

ANNUAL EDITION | NORTH AMERICA



# THE Club<sup>®</sup>

AT DIAMOND RESORTS INTERNATIONAL<sup>®</sup>



## ANNUAL MEMBER BENEFITS DIRECTORY

2 0 1 2 - 2 0 1 3

# Welcome

Velkommen  
Välkommen Bienvenue  
Willkommen Bem-vindo  
Bienvenido Benvenuto

## CONTACT INFORMATION

2012 hours of operation & holiday schedule

THE CALL CENTER WILL BE CLOSED ON THE FOLLOWING PUBLIC HOLIDAYS:

New Year's Day - <i>Observed</i> . . . . .	Monday, January 2, 2012
President's Day . . . . .	Monday, February 20, 2012
Memorial Day . . . . .	Monday, May 28, 2012
Independence Day . . . . .	Wednesday, July 4, 2012
Labor Day . . . . .	Monday, September 3, 2012
Veteran's Day . . . . .	Monday, November 12, 2012
Thanksgiving . . . . .	Thursday, November 22, 2012 Friday, November 23, 2012
Christmas . . . . .	Tuesday, December 25, 2012

### STANDARD CALL CENTER HOURS

Monday - Friday: 6:00 a.m. - 7:00 p.m. (PST)

Saturday: 7:00 a.m. - 5:00 p.m. (PST)

Closed on Sundays (except in January and December)

### CONTACT TELEPHONE NUMBERS

THE Club® Reservations & Services (toll free) . . . . .	1.877.DRI.CLUB (1.877.374.2582)
Platinum Members . . . . .	1.877.DRI.PLAT
Special Needs . . . . .	1.888.250.6150
Argentina . . . . .	0800.555.5749
Australia . . . . .	1.800.250.857
Brazil . . . . .	0800.891.4056
France . . . . .	0800.90.5484
Germany . . . . .	0800.183.0142
Ireland . . . . .	1.800.55.7334
Italy . . . . .	800.787328
Mexico . . . . .	001.866.537.7487
Russia . . . . .	8800.5551346
Spain . . . . .	800.600256
United Kingdom . . . . .	0800.028.3857
Venezuela . . . . .	0800.1.000.2226
Fax . . . . .	1.702.765.8715
E-mail . . . . .	THEClub@DiamondResorts.com

### JOIN US

 [www.facebook.com/DiamondResortsInternational](http://www.facebook.com/DiamondResortsInternational)

 [twitter.com/diamondresorts](http://twitter.com/diamondresorts)

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# THE Club<sup>®</sup>

*Our program provides you with a flexible, points-based exchange system that ensures the vacation holiday lifestyle you deserve.*

As a member of THE Club<sup>®</sup> at Diamond Resorts International<sup>®</sup>, you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease and simplicity and with the peace of mind that Diamond Resorts International<sup>®</sup> provides through its commitment to a high standard of quality and service excellence.

THE Club<sup>®</sup> at Diamond Resorts International<sup>®</sup> affords you the opportunity to travel when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Your points can also be redeemed for frequent flyer miles with leading airline partners and, through industry partnerships with external exchange companies.

Whether you're planning a weekend getaway for two or inviting the entire family along, a world of resort locations, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club<sup>®</sup> at Diamond Resorts International<sup>®</sup>.

**WELCOME TO A WORLD OF CHOICE.**



## MANAGING YOUR POINTS

If you would like to take a special trip and need more than your yearly allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save/borrow points from your current/following year's allocation.

### SAVING POINTS

If you do not intend to use all or part of your current year's allocated points within the current year, then there is an option to save points into the following year's allocation, as long as maintenance fees and the dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated. The deadlines are:

- **SAVE up to 100% of the annual allocation of points by JUNE 30**
- **SAVE up to 50% of the annual allocation of points (if 50% has not already been saved) between JULY 1 and AUGUST 31**
- **SAVE up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between SEPTEMBER 1 and OCTOBER 31**

Please go to [DiamondResorts.com](http://DiamondResorts.com) and log in to your member account or call THE Club® at Diamond Resorts International® to save points. Once points have been saved they may still be accessed during the current year. Please note that reservations made with points from the current year's allocation for arrivals in the year after the points were allocated will require the arrival year's maintenance fees to have been paid in full prior to the member arriving, otherwise the reservation will be cancelled.

### BORROWING POINTS

You may borrow points at any time during the year. Points will be credited to your current year's account, and your account for next year will be reduced by the points you borrowed. Pre-payment of 75% of next year's management fees are required. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year's allocation.

### PURCHASING POINTS

Additional points may be purchased in order to permanently increase your annual allocation.

## MEMBERSHIP ADVANTAGES

### FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you will receive your membership card and you and your vacation consultant will determine when you will receive your first allotment of points.

Once allocated you may choose to:

- **BOOK** a vacation at any of our resorts
- **SAVE** your points for use during the following year
- **REDEEM** points for member benefits (if within redemption deadlines)
- **EXCHANGE** through Interval International®

### HOW TO MAKE A RESERVATION

#### HOW TO DETERMINE HOW MANY POINTS YOU NEED

The points values for all of the resorts are listed within the Annual Global Reservations Directory. Points values for newly launched resorts are available online.

To establish how many points are required, take the following steps:

1. **DETERMINE** the preferred dates of travel
2. **CHECK** the proposed travel dates against the weeks calendar for the year of travel to determine the week number
3. **SELECT** the preferred resort and use the grid to select the accommodation type and corresponding week number. The Annual Global Reservations Directory will indicate the number of points required for a week's stay when checking in on a standard check-in day

### SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy). The points calculation for a stay of less than seven nights is as follows:

- **SUNDAY to THURSDAY** inclusive; each night is **10%** of the weekly points value
- **FRIDAY and SATURDAY** nights; each night is **30%** of the weekly points value
- Points values for **SHORT STAY** bookings made within **30 days** of arrival are discounted by **50%**

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

### SEARCHING FOR AVAILABILITY AND BOOKING

You can search for availability and book online at [DiamondResorts.com](http://DiamondResorts.com).

### EXCEPTIONAL VALUE ON RESERVATIONS LESS THAN 59 DAYS FROM ARRIVAL

For some resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values are discounted by 50%. For short stay points values at those resorts, a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

# BOOKING YOUR VACATION

## What reservation can I make?



NOTE: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date.

### CLUB BONUS TIME

Club Bonus Time allows you to book your stay 21 days or less in advance of your arrival date at preferred rental rates. Club Bonus Time rates are only available at select resorts within THE Club® at Diamond Resorts International®. The minimum number of nights is two. If you are a Silver, Gold or Platinum Diamond Loyalty® member, then you receive further discounts too!

### SPECIAL RENTAL OFFERS AND POINTS DISCOUNTS†

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted rates without using your points. Special discounts at our resorts and other offers are frequently announced via e-mail. For further details call Member Services or update your contact information by entering your e-mail address in your Account area at DiamondResorts.com to receive THE Club® quarterly newsletter as well as other updates.

### CANCELATION RULES‡

- **0% loss of points if canceled 395-91 days prior to arrival date**
- **25% loss of points if canceled 90-61 days prior to arrival date**
- **50% loss of points if canceled 60-14 days prior to arrival date**
- **100% loss of points if canceled 13-0 days prior to arrival date**

### RESERVATION PROTECTION PLAN (R. P. P.)

Members are encouraged to purchase Reservation Protection at the time of booking. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel up to 24 hours prior to arrival date. Our annual CSA Travel Protection Plan offers post departure and international coverages along with points protection. You may be forced to cancel or postpone your vacation, such as for severe weather, the illness of an immediate family member, jury duty and more. Don't take a chance with your next vacation!

Additional discounts may be available when booking online and for our Silver, Gold and Platinum Diamond Loyalty® members.

\*Specific check-in days are indicated below each resort listed in the 2012-2013 Annual Global Reservations Directory.

‡Rules vary on Club Bonus Time and Club Rental reservations.

If you need to cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area at DiamondResorts.com.

### WEEKLY POINTS VALUES

Point amounts are displayed for weekly vacation stays. Weekly values are valid when checking in on the designated check-in day. If you stay for durations other than seven nights or check in on a day other than the designated check-in day,\* the nightly values apply.

### NIGHTLY, MIDWEEK AND WEEKEND POINTS VALUES

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay.

For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night. Any exceptions to this rule are indicated on the chart for the specific resort in the 2012-2013 Annual Global Reservations Directory.

Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

### GUEST CERTIFICATES

Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a name change. Provide the name of the guest that will be checking in and the reservation will be updated. A fee may be charged for this service.

Note: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The window for Interval International® is also based on the check-in date.

You will need a specific number of points depending on the resort and week you choose to visit. To determine how many points you'll need for your vacation please refer to the 2012-2013 Annual Global Reservations Directory.

