

UNITED KINGDOM



THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®
ANNUAL MEMBER BENEFITS DIRECTORY

2014





W E L C O M E

BIENVENIDO • BIENVENUE • BENVENUTO • WILLKOMMEN

BEM-VINDO • VELKOMMEN • VÄLKOMMEN

ДОБРО ПОЖАЛОВАТЬ • ДОБРЕ ДОШЛИ

ΚΑΛΩΣΟΡΙΣΜΑ • 歡迎 • 欢迎



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CONTACT INFORMATION

2014 Hours of Operation & Holiday Schedule

ALL CALL CENTRE SERVICES WILL BE CLOSED OR HAVE REDUCED OPERATIONAL HOURS ON THE FOLLOWING PUBLIC HOLIDAYS:

New Year's Day	Wednesday, 1 January 2014
Good Friday	Friday, 18 April 2014
Easter Monday	Monday, 21 April 2014
May Day Holiday	Monday, 5 May 2014
Spring Bank Holiday	Monday, 26 May 2014
Summer Bank Holiday	Monday, 25 August 2014
Christmas Eve	Wednesday, 24 December 2014 (Reduced Holiday Hours 08:00 - 13.00)
Christmas Day	Thursday, 25 December 2014
Boxing Day	Friday, 26 December 2014
New Year's Eve	Wednesday, 31 December 2014 (Reduced Holiday Hours 08:00 - 17.00)
New Year's Day	Thursday, 1 January 2015

STANDARD CALL CENTRE HOURS (UK TIME)

Member Services (reservations)
Monday - Friday 08.00 - 20.00; Saturday 09.00 - 17.00

Travel
Monday - Friday 09.00 - 20.00; Saturday 09.00 - 17.00

Customer Services
Monday - Friday 08.00 - 20.00; Saturday 09.00 - 17.00

International Reservations
Monday - Friday 09.00 - 18.00
(as per that country's time zone)

PLATINUM MEMBER SERVICES HOURS:

7 days a week, 24 hours a day, 365 days per year





CONTACT TELEPHONE NUMBERS

Member Services (reservations)	0845 359 0005
Accessibility Assistance	0845 359 0009 Accessrequirements@DiamondResorts.com
Customer Service	0845 359 0010
E-mail	Reservations@DiamondResorts.com

International Numbers

From France	+33 (0) 1551 74164
From Spain	+34 800 600256
From Italy	+39 (0) 272 536331
From Germany	+49 (0) 711 224 0867
From Norway	+47 2231 0617
From Sweden	+46 851 761810
From Finland	+358 9 435 32218
From Russia	+8800 5551346

SOCIAL MEDIA

-  [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)
-  [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)
-  [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)
-  [Foursquare.com](https://www.foursquare.com)



THE CLUB® at Diamond Resorts International®

Our programme provides you with a flexible, points-based exchange system that ensures the vacation holiday lifestyle you deserve.

As a member of THE Club® at Diamond Resorts International®, you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease, simplicity and the peace of mind that Diamond Resorts International® provides through its commitment to a high standard of quality and service excellence.

THE Club® at Diamond Resorts International® affords you the opportunity to travel, based on availability, when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Become a part of our online social media community, see what members are saying about Diamond Resorts International® and join the conversation! Check out all of our different social media networks where you can connect with us, post or chat with us on Facebook and follow us on Twitter and discover all the latest postings and tweets, news and photo albums we have featured.

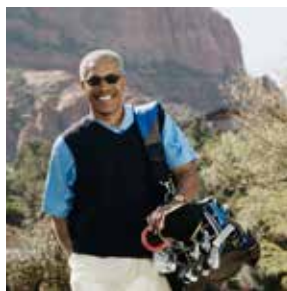
Why not join one of THE Club® Events, which allows you to experience the culture and history of our chosen destinations while enjoying the comfort of a Diamond Resorts managed property. These are stress free, activity packed vacations, where you meet and enjoy the company of fellow members of THE Club®.

Looking for a new holiday experience? Book a Member Escorted Journey! When you book a Member Escorted Journey through the Diamond Resorts International® tour providers, you can expect the experience of a lifetime. Explore the best sites and attractions that your chosen destination has to offer while travelling with fellow members and making new discoveries around every corner. Member Escorted Journeys provide an opportunity to witness many of the country's people, culture, traditions and highlights. Travel the world by coach, cruise ship, air or rail and discover new places off the beaten path. There is no need to worry about where to go next, how to get there and where to stay - this has all been arranged for you. THE Club® at Diamond Resorts International® has made it safe and easy to explore the world with your fellow members.

Whether you're planning a weekend getaway for two or inviting the entire family along, a world of resort locations, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club® at Diamond Resorts International®.

WELCOME TO A WORLD OF CHOICE.

CLUB MEMBERSHIP ADVANTAGES



- Using Your Membership
- Reservation Choices
- Accessibility Requests
- Interval International® and Interval Gold®
- Interval PlatinumSM
- Membership Cards



USING YOUR MEMBERSHIP

FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you will receive your membership card.

You and your vacation consultant will have determined when you will receive your first allotment of points. Once allocated you can:

- **BOOK a vacation at any of our resorts**
- **SAVE your points for use during the following year**
- **REDEEM points for member benefits (if within redemption deadlines)**
- **EXCHANGE through Interval International®**

HOW TO MAKE A RESERVATION

YOU WILL WANT TO DETERMINE HOW MANY POINTS YOU NEED

The points values for all of the resorts are listed within the Annual Global Reservations Directory. Points values for newly launched resorts are available online.

To determine how many points are required take the following steps:

- 1. DECIDE your preferred dates of travel.**
- 2. CHECK your proposed travel dates against the “weeks calendar” located at the back of the reservations directory to determine the week’s assigned number.**
- 3. SELECT the resort you would like to visit, and use the grid to view the corresponding week number and types of accommodations available.**

The Annual Global Reservations Directory will indicate the number of points required for a week’s stay for each accommodation type when checking in on a standard check-in day.

SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy).

The points calculation for a stay of less than seven nights is as follows:

- **SUNDAY to THURSDAY inclusive; each night is 10% of the weekly points value**
- **FRIDAY and SATURDAY nights; each night is 30% of the weekly points value**
- **Points values for SHORT STAY bookings made within 30 days of arrival are discounted by 50%**

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

SEARCHING FOR AVAILABILITY AND BOOKING YOUR RESERVATION

To book your reservation online, log in to the Member Area using your personal username and password. Under “My Reservations”, click on “Book with Quick Search”. You can search by location, experience, specific arrival date, date range or points range. Once your preferences are entered, click “Search” to display your options. Your results will display as a list or on a calendar. Make your selection, click “Book It”, and follow the steps to confirmation!



EXCEPTIONAL VALUE ON RESERVATIONS LESS THAN 59 DAYS FROM ARRIVAL

For certain resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values are discounted by 50%. For short stay points values at those resorts, a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

MANAGING YOUR POINTS

If you would like to take a special trip and need more than your annual allotment of points or are not able to travel, THE Club® at Diamond Resorts International® offers you the opportunity to save/borrow points from your current/following year's allocation.

SAVING POINTS

If you do not intend to use all or part of your current year's allocated points within the current year, then there is an option to save points into the following year's allocation, as long as maintenance fees and the dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated.

The deadlines are:

- **SAVE up to 100% of the annual allocation of points by 30 JUNE**
- **SAVE up to 50% of the annual allocation of points (if 50% has not already been saved) between 1 JULY and 31 AUGUST**
- **SAVE up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between 1 SEPTEMBER and 31 OCTOBER**

HOW TO SAVE POINTS

You can go to DiamondResorts.com and log in to your member account or call THE Club® at Diamond Resorts International® to save points. Once points have been saved they may still be accessed during the current year or "borrowed back". Please note that reservations made with points from the current year's allocation for arrivals in the upcoming year will require a proportion of the arrival year's maintenance fees to have been paid prior to the member's arrival, otherwise the reservation will be cancelled.

BORROWING POINTS

You may borrow points at any time during the year. Points will be credited to your current year's account, and your account for next year will be reduced by the points you borrowed. Prepayment of proportion of next year's maintenance fees are required. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year's allocation.

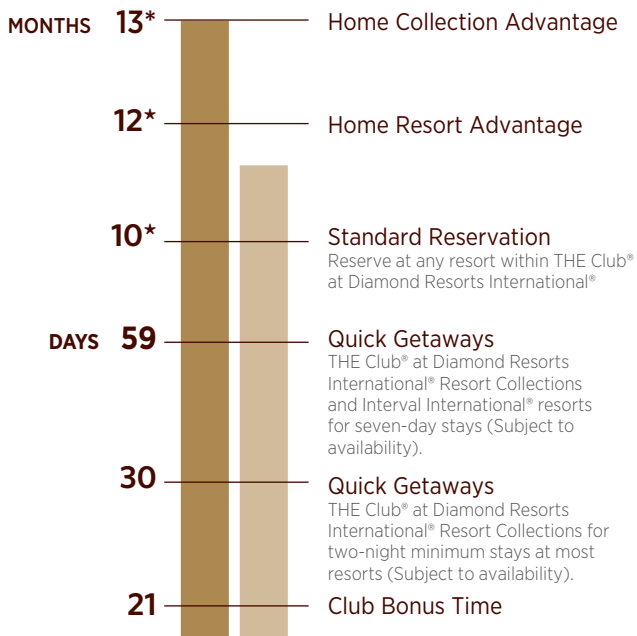


CLUB RESERVATION CHOICES

SEARCH RESORT AVAILABILITY AND BOOK YOUR RESERVATIONS QUICKLY AND EASILY ONLINE AT DIAMONDRESORTS.COM OR CALL MEMBER SERVICES AT 0845 359 0005 FOR ASSISTANCE.

BOOKING YOUR VACATION

What reservation can I make?



*Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The calendar month booking window correlates with the day of a month. For example, on 1 September of the current year, members will be able to request reservations for 1 October of the upcoming year if booking within their Home Collection Advantage. At the end of the month it will work such that as at 30 September of the current year, members will be able to request 30 and 31 October of the upcoming year, i.e. to the end of the calendar month.

WEEKLY POINTS VALUES

Points amounts are displayed for weekly vacation stays. Weekly values are valid when checking in on the designated check-in day. If you stay for durations other than seven nights or check in on a day other than the designated check-in day, the nightly values apply.

NIGHTLY, MIDWEEK AND WEEKEND POINTS VALUES

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay. For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night, Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night.

Any exceptions to this rule are indicated on the chart for the specific resort in the Annual Global Reservations Directory. Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

GUEST CERTIFICATES

Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a name change. Provide the name of the guest that will be checking in and the reservation will be updated. A fee may be charged for this service.



