

17. BENEFITS AT-A-GLANCE

The Club Points Levels		Standard	Silver	Gold	Platinum
		up to 14,999	15,000–29,999	30,000–49,999	50,000 and more
Flexibility ¹ Price per Point		£0.34/£0.44	£0.29/£0.37	£0.27/£0.35	£0.24/£0.31
Guest Reservations ³		1 per year Complimentary	3 per year Complimentary	5 per year Complimentary	5 per year Complimentary
Annual Reservation Protection Plan (RPP)		£205/£239	£260/£309	£330/£389	£410/£475
Single Stay RPP at Time of Booking		£120/£140	£110/£130	£100/£120	£90/£110
Destination Xchange 7-Night Online Standard Exchange Fee		£155/£175	£145/£165	£135/£155	£125/£140
Luxury Hotels ⁴					
Luxury Cruises ⁴		Use points for up to 20% of the cost at £0.20/£0.20 per point		Use points for up to 30% of the cost at £0.30/£0.30 per point	
Specially Selected Member Escorted Journeys					
Member Benefits Processing Fee ⁵		£41/£47	£36/£42	£30/£36	Complimentary
Cruise Points Redemption Fee ⁶		£80/£95	£65/£80	£50/£60	Complimentary
The Club Select Deposit Fee ⁷		£76/£87	£66/£79	£54/£65	£32/£38
The Club Value ⁷ Days Prior to Arrival/Price per Point		N/A	14 days/£0.16/£0.20	28 days/£0.16/£0.20	35 days/£0.14/£0.18
Loyalty Accommodation Upgrade ⁸		N/A	14 nights per year £15/£18 per night	35 nights per year £12/£14 per night	Unlimited nights per year £9/£11 per night
Loyalty Search Requests		N/A	1 active search	3 active searches	5 active searches
The Club Combinations ^{9a} Deposit Fee ⁸		£76/£86	£66/£78	£56/£66	£33/£39
Preference ⁹ Preferred Unit Reservation		N/A	N/A	1 reservation per year	3 reservations per year
Luxury Selection ⁹		N/A	N/A	Included	Included
Reserve The Club Combinations ^{9a}		N/A	N/A	Included	Included
By Request — Complimentary Priority Pass Annual Membership ¹¹		N/A	N/A	Included	Included
Complimentary Single Stay RPP on Reservations less than 5,000 points ⁵		N/A	N/A	N/A	Included
By Request — Complimentary PressReader Annual Membership		N/A	N/A	Included	Included
24-Hour Reservation Hold		N/A	N/A	N/A	Included
The Legacy Program		N/A	N/A	N/A	Included
Dedicated Platinum 24/7 Service		N/A	N/A	N/A	Included
Click to Chat and Call		Included	Included	Included	Included
Points Redemptions on Fee Payments		N/A	N/A	N/A	Included

Member Benefits Redemption Rates And Periods

Cruise Points Reimbursement Eligible % of Cost/Redemption Rate	Up to 20% of cost at £0.04/£0.0468 per point	Up to 20% of cost at £0.045/£0.0526 per point	Up to 100/30% of cost at £0.05/£0.0585 per point*	Up to 100/30% of cost at £0.06/£0.07 per point**
Travel Services Reimbursement Eligible % of Cost/Redemption Rate	Up to 20% of cost at £0.04/£0.0468 per point	Up to 20% of cost at £0.045/£0.0526 per point	Up to 100/30% of cost at £0.05/£0.0585 per point*	Up to 100/30% of cost at £0.06/£0.07 per point**
Eligible Booking Window for Reimbursement Benefits	1 Jan-31 Dec	1 Jan-31 Dec	1 Jan-31 Mar 100%* 1 Apr-31 Dec 30%*	1 Jan-30 Apr 100%** 1 May-31 Dec 30%**
Call Centre Connection	0345 359 0005	Priority Connection 0345 359 0005	Priority Connection 0345 359 0005	Exclusive Platinum Services 0800 358 7528

1. Flexibility and Value cannot be used with bookings made using The Sampler™. Interval International exchanges, Global Partner, Luxury Cruises, Ultra Luxury Cruise, Luxury Hotels, Luxury Car, Luxury River Cruise, Member Escorted Journeys, Instant Getaways, Wish-to-Rent or Fractional Wish-to-Rent reservations or Dream Holidays bookings.

In the event of a reservation cancellation, the standard cancellation policy/deadlines will apply (unless a Reservation Protection Plan 'RPP' is purchased).

Where a credit or RPP refund is due to you:

i) In respect of a reservation made using Flexibility points, the points will be returned to your account. There is no cash refund.

ii) In respect of a reservation made using Value points, you will be refunded in cash. No points will be returned to your account.

Value cannot be used in combination with discounted reservations.

2. Available only with The Club reservations. Presidential Suites at Kiritanapali Beach Club or The Point at Popu in Hawaii, the Penthouses at Cabo Azul Resort in Mexico, Cancun Resort in Las Vegas, NV or any cruise booking are ineligible. Upgrades are not available on discounted reservations. One upgraded accommodation level per reservation is permitted. The upgrade fee is non-refundable and non-transferable.

3. Additional Guest stays may be booked for a fee of £15/£21 per reservation. Reservations made for The Sampler™, Global Partner, Member Adventures, Member Escorted Journeys, Member Guided Tours, Luxury Selection™, Instant Getaways, stays at Member-Only Resorts or exchanges are ineligible.

5. Luxury Cruises, Luxury River Cruises and Luxury Hotel fees are transacted in BPS. Any exchange/transaction fees charged by the financial institution are the responsibility of the cardholder.

6. Member Benefit processing and redemption fees are non-refundable.

7. This benefit applies to those participating in the Global Partner programme.

8. This benefit applies to those participating in The Club Combinations™ programme.

9. Limited to our destinations. Preference is subject to unit availability and may not be used for accessible units at some resorts.

11. An entry fee is charged for every lounge visit made by you and any accompanying Guest(s). There is one membership card per membership, which will be printed in the name of the person who registers the Priority Pass membership. Identification and the Priority Pass membership card are required for entrance.

All Club benefits are ancillary benefits and are subject to availability. All Club benefits and prices are subject to change, substitution or termination at any time without notice.

* Gold Members: From 1 January through 31 March of each calendar year, you can redeem points at a redemption rate of £0.05/£0.0585 per point up to 100% of the cost. From 1 April through 31 December of each calendar year, you can continue to enjoy your travel benefits. You will be able to redeem points at a redemption rate of £0.05/£0.0585 per point up to a maximum of 30% of the total cost of eligible hotel, cruise and air purchases.

** Platinum Members: From the 1 January through the 30 April of each calendar year, you can redeem points at a redemption rate of £0.06/£0.07 per point up to 100% of the cost. From the 1 May through the 31 December of each calendar year, you can continue to enjoy your travel benefits. You will be able to redeem points at a redemption rate of £0.06/£0.07 per point up to a maximum of 30% of the total cost of eligible hotel, cruise and air purchases.