

THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

NORTH AMERICA

# ANNUAL MEMBER BENEFITS DIRECTORY 2016



VACATIONS FOR LIFE®

DIAMOND RESORTS  
INTERNATIONAL®

Stay Vacationed.™



W E L C O M E

BIENVENIDO • BIENVENUE • BENVENUTO • WILLKOMMEN

BEM-VINDO • VELKOMMEN • VÄLKOMMEN

ДОБРО ПОЖАЛОВАТЬ • ДОБРЕ ДОШЛИ

ΚΑΛΩΣΟΡΙΣΜΑ • 歡迎 • 欢迎

# TABLE OF CONTENTS

Contact Information.....	4
THE Club® at Diamond Resorts International® .....	5

## CLUB MEMBERSHIP ADVANTAGES

Using Your Membership .....	8
Club Reservation Choices .....	10
Accessibility Requests .....	12
Membership Cards .....	13
Interval International® Exchange Membership.....	13

## CLUB LOYALTY ADVANTAGES

Benefits for Members of THE Club® .....	16
At-A-Glance Diamond Loyalty Benefits for Members of THE Club® .....	19
Exclusive Benefits for Gold and Platinum Members of THE Club®.....	20
At-A-Glance Exclusive Gold and Platinum Diamond Loyalty Benefits.....	22
Diamond Luxury.....	23

## TRAVEL MEMBER BENEFITS

Cruises.....	28
Flights and Travel Services.....	30
Air Miles .....	30
Resorts and Hotels .....	31
Global Club Experience Events .....	32
Member Escorted Journeys.....	34
Member Guided Tours .....	36
Member Adventures .....	37
Rent a Harley-Davidson® .....	38
Book Your Car .....	39
America the Beautiful Recreation Passes .....	39
Destination Guides.....	39
RV Park Outdoors .....	40
Luggage Forward .....	40
Important Information .....	41

## HOME & LIFESTYLE MEMBER BENEFITS

Discover My Diamond.....	44
Serta “This Could Be Home” Program .....	44
Diamond aStore .....	44
Free Pharmacy Discount Card .....	45
Dell.....	45
1-800-Flowers and 1-800-Baskets .....	46
Player’s Pass Golf Advantage .....	46
Great American Days .....	47
Golf Card® International .....	48
Important Information .....	48

## MONEY MATTERS MEMBER BENEFITS

Reservation Protection Plans .....	50
Legal Protection Plan .....	50
LegalZoom .....	51
Quorum Savings.....	51

## CLUB COMMUNITY

World Discovery Kids Club™ .....	54
The Diamond Kitchen.....	55
Club Solo .....	56
Be Social.....	56
Community Initiatives.....	57
Club Communications .....	58
Friends & Family Referrals .....	59
Our Partners .....	60







# CONTACT INFORMATION

## 2016 HOURS OF OPERATION & HOLIDAY SCHEDULE

The call center will be closed on the following public holidays:

New Year's Day (Observed)	Friday, January 1, 2016
Martin Luther King, Jr. Day	Monday, January 18, 2016
President's Day	Monday, February 15, 2016
Memorial Day	Monday, May 30, 2016
Independence Day	Monday, July 4, 2016
Labor Day	Monday, September 5, 2016
Veteran's Day	Friday, November 11, 2016
Thanksgiving	Thursday, November 24, 2016 Friday, November 25, 2016
Christmas	Monday, December 26, 2016

## SOCIAL MEDIA

-  [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)
-  [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)
-  [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)
-  [Foursquare.com](https://www.foursquare.com)

## STANDARD CALL CENTER HOURS

Monday – Friday: 6:00 a.m. – 6:00 p.m. (PT)  
 Saturday: 7:00 a.m. – 5:00 p.m. (PT)  
 Closed on Sundays

## INTERNATIONAL RESERVATIONS

Monday – Friday 9:00 a.m. – 5:00 p.m. (as per that country's time zone)

## PLATINUM MEMBER SERVICES HOURS

7 days a week, 24 hours a day, 365 days per year

## CONTACT TELEPHONE NUMBERS AND E-MAIL

THE Club® Reservations & Services (toll free)	1.877.DRI.CLUB (1.877.374.2582)
Platinum Members	1.877.DRI.PLAT (1.877.374.7528)
Accessibility Assistance	1.888.250.6150 <a href="mailto:AccessRequirements@DiamondResorts.com">AccessRequirements@DiamondResorts.com</a>
Fax	1.702.765.8715
E-mail	<a href="mailto:THEClub@DiamondResorts.com">THEClub@DiamondResorts.com</a>

## INTERNATIONAL NUMBERS

Argentina	0800.555.5749
Australia	1.800.250.857
Brazil	0800.891.4056
France	0800.90.5484
Germany	0800.183.0142
Ireland	1.800.55.7334
Italy	800.787328
Mexico	001.866.537.7487
Russia	8800.5551346
Spain	800.600256
United Kingdom	0800.028.3857
Venezuela	0800.1.000.2226

# THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

## OUR PROGRAM PROVIDES YOU WITH A FLEXIBLE, POINTS-BASED EXCHANGE SYSTEM THAT ENSURES THE VACATION HOLIDAY LIFESTYLE YOU DESERVE

As a member of THE Club® at Diamond Resorts International®, you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease, simplicity and the peace of mind that Diamond Resorts International® provides through its commitment to a high standard of quality and service excellence.

THE Club® at Diamond Resorts International® affords you the opportunity to travel, based on availability, when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Become a part of our online social media community, see what members are saying about Diamond Resorts International® and join the conversation! Check out all of our different social media networks where you can connect with us, post or chat with us on Facebook and follow us on Twitter and discover all the latest postings and tweets, news and photo albums we have featured.

Why not join one of THE Club® Events, which allows you to experience the culture and history of our chosen destinations while enjoying the comfort of a Diamond Resorts managed property. These are stress free, activity packed vacations, where you meet and enjoy the company of fellow members of THE Club®.

Looking for a new vacation experience? Book a Member Escorted Journey! When you book a Member Escorted Journey through the Diamond Resorts International® tour providers, you can expect the experience of a lifetime. Explore the best sites and attractions that your chosen destination has to offer while travelling with fellow members and making new discoveries around every corner. Member Escorted Journeys provide an opportunity to witness many of the country's people, culture, traditions and highlights. Travel the world by coach, cruise ship, air or rail and discover new places off the beaten path. There is no need to worry about where to go next, how to get there and where to stay - this has all been arranged for you. THE Club® at Diamond Resorts International® has made it safe and easy to explore the world with your fellow members.

Whether you're planning a weekend getaway for two or inviting the entire family along, a world of destination choices, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club® at Diamond Resorts International®.

**STAY VACATIONED.™**

**WELCOME TO A WORLD OF CHOICE.**









## CLUB MEMBERSHIP ADVANTAGES

- Using Your Membership
- Club Reservation Choices
- Accessibility Requests
- Membership Cards
- Interval International® Exchange Membership





# USING YOUR MEMBERSHIP

## FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you will receive your membership card and each year of your membership thereafter.

Once you receive your allotment of points, you can:

- **Book** a vacation at any of our resorts
- **Save** your points for use during the following year
- **Redeem** points for member benefits (if within redemption deadlines)
- **Exchange** through Interval International®

## HOW TO MAKE A RESERVATION

### YOU WILL WANT TO DETERMINE HOW MANY POINTS YOU NEED

The points values for all of the resorts are listed within the Annual Global Reservations Directory. This directory is available at [DiamondResorts.com](http://DiamondResorts.com) in the Member Area under “Member Information”. Points values for newly launched resorts are available online.

To determine how many points are required using the Annual Global Reservations Directory:

1. **Decide** your preferred dates of travel.
2. **Check** your proposed travel dates against the “weeks calendar” located at the back of the directory to determine the week’s assigned number.
3. **Select** the resort you would like to visit, and use the grid to view the corresponding week number and types of accommodations available.

The Annual Global Reservations Directory will indicate the number of points required for a week’s stay for each accommodation type when checking in on a standard check-in day.

### SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy).

The points calculation for a stay of less than seven nights is as follows:

- **Sunday** to **Thursday** inclusive; each night is 10% of the weekly points value
- **Friday** and **Saturday** nights; each night is 30% of the weekly points value
- Points values for **short stay** bookings made within 30 days of arrival are discounted by 50%

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

### SEARCHING FOR AVAILABILITY AND BOOKING YOUR RESERVATION

Book your stay quickly and easily online at [DiamondResorts.com](http://DiamondResorts.com). To book your stay online, log in to the Member Area with your username and password. Under “My Reservations”, click on “Book with Advanced Search”. You can search by location, experience, specific arrival date, date range or points range. Once your preferences are entered, click “Search” to display your options. You can choose to have your results displayed as a list or on a calendar. You can view prices in points, your currency, or points plus your currency (see page 19 to view rates for Diamond Flexibility and Diamond Value). Make your selection, click “Book It”, and follow the steps to confirmation!



When searching availability using the “Advanced Search” feature, your favorite places or places wish lists can display as top choices on the search engine. You can do this by tagging the places you love when you are logged in to the Member Area. Just click on “Locations”, find a resort, hotel or cruise that you frequent or would like to visit and tag accordingly. Favorites are denoted by a heart icon ♥ and wish lists places are denoted by a star ☆.

Use the Find a Vacation feature to quickly search for availability worldwide by specifying the number of nights you wish to stay, the number of occupants, and the accommodation type. The accommodation types are denoted by icons: A Diamond Managed Resort, An Affiliated Hotel of THE Club®, A Club Affiliated Resort, A Cruise. Choose your region and select a resort. The availability will return on a calendar. You can drag across the timeline to view and select availability.

Didn't find the availability you were looking for? Silver, Gold and Platinum members may contact their customer service team and request a pending search service request. Please see page 19 for details.

### **EXCEPTIONAL VALUE ON RESERVATIONS LESS THAN 59 DAYS FROM ARRIVAL**

For certain resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values may be discounted by up to 50%. For short stay points values at select resorts, a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

## **MANAGING YOUR POINTS**

If you are not able to travel or if you would like to take a special trip and need more than your annual allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save your points until the following year, borrow points from your following year's allocation or purchase additional one time use points to complete your reservation.

### **SAVING POINTS**

If you do not intend to use all or part of your current year's allocated points within the current year, then there is an option to save points into the following year's allocation, as long as maintenance fees and the dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated.

The deadlines are:

- **Save** up to 100% of the annual allocation of points by June 30
- **Save** up to 50% of the annual allocation of points (if 50% has not already been saved) between July 1 and August 31
- **Save** up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between September 1 and October 31

### **HOW TO SAVE POINTS**

You can go to DiamondResorts.com and log in to your member account or call THE Club® at Diamond Resorts International® to save points. Once points have been saved they may still be accessed during the current year or “borrowed back”. Please note that reservations made with points from the current year's allocation for arrivals in the upcoming year will require a proportion of the arrival year's maintenance fees to have been paid prior to the member's arrival, otherwise the reservation will be cancelled.

### **DIAMOND FLEXIBILITY AND DIAMOND VALUE**

Are you in need of more points to complete your reservation but you don't want to borrow points from your following year's allocation? You can now take advantage of Diamond Flexibility and Diamond Value. This option gives you the flexibility to purchase one-time use points to be applied towards your reservation. See page 23 for the current rates and important information.

### **BORROWING POINTS**

You may borrow points at any time during the year. Points will be credited to your current year's account, and your account for next year will be reduced by the points you borrowed. Prepayment of a proportion of next year's maintenance fees are required. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year's allocation.

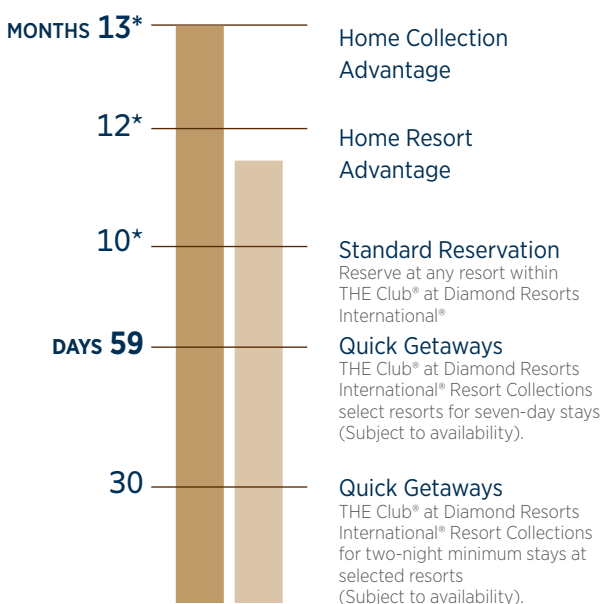


# CLUB RESERVATION CHOICES

## BOOKING YOUR VACATION

Search resort availability and book your reservations quickly and easily online at [DiamondResorts.com](http://DiamondResorts.com) or call member services at **1.877.DRI.Club** or **1.877.DRI.PLAT** for assistance.

## WHAT RESERVATION CAN I MAKE?



\* Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The calendar month booking window correlates with the day of a month. For example, on September 1 of the current year, members will be able to request reservations for October 1 of the upcoming year if booking within their Home Collection Advantage. At the end of the month it will work such that as at September 30 of the current year, members will be able to request October 30 and 31 of the upcoming year, i.e. to the end of the calendar month.