CANCELLATION RULES[†]

- **0% loss of points if canceled 395-91 days prior to arrival date**
- **25% loss of points if canceled 90-61 days prior to arrival date**
- **50% loss of points if canceled 60-14 days prior to arrival date**
- **100% loss of points if canceled 13-0 days prior to arrival date**

If you need to cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area at DiamondResorts.com.

RESERVATION PROTECTION PLAN

Members are encouraged to purchase Reservation Protection at the time of booking to avoid losing any points in the event of cancellation. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel up to 24 hours prior to arrival date. You may be forced to cancel or postpone your holiday, such as for severe weather, illness, jury service or more. Don't take a chance with your next holiday.

SPECIAL RENTAL OFFERS AND POINTS DISCOUNTS[†]

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted rates without using your points. Special discounts at our resorts and other offers are frequently announced via e-mail, and are included in the quarterly e-Newsletter. So please verify that your e-mail is correct by visiting the Member Area at DiamondResorts.com.

[†]Cancellation rules differ for Club Rental reservations.

DIAMOND FLEXIBILITY AND DIAMOND VALUE

As a member of THE Club® you have the flexibility to conveniently complete points reservations by renting additional points. This benefit can be used to complete a reservation if you not have enough points or for an entire reservation as needed. Loyalty members receive discounts based on their loyalty tier status at the time of booking and additional discounts are available when utilizing this benefit dependent on the number of days prior to arrival.

This benefit is not available on THE SamplerSM, Exchange, THE Club® SelectSM, Norwegian Cruise Lines or ResorTime reservations



ACCESSIBILITY REQUESTS

Diamond Resorts International® is committed to providing wonderful holidays for all our members and takes into consideration the needs of those who have a disability or an access requirement.

We have an ongoing programme of commitment which consists of:

- **Effecting compliance with disability discrimination legislation and exceeding those requirements (where possible) regarding the refurbishment of our resorts**
- **Making appropriate enhancements to resorts and resort plans**
- **Improving internal awareness and training**
- **Providing accurate information on our website and in our literature, including information on access, available facilities and auxiliary aids**
- **Communicating with our members via regular disability forums and surveys to identify areas for improvement**
- **Producing compliant literature and communicating within the same guidelines**

To ensure that we continue with our quest to provide seamless experiences, we encourage members to let us know of any requirements they might have relating to accessibility prior to arrival at a resort destination. We appreciate any information you can share in advance which will assist our resort teams in meeting any requirements you may have during your stay. Your comfort and enjoyment remain our priority.

Members can select to have their membership account flagged with details that they would like us to be aware of. This can be recorded on your account through your accessibility profile or by telling your reservationist if booking by phone. To update your accessibility profile online, please visit DiamondResorts.com, log in to your Member Area, and click on "Preferences" on the left menu, then the "Accessibility" tab. Select the preferences that you wish us to be aware of or that may make your holiday experience more comfortable.

If you have any access requirements or needs you wish to discuss, or if you want assistance in locating a resort that can provide comfortable accommodations for your needs, please contact us at your earliest convenience. Adapted units are available on a first-come, first-served basis and are subject to availability.

- **If you are traveling to North American or Asian resorts, please call 1.888.250.6150**
- **If you are traveling to European and African resorts, please call 011 44 845 359 0009**
- **E-mail any resort accessibility requests to: AccessRequirements@DiamondResorts.com**

Additional information for Diamond managed resorts including resort terrain and accessibility of common areas is available online at DiamondResorts.com. Each Diamond managed resort has its own "Accessibility" page that offers helpful details about the resort including the surrounding terrain, grounds, accessibility of common areas, and any aids available on request such as shower chairs or toilet risers. We have also listed information on area conveniences where possible to allow you to arrive at your destination worry free.



INTERVAL INTERNATIONAL® AND INTERVAL GOLD®

ALL MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL® ARE AUTOMATICALLY ENROLLED IN INTERVAL INTERNATIONAL® MEMBERSHIP.

Interval International® operates membership programmes for vacationers and provides value-added services to its developer clients worldwide. Based in Miami, Florida, the company has been a pioneer and innovator in serving the vacation ownership market for 35 years. Today, Interval International® has an exchange network of approximately 2,600 resorts in over 75 nations. Through offices in 14 countries, Interval International® offers high-quality products and benefits to resort clients and approximately 2 million families who are enrolled in various membership programmes. Interval International® is a leading global provider of membership and leisure services to the vacation industry.

Interval International® provides its members — vacation owners from around the world — with comprehensive exchange services and a variety of other exciting benefits that offer value and convenience at home and on the road.

For more information about Interval International® membership, sign in to IntervalWorld.com or call 0845 359 0005 and select Interval International menu option.

Benefits are subject to change.

INDULGENCE IS SIMPLE WITH INTERVAL GOLD®.

Members have the option to purchase Interval Gold® and receive added-value bonuses throughout the year on specially priced holidays, discounts at an assortment of locations and immediate personal concierge services.

INTERVAL GOLD® MEMBERSHIP

- **ShortStay ExchangeSM**

Looking to travel, but for less than a week? ShortStay ExchangeSM lets you exchange your resort week for two separate vacations - each one from as few as two nights to as many as six! Points-based members can make as many ShortStay Exchanges as their available points allow.

- **VIP Concierge**

Ever wanted—or needed—a personal assistant? Whether you need sightseeing suggestions or dinner reservations, this service is available 24 hours a day, seven days a week. And it's easily accessible through e-mail at IntervalWorld.com, by calling a toll-free phone number or using a wireless device such as a Web-enabled phone or PDA.

Plus, there is a self-service option. Click on "Ask The Concierge" in the Gold Concierge section of IntervalWorld.com to instantly access valuable information online.

- **£15 getaway and getaway specials discount**
- **Priority postal notification**
- **International hotel discounts**
- **Dining and leisure attraction discounts in the U.S. and Canada**
- **Hertz car rental benefits and Hertz #1 Club Gold® complimentary membership**
- **Gold concierge service (U.S. \$79 value)**
- **2-Fore!-1 golf discount**
- **Half-price UK leisure breaks**
- **Lifestyle discounts**
- **Savings on popular attractions and sightseeing in Costa del Sol and Tenerife**
- **Special travel discounts**
- **Discounts on annual travel insurance, car rental and certain charter flights**

For more information about Interval Gold®, sign in to IntervalWorld.com or call 0845 359 0005 and select II menu option.

Participation in Interval Gold®, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club® and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change or substitution without notice. Restrictions may apply. This does not affect your statutory rights.



INTERVAL PLATINUM

ALL PLATINUM LOYALTY MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL® ARE AUTOMATICALLY ENROLLED IN INTERVAL PLATINUM.

In addition to all of the Interval International® and Interval Gold® benefits, Interval Platinum members receive:

SPECIAL GETAWAY OPPORTUNITIES:

- **£30/€60 off all Getaways**

Interval Platinum members will receive double the Interval Gold® discount.

- **Platinum Escapes**

Unique offers of heavily discounted weeks will be sent by special e-mail invitation.

- **Priority Getaway Access**

Platinum members will have front-of-the-line access to tempting getaways before they are available to other members. Priority Pass Terms and conditions for use apply

AIRPORT LOUNGE MEMBERSHIP

With complimentary enrollment in the standard Priority Pass programme, members will have access to more than 600 airport lounges for stress-free travel.

FREE INTERVAL GUEST CERTIFICATES

Members can generously provide the gift of vacation time to friends and family at no extra cost.

Benefits are subject to change. This does not affect your statutory rights.



MEMBERSHIP CARDS

EXCLUSIVELY FOR MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

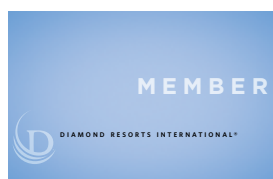
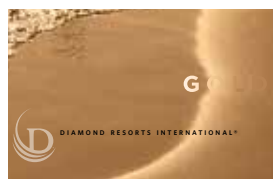
You can proudly show your high standing within THE Club® at Diamond Resorts International® and have easy reference to your membership number, loyalty level and customer service telephone number.

You will receive your membership card early in the New Year, after we have received your maintenance fees. Please allow some time for production and mailing. Should you change Diamond Loyalty® levels during the year, you will be sent a new card to coincide with your new benefits and usage.

Coming in 2014

NEW ASSOCIATE MEMBER CARDS

You have requested the ability to provide those associate members you have authorised to use your account with their own membership cards. You will soon be able to order those cards for a small fee at DiamondResorts.com.



CLUB LOYALTY ADVANTAGES



Advantages of membership for Standard, Silver, Gold and Platinum levels.

- Summary of Benefits
- At-A-Glance
- Loyalty Benefits and Advantages
- Additional Benefits for Loyalty Members
- Important Information



SUMMARY OF BENEFITS

The following benefits are available for all members of THE Club®:

POINTS REDEMPTION OPPORTUNITIES

- Access to more than 300 branded and affiliated resorts
- Additional resorts and hotels access
- Flights
- Cruises
- Member Escorted Journeys
- Travel Services
- Themed Travel
- Experience Days Passes
- America The Beautiful, U.S. National Park Pass
- Club Events

PARTNER DISCOUNTS AND ADVANTAGES

- Free Shopping Discount Programme
- The Golf Saver Programme
- Entertainment & Dining Discount Programme
- Health & Wellness Discount Programme
- Hi-Life Diners Club
- Tag 'N' Traq
- Luggage Forward
- Magazine Subscription
- Dell
- ResorTime
- 1-800-Flowers

EXCLUSIVE PRODUCTS

- Celebration Packages
- Reservation Protection Plan
- Legal Protection Travel Plan (U.S. resorts)
- Diamond aStore

PLUS

- Interval® membership*
- Interval Platinum membership**
- Member exclusive prices on Diamond Resorts International® rentals (Club Bonus Time) extended to members and associate members
- Associate members now qualify for Club Bonus Time
- Exclusive Diamond Loyalty Benefits including NEW Diamond Flexibility points



AT-A-GLANCE

POINTS LEVELS	STANDARD UP TO 14,999	SILVER 15,000 – 29,999	GOLD 30,000 – 49,999	PLATINUM 50,000 AND MORE
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TRANSACTION FEES

Member Benefits Processing Fee	£30 / €35	SAVE £5 / €5	SAVE £10 / €10	COMPLIMENTARY
Cruise Points Redemption Fee	£60 / €70	SAVE £15 / €15	SAVE £25 / €30	COMPLIMENTARY
Fee Payments Processing Fee	Not available	Not available	Not available	£65 / €76
Club Bonus Time Discount	Not available	10% OFF	25% OFF	50% OFF
Reservation Protection Plan	£55 / €69	SAVE £10 / €13	SAVE £20 / €25	SAVE £25 / €31
Pending Request Service	Not available	1 request available per year	3 requests available per year	5 requests available per year
Upgrade of Accommodation Fee [†]	Not available	£70 / €84 each / 2 per year	£50 / €59 each / 5 per year	£30 / €35 / no limit
Points Redemption Value Increase*	Not applicable	18%	25%	50%

REDEMPTION PERIODS

The following Redemption windows / values apply, however, Bonus Points cannot be redeemed for these benefits; only purchased points may be used.

