



How to Book Reservations Online

Here are four easy steps to help you
when booking your reservations online.

DIAMOND
Resorts

Step 1: Book Online

Simple Search Flexible Search Find a Vacation Point Saver

FLEXIBLE SEARCH

Please hover over a help icon below for assistance with completing your search.

Flexible Search: Our most flexible search tool, providing even more criteria you can define to assist in planning your next vacation.

Destination: SPAIN (select to search the whole region)
Experience: Select by Experience
Proximity: Proximity Search From Radius
Display results as: Grid
My Arrival Date is flexible: Click on the checkbox to search a range of arrival dates
Arrival Date between: 08-Feb-2020 and 15-Feb-2020
Nights: 7
Accommodation Type: Club Affiliate Managed Hotel Affiliate Cruise
Occupancy: 1
Point Range: Min Max
Offer Code:
SEARCH

Show 100 entries Filter Records:
View Prices in: Points EPS £ Points + EPS £

Location	Resort	Room Type (Occupancy)	Check in	Check out	Points	Book It
Europe, Spain	Jardines del Sol	2 Bedroom (6)	08-FEB-2020	15-FEB-2020	7700	BOOK IT!
Europe, Spain	Bahia Surcat	1 Bedroom (4)	08-FEB-2020	15-FEB-2020	3000	BOOK IT!
Europe, Spain	Royal Tenerife Country Club	2 Bedroom (6)	08-FEB-2020	15-FEB-2020	6600	BOOK IT!
Europe, Spain	Isla de Bahara Golf and Ocean Club	Studio (2)	08-FEB-2020	15-FEB-2020	4500	BOOK IT!
Europe, Spain	Bahia Surcat	2 Bedroom (6)	08-FEB-2020	15-FEB-2020	3500	BOOK IT!
Europe, Spain	Royal Tenerife Country Club	1 Bedroom (4)	08-FEB-2020	15-FEB-2020	5500	BOOK IT!
Europe, Spain	Royal Tenerife Country Club	2 Bedroom - One (6)	08-FEB-2020	15-FEB-2020	7150	BOOK IT!

Once logged in, you will be taken to the Member Area home page. Under My Reservations, select how you want to search for a vacation using either Simple Search, Flexible Search, Point Saver or Find a Vacation.

Once you have completed your search and decided on the perfect vacation, you can click on Resort and Room Type for more information. Select the **BOOK IT** button to make your reservation.

Press Next

Step 2: Resort and Guest Details

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Step 1 Book Define | **Step 2 Resort and Guest Details** | Step 3 Additional Offers | Step 4 Payment | Final Confirmation

Review Your Reservation | **Resort and Availability** | Guest Information

Please be advised that pressing your browser's 'Back' button or letting the page time out during the reservation process may impact your ability to continue and you will have to start again.
Please review the following resort:

∨ This flexible stay is calculated per night as Sun-Thurs 10% & Fri-Sat 20% of the standard weekly rate.

Resort: Sahara Sunset Club
Room Type: 1 Bedroom (R)
Arrival Date: 05-Feb-2020
Departure Date: 15-Feb-2020
Points Required: 3000
Usage Year: 2020

Accommodation Upgrade
As a Gold member you have the opportunity to upgrade your room type for \$95 (\$10.00 (subject to availability). Do you wish to take advantage of this benefit at this time?

2 Bedroom (R)
 I do not wish to Upgrade my Room Type


Diamond Preference
As a Gold Member you have the opportunity 1 time per year to specifically request a unit number (subject to availability). Do you wish to take advantage of this benefit at this time?

I do not wish to select a unit number at this time.
 View Resort Map (PDF) and then Select a unit number from the list:

A Diamond Managed Resort - Special Resort Notice
This reservation is for a Diamond Managed Resort destination where the resort front desk, housekeeping, maintenance, etc. are directly managed by an entity of Diamond Resorts.

