you in mind. In addition, members of Club Solo will have the opportunity to meet and pursue the vacation activities you love with like-minded people, at the same time as making new friends.

### FOR MORE INFORMATION

Interested in becoming a member of Club Solo? Log in to [DiamondResorts.com](http://DiamondResorts.com), go to Member Benefits, then Community.

### BENEFITS OF CLUB SOLO

- **Points Discounts on Diamond Resorts International® Studio Accommodation**

You will receive discounts on the points values quoted when booking reservations into a studio accommodation at Diamond Resorts International® resorts.

For reservations for studio or club suite accommodations at a Diamond Resorts International® resort booked 10 months to 6 months prior to arrival, you will receive a 25% discount on the points values quoted. When booking from 6 months prior to arrival, you will receive a 50% discount.

- **Exclusive Club Solo Member Escorted Journeys**

Wherever in the world you want to go, it is easy with Club Solo. We have developed an exciting range of Member Escorted Journeys with itineraries created purely for Club Solo members. We are sure these will inspire you, all with the benefit of NO single supplement.

- **5 Free Reservation Protection Plans (RPPs)**

Members of Club Solo will receive 5 free Reservation Protection Plans (RPPs) during your year of membership, when a studio accommodation is booked.

- **Discounts on Travel bookings**

Club Solo members will receive a 5% discount on all bookings made for flights, car rentals, cruises, escorted tours and other hotel accommodation booked through Interval Travel Ltd. when a single passenger is traveling on the booking.

- **Increased Points Redemption Towards Benefits of THE Club®**

You will receive increased points redemption values when redeeming your points toward cruises and travel member benefits with THE Club® when a single passenger is traveling.

- **Free Phone / Toll-Free Number**

We will not let you down. We are here to help with a dedicated 24-hour emergency telephone line to offer advice and assistance in the unlikely event of an emergency while you are away on vacation. You are unlikely to have any problems during your travels but if you do, it's good to know that help is just a phone call away. Wherever you are, at any time of the day, help is always available from one of our experienced agents.











**DIAMOND RESORTS**  
INTERNATIONAL®

Vacations of a Lifetime™

[DIAMONDRESORTS.COM](http://DIAMONDRESORTS.COM)