

How To:

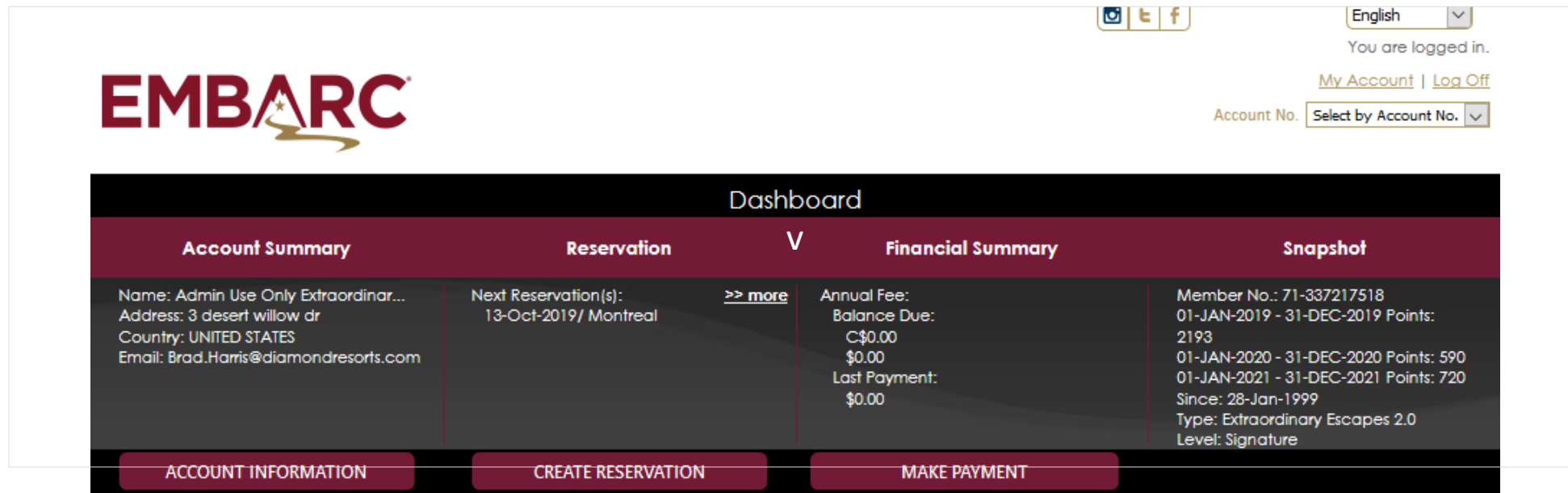
Reset Your Password

How to:

**Reset your password when
you are logged in to
your account**

Step 1:

From your Dashboard Select **Account Information** to be routed to the **Preferences** page.



The screenshot shows the EMBARC user dashboard. At the top left is the EMBARC logo. To the right are social media icons for Instagram, Twitter, and Facebook, followed by a language dropdown set to 'English'. Below the language dropdown, it says 'You are logged in.' with links for 'My Account' and 'Log Off'. There is also an 'Account No.' dropdown menu set to 'Select by Account No.'.

The main dashboard area is titled 'Dashboard' and is divided into four columns: 'Account Summary', 'Reservation', 'Financial Summary', and 'Snapshot'. Below these columns are three buttons: 'ACCOUNT INFORMATION', 'CREATE RESERVATION', and 'MAKE PAYMENT'.

Account Summary	Reservation	Financial Summary	Snapshot
Name: Admin Use Only Extraordinar... Address: 3 desert willow dr Country: UNITED STATES Email: Brad.Harris@diamondresorts.com	Next Reservation(s): 13-Oct-2019/ Montreal >> more	Annual Fee: Balance Due: C\$0.00 \$0.00 Last Payment: \$0.00	Member No.: 71-337217518 01-JAN-2019 - 31-DEC-2019 Points: 2193 01-JAN-2020 - 31-DEC-2020 Points: 590 01-JAN-2021 - 31-DEC-2021 Points: 720 Since: 28-Jan-1999 Type: Extraordinary Escapes 2.0 Level: Signature

Step 2:

Once you arrive to the **Preferences** page select **username/password**, enter your username and choose a new password following the secure password criteria.

Click on **Save Password**. You will immediately be re-directed to your website dashboard to manage your account and begin making your vacation reservations!

Member Area Preferences [Contact Us](#)

My Account

- Make Payment
- Preferences**
- Save Points
- Purchase Additional Embarc Points
- Embarc Together Exchange Program
- Points Usage History

My Reservations

- Online Reservations
- Book with Simple Search
- Book with Flexible Search
- Find a Vacation
- Confirmed Reservations
- Locations
- Getaway Time
- Getaway Time Plus
- II Exchange

My Benefits

PREFERENCES

This area contains the current information Diamond Resorts has about you and your family. It's important to make sure the information is accurate. Diamond Resorts wants to provide you with the best service possible and keeping your personal information correct and updated will help us achieve this goal together. To make changes click on the links below.

Overview **Username\Password** Contact Information Payment Methods Security Questions Interests Accessibility

Account Information

Customer Number	Name	Username
71-337217518	ADMIN USE ONLY EXTRAORDINARY ESCAPES	EEOLOGIN

[Change Username\Password](#)

Contact Information

Address	E-mail	Phone
3 desert willow dr palm desert, CA 92591	(Primary E-mail) Brad.Harris@diamondresorts.com (Alternate) Marilyn.Zhao@diamondresorts.com	(Home) 9513869438 (Work) not provided (Mobile) not provided

Subscriptions

- Billing Statement (E-mail)
- Member Offers
- Promotional Offers

Language
English

Pets

[Update Contact Information](#)

Credit Cards [Security Questions](#)

How to:

**Reset your password when
you have forgotten it**

Step 1: Log In

Begin by typing member.embarcresorts.com in your web browser and the **Sign In** page will load.