Fee Payments	Not available	Not available	Not available	1 Nov – Annual bill due date
Flights, Cruises, Air Miles & Travel Services	1 Jan – 31 Mar	1 Jan – 31 May	1 Jan – 31 Jul ***	1 Jan – 30 Sep ***

* When redeeming for cruise and travel services Member Benefits only. Compared to a standard member redemption value.

*** After June 30, 2014, 2015 points are used for redemption of benefits.

† Cannot be used on Diamond Dream Holidays package. The definition of an upgrade of accommodation is to the next unit type using more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club and The Point at Poipu in Hawaii or the Penthouses at Cabo Azul Resort in Mexico or Norwegian Cruise Line. Upgrades not available on discounted reservations. One upgrade per reservation up to a 7 day increment.

All benefits are subject to reservation availability. All prices are subject to change.



LOYALTY BENEFITS AND ADVANTAGES

ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking.

- Silver members have two upgrades available per year for just £70 each
- Gold members have five upgrades available per year for just £35 each
- Platinum members have unlimited upgrades for just £30 each

Cannot be used on Diamond Dream Holidays package. The definition of an upgrade of accommodation is to the next unit type using more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club and The Point at Poipu in Hawaii or the Penthouses at Cabo Azul Resort in Mexico or Norwegian Cruise Line. Upgrades not available on discounted reservations. One upgrade per reservation up to a 7 day increment.

RESERVATION PROTECTION PLAN

In the event you need to cancel a reservation up to 24 hours prior to arrival, you can protect your points at special loyalty pricing when purchased at the time of booking.

- Silver members pay only £45 per reservation, £10 saving
- Gold members pay only £35 per reservation, £20 saving
- Platinum members pay only £30 per reservation, £25 saving

CLUB BONUS TIME DISCOUNTS

Make your Club Bonus Time rental reservation through THE Club® at Diamond Resorts International® and receive exclusive discounts in addition to the already discounted pricing.

- Silver members receive an additional 10% off the discounted prices
- Gold members receive an additional 25% off the discounted prices
- Platinum members receive an additional 50% off the discounted prices

Your discount is extended to Associate members on your account.

PENDING SEARCH REQUESTS

We will do the searching for you! You may set up an automated search for a resort or region, date or date range, number of nights and any accommodation size or type, up to 10 months prior to arrival.

- Silver members may set up (1) one search per year
- Gold members may set up (3) three searches per year
- Platinum members may set up (5) five searches per year

IN-RESORT BENEFITS*

Whenever you are staying at a Diamond managed resort, Silver, Gold and Platinum members enjoy:

- Free Internet usage from your room**
- Free weekday paper at your door
- Upgraded bathroom amenities

*In order to receive the above benefits, the member must be one of the travelling party.
**Only available where selected services have been installed.

INCREASED POINTS REDEMPTION VALUES

When redeeming your points for cruise and travel member benefits, you receive increased value.

- Silver members receive 4.5 pence per point, a 13% increase in points value
- Gold members receive 5 pence per point, a 25% increase in points value
- Platinum members receive 6 pence per point, a 50% increase in points value



SAVE ON MEMBER BENEFITS PROCESSING FEES

When redeeming points for member benefits, there is a processing charge of £30, which has been discounted for you!

- Silver members pay only £25 per transaction
- Gold members pay only £20 per transaction, a £10 saving
- Platinum members processing fees are all complimentary

SAVE ON CRUISE POINTS REDEMPTION FEES

When redeeming points for reimbursement towards a cruise booking with Cruise Travel Services, the Cruise Points Redemption Fee of £60 is discounted to:

- Silver members pay only £45 per transaction, a £15 saving
- Gold members pay only £35 per transaction, a £25 saving
- Platinum members Cruise Redemption Fees are complimentary

SAVE ON CLUB SELECT FEES

For those participating in the Club Select programme, your Club Select fee is reduced!

- Silver members pay only a £49 fee per deposited week, a £10 saving
- Gold members pay only a £39 fee per deposited week, a £20 saving
- Platinum members pay only a £19 fee per deposited week, a £40 saving

EXTENDED REDEMPTION PERIODS

Members who choose to redeem their points

for flights, cruises and other travel services, have the option to redeem during a specific redemption period.

- Silver members redemption period is extended to 31 May - 60 days of additional time
- Gold members redemption period is extended to 31 July - 120 days of additional time
- Platinum members redemption period is extended to 30 September - 180 days of additional time

As of 1 July, points can only be redeemed from the following year's allocation by borrowing points from the following calendar year.

DIAMOND FLEXIBILITY

Members may conveniently complete Club points reservations by renting additional points. Loyalty members receive discounts based on their Loyalty Tier status at the time of booking.

Rental purchase price per point

- Silver members pay only £.17 / €.20 per point
- Gold members pay only £.15 / €.18 per point
- Platinum members pay only £0.13 / €.16 per point

DIAMOND VALUE

Silver, Gold and Platinum Loyalty Tier Club members may rent additional points at a deeply discounted rate dependent on the number of days prior to arrival.

Members may conveniently complete Club points reservations by renting additional points. Loyalty members receive discounts based on their Loyalty Tier status at the time of booking.

Rental purchase price per point

- Silver members pay only £.07 / €.085 per point within 14 days of arrival
- Gold members pay only £.07 / €.085 per point within 28 days of arrival
- Platinum members pay only £.07 / €.085 per point within 35 days of arrival



ADDITIONAL BENEFITS FOR LOYALTY MEMBERS

FOR PLATINUM MEMBERS - FEE PAYMENT OPTION

Platinum members have the choice to reduce the cost of their annual association maintenance fees or Club dues by exchanging up to 50,000 points toward those fees. Please visit the Member Area of DiamondResorts.com or call your member services team for assistance.

SPECIAL PARTNER DISCOUNTS AND PRICING FOR LOYALTY MEMBERS

LUGGAGE FORWARD

Provides door to door delivery service for your convenience! For expensive sports equipment, mobility equipment or if you are visiting multiple destinations, you can have items waiting at the resort when you arrive, and transported back to your home when finished!

Luggage Forward offers Silver, Gold and Platinum members a special discount of 10% off on all prescheduled services, and 15% off on Express service. Details are on page 34 of this directory, or visit the Member Area at DiamondResorts.com for more information, or to access this benefit.

DEDICATED PLATINUM 24/7 SERVICE

Platinum members have a dedicated team available by phone or by chat, 24 hours a day, 7 days a week. They will book your reservations, your flights and have the privilege of assisting you in any area of your vacation planning. You can call 0800 358 7528, or visit the Member Area at DiamondResorts.com and you will see the option to "Click to Chat" on every page.

EXCLUSIVE PLATINUM AND GOLD MEMBER ESCORTED JOURNEYS

We have created a range of exclusive Member Escorted Journeys for Gold and Platinum members. Have you always wanted to expand your travel horizons but were unsure where to start? With Diamond Resorts International® Member Escorted Journeys, you can discover new countries, new people and new cultures.

Working closely with The Big Journey Company, we are delighted to offer members a range of amazing new itineraries and dates so you can embark on an unforgettable adventure and explore the hidden treasures of the world.

With a knowledgeable guide by your side, our tour providers take care of everything to ensure you enjoy a worry-free journey and can focus on making memories, not itineraries.

IMPORTANT INFORMATION

FEE PAYMENTS

Points redemption period runs from 1 November 2014 until the due date of the application for payment. The redemption value of points as quoted is valid until the due date and is then subject to review. You are responsible to pay your management fees on time. THE Club® requires at least three weeks prior to the due date of your management fees to avoid penalties and/or loss of use and must be exchanged prior to the due date. Members must exchange a minimum of 2,500 points for maintenance fees and membership dues, with a maximum of 50,000 points or up to their annual allotment, whichever is less, per year. Points must be exchanged in increments of 1,000. All redemption deductions will be made from your 2015 points. You may not use 2014 points for the 2015 fee payments. There is a non-refundable processing fee of £65. Applicable fees will be collected at the time of the transaction. Diamond Resorts International® retains the right to cancel or amend this programme at any time. This does not affect your statutory rights. This benefit is only available to Platinum members.

NEW 2014 LOYALTY BENEFITS

Available beginning 1 January, 2014. Cannot be used on reservations booked in 2013, regardless of arrival date.

POINTS LEVELS	STANDARD UP TO 14,999	SILVER 15,000 – 29,999	GOLD 30,000 – 49,999	PLATINUM 50,000 AND MORE
Diamond Flexibility †† Rental purchase price per point	£.20 / €.24	£.17 / €.20	£.15 / €.18	£.13 / €.16
Diamond Value †† Days prior to arrival Rental purchase price per point	N/A N/A	14 £.07 / €.085	28 £.07 / €.085	35 £.07 / €.085
Diamond Preference † Preferred Unit Reservation	N/A	N/A	1 reservation per year	3 reservations per year
In-Resort Benefits 1 † Free internet usage from your room ² , free daily paper at your door and upgraded bathroom amenities	N/A	INCLUDED	INCLUDED	INCLUDED
Diamond Reserve THE Club Select Inventory	N/A	N/A	INCLUDED	INCLUDED
Diamond Express Check-in 3 †	N/A	N/A	Exclusive Check-in Location	Exclusive Check-in Location
Diamond Luxury Selection SM Exclusive, luxury properties available or booking with your points	N/A	N/A	INCLUDED Will be available in Spring 2014	INCLUDED ** Special Platinum preview period began Sept. 2013
II Exchange Bookings Discount	N/A	N/A	INCLUDED	INCLUDED **
Special Getaway Opportunities	N/A	N/A	INCLUDED	INCLUDED **
VIP Airport Lounge Access	N/A	N/A	INCLUDED	INCLUDED **
Exclusive Member Escorted Journeys	N/A	N/A	INCLUDED	INCLUDED **
Dedicated Travel Service	N/A	N/A	INCLUDED	INCLUDED **
Dedicated Platinum 24/7 Service	N/A	N/A	N/A	INCLUDED
Complimentary Guest Certificates	N/A	N/A	INCLUDED	INCLUDED **
Loyalty Recognition Room Keys and Key Passport 3 †	N/A	N/A	INCLUDED	INCLUDED
E-Grocery Order and Delivery †	N/A	N/A	INCLUDED	INCLUDED
Priority Check-in †	4 p.m. check-in	4 p.m. check-in	2 p.m. check-in	2 p.m. check-in
Call Centre Connection	0845 359 0005	0845 359 0005	0845 359 0005	Exclusive Platinum Services 0800 358 7528

* When redeeming for cruise and travel services Member Benefits only. Compared to a standard member redemption value.