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AT-A-GLANCE

DIAMOND  
LOYALTY<sup>®</sup>

*Benefits*

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POINTS LEVELS				
	<b>STANDARD</b> UP TO 14,999	<b>SILVER</b> 15,000 – 29,999	<b>GOLD</b> 30,000 – 49,999	<b>PLATINUM</b> 50,000 AND MORE
Points Redemption Value Increase*	Not applicable	15%*	30%*	40%*
Member Benefits Processing Fee	\$45	SAVE \$10	SAVE \$20	COMPLIMENTARY
Cruise Points Redemption Fee	\$100	SAVE \$25	SAVE \$50	COMPLIMENTARY
Club Bonus Time Discount	Not available	10% OFF	25% OFF	50% OFF
Reservation Protection Plan	\$105	SAVE \$10	SAVE \$20	SAVE \$30
Call Center Connection	Call 1.877.DRI.CLUB	Priority Services Connection	Priority Services Connection	Platinum Member Services
Upgrade of Accommodation Fee‡	Not available	\$99 each / 2 per year	\$49 each / 3 per year	\$0 / no limit
Fee Payments Redemption Period	November 1 – Annual bill due date**	November 1 – Annual bill due date	November 1 – Annual bill due date	November 1 – Annual bill due date
Flight and Cruise Redemption Period	January 1 – March 31	January 1 – May 31	January 1 – July 31	January 1 – September 30
Air Miles Redemption Period	January 1 – March 31	January 1 – May 31	January 1 – July 31	January 1 – September 30
Travel Services Redemption Period	January 1 – March 31	January 1 – May 31	January 1 – July 31	January 1 – September 30
Pending Request Service	Not available	1 request available per year	3 requests available per year	5 requests available per year

\*When redeeming for cruise and travel services member benefits only. \*\*This benefit will not be available for Standard Members for 2013 maintenance fees redemptions.

‡The definition of an upgrade of accommodation is to the next unit type for more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club or The Point at Poipu in Hawaii. This fee is non-refundable.



For points levels up to 14,999

# STANDARD

*Benefits*

# Summary of Benefits

## POINTS REDEMPTION OPPORTUNITIES

- Access to more than 200 branded and affiliated resorts
- Additional resorts and hotels access
- Flights
- Cruises
- Airline miles programs
- Member Escorted Tours
- Experience Days passes
- U.S. National Park passes
- Other travel services

## DISCOUNTS AND PRODUCT SPECIALS

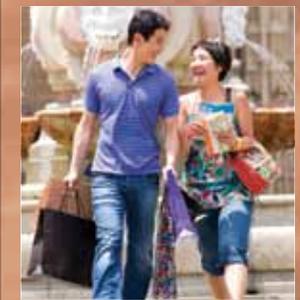
- Free Pharmacy discount card
- Player's Pass Golf discounts
- ResorTime
- Dell
- Cooking Club of America
- National Home Gardening Club
- North America Fishing Club
- 1-800-Flowers and 1-800-Baskets
- The Luggage Club
- LegalZoom
- Frommer's

## PLUS

- Interval International® Gold membership\*
- Interval International® Platinum membership\*\*
- Reservation Protection Plan
- Member exclusive prices on Diamond Resorts International® rentals (Club Bonus Time)  
NEW: Associate members now qualify for Club Bonus Time.
- CSA Protect Me Plus
- Legal Protection Plan
- Discover My Diamond
- Serta "This Could Be Home" Program
- Quorum high yield savings account

\*Standard, Silver and Gold Loyalty Members of THE Club® are automatically enrolled.

\*\* Platinum Loyalty Members of THE Club® are automatically enrolled.



For points levels of 15,000-29,999

# SILVER

*Benefits*

POINTS REDEMPTION VALUE INCREASE  
15%\*

MEMBER BENEFITS PROCESSING FEE  
SAVE \$10

CRUISE POINTS REDEMPTION FEE  
SAVE \$25

BONUS TIME RENTALS DISCOUNT  
10% OFF

RESERVATION PROTECTION PLAN  
SAVE \$10

CALL CENTER CONNECTION  
Priority Services Connection

ACCOMMODATION UPGRADE  
\$99 each / 2 per year

FEE PAYMENTS REDEMPTION PERIOD  
November 1 – Annual bill due date

FLIGHT & CRUISE REDEMPTION PERIOD  
January 1 – May 31

AIR MILES REDEMPTION PERIOD  
January 1 – May 31

TRAVEL SERVICES REDEMPTION PERIOD  
January 1 – May 31

PENDING REQUEST SERVICE  
1 request available per year

## ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking. As a Silver member you have **TWO UPGRADES AVAILABLE** per year for just \$99 each.

## PLACE A PENDING REQUEST FOR A RESERVATION

*Up to 10 months prior to arrival for FREE*

Set up one automated search for a resort or region, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

## SAVE ON FEES

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- Reservation Protection Plan
- THE Club® Select<sup>SM</sup> Fee

## CLUB BONUS TIME RENTALS DISCOUNT

*10% OFF published rates*

Make your Club Bonus Time Rental Reservation through THE Club® and secure your **10% DISCOUNT.**

## NEARLY 15% INCREASE IN POINTS VALUES

*When redeeming for member benefits*

Redeem your points for cruise and travel member benefits, except maintenance fees, and receive an extra penny per point, giving you nearly **15% MORE VALUE** for every redemption.

## IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort\**

- **FREE** WiFi internet usage\*\*
- **FREE** weekday paper
- **UPGRADED** bathroom amenities

\* In order to receive these benefits, Member must be one of the traveling party.

\*\* Only available where selected services have been installed and in Ka'anapali Beach Club and The Point at Poipu.





For points levels of 30,000 - 49,999

# GOLD

*Benefits*

POINTS REDEMPTION VALUE INCREASE  
30%\*

MEMBER BENEFITS PROCESSING FEE  
SAVE \$20

CRUISE POINTS REDEMPTION FEE  
SAVE \$50

CLUB BONUS TIME RENTALS DISCOUNT  
25% OFF

RESERVATION PROTECTION PLAN  
SAVE \$20

CALL CENTER CONNECTION  
Priority Services Connection

ACCOMMODATION UPGRADE  
\$49 each / 3 per year

FEE PAYMENTS REDEMPTION PERIOD  
November 1 – Annual bill due date

FLIGHT & CRUISE REDEMPTION PERIOD  
January 1 – July 31

AIR MILES REDEMPTION PERIOD  
January 1 – July 31

TRAVEL SERVICES REDEMPTION PERIOD  
January 1 – July 31

PENDING REQUEST SERVICE  
3 requests available per year

### ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking. As a Gold member you have **THREE UPGRADES AVAILABLE** per year for just \$49 each.

### PLACE A PENDING REQUEST FOR A RESERVATION

*Up to 10 months prior to arrival for FREE*

Set up to three automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

### SAVE ON FEES

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- Reservation Protection Plan
- THE Club® Select<sup>SM</sup> Fee

### CLUB BONUS TIME RENTALS DISCOUNT

*25% OFF published rates*

Make your Bonus Time Rental Reservation through THE Club® and secure your **25% DISCOUNT.**

### NEARLY 30% INCREASE IN POINTS VALUES

*When redeeming for member benefits*

Redeem your points for cruise and travel member benefits, except maintenance fees, and receive an extra two pennies per point, giving you nearly **30% MORE VALUE** for every redemption.

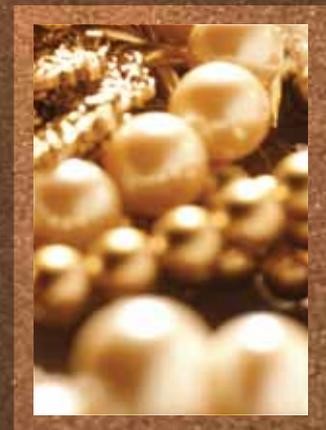
### IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort\**

- FREE WiFi internet usage\*\*
- FREE weekday paper
- UPGRADED bathroom amenities

\* In order to receive these benefits, Member must be one of the traveling party.

\*\* Only available where selected services have been installed and in Ka'anapali Beach Club and The Point at Poipu.





For points levels of 50,000 and more

# PLATINUM

*Benefits*

POINTS REDEMPTION VALUE INCREASE  
40%\*

MEMBER BENEFITS PROCESSING FEE  
Complimentary

CRUISE POINTS REDEMPTION FEE  
Complimentary

CLUB BONUS TIME RENTALS DISCOUNT  
50% OFF

RESERVATION PROTECTION PLAN  
SAVE \$30

CALL CENTER CONNECTION  
Platinum Member Services

ACCOMMODATION UPGRADE  
\$/ no limit

FEE PAYMENTS REDEMPTION PERIOD  
November 1 – Annual bill due date

FLIGHT & CRUISE REDEMPTION PERIOD  
January 1 – September 30

AIR MILES REDEMPTION PERIOD  
January 1 – September 30

TRAVEL SERVICES REDEMPTION PERIOD  
January 1 – September 30

PENDING REQUEST SERVICE  
5 requests available per year

## COMPLIMENTARY ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking. As a Platinum member you have **UNLIMITED UPGRADES AVAILABLE** per year at no additional charge.

## PLACE A PENDING REQUEST FOR A RESERVATION

*Up to 10 months prior to arrival for FREE*

Set up to five automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

## SAVE ON FEES

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- Reservation Protection Plan
- THE Club® Select<sup>SM</sup> Fee

## CLUB BONUS TIME RENTALS DISCOUNT

*50% OFF published rates*

Make your Bonus Time Rental Reservation through THE Club® and secure your **50% DISCOUNT.**

## MORE THAN 40% INCREASE IN POINTS VALUES

*When redeeming for member benefits*

Redeem your points for cruise and travel member benefits, except maintenance fees, and receive an extra three pennies per point, giving you nearly **40% MORE VALUE** for every redemption.

## IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort\**

- **FREE** WiFi internet usage\*\*
- **FREE** weekday paper
- **UPGRADED** bathroom amenities

## PLATINUM MEMBER SERVICES

Platinum members have a dedicated team available seven days a week, 24 hours a day. **CALL 1.877.DRI.PLAT** (1.877.374.7528) or e-mail **DRIPLATINUM@DIAMONDRESORTS.COM.**

**LOG IN AND CLICK TO CHAT OR CALL:** Communicate in real time using an easily accessible web interface, or log in to your member account and click to initiate your contact.

\* In order to receive these benefits, Member must be one of the traveling party.

\*\* Only available where selected services have been installed and in Ka'anapali Beach Club and The Point at Poipu.