## WEEKLY POINTS VALUES

Weekly points values as shown in the Annual Global Reservations Directory are valid when checking in on the designated check-in day. If you stay for durations other than seven nights or check in on a day other than the designated check-in day, the nightly values apply.

## VARIABLE POINTS VALUES

When booking Club affiliated hotels, the points are shown as “starting at” with a nightly points rate.

## NIGHTLY, MIDWEEK AND WEEKEND POINTS VALUES

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay. For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night, Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night.

Any exceptions to this rule are indicated on the chart for the specific resort in the Annual Global Reservations Directory. Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

Remember you can always use your Diamond Flexibility benefit if you are needing additional points to complete your booking!

## GUEST CERTIFICATES

Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a guest reservation. Provide the name of the guest that will be checking in and the reservation will be updated. A fee may be charged for this service. Please see page 19.

## CANCELLATION RULES

- **0% loss** of points if canceled 395-91 days prior to arrival date
- **25% loss** of points if canceled 90-61 days prior to arrival date
- **50% loss** of points if canceled 60-14 days prior to arrival date
- **100% loss** of points if canceled 13-0 days prior to arrival date

If you need to cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area at DiamondResorts.com.

## ACCOMMODATION UPGRADES

You can upgrade your reservation at a Diamond managed resort by one accommodation type (as listed in the Annual Global Reservations Directory) at the time of booking. The cost and the number of times per year that you can take advantage of this option depends upon your Diamond Loyalty level with THE Club®. See page 19 for details.

## RESERVATION PROTECTION PLAN (SINGLE STAY)\*\*

Members are encouraged to purchase Reservation Protection at the time of booking to avoid losing any points in the event of cancellation. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel for any reason up to 24 hours prior to arrival date.

## NEW! ANNUAL RESERVATION PROTECTION PLAN\*\*

Protect your points for 365 days with the new Annual Reservation Protection Plan, a better value for members who vacation with THE Club® multiple times per year.

You can cancel for any reason and receive 100% reimbursement of the points used for a reservation when canceled up to 24 hours prior to your arrival date.

To purchase, simply click "Annual Purchase" when booking your vacation at DiamondResorts.com. Your coverage begins the day of purchase and covers new vacations purchased in the next twelve months.

## SPECIAL POINTS DISCOUNTS OFFER

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted points rates. Special discounts at our resorts and other offers are frequently announced via e-mail, and are included in the quarterly e-Newsletter, so please verify that your e-mail is correct by visiting the Member Area at DiamondResorts.com.

## DIAMOND FLEXIBILITY AND DIAMOND VALUE\*\*\*

As a member of THE Club® you have the flexibility to conveniently complete points reservations by purchasing one time use points. These benefits can be used to complete a reservation if you do not have enough points or for an entire reservation as needed. Loyalty members receive advantageous rates based on their loyalty tier status at the time of booking and further beneficial rates are available when utilizing this benefit dependent on the number of days prior to arrival.

\*\* This benefit is non-refundable and non-transferable. Pricing is dependent upon your recognition level. Points used for The Sampler™, THE Club® Select™, THE Club Combinations™, Diamond Dream Holidays, Member Adventures, Member Escorted Journeys, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection®, Diamond Luxury Sports, Diamond Luxury Getaways and Global Club Experience Events bookings and exchanges are not eligible for the Reservation Protection Plan.

\*\*\* Bookings made for THE Sampler™, THE Club® Select™, Diamond Instant Getaways, Diamond Dream Holidays, Diamond Luxury Hotels, and Diamond Luxury Cruises are ineligible. There is no cash refund for Diamond Flexibility points. In the event of cancellation, standard cancellation policy or Reservation Protection (if purchased) applies and any points eligible for refund will be returned to your account. If using Diamond Value points to complete a reservation then in the event of cancellation the standard cancellation policy applies or Reservation Protection (if purchased) applies and any points eligible for refund will be refunded in cash. No points will be returned to your account. Diamond Value cannot be used in combination with discounted reservations.



# ACCESSIBILITY REQUESTS

Diamond Resorts International® is committed to providing wonderful vacations for all our members and takes into consideration the needs of those who have a disability or an access requirement.

We have an ongoing program of commitment which consists of:

- Ensuring we aim to comply with disability discrimination legislation and exceed the requirements (where possible) regarding the refurbishment of our resorts
- Making appropriate enhancements to resorts and resort plans
- Improving internal awareness and training
- Providing accurate information on our website and in our literature, including information on access, available facilities and auxiliary aids
- Communicating with our members via regular disability forums and surveys to identify areas for improvement
- Producing compliant literature and communicating within the same guidelines

To ensure that we continue with our quest to provide seamless experiences, we encourage members to let us know of any requirements they might have relating to accessibility prior to arrival at a resort destination. We appreciate any information you can share in advance which will assist our resort teams in providing you with any requirements you may have during your stay. Your comfort and enjoyment remain our priority.

Members can select to have their membership account flagged with details that they would like us to be aware of. This can be recorded on your account through your accessibility profile or by telling your reservationist if booking by phone. To update your accessibility profile online, please visit [DiamondResorts.com](http://DiamondResorts.com), log in to your Member Area, and click on "Preferences" on the left menu, then the "Accessibility" tab. Select the preferences that you wish us to be aware of or that may make your holiday experience more comfortable.

If you have any access requirements or needs you wish to discuss or want assistance in locating a resort that can provide comfortable accommodations for your needs, please contact us at your earliest convenience. Adapted units are available on a first-come, first-served basis and are subject to availability.

- **If you are traveling to North American or Asian resorts, please call 1.888.250.6150**
- **If you are traveling to European, Australasian or African resorts, please call 011 44 845 359 0009**
- **E-mail any resort accessibility requests to: [AccessRequirements@DiamondResorts.com](mailto:AccessRequirements@DiamondResorts.com)**

Additional information for Diamond managed resorts including resort terrain and accessibility of common areas is available online. Visit [DiamondResorts.com](http://DiamondResorts.com); each Diamond managed resort has its own "Accessibility" page that offers helpful details resort grounds terrain, accessibility of common areas, and any aids available on request such as shower chairs or toilet risers. We have also listed information on area conveniences where possible to allow you to arrive at your destination worry free.

# MEMBERSHIP CARDS

## EXCLUSIVELY FOR MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

You can proudly show your high standing within THE Club® at Diamond Resorts International® and have easy reference to your membership number, loyalty level and customer service telephone number.

You will receive your membership card early in the year, after we have received your maintenance fees. Please allow some time for production and mailing. Should you change Diamond Loyalty® levels during the year, you will be sent a new card to reflect your new benefits and usage. If your card is lost or stolen please visit the Member Information page at [DiamondResorts.com](http://DiamondResorts.com) in the Member Area for one time replacement.

## ASSOCIATE MEMBER CARDS

You can purchase an associate membership card for any Associate member you have authorized to use your account by logging into the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and clicking on "Money Matters" under "My Benefits".

# INTERVAL INTERNATIONAL® EXCHANGE MEMBERSHIP

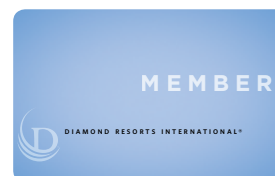
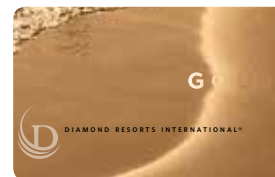
## ALL MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL® ARE AUTOMATICALLY ENROLLED IN INTERVAL INTERNATIONAL GOLD® MEMBERSHIP

Interval International® offers an exchange service, through an exchange network of approximately 2,900 resorts in over 80 nations.

## INTERVAL GOLD® MEMBERSHIP\* OFFERS

- \$25 off getaways
- Interval Options® cruise, golf and spa exchange
- Shortstay exchanges
- Hotel discounts worldwide
- Dining and leisure discounts in the U.S. and Canada
- Hertz #1 Club Gold® complimentary membership
- Gold Concierge<sup>SM</sup> service (\$79 value)
- City vacation discounts
- Discount movie tickets
- Dedicated information hotline

\* Participation in Interval Gold®, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club® and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change, substitution, or termination without notice. Restrictions may apply.









## CLUB LOYALTY ADVANTAGES

Advantages of membership for Standard, Silver, Gold and Platinum levels.

- Benefits for Members of THE Club®
- Diamond Loyalty At-A-Glance for Members of THE Club®
- Exclusive Benefits for Gold and Platinum Members of The Club®
- Exclusive Diamond Loyalty At-A-Glance for Gold and Platinum Members
- Diamond Luxury





# BENEFITS FOR MEMBERS OF THE CLUB®

## PARTNER DISCOUNTS AND ADVANTAGES

- Free Pharmacy Discount Card
- Player's Pass Golf Advantage
- Dell
- 1.800.Flowers and 1.800.Baskets
- Luggage Forward
- LegalZoom
- Quorum High Yield Savings Account
- Golf Card® International Deluxe Membership
- Book Your Car

## VALUABLE SUBSCRIPTION PRODUCTS

- World Discovery Kids Club™
- Club Solo

## EXCLUSIVE PRODUCTS AND SERVICES

- Legal Protection Plan
- Discover My Diamond
- Serta "This Could Be Home" Program
- Reservation Protection Plans
- Diamond aStore
- RV Park Outdoors
- Diamond Loyalty Accommodation Upgrades+
- Diamond Loyalty Pending Requests+
- Guest Reservations
- Diamond Flexibility
- Diamond Loyalty Value+
- Diamond Loyalty In-Resort Benefits+
- Complimentary in-room WiFi during your stay\*

## PLUS

- Interval International® Exchange membership\*\*
- The Diamond Kitchen
- Associate Member Cards

## USE YOUR POINTS TO STAY VACATIONED.™

- Access to more than 350 branded and affiliated resorts, hotels, and cruise accommodations
- Additional resorts and hotels access
- Flights and other travel related bookings\*\*\*
- Cruises
- Airline Miles Programs
- Member Escorted Journeys
- Member Guided Tours
- Great American Days
- Rent a Harley Davidson in Las Vegas
- Member Adventures
- America The Beautiful Recreation Passes
- Club Events

\* Available at Diamond-managed resorts where services are installed.

\*\* Standard, Silver, Gold and Platinum Loyalty Members of THE Club® are automatically enrolled.

\*\*\* Points may be redeemed for reimbursement. Terms and conditions apply. Please see page 30 for details.

+Applicable to Silver, Gold and Platinum members.

All Club Member benefits are incidental benefits and they may be changed, substituted, or terminated at any time without notice.

## POINTS REDEMPTION RATES/PERIODS

Members who choose to redeem their points for reimbursement for flights, and other travel services, have the option to book travel and to request redemption during their designated redemption period starting January 1 of the current year.

- Standard members can enjoy points redemptions through March 31 at \$0.07 per point.
- Silver members can enjoy points redemptions through to May 31–60 days of additional time at \$0.08 per point
- Gold members can enjoy points redemptions through to July 31–120 days of additional time \$0.09 point
- Platinum members can enjoy points redemptions through to September 30–180 days of additional time \$0.10 per point

\* As of July 1, points can only be redeemed from the following year's allocation. This benefit cannot be combined with your Diamond Luxury offers for cruises or hotels.

## RESERVATION PROTECTION PLAN (SINGLE STAY)

In the event you need to cancel a reservation for any reason up to 24 hours prior to arrival, you can protect your points at special Loyalty pricing when purchased at the time of booking.

- Standard members pay only \$105 per reservation
- Silver members pay only \$95 per reservation
- Gold members pay only \$85 per reservation
- Platinum members pay only \$75 per reservation,

See page 19 for terms and conditions.

## ANNUAL RESERVATION PROTECTION PLAN

Protect your points for 365 days on your reservations booked after purchasing the Annual Reservation Protection Plan! You can cancel your reservations for any reason up to 24 hours prior to arrival.

- Standard members pay only \$150 annually
- Silver members pay only \$225 annually
- Gold members pay only \$300 annually
- Platinum members pay only \$375 annually

## MEMBER BENEFIT PROCESSING FEE

When redeeming points for some member benefits, there is a non-refundable processing charge.

- Standard members pay \$47 per transaction
- Silver members pay \$37 per transaction
- Gold members pay \$27 per transaction
- Platinum members receive complimentary member benefit processing fees

## DIAMOND LOYALTY UPGRADES

You can upgrade your reservation at a Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking.

- Silver members can upgrade 14 nights per year at \$18 per night
- Gold members can upgrade 35 nights per year at \$10 per night
- Platinum members can upgrade an unlimited number of nights each year at \$7

## GUEST RESERVATION FEES

Give the gift of vacation to family and friends by booking a points reservation through THE Club® and naming a family member or friend as the guest checking in. After taking advantage of your complimentary offer(s) below, the fee for additional guest reservation fees are \$35 per reservation.

- Standard members receive (1) one complimentary guest reservation per year
- Silver members receive (3) three complimentary guests reservations per year
- Gold and Platinum members receive (5) five complimentary reservations per year

See page 19 for terms and conditions.