- Most accommodation at this resort have double beds in the main bedroom. Two bedroom apartments only have one bathroom.
- There are a lot of steps in and around resort, leading to some units and most facilities.
- Mail service/housekeeping is not daily and will depend upon duration of stay and check in day. **FOR MEMBERS:** For standard 7 night Saturday check in two towel changes and one bed linen change will be included.
- *****Please be aware that certain accommodation blocks and some communal areas are undergoing refurbishment. Disruption is expected to be minimal.*****
- All pools undergo annual maintenance and cleaning. The outdoor pools will be closed in relation in January, the indoor pool will be closed in August. Pool maintenance turnaround will take approximately two weeks per pool.
- From approx mid June every year there is a local festival taking place in the Benalmadena area and noise from the fairground may be heard during the night. This usually lasts for one week.

About Resort



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[Guide](#)

Sahara Sunset Club

Step into a world of rich history and elegant beauty to discover the intriguing culture of the Spanish port city of Málaga. Explore the magnificent museums, cathedrals and Moor... [View](#)

Reservation Summary

Resort:	Sahara Sunset Club
Room Type:	1 Bedroom (R)
Arrival Date:	05-Feb-2020
Departure Date:	15-Feb-2020
Points Required:	3000
Usage Year:	2020

Total Payments

Tax:	\$95.00.00
∨ Resort may charge additional fees	

Review Your Reservation

There are three (3) screens for Step 2 that allow you to review the reservation, add any special requests, and confirm the details for check-in. First, review all details regarding location, dates, and points value for your reservation. The summary of your reservation on the right side of the screen will appear throughout the booking steps. You may be able to upgrade your reservation by one accommodation type at a Diamond managed resort depending on your Diamond Loyalty level. If an accommodation upgrade is available, you can select that option, if desired during the booking process. Gold and Platinum Members may also be provided with the option to select a unit type for Diamond Preference at this time if one is available. Below the reservation details, any important notices regarding the resort such as pool closures or scheduled maintenance works during your stay are communicated here.

[Press Next](#)

Step 2: Resort and Guest Details

continued

Requests and Accessibility

If there are any disability and accessibility requirements that may be required for you or someone in your traveling party, please provide them by ticking the appropriate boxes and provide any details in the lower box. Advance notice allows us to make any arrangements or contact you if we have questions. Please note that all requests are subject to availability. Once reviewed, you can click NEXT to continue booking your reservation.

We encourage you to tick all that apply.

Press Next

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Review Your Reservation | **Requests and Accessibility** | Guest Information

If you have any requests you would like the resort to be aware of prior to your arrival, such as where your accommodation is located, (specific view, near elevator etc.) or amenities requested like extra pillows or accessibility needs/accommodations, please ENTER YOUR REQUEST BELOW. They cannot be guaranteed, but Resort Management will make every effort to fulfill your requests.

[Sahara Sunset Club accessibility and special needs info](#)

Our goal is to make every effort to accommodate the accessibility needs of our guests. Whether your request is for an adapted accommodation or assistance equipment, we encourage our members to make their reservations as far in advance as possible so that we can make every effort to fulfill any requests.

In respect of your privacy and to better assist you, we would prefer to have this information prior to check-in at the front desk reception. Please take a moment to check any of the items below that apply.

Disability and Access Requirements

- Hearing Impairment or hearing loss that constitutes a full or partial decrease in the ability to detect or understand sounds.
- Partial Mobility Impairment (either permanent or temporary) ranging from lower body impairments, requiring the use of canes, or walkers, to upper body impairments which may include limited or no use of the upper extremities and hands.
- Visual Impairment or vision impairment that constitutes a significant limitation of visual capacity, ranging from partially sighted to total blindness.
- Wheelchair user due to partial or full mobility impairment.
- Pre-Existing Medical Condition that may require emergency medical attention.
- Uses Service Dog due to partial or full mobility impairment.