## FLIGHTS

### FLY AMERICAN AIRLINES® WITH THE CLUB®

Exchange your points for certificates valid for round-trip travel on American Airlines®.

### YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Diamond Resorts International® and American Airlines® are proud to present a travel program exclusively for members of THE Club® at Diamond Resorts International®.

Turn your points into **FLIGHTS** by exchanging them for American Airlines® flight certificates valid for travel to exciting destinations across the continental United States and Hawaii, Canada, Europe, the Caribbean, Mexico, Asia, Central America and South America.

Log in to your member account on [DiamondResorts.com](http://DiamondResorts.com) and complete the form to order your certificates and redeem your points, or inform the counselor you want to exchange your points for **FLIGHTS** on American Airlines®, and provide your departure and destination cities. The counselor will verify your available points balance and confirm that all fees have been paid. Within 45 business days, you'll receive an American Airlines® travel certificate for the route you have selected.

Your travel certificates will include a toll-free special services telephone number at American Airlines® to book your reservation. As soon as your reservation is confirmed, you may redeem your travel certificate for the actual flight ticket (or e-ticket) at any American Airlines® ticket office or airport ticket counter.

### AMERICAN AIRLINES®

American Airlines® **FLIGHT** certificates are valid for travel to more than 250 destinations served by American Airlines®, American Eagle® and AmericanConnection®. Here's how you can use your points for round-trip travel on American Airlines®.

#### FROM THE UNITED STATES

Within contiguous U.S. and Canada	6,000
From contiguous U.S. or Canada to Mexico	8,500
From contiguous U.S. or Canada to Caribbean	8,500
From contiguous U.S. or Canada to Central America	8,500
From California/Nevada to Hawaii	10,500
From contiguous U.S. or Canada to Europe	15,000
From contiguous U.S. or Canada to Hawaii (except California/Nevada)	16,500
From contiguous U.S. or Canada to Asia	20,000

#### FIRST AND BUSINESS CLASS TICKETS

Within contiguous U.S. and Canada	20,000
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On flights with two classes of service, first-class tickets will be issued. On flights with three classes of service, business class tickets will be issued.

#### FROM EUROPE - COACH CLASS TICKETS

From Europe to central U.S. or Canada	15,000
From Europe to eastern U.S. or Canada	16,500
From Europe to western U.S. or Canada*	17,000

\*Excluding Alaska and Hawaii. A Saturday night stay over is required with all tickets.

### FREQUENTLY ASKED QUESTIONS

**Q:** How far in advance may I use points in exchange for air travel?

**A:** You'll receive your travel certificate within 45 days of the date of your points exchange request. Flights require a 21-day advance reservation and a Saturday night stay over.

**Q:** If I use points for one ticket, how do I purchase a second ticket?

**A:** It's easy—and your choice! You can purchase your second ticket from American Airlines® at the time you reserve your original flight or exchange your travel certificate for flight tickets. You may purchase your second ticket from our travel services department, any authorized travel agent, or online from American Airlines®.

**Q:** Can I use certificates for business-class flights?

**A:** With points, you have your choice! Fly first-class (business class on flights with three classes of service) or coach anywhere in the continental USA and Canada. (First-class flight certificates are not available outside the United States or Canada.)

**Q:** Are there any blackout dates?

**A:** Certificates are valid 12 months from the date of issue, but are subject to the following restricted dates of travel in 2012: **Travel in any coach class within the U.S. or Canada:** Jan 1-2, Feb 17-20, March 9-12, March 16-18, March 23-25, April 6-9, June 29-July 1, July 6-8, Nov 16-21, Nov 24-26, Dec 21-24, Dec 28-31. **Travel in any coach class between the U.S. and Europe, Latin America, the Pacific or India:** Jan 1-3, Dec 14-31. **Travel in any class between the U.S. and the Caribbean or Mexico:** Jan 1-2, Feb 17-20, March 9-12, March 16-18, March 23-25, April 6-9, June 29-July 1, July 6-8, Nov 16-21, Nov 24-26, Dec 21-24, Dec 28-31.

**Q:** Is there an exchange fee?

**A:** Yes - \$45 for Standard, \$35 for Silver and \$25 for Gold members. Platinum members receive FREE processing.

**Q:** What happens if our plans change?

**A:** Certificates are valid for travel up to one year from their date of issue, so you have the flexibility to plan your travel throughout the year. However, once issued, certificates are non-refundable. Also, once tickets are issued, the terms and conditions are set by the airline.

**Q:** Do we earn AAdvantage® miles for our flights?

**A:** Absolutely! If you're an AAdvantage® member, you'll always earn full mileage credits on flights you obtain with points.

### IMPORTANT INFORMATION

Per point redemption value is valid through December 31, 2012. Points may be redeemed for flights until March 31, 2012 for Standard members, May 31, 2012 for Silver members, July 31, 2012 for Gold members and September 30, 2012 for Platinum members. The redemption value of points as quoted is valid until December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for flights can be used for travel dates in 2012 and 2013. Members may exchange up to 50,000 points, or up to their annual allotment, whichever is less, for any combination of benefits. There is a processing fee of \$45 for Standard members, \$35 for Silver and \$25 for Gold. Platinum members receive FREE processing for their exchange. **Redeem online at [DiamondResorts.com](http://DiamondResorts.com) and receive a \$5 discount on processing fees.** The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Air travel and certificate usage are subject to the terms and conditions on the travel certificate. Diamond Resorts International® retains the unilateral right to cancel or amend this program at any time. All travel must be on American Airlines®, American Eagle® or AmericanConnection®, American Eagle®, AmericanConnection® and AAdvantage® are registered trademarks of American Airlines®, Inc. American Eagle® is American's regional airline associate. Certificates may not be used for code share flights on other airlines. American Airlines® reserves the right to change the AAdvantage® program at any time without notice. American Airlines® is not responsible for products or services offered by other companies. For complete details about the AAdvantage® program, visit [www.aa.com](http://www.aa.com). All other reservations are subject to availability. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® Select™ and THE Sampler points are not applicable.



## FREQUENTLY ASKED QUESTIONS

### Q: How many points do I need for a cruise?

**A:** It's entirely up to you depending on the cruise you choose and your level of membership in THE Club®. Please refer to Important Information regarding the maximum number of points allowable. If you don't have enough points you may pay the balance by credit card. The number of points needed depends on the cruise you select and your membership in THE Club®.

### Q: Can I apply my points to the cost of a cruise for the person traveling with me?

**A:** Yes. Your points are applied toward the cost of the entire cruise, regardless of how many passengers are traveling with you.

### Q: Are there any limitations to the cruise line or itinerary that my points can be used toward?

**A:** Use points toward any cruise purchased through third party travel services—subject to the rules governing the use of your points and cruise availability.

### Q: Can my points be used toward the purchase of airfare accompanying my cruise?

**A:** Yes, but only for airfare purchased through the cruise line using their designated fares.

### Q: What happens if our plans change?

**A:** Points used through this program are non-refundable. However, we always recommend that you purchase travel insurance through Diamond Resorts International® to protect the cash value of your cruise.

### Q: Is there an exchange fee for using this program?

**A:** Yes, \$100 per cabin for Standard members, \$75 for Silver and \$50 for Gold. This is FREE for Platinum members.

### Q: How do I get started?

**A:** Research your cruise vacation with our online cruise booking facility, and then speak with a cruise counselor by calling Diamond Resorts International® at 1.877.DRI.CLUB and selecting the option for travel.

## IMPORTANT INFORMATION

Per point redemption value is valid through December 31, 2012. Points may be redeemed for cruises until March 31, 2012 for Standard members, May 31, 2012 for Silver members, July 31, 2012 for Gold members and September 30, 2012 for Platinum members. The redemption value of points as quoted is valid until December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for cruises can be used for travel dates in 2012 and 2013. Members may exchange up to 50,000 points per year, or up to their annual allotment of points per year, whichever is less, for any combination of member benefits. There is a non-refundable processing fee of \$100 per stateroom booked for Standard members, \$75 for Silver and \$50 for Gold. Platinum members receive FREE processing for their exchange. Diamond Resorts International® retains the unilateral right to cancel or amend this program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® Select™ and THE Sampler points are not applicable.

## CRUISES

### YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Now you can turn your points into **CRUISES** by redeeming your points toward any cruise booked through Diamond Resorts International®. The itineraries, ships and destinations are virtually endless—including the Caribbean, Alaska, Mexico, the Orient, South Pacific, Mediterranean and more.

- To book a **CRUISE** and to speak with a cruise counselor call 1.877.DRI.CLUB and select the prompt for cruises.
- Let your cruise counselor know that you are interested in the **CRUISES** member benefit.
- Your cruise counselor will inform you of the number of points needed to pay for your **CRUISE**.

### CRUISE REDEMPTION

With new redemption values for our **SILVER, GOLD** and **PLATINUM** members, you have even more value and choice.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	\$175	\$200	\$225	\$250
5,000	\$350	\$400	\$450	\$500
7,500	\$525	\$600	\$675	\$750
10,000	\$700	\$800	\$900	\$1,000
15,000	\$1,050	\$1,200	\$1,350	\$1,500
20,000	\$1,400	\$1,600	\$1,800	\$2,000
25,000	\$1,750	\$2,000	\$2,250	\$2,500
30,000	\$2,100	\$2,400	\$2,700	\$3,000
35,000	\$2,450	\$2,800	\$3,150	\$3,500
40,000	\$2,800	\$3,200	\$3,600	\$4,000
45,000	\$3,150	\$3,600	\$4,050	\$4,500
50,000	\$3,500	\$4,000	\$4,500	\$5,000



## FREQUENTLY ASKED QUESTIONS

- Q:** Do I have to pay for all travel (hotel, car rental, tour package, etc.) in advance?  
**A:** Yes. You will be reimbursed after the exchange is processed.
- Q:** How long does it take to be reimbursed?  
**A:** Approximately 6-8 weeks.
- Q:** Are there any limitations to the itinerary toward which my points can be used?  
**A:** Points can be used toward any travel purchased through Interval Travel Ltd.—subject to the rules governing the use of your points.
- Q:** Can I exchange any number of points for payment of travel?  
**A:** Yes. Beginning with a minimum of 2,000 points, you exchange additional points in 500 increments up to the maximum for your membership status.
- Q:** Can I apply my points toward the cost of travel for the person traveling with me?  
**A:** Yes. Your points are applied toward the cost of the entire travel package, regardless of how many passengers are traveling with you.