## SAVE ON THE CLUB® SELECT<sup>SM</sup> FEES

For those participating in THE Club® Select<sup>SM</sup> program, deposit fees are as follows:

- Standard members pay \$169 per deposited week
- Silver members pay \$149 per deposited week
- Gold members pay \$119 per deposited week
- Platinum members pay \$99 per deposited week

## SAVE ON THE CLUB COMBINATIONS<sup>SM</sup> FEES

For those participating in THE Club Combinations<sup>SM</sup> program, deposit fees are as follows:

- Standard members pay \$104 per deposited week
- Silver members pay \$84 per deposited week
- Gold members pay \$64 per deposited week
- Platinum members pay \$54 per deposited week

## DIAMOND LOYALTY SEARCH REQUESTS

We will do the searching for you! Silver, Gold and Platinum members may set up an automated search for a resort or region, date or date range, number of nights and any accommodation size or type, up to 10-months prior to arrival.

- Silver members may set up  
(1) one active search at a time
- Gold members may set up  
(3) three active searches at a time
- Platinum members may set up  
(5) five active searches at a time

## DIAMOND FLEXIBILITY\*\*

You can conveniently complete Club reservations by purchasing one time use points. Loyalty members receive advantageous rates based on their Loyalty Tier status at the time of booking.

Price per point:

- Standard members pay \$.32 per point
- Silver members pay \$.27 per point
- Gold members pay \$.24 per point
- Platinum members pay \$.22 per point

## DIAMOND VALUE\*\*

Silver, Gold and Platinum members may purchase one-time use points at an advantageous rate purchased to complete a reservation during the applicable window:

- Silver members pay \$.10 per point on non discounted reservations when booking within 14 days of arrival
- Gold members pay \$.10 per point on non discounted reservations when booking within 28 days of arrival
- Platinum members pay \$.10 per point on non discounted reservations when booking within 35 days of arrival

## DIAMOND LOYALTY IN-RESORT BENEFITS

Whenever you are staying at a Diamond managed resort, Silver, Gold and Platinum members enjoy:

- Free weekday paper at your door
- Upgraded bathroom amenities

## CALL CENTER CONNECTION

We have dedicated vacation consultants ready to assist you with your vacation planning and any questions you may have regarding your account. Just dial 1.877.374.2582 to reach a representative. Silver and Gold members receive Priority Connection. Platinum members have dedicated 24/7, 365 days per year call center service.

\*\* Bookings made for THE Sampler<sup>SM</sup>, THE Club(r) Select<sup>SM</sup>, Norwegian Cruise Line<sup>®</sup>, Diamond Instant Getaways, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Dream Holidays or exchanges are ineligible for this benefit. There is no cash refund for Diamond Flexibility points. In the event of cancellation, standard cancellation policy or Reservation Protection (if purchased) applies and any points eligible for refund will be returned to your account. If using Diamond Value points to complete a reservation then in the event of cancellation the standard cancellation policy applies or Reservation Protection (if purchased) applies and any points eligible for refund will be refunded in cash. No points will be returned to your account. Diamond Value cannot be used in combination with discounted reservations.

# AT-A-GLANCE DIAMOND LOYALTY BENEFITS FOR MEMBERS OF THE CLUB®

Points Levels	STANDARD up to 14,999	SILVER 15,000 - 29,999	GOLD 30,000 - 49,999	PLATINUM 50,000 and more
<b>Diamond Flexibility<sup>1</sup></b> Price per point	\$ .32	\$ .27	\$ .24	\$ .22
<b>Diamond Value<sup>1</sup></b> Days prior to arrival/Price per point	N/A	14 days \$ .10	28 days \$ .10	35 days \$ .10
<b>Advance Loyalty Accommodation Upgrade<sup>2</sup></b>	N/A	14 nights per year \$18 each	35 nights per year \$10 each	Unlimited nights per year \$7 each
<b>Loyalty Guest Reservations<sup>3</sup></b>	1 per year Complimentary	3 per year Complimentary	5 per year Complimentary	5 per year Complimentary
<b>Annual Reservation Protection Plan<sup>4</sup></b>	\$150	\$225	\$300	\$375
<b>Single Stay RPP at time of booking<sup>4</sup></b>	\$105	\$95	\$85	\$75
<b>In-Resort Benefits<sup>5</sup></b> Free daily newspaper at your door and upgraded bathroom amenities	N/A	INCLUDED	INCLUDED	INCLUDED
<b>Diamond Luxury Hotels</b>	Use points for up to 20% of the cost at \$.20 per point	Use points for up to 20% of the cost at \$.20 per point	Use points for up to 30% of the cost at \$0.30 per point	Use points for up to 30% of the cost at \$0.30 per point
<b>Diamond Luxury Cruises</b>	Use points for up to 20% of the cost at \$0.20 per point	Use points for up to 20% of the cost at \$0.20 per point	Use points for up to 30% of the cost at \$0.30 per point	Use points for up to 30% of the cost at \$0.30 per point
<b>Member Benefits Processing Fee<sup>6</sup></b>	\$47	\$37	\$27	COMPLIMENTARY
<b>Cruise Points Redemption Fee<sup>6</sup></b>	\$100	\$75	\$50	COMPLIMENTARY
<b>THE Club® Select<sup>SM</sup> Deposit Fees<sup>7</sup></b>	\$169	\$149	\$119	\$99
<b>THE Club Combinations<sup>SM</sup> Deposit Fees</b>	\$104	\$84	\$64	\$54

## MEMBER BENEFITS REDEMPTION RATES AND PERIODS

<b>Cruise Points Reimbursement Eligible % of Cost/Redemption Rate<sup>8</sup></b>	Up to 20% of cost \$.07	Up to 20% of cost \$.08	Up to 30% of cost \$.09	Up to 30% of cost \$.10
<b>Travel Services Reimbursement Redemption Rate<sup>8</sup></b>	\$.07	\$.08	\$.09	\$.10
<b>Eligible Booking Window for Reimbursement Benefits<sup>8</sup></b>	Jan 1 – Mar 31	Jan 1 – May 31	Jan 1 – Jul 31	Jan 1 – Sep 30

## CALL CENTER CONNECTION

1.877.DRI.CLUB	Priority Connection 1.877.DRI.CLUB	Priority Connection 1.877.DRI.CLUB	Exclusive Platinum Services 1.877.DRI.PLAT
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1 Bookings made for THE Sampler<sup>SM</sup>, THE Club<sup>®</sup> Select<sup>SM</sup>, Diamond Instant Getaways, Diamond Dream Holidays, Diamond Luxury Hotels, and Diamond Luxury Cruises are ineligible. There is no cash refund for Diamond Flexibility points. In the event of cancellation, standard cancellation policy or Reservation Protection (if purchased) applies and any points eligible for refund will be returned to your account. If using Diamond Value points to complete a reservation then in the event of cancellation the standard cancellation policy applies or Reservation Protection (if purchased) applies and any points eligible for refund will be refunded in cash. No points will be returned to your account. Diamond Value cannot be used in combination with discounted reservations.

2 Available only at Diamond Resorts managed destinations on THE Club<sup>®</sup> reservations. Presidential Suites at Ka'anapali Beach Club or The Point at Poipu in Hawaii, the Penthouses at Cabo Azul Resort in Mexico, or any Norwegian Cruise Line<sup>®</sup> booking are ineligible. Upgrades are not available on discounted reservations. One upgraded accommodation level per reservation is permitted.

3 Additional guest stays may be booked for a fee of \$35 per reservation. Reservations made for THE Sampler<sup>SM</sup>, THE Club<sup>®</sup> Select<sup>SM</sup>, Member Adventures, Member Escorted Journeys, Diamond Luxury Selection<sup>SM</sup>, Diamond Instant Getaways or exchanges are ineligible.

4 This benefit is non-refundable and non-transferable. Additional discount provided for the Reservation Protection Plan when it is added to an online reservation at time of booking. Points used for THE Sampler<sup>SM</sup>, THE Club<sup>®</sup> Select<sup>SM</sup>, Diamond Instant Getaways, Diamond Dream Holidays, all Diamond Luxury Programs, Member Adventures, Member Escorted Journeys or exchanges are ineligible for the Reservation Protection Plan.

5 Available only at Diamond Resorts managed destinations.

6 Member Benefit processing and redemption fees are non-refundable.

7 This benefit applies to those participating in THE Club<sup>®</sup> Select<sup>SM</sup> program.

8 If you are requesting reimbursement for travel or cruise booked in the current year using points from a future year's allotment, a pre-payment toward the future year's maintenance fees may be required. Current year's points are utilized for Member Benefits until June 30, next year's points are utilized beginning July 1. Booking must be made within the eligible booking window for your membership level in order to request reimbursement, and reimbursement may be received when travel is completed.





# EXCLUSIVE BENEFITS FOR GOLD AND PLATINUM MEMBERS OF THE CLUB®

## USE YOUR POINTS TO STAY VACATIONED.™

- Diamond Luxury Hotels
- Diamond Luxury Cruises
- Diamond Luxury Selection®
- Diamond Luxury Sports
- Diamond Luxury Yachts
- Diamond Reserve with Club Combinations®
- Exclusive Member Escorted Journeys
- Exclusive Norwegian Cruise Itineraries offers\*

## EXCLUSIVE PRODUCTS AND SERVICES JUST FOR YOU

- Diamond Preference
- Associate Member In-Resort Benefits\*
- Priority Pass Annual Membership – By Request
- Golf Card® International Standard Annual Membership – By Request
- Luggage Forward \$50.00 Online Gift Code – By Request
- Complimentary Reservation Protection for reservations less than 5,000 points\*
- 24 hour reservation hold\*
- Diamond Express Check-in
- Priority Check-in
- Priority Call Center Connection
- Dedicated 24/7 Service\*
- Fee Payments\*

+ Applicable to Platinum members only.

## DIAMOND RESERVE

As we now have a growing branded portfolio of accommodations that can be segmented, the Diamond Reserve selection of inventory from THE Club Combinations<sup>SM</sup> will be available exclusively to Gold and Platinum Loyalty tier members of THE Club® for a period of time within the primary reservation window.

## EXCLUSIVE MEMBER ESCORTED JOURNEYS

Gold and Platinum members have access to exclusive Journeys! Have you always wanted to expand your travel horizons but were unsure where to start? With Diamond Resorts International® Member Escorted Journeys, you can discover new countries, new people and new cultures. See page 34 for details.

## DIAMOND PREFERENCE

When booking your stay at Diamond managed resorts, you have the ability to choose your preferred unit, subject to availability. You can choose your preferred unit during the booking process when online or by phone. Gold Members can take advantage of this benefit on one reservation per year and Platinum members can take advantage of this benefit on three reservations per year.



## IN-RESORT BENEFITS FOR ASSOCIATE MEMBERS

Associate members on Platinum memberships booking a Club reservation at a Diamond managed resort will receive the same in-resort benefits as our Platinum members.

## COMPLIMENTARY PRIORITY PASS ANNUAL MEMBERSHIP - BY REQUEST\*

Annual airport lounge membership allows you access to over 850 business lounges at airports around the world. Many lounges are equipped with conference rooms, internet and complimentary refreshments. Gold and Platinum members are eligible to receive one membership per Club membership.

## STANDARD COMPLIMENTARY GOLF CARD® INTERNATIONAL MEMBERSHIP - BY REQUEST\*

Exclusively for only Gold and Platinum members you can receive a complimentary Golf Card® International Standard annual membership. Your complimentary membership will include preferred rates on greens and cart fees at participating golf courses, a smartphone app, an annual subscription to Golf Digest and 10% discounts on over 4,000 golf products.

## LUGGAGE FORWARD \$50 ONLINE GIFT CODE - BY REQUEST\*

Gold and Platinum members can receive a \$50.00 online gift card code to use towards any Luggage Forward service. Luggage Forward is a door-to-door luggage delivery service. Shipping your luggage ahead allows you to save time and provide total travel convenience. Save even more by booking your service through your exclusive VIP discount page at DiamondResorts.com under My Benefits > Travel.

\* To request your complimentary benefits, log in at DiamondResorts.com then click on 'Diamond Loyalty' located on the left navigational menu and Diamond Access. You may only redeem one code between January 1 through to December 31. For Priority Pass Annual membership there is an entry fee charged for every lounge visit made by you and any accompanying guest(s). Terms and conditions apply and can be found on DiamondResorts.com on the Diamond Loyalty page.

## COMPLIMENTARY RESERVATION PROTECTION PLAN RESERVATIONS OF 5,000 POINTS OR LESS

This benefit is offered exclusively to platinum members of THE Club® on Club reservations that are 5,000 points or less. Whether you are booking your Club reservation on DiamondResorts.com or with a Platinum service agent, your Club reservation is automatically protected.

Points used for The Sampler®, THE Club® Select®, THE Club Combinations™, Diamond Dream Holidays, Member Adventures, Member Escorted Journeys, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection®, Diamond Luxury Sports, Diamond Luxury Getaways bookings and exchanges are not eligible for the Reservation Protection Plan.

## 24-HOUR RESERVATION HOLD

Platinum members can coordinate travel plans using the 24-hour hold on any standard Club reservations. Should you need to cancel within the 24-hour window, you can e-mail DRIPlatinum@DiamondResorts.com, use the chat feature at DiamondResorts.com or call 1.877.DRI.PLAT. If there is no notification from you, your reservation will automatically confirm after the 24-hour time frame expires.

