



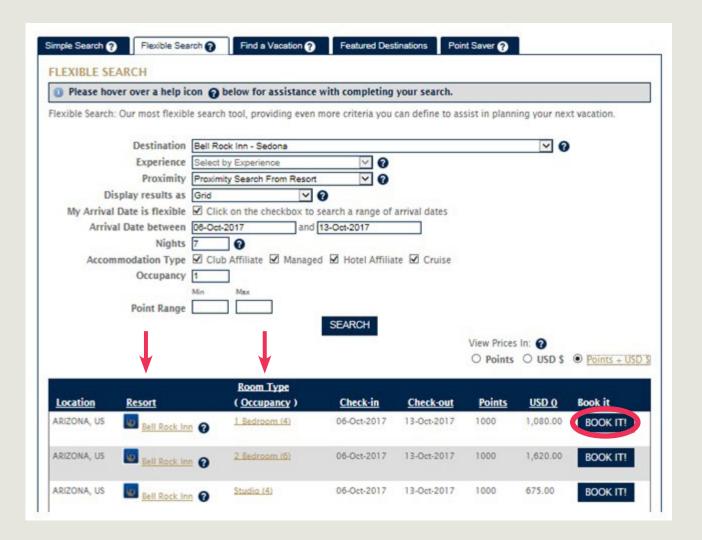


How to Book Reservations Online

Here are four easy steps to help you when booking your reservations online.

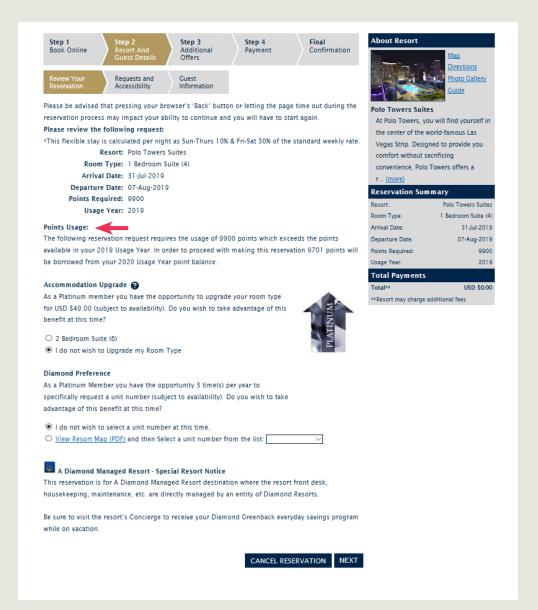


Step 1: Book Online



Once logged in, you will be taken to the Member Area home page. Under My Reservations, select how you want to book a vacation using Book with Simple Search, Book with Flexible Search, Book with Point Saver or Find a Vacation.

Once you have completed your search and decided on the perfect vacation, you can click on Resort and Room Type for more information. Select **BOOK IT** button to make your reservation.



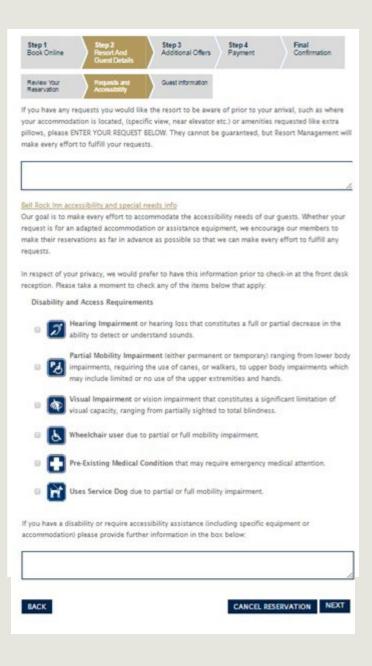
Review Your Reservation

There are three (3) screens for Step 2 that allow you to review the reservation, add any special requests, and confirm the details for check-in. Review all details regarding location, dates, and points value. The summary of your reservation on the right side of the screen will appear throughout the booking steps.