- Q:** Is there an exchange fee for each transaction?  
**A:** Yes. There is a minimal processing fee of \$45 for Standard members, \$35 for Silver and \$25 for Gold. Platinum members receive FREE processing for their exchange.
- Q:** How do I get started?  
**A:** To speak with a travel counselor, call THE Club® at 1.877.DRI.CLUB and select the option for travel.
- Q:** What happens if our plans change?  
**A:** Points used through this program are non-refundable.

## IMPORTANT INFORMATION

Per point redemption value is valid through December 31, 2012. Points may be redeemed for travel services until March 31, 2012 for Standard members, May 31, 2012 for Silver members, July 31, 2012 for Gold members and September 30, 2012 for Platinum members. The redemption value of points as quoted is valid until December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for travel services can be used for travel dates in 2012 and 2013. Members must exchange a minimum of 2,000 points and maximum of their annual allotment for travel, up to 50,000 points or their annual allotment, whichever is less, per year for any combination of member benefits. There is a processing fee of \$45 for Standard members, \$35 for Silver and \$25 for Gold. Platinum members receive FREE processing for their exchange. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes are the responsibility of the member. Diamond Resorts International® retains the unilateral right to cancel or amend this program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® Select™ and THE Sampler points are not applicable.

## TRAVEL SERVICES

### MAKE THE MOST OF YOUR POINTS

Redeem your points toward travel booked through Diamond Resorts International® including hotel stays outside of our network, car rental, sightseeing excursions and more.

- To **BOOK** your travel and speak to a travel counselor call **1.877.DRI.CLUB** and select the prompt for travel.
- Let your travel counselor know you are interested in the **TRAVEL SERVICES** Member Benefit.
- Your travel counselor will inform you of the number of points available to you.

### TRAVEL SERVICES REDEMPTION

With new redemption values for our **SILVER**, **GOLD** and **PLATINUM** members, you have even more value and choice.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	\$175	\$200	\$225	\$250
5,000	\$350	\$400	\$450	\$500
7,500	\$525	\$600	\$675	\$750
10,000	\$700	\$800	\$900	\$1,000
15,000	\$1,050	\$1,200	\$1,350	\$1,500
20,000	\$1,400	\$1,600	\$1,800	\$2,000
25,000	\$1,750	\$2,000	\$2,250	\$2,500
30,000	\$2,100	\$2,400	\$2,700	\$3,000
35,000	\$2,450	\$2,800	\$3,150	\$3,500
40,000	\$2,800	\$3,200	\$3,600	\$4,000
45,000	\$3,150	\$3,600	\$4,050	\$4,500
50,000	\$3,500	\$4,000	\$4,500	\$5,000



## RESORTS AND HOTELS

### NOW YOU CAN USE YOUR POINTS FOR ADDITIONAL RESORT AND HOTEL STAYS.

At Diamond Resorts International®, we're committed to providing members of THE Club® more choice. And with our affiliated **RESORTS AND HOTELS**, your points can take you even more places!

To book any of these resorts or hotels call 1.877.DRI.CLUB. Points values required will vary by location, accommodation type, arrival dates and how far in advance the booking is made. All locations are subject to availability and are not managed by Diamond Resorts International® but have been selected on the basis that their quality levels will meet the expectations of our members. Remember, as a Member of THE Club® you can use your points all year long for these **RESORTS AND HOTELS**.

### FOR MORE INFORMATION

Call 1.877.DRI.CLUB.

### DESTINATIONS

#### NORTHERN CALIFORNIA

##### *San Francisco*

- Hotel Diva
- Hotel Union Square
- Kensington Park Hotel

##### *Windsor*

- Sonoma County Resort

#### SOUTHERN CALIFORNIA

##### *Anaheim*

- Hotel Pepper Tree
- Lemon Tree Hotel

##### *Carlsbad*

- Sheraton Carlsbad Resort

##### *Del Mar*

- Villa L'Auberge
- Villa L'Auberge II

##### *La Jolla*

- Hotel La Jolla at the Shores

##### *Oceanside*

- Wyndham Oceanside Pier Resort

##### *San Clemente*

- San Clemente Cove

##### *San Diego*

- The Sofia Hotel

#### COLORADO

##### *Avon*

- Sheraton Mountain Vista

##### *Breckenridge*

- Grand Timber Lodge
- Gold Point Condos

#### HAWAII

##### *Big Island*

- Mauna Loa Village by the Sea

##### *Oahu*

- Royal Gardens

#### IDAHO

##### *Harrison*

- Resort at Arrow Point

#### LOUISIANA

##### *New Orleans*

- Avenue Plaza Resort

#### MAINE

##### *Ogunquit*

- InnSeasons Ogunquit

#### MASSACHUSETTS

##### *Falmouth*

- InnSeason Resorts at Harbor Walk

#### NEW HAMPSHIRE

##### *Lincoln*

- InnSeason Resorts Pollard Brook
- InnSeason Resorts South Mountain

#### NEW MEXICO

##### *Taos*

- Resort at Taos

#### NEW YORK

##### *New York*

- Buckingham Hotel

#### SOUTH CAROLINA

##### *Myrtle Beach*

- SeaWatch Plantation

##### *North Myrtle Beach*

- Wyndham Ocean Boulevard

#### TENNESSEE

##### *Nashville*

- Wyndham Vacation Resorts

#### TEXAS

##### *San Antonio*

- Salado Creek Villas
- South Padre Island

#### UTAH

##### *Brian Head*

- Cedar Breaks Lodge and Spa

##### *Park City*

- Park Plaza

#### CANADA

##### *Banff*

- Resort at Canmore Banff

#### DOMINICAN REPUBLIC

##### *Punta Cana*

- Vacation Club at Melia Caribe Tropical

#### IRELAND

##### *County Waterford, Ardmore*

- The Cliff House Hotel

##### *Dublin*

- Bentley's Townhouse Hotel

#### MEXICO

##### *Baja, Cabo San Lucas*

- Pueblo Bonito Sunset Beach

##### *Cancun*

- Vacation Club at Gran Melia Cancun

#### THAILAND

##### *Bangkok*

- Lebua Hotel



## MEMBER ESCORTED TOURS

THE Club® at Diamond Resorts International® is pleased to offer **MEMBER ESCORTED TOURS**. Join fellow members of THE Club® at Diamond Resorts International® and enjoy member escorted vacations using your points plus cash. Book now and guarantee your place!

### WHAT IS AN ESCORTED TOUR?

An escorted tour is a pre-planned and structured program of sightseeing, meals and accommodation led by a guide or tour manager. All escorted tours are operated by The Big Journey Company, who has provided Member Escorted Tours to our European members for years. Groups can vary in size and tours can take place anywhere in the world. They are an incredible way to experience the world whether traveling by coach, cruise ship, air or rail.

Join your fellow members on these worldwide adventures - and make lifelong friends!

### IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit program, and the member must be part of the traveling party to use this benefit. The redemption value of points as quoted is valid until December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for member escorted tours can be used for tour dates in 2012 and 2013. A deposit will be required from you if you want to redeem points from the following use year. Tour bookings made using 2013 points will be canceled if your 2013 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits from all travel services providers. There is a non-refundable processing fee of \$45 for Standard members, \$35 for Silver members, \$25 for Gold members and free for Platinum members on each booking. Applicable fees will be collected at the time of the

### DESTINATIONS INCLUDE:

- **Kenya Safari**  
from \$2,780 plus 6,000 points per person.
- **Italy**  
from \$2,870 plus 4,500 points per person.
- **UK / Europe**  
from \$3,180 plus 4,500 points per person.
- **Ecuador and Galapagos**  
from \$6,645 plus 6,500 points per person.
- **Costa Rica**  
from \$1,750 plus 5,000 points per person.

### FOR MORE INFORMATION

All itineraries include the accommodations and guides for the duration and may include meals as well.

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Member Benefits and then Member Escorted Tours.

To book call 1.855.624.4386.

transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Prices are quoted per person based on two adults sharing a room. Further terms and conditions apply and will be provided upon request/at the time of booking. The Big Journey Company and Collette Vacations reserve the right to withdraw any offer prior to accepting a reservation request. This does not affect your statutory rights. This offer is subject to availability and space is limited. The Big Journey Company Limited is registered in England and Wales with registered number 6532140 and registered office at The Big Journey Company Ltd., Studio 3, Clawthorpe Hall Business Centre, Burton in Kendal, Cumbria, LA6 1NU. Adventures Unlimited Inc. trading as Collette Worldwide Holidays, (registered number BR003101) whose registered office is at Unit 11 - Brook Business Centre, Cowley Mill Road, Uxbridge, Middlesex, UB8 2FX. THE Club® Select™ and THE Sampler points are not applicable.