## DIAMOND EXPRESS CHECK-IN

Check-in in style! Gold and Platinum members of THE Club® have a designated exclusive VIP check-in location when staying at a Diamond managed resort, and an expedited check-in process is available for eligible members, your keys will be waiting.

## PRIORITY CHECK-IN

Start your stay a few hours earlier! Gold and Platinum members of THE Club® can check-in at 2 p.m. when staying at a Diamond managed resort, subject to availability. All other members check-in at 4 p.m.

## DEDICATED 24/7 SERVICE

We are dedicated to providing Platinum members of THE Club® with the best possible service day or night. Platinum members can reach a team member 24/7, 365 days a year either by telephone at 1.877.DRI.PLAT, by email at DRIPlatinum@diamondresorts.com or by clicking CHAT in the Member Area on DiamondResorts.com.

## LOYALTY RECOGNITION KEYS

Stand out from the rest with your Loyalty Recognition Key for those within Gold and Platinum Loyalty levels with THE Club®. When staying at a Diamond managed resort, you will receive a specially branded Loyalty room key.

## EXCLUSIVE NORWEGIAN CRUISE LINE® CRUISES

Platinum members of THE Club® can book exclusive Norwegian Cruise Line® cruises with their points conveniently on DiamondResorts.com using the Advanced Search feature or with a Platinum service agent.

## FEE PAYMENTS

Platinum members can pay a portion of their maintenance fees with their points from November 1 through to the annual bill due date, at .04 cents per point. The non-refundable processing fee is \$100.00.

# AT-A-GLANCE

## EXCLUSIVE GOLD AND PLATINUM DIAMOND LOYALTY BENEFITS

	GOLD	PLATINUM
<b>Diamond Luxury Hotels</b>	INCLUDED	INCLUDED
<b>Diamond Luxury Cruises</b>	INCLUDED	INCLUDED
<b>Diamond Luxury Selection®</b> Exclusive, luxury properties available to book using your points	INCLUDED	INCLUDED
<b>Diamond Luxury Sports</b> Sport event packages available to book with your points	INCLUDED	INCLUDED
<b>Diamond Luxury Yachts</b>	Coming in 2016	Coming in 2016
<b>Diamond Reserve</b> THE Club Combinations <sup>SM</sup>	INCLUDED	INCLUDED
<b>Diamond Preference<sup>1</sup></b> Preferred Unit Reservation	1 reservation per year	3 reservations per year
<b>Complimentary Single Stay RPP on reservations less than 5,000 points<sup>2</sup></b>	N/A	INCLUDED
<b>24-Hour Reservation Hold</b>	N/A	INCLUDED
<b>Diamond Express Check-in<sup>3</sup></b>	INCLUDED	INCLUDED
<b>Priority Check-in<sup>3</sup></b>	2 p.m. check-in	2 p.m. check-in
<b>Loyalty Recognition Room Keys<sup>3</sup></b>	INCLUDED	INCLUDED
<b>By Request - Complimentary Priority Pass Annual Membership<sup>4</sup></b>	INCLUDED	INCLUDED
<b>By Request - Complimentary Golf Card® International Standard Membership</b>	INCLUDED	INCLUDED
<b>By Request - Complimentary Luggage Forward \$50 USD Gift Code</b>	INCLUDED	INCLUDED
<b>Exclusive Member Escorted Journeys</b>	INCLUDED	INCLUDED
<b>Selected Norwegian Cruise Lines Cruises</b>	N/A	INCLUDED
<b>Associate Member In-Resort Benefits<sup>3</sup></b>	N/A	INCLUDED
<b>Dedicated Platinum 24/7 Service</b>	N/A	INCLUDED

<sup>1</sup> Limited to Diamond Resorts managed destinations. Diamond Preference is subject to unit availability and may not be used for DDA and adapted units at some resorts.

<sup>2</sup> This benefit is non-transferable. Reservation protection is applied at the time of booking. Points used for THE Sampler<sup>SM</sup>, THE Club<sup>®</sup> Select<sup>SM</sup>, Diamond Instant Getaways, Diamond Dream Holidays, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection<sup>®</sup>, Diamond Luxury Sports, Diamond Luxury Yachts, Member Adventures, Member Escorted Journeys or exchanges are not eligible for the Reservation Protection Plan.

<sup>3</sup> Limited to Diamond Resorts managed destinations. Resort availability list is subject to change.

<sup>4</sup> An entry fee is charged for every lounge visit made by you and any accompanying guest(s). There is one membership card per membership which will be printed in the name of the person who registers the Priority Pass membership. Identification and the Priority Pass membership card are required for entrance.

# DIAMOND LUXURY

## DIAMOND LUXURY SELECTION®

### EXCLUSIVELY AVAILABLE FOR GOLD AND PLATINUM LOYALTY MEMBERS

Discover a remarkable collection of exclusive, luxury properties available for booking with your points.

Immerse yourself in the elegance of lavish living and escape to an eclectic selection of upscale residences from a trendy urban flat in New York City, to a relaxing beachside dream home in the Virgin Islands; from a romantic yachting cruise through the charming waterways of Europe, to a 17th century farmhouse nestled in the enchanted hillsides of Tuscany. For a memorable vacation experience defined by extravagance beyond compare, the Diamond Luxury Selection delivers you a lifestyle of luxury worldwide.

#### FOR MORE INFORMATION

Log in to the Member Area at [Diamondresorts.com](http://Diamondresorts.com), and click on Diamond Luxury > Diamond Luxury Selection® to begin planning your next vacation!

## DIAMOND LUXURY HOTELS AND CRUISES

Diamond Luxury Hotels and Cruises offers a select group of hotels and cruises priced at an excellent value. You can use your points to pay for a percentage of the cost at the time of booking; no waiting for reimbursements! Cruise selections in this program also offer a "Best Available Rate" guarantee.

If you are a Gold or Platinum Loyalty member, you can choose to pay up to 30% of the cost of the cruise with your points, at an instant redemption value of \$.30 per point.

If you are a Silver Loyalty or Standard member, your Diamond Luxury Cruise program offers the option of paying up to 20% of the cost of the cruise using points, at an instant redemption value of \$.20 per point.

## DIAMOND LUXURY YACHTS UNFORGETTABLE MOMENTS ON THE WATER

### EXCLUSIVE FOR GOLD AND PLATINUM MEMBERS OF THE CLUB®

For the vacation of a lifetime, look no further than booking a crewed luxury yacht charter for you and up to 9 of your friends and family. Along with an expert captain and gourmet chef, you'll relax in the comfort of a spacious catamaran on a personalized voyage at sea. You'll enjoy an all-inclusive array of gourmet meals, hors d'oeuvres, drinks and cocktails suited to your personal tastes. You'll cruise to places you want to see and enjoy the activities you want to do in some of the most beautiful places in the world. With a crew tending to every need, you'll be free to enjoy what really matters – creating unforgettable moments with the ones you love.

#### DESTINATIONS

- British Virgin Islands
- Greece
- St. Martin
- Tahiti

#### FOR MORE INFORMATION

For more information log in to your member account on [DiamondResorts.com](http://DiamondResorts.com) and click on the benefit under Diamond Luxury for details on how you can book your exclusive Crewed Luxury Yacht for you and your loved ones.

For more information, log in at [DiamondResorts.com](http://DiamondResorts.com) > Diamond Loyalty > Diamond Luxury Yachts





#### MEMBER TESTIMONIAL

Thank you so much for helping in experiencing [this event].

It was a dream come true. I was so close I could feel the heat from the flames at half time! The only thing missing was the Green Bay Packers!

Thanks again.

**Anita, an avid football fan**

## DIAMOND LUXURY SPORTS ANDRENALE PUMPED EXPERIENCES TO ENJOY

### EXCLUSIVE FOR GOLD AND PLATINUM MEMBERS OF THE CLUB®

Use your points toward official VIP experience packages to some of the best events in sports around the globe! Experience first-hand some of the world's top golfers competing in Augusta, Georgia at The Masters, watch the best of the best in the world of tennis as they battle for the top spot at Wimbledon, or even take in all the action at the biggest U.S. professional football game. From 'The greatest 2 minutes in sports' at the Kentucky Derby, the excitement of the Rugby Union spectacles around the world, to the high speeds at the Formula 1 Grand Prix in Texas, Silverstone and Barcelona, your ticket to all the live action is waiting for you!

### 2016 SPORTING EVENTS

- **College Football Championship** - Glendale, Arizona - January 9-12, 2016
- **Diamond Resorts Invitational™ Golf Tournament** - Orlando, Florida - January 12-17, 2016
- **Professional Bowl** - Honolulu, Hawaii - January 31, 2016
- **Biggest U.S. Pro Football Game** - Levi's Stadium, San Francisco, California - February 4-8, 2016
- **Professional Basketball All Star** - Toronto, Canada - February 12-14, 2016
- **RSS 6 Nations® Rugby Union Championship** - France v's England - March 18-20, 2016
- **The Masters** - Augusta, Georgia - April 4-10, 2016
- **Kentucky Derby** - Louisville, Kentucky - May 5-8, 2016
- **Wimbledon Tennis** - London, U.K. - June 27-July 10, 2016
- **British Formula 1 Grand Prix** - Silverstone, U.K., July 8-10, 2016
- **Henley Regatta** - Henley, U.K., July 2, 2016
- **Pro Football Hall of Fame** - Class of 2016 - Canton, Ohio - August 4-7, 2016

### FOR MORE INFORMATION

More 2016/2017 Sports events coming soon. For more information, log in at [DiamondResorts.com](http://DiamondResorts.com) > Diamond Loyalty > Diamond Luxury Sports







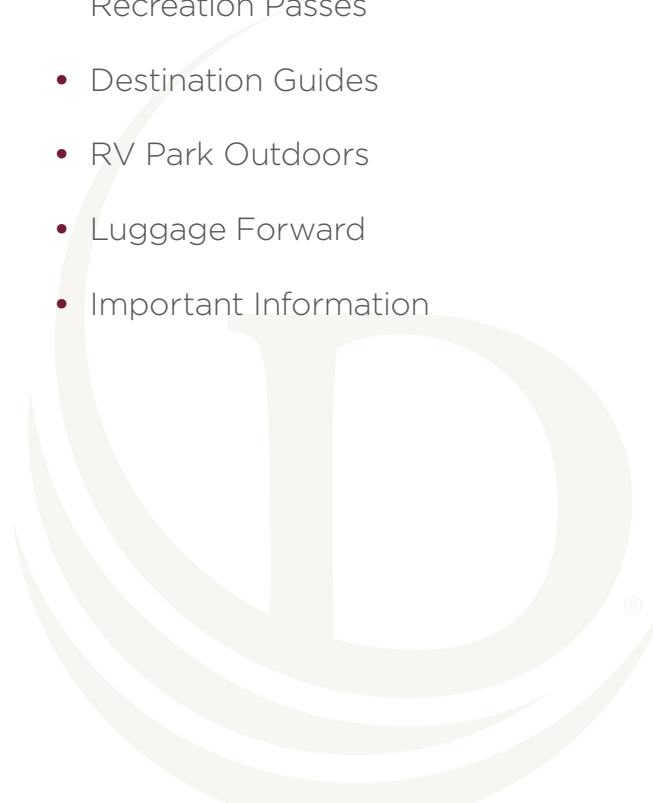




## TRAVEL MEMBER BENEFITS

Use your points for travel choices such as flights, escorted journeys or national park passes, and enjoy special savings with our travel partners.

- Cruises
- Flights and Travel Services
- Air Miles
- Resorts and Hotels
- Global Club Experience Events
- Member Escorted Journeys
- Member Guided Tours
- Member Adventures
- Rent a Harley-Davidson®
- Book Your Car
- America the Beautiful Recreation Passes
- Destination Guides
- RV Park Outdoors
- Luggage Forward
- Important Information





# CRUISES

## CRUISING WITH THE CLUB® AT DIAMOND RESORTS HAS NEVER BEEN EASIER

Your cruise options now offer even more excellent values in cruising, and the flexibility to use points and cash, or all points, or redeem your points for partial reimbursement, depending upon the cruise booked.

### DIAMOND LUXURY CRUISE PROGRAM

Diamond Luxury Cruise program offers a select group of cruises priced at an excellent value, and you can use your points to pay for a percentage of the cost at the time of booking, and instantly receive a points value redemption rate 2 to 3 times the points redemption rate for member benefits offering reimbursement. These cruise selections even offer a “Best Available Rate” guarantee.

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#### Below is an example of how this benefit works for Platinum and Gold members:

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7 Night Southern Caribbean Cruise with Celebrity Cruises®,  
Sail March 26, 2016, on the Celebrity Summit

- Example cost for two people in a Balcony Stateroom\* for this cruise is \$3,178.00
- You may choose to pay for up to 30% of this cruise with your points; you are provided an instant redemption rate of \$.30 per point!
- $\$3,178.00 \times 30\% = \$953.40$ , so subtracting this from the total cost means your cash purchase is now \$2,224.60
- $\$953.40$  divided by \$.30 per point = 3,178 points

This cruise can be booked for \$2224.60 and 3,178 points

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#### Below is an example of how this benefit works for Silver and Standard members:

---

7 Night Mexican Baja/Riviera Cruise with Carnival Cruise Lines®,  
Sail April 16, 2016 on the Carnival Miracle

- Example cost for two people in a Balcony Stateroom\* for this cruise is \$1,298.00
- You may choose to pay for up to 20% of this cruise with your points; you are provided an instant redemption rate of \$.20 per point.
- $\$1,298.00 \times 20\% = \$259.60$ , so subtracting this from the total cost means your cash purchase is now \$1,038.40
- $\$259.60$  divided by \$.20 per point = 1,298 points

This cruise can be booked for \$1,038.40 and 1,298 points

\*Taxes and additional charges may apply, this pricing was offered 12/04/15

To view the hundreds of current offers in this program, log in to your Member Area at [DiamondResorts.com](http://DiamondResorts.com) and under My Benefits, click on Diamond Luxury- Diamond Luxury Cruises.