** This benefit is currently available to Platinum members.

*** After June 30, 2014, 2015 points are used for redemption of benefits.

1 The member must be one of the traveling party in order to receive the benefits.

2 Only available where selected services have been installed.

3 Applicable at Diamond managed resorts.

† Cannot be used on Diamond Dream Holidays package. The definition of an upgrade of accommodation is to the next unit type using more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club and The Point at Poipu in Hawaii or the Penthouses at Cabo Azul Resort in Mexico or Norwegian Cruise Line. Upgrades not available on discounted reservations. One upgrade per reservation up to a 7 day increment.

†† Not available on THE SamplerSM, Exchange, THE Club Select, Norwegian Cruise Line or ResorTime reservations.

‡ Limited to Diamond managed resorts. Subject to unit availability, may not be used for ADA and adapted units at some resorts and resort availability list is subject to change.

All benefits are subject to reservation availability. All prices are subject to change.

TRAVEL MEMBER BENEFITS



Use your points for travel choices such as flights, escorted journeys or national park passes, and enjoy special savings with our travel partners.

- Flights
- Cruises
- Travel Services
- Resorts and Hotels
- Member Escorted Journeys
- Themed Travel Choices
- U.S. National Park Pass
- Club Bonus Time
- Luggage Forward
- Tag 'N' Traq
- Celebration Packages
- Destination Guides
- Important Information



FLIGHTS

FLY AWAY WITH THE CLUB®

Use your points to book flights to anywhere in the world.

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Turn your points into flights by redeeming your points for travel discounts to exciting destinations worldwide.

- **To book a flight call 0845 359 0005 and select the travel option.**
- **Inform the agent you want to exchange your points for Member Benefits Flights and provide your departure and destination cities.**
- **The agent will verify your available points balance and confirm that all fees have been paid.**
- **They will search for flights to match your request and will discount your booking according to the number of points you want to use.**

Terms and conditions apply. See page 36 for details.

EXCHANGE POINTS FOR FLIGHTS

Take to the skies when you take advantage of flights with Diamond Resorts International®. Here's how you apply your points for flights:

POINTS	TRAVEL DISCOUNT
2,500	£100
5,000	£200
7,500	£300
10,000	£400
15,000	£600
20,000	£800
25,000	£1,000
30,000	£1,200
35,000	£1,400
40,000	£1,600
45,000	£1,800
50,000	£2,000



CRUISES

THE WORLD DOESN'T END AT WATER'S EDGE. WHY SHOULD YOUR POINTS?

Choose from among the premier cruise lines of the world including Carnival, Royal Caribbean International®, Princess, Holland America Line and more.

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Now you can turn your points into cruises by redeeming your points toward any cruise booked through Diamond Resorts International®. The itineraries, ships and destinations are virtually endless—including the Caribbean, Alaska, Mexico, the Orient, South Pacific, Mediterranean and more.

- **To book a cruise and to speak with a cruise agent call 0845 359 0005 and select the travel option.**
- **Let your cruise agent know that you are interested in the Cruises member benefit.**
- **Your cruise agent will inform you of the number of points needed to pay for your cruise or to apply a discount to your cruise.**

You also have access to a range of selected cruise itineraries at special values due to Diamond's partnership with Norwegian Cruise Lines. These cruises, subject to availability, can be viewed and booked in the same way as you would a resort destination; either by using the search and book online feature or by calling your member services team.

Terms and conditions apply. See page 36 for details.

CRUISE REDEMPTION

With increased redemption values for our Silver, Gold and Platinum members, you have even more value and choices.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	£100	£112.50	£125	£150
5,000	£200	£225	£250	£300
7,500	£300	£337.50	£375	£450
10,000	£400	£450	£500	£600
15,000	£600	£675	£750	£900
20,000	£800	£900	£1,000	£1,200
25,000	£1,000	£1,125	£1,250	£1,500
30,000	£1,200	£1,350	£1,500	£1,800
35,000	£1,400	£1,575	£1,750	£2,100
40,000	£1,600	£1,800	£2,000	£2,400
45,000	£1,800	£2,025	£2,250	£2,700
50,000	£2,000	£2,250	£2,500	£3,000



TRAVEL SERVICES

MAKE THE MOST OF YOUR POINTS

Redeem your points toward travel booked through THE Club® at Diamond Resorts International® including hotel stays outside of our network, car rentals, airport parking, airport lounges, sightseeing excursions and more.

- **To book your travel call 0845 359 0005 and select the prompt for travel.**
- **Let the agent know you are interested in the Travel Services member benefit.**
- **The agent will inform you of the number of points available to you and discount your booking accordingly to the number of points you want to use.**

Terms and conditions apply. See page 36 for details.

TRAVEL SERVICES REDEMPTION

With increased redemption values for our Silver, Gold and Platinum members, you have even more value and choices.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	£100	£112.50	£125	£150
5,000	£200	£225	£250	£300
7,500	£300	£337.50	£375	£450
10,000	£400	£450	£500	£600
15,000	£600	£675	£750	£900
20,000	£800	£900	£1,000	£1,200
25,000	£1,000	£1,125	£1,250	£1,500
30,000	£1,200	£1,350	£1,500	£1,800
35,000	£1,400	£1,575	£1,750	£2,100
40,000	£1,600	£1,800	£2,000	£2,400
45,000	£1,800	£2,025	£2,250	£2,700
50,000	£2,000	£2,250	£2,500	£3,000



RESORTS AND HOTELS

NOW YOU CAN USE YOUR POINTS FOR ADDITIONAL RESORT AND HOTEL STAYS.

At Diamond Resorts International®, we're committed to providing members of THE Club® with more choices. And with our affiliated resorts and hotels, your points can take you even more places!

To book any of these resorts or hotels call 0845 359 0005.

Points values required will vary by location, accommodation type, arrival dates and how far in advance the booking is made. All locations are subject to availability and are not managed by Diamond Resorts International®, but have been selected on the basis that their quality levels will meet the expectations of our members. Remember, as a member of THE Club® at Diamond Resorts International® you can use your points all year long for these resorts and hotels. Here are just a few of the many options available:

NORTHERN CALIFORNIA

San Francisco

- Hotel Diva
- Hotel Union Square
- Kensington Park Hotel
- Steinhart Hotel

SOUTHERN CALIFORNIA

Anaheim

- Desert Palms Hotel and Suites
- Dolphin's Cove Resort
- Hotel Pepper Tree
- Lemon Tree Hotel

Avalon

- Catalina Canyon Resort and Spa

Del Mar

- Del Mar Motel on the Beach
- Stratford Inn of Del Mar
- Villa L'Auberge

Fall Brook

- Pala Mesa Resort

Indio

- Indian Palms Vacation Club

La Jolla

- Estancia La Jolla Hotel and Spa

San Clemente

- San Clemente Cove

Oxnard

- Channel Island Shores

Rancho Mirage

- The Westin Mission Hills Villas

ARIZONA

Peoria

- Cibola Vista Resort and Spa

COLORADO

Avon

- Christie Lodge

Breckenridge

- Gold Point Condos
- Grand Lodge on Peak 7
- Grand Timber Lodge

Dillon

- Swan Mountain

Mosca

- Zapata Ranch

FLORIDA

Jensen Beach

- Vistanas Beach Club on Hutchinson Island

LOUISIANA

New Orleans

- Avenue Plaza Resort

NEVADA

Incline Village

- Club Tahoe Resort

Reno

- Club Lakeridge Resort

NEW HAMPSHIRE

Lake Louise

- Moraine Lake Lodge

Panorama

- Vacation Retreat at Horsethief Lodge

NEW JERSEY

Atlantic City

- Skyline Tower Resort

NEW YORK

New York

- Radio City Apartments

PENNSYLVANIA

East Stroudsburg

- Shawnee Village Resort

TENNESSEE

Nashville

- Wyndham Vacation Resorts - Nashville

TEXAS

San Antonio

- Wyndham Riverside Suites

South Padre Island

- Peninsula Island Resort and Spa

WASHINGTON

Deer Harbor

- The Resort at Deer Harbor

CANADA

Banff

- Resort at Canmore Banff

IRELAND

County Waterford, Ardmore

- The Cliff House Hotel

Dublin

- The Cliff Town House



MEMBER ESCORTED JOURNEYS

THE Club® at Diamond Resorts International® is pleased to offer Member Escorted Journeys. Join fellow members of THE Club® at Diamond Resorts International® and enjoy member escorted vacations using your points plus cash. Book now and guarantee your place!

LOOKING FOR A NEW HOLIDAY EXPERIENCE? BOOK A MEMBER ESCORTED JOURNEY!

When you book a Member Escorted Journey through the Diamond Resorts International® tour providers, The Big Journey Company and Collette Worldwide Holidays, you can expect the experience of a lifetime. Explore the best sites and attractions that your chosen destination has to offer while travelling with fellow members and making new discoveries around every corner.

Member Escorted Journeys provide an opportunity to witness many of the country's people, culture, traditions and highlights. Travel the world by coach, cruise ship, air or rail and discover new places off the beaten path. There is no need to worry about where to go next, how to get there and where to stay - this has all been arranged for you.

FOR MORE INFORMATION

2015 Escorted Journeys will be launched soon. Log in to the Member Area at DiamondResorts.com to view full itineraries and details.

To book your place on a Member Escorted Journey, please call our dedicated line at The Big Journey Company at 0844 335 0197 or for destinations marked with an * please call Collette Vacations on 0800 804 8342, option 1.

Terms and conditions apply. See page 36 for details.