You will see the standard Login boxes - To the right of these boxes you will see **Member Login Support** and underneath this click on **Forgot Password?**.

EMBARC

SIGN IN

Please enter your Username and Password.

Username

Password

LOGIN

Member Login Support

[Register Here](#)

[Forgot Username?](#)

[Forgot Password?](#)

Need help registering an account?

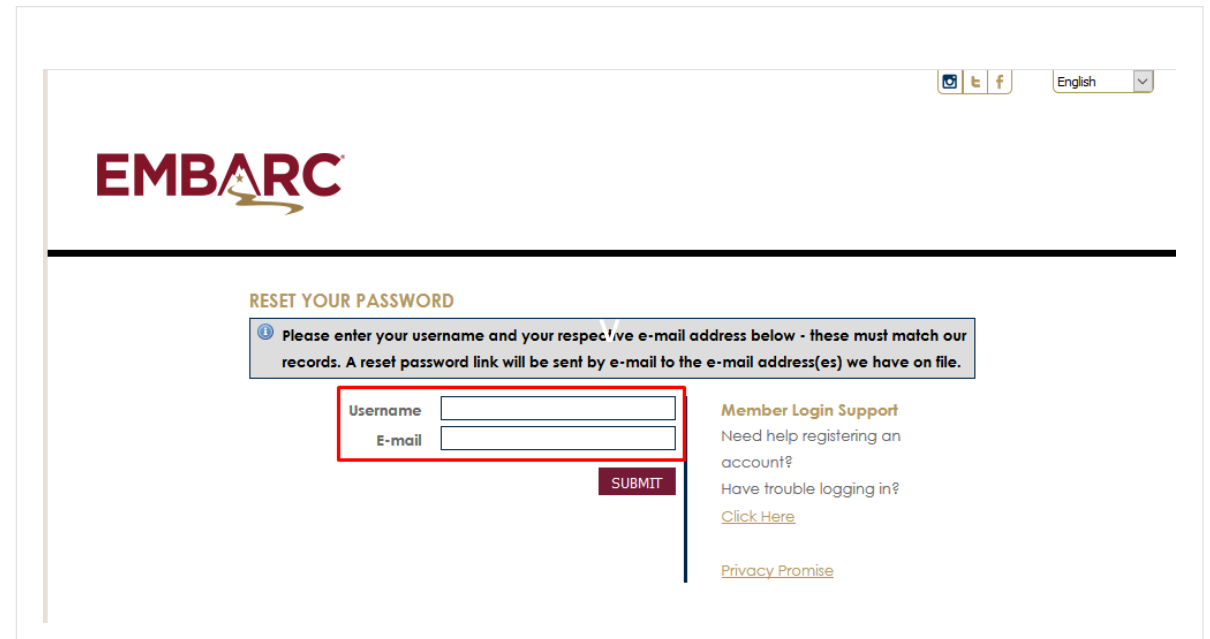
Have trouble logging in?

[Click Here](#)

Step 2: Enter Email

Enter your username and email. Submit and you will soon receive an email to your email address on file.

For added security, the reset password link will only be valid for 24 hours.



The screenshot shows the EMBARC website's password reset interface. At the top right, there are social media icons for Twitter, Facebook, and LinkedIn, along with a language dropdown menu set to 'English'. The EMBARC logo is prominently displayed in the center. Below the logo, the heading 'RESET YOUR PASSWORD' is shown in orange. A grey message box contains the instruction: 'Please enter your username and your respective e-mail address below - these must match our records. A reset password link will be sent by e-mail to the e-mail address(es) we have on file.' The form itself consists of two input fields: 'Username' and 'E-mail', both of which are highlighted with a red border. A dark red 'SUBMIT' button is located to the right of the 'E-mail' field. To the right of the form, there is a 'Member Login Support' section with links for 'Need help registering an account?', 'Have trouble logging in?' (with a 'Click Here' link), and 'Privacy Promise'.

Step 3: Check Email

You will receive a Password Reset link from DoNotReply@DiamondResorts.com that looks like the displayed asking you to reset your password.

Select the link [Click here to reset your password](#) to be re-directed to your website.

2. **Password Reset**
[View Accounts](#) | [Privacy Promise](#) | [Contact Us](#)

To securely reset your password and sign into your account, click the link below and follow the instructions.
[Click here to reset your password](#)

Note: For security purposes, this link is only valid for 24 hour(s)

This is a confirmation message on activity to your account on [EmbarcResorts.com](#)

No action is necessary unless the activity occurred without your knowledge.
Please call 1.800.767.2166 to report any unauthorized access or changes.

We value your business and are committed to keeping your account and personal information safe.

Thank you,
[EmbarcResorts.com](#)

Step 4: Reset Password

Once you arrive to the reset page, enter your username and choose a new password following the secure password criteria.

Click on **Save Password**, you will immediately be re-directed to your website dashboard to manage your account and begin making your vacation reservations!

EMBARC

English

PASSWORD RESET

Use the form below to reset the password you use to access DiamondResorts.com.

Username

New Password

Verify Password

SAVE PASSWORD

You will be able to continue when all sections are ✓

- ✓ Contains 1 or more numbers
- ✓ Contains 1 or more letters
- ✓ 6 or more characters (13 so far)
- ✓ Passwords match
- ✓ Password and username are not the same
- ✓ Does not contain common words

Having trouble changing your password?
[Click Here](#)