**NORWEGIAN CRUISE LINE®**

Norwegian Cruise Line® is our preferred partner and you will find various cruise itineraries to choose from! These cruises can be booked instantly using all points, up to 10 months in advance of arrival and if you don't have enough points available, your Diamond Flexibility benefit can be used to complete your reservation.

Additional 2016 Norwegian Cruise Line® itineraries will be announced in the first quarter of 2016.

**FOR MORE INFORMATION**

For detailed itineraries, please go to [DiamondResorts.com](http://DiamondResorts.com), log in to the Member Area and click on Locations. Don't forget to use the new "Wishlist" and "Favorites" search features to see which cruises may fit in your vacation plans!

**CRUISE POINTS REDEMPTION FOR REIMBURSEMENT**

Cruise points redemption for reimbursement can provide a partial reimbursement for any cruise booked through our travel provider outside of the Luxury program.

Standard and Silver members may redeem points for reimbursement for up to 20% of the cruise cost, and Gold and Platinum members may redeem points for reimbursement for up to 30% of the cruise cost at the redemption rates listed below, according to membership level.

- Standard: \$.07 per point
- Silver: \$.08 per point
- Gold: \$.09 per point
- Platinum: \$.10 per point



# FLIGHTS AND TRAVEL SERVICES

## MAKE THE MOST OF YOUR POINTS

Redeem your points toward reimbursement of travel booked through THE Club® at Diamond Resorts International® including flights, hotel stays outside of our network and more.

- To book your travel and speak to a travel counselor call 1.877.DRI.CLUB and select the prompt for travel, or 1.877.DRI.PLAT for Platinum members.
- Your travel counselor will book your travel and confirm the number of points available to you.
- You will pay for your travel service in cash and receive reimbursement dependent on the number of points you choose to redeem and your membership level.

So you can use your points, cash, or a combination of both to secure the travel booking you choose. Reimbursement will be provided approximately 30 days from travel completion. Member benefits fee\* is payable at time of exchange.

Terms and conditions apply. See page 41 for details.

Note: Travel redemption benefit can not be combined with any other program, including but not limited to Diamond Luxury Hotels, Diamond Luxury Cruises and Diamond Luxury Selections. May not receive reimbursement until travel is completed. May be required to prepay maintenance fees if using next year's points and travel completion is this year. Reimbursements are paid via check; however, a wire transfer can be requested. There is a \$50, non-refundable processing fee per wire transaction.



## AIR MILES

### TURN EVERY POINT INTO 2.5 AIR MILES

#### YOU CAN USE YOUR POINTS TO PURCHASE MILES ON YOUR CHOICE OF 7 MAJOR AIRLINES

Each time you deposit points into the program you will receive 2.5 air miles/reward points. Diamond Resorts International® is proud to participate in airline miles programs from American Airlines®, Southwest Airlines®, Hawaiian Airlines, Virgin Atlantic®, Frontier Airline, Air France/KLM® and United®. This gives you the flexibility to use your points.

#### FOR MORE INFORMATION

Log in to your member account on DiamondResorts.com and click on this benefit under Travel to redeem your points for air miles, or call member services. Member benefit processing fees\* apply. Within 5 business days, your points will appear in your air miles account.

Terms and conditions apply. See page 41 for details.

\*See page 19.

# RESORTS AND HOTELS

## USE YOUR POINTS TO STAY VACATIONED.<sup>™</sup> AT RESORT AND HOTEL CHOICES ACROSS THE WORLD

With THE Club®, you can vacation at a wide array of resorts and hotels around the globe that are outside of the Diamond portfolio and still use your points for booking. You can take advantage of advantageous rates using points, cash, or a combination to book the hotel or resorts available through the programs below.

### DIAMOND INSTANT GETAWAYS\*

Spoil yourself with a spectacular vacation, when booking a 7- night resort getaway starts at 3,000 points! You may even find an all-inclusive resort (all inclusive fees are not included) within the offerings, so you can take relation to a whole new level!

### FOR MORE INFORMATION

Log in to the Member Area at [Diamondresorts.com](http://Diamondresorts.com) and under My Reservations you can view current accommodations offered, click on Diamond Instant Getaways to book your next vacation!

### DIAMOND LUXURY HOTELS\*\*

You now have access to a select collection of affordable hotels across the globe, where you can apply points to your booking for instant savings. With Diamond Luxury Hotels, the hotels in the program all have a "Best Available Rate" guarantee, PLUS you can use your points to reduce the cost up to 20-30% . For this benefit your points are valued at - 2 to 3 times the travel services redemption rate so you get maximum value towards the cost of your hotel booking.

### THE CLUB® SELECT<sup>SM\*\*\*</sup>

Enjoy a wide variety of 7-night stays at destinations you will love when booking with THE Club® Select<sup>SM</sup> . You'll want to explore anywhere from ocean getaways and mountain retreats to city center visits and everywhere in between. You can book these exclusive destinations either with your points or at discounted cash rates.

\* Please note reservations are 'by request' only. After requesting your week, one of your customer service specialists will get back with you in 2-3 business days to advise of availability. After successful verification, the reservation is final. The member is required for check-in, alternate guests are ineligible for check-in. There may be all-inclusive or additional resort fees required, please view ALL details about the resort before requesting your week.

\*\* The fixed points redemption value that can be applied towards a Diamond Luxury Hotels booking is dependent upon your Loyalty tier level. Please see page 23 for details. Full terms and conditions are available on [DiamondResorts.com](http://DiamondResorts.com).

\*\*\* Please note that THE Club® Select<sup>SM</sup> program name will be changed to THE Club Combinations<sup>SM</sup> in 2016. Cancellations made prior to 7 days of arrival date are charged the price of a one night stay. Cancellations made within 7 days of arrival date are refunded 50% of total reservation amount. Cancellations made 3 days of arrival date are not refunded any amount – the entire amount is forfeited. Refunds are not awarded for no-shows or early checkouts.



# GLOBAL CLUB EXPERIENCE EVENTS

Club Experience Events are created exclusively for members of THE Club®. They are a great opportunity for you to experience a Diamond resort with the quality you are accustomed to, while discovering the history and culture of the area and building friendships with members of THE Club® from all over the world! These 5-6 day events offer transportation, entry to all attractions visited, special entertainment and dedicated event hosts.

## EXPERIENCE SPAIN

**DEPARTS: APRIL 23, 2016**

Join us on our new Club Experience Event for 2016 to Costa del Sol in Spain! With our Los Amigos Beach Club resort making the perfect base, we take you on a journey to discover the hidden gems that this picturesque area of Spain has to offer. With charming local towns and villages, rich cultural heritage, delicious food and a warm welcome from the locals, this new experience event from THE Club® will make you fall in love with and uncover the true beauty of Costa del Sol.

### EXPERIENCE SPAIN INCLUDES:

- Daily transportation for all excursions
- Tours to Granada, Ronda, Puerto Banus, Malaga, Picasso Museum, a Flamenco dinner and more!
- 6-night stay at Los Amigos Beach Club
- Food Pack in Room plus 1 breakfast, 3 lunches, 1 evening meal
- Scheduled Arrival and Departure airport transfers to and from the resort

**Optional** Experience More of Spain with a 3-night Madrid extension

## EXPERIENCE IRELAND

**DEPARTS: JULY 23, 2016 AND SEPTEMBER 17, 2016**

Travel across the water and immerse yourself in the lush green scenery and charm of the Irish as you escape to the Emerald Isle for our 2016 Club Experience Event. Staying at the East Clare Golf Village, we invite you to join us for six days of exploring what this beautiful part of Ireland has to offer. Extend your stay and continue your Irish journey to the fair city of Dublin, where a stop at the Guinness Storehouse and kissing the Blarney Stone is an absolute must for everyone!

### EXPERIENCE IRELAND INCLUDES

- Transportation to and from Shannon Airport on designated days, plus daily transportation for all excursions
- All scheduled excursion entry fees
- 6-night stay at East Clare Golf Village
- Food pack in room, plus 3 full evening meals
- 1 round of golf per person
- A private concert at St. Cronan's
- A boat ride on the River Shannon
- Medieval banquet at Knappague Castle
- Visit the breathtaking Cliffs of Moher

**Optional** Experience More of Ireland with a 3-night Dublin extension



## EXPERIENCE THE UK LAKE DISTRICT AND BEYOND

### DEPARTS: SEPTEMBER 10, 2016

Known for its stunning natural beauty and breathtaking landscapes, the UK's Lake District is ultimately one of the most stunning places in the world. With our Pine Lake Resort sitting on the doorstep of this natural wonder, it is the perfect place for our September 2016 Club Experience Event. We invite you to join your fellow members as we take you on a journey to visit the highlights of Northern England where the Lakeland scenery will leave you with everlasting picture-postcard memories.

### EXPERIENCE THE LAKE DISTRICT INCLUDES:

- Daily transportation for all excursions
- All scheduled excursion entry fees
- 6-night stay at Pine Lake Resort
- Food pack in room plus 2 evening meals
- Lake cruise
- Follow Hadrian's Wall
- Explore the Yorkshire Dales
- Visit Beatrix Potter's Countryside

**Optional** Extend your Lake District adventure on our Essential Scotland Member Escorted Journey.

If you would like to extend your exploration of the UK, our Member Escorted Journey, Essential Scotland, will begin on the day of departure of this Club Event (September 16, 2016).

### FOR MORE INFORMATION

For full itinerary details log in at [DiamondResorts.com](http://DiamondResorts.com) and go to My Community > Club Experience Events

Diamond Resorts International Club, Inc., its parents, sister companies, (collectively "Diamond"), makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. These travel services are arranged on your behalf, with the relevant supplier. Diamond does not accept any liability for any aspects of the travel arrangements booked by you.



## MEMBER ESCORTED JOURNEYS

Member Escorted Journeys are organized touring vacations that take you and your fellow members to some of the most iconic destinations around the world, giving you the opportunity to experience the country's people, culture, traditions and highlights. From searching for 'The Big 5' on a Kenyan Safari, walking on the 'Great Wall' in China, gazing at the exotic colours of the sun set over the Taj Mahal in India to wrapping up warm in the frozen fjords of Norway to see the Northern Lights; THE Club® at Diamond Resorts International® has made it safe and convenient for you to explore the world with no need to worry about where to stay, how to get there, and what to see and do; this will be all arranged for you to ensure you enjoy a hassle-free vacation and provide you with memories and new friendships that will last a lifetime.

Book your place today on a Member Escorted Journey in 2016/2017 and start ticking something off your Bucket List!

### 2016

- **The Grand Safari of Kenya** January 19, 2016
- **Discover New Zealand** February 12, 2016 (Sold Out)
- **Northern Lights in Norway** February 25, 2016
- **The Grand Tour of South Africa** March 7, 2016 (Sold Out)
- **Mysteries of Sri Lanka** April 13, 2016
- **Classic Peru** May 14, 2016
- **Italy: Rome, Bays of Naples and Salerno** May 25, 2016
- **Paris and Bordeaux River Cruise** (Gold and Platinum Only) August 24, 2016
- **Essential Scotland** September 16, 2016
- **The Grand Safari of Kenya** September 26, 2016
- **Tour Vietnam and Cambodia** October 22, 2016
- **Highlights of China and Hong Kong** October 29, 2016
- **European Christmas Markets Cruise** December 5, 2016

### 2017

- **The Grand Safari of Kenya** January 18, 2017
- **Discover New Zealand** February 12, 2017
- **The Grand Tour of South Africa** March 6, 2017
- **Wonders of Borneo** March 25, 2017
- **Discover the beauty of Panama** May 7, 2017
- **The Best of Brazil** September 10, 2017
- **Treasures of India** October 7, 2017

More 2017 Member Escorted Journeys itineraries will be available soon.

## MEMBER TESTIMONIALS-SHARING THEIR JOURNEY

### WADE AND JEANNIE WHO JOINED THE JAPAN TOUR IN MARCH 2015

Thank you for a trip of a lifetime! But then, it seems that any escorted journeys we take with Diamond Resorts and The Big Journey Company may fall into that category! We have always enjoyed cruises as they provide a stress free experience...there are no worries about language barriers or transporting luggage, they offer guided tours and you are surrounded by people that may become lifelong friends...

Diamond's Member Escorted Journeys with their travel partner, The Big Journey Company, offers all that AND so much more with the opportunity to utilize our points in the way we like to travel. We are not stuck in one place for a long stay (unless it is on a beach!) and you are able to see so much more of a country!! We were unable to utilize all of our points until this opportunity to go on a Member Escorted Journey came around. Now we feel that we have many choices and know we will be taken care of in style!!