## FUN TRAVEL CHOICES

### USE YOUR POINTS TO CHOOSE A FUN TRAVEL EXPERIENCE!

Members of THE Club® can choose a travel vacation by RV, rail, yacht or riverboat. You may enjoy spending your leisure time on a vacation built around your favorite pastimes such as a skiing, golfing or a rejuvenating spa vacation. If exploration appeals to you then the Adventure travel, Eco travel or City Escape packages will offer an experience to remember!

- River Cruises
- Yachts
- Rail
- RV Rentals
- Golf
- Ski
- Spa
- Eco Travel
- Adventure Travel
- City Escapes

### IT'S EASY...

### FOR MORE INFORMATION

Call 1.877.THE.CLUB and choose "Travel" option or log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Member Benefits and then Fun Travel Choices.

### TERMS AND CONDITIONS

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the traveling party to use this benefit. Points may be redeemed for travel packages until March 31, 2012 for Standard members, May 31, 2012 for Silver members, July 31, 2012 for Gold members and September 30, 2012 for Platinum members. The redemption value of points as quoted is valid until December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for packages can be used for travel dates in 2012 and 2013. A deposit will be required from you if you want to redeem points from the following use year. Travel package bookings made using 2013 points will be canceled if your 2013 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits. There is a non-refundable processing fee of \$45 for Standard members, \$35 for Silver members, \$25 for Gold members and free for Platinum members on each booking. Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. THE Club® Select™ and THE Sampler points are not applicable.



## FREQUENTLY ASKED QUESTIONS

**Q:** How many miles do I receive for each point?

**A:** You'll receive 2.5 airline miles for each point you exchange. For example, if you exchange 5,000 points, you'll receive 12,500 airline miles.

**Q:** Do I need to belong to an airline mileage program in order to exchange points for airline miles?

**A:** Yes. You must first be a member of the airline program you have selected—American Airlines AAdvantage® program, Delta Air Lines SkyMiles® program or US Airways® Dividend Miles® program—to receive miles in that program.

**Q:** How do I exchange points for airline miles?

**A:** Visit DiamondResorts.com or call toll-free 1.877.DRI.CLUB.

**Q:** Can I exchange points for airline miles online?

**A:** Yes. Save \$5 on processing fees by exchanging online. Go to DiamondResorts.com for complete information and to request your exchange.

**Q:** Is there an exchange fee for each transaction?

**A:** Yes. There is a minimal processing fee of \$45 per transaction for Standard members, \$35 for Silver and \$25 for Gold. Platinum members receive FREE processing for their exchange. Receive a \$5 discount on your processing fee by booking online in the Member Area at DiamondResorts.com.

## AIR MILES

### TURN EVERY POINT INTO 2.5 AIR MILES

Exchange your points for **AIR MILES** on American Airlines®, Delta Air Lines® or US Airways®.

### YOUR POINTS WILL EARN MILES ON 3 MAJOR AIRLINES

Diamond Resorts International® is proud to participate in airline miles programs from American Airlines®, Delta Air Lines® and US Airways®—with valuable benefits exclusively for members of THE Club® at Diamond Resorts International®.

Turn your points into **AIR MILES** by exchanging your points for American Airlines AAdvantage® Miles, Delta Air Lines SkyMiles® or US Airways® Dividend Miles®.

- To **REDEEM ONLINE**, log in to the Member Area.
- Select **MEMBER BENEFITS**.
- Click on **AIR MILES** and follow the instructions.

**American Airlines®**

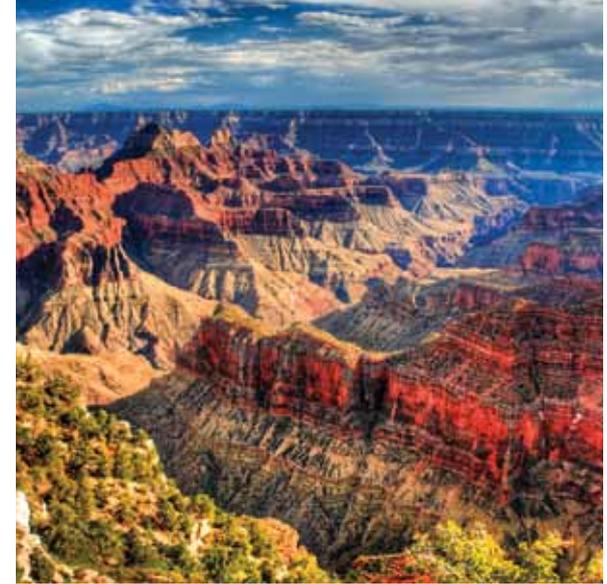
**Delta Air Lines**

**U.S. AIRWAYS**

POINTS	MILE ALLOWANCE	POINTS	MILE ALLOWANCE
<b>2,000</b>	5,000	<b>8,500</b>	21,250
<b>2,500</b>	6,250	<b>9,000</b>	22,500
<b>3,000</b>	7,500	<b>9,500</b>	23,750
<b>3,500</b>	8,750	<b>10,000</b>	25,000
<b>4,000</b>	10,000	<b>10,500</b>	26,250
<b>4,500</b>	11,250	<b>11,000</b>	27,500
<b>5,000</b>	12,500	<b>11,500</b>	28,750
<b>5,500</b>	13,750	<b>12,000</b>	30,000
<b>6,000</b>	15,000	<b>12,500</b>	31,250
<b>6,500</b>	16,250	<b>13,000</b>	32,500
<b>7,000</b>	17,500	<b>13,500</b>	33,750
<b>7,500</b>	18,750	<b>14,000</b>	35,000
<b>8,000</b>	20,000		

## IMPORTANT INFORMATION

Per point redemption value is valid through December 31, 2012. Points may be redeemed for air miles until March 31, 2012 for Standard members, May 31, 2012 for Silver members, July 31, 2012 for Gold members and September 30, 2012 for Platinum members. The redemption value of points as quoted is valid until December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for air miles can be used for travel dates in 2012 and 2013. Members of THE Club® must exchange a minimum of 2,000 points for each mileage transaction. Members may exchange a maximum of 14,000 points or their annual allotment of points, whichever is less per year. There is a processing fee of \$45 for Standard members, \$35 for Silver and \$25 for Gold. Platinum members receive FREE processing for their exchange. **Redeem online at DiamondResorts.com and receive a \$5 discount on processing fees.** The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes are the responsibility of the member. You must specify a valid AAdvantage®, SkyMiles® or Dividend Miles® account number in order to exchange points for airline miles. If you want to open a new mileage account, you can do so at [www.aa.com](http://www.aa.com), [www.delta.com](http://www.delta.com) or [www.usairways.com](http://www.usairways.com). American Airlines® reserves the right to change the AAdvantage® program at anytime without notice. For complete information and/or to enroll, visit [www.aa.com](http://www.aa.com). All Delta Air Lines SkyMiles® program rules and conditions apply. For complete details and to enroll, visit [www.delta.com](http://www.delta.com). All US Airways® Dividend Miles® terms and conditions apply. For complete information and/or to enroll, visit [www.usairways.com](http://www.usairways.com). American Airlines®, Delta Air Lines® and US Airways® are not responsible for products or services offered by other companies. Diamond Resorts International® retains the unilateral right to cancel or amend this program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® Select™ and THE Sampler points are not applicable.



## EXPERIENCE DAYS

### BROADEN YOUR HORIZONS AND TRY SOMETHING NEW.

Live your dream of adrenaline-pumping adventure or personalized pampering with this unique and ever-changing benefit for members of THE Club® at Diamond Resorts International®.

Redeem your Freedom Pass for a spa experience, a hot air balloon ride, white water rafting, a wine tour or many more choices.

There are hundreds of experiences offered all over the United States. Using your points you can purchase Freedom Pass gift cards valued from \$200-\$1,000. These can be redeemed online for any experience or multiple experiences you choose.

In addition you can purchase any of these experiences with cash at anytime and receive special offers exclusively offered to members of THE Club® by logging in to the Member Area at DiamondResorts.com.

<b>Bronze</b>	<i>2,500 points</i>	\$200 Freedom Pass
<b>Silver</b>	<i>3,500 points</i>	\$250 Freedom Pass
<b>Gold</b>	<i>7,000 points</i>	\$500 Freedom Pass
<b>Platinum</b>	<i>14,000 points</i>	\$1,000 Freedom Pass

**EXPERIENCE DAYS** is changing to give you much more choice.

### FOR MORE INFORMATION

Log on to the Member Area at DiamondResorts.com, click on Member Benefits and then Experience Days. View the hundreds of options available, then choose Points Purchase to redeem your points for Freedom Passes or Credit Card Purchase to buy any experience with cash. For assistance with points redemption call 1.877.DRI.CLUB.

### IMPORTANT INFORMATION

Per point redemption value is valid through December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Members may exchange up to 50,000 points, or up to their annual allotment, whichever is less, for any combination of benefits. There is a processing fee of \$45 for Standard members, \$35 for Silver and \$25 for Gold. Platinum members receive FREE processing for their exchange. THE Club® reserves the right to modify or cancel this program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any

other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® Select<sup>SM</sup> points are not applicable to this program. Cancellation policy: Once points have been deducted from your account, Freedom Pass gift cards are non-refundable and non-cancelable. Please see the Great American Days offer for additional terms, conditions and qualifying factors for each experience. All sales are subject to Great American Days, Inc. Purchasers Terms and Conditions, which can be seen at GreatAmericanDays.com.

## U.S. NATIONAL PARKS



America the Beautiful—The **U.S. NATIONAL PARKS** and Federal Recreational Lands Annual Pass is a suite of annual passes in one that covers Entrance Fees or Standard Amenity Fees at sites managed by USDA FS, NPS, USFWS, BLM and Reclamation.