If you have a disability or require accessibility assistance (including specific equipment or accommodation) please provide further information in the box below:

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Sahara Sunset Club
Step into a world of rich history and elegant beauty to discover the intriguing culture of the Spanish port city of Málaga. Explore the magnificent museums, cathedrals and

[More... >>>](#)

Reservation Summary

Resort:	Sahara Sunset Club
Room Type:	1 Bedroom (A)
Arrival Date:	08-Feb-2020
Departure Date:	15-Feb-2020
Rooms Required:	1000
Adults:	2020

Total Payments

Total**	€91.0000
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I don't pay through Expedia Travel

Step 2: Resort and Guest Details

continued

Guest Information When You are Traveling

Please enter the number of people traveling in your party. The option button on the reservation is automatically ticked next to Member. If you are going to be traveling on this reservation, please review and confirm that all of your information is correct. You can edit your contact information here if you need to update it, but please note this will change the contact details on your membership account. Please note that nationality and date of birth are required when booking a cruise.

Press Next

Member Area | Online Reservations | Book It! | Contact Us

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Review Your Reservation | Requests and Accessibility | **Guest Information**

Please enter the number of adults and children traveling: (4 Maximum)

Adults Children

Making this booking for family or friends?
You can allow a guest to travel on your reservation. Simply select from a traveled on your behalf, or submit the name(s) of a new traveling party. Bear in mind that if you are going to check-in, it is not necessary to supply the names of accompanying guests.

Member (Myself) Guest

First Name TEST | Last Name ACCOUNT | Address Diamond Resorts (Europe) Ltd, Caton Road | Country United Kingdom | Postal Code LA1 3UA | City/Town LANCASTER | County | E-mail EU.CallCentre@diamondresorts.com | Home Phone 01524589033 | Work Phone 07810482608 Ext | Cell/Mobile Phone | Passport Num | Nationality British | Language English | Date Of Birth 28-Jun-1982

[Edit Information](#)

Reservation Summary

Resort:	Sahara Sunset Club
Room Type:	1 Bedroom (4)
Arrival Date:	08-Feb-2020
Departure Date:	15-Feb-2020
Points Required:	3000
Usage Year:	2020
Special Accommodations:	Requested

Total Payments

Total**	£PS 60.00
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**Resort may charge additional fees

BACK | CANCEL RESERVATION | NEXT

Let us know how many adults and children will be traveling on the reservation.

Click here to edit your contact information on the reservation.

Step 2: Resort and Guest Details

continued

Please enter the number of adults and children traveling: (6 Maximum)

Adults Children

Making this booking for family or friends?
You can allow a guest to travel on your reservation. Simply select from a guest that has previously traveled on your behalf, or submit the name(s) of a new traveling party. Bear in mind that if you are going to check-in, it is not necessary to supply the names of accompanying guests.

Member (Myself) Guest

Select a previous guest, or select "New Guest" to enter a new guest's details

New Guest Saved Guests

As a Platinum Member you will be charged: BPS £0.00

First Name	<input type="text"/>	E-mail	<input type="text"/>
Last Name	<input type="text"/>	Verify E-mail	<input type="text"/>
Address	<input type="text"/>	Home Phone	<input type="text"/>
	<input type="text"/>	Work Phone	<input type="text"/> Ext <input type="text"/>
	<input type="text"/>	Cell/Mobile Phone	<input type="text"/>
Country	<input type="text"/>	Passport Num	<input type="text"/>
Postal Code	<input type="text"/>	Nationality	<input type="text"/>
City/Town	<input type="text"/>	Language	<input type="text"/>
		Date Of Birth	<input type="text"/>

Please contact my guest with future Diamond Resorts offers

OPTIONAL
Please disclose the confirmation/reservation number from your reservation system as a cross reference.

Third Party Num

Guest Information if you are providing this Reservation to a Family Member or Friend

If you are booking this reservation for a guest, please change the option button to Guest and choose whether this is a new guest or someone you have booked a reservation for previously.

When selecting Saved Guest, you can choose from a list of previous guests on your account and pre-populate their contact details.