JOURNEYS FOR ALL MEMBERS

- **Northern Lights Cruise**
 22 February 2014. Price £899 plus 5,500 points per person
- **Japan**
 15 March 2014. Price from £3,737 per person
- **Borneo**
 28 March 2014. Price from £2,659 plus 6,000 points per person
- **Eastern Canada***
 27 April 2014. Price from £2,134 plus 6,000 points per person
- **Trains of Colorado***
 7 June 2014. Price from £2,239 plus 6,500 points per person
- **Magnificent Cities of Eastern Europe***
 1 September 2014. Price from £1,799 plus 5,000 points per person
- **Kenya Safari**
 8 September 2014. Price from £1,959 plus 6,000 points per person
- **Costa Rica**
 30 September 2014. Price from £2399 plus 5,000 points per person
- **India/Nepal**
 11 October 2014. Price from £2,459 plus 6,000 points per person
- **Highlights of China and Hong Kong**
 29 October 2014. Price from £2,705 per person
- **Eternal Gardens of Rome***
 22 August 2014. Price from £1,439 plus 6,500 points per person

EXCLUSIVE JOURNEYS FOR GOLD AND PLATINUM MEMBERS

- **Iceland**
 1 February 2014.
 Price from £2,399 per person
- **Italy Cooking Tour**
 18 May 2014.
 Price from £2,999 per person



THEMED TRAVEL CHOICES

USE YOUR POINTS TO CHOOSE A TRAVEL EXPERIENCE INCORPORATING YOUR FAVORITE ACTIVITY!

Members of THE Club® at Diamond Resorts International® can choose a travel vacation by RV, gulet or riverboat. You may enjoy spending your leisure time on a vacation built around a cross country trip by rail. If exploration appeals to you then Eco Travel packages will offer an experience to remember. The choices are endless.

FOR MORE INFORMATION

- Log in to the Member Area at DiamondResorts.com and you can view examples of sample itineraries.
- To book your travel and speak to one of our dedicated team members, call 0845 359 0005 and select the prompt for travel.
- Let the agent know you are interested in a tour package.
- The agent will inform you of the number of points available to you and discount your booking according to the number of points you want to use.

Terms and conditions apply. See page 36 for details.

■ River Cruises

River cruising is quite simply the best way to travel through many of the world's most fascinating places! If you prefer to avoid mapping routes and traffic congestion, a river cruise is a stress free way to see the best a destination has to offer.

■ RV Rentals

Renting an RV eliminates the planning and search for restaurants, hotels, and packing and unpacking the car. Next time try an RV vacation!

■ River Boats

If you prefer to avoid mapping routes and traffic congestion, a boating holiday is a stress free way to see the best a destination has to offer. Many cities and towns were developed along waterways; they were literally made to be accessible by river.

■ Gulet Cruises

Step aboard a traditional wooden Turkish gulet, and cruise across azure seas in search of hidden coves. Turkish gulets are custom built for cruising so you can relax! For centuries people have discovered that the best way to experience the stunning coastlines of Turkey and Greece, is to take to the sea.

■ Cottage Stays

With quaint cottages in coastal, countryside, hillside and waterside areas throughout the United Kingdom you are sure to find the perfect place to relax. Choose from cosy country cottages perfect for a romantic weekend, to spacious farmhouses for a weekend getaway with friends and family.

■ Golf

Visit some of the greatest golf resorts in the world, which provide natural beauty and meticulously manicured courses.

■ Ski

Whether your preference is hurtling down a mountain on a pair of skis or a snowboard, or cross country skiing through the backcountry, the choice is yours.

■ Spa

Designed for people who are looking for an in-depth experience in healthy living, this unique program is an enlightening, rewarding and transformational experience.

■ Eco Travel

Visit natural areas with the objective of learning or participating in activities that do not bring negative effects to the environment while protecting and empowering the local community. Journey through beautiful landscapes, abundant wildlife and fascinating history.

■ Adventure Travel

An adventure trip of a lifetime is about heart pounding, eye opening experiences. It's about discovering that there is more to this world-and yourself-than you knew!

■ City Escapes

Exciting city packages are offered for the top destinations in the US and Canada. Included are a variety of sightseeing opportunities, attractions, top entertainment, well known hotels and excellent restaurants.

■ Rail

From custom rail adventures on scenic trains to escorted rail tours that take you to scenic and historic railways, an adventure is around every bend!

It's easy...



U.S. NATIONAL PARKS PASS

The U.S. National Parks and Federal Recreational Lands Annual Pass is a suite of annual passes in one that covers Entrance Fees or Standard Amenity Fees at more than 2,000 U.S. federal recreation sites including Yosemite National Park, Smoky Mountains and Yellowstone National Park.

Members of THE Club® at Diamond Resorts International® can enjoy unlimited 12-month access to U.S. National Parks and Federal Recreation Areas to include in their travel plans. Take it along on your next U.S. holiday and discover the beautiful recreation areas. Refer to DiamondResorts.com resort information pages for details on all area activities and attractions.

This is a popular gift for hikers, campers and outdoor enthusiasts. Each pass is 1,500 points plus a shipping and handling fee.



FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, or call 0845 359 0005.

Terms and conditions apply. See page 37 for details.

CLUB BONUS TIME RENTALS

Exclusively for members of THE Club® at Diamond Resorts International®, you can now visit select resorts within THE Club® without using points, and receive preferred rental rates instead. Club Bonus Time allows you to book your stays up to 60 days prior to your date of arrival for European stays or 30 days in advance if you are booking a UK resort.

There is a two-night minimum stay for standalone reservation or one-night minimum when adding extra nights onto an existing reservation. Club Bonus Time is a perfect option for a last minute getaway!

Club Bonus Time discounts are extended to any Associate members on your membership too! Reservations are subject to availability and are on a first-come, first-served basis.

FOR MORE INFORMATION:

Call 0800 358 6992, or e-mail BonusTime@DiamondResorts.com for questions or to book your reservation.



LUGGAGE FORWARD

DOORSTEP TO DESTINATION™

The smart alternative to checking and carrying bags, Luggage Forward picks up your luggage, golf clubs, skis and other items at your home, and delivers it right to your destination, and then back home. With savings up to 50%, versus using a traditional shipper, and the industry's leading on-time guarantee, Luggage Forward is your solution for avoiding airline baggage fees, long check-in lines and waits at the baggage carousel. Service is available to over 200 countries worldwide and even directly to cruise ships!

Members of THE Club® at Diamond Resorts International® receive 10% off Express (next day service) and 5% off all other services. Silver, Gold and Platinum Loyalty members receive 15% off Express (next day service) and 10% off all other services.



FOR MORE INFORMATION:

Log in to the Member Area at DiamondResorts.com. You can enter your destination and get an instant price quote, or alternatively call 001 617 482 1100.

TAG 'N' TRAQ

DON'T LET LOST LUGGAGE RUIN YOUR TRAVELS - GET IT BACK WITH TAG 'N' TRAQ.

We are pleased to offer members of THE Club® at Diamond Resorts International® Tag 'n' Traq; a unique worldwide luggage tracking service specially designed to protect your luggage and your identity 24 hours a day whilst travelling.

- **Unique tracking number imprinted on the tags means your contact details aren't displayed on your luggage**
- **Keeps your identity safe from prying eyes**
- **Durable Diamond Resorts International® luggage tags withstand heavy baggage handling**
- **Includes 3 luggage tags, ties, luggage ID card and 12 months' tracking**
- **24 hour worldwide service**
- **Unlimited use all year round in the UK and abroad**

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Luggage Tracking Service.

This benefit is available for ONLINE purchase only at DiamondResorts.com.



CELEBRATION PACKAGES

To order your celebration package and have it delivered to your accommodation, call your resort reception at the resort you are visiting directly.

• Flowers (seasonal)	£25.00 / €32
• Red Wine	£12.00 / €15
• White Wine	£12.00 / €15
• Cava	£15.00 / €19
• Champagne Moët Chandon	£35.00 / €39
• Fruit Basket (seasonal)	£12.50 / €16
• Bronze Package	£44.00 / €55
• Silver Package	£48.00 / €60
• Gold Package	£78.00 / €98
• Platinum Package	£150.00 / €185
• Birthday Pack	£28.50 / €35
• Arrival Groceries (food pack)	£15.00 / €18
• Party Pack	£32.00 / €39

Note: Only available at European resorts managed by Diamond Resorts International®. Prices are subject to change.

DESTINATION GUIDES

VACATION PLANNING AT YOUR FINGERTIPS!

Complimentary, printable guides are available for your favorite Diamond Resorts destinations.

Click on "Locations" at DiamondResorts.com, choose your resort destination, and then "Destination Guides". You can view all of the local attractions, events, restaurants and areas of interest. Click "Download PDF" to print, save or take along!

IMPORTANT INFORMATION

FOR ALL POINTS REDEMPTION BENEFITS

Your account must be current with maintenance fees paid up-to-date and no outstanding balance to participate in THE Club® at Diamond Resorts International® exchange benefit programme, and (with the exception of the U.S. National Parks Pass) the member must be part of the travelling party to use these benefits. Points may be redeemed for flights until 31 March for Standard members, 31 May for Silver members, 31 July for Gold members and 30 September for Platinum members. The redemption value of points as quoted is valid until 31 December and then is subject to review. After 1 July, points can only be redeemed from the following year's allocation by borrowing points from the following calendar year. Points allocated in the current year and redeemed can be used for travel dates in the current and following year. A deposit will be required from you if you want to redeem points from the following use year. Bookings made using the following year's points will be cancelled if your following year's management fees are not paid on time. Members may

exchange from 2,500 points up to their annual allotment for a combination of benefits unless otherwise noted. There is a non-refundable processing fee of £30 for Standard members, £25 for Silver members, £20 for Gold members and free for Platinum members and Premiere members. All reservations are subject to availability. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the rules and regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the Terms and Conditions of the relevant provider. In some cases, these proportions will differ. SamplerSM, Club Select, Club Connection and Explorer members cannot use their points to redeem for member benefits.

IN ADDITION, YOU NEED TO KNOW

FOR FLIGHTS

Applicable fees will be collected at the time of the transaction. Points can be redeemed against most airline providers, with the exception of low-cost air carriers. Low-cost carriers include, but are not limited to, EasyJet and RyanAir. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Air travel is subject to the terms and conditions of the airline provider as detailed on the flight booking/ticket.

FOR CRUISE POINTS REDEMPTION

Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Cruise travel is subject to the terms and conditions of the cruise provider as detailed on the cruise booking/ticket.

FOR TRAVEL SERVICES

All travel services are subject to the terms and conditions of the provider as detailed on the booking/ticket. All reservations are subject to availability. THE Club® reserves the right to modify this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights.

GENERAL PROVISIONS

These travel services are arranged on your behalf by Interval Travel Ltd in association with the relevant supplier. Diamond Resorts International®, its affiliates and its subsidiaries do not accept any liability for any aspects of the travel arrangements

booked by you. Your contract with the relevant supplier is created when the agent redeems your points. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the Rules and Regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the terms and conditions of the relevant flight, cruise or travel services provider. In some cases, these proportions will differ.