Members of THE Club® can enjoy unlimited 12 month access to **U.S. NATIONAL PARKS** and Federal Recreation Areas near their homes or to include in their travel plans. Take it along on family visits and discover the beautiful recreation areas together. This is also a popular gift for hikers, campers and outdoor enthusiasts. Each pass is 1,500 points plus a shipping and handling fee.

### FOR MORE INFORMATION

Log on to the Member Area at DiamondResorts.com, click on Member Benefits and then Recreation Passes or call 1.877.DRI.CLUB.

### IMPORTANT INFORMATION

Per point redemption value is valid through December 31, 2012 and is then subject to review. After July 1, 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Members may exchange up to 50,000 points, or up to their annual allotment, whichever is less, for any combination of benefits. Valid for one full year from month of purchase. Provides entrance or access to pass holder and accompanying passengers in a single private, non-commercial vehicle at federally operated recreation sites across the country. Covers the pass holder and three (3) accompanying adults age 16 and older at sites where per person entrance fees are charged. No entry fee for children 15 and under. Photo identification may be required to verify ownership. Passes are NON-REFUNDABLE, NON-TRANSFERABLE, and cannot be replaced if lost or stolen. Fees vary widely across the thousands of federal recreation sites. Please contact specific sites directly for information on what is or is not covered. The annual pass offered on this website is one of several options. If you are 62 or older or receive disability benefits, you may be eligible for the Senior or Access pass. You can contact your local federal recreation site or visit your federal recreation webpage for more information. Diamond Resorts International® is an authorized reseller of the America the Beautiful—The National Parks and Federal Recreational Lands Annual Pass. The U.S. government does not endorse other products or services sold by DRI, nor imply that DRI's work or products are superior to any other retailer. Retail value of pass is \$80.00. There is a shipping and handling fee of \$10. Pass will be sent USPS within 5 days of purchase, please allow ample post time for receipt. Your account must be current to participate in THE Club® exchange benefit program. THE Club® Select<sup>SM</sup> points are not applicable to this program.



## FREQUENTLY ASKED QUESTIONS

- Q:** How many points may I exchange for annual homeowners' association maintenance fees and/or membership dues for THE Club®?
- A:** You may exchange as few as 2,500 points or up to your allotment of points for any combination of member benefits in a calendar year.
- Q:** Can I exchange any number of points for payment of fees and dues?
- A:** Beginning with the minimum of 2,500 points, you may exchange additional points in increments of 1,000, up to the maximum for your membership status.
- Q:** Can I exchange points for maintenance fees and membership dues online?
- A:** Yes. Save \$5 on processing fees by exchanging online. Go to [DiamondResorts.com](http://DiamondResorts.com) for complete information and to request your exchange.
- Q:** When do I have to decide if I want to exchange points for maintenance fees and membership dues?
- A:** Points must be exchanged for fee payments prior to January 1 (or the due date of the fee if different) of the following calendar year. Points will be deducted in the same calendar year as the benefit is given. For example, if a member is exchanging points for 2013 fees, then the points will be deducted from his/her 2013 account. Members will be responsible for any late fees.
- Q:** Is there an exchange fee for each transaction?
- A:** Yes, there is a minimal \$32 processing fee per transaction for Silver members and \$22 for Gold. Platinum members receive FREE processing for their exchange. A \$5 discount is available when booking online in the member area at [DiamondResorts.com](http://DiamondResorts.com).
- Q:** How do I exchange points for maintenance fees and dues?
- A:** Visit [DiamondResorts.com](http://DiamondResorts.com) or call toll-free 1.877.DRI.CLUB.
- Q:** When will we know the points redemption value for next year's maintenance fee?
- A:** THE Club® will advise prior to the start of the points redemption deadline as to the value for next year.

## FEE PAYMENTS

### TURN YOUR POINTS INTO FEE PAYMENTS\*

Reduce your payments with THE Club® when you exchange your points toward your annual maintenance fees and dues for THE Club® for 2013.

### POINTS WILL SAVE YOU MONEY EVEN WHEN YOU CAN'T GET AWAY!

Members of THE Club® may exchange points for **FEE PAYMENTS** to pay for or reduce the cost of their annual homeowners' association maintenance fees and/or dues for THE Club®.

Members may exchange as few as 2,500 points or up to their annual allotment, whichever is less, for any combination of member benefits.

\*This benefit is only available to Silver, Gold and Platinum members.

### IT'S EASY ...

- To redeem points online, log in to the Member Area.
- Select Member Benefits.
- Click on Fee Payments.
- Click on exchange online and then select the contract from which you want to redeem your points.
- Select the number of points you wish to redeem and this will be processed for you.

## IMPORTANT INFORMATION

Per point redemption value is valid through January 1, 2013. Redemption period is from November 1, 2012 through January 1, 2013. After January 1, 2012, this benefit cannot be redeemed until 2013 annual maintenance fees and dues for THE Club® are payable in accordance with the rules of your homeowners' association. This program does not relieve you of your responsibility to pay your maintenance fees on time. If you choose to redeem this benefit after your maintenance fees due date, you will be solely responsible for any and all late fees. THE Club® requires three weeks prior to the due date of your maintenance fees to avoid penalties and/or loss of use. Members must exchange a minimum of 2,500 points for maintenance fees and membership dues, and are able to exchange a maximum of 50,000 points or up to their annual allotment, whichever is less, per year for any combination of member benefits. Points must be exchanged in increments of 1,000. Points must be exchanged for fee payments prior to January 1, 2013. If you participate in the 2013 fee payments program, all redemption deductions will be made from your 2013 points. You may not use 2012 points for the 2013 fee payments program. For example, if a member is exchanging points for 2013 fees, then the points will be deducted from his/her 2013 account. There is a processing fee of \$35 for Silver and \$25 for Gold members. Platinum members receive FREE processing for their exchange. **Redeem online at [DiamondResorts.com](http://DiamondResorts.com) and receive a \$5 discount on processing fees.** The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes are the responsibility of the member. Diamond Resorts International® retains the unilateral right to cancel or amend this program at any time. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your account must be current to participate in THE Club® exchange benefit program. THE Club® Select<sup>SM</sup>, THE Sampler and any other trial product points are not applicable. Points redemption values will be announced prior to November 1, 2012. Please note: Points redemption values will be the same for all members of THE Club®. This benefit may not be available with all membership types.



## RESERVATION PROTECTION PLAN

As you are preparing for your vacation, what if:

- You have an unexpected family or work emergency?
- Your flights are cancelled?
- Weather interferes with your ability to travel?

Members of THE Club® have the ability to safeguard their points, in case the unexpected happens at vacation time. Purchasing the **RESERVATION PROTECTION PLAN** will ensure a 100% reimbursement of the points charged for the original reservation should you need to cancel up to 24 hours prior to arrival date.

Members may only purchase the **RESERVATION PROTECTION PLAN** at the time of booking. Standard members may receive a discount for booking online. Silver, Gold and Platinum members receive special pricing on this benefit according to their membership level.



## CSA PROTECTME PLUS

### PROTECT ALL OF YOUR POINTS - ALL YEAR LONG

Annual points protection up to 75,000 points covers trip cancellation AND interruption. Protects ALL of your Diamond Resorts International® vacation reservations - ALL YEAR LONG.

**PLUS...** these coverages apply to everyone traveling with you up to 10 total travelers per policy:

- Airfare, Cruises, Rental Nights
- Travel Delay
- Baggage Delay
- Baggage Loss & Personal Effects
- Medical and Dental Expenses
- Rental Car Damage
- Accidental Death
- And more...

### FOR MORE INFORMATION

There are four different plans to select from. Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on THE Club® Partners and then CSA ProtectMe Plus to enroll or call 1.866.655.3061.



## LEGAL PROTECTION PLAN

The **LEGAL PROTECTION PLAN** provides affordable access to local attorneys in any U.S. Diamond Resorts International® destination during the term of your travel reservation for:

- Advice and consultations on an unlimited number of personal legal matters that arise during your travel
- Traffic ticket defense
- Identity theft defense
- Power of attorney for childcare, financial, or healthcare

This plan covers THE Club® Member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

Members may purchase at time of booking online or add prior to reservation date by calling Member Services.



## FREE PHARMACY DISCOUNT CARD

This card can help to alleviate some of the out-of-pocket expenses on prescription medication. This card is not insurance but provides you with discounts at the time of service. Simply present the **FREE PHARMACY DISCOUNT CARD** to the contracted pharmacist along with the prescription. The pharmacist will calculate the discount and you pay the discounted price. It's that easy.

### NO INSURANCE?

Take advantage of significant savings on the prescription drugs you need.

### HAVE INSURANCE?

This card can still save you money...

- On drugs not covered by your insurance formulary
- On experimental drugs
- Discounts using this card may be cheaper than your insurance co-pay

### BENEFITS FOR EVERYONE

- Available to use at over 60,000 providers nationwide
- 10% to 60% savings on most medications
- No health restrictions

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on THE Club® Partners and then Free Pharmacy Discount Card.



## PLAYER'S PASS GOLF DISCOUNTS

Members of THE Club® who enjoy golf can now enjoy visiting over 2,000 golf courses and receive valuable savings! **PLAYERPASS.COM** annual membership offers discounts on green fees with no confusing rules or restrictions. Play when you want, at any participating courses, and pay 20-50% less than others are paying every time you golf, even on weekends! You can use up to (4) four discount coupons per course per year. Your savings may pay for your membership after one round of 18! In addition you will receive e-mails featuring exciting new courses and offering last minute specials of up 70% off.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Member Benefits and then Golf Discounts.



## RESORTTIME

Take advantage of exclusive rates for members of THE Club® through our affiliation with **RESORTTIME**, one of the largest and most established rental reservation services in the vacation ownership industry. Offering members discounted rates at more than 300 affiliated resorts worldwide, **RESORTTIME** makes it easy to enjoy increased flexibility with stays ranging from a single night to an entire month.