### STEVE AND JULIE - UK SILVER MEMBERS

I'd always planned on doing something special for my 50th Birthday but struggled to come up with original ideas befitting the anticipated personal expectation of making it truly memorable. Having been on a number of excellent Member Escorted Journeys in the past so I decided to log on to DiamondResorts.com and look for options. I noticed The Grand European River Cruise was scheduled for July 2015 and that it would take my wife and I to places we'd never been before and would serve perfectly to mark my milestone birthday on foreign soil. It ticked the all the boxes for being different and perfect!

It goes without saying that this holiday was one of the best vacations of my life and having the ship's crew sing happy birthday to me on my big day was the ultimate icing on my very memorable birthday cake!

#### FOR MORE INFORMATION

For full itinerary and pricing details log in at DiamondResorts.com and go to My Benefits > Travel > Member Escorted Journeys. A 75% deposit is required from you if you wish to redeem points from the following usage year. Please see Borrowing Points on page 9 for further details.

The above Member Escorted Journeys are operated by The Big Journey Company Limited registered in England No: 6532140. The Big Journey Company Limited is a member of The Travel Trust Association member number U5675 and holds an Air Travel Organizer's License number T7282.

Diamond Resorts International Club, Inc., its affiliates, and subsidiaries (collectively "Diamond"), makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. These travel services are arranged on your behalf with the relevant supplier. Diamond does not accept any liability for any aspects of the travel arrangements booked by you.



## MEMBER GUIDED TOURS

Enjoy a U.S. City Break to New Orleans, San Francisco or New York in 2016 & 2017 or perhaps you may want to join a guided tour and discover The Wonders of South America, or maybe go down under for 3 weeks to Explore Australia or perhaps uncover the natural beauty of eco-friendly Costa Rica! Enjoy The Islands of New England, see The Best of Eastern Canada or soak up the beauty of The Italian Lakes, Venice and a Greek Islands Cruise... the choice is yours and all available to you with our partner in travel, Collette Worldwide Holidays.

- **The Wonders of South America** September 15, 2016 & March 30, 2017
- **Italian Lakes, Greek Islands & Venice** September 15, 2016
- **San Francisco City Break** October 9, 2016
- **Islands of New England** October 18, 2016
- **Costa Rica: A World of Nature** November 6, 2016, February 26, 2017 and March 19, 2017
- **Christmas City Break in New York** December 12, 2016
- **Exploring Australia** February 5, 2017
- **New Orleans City Break** March 27, 2017
- **New York City Break** April 20, 2017
- **The Best of Eastern Canada** April 23, 2017
- **Canada's Winter Wonderland** December 5, 2016 & February 9, 2017

### FOR MORE INFORMATION

For full itinerary details log in at [DiamondResorts.com](http://DiamondResorts.com) and go to My Benefits > Travel > Member Guided Tours.

The above Member Guided Tours are operated by Adventures Unlimited Inc trading as Collette Worldwide Holidays. 162 Middle St., Pawtucket, Rhode Island 02860, USA. These tours may not be exclusive to Diamond Resorts International® members.

Diamond Resorts International Club, Inc., its parents, sister companies, (collectively "Diamond"), makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. These travel services are arranged on your behalf, with the relevant supplier. Diamond does not accept any liability for any aspects of the travel arrangements booked by you.

# MEMBER ADVENTURES

Experience the cultural wonders, exotic destinations, and spectacular scenery. Member Adventures delivers unforgettable travel experiences whether you want to embark on a solo adventure or perhaps gift to friends or family members. Go places you have only dreamed of and partake in activities you have never before tried. Each adventure is filled with thrills, rich culture, famous sights, fun activities, wildlife encounters and so much more. Every day is meticulously planned to provide a stress free time for connecting with your friends and family. Make real discoveries and create the memories of a lifetime.

## 2016 MEMBER ADVENTURES

- **Canadian Wilderness Adventure: Grizzly Bear discovery and Vancouver City** August 28, 2016 (Sold Out) & September 19, 2016
- **Climb Mount Kilimanjaro** October 7, 2016
- **Walking the Great Wall of China** October 21, 2016
- **Discover Antarctica and the South Atlantic** October 28, 2016

More 2017 Member Adventures itineraries will be available soon.

### FOR MORE INFORMATION

For full itinerary details log in at [DiamondResorts.com](http://DiamondResorts.com) and go to My Benefits > Travel > Member Adventures.

The above Member Adventures are operated by The Big Journey Company Limited registered in England No: 6532140. The Big Journey Company Limited is a member of The Travel Trust Association member number U5675 and holds an Air Travel Organizer's License number T7282.

Diamond Resorts International Club, Inc., its affiliates, and subsidiaries (collectively "Diamond"), makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. These travel services are arranged on your behalf with the relevant supplier. Diamond does not accept any liability for any aspects of the travel arrangements booked by you.



# RENT A HARLEY-DAVIDSON®

## LOOKING FOR A LITTLE FUN AND WANT TO EXPERIENCE SOMETHING NEW AND EXCITING WHEN VISITING LAS VEGAS?

Get out on the open road riding one of the latest Harley-Davidson® bikes and explore Las Vegas and Southern Nevada like never before! Get ready to cruise along the strip, wind through the mountains or ride across the desert and experience the ultimate riding adventure in Las Vegas with the only Authorized Harley Davidson Rental company in Las Vegas - Harley-Davidson® 'Rent a Harley'.

Exclusively for members of THE Club®, receive a 20% discount off all daily/weekly rentals and also a further 10% discount off Harley Davidson non-sale merchandise. It's easy. Reserve your bike rental in advance and show your Membership Card upon collection to receive the discount. To purchase merchandise; visit the Harley Davidson location opposite the 'Welcome to Las Vegas' sign!

### FOR MORE INFORMATION

For more details on how to reserve your bike, log in to your accounts and go to My Benefits > Travel > Rent a Harley in Las Vegas

To reserve your Harley or to make an inquiry

- Call U.S.: 1.855.342.7802 or
- E-mail: Rentals3@LVHD.com.

### TERMS:

- Discounts for bike rentals and merchandise are only available through our approved vendor LAS VEGAS HARLEY-DAVIDSON located at: 5191 S. Las Vegas Blvd., Las Vegas, NV 89119
- Must be 25 years of age or older
- Must have a valid motorcycle operator's license
- Must possess the skills, knowledge, and ability to operate a heavyweight motorcycle
- Must have a major credit card to hold a \$1,000 deposit
- Operator and passenger must wear proper riding gear i.e., pants and closed toe and heel shoes. No Shorts, no flip-flops, no sandals
- All rates include 200 miles free per day
- Helmets and rain suits available upon request, additional coverage is available
- 4-hour rentals are now available, please inquire
- Motorcycle models and availability is subject to change without notice



## BOOK YOUR CAR

### LOOKING TO RENT AN AUTOMOBILE FOR AN UPCOMING VACATION

Whether you need an automobile for driving in the city, to explore the winding roads of the countryside, or to take a cross-country road trip, choose from locations in more than 30 countries around the world.

Members of THE Club® will receive preferred partner pricing offering instant savings off daily, weekly and monthly rentals. The extensive selection of destinations and vehicles offered ensures you access to the vehicle you need, when you want and where you want, depending upon availability.

#### FOR MORE INFORMATION

To book your car, log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on Book Your Car under My Benefits.



## AMERICA THE BEAUTIFUL RECREATION PASSES



### THE NATIONAL PARKS AND FEDERAL RECREATIONAL LANDS ANNUAL PASS

Learn, explore, discover and simply have fun in nature. America the Beautiful - The National Parks and Federal Recreational Lands Annual Pass is a great way to enjoy America the beautiful. Members of THE Club® at Diamond Resorts International® can enjoy unlimited 12 month access to over 2,000 U.S. National Parks and Federal Recreation Areas. America the Beautiful: The National Parks and Federal Recreational Lands Annual Pass covers entrance fees or standard amenity fees at sites managed by USDA FS, NPS, USFWS, BLM and Reclamation.

Make your next family getaway a visit to The Great Smokey Mountains while staying at Bent Creek Golf Village in Tennessee, Grand Teton or Yellowstone National Parks while staying at Teton Club in Wyoming and Petrified Forest or the Grand Canyon while staying at any of the Sedona destinations.

This is popular gift for hikers, campers, and outdoor enthusiasts. Each pass is 1,500 points plus shipping and handling fee.

#### FOR MORE INFORMATION

Log in to your member account on [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under Travel to redeem your points or call member services.

## DESTINATION GUIDES

### VACATION PLANNING AT YOUR FINGERTIPS!

Complimentary, printable guides are available for your favorite Diamond Resorts destinations.

Click on "Locations" at [DiamondResorts.com](http://DiamondResorts.com), choose your resort destination, and then "Destination Guides". You can view all of the local attractions, events, restaurants and areas of interest. Click "Download PDF" to print, save or take along!



## RV PARK OUTDOORS

### DO YOU WANT TO EXPERIENCE THE SCENIC OUTDOORS, NESTLED BY THE CAMPFIRE AND SLEEP UNDER THE STARS?

THE Club® at Diamond Resorts International® has partnered with Passport America and Freedom Campground to offer RV enthusiasts and campers all the benefits of two memberships for one low price. You and your family can create lasting memories together on the open road. With your membership you will receive:

- 25-50% discount at participating RV Parks and Campgrounds in North America
- Complimentary Trip Routing
- Complimentary Passport America Smartphone App
- Personalized Travel Discount Card for Passport America and Freedom Campgrounds
- Camping Directory for Passport America and Freedom Campgrounds
- Complimentary online access to RV America Magazine
- Discount rates for MyRVMail.com
- 20% savings on water adventures, fishing, horseback riding and more all across America.
- Affiliate updates and information access online 24/7

#### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on Travel under My Benefits.

## LUGGAGE FORWARD

### YOUR SPORTING EQUIPMENT, MEDICAL EQUIPMENT OR HEAVY LUGGAGE CAN BE WAITING FOR YOU AT THE RESORT WITH LUGGAGE FORWARD

Luggage forward is a door-to-door luggage delivery service that can alleviate waits at the baggage carousels. Shipping your luggage ahead provides total travel convenience and peace of mind. Luggage Forward offers a range of specialized options to more than 200 countries worldwide and even directly to cruise ships. Pack as much as you want for your next vacation and be able to enjoy the journey as much as the destination.

Members of THE Club® at Diamond Resorts International® receive 10% off Express (next day service) and 5% off all other services.

Silver, Gold and Platinum Loyalty members receive 15% off Express (next day service) and 10% off all other services.

#### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under Travel. You can enter your destination and get an instant price quote online, or call 1.866.416.7447 in the U.S. or +001.617.482.1100 internationally.

# IMPORTANT INFORMATION

## FOR ALL POINTS REDEMPTION BENEFITS

Your account must be current with maintenance fees paid and no outstanding balance to participate in THE Club® member benefit program. Points may be redeemed for Flights, Cruise and Travel Services booked and redeemed from January 1 until March 31 for Standard members, May 31 for Silver members, July 31 for Gold members and September 30 for Platinum members. The redemption value of points as quoted is valid until December 31 and is then subject to review. After July 1, points can only be redeemed from your next year's allocation. Members may exchange from 2,500 up to their annual allotment for any combination of benefits unless otherwise noted. For travel services and other member benefits there is a non-refundable member benefit processing fee of \$47 for Standard members, \$37 for Silver and \$27 for Gold. Platinum members receive complimentary processing except in the case of Fee Payment benefit. For Cruise bookings, there is a non-refundable reservation fee of \$100 per stateroom booked for Standard members, \$75 for Silver members and \$50 for Gold members in lieu of member benefit processing fee. Platinum members receive complimentary processing. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees associated with the item are the responsibility of the purchaser. Diamond Resorts International® retains the unilateral right to cancel or amend any offer in this member benefits program at any time. THE Club® Select<sup>SM</sup>, THE Sampler<sup>SM</sup> points and Diamond Bonus Points are not applicable.

## IN ADDITION, YOU NEED TO KNOW

### RENT A HARLEY DAVIDSON

A valid motorcycle license is required in order to rent a motorcycle. For further details, please call 1.855.342.7802 or e-mail Rentals3@LVHD.com. Amendments to your rental is at the discretion of the vendor.

### MEMBER ESCORTED JOURNEYS AND ADVENTURES

A 75% deposit is required if borrowing points from following usage year. Prices are quoted per person based on two adults sharing a double room. The Big Journey Company reserves the right to amend the price should the exchange rate fluctuate by more than 2%. Big Journey Company requires that all cancellation of bookings must be notified in writing to Marron Bank, Branthwaite, Cumbria, CA14 4SZ or by e-mail to info@thebigjourneycompany.com. Based on the date of receipt of written notification.

In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you will be governed by the rules and regulations of THE Club®. The proportion of

monetary purchase that will be refunded is governed by the Terms and Conditions of the vendor as follows:

- More than 90 days prior to departure: Loss of Deposit and any additional costs paid in advance by The Company.
- Less than 90 days prior to departure: 100% loss.