You may be able to upgrade your reservation by one accommodation type at a Diamond Resorts managed property depending on your Diamond Loyalty level. If an accommodation upgrade is available, you can select that option, if desired.

Below the reservation details. any important notices such as pool closures or scheduled maintenance during your stay are communicated here.

Once you have reviewed the reservation details and notices, you can click **Next** to continue booking your stay.



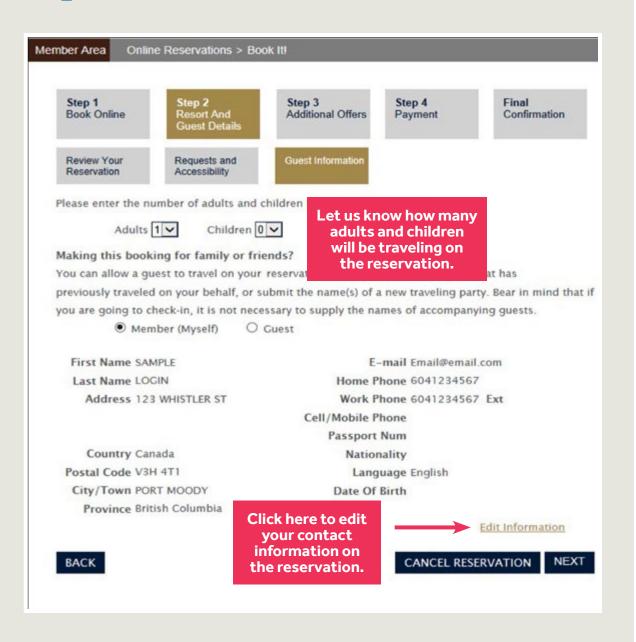
Requests and Accessibility

If there are any special requests you would like the resort team to be aware of, you can indicate them in the first box on this screen.

If there are any disability and accessibility requirements that may be required for you or someone in your traveling party, please provide them by checking the appropriate boxes and provide any details in the lower box.

Advance notice allows us to make any arrangements or contact you if we have questions.

We encourage you to check all that apply.



Guest Information When You are Traveling

Please enter the number of people traveling in your party.

The option button is automatically checked next to Member. If you are going to be traveling on this reservation, please review and confirm that all of your information is correct.

You can edit your contact information here if you need to update, but please note this will change the contact details on your account.

Nationality and birthdate are required when booking a cruise.

Book Online	Step 2 Resort And Guest Details	Step 3 Additional Offers	Step 4 Payment	Final Confirmation
Review Your Reservation	Requests and Accessibility	Guest Information		
Please enter the ni	umber of adults and	children traveling: (4 N	Maximum)	
Adults	1 Children			
	ing for family or fri	reservation. Simply so	elect from a quest	that has
		submit the name(s) of		
pre-		essary to supply the na		and the second s
you are going to c	neck-in, it is not his	to suppry the na	unes of accompar	lynig guests.
O Man	nhor (Mysolf)	CHART		
O Men	nber (Myself)	Guest		
	name and the same	Guest" to enter a new	guest's details	
Select a previous s	name and the same	Guest" to enter a new	guest's details	
Select a previous o	guest, or select "New	Guest" to enter a new	guest's details	
Select a previous o	guest, or select "New or Guest O Saved you will be charged:	Guest" to enter a new	guest's details E-mail [
Select a previous o New As a Owner	guest, or select "New or Guest O Saved you will be charged: Name	Guest" to enter a new	-	
Select a previous o New As a Owner First I Last I	guest, or select "New or Guest O Saved you will be charged: Name	Guest" to enter a new	E-mail [
Select a previous o New As a Owner First I Last I	guest, or select "New or Guest O Saved you will be charged: Name	Guest" to enter a new	E-mail [Verify E-mail [Ext
Select a previous o New As a Owner First I Last I	guest, or select "New or Guest O Saved you will be charged: Name	Guest" to enter a new d Guests \$0.00	E-mail [Verify E-mail [Home Phone [Ext
Select a previous of New As a Owner First I Last I	guest, or select "New or Guest O Saved you will be charged: Name	Guest" to enter a new d Guests \$0.00	E-mail [Verify E-mail [Home Phone [Work Phone [Ext
Select a previous of New As a Owner First I Last I	guest, or select "New y Guest Saved you will be charged: Name dress untry Canada	Guest" to enter a new	E-mail [Verify E-mail [Home Phone [Work Phone [I/Mobile Phone [
Select a previous of New As a Owner First I Last I Add	guest, or select "New y Guest Saved you will be charged: Name dress untry Canada Code	Guest" to enter a new	E-mail [Verify E-mail [Home Phone [Work Phone [I/Mobile Phone [Passport Num [Canadian