FOR MEMBER ESCORTED JOURNEYS

Prices are quoted per person and based on two adults sharing a double room. Further terms and conditions apply and will be provided upon request or at the time of booking. The Big Journey Company and Collette Worldwide Holidays reserve the right to withdraw any offer prior to accepting a reservation request. This does not affect your statutory rights. All escorted tours are subject to availability and space is limited. The Big Journey Company Limited is registered in England and Wales with registered number 06532140 and registered office at 3 Hall Barn, Over Kellet, Carnforth, Lancashire, LA6 1BS. Adventures Unlimited Inc. trading as Collette Worldwide Holidays is registered in England with registered number BR003101 ATOL 4832. Your account must be current with management fees paid up-to-date and no outstanding balance to participate in this benefit, and the member must be part of the travelling party. The redemption value of points as quoted is valid until 31 December and then subject to review. After 1 July points can only be redeemed from the following year's

allocation by borrowing points from the following calendar year. Points allocated in the current year and redeemed for Member Escorted Journeys can be used for tour dates in the current and following year. A deposit will be required from you if you want to redeem points from the following use year. Tour bookings using the following year's points will be cancelled if your following year's management fees are not paid on time.

U.S. NATIONAL PARK PASSES

Pass is valid for one full year from month of purchase. This provides entrance or access to pass holder and accompanying passengers in a single, private, non-commercial vehicle at federally operated recreation sites across the country. It covers the pass holder and three accompanying adults, age 16 and older, at sites where per person entrance fees are charged. No entry fee for children 15 and under. Photo identification may be required to verify ownership. Passes are NON-REFUNDABLE,

NON-TRANSFERABLE, and cannot be replaced if lost or stolen. Fees vary widely across the thousands of federal recreation sites. Please contact specific sites directly for information on what is or is not covered. The annual pass offered is one of several options. If you are 62 or older, or receive disability benefits, you may be eligible for the Senior Access Pass. You can contact your local federal recreation site or visit your federal recreation webpage for more information. Diamond Resorts International® is an authorized reseller of America the Beautiful - The National Parks and Federal Recreational Lands Annual Pass. The U.S. government does not endorse other products or services sold by Diamond Resorts International®, nor does it imply that Diamond Resorts' work or products are superior to any other retailer. Retail value of the pass is \$80.00. There is a shipping and handling fee of £10. Pass will be sent via United States Postal Service within five days of purchase; please allow ample post time for receipt.

HOME & LIFESTYLE MEMBER BENEFITS



Exclusive Club products for your home, and special offers and benefits that fit your lifestyle!

- Shopping Discount Programme
- Experience Days
- The Golf Saver Programme
- Entertainment & Dining Discount Programme
- Health & Wellness Discount Programme
- Hi-Life Diners Club
- Lets Subscribe
- Dell
- The Diamond Kitchen
- 1-800-Flowers
- Diamond aStore



SHOPPING DISCOUNT PROGRAMME

This benefit is provided at no additional cost to all members whose account is current with management fees paid and up-to-date.

The shopping discount programme gives members discounts at a range of high street stores such as Marks & Spencer's, B&Q and Boots to name a few. This new benefit will save you money throughout the year.

EXCLUSIVE BENEFITS FOR EUROPEAN COLLECTION MEMBERS

You will find a huge variety of money saving offers - from a vast range of everyday high street brands to the more occasional treat. There really is something for everyone. Can't wait for the sales to get a bargain? Now you don't have to. This benefit provides a wide range of discounts when you shop at the many top, online retailers who participate in this programme. There is no restriction to the number of times you can use any of the offers as long as your annual maintenance fee has been paid. There's absolutely no limit to the amount you can save; the more you shop, the more you save!

- National Book Tokens
- The Telegraph
- The Telegraph
- AA Breakdown Cover
- AA driving school
- BSM
- Halfords Autocentre
- Halfords Vouchers
- Joe Browns
- National Service Network (NSN)
- RoadServe
- Boden
- Gap
- La Redoute
- Lakeland Leather
- Littlewoods Clearance
- Millets
- Monsoon
- Moss
- Oasis
- Shoe Zone
- Sockshop.co.uk
- Store Twenty One
- Warehouse
- Blooming Direct
- Bunches.co.uk
- basketsof.com
- First4Fruit
- Hellowturtle
- Twinings Teashop
- ASDA
- Iceland
- Sainsbury's
- Wilkinson
- AA Home Emergency Response
- B&Q
- Bensons for Beds
- Firstcall Home Assist
- Homebase
- Ponden Home
- Law Express
- Will Drafters
- Will Drafters - Probate
- 2020 Mobile
- Mobiles4Everyone.com
- VoiceMobile
- evengreener.com
- Parcelforce Worldwide
- Sharp Electronics (UK) Ltd
- WOW HD
- Big Yellow Self Storage
- Argos
- Babies R Us
- Barratts
- Beaverbrooks
- BHS
- Blacks
- Blue Inc
- Bonmarche
- Brantano
- Burton
- Currys
- Debenhams
- Denby
- Dorothy Perkins
- Ernest Jones Jewellers
- Euronic
- Evans
- Fairsharemusic.com
- Fraser Hart
- Goldsmiths
- H.Samuel Jewellers
- Harrods
- House of Fraser
- Instore
- Internationale
- Leslie Davis Jewellers
- Love2Shop
- Mappin & Webb
- Marks & Spencer
- Matalan
- Miss Selfridge
- Mothercare
- Mrs Smith Designs
- New Look
- Officers Club
- PC World
- Poundstretcher
- RFU Store
- River Island
- Robert Dyas
- Rox Diamonds & Thrills
- Ryman
- Schuh
- Stead & Simpson
- Sunglass Hut
- The Original Factory Shop
- The Works
- TJ Hughes
- Topman
- Topshop
- Toys R Us
- Vertbaudet
- Wallis
- Walmsley
- Watches of Switzerland
- Waterstones
- WHSmith
- Yorkshire Linen

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and select Shopping Discount Programme.

This benefit is available for ONLINE purchase only at DiamondResorts.com.

Please note retailers, discounts and offers in the Shopping Discount Programme are updated often and are subject to change. Visit the Shopping Discounts Programme website regularly to get the most out of your membership. This programme applies to UK residents only.



EXPERIENCE DAYS

INTRODUCING NEW POSSIBILITIES FOR YOUR RELAXATION... SIMPLIFIED

Broaden your horizons and try something new. From salsa lessons to sky diving, and personal pampering to weekend getaways, reward yourself or give the gift of a lifetime. The choices are endless at Diamond Resorts International®.

There is a wide range of experiences available. Using your points you can purchase Experience Days vouchers ranging from 2,000 to 25,000 points. Make sure to check with DiamondResorts.com regularly as the list of experiences are updated often and subject to change.

FOR MORE INFORMATION

To book an Experience Days package, log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Experience Days, or call 0845 359 0005.

IMPORTANT INFORMATION

There is a non-refundable processing fee of £30 for Standard members, £25 for Silver members, £20 for Gold members and free for Platinum and Premiere members. At this stage you do not need to decide which experience you would like to book; this is done upon receipt of your voucher pack, which will be dispatched within 5 working days of the order being placed. Cancellation policy: Non-refundable and non-changeable. 100% loss of points and processing fee should a member cancel the Experience Days voucher. Vouchers are valid for 12 months from the date of issue. You must take your experience before the expiry date on your voucher. These experiences are currently available and in effect immediately, replacing any other offerings. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. This does not affect your statutory rights. Note: You can only select among the experiences listed within your chosen voucher package. The redemption value of points as quoted is valid until 31 December and then is subject to review. Points may be redeemed for this benefit any time during the usage year. After 1 July, points can only be redeemed from the following year's allocation by borrowing points from the following calendar year. A deposit will be required from you if you want to redeem points from the following use year. You may not use saved points from a previous year for this programme.

SAMPLES OF THIS BENEFIT INCLUDE:

2,000 POINTS

- Fashion Photoshoot
- Salsa Lesson
- Western Cowboy Adventure
- Clay Pigeon Shooting (Intro)
- Horse Racing Tickets
- Pedicure
- Sphereing (Eclipse)
- Create Your Own Perfume for Two
- Theme Park Ticket
- Discover Scuba
- Hovercraft Track Day
- London Family City Bus Tour
- Gliding Lesson (Aerotow)
- Connoisseur Wine Case (6 Bottles)
- Kids Supercar Driving Experience
- Lazy Sunday Afternoon Hamper
- Theme Park Ticket
- Afternoon Tea for 2
- Go Ape Tree Top Adventure (adult)
- Sushi School Rice & Rolls Cookery Course

2,500 POINTS

- Rugby Premiership Tickets
- Facial
- Horse Riding (Private Lesson)
- Personal Training
- Reflexology Session
- Comedy Club Entry
- Days Out UK (Adult)
- Dinner
- Aromatherapy Session
- Chocolate Workshop
- Dry Slope Skiing (Private Lesson)
- Go Karting (Grand Prix)
- Indian Head Massage
- Make-Up Consultation
- Sailing (Intro)
- Windsurfing (Intro)
- By The Riverbank Hamper
- Grand 12 Bottle Wine Selection
- English Heritage Membership (Family)
- Days Out UK (Family)
- Night At The Dogs
- Be Inspired Spa Day
- His & Her Fragrance Box

3,750 POINTS

- Flying Lesson (30 Mins)
- Afternoon Tea
- JCB Racing (½ Day)
- Supercar Thrill
- Spa Day
- Skid Pan Session
- Power Kiting
- Horse Racing Tickets
- Powerboat Experience (½ Day)
- Outdoor Rock Climbing
- West End Theatre Ticket
- Pamper Day (Mini)
- Paragliding (1 Day Course)
- Hot Air Balloon Trip
- Rally Driving (½ Day)
- Top Chef Dinner
- Vinopolis Experience (Premium)
- Supercar Challenge
- Go Ape Tree Top Adventure (Family)
- Falconry Day for 1
- Garden Design Consultation

£ 250 PACK @ 6,250 POINTS

- Flying Lesson (60 Mins)
- Motor Racing (½ Day)
- Snowboarding (Group Lessons)
- Cathedrals Express (Standard)
- Coasteering Weekend
- Supercar Thrill
- 4x4 Course (1 Day)
- Classic Car Experience
- Day At The Races
- Tandem Hang Gliding
- Cook A Curry Course (Shared Group)



THE GOLF SAVER PROGRAMME

Once you have taken out a membership subscription with The Golf Saver Programme, sit back and enjoy your discount golf with all the exclusive benefits that come with the package. Nothing golf related will ever be out of reach again. So why not pack up your clubs and head for the green? The Golf Saver Programme gives you a variety of discounts and will save you money throughout the year. There are no restrictions to the number of times you can use any of the offers. There is absolutely no limit to the amount you can save; the more you play, the more you save!