### AIR MILES

You must specify a valid AAdvantage®, RapidRewards®, Hawaiian Miles, Flying Club, EarlyReturns®, Flying Blue or MileagePlus account number and name of Air Miles account holder in order to exchange points for airline miles. Airlines reserve the right to change the program at anytime without notice; program rules and conditions apply. For complete information and/or to enroll, visit [www.aa.com](http://www.aa.com), [www.southwest.com](http://www.southwest.com), [www.hawaiianairlines.com](http://www.hawaiianairlines.com), [www.virgin-atlantic.com](http://www.virgin-atlantic.com), [www.flyfrontier.com](http://www.flyfrontier.com), [www.airfrance.com](http://www.airfrance.com), [www.united.com](http://www.united.com).

### AMERICA THE BEAUTIFUL RECREATION PASSES

Valid for one full year from month of purchase. Provides entrance or access to pass holder and accompanying passengers in a single private, non-commercial vehicle at federally operated recreation sites across the country. Covers the pass holder and three (3) accompanying adults, age 16 and older, at sites where per person entrance fees are charged. No entry fee for children 15 and under. Photo identification may be required to verify ownership. Passes are non-refundable, non-transferable, and cannot be replaced if lost or stolen. Fees vary widely across the thousands of federal recreation sites. Please contact specific sites directly for information on what is or is not covered. The annual pass offered on this website is one of several options. If you are 62 or older, or receive disability benefits, you may be eligible for the Senior Access Pass. You can contact your local federal recreation site or visit your federal recreation web page for more information. Diamond Resorts International® is an authorized reseller of the America the Beautiful—The National Parks and Federal Recreational Lands Annual Pass. The U.S. government does not endorse other products or services sold by Diamond Resorts International® nor imply that Diamond Resorts' work or products are superior to any other retailer. Retail value of pass is \$80.00. There is a shipping and handling fee of \$10.00. Pass will be sent USPS within 5 days of purchase, please allow ample post time for receipt.

### MEMBER GUIDED TOURS\*

Prices are quoted per person based on two adults sharing a double room. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you will be governed by the rules and regulations of THE Club®. The proportion of monetary purchase that will be refunded is governed by the Terms and Conditions of the vendor, Collette Worldwide Holiday.

Member Guided Tours is operated by Adventures Unlimited Inc., trading as Collette Worldwide Holidays. Registered in England No:BR003101 of Unit 11, Brook Business Centre, Cowley Mill Road, Uxbridge, Middlesex UB8 2FX, United Kingdom This air holiday package is ATOL protected, ATOL number is ATOL 4832. These tours may not be exclusive to Diamond Resorts International® members.





## HOME & LIFESTYLE MEMBER BENEFITS

Exclusive Club products for your home, and special offers and benefits that fit your lifestyle!

- Discover My Diamond
- Serta “This Could Be Home” Program
- Diamond aStore
- Free Pharmacy Discount Card
- Dell
- 1-800-Flowers and 1-800-Baskets
- Player’s Pass Golf Advantage
- Great American Days
- Golf Card® International
- Important Information





## DISCOVER MY DIAMOND

Your bedroom should be a place of rest and relaxation. Members of THE Club® at Diamond Resorts International® can enjoy these luxurious amenities of Diamond Resorts International® accommodations at home or give loved ones the gift of luxury! Transform your bedding with high quality sheets, duvet and indulge in the new comfort pillows. Stock your bath with soft, absorbent and fluffy towels. Create your own home retreat today.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under Home and Lifestyle.

This benefit is available for ONLINE purchase at [DiamondResorts.com](http://DiamondResorts.com) or you can call 1.877.697.6235.

## SERTA “THIS COULD BE HOME” PROGRAM

Did you get a great night's sleep while staying at one of our managed Diamond Resorts International® resorts? Diamond Resorts International® guest rooms are furnished with premium Serta mattress sets designed exclusively for Diamond Resorts International®. Now members of THE Club® have the opportunity to purchase this set not sold in retail stores. You can now experience that same luxurious resort accommodation right in your own home.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on “Club Partners” and the Serta logo for further details on how to order.

## DIAMOND aSTORE

Diamond Resorts International® has compiled a selection of travel guides for purchase within the Diamond Resorts International® aStore to take along on your trip. The travel guides contain travel advice, tips and destination information. In addition you will also have insider advice on the best travel experiences, such as walking trails and best beaches, where to find the best shopping, best dining and meals, maps, plus tips for navigating lovely but less-traveled corners and much more.

For 2016, we are expanding the Diamond aStore to offer products that you may find essential additions to your travel, home and lifestyle experiences.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under “Home and Lifestyle”.

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).





# FREE PHARMACY DISCOUNT CARD

Whether you are insured, under-insured or un-insured, everyone saves! You and your family will be able to alleviate some of your out of pocket expenses when purchasing prescription medication. Simply present the free pharmacy discount card with your regular insurance card to the contracted pharmacist. Every time you fill a prescription, ask the pharmacist to compare the two purchase prices. The pharmacist selects whichever method of payment is cheapest. It's that easy.

## NO INSURANCE?

Take advantage of significant savings on the prescription drugs you need.

## HAVE INSURANCE?

This card can still save you money:

- On drugs not covered by your insurance formulary
- On experimental drugs
- Discounts using this card may be cheaper than your insurance co-pay

## BENEFITS FOR EVERYONE

- Available to use at over 60,000 providers nationwide
- 10% to 60% savings on most medications
- No health restrictions
- We encourage you to register your family and loved ones

## FOR MORE INFORMATION

To register for your Free Pharmacy Discount Card for yourself and for loved ones log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under "Home and Lifestyle".

This benefit is available for ONLINE registration only at [DiamondResorts.com](http://DiamondResorts.com).

# DELL



Diamond Resorts International® has partnered with Dell making it easier to shop for you and your loved ones. Member of THE Club® will be offered discount pricing on electronics and accessories. Be sure to visit the site again as new offers are added frequently.

## FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on Dell under Home and Lifestyle, or call 1.866.278.3504. Discounts and product selection vary.



## 1-800-FLOWERS AND 1-800-BASKETS

For more than 30 years, 1-800-FLOWERS.COM Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals; perfect for every occasion.

1-800-FLOWERS.COM offers the best of both worlds—exquisite, florist-designed arrangements, individually created by some of the world’s top floral artists and hand delivered the same day, and spectacular flowers shipped overnight “Fresh From Our Growers<sup>SM</sup>.”

If you’re looking for more than just a gift, then look to 1-800-BASKETS.com. They craft gift baskets with dedicated artistry, so you know the presentation will always be perfect. Whether classic or current, their gift baskets are a sensory experience, filled with high-quality gourmet foods, wines and even fresh fruit. At 1-800-BASKETS.com, they are passionate about connecting people through thoughtful gift giving.

Members receive a 15% discount on all purchases by using their exclusive Club discount code: DRZ



### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com), click on 1.800 under Home and Lifestyle to see the latest offers, or call 1.800.356.9377 and mention promotion code DRZ. Discounts and product selection vary.

## PLAYER’S PASS GOLF ADVANTAGE

Enjoy golf near your home or while on travel at one of the Diamond Resorts International® destinations. Members of THE Club® can now play more with discounts at over 2000 golf courses nationwide.

PlayersPass.com annual membership offers discounts on green fees with no confusing rules or restrictions. Play when you want, where you want at any participating courses with savings of 20-50% less than others are paying every time you golf, even on weekends. You can use up to four (4) discount coupons on each course offered. Your savings will pay for your membership after one round! In addition, you will receive e-mail featuring exciting new course, discounts on golf accessories and last minute specials of up to 70% off.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under “Home and Lifestyle”. Pricing is based on membership level.

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).

# GREAT AMERICAN DAYS



## BROADEN YOUR HORIZONS AND TRY SOMETHING NEW

From culinary tours to dinner cruises, exotic car driving to spa days, you'll find a wide variety of America's most exciting experience gifts and adventures for everyone. Great American Days has more than 6,000 amazing experiences for every budget, taste and occasion. Give the experience of a lifetime to you and your loved one!

This is a fantastic option for gift giving- instead of a gift, give an experience!

- **Bronze package:** 2,500 points provides a \$200 Freedom Pass Gift Card
- **Silver package:** 3,500 points provides a \$250 Freedom Pass Gift Card
- **Gold package:** 7,000 points provides a \$500 Freedom Pass Gift Card
- **Platinum package:** 14,000 points provides a \$1,000 Freedom Pass Gift Card

Members of THE Club® at Diamond Resorts International® can use points to purchase Freedom Certificates valued from \$200-\$1,000. Freedom Certificates can be redeemed online for any experience, or multiple experiences, across the United States such as but not limited to:

### AIRBORNE

- Flying Lessons
- Scenic Flights
- Hot Air Balloon Flights
- Helicopters
- Jet Fighter
- Hang Gliding and Paragliding
- Skydiving

### WATER

- Scenic Cruises
- Surfing and Kite Surfing
- Boating and Sailing
- White Water Rafting
- Canoes and Kayaking
- Marine Encounter
- Fishing
- Snorkeling and Scuba Diving

### DRIVING

- Exotic Cars
- Indy Cars
- Formula Racing
- Motorsports
- Classic Cars
- Drag Racing
- Off-Road Driving
- Motor Bike

### OUTDOOR AND ADRENALINE

- Rock Climbing and Abseiling
- Paintballing
- Bungee and Zipline
- Extreme Sports
- Rodeo
- Horse Riding
- Caving and Canyoning

### SPA AND WELL BEING

- Day Spas
- Get Away Spas
- Yoga, Meditation and Pilates
- Photo Shoots

### WINE AND GOURMET

- Brewery and Beer
- Cooking Schools
- Gourmet Tours
- Wine Education
- Wine Tours

### LEARNING AND DISCOVERY

- Dance and Music
- Learn a Sport
- Arts and Crafts
- Cultural Tours

### VENUES AND ATTRACTIONS

- Zoos and Wildlife
- Aquariums
- Shows
- Entertainment

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under "Home and Lifestyle".

# GOLF CARD® INTERNATIONAL

Golf Card® International offers members of THE Club® an annual deluxe membership that includes access to the official USGA Handicap card as well as the Golf GPS Smartphone app to help improve your game at any of the participating golf courses across North America. Whether you are an avid golfer, or learning to play, this is perfect for anyone who enjoys the game of golf whenever and wherever. Tee it up at one of the courses, sink a putt on the green and start perfecting your swing.

## ANNUAL MEMBERSHIP OFFERS:

- Preferred rates on greens and cart fees at any of the participating golf courses across North America
- Official USGA Handicap Index®
- Golf GPS Smartphone App
- Annual subscription to Golf Digest
- Golf Player Membership Card
- 10% Discount on over 4,000 golf products, equipment and more
- Social network, directory and Swing tips

## FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under “Home and Lifestyle”.

# IMPORTANT INFORMATION

## FOR ALL POINTS REDEMPTION BENEFITS:

Your account must be current with maintenance fees paid and no outstanding balance to participate in THE Club® exchange member benefit program. After July 1, points can only be redeemed from your next year's allocation. Members may exchange from 2,500 up to their annual allotment for any combination of benefits unless otherwise noted. There is a non-refundable processing fee of \$47 for Standard members, \$37 for Silver and \$27 for Gold. Platinum members receive FREE processing for member benefits. Redeem online at [DiamondResorts.com](http://DiamondResorts.com) and receive discounted processing fees. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees associated with the item are the responsibility of the purchaser.

Diamond Resorts International® retains the unilateral right to cancel or amend any offer in this member benefits program at any time.

Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers.

THE Club® Select<sup>SM</sup>, THE Sampler<sup>SM</sup> points and Diamond Bonus Points are not applicable.



## MONEY MATTERS MEMBER BENEFITS

These exclusive Club products protect you and your family whether traveling or at home.

- Reservation Protection Plans
- Legal Protection Plan
- LegalZoom
- Quorum Savings





# RESERVATION PROTECTION PLANS

## AS YOU ARE PREPARING FOR YOUR VACATION, WHAT IF:

- You have an unexpected family or work emergency?
- Your flights are canceled?
- Weather interferes with your travel plans?

You have the ability to safeguard your points in case the unexpected happens prohibiting you from vacationing for whatever reason. Purchasing a Reservation Protection Plan will ensure a 100% reimbursement of the points charged should you need to cancel for any reason, up to 24 hours prior to your arrival date.

Take advantage of a Reservation Protection Plan that's right for you!

### NEW: ANNUAL RESERVATION PROTECTION PLAN\*

Protect your points for 365 days with the new Annual Reservation Protection Plan, a better value if you vacation with us multiple times per year. Vacations booked during the 365 days after the purchase of the plan are protected, irrespective of your arrival date.

### RESERVATION PROTECTION PLAN (SINGLE STAY)\*

Protect your points on a single stay with our previously offered, Reservation Protection Plan (Single Stay), ideal for you if you travel with us once or twice per year.

\* This benefit is non-refundable and non-transferable. Pricing is dependent upon your recognition level. Points used for The Sampler®, THE Club® Select®, THE Club Combinations®, Diamond Dream Holidays, Member Adventures, Member Escorted Journeys, Member Guided Tours, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection®, Diamond Luxury Sports, Diamond Instant Getaways, Global Club Events bookings and exchanges are not eligible for the Reservation Protection Plan.

## LEGAL PROTECTION PLAN

The Legal Protection Plan provides affordable access to local attorneys in any U.S. Diamond Resorts International® destination during the term of your travel reservation for:

- Advice and consultations on an unlimited number of personal legal matters that arise during your travel
- Traffic ticket defense
- Identity theft defense
- Power of attorney for childcare, financial or healthcare

This plan covers THE Club® member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under "Money Matters" for further details.

