## **18. BENEFITS AT A GLANCE**

The Club Points Levels	Standard up to 14,999	Silver 15,000-29,999	Gold 30,000-49,999	Platinum 50,000-99,999	Centum* 100,000+
Flexibility <sup>1</sup> Price Per Point	\$0.41	\$0.35	\$0.33	\$0.29	\$0.28
Guest Reservation <sup>2</sup>	1 per year Complimentary	3 per year Complimentary	5 per year Complimentary	5 per year Complimentary	5 per year Complimentary
Annual RPP	\$294	\$374	\$474	\$594	\$824
Single Stay RPP at Time of Booking	\$189	\$179	\$169	\$159	\$149
Single Stay RPP Post Booking	\$219	\$209	\$199	\$189	\$179
Destination Xchange® 7-night Online Exchange Fees	\$199	\$189	\$179	\$169	\$159
Luxury Hotels <sup>3</sup>	Use points for up to 20% of the cost at \$0.20 per point	Use points for up to 20% of the cost at \$0.20 per point	Use points for up to 30% of the cost at \$0.30 per point	Use points for up to 30% of the cost at \$0.30 per point	Use points for up to 40% of the cost at \$0.40 per point
Luxury Cruises <sup>3,4</sup>					
Luxury Guided Tours <sup>3</sup>					
Luxury Car Rental <sup>3</sup>					
Luxury Jets³	N/A	N/A	N/A	Use points for up to 30% of the cost at \$0.30 per point	Use points for up to 40% of the cost at \$0.40 per point
Cruise The Club Points Redemption Fee <sup>5</sup>	\$114	\$89	\$64	Complimentary	Complimentary
Hilton Ultimate Access Cruise Fee	\$165	\$165	\$165	\$165	\$165
Member Benefits Processing Fee <sup>5</sup>	\$64	\$54	\$44	Complimentary	Complimentary
The Club Select Deposit Fee <sup>6</sup>	\$179	\$169	\$139	\$119	\$109
Value <sup>1</sup> Days Prior to Arrival/ Price Per Point	N/A	14 days/\$0.19	28 days/\$0.19	35 days/\$0.17	45 days/\$0.16
Loyalty Accommodation Upgrade <sup>7</sup>	N/A	14 nights per year, \$25 per night	35 night per year, \$20 per night	unlimited nights per year	unlimited nights per year
Complimentary Loyalty Accommodation Upgrade	N/A	3 per year when requested within 72 hours of arrival date	5 per year when requested within 72 hours of arrival date	7 per year when requested within 72 hours of arrival date	9 per year when requested within 72 hours of arrival date
Loyalty Search Requests	N/A	1 active search	3 active searches	5 active searches	7 active searches
The Club Combinations Deposit Fee <sup>8</sup>	\$119	\$99	\$79	\$69	\$59
Preference <sup>10</sup> Preferred Unit Reservation	N/A	N/A	1 reservation per year	3 reservations per year	3 reservations per year
Luxury Selection®	N/A	N/A	Included	Included	Included
Specially Selected Member Escorted Journeys <sup>4</sup>	N/A	N/A	Included	Included	Included
By Request — Complimentary Priority Pass Annual Membership¹²	N/A	N/A	Included	Included	Included
By Request — Complimentary PressReader Annual Membership	N/A	N/A	Included	Included	Included
Complimentary Single Stay RPP on Reservations Less Than 5,000 The Club Points	N/A	N/A	N/A	7 reservations per year	10 reservations per year

The Club Points Levels	Standard up to 14,999	Silver 15,000-29,999	Gold 30,000-49,999	Platinum 50,000-99,999	Centum* 100,000+
24-Hour Reservation Hold	N/A	N/A	N/A	Included	Included
The Legacy Program <sup>13</sup>	N/A	N/A	N/A	Included	Enhanced Program
Associate Member In-resort Benefits <sup>9</sup>	N/A	N/A	N/A	Included	Included
Dedicated Platinum/Centum 24/7 Service	N/A	N/A	N/A	Included	Included
Click to Chat and Call	Included	Included	Included	Included	Included
The Club Points Redemptions on Fee Payments	N/A	N/A	N/A	Included	Included
Personal Centum Concierge	N/A	N/A	N/A	N/A	Included

## **Member Benefits Redemption Rates**

Travel Services Instant Redemption Eligible % of Cost/Redemption Rate	Up to 20% of cost at <sup>\$</sup> 0.07 per point	Up to 20% of cost at <sup>\$</sup> 0.08 per point	Jan 1-Mar 31 Up to 100% of cost at \$0.09 per point Apr 1-Dec 31 Up to 30% of cost at \$0.09 per point	Jan 1-Apr 30 Up to 100% of cost at \$0.10 per point May 1-Dec 31 Up to 30% of cost at \$0.10 per point	Jan 1-May 31 Up to 100% of cost at \$0.10 per point Jun 1-Dec 31 Up to 40% of cost at \$0.10 per point
Call Center Connection	877-374-2582	Priority Connection 877-374-2582	Priority Connection 877-374-2582	Exclusive Platinum Services 877-374-7528	Exclusive Centum Concierge 877-623-6886

- 1. Flexibility and Value cannot be used with bookings made using The Samplers, exchange reservations, Luxury Cruises, Luxury Hotels, Luxury Guided Tours, Instant Getaways or Dream Holidays bookings
  - In the event of a reservation cancellation, the standard cancellation policy/deadlines will apply (unless a Reservation Protection Plan "RPP" is purchased).