DISCOUNTS INCLUDE:

- **American Golf**
- **Caddysure**
- **Fairways Travel Insurance**
- **Golf World**
- **Golfshake.com**
- **Score Tracker**
- **Todays Golfer**
- **TopGolf**
- **2FORE! Vouchers**
- **Golfbreaks.com**
- **Teeofftimes.co.uk**

The offers, discounts and retailers above are updated often and are subject to change. Visit the Discount Programme website regularly to get the most out of your Golf Saver membership. This programme applies to UK residents only.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then The Golf Saver Programme.

This benefit is available for ONLINE purchase only at DiamondResorts.com.



ENTERTAINMENT & DINING DISCOUNT PROGRAMME

We are pleased to offer members of THE Club® at Diamond Resorts International® the Entertainment & Dining Discount Programme that gives you discounts at a range of restaurants, theme parks, leisure activities and tourist attractions in the UK. You can enjoy fun and freedom with discounted entry to top attractions such as the Hard Rock Café, Alton Towers, Legoland, Thorpe Park and Madame Tussauds. You can purchase a 12-month programme membership for the price of £19.99.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Entertainment & Dining Discount Programme.

This benefit is available for ONLINE purchase only at DiamondResorts.com.

LIST OF RETAILERS IN THIS PROGRAMME:

- AfternoonTeaforTwo.co.uk
- Baker & Spice
- Beefeater
- Belgo
- Bella Italia
- Brewers Fayre
- Cafe Rouge
- Chef & Brewer
- Druckers Vienna Patisserie
- Fayre & Square
- Flaming Grill
- Hard Rock Cafe
- John Barras
- Leisure Vouchers
- Patisserie Valerie
- Pizza Express
- Pizza Hut
- Planet Hollywood (London)
- Strada
- table table
- Taybarns
- Taylor Walker
- TGI Fridays
- The Great British Pub Card
- The Restaurant Card
- Wacky Warehouse
- Angels Fancy Dress
- Cineworld
- Disney On Ice
- Knowhow Movies
- L'Atelier Des Chefs
- Ministry of Paintball
- OnlineTicketStore
- Segkind
- Show and Stay
- Silverstone Rally School
- Tenpin
- The Wave
- Ticketmaster
- TKTS
- UK Tickets
- Weymouth SEA LIFE Tower
- Days Out
- Drayton Manor Theme Park
- Gulliver's Theme Parks
- Lightwater Valley
- Madame Tussauds Blackpool
- Madame Tussauds London
- Merlin Annual Pass
- Ripley's Believe It or Not!
- Royal Yacht Britannia
- SEA LIFE centres
- SEA LIFE London Aquarium
- SEA LIFE Sanctuaries
- The Blackpool Tower Circus
- The Blackpool Tower Dungeon
- The Blackpool Tower Eye with 4D Cinema
- The Dungeons - London, York, Edinburgh
- The Original Tour
- THORPE PARK
- Warwick Castle
- Wookey Hole Caves
- ZSL London Zoo
- ZSL Whipsnade Zoo
- Camping World

Please note discounts and offers in the programme are updated often and are subject to change, so visit the website regularly to get the most out of your Entertainment & Dining Discount Programme membership.



HEALTH & WELLNESS DISCOUNT PROGRAMME

We are pleased to offer the Health & Wellness Discount Programme that gives you discounts at a range of pharmacies, health and fitness clubs, opticians and more in the UK. You can purchase a 12-month membership of this programme for the price of £14.99.

LIST OF RETAILERS IN THIS PROGRAMME

- [BookaSpa.com](#)
- [I Need Pampering](#)
- [Salon Evolution](#)
- [SpaFinder Wellness](#)
- [Bodysense](#)
- [Club Motivation](#)
- [DW Sports Fitness](#)
- [Fitness Express](#)
- [Health-Force](#)
- [Kinetika](#)
- [LA Fitness](#)
- [LivingWell](#)
- [Love4Fitness](#)
- [Otium clubs](#)
- [Spirit](#)
- [Topnotch](#)
- [Champneys](#)
- [Toni & Guy](#)
- [Accuvision Ltd](#)
- [Boots Opticians](#)
- [General & Medical Healthcare](#)
- [NHS LifeCheck](#)
- [Optical Express](#)
- [Vision Express](#)
- [Avon](#)
- [Boots](#)
- [Exante Diet](#)
- [Semichem](#)
- [Superdrug](#)
- [The Perfume Shop](#)

Please note discounts and offers in the programme are updated often and are subject to change, so visit the website regularly to get the most out of your membership of the programme.

FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](#), click on Member Benefits and then Diamond Health & Wellness Discount Programme.

This benefit is available for ONLINE purchase only at [DiamondResorts.com](#).



HI-LIFE DINERS CLUB

A DINING CLUB FOR EVERYONE WHO LOVES TO EAT OUT AND SAVE MONEY

When you join Hi-Life Diners Club, you'll enjoy special discounts at a huge range of restaurants across the UK and Ireland.

As a member of THE Club® at Diamond Resorts International® we offer you a discounted Hi-Life membership.

YOUR HI-LIFE DINERS CLUB MEMBERSHIP BENEFITS:

- **Save money every time you eat out with 2-for-1 dining. Hi-Life Diners Club members save approximately £15 / €20 each time they dine out.**
- **Choose from restaurants for all tastes and price ranges. Michelin listed establishments or family favourites, you're sure to get a great meal.**
- **With over 2,000 partner restaurants across the UK and Ireland, there's plenty of choices nearby.**
- **Easily find new places to try with Hi-Life's members-only, annual restaurant guide. Our online directory has member ratings and reviews to guide you to the restaurant that's right for you. Add your own reviews and recommend your favourites.**

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Hi-Life Diners Club.

This benefit is available for ONLINE purchase only at DiamondResorts.com.



LETS SUBSCRIBE

Magazines are a great source of entertainment and information. Reading magazines is a perfect way to relax and unwind. THE Club® at Diamond Resorts International® has teamed up with Lets Subscribe to make it easier for you to subscribe to your favourite magazines, and at the same time save money.

Lets Subscribe offers a selection of over 300 magazines that you can buy online including Women and Home, Good Housekeeping, OK!, Delicious, Top Gear and many more.

With a subscription you can look forward to receiving your favourite magazine at your door every month; saving you the time and trouble of going to the shops to buy a copy. If you take advantage of one of our special discount offers, a subscription will also save you money compared to the normal magazine cover price. Don't forget subscriptions also make a great gift and you will never miss an issue!

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Lets Subscribe.

This benefit is available for ONLINE purchase only at DiamondResorts.com.



DELL

Dell has partnered with Diamond Resorts International® to offer members of THE Club® the ability to purchase Dell desktops and laptops for their home and loved ones at exclusive partner negotiated prices. Other products may be offered at added value savings as they become available. You will visit this site again and again to see what new offers are available.



FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com. Discounts and product selection vary; purchase may be transacted online or at dedicated Dell customer service number posted on the website.

THE DIAMOND KITCHEN

WELCOME TO THE DIAMOND KITCHEN

We are pleased to introduce our Diamond social media recipes on Facebook and invite you, your friends and your family to post, view and share your favorite recipes with us! From delectable appetizers to sumptuous entrees, we hope that each featured recipe will inspire you to cook delicious homemade meals while on vacation holiday with Diamond.

You can browse our recipes or post one of your own. To upload your recipe, start by selecting the appropriate menu category above. Once you arrive on the desired recipe category page, click on "Share a Recipe". Be sure to enter all the ingredients and preparation details necessary to complete your delicious dish. Once complete, then post. It's that easy! Don't forget to share your posted recipe with your friends and family.

HAPPY COOKING!



1-800-FLOWERS

For more than 30 years, 1-800-FLOWERS.COM Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals, perfect for every occasion.

1-800-FLOWERS.COM offers the best of both worlds—exquisite, florist-designed arrangements, individually created by some of the world’s top floral artists and hand delivered the same day, and spectacular flowers shipped overnight “Fresh From Our GrowersSM.”

Members receive a 15% discount on all purchases by using their exclusive Club discount code: DRZ.



FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on THE Club[®] Partners and then 1-800-FLOWERS.COM.

DIAMOND aSTORE

Diamond Resorts International[®] has compiled a selection of printed travel information guides within the new Diamond Resorts International[®] aStore to take along with you on your trip. The travel guides contain travel advice, tips and destination information to inspire you. In addition you will also have insider advice on the best travel experiences, such as walking trails and best beaches, where to find the best shopping, best dining and meals, maps, plus tips for navigating lovely but less-traveled corners and much more.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com. This benefit is available for ONLINE purchase only at DiamondResorts.com.



MONEY MATTERS MEMBER BENEFITS



These exclusive Club products protect you and your family whether traveling or at home.

- Reservation Protection Plan
- Legal Protection Plan
- MD247.com



RESERVATION PROTECTION PLAN

AS YOU ARE PREPARING FOR YOUR VACATION, WHAT IF:

- You have an unexpected family or work emergency?
- Your flights are cancelled?
- Weather interferes with your ability to travel?

Members of THE Club® at Diamond Resorts International® have the ability to safeguard their points in case the unexpected happens at vacation time.

Purchasing the Reservation Protection Plan will ensure a 100% reimbursement of the points charged for the original reservation should you need to cancel up to 24 hours prior to arrival date.

MORE INFORMATION

Members may only purchase the Reservation Protection Plan at the time of booking.



LEGAL PROTECTION PLAN

The Legal Protection Plan provides affordable access to local attorneys in any U.S. Diamond Resorts International® destination during the term of your travel reservation for:

- **Advice and consultations on an unlimited number of personal legal matters that arise during your travel**
- **Traffic ticket defense**
- **Identity theft defense**
- **Power of attorney for childcare, financial or healthcare**

This plan covers THE Club® member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

MORE INFORMATION

Members may purchase per reservation at time of booking online.

MD247.COM

MD247.com provides unrestricted access to speak to a doctor by phone anytime of the day or night during the term of your travel reservation.

- **Get advice, accurate diagnosis and even a non-narcotic prescription phoned in to a nearby pharmacy**
- **Save time and get connected to a doctor directly from the resort**
- **Consultations are unlimited and provided with no additional fees**

This plan covers your entire traveling party. This is not insurance so there are no deductibles or co-pays!

MORE INFORMATION

Members may purchase per reservation at time of booking.