### FOR MORE INFORMATION

Call **1.877.477.7368** or log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on THE Club® Partners and then Resorttime.



## DELL

**DELL** has partnered with Diamond Resorts International® to offer members of THE Club® the ability to purchase **DELL** desktops and laptops at exclusive partner negotiated prices, with other products offered at added value savings as they become available. You will visit this site again and again to see what new offers are available.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on THE Club® Partners and then Dell.



## COOKING CLUB OF AMERICA

### ANNUAL MEMBERSHIP

Annual membership in the **COOKING CLUB OF AMERICA** offers the monthly Cooking Club magazine full of recipes, product reviews, articles on seasonal dishes, gift ideas and more. Online website offers special member contests, deals and discounts on products, access to discussion forums on all things cooking, and the opportunity to participate on the recipe test panel and share your results!

In partnership with Diamond Resorts International® members of THE Club® receive a special discounted price and receive two **COMPLIMENTARY GIFTS**.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Member Benefits page and then Cooking Club of America.



## NATIONAL HOME GARDENING CLUB

### ANNUAL MEMBERSHIP

Annual membership in the **NATIONAL HOME GARDENING CLUB** includes the members-only magazine, Gardening How-To, packed with planting ideas, updates on new varieties, answers to your gardening questions, and more. Additional gardening insight and information is available in Extra Dirt, the club's e-newsletter. Online member website offers special member contests, deals and discounts on products, access to discussion forums on all things gardening, and the opportunity to test "and keep" free gardening products.

In partnership with Diamond Resorts International® members of THE Club® receive a special discounted price and receive two **COMPLIMENTARY GIFTS**.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Member Benefits page and then National Home Gardening Club.



## NORTH AMERICAN FISHING CLUB

### ANNUAL MEMBERSHIP

Annual membership in the **NORTH AMERICAN FISHING CLUB** includes a subscription to North American Fisherman, the nation's largest multi-species fishing magazine. Each issue brings you expert advice on where to fish, what equipment to use and how to land the big one. You'll also receive even more insight and information in Fishin' Informer, the club's e-newsletter. Your member benefits also include the opportunity to test - and keep - complimentary fishing gear, win prizes in regular giveaways, access special deals and discounts on equipment, connect with other members for a day on the lake and more.

In partnership with Diamond Resorts International® members of THE Club® receive a special discounted price and receive two COMPLIMENTARY GIFTS including the exclusive NAFC Fishing Resource Directory, filled with member-approved guides and charters, taxidermy discounts and tips to catch more fish.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Member Benefits page and then North American Fishing Club.



## DISCOVER MY DIAMOND

Members of THE Club® can enjoy the luxurious amenities of Diamond Resorts International® accommodations at home. Enjoy our top quality bedding, linens and kitchenware at special value prices as we pass our corporate savings on to you.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Member Benefits and then Diamond Amenities.



## SERTA "THIS COULD BE HOME" PROGRAM

Diamond Resorts International® guest rooms are furnished with premium Serta mattress sets designed for Diamond Resorts International®. Now members of THE Club® have the opportunity to purchase this set, not sold in retail stores, for their own home.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on THE Club® Partners and then Serta.

To order call 1.877.HOTEL40.



## 1-800-FLOWERS AND 1-800-BASKETS

For more than 30 years, **1-800-FLOWERS.COM** Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals perfect for every occasion. **1-800-FLOWERS.COM** offers the best of both worlds—exquisite, florist-designed arrangements individually created by some of the world’s top floral artists and hand-delivered the same day and spectacular flowers shipped overnight “Fresh From Our Growers<sup>SM</sup>.”

If you’re looking for more than just a gift, then look to **1-800-BASKETS.COM**. They craft gift baskets with dedicated artistry, so you know the presentation will always be perfect. Whether classic or current, their gift baskets are a sensory experience, filled with high-quality gourmet foods, wines and even fresh fruit. At **1-800-BASKETS.COM**, they are passionate about connecting people through thoughtful gift giving.

Members receive a 15% discount by using their exclusive Discount Code: DRZ.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on THE Club<sup>®</sup> Partners and then 1-800-Flowers or 1-800-Baskets.

## THE LUGGAGE CLUB

**THE LUGGAGE CLUB** is today’s premier door-to-door pick-up and delivery service of luggage, sports equipment, mobility-impaired equipment and luggage, delivering to 220 countries worldwide. An alternative to the cumbersome method of transporting luggage or goods through the airlines, we make travel easier and more enjoyable for travelers around the world.

### YOUR LUGGAGE CLUB OPTIONS INCLUDE:

- **Online/real-time instant quote**
- **Four service level options for domestic shipments**
- **Next Day a.m., Next Day p.m., 2-Day & Economy**
- **International service to 220 countries (Priority & Economy Service)**
- **Saturday pick-up and/or delivery for Next Day and 2-Day service, at no additional charge**

Members of THE Club<sup>®</sup> registering for the first time with The Luggage Club receive a \$50 Luggage Club gift card.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on THE Club<sup>®</sup> Partners and then The Luggage Club.



## LEGALZOOM

**LEGALZOOM** is America's leading online legal document preparation service. From incorporations to last wills, **LEGALZOOM** makes it easy and affordable to take care of a variety of common legal matters. Along with quality legal documents, customers enjoy free attorney referrals, a 24-hour online legal education center and a range of complimentary business resources.

Members receive \$15 off any LegalZoom.com product by using Discount Code: THECLUB.

### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on THE Club® Partners and then LegalZoom.



## QUORUM SAVINGS

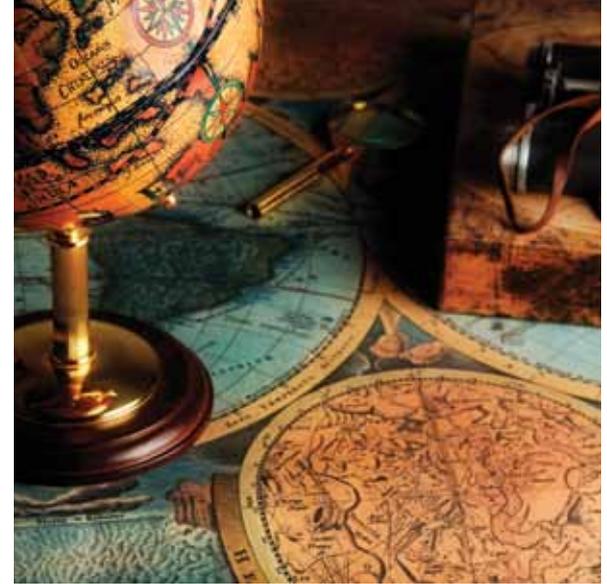
Members of THE Club® now have access to an exclusive, high-yield liquid savings account from **QUORUM FEDERAL CREDIT UNION**.

- **1.75% annual percentage yield\***
- **No minimum balance**
- **Easy access to your money with no penalties**
- **Insured to at least \$250,000 by the NCUA**

\*Annual percentage yield in effect as of 9/01/11 and subject to change.

### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on THE Club® Partners and then Quorum.



## FROMMER'S®

**FIND THE RIGHT GUIDES FOR YOUR FAVORITE DESTINATIONS.**

Get expert reviews, insider tips and local advice from the top-selling travel series in the U.S. You can choose complete guides or specialty guides including "Family Travel," "Best Loved Driving Tours," in paperback or Adobe eBook, mobile applications, and much more!

Members of THE Club® receive 20% off on purchases. Please be sure to choose "Buy this book from" **FROMMERS.COM** to receive your discount.

### FOR MORE INFORMATION

Access your discount at DiamondResorts.com.

To access Frommer's Store - log in to the Member Area at DiamondResorts.com, click on THE Club® Partners and then Frommer's.

To access a guide for the resort you are visiting, click on THE Club® Worldwide Resorts, choose resort and click on Destination Guide.

\*Your discount will automatically appear on the checkout payment page. If your computer blocks automatic discount, you can enter FRM20 in the promotion code box. This promotional code is only valid on Frommers.com.



# INTERVAL INTERNATIONAL®

## INTERVAL GOLD®

**STANDARD, SILVER AND GOLD LOYALTY MEMBERS OF THE CLUB® ARE AUTOMATICALLY ENROLLED IN INTERVAL GOLD®.**

Indulgence is simple with Interval Gold®. Members receive added-value bonuses throughout the year on specially priced vacations, discounts at more than 75,000 locations across the United States and Canada, and immediate personal concierge services.

### INTERVAL GOLD® MEMBERSHIP

- \$25 off Getaways
- Interval Options® cruise, golf and spa exchange
- Hotel discounts worldwide
- Dining and leisure discounts in the U.S. and Canada
- Online printable coupons for buy one, get one free or up to 50% off at merchant locations in the U.S. and Canada
- Hertz #1 Club Gold® complimentary membership (\$60 per year value)
- Gold Concierge<sup>SM</sup> service (\$79 value) Toll-free 877.232.2814 or outside toll-free limits 240.206.0458.
- Cash-back offers on cruise, golf, spa and adventure packages
- City vacation discounts
- Discount movie tickets
- Special information hotline exclusively for Gold members
- Special Gold member discounts

- **ShortStay Exchange<sup>SM</sup>**  
Looking to travel, but for less than a week?

ShortStay Exchange lets you exchange your resort week for two separate vacations - each one from as few as two nights to as many as six!

Points-based members can make as many ShortStay Exchanges as their available points allow.