When selecting New Guest, please enter the guest's full name, home address, e-mail address, and phone numbers.

Additional details including passport number are only required for Club Events when traveling internationally.

Step 3: Additional Offers

CANCELLATION POLICY

If you must cancel a confirmed reservation, please contact us as soon as possible.

Cancellation rules are:

Notification of Cancellation (prior to the arrival date)	Points Lost
91-999 Days	0%
61-90 Days	25%
31-60 Days	50%
0-30 Days	100%

We encourage you to purchase reservation protection at the time of booking. Purchasing the Reservation Protection Plan will ensure a 100% reimbursement of the points charged for the original reservation should you need to cancel up to 30 days prior arrival date.

For a list of exclusions, please visit [My Benefits > Money Matters > Reservation Protection Plan](#) located in the Member Area.

* I have read and understand the terms described above.

Travel Protection

On this page you will be presented with the option to purchase a **Reservation Protection Plan (RPP)**. RPP is an optional protection that guarantees full return of your points used for the reservation if you have to cancel for any reason up to 31 days prior to your arrival date, with no cancellation fee. You will be offered the option to add Annual or Single Stay protection or decline both.

Step 3: Additional Offers

continued

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Travel Protection | **Miscellaneous**

Diamond Resorts® takes pride in offering you additional items to help ensure a relaxing vacation. Please review the offers below.

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About Resort



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Sahara Sunset Club

Step into a world of rich history and elegant beauty to discover the intriguing culture of the Spanish port city of Málaga. Explore the magnificent museums, cathedrals and Moor... [\(more\)](#)

Reservation Summary

Resort:	Sahara Sunset Club
Room Type:	1 Bedroom (4)
Arrival Date:	08-Feb-2020
Departure Date:	15-Feb-2020
Points Required:	3000
Usage Year:	2020
Special Accommodations:	Requested

Total Payments

Reservation Protection:	BPS £68.00
Total**	BPS £68.00

**Resort may charge additional fees

Miscellaneous

On this page you will be presented with any products that are available for the destination you have chosen that you might want to add to your reservation.

For example **Legal Protection Plan** covers a network attorney services while vacationing in the US for the duration of the reservation.

Step 4: Payment

Payment Options

Click **Payment Options** to display the number of points that will be used for this reservation. If required, the system will automatically borrow points from the next use year to complete the reservation but this is subject to the prepayment of the management charges on the borrowed points. Click **Next**.

Remember: Excluding borrowing transactions, points are taken from the same use year as your arrival date.

The screenshot shows the 'Step 4: Payment' stage of an online reservation process. At the top, a navigation bar includes 'Member Area', 'Online Reservations', 'Book It!', and 'Contact Us'. A progress bar below it shows five steps: 'Step 1 Book Online', 'Step 2 Resort And Guest Details', 'Step 3 Additional Offers', 'Step 4 Payment' (highlighted), and 'Final Confirmation'. A red box highlights the 'PAYMENT OPTIONS' button. The main content area is divided into three sections: 'SUMMARY OF RESERVATIONS FEES', 'CREDIT CARD INFORMATION', and 'About Resort'. The 'SUMMARY OF RESERVATIONS FEES' table lists 'Past Due' (BPS 1651.32), 'Legal Protection' (BPS 112.08), and a 'Total' of BPS 1665.40. The 'CREDIT CARD INFORMATION' section prompts the user to select a payment card and offers an 'Add Card' link. The 'About Resort' section provides details for Cypress Pointe Resort, including a description, a photo, and a 'Reservation Summary' table. The 'Reservation Summary' table lists: Resort (Cypress Pointe Resort), Room Type (Efficiency (2)), Arrival Date (10-May-2019), Departure Date (17-May-2019), Points Required (2500), Usage Year (2019), and Special Accommodations (Requested). A 'Total Payments' table at the bottom right mirrors the fee summary. A disclaimer at the bottom states: '**Resort may charge additional fees.' Navigation buttons 'BACK', 'CANCEL RESERVATION', and 'NEXT' are located at the bottom of the page.