Guest Information if you are providing this Reservation to a Family **Member or Friend**

If you are booking this reservation for a guest, please change the option button to Guest and choose whether this is a new guest or someone you have booked a reservation for previously.

When selecting Saved Guest, you can choose from a list of previous guests on your account and pre-populate their contact details.

When selecting New Guest, please enter the guest's full name, home address, e-mail address, and phone numbers.

Additional details, including passport number, are helpful when traveling internationally.

Nationality and birthdate are required if this is a cruise booking.

Step 3: Additional Offers

Step 1 Book Online Step 2 Resort And Guest Details Step 3 Additional Offers Step 4 Final Confirmation

Travel Protection

Miscellaneous

CANCELLATION POLICY

If you must cancel a confirmed reservation, please contact us as soon as possible.

Cancellation rules are:

Notification of Cancellation		
(prior to the arrival date)	Points Lost	
91-395 Days	0%	
61-90 Days	25%	
31-60 Days	50%	
0-30 Days	100%	



You can cancel for ANY reason and receive 100% reimbursement of the 9900 points charged for this stay, when cancelled anytime up to 31 days prior to the arrival date.

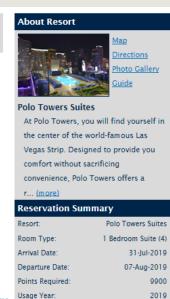
- Recommended Option: The annual protection plan protects 100% of your points when booking club stays for the next year (between now and 26-March-2020), ensuring if you cancel for any reason you receive 100% reimbursement of points for USD \$450.00.
- The single stay protection plan protects the 9900 points invested in this stay, ensuring if you cancel for ANY reason you receive 100% reimbursement of points for USD \$120.00.
- No thanks, I decline the opportunity to purchase a Reservation Protection Plan.

Protect the points that you've invested in, and secure the protection plan today!

BACK

CANCEL RESERVATION

NEXT



Total Payments

**Resort may charge additional fees

USD \$0.00

Total**

Travel Protection

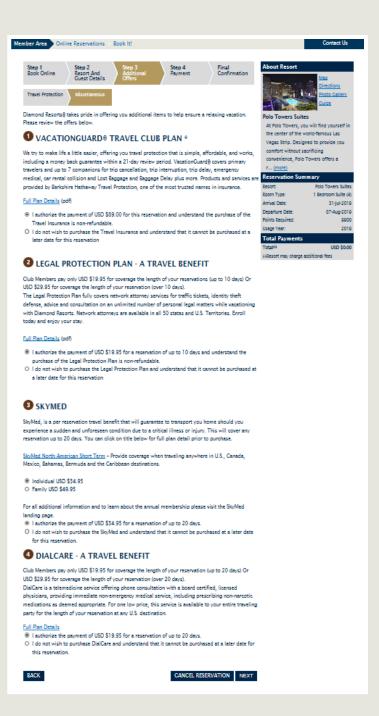
On this page you will be presented with the **Reservation Protection Plan** (RPP).

RPP is an optional protection that allows for the full return of your points if you have to cancel for any reason up to your arrival date, with no cancellation fee.

You will be offered the option to add Annual or Single Stay protection or decline both.