- **Getaway discounts**  
All Interval Gold® members automatically receive \$25 off the already low price of Getaways.
- **Hotel, dining and leisure discounts**  
Gold members take up to 50 percent off rack room rates at more than 5,000 hotels around the world, based on availability. Just present your Interval Gold® card with the Entertainment® crown logo on the back. Plus, take up to 20 percent off at thousands of restaurants, events, and attractions in the United States and Canada (with no coupons required).

(Entertainment® is a registered trademark of Entertainment Publications, Inc.)

- **Gold concierge**  
Ever wanted—or needed—a personal assistant? Your ideal vacation is seamless when you use Gold Concierge. Whether you need sightseeing suggestions and dinner reservations, or sporting event tickets and directions to the stadium, this service is available to provide leisure and personal assistance 24 hours a day, seven days a week. And it's easily accessible through e-mail at IntervalWorld.com, by calling a toll-free phone number (877.232.2814 in the U.S., Canada, Puerto Rico and the U.S. Virgin Islands; 001.800.799.9709 in Mexico; 0800.917.0454 in the UK; and 240.206.0458 outside toll-free limits), or using a wireless device such as a Web-enabled phone or PDA.

Plus, there is a self-service option. Click on "Ask The Concierge" in the Gold Concierge section of IntervalWorld.com to instantly access valuable information about dining, special events, shopping and more in major cities around the world—then make dinner reservations, buy tickets and purchase gifts online.

For more information about Interval Gold®, sign in to IntervalWorld.com or call 1.877.DRI.CLUB.

Participation in Interval Gold®, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club® and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change or substitution without notice. Restrictions may apply.

## INTERVAL PLATINUM

**ALL PLATINUM LOYALTY MEMBERS OF THE CLUB® ARE AUTOMATICALLY ENROLLED IN INTERVAL PLATINUM.**

*In addition to all of the Interval International and Interval Gold® benefits, Interval Platinum members receive:*

### SPECIAL GETAWAY OPPORTUNITIES

- **\$50 off all Getaways**  
Interval Platinum members will receive double the Interval Gold® discount.
- **Platinum Escapes**  
Unique offers of deeply discounted weeks will be sent by special e-mail invitation.
- **Priority Getaway access**  
Platinum members will have front-of-the-line access to tempting Getaways before they are available to other members.

### VIP AIRPORT LOUNGE ACCESS

With complimentary enrollment in the standard Priority Pass program, members will have access to more than 600 airport lounges for stress-free travel.

### AIRLINE COMPANION FARE PROGRAM

Members can obtain two tickets at one low price.

### PRIVATE JET PROGRAM

Members will receive discounts on Delta AirElite business jet flights worldwide, and experience other valuable perks with the purchase of a 10-hour flight card.

### DEDICATED SERVICE

Specially trained advisors will be available to assist Interval Platinum members with vacation plans, including booking exchanges and Getaways, and to answer questions.

### FREE GUEST CERTIFICATES

Members can generously provide the gift of vacation time to friends and family, at no extra cost.

For more information about Interval Platinum, sign in to IntervalWorld.com or call 1.877.DRI.PLAT.

Participation in Interval Platinum, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club® and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change or substitution without notice. Restrictions may apply.



## SPECIAL REQUIREMENTS

At Diamond Resorts International®, our travel provider can offer support with any **SPECIAL REQUIREMENTS** when you book your vacation with THE Club®, whether you are using points or not.

### DISABILITY & ACCESS

Our goal is to make every effort to accommodate our guests with **SPECIAL REQUIREMENTS** prior to arrival. We would appreciate it if you would supply information that will assist our staff in providing you with the accommodations you need or require to make your stay with us as comfortable as possible. We make every effort to respect your privacy and we would prefer to have this information prior to your check-in at the front desk reception so that our staff is prepared to accommodate your **SPECIAL REQUIREMENTS**.

To register your special requirements, visit [DiamondResorts.com](http://DiamondResorts.com), enter the Member Area and click on Preferences. Select one or more of the **SPECIAL REQUIREMENTS** listed below and this will be flagged with a call center counselor when you call.

- **HEARING IMPAIRMENT** or hearing loss that constitutes a full or partial decrease in the ability to detect or understand sounds.
- **PARTIAL MOBILITY IMPAIRMENT** (either permanent or temporary) ranging from lower body impairments, requiring the use of canes or walkers, to upper body impairments which may include limited or no use of the upper extremities and hands.
- **VISUAL IMPAIRMENT** or vision loss that constitutes a significant limitation of visual capacity, ranging from partially sighted to total blindness.
- **WHEELCHAIR** user due to partial or full mobility impairment.
- **Pre-existing medical conditions that may require EMERGENCY MEDICAL ATTENTION.**

For more information on available appliances and accessibility details, click on THE Club® Destinations for specific resort details. If you have additional questions regarding access requirements, please call 1.888.250.6150.

Every effort will be made to accommodate members with **SPECIAL REQUIREMENTS** and ensure adapted accommodations are reserved for those members who require alternative accommodations. Members requiring **SPECIAL REQUIREMENTS** access are encouraged to make their reservations as far in advance as possible so that we can make every effort to secure availability.

## COMMUNICATIONS

Delivering hospitality begins with listening to and understanding the desires of our owners, members and guests. Diamond Resorts International® remains diligent at every level of the company to maintaining an **OPEN COMMUNICATION PLATFORM** with dedicated team members reaching out with discussions, solutions, integrity and reliability to honor our commitment to providing every owner, member and guest with the standard of hospitality necessary to ensure their relaxation... simplified.

In our ongoing effort to provide you with the latest information, we invite you to explore [DiamondResorts.com](http://DiamondResorts.com), **REGISTER** for your login credentials and maintain your profile with up-to-date contact details, including your current e-mail address.

Every year, we publish the **ANNUAL MEMBER BENEFITS DIRECTORY** that provides important discovery information for the standard and new benefit offerings of THE Club® and the associated redemption values and timelines. Additionally, we also publish the **ANNUAL GLOBAL RESERVATIONS DIRECTORY** that includes the points values and weeks charts for every resort within THE Club® resort portfolio—an absolute must for using your annual points allocation. Both of these publications are also available online at [DiamondResorts.com](http://DiamondResorts.com).

Join the **MEMBER FORUM** at [DiamondResorts.com](http://DiamondResorts.com) to chat with other members and share your travel discoveries. Follow Diamond Resorts International® on **FACEBOOK** and **TWITTER** to discover the most up to date information and resort offerings.

If you are a **PLATINUM MEMBER** you can chat online with our Platinum Services Team or request a convenient call back when you log in to [DiamondResorts.com](http://DiamondResorts.com).



## CLUB EVENTS

### FUN-FILLED EVENTS FOR MEMBERS OF THE CLUB®

Join fellow members of THE Club® for these fun-filled events. You're welcome to bring guests. A special points and cash offering allows you to book your reservation now and join us for these fun-filled activities.

For more information on any Club Event you may call 1.800.709.1214 or e-mail us at [ClubEvents@DiamondResorts.com](mailto:ClubEvents@DiamondResorts.com) for details.

### EXPERIENCE PORTUGAL

Special package pricing of \$499 per person plus 2,450 points per accommodation reserves a one-bedroom accommodation unit (3,150 points for two-bedroom accommodation unit) for six nights. Members can use their loyalty upgrade (subject to availability).

- 18 holes at Quinta Do Lago Golf Club
- Albuferia Village day trip
- Guided tour and 4 course lunch at Quinta Dos Vales Winery & Art Center
- Full day Catamaran Grotto tour from Vilamoura Marina
- Full day Jeep safari to explore historical Algarve and visit castles, cathedrals and more
- Tavira Village day trip for shopping, dining and site seeing experience
- 2 evening buffets, 3 midday meals and 1 breakfast buffet

### EXPERIENCE IRELAND

Special package pricing will be announced. All units are two-bedroom accommodations for five nights. Everyone can enjoy:

- 18 holes at East Clare Golf Course
- A boat ride from Killaloe
- A Medieval Feast at Bunratty Castle
- A visit to a Bunratty Winery
- A day trip to Cliffs of Moher and Ailwee Caves
- Live concert in the Ruins of a Tuamgraney Church
- 4 evening meals

Silver, Gold and Platinum members can also use their upgrade benefit to enjoy a two-bedroom Elite Wellness accommodation for the same points (subject to availability).

### EXPERIENCE AMERICA BY RAIL

#### THE FALL FOLIAGE TOUR FOR MEMBERS OF THE CLUB®

New for Fall 2012, more details will arrive in your e-mail soon.

# FRIENDS & FAMILY

AT DIAMOND RESORTS INTERNATIONAL®



**SIMPLICITY.**

**CHOICE.**

**COMFORT.®**

Representatives are available for questions at

**1.877.224.5600**

Monday-Friday 10 a.m. - 7 p.m. Pacific time

For more information visit  
**DIAMONDRESORTS.COM**



Now your **FRIENDS & FAMILY** can enjoy the same benefits of THE Club® that you enjoy when they visit one of our premier resort destinations.

## **PROMOTIONAL GETAWAY PACKAGES**

As much as 70% off retail rates.

## **ACCESS TO OVER 200 RESORTS**

30% or more off for **FRIENDS & FAMILY** without any preview tour required.

## **YOU GIVE. THEY SAVE. YOU EARN.**

You may earn up to \$1,000 when your **FRIENDS & FAMILY** become members like you!\*

\*Depending on your state of residency.



## **COMING SOON...**

### **SPECIAL EVENTS**

for you to enjoy and

### **"BRING-A-FRIEND"**

along to enjoy with you.

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Participation in this Program and receipt of rewards are limited to residents of states permitting owner referral rewards and may be prohibited or restricted in value as required by state law. Please contact a Representative to discuss your eligibility.







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