



## RESERVATION PROTECTION PLAN

Follow these easy steps to protect your points so you can enjoy worry-free vacation planning.

## RESERVATION PROTECTION PLAN

Purchase points protection and enjoy worry-free vacation planning. If you have an unexpected change of plans, Reservation Protection Plan will provide 100% reimbursement of the points used for the reservation should you need to cancel for ANY reason, up to your arrival date.

If a reservation is protected with a Reservation Protection Plan and the reservation is cancelled, points will automatically be credited to your account at the time of cancellation, so you can book again right away.

Adding a Reservation Protection Plan to your points reservation is easy! If you are booking your reservation by phone, simply ask that your reservation be protected and provide your payment details. You can also conveniently purchase the Reservation Protection Plan during the online booking process.

Let us show you how!

# BOOKING RESERVATIONS

In the Member Area, begin booking your online reservation under 'My Reservations' to locate and reserve the stay you would like to book.

The screenshot displays a website's Member Area. At the top, there are two dark blue buttons: 'ACCOUNT INFORMATION' and 'MAKE PAYMENT'. Below these is a dark grey bar with 'Member Area' on the left and 'Contact Us' on the right. On the left side, there is a vertical menu with a dark blue header 'My Account' and several grey buttons: 'Make Payment', 'View Statements', 'Preferences', 'Save Points', 'Ownership Summary', 'My Reservations' (circled in red), 'Book with Simple Search', 'Confirmed Reservations', and 'Locations'. Below this is another dark blue header 'My Community' with buttons for 'What's New!', 'Member Information', and 'HOA Information'. The main content area features a 'WHAT'S NEW' section with a 'NEWS' icon and a welcome message: 'Welcome to Your Website! We look forward to providing you with the quality services you are accustomed to. [Less](#) 0 hours ago - News'. Below this is a 'More What's New' link. At the bottom, there are three promotional cards: 'MY ACCOUNT' with a photo of a couple, 'MY RESERVATIONS' with a photo of a tropical resort, and 'MY COMMUNITY' with a globe image. Each card has a 'MORE INFO' button.

## ADDITIONAL OFFERS


On Step 3, 'Additional Offers' in the booking process, you will see Reservation Protection offered.

- View the cancellation policy and terms link
- Check the box indicating that you would like to purchase the Reservation Protection Plan
- Check the box indicating that you agree to the terms described
- Click the 'NEXT' button on the bottom of the screen

Member Area Online Reservations > Book It!

Step 1 Book Online Step 2 Resort And Guest Details **Step 3 Additional Offers** Step 4 Payment Final Confirmation

Travel Protection Miscellaneous



### Reservation Protection Plan

✓ You can cancel for ANY reason  
Receive 100% reimbursement of the points charged for this stay, when cancelled up to the arrival date.  
Ideal for members who travel once a year.  
[View cancellation policy and terms](#)

\* Please select a travel protection option.

**Yes I want to protect my reservation.**  
\$95.00 USD\*

No thanks. I decline the opportunity to purchase a Reservation Protection Plan.

**I have read and understand the terms described above**

BACK CANCEL RESERVATION **NEXT**

Step 1 Book Online   Step 2 Resort And Guest Details   Step 3 Additional Offers   **Step 4 Payment**   Final Confirmation

**PAYMENT OPTIONS**

## PAYMENT

- Select an existing credit card or add a new card
- Enter your Card Verification Number
- Check the box indicating that you authorize the payment and click "NEXT"

**Your reservation is now protected!**

### SUMMARY OF RESERVATIONS FEES

Reservation Fees	Amount	
Reservation Protection	\$95.00	<b>REMOVE</b>
<b>Total</b>	<b>\$95.00</b>	

### CREDIT CARD INFORMATION

Select a payment card. To enter a new card, click 'Add Card' below:

	Credit Card on File	Name on Card	Expires on	
<input type="radio"/>	VISA - *****1119	John Smith	2/2018	<b>DELETE</b>

**Add Card**

### Card Verification Number

Please enter the Card Verification number for the selected card.

What is a Card Verification Number? The card verification number is a 3 or 4 digit number found on the front of American Express

I authorize payment as specified above, and understand and acknowledge payment of the Fee(s) is non-transferable and non-refundable.

**BACK**

**CANCEL RESERVATION**   **NEXT**