Click to acknowledge that you have reviewed the cancellation policy terms, then click **Next.**

Step 3: Additional Offers



Miscellaneous

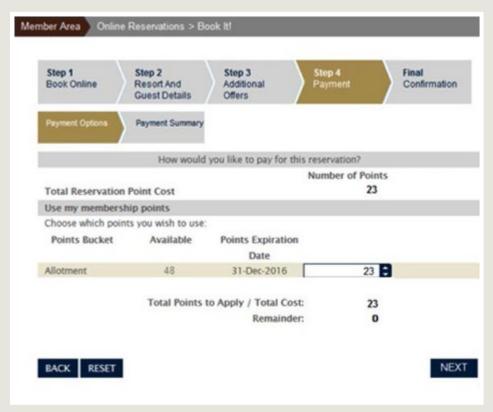
On this page you will be presented with any products that you might want to add to your reservation. They will only appear if they are offered for your destination.

Legal Protection Plan fully covers network attorney services while vacationing for the duration of the reservation.

SkyMed provides transportation to your home should you experience a sudden and unforeseen condition due to illness or injury for the duration of the reservation.

Step 4: Payment



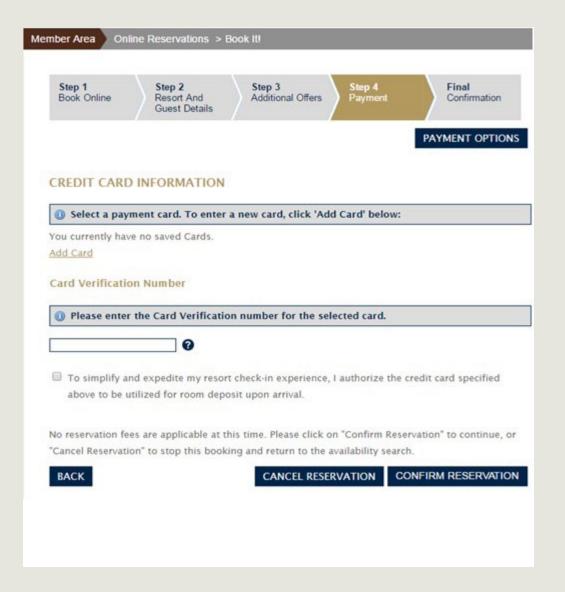


Payment Options

Click Payment Options to display the number of points that will be used for this reservation. If required, the system will automatically borrow points from the next use year to complete the reservation, and that will be indicated. Prepayment of the borrowed points will apply. Click **Next.**

Remember: Excluding borrowing transactions, points are taken from the same use year as your arrival date.

Step 4: Payment



Payment Summary

Any additional cash payments needed to complete this reservation will be added here.

This could be products you have chosen such as the Reservation Protection Plan, upgrade fees, or prepayment of borrowed points.

You can indicate that you want to use a credit card already on file for your account, or add a new card.

For your security, you will need to enter your Card Verification.

Check the authorization box and click **Confirm Reservation.**

Final Confirmation

Step 1 Book Online	Step 2 Resort And Guest Details	Step 3 Additional Offers	Step 4 Payment	Final Confirmation	
Reservation Con	firmation				
Online Reservation					
		have any questions about eady so that we may ass			
resort front desk n result in the cance A confirmation e-m	eception 24 hours pr	rior to the arrival date to g and the possibility tha	advise of the	late arrival. Failure to r	ntact must be made to the notify resort reception may rrival.
If you would like to and click 'Send E-m	***************************************	on confirmation to an a		il address, please ente	r the e-mail address below
		N TO MEMBER AREA			
Stay Information			********		
		Confirmation Numbe			
		Check-Out Date	22-Oct-2017		
		Check-In Time			
		Check-Out Time			
			e 1 Bedroom		
		Total Points Used			

Reservation confirmation details for this stay will appear here and will be emailed to you. If you would like your reservation confirmation emailed to a traveling companion, enter the e-mail address in the box indicated.

If you click the Return to Book Online, it will take you to the Featured Destinations tab of the Online Reservation page in the Member Area. There, you can explore more destinations to book your next vacation.

If you click **RETURN TO MEMBER** AREA, it will take you to the home page of the Member Area.

The guest information will display if this is a Guest reservation.

You will also see any resort notifications and directions from the airport. This information is also included in your confirmation email.