Where a credit or RPP refund is due to you:

- i) For a reservation made using Flexibility The Club Points. The Club Points will be returned to your account. There is no cash refund.
- ii) For a reservation made using Value The Club Points, you will be refunded in cash. No The Club Points will be returned to your account.

Value cannot be used in combination with discounted reservations.

- 2. Guest stays may be booked for a fee of \$64 per reservation at time of booking. Reservations made for The Sampler™, Member Adventures, Member Escorted Journeys, Member Guided Tours, Luxury Selection\*, Instant Getaways or exchanges are ineligible. If the certificate was not purchased at the time of booking, it can be added at a later date; 90 days prior to arrival = \$75. Day of arrival; \$100
- 3. Luxury Cruises, Hotels, Guided Tours, Car and Jet fees are transacted in USD. Any exchange/transaction fees charged by the financial institution are the responsibility of the cardholder.
- 4. Centum Members may book one (1) Luxury Cruise or Member Escorted Journey per calendar year using The Club Points only as payment. The Club Points will be valued at \$0.20 per point.
- 5. Member Benefit processing and redemption fees are nonrefundable
- 6. This benefit applies to those participating in The Club® Select™ program.
- 7. Available only for certain accommodations at Hilton Grand Vacations managed destinations and subject to change without notice. Presidential Suites at Ka'anapali Beach Club or The Point at Poipu, Penthouses at Cabo Azul Resort and cruise bookings are not eligible for this benefit. Upgrades are not available on discounted reservations. One upgraded accommodation level per reservation is permitted. The upgrade fee is nonrefundable and nontransferable
- 8. This benefit applies to those participating in The Club Combinations® program.
- Associate Members of Platinum and Centum are eligible for in-resort benefits. Otherwise, guests of Members do not receive in-resort benefits. If multiple reservations are made for the same dates, in-resort benefits are applicable only for the reservation used by the Member.
- 10. Limited to Hilton Grand Vacations-managed destinations. Preference is subject to unit availability and may not be used for accessible units at some resorts.
- 12. An entry fee is charged for every lounge visit made by you and any accompanying guest(s). There is one membership card per membership which will be printed in the name of the person who registers the Priority Pass membership. Identification and the Priority Pass membership card are required for entrance
- 13. Platinum Legacy Program: Platinum Member (Primary Member) may allocate a portion of their The Club Points into a maximum of 5 Legacy accounts of 5,000 The Club Points minimum each (in 500-point increments). Legacy accounts can be modified (account names or number of The Club Points) once per year. Primary Member maintains full financial responsibility and usage rights of the entire membership. Legacy account holders enjoy many of the benefits of Platinum Loyalty\* and can save and borrow The Club Points within their account. Legacy accounts are dissolved upon death of Primary Member.

Centum Enhanced Legacy Program: Centum Primary Members may allocate a portion of their The Club Points into a maximum of 10 Legacy accounts with a minimum of 5,000 The Club Points (in 500-point increments). Legacy accounts can be modified (account names or number of The Club Points) up to twice a year. Primary Member maintains full financial responsibility of membership, Legacy account holders enjoy many of the benefits of Centum membership+ and can save and borrow The Club Points within their account. At the age of 70, Centum Members with no outstanding loan may also partition a portion of their The Club Points (up to 50%) to friends and family Members. Upon transfer, each recipient of partitioned The Club Points receives two years of Centum loyalty. After two years, their loyalty level depends on the number of The Club Points owned. Members receiving partitioned The Club Points are required to assume all responsibilities for their partitioned The Club Points, including Maintenance Fees and The Club Dues

The Legacy benefit is available to all The Club Members who have already achieved the respective Platinum or Centum loyalty level and a purchase is not required to enroll in this benefit.

The following benefits are not available to Legacy account holders: By Request benefits (including, but not limited to Priority Pass).

All The Club benefits are ancillary benefits and are subject to availability. All The Club benefits and prices are subject to change, substitution or termination at any time without notice.

The Club benefits are ancillary and a purchase should not be based solely on current benefits offered.

\*Requires a minimum 10,000 collection point purchase.