CLUB COMMUNITY



Belonging to THE Club® at Diamond Resorts International® means you belong to a global community.

- Global Club Events
- Be Social
- THE Club® Photography Workshops
- Club Communications
- Club News
- Club Solo



GLOBAL CLUB EVENTS

Created exclusively for members of THE Club® at Diamond Resorts International®, Club Events provide an opportunity to experience a resort visit with the Diamond quality you are accustomed to, while discovering the culture and history of the area, and building friendships with Club members from all over the world! These 5-6 day events offer transportation, entry to all the attractions visited, special entertainment, and dedicated event hosts.

This year we offer the following experiences:

EXPERIENCE PORTUGAL

26 APRIL 2014

Back by popular demand! The Algarve offers a blend of natural beauty, breathtaking agricultural sites, culture and history like no other. We will visit amazing locales such as Quinta Dos Vales Winery & Art Center, a combination of winery and art showcases, an animal farm, and lunch on a private beach after touring the sea caves. We will take a Jeep® Safari Tour that includes stops at local artisans and a visit to the capitol of Portugal. Golfers will have the opportunity to enjoy a day out on the course at Quinto dos Lago. The on-site restaurant offers live entertainment and folk dancing.

EXPERIENCE IRELAND

3 MAY 2014; 14 JUNE 2014; 26 JULY 2014; 13 SEPTEMBER 2014

We are pleased to share that the feedback we get most often is that there is never enough time to experience all the area offers. We visit Knappogue Castle and enjoy a fabulous medieval feast, Mead Winery with samples of delicious honey mead and pocheen, and spend a day at Bunratty Castle and Folk Park. We enjoy a boat ride from Killaloe and experience our member's favorite Ireland event, "Concert in Tuamgraney - Celtic Tradition" in the ruins of one of Ireland's stone churches. We will also visit the Cliffs of Moher, Ailwee Caves, Bird of Prey Centre with live falcon demonstration, and The Burren.

Golfers may even enjoy a day out on the course at East Clare Golf Club. Our final evening gala is a private catered Irish dinner with live entertainment and dancing at Peppers Restaurant.



BE SOCIAL

Join any of the Diamond Resorts International® social networks and become a part of the conversation. Be our fan on Facebook, send us a tweet, like us on Pinterest or become a follower and connect with fellow owners, members and guests while keeping up-to-date on all the latest Diamond news.

FACEBOOK [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)

Find us on Facebook and discover all the latest postings, news and photo albums we have featured on our social media page. Send us a friend request, or a message, and we will be happy to chat with you; or post on our wall and begin a conversation with our other Facebook members.

TWITTER [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)

Become a follower on Twitter to receive our latest tweets featuring exciting offers, destination highlights and travel tips, or be the first to hear about new resorts, affiliates and travel choices. Send us a tweet and tell us about your most recent vacation holiday with Diamond Resorts International®; we would love to hear all about your stay.

PINTEREST [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)

Follow us on Pinterest and discover our many travel boards featuring pins of exciting highlights from destinations all over the world. Browse through our online album and repin some of the breathtaking imagery, international cuisine, area attractions, unique travel tips and more. Maybe even become inspired to start planning your next Diamond vacation holiday!

FOURSQUARE [Foursquare.com](https://www.foursquare.com)

Check in on Foursquare when you arrive at your next vacation holiday destination and discover nearby venues, dining, entertainment, shopping and more.



THE CLUB® PHOTOGRAPHY WORKSHOPS

Join fellow members of THE Club® at Diamond Resorts International® at one of our fun-filled Photography Workshops held at a range of resorts around the UK.

THE Club® at Diamond Resorts International®, in association with Going Digital, the number one provider in the UK of digital photography courses since 2005, hosts a variety of one day workshops aimed at budding photographers, or those wishing to perfect techniques.

FOR MORE INFORMATION

Call 0845 359 0011 or e-mail EUphotography@diamondresorts.com.

Check the Member Area on DiamondResorts.com for further information on the workshops available.



CLUB COMMUNICATIONS

In our ongoing effort to provide you with the latest information, we invite you to explore DiamondResorts.com:

- Register for your login credentials and maintain your profile with up-to-date contact details, including your current e-mail address.
- Find answers to many questions in the FAQ area. We have assembled commonly asked questions including information on booking windows, savings deadlines, accessing benefits and more for your easy reference.
- Visit “What’s New” in the Member Area at DiamondResorts.com for the latest up-to-the-minute notices on new resort choices, new benefits, Club Events notices and travel alerts.

IMPORTANT REFERENCE MATERIALS AVAILABLE TO YOU:

- Every year we publish the Annual Member Benefits Directory that provides important discovery information for the standard and new benefit offerings of THE Club®, and the associated redemption values and timelines.
- Additionally, we publish the Annual Global Reservations Directory that includes the points values and weeks charts for every resort within THE Club® resort portfolio—an absolute must for using your annual points allocation.
- If you would like a reference manual detailing many of the ways to manage your points and maximize your membership, *Simplicity- A Guide to Global Membership* is an excellent reference.

All of these publications are available online at DiamondResorts.com.

E-NEWSLETTERS IN YOUR INBOX:

At the end of each calendar quarter (March, June, September and December) you will find an E-newsletter for members of THE Club® at Diamond Resorts International® in your e-mail. These newsletters contain information on the newest resort choices, the latest additions to your member benefits, information on upcoming vacation adventures such as escorted tours and Club Events, and special Club discounts and getaways.

YOUR COMMUNICATION IS IMPORTANT!

Delivering hospitality begins with listening to and understanding the desires of our owners, members and guests. Diamond Resorts International® remains diligent at every level of the company to maintain an open communication platform by reaching out with discussions and solutions to honour our commitment to providing every owner, member and guest with the standard of hospitality necessary to ensure their relaxation... simplified.

- Join the Member Forum on DiamondResorts.com to chat with other members and share your travel discoveries!
- At DiamondResorts.com, tell us your “preferences” so we may continue to offer new member benefits that will be of value to you! We have learned that 37% of you enjoy gardening, 19% are golfers, and 27% indicated that cruises are one of their favourite forms of travel.
- If you are a Platinum member, you can chat online with our Platinum Services Team or request a convenient call back when you “Click to Chat” or “Click to Call” on each page when logged in at DiamondResorts.com.



CLUB NEWS

NEW FEATURES AT DIAMONDRESORTS.COM

A NEW FEATURE TO ASSIST IN CHOOSING A RESORT THAT FITS YOUR LIFESTYLE

- **Do you prefer a vacation that offers hiking? Or golf? Or beaches?**

Whatever your preference you can now search resorts by “experience”! So when you are searching for the perfect ski vacation, you can see all the resorts globally in the Diamond portfolio that offer the amenities you are looking for. We hope you will discover new destinations to visit.

UPDATES ON OUR INITIATIVES

- **Agricultural Corner**

In conjunction with the on-site sustainability garden, Agricultural Corner offers owners, members and guests an opportunity to assist in the caretaking and harvesting of a variety of vegetables and herbs, cultivated using all natural products, completely pesticide-free. Gardening experts are available to provide gardening tips and useful information including the health benefits of the local produce. Sustainability gardens are currently utilized at Ka’anapali Beach Club in Maui, Hawaii, The Historic Powhatan Resort in Williamsburg, Virginia, Vilar do Golf in Algarve, Portugal and Sunset Bay Club in Tenerife, Spain. The use of these gardens enhances the natural environment while benefiting the ecosystem and local economy. Each garden boasts unique features and hosts an array of fresh produce native to the area while specific to the cultural cuisine and restaurant offerings.

- **Go Green**

Diamond Resorts International® is actively taking steps to become an environmentally conscious global organization that recognizes how our actions affect the lives of our guests, our communities, ourselves and ultimately our planet. “Going green” is no easy task, but like most things, disciplined routine develops into healthy habit. There is an old Chinese proverb that states “a journey of 5,000 miles begins with the first step.” At Diamond Resorts International®, we have begun taking those first steps by limiting the use of non-recycled paper, opting instead for paper that is certified by the Forest Stewardship Council. It may be hard to truly grasp the importance of thinking about every piece of paper or “powering down” by turning off the lights or unplugging small appliances, but when we consider the global impact we have as a company, it is imperative we do our part.

Ask yourself what YOUR carbon footprint is and then take action to reduce, reuse, recycle... and “go green.”



CLUB SOLO (coming in January 2014)

TRAVEL SOLO, BUT NOT ALONE

We at Diamond Resorts International® understand that it can be an intimidating and daunting prospect to go on vacation alone. Whether you're single, divorced, separated, widowed or just like different vacations to your partner — Club Solo could be for you.

Club Solo will give you access to a range of benefits developed with you in mind. In addition, members of Club Solo will have the opportunity to meet and pursue the vacation activities you love with like-minded people, at the same time as making new friends.

FOR MORE INFORMATION

Interested in becoming a member of Club Solo? Log in to DiamondResorts.com, go to Member Benefits, then Community.

BENEFITS OF CLUB SOLO

- **Points Discounts on Diamond Resorts International® Studio Accommodation**

You will receive discounts on the points values quoted when booking reservations into a studio accommodation at Diamond Resorts International® resorts.

For reservations for studio or club suite accommodations at a Diamond Resorts International® resort booked 10 months to 6 months prior to arrival, you will receive a 25% discount on the points values quoted. When booking from 6 months prior to arrival, you will receive a 50% discount.

- **Exclusive Club Solo Member Escorted Journeys**

Wherever in the world you want to go, it is easy with Club Solo. We have developed an exciting range of Member Escorted Journeys with itineraries created purely for Club Solo members. We are sure these will inspire you, all with the benefit of NO single supplement.

- **5 Free Reservation Protection Plans (RPPs)**

Members of Club Solo will receive 5 free Reservation Protection Plans (RPPs) during your year of membership, when a studio accommodation is booked.

- **Discounts on Travel bookings**

Club Solo members will receive a 5% discount on all bookings made for flights, car rentals, cruises, escorted tours and other hotel accommodation booked through Interval Travel Ltd. when a single passenger is traveling on the booking.

- **Increased Points Redemption Towards Benefits of THE Club®**

You will receive increased points redemption values when redeeming your points toward cruises and travel member benefits with THE Club® when a single passenger is traveling.

- **Free Phone / Toll-Free Number**

We will not let you down. We are here to help with a dedicated 24-hour emergency telephone line to offer advice and assistance in the unlikely event of an emergency while you are away on vacation. You are unlikely to have any problems during your travels but if you do, it's good to know that help is just a phone call away. Wherever you are, at any time of the day, help is always available from one of our experienced agents.

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