Reservation Fees	Amount
Past Due Show Details	BPS 1651.32
Legal Protection	BPS 112.08 REMOVE
Total:	BPS 1665.40

Reservation Summary	
Resort:	Cypress Pointe Resort
Room Type:	Efficiency (2)
Arrival Date:	10-May-2019
Departure Date:	17-May-2019
Points Required:	2500
Usage Year:	2019
Special Accommodations:	Requested

Total Payments	
Past Due Show Details	BPS 1651.32
Legal Protection:	BPS 112.08
Total**	BPS 1665.40

Step 4: Payment continued

Payment Summary

Any additional cash payments needed to complete this reservation will be added here.

This could be products you have chosen such as the Reservation Protection Plan, upgrade fees, or prepayment on borrowed points.

You can indicate that you want to use a credit card already on file for your account, or add a new card.

For your security, you will need to enter your Card Verification.

Tick the authorization box and click **Next**.

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Payment Options | Payment Summary

How would you like to pay for this reservation? (You will receive a 10% rebate off all purchases made with your Barclaycard for your Diamond Flexibility option. This will be processed in the form of a check within 30 days of the purchase.)

	Number of Points	Cost
Total Reservation Point Cost:	2500	


Use my membership points

Choose which points you wish to use:

Points Bucket	Available	Points Expiration Date	
Allocation	2500	31-Dec-2019	2500
Rent Points			
Total Points to Apply:			2500
Remainder:			0

BACK | RESET | **NEXT**

About Resort



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Cypress Pointe Resort

Designed for the ideal family retreat, Cypress Pointe Resort features spacious accommodations and kid-friendly amenities, including a pool with a volcano and slide. The resort is... [\[more\]](#)

Reservation Summary

Resort:	Cypress Pointe Resort
Room Type:	Efficiency (2)
Arrival Date:	10-May-2019
Departure Date:	17-May-2019
Points Required:	2500
Usage Year:	2019
Special Accommodations:	Requested

Total Payments

Past Due	Show Details	\$PS 1653.32
Legal Protection:		\$PS 112.08
Total**		\$PS 1665.40

**Resort may charge additional fees

Final Confirmation

Step 1 Book Online **Step 2** Resort And Guest Details **Step 3** Additional Offers **Step 4** Payment **Final Confirmation**

Reservation Confirmation

Online Reservation

Thank you for your reservation. If you have any questions about your upcoming reservation, contact us at 1.877.DRI-CLUB. Please have your reservation number ready so that we may assist you with any questions you may have.

If you or your party do not intend to check-in at the resort on the Check-In Date reflected below, contact must be made to the resort front desk reception 24 hours prior to the arrival date to advise of the late arrival. Failure to notify resort reception may result in the cancellation of the booking and the possibility that there may be no availability upon arrival. A confirmation e-mail has been sent to BRAD.HARRIS@DIAMONDRESORTS.COM

If you would like to send your reservation confirmation to an alternative e-mail address, please enter the e-mail address below and click "Send E-mail". **SEND E-MAIL**

RETURN TO BOOK ONLINE **RETURN TO MEMBER AREA**

Stay Information

Confirmation Number	863678372
Check-In Date	22-Oct-2017
Check-Out Date	29-Oct-2017
Check-In Time	4:00 PM
Check-Out Time	10:00 AM
Room Type	1 Bedroom
Total Points Used	5000

Reservation confirmation details for this stay will appear here and will be emailed to you. If you would like your reservation confirmation emailed to a travelling companion, enter the e-mail address in the box indicated.

If you click the Return to Book Online, it will take you to the Featured Destinations tab of the Online Reservation page in the Member Area. There, you can explore more destinations to book your next vacation.

If you click **RETURN TO MEMBER AREA**, it will take you to the home page of the Member Area.

The guest information will display if this is a Guest reservation.

The reservation process is now completed.