Members may add this benefit to any reservation at the time of booking.



## LEGALZOOM

LegalZoom is America's leading online legal document preparation service. From incorporations to last wills, LegalZoom makes it easy and affordable to take care of a variety of common legal matters. Along with quality legal documents, customers enjoy free attorney referrals, a 24-hour online legal education center and a range of complimentary business resources.

Members receive \$15 off any LegalZoom.com product by using discount code: THECLUB.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on "Club Partners" and the Legalzoom logo.

This benefit is available for ONLINE purchase only at [DiamondResorts.com](http://DiamondResorts.com).



## QUORUM SAVINGS

Members of THE Club® at Diamond Resorts International® now have access to an exclusive, high-yield, liquid savings account from Quorum Federal Credit Union. Quorum Federal Credit Union belongs to a network of credit unions across the country. Visit their website to see where you may be able to transact locally as well as online.

- 1.00% annual percentage yield\*
- No minimum balance
- Easy access to your money with no penalties
- Insured to at least \$250,000 by the NCUA

\* Annual percentage yield in effect as of 04/08/15 and subject to change.

### FOR MORE INFORMATION

Log in to the Member Area at [DiamondResorts.com](http://DiamondResorts.com) and click on this benefit under "Money Matters".







## CLUB COMMUNITY

Belonging to THE Club® at Diamond Resorts International® means you belong to a global community.

- World Discovery Kids Club™
- The Diamond Kitchen
- Club Solo
- Be Social
- Community Initiatives
- Club Communications
- Friends & Family Referrals
- Our Partners





## WORLD DISCOVERY KIDS CLUB™

World Discovery Kids Club™ is an annual subscription membership that offers a fun way for children ages 5+ to learn about different countries and cultures through stories, games, activities and crafts delivered to their home each month in a uniquely “Diamond” way. You can choose when you would like the subscription to begin, making it a perfect gift for holidays or special occasions!

You (and the adult in the home if applicable) will share in their adventure with monthly emails. You will receive advance notice of what is included in the month’s delivery, and additional travel tips, fun facts and recipes related to the featured country. We will even tell you the destinations choices available to plan a family vacation.

### WORLD DISCOVERY KIDS CLUB™ MEMBERS RECEIVE:

- Their own, wall-sized world map to track the countries they learn about, access to fun online learning games, a vacation journal for their own travel, a disposable Kids Club camera and much more.
- Each month they receive a delivery pack in the mail featuring a new country. The packs include World Discovery Collectible cards with information about the countries recipes, landmarks, currency, language, fun facts and more. There are new online games each month, crafts, activities and souvenirs. They will learn about 11 new countries across the world in their annual subscription.
- A subscription to National Geographic Kids® Magazine -10 issues delivered throughout the year.
- Special advantages at U.S. Diamond Resorts – including; a goodie bag, VIP advantages and discounts on crafts, family activities and attractions.

### FOR MORE INFORMATION

To learn more log in to your Member Area at [DiamondResorts.com](http://DiamondResorts.com), and click on World Discovery Kids Club™ under My Community.

# THE DIAMOND KITCHEN

We are pleased to introduce our Diamond social media recipes on Facebook and invite your friends and your family to post, view and share your favorite recipes with us! From delectable appetizers to sumptuous entrees, we hope that each featured recipe will inspire you to cook delicious homemade meals while on vacation holiday with Diamond.

## DESTINATION RECIPES BY OUR MEMBERS, OWNERS, AND GUEST

Dining out is not always possible while on vacation and sometimes you may simply want a warm meal in the privacy of your accommodation. The Diamond Kitchen helps to make dining in possible. Our members, owners and guests can share what they have cooked while vacationing at our Diamond Resorts International® locations, or they can browse to find some tasty ideas to try on their own.

### Here's a Recipe Shared by Helena, our Guest:

#### CREAMY CROCK POT CHICKEN

- 1 lb boneless skinless chicken breast
- salt/pepper
- 1 10 oz can cream of mushroom soup
- 5 medium red potatoes
- 1 10 oz can cream of chicken soup
- 4 whole carrots

DIRECTIONS: With skin on, quarter red potatoes. Peel and cut the carrots into 1 in long pieces. Place in the bottom of the crock pot. Place the chicken on top of vegetables. In a separate bowl, mix cream of mushroom and cream of chicken soup together. Pour the mixture over the chicken, salt/pepper to taste and turn crock pot on low. Cook on low for 6 hours, serve and enjoy!

## WORLD DISCOVERY KIDS CLUB™ RECIPES

For those with kids, we have a special World Discovery Kids Club™ recipe page featuring fun recipes from different countries around the world. These include recipes that are easy enough for kids to make, as well as delicious meals you can make for your family and friends to enjoy. World Discovery Kids Club™ members get an easy to make "Kid Chef" recipe each month, from each country, they learn about that, they can prepare on their own (with some adult supervision) as part of their monthly mailed packs to help encourage world cultural learning! THE Club® member that subscribed the child to World Discovery Kids Club™ also gets an adult, but child-friendly recipe from that country each month as part of their own monthly e-mail pack. We hope you enjoy these World Discovery Kids Club™ recipes that are listed under each country. To browse, click on the appropriate country above.

### Here's a World Discovery Kids Club™ Recipe shared:

#### HALLOWEEN - APPLE MONSTER

- 2 green apples, each quartered
- peanut, almond or sunflower butter
- 32 sunflower seeds
- bag of mini Oreo cookies or white or colored Necco wafers
- 2-3 strawberries
- bag of mini chocolate M&M's

DIRECTIONS: Cut the middles out of each quarter of the apple to create a mouth. Coat the inside of the cut gap with a filling of whatever "butter" you choose. Place 4 sunflower seeds on the top of the "mouth" for the teeth. Place 1 sliced strawberry inside the mouth for the tongue. Use Necco wafers and "glue a mini M&M on it with the "butter", or split mini Oreos and place a mini M&M on the side with the cream for eyeballs. "Glue" each eye above the mouth with a dab of the "butter" to stick. Serve and enjoy!



## CLUB SOLO

Diamond Resorts International® Club Solo is an annual membership offered to Members of THE Club® developed to provide a range of benefits for members who vacation on their own on a regular basis. The annual fee for the Club Solo membership is \$245.

### SOME OF THE BENEFITS OF BEING A CLUB SOLO MEMBERS INCLUDE:

- Exclusive Club Solo Member Escorted Journeys including Rome, Bays of Naples and Salerno - 25 May, 2016, Grand Safari of Kenya - 26 September, 2016 and Highlights of China & Hong Kong - 29 October, 2016.
- Join the Member escorted Journeys for Japan or China with no single supplements
- Join Club Events to Spain, Ireland or England's Lake District with no single supplements
- 5 Complimentary Reservation Protection Plans on studio accommodations
- Access to the Club Solo Member Forum offers you the ability to connect with other Club Solo members to share travel tips and experiences.
- 24 hour Emergency Helpline so when you are traveling solo, you are never alone!
- Points Discounts on Studio/Club Suite accommodations at Diamond Resorts International® managed Resorts

### FOR MORE INFORMATION

To learn more log into [DiamondResorts.com](http://DiamondResorts.com), click on "Club Solo" under My Community.

## BE SOCIAL

Join any of the Diamond Resorts International® social networks and become a part of the conversation. Be our fan on Facebook, send us a tweet, like us on Pinterest or become a follower and connect with fellow members, owners and guests while keeping up-to-date on all the latest Diamond news.

### FACEBOOK [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)

Find us on Facebook and discover all the latest postings, news and photo albums we have featured on our social media page. Send us a friend request, or a message, and we will be happy to chat with you; or post on our wall and begin a conversation with our other Facebook members.

### TWITTER [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)

Become a follower on Twitter to receive our latest tweets featuring exciting offers, destination highlights and travel tips, or be the first to hear about new resorts, affiliates and travel choices. Send us a tweet and tell us about your most recent vacation holiday with Diamond Resorts International®; we would love to hear all about your stay.

### PINTEREST [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)

Follow us on Pinterest and discover our many travel boards featuring pins of exciting highlights from destinations all over the world. Browse through our online album and repin some of the breathtaking imagery, international cuisine, area attractions, unique travel tips and more. Maybe even become inspired to start planning your next Diamond vacation holiday!

### FOURSQUARE [Foursquare.com](https://www.foursquare.com)

Check in on Foursquare when you arrive at your next vacation holiday destination and discover nearby venues, dining, entertainment, shopping and more.



# COMMUNITY INITIATIVES

## GO GREEN

At Diamond Resorts International®, we believe that each of us contributes an important role in the conservation and preservation of our world's precious natural resources. "Going Green" requires disciplined routines that develop into healthy habits.

## SAVE ELECTRICITY

Switch off unnecessary lights, air conditioning and other electrical appliances.

## SAVE WATER

By showering you use half as much water as a bath. Do not use the toilet as a wastepaper bin and do not leave the water running while shaving, brushing your teeth or washing up.

## PROTECT NATURE

Do not leave litter. Paper, metal and plastic are harmful to nature and do not biodegrade.

## RECYCLE

Please help us keep our resorts environmentally friendly by depositing separated rubbish in the designated areas. We appreciate your help keeping our resorts clean and protecting the environment by reducing, reusing and recycling.

**Together, we can truly make a difference.**

## VACATIONS FOR LIFE® SUMMER FAMILY FUN

Diamond Resorts International® increasingly popular Olympic-inspired event, Vacations for Life® Summer Family Fun, takes place during the summer at all U.S. and Europe managed properties. Team members plan and deliver an action-packed summer of family entertainment with featured daily activities for all ages. Each week the resorts host an Opening Ceremony to announce the upcoming games and scheduled activities, from scavenger hunts, bingo games and water volleyball, to coloring contests, cannonball splash contests, resort trivia and more. The winners of each activity are honored at the Closing Ceremony and awarded gold, silver and bronze medals. The celebration features plenty of food, drinks, music and entertainment for everyone to enjoy.

## SUSTAINABILITY GARDENS

In order to become more environmentally conscious, many of our resorts are growing their own sustainable gardens featuring a variety of healthy, fresh fruits and vegetables.

The use of these gardens enhances the natural environment while benefiting the ecosystem and local economy. Minimal chemical pesticides and fertilizers are used during production and the installation of underground watering systems decreases water waste and eliminates runoff. Each garden boasts unique features and hosts an array of fresh produce native to the area while specific to the cultural cuisine and restaurant offerings. In addition to cooking benefits for the restaurants, the gardens have also proven useful as an educational tool for guests and children as they are allowed to tour the gardens, pick fresh ingredients and participate in cooking demos.



## CLUB COMMUNICATIONS

In our ongoing effort to provide you with the latest information, we invite you to explore [DiamondResorts.com](http://DiamondResorts.com):

### REGISTER

Register for your login credentials and maintain your profile with up-to-date contact details, including your current e-mail address.

### FIND ANSWERS

Find answers to many questions in the FAQ area. We have assembled commonly asked questions and online tutorials including information on booking windows, savings deadlines, accessing benefits and more for your easy reference.

### WHAT'S NEW

Visit "What's New" under "My Community" in the Member Area at [DiamondResorts.com](http://DiamondResorts.com) for the latest up-to-the minute notices on new resort choices, new benefits, Club Events notices and travel alerts.

### IMPORTANT REFERENCE MATERIALS AVAILABLE TO YOU

- Every year we publish the Annual Member Benefits Directory that provides important discovery information for the standard and new benefit offerings of THE Club®, and the associated redemption values and timelines.
- Additionally, we publish the Annual Global Reservations Directory that includes the points values and weeks charts for every resort within THE Club® resort portfolio—an absolute must for using your annual points allocation.
- If you would like a reference manual detailing many of the ways to manage your points and maximize your membership, the Membership Guide is an excellent reference.

All of these publications are available online at [DiamondResorts.com](http://DiamondResorts.com) under My Community on the Member Information page. They can also be provided via mail by special request.

### E-NEWSLETTERS IN YOUR INBOX

At the end of each calendar quarter (March, June, September and December) you will find an E-newsletter for members of THE Club® at Diamond Resorts International® in your e-mail. These newsletters contain information on the newest resort choices, the latest additions to your member benefits, information on upcoming vacation adventures such as escorted tours and Club Events, and special Club discounts and getaways.

## YOUR COMMUNICATION IS IMPORTANT

Delivering hospitality begins with listening to and understanding the desires of our members, owners and guests. Diamond Resorts International® remains diligent at every level of the company to maintain an open communication platform by reaching out with discussions and solutions to honor our commitment to providing every member, owner and guest with hassle-free, relaxing Vacations of a Lifetime™.

- Join the member forum on DiamondResorts.com to chat with other members and share your travel discoveries!
- Use Contact Us located in the Member Area on the right hand side of the web page to quickly locate phone, callback and chat options.
- At DiamondResorts.com, tell us your “preferences” under “My Account” on the Member home page so we may continue to offer new member benefits that will be of value to you! We have learned that 37% of you enjoy gardening, 19% are golfers, and 27% indicated that a cruise was one of their favorite forms of travel.
- If you are a Platinum member, you can chat online with our Platinum Services Team or request a convenient call back when you “Click to Chat” or “Click to Call” on each page when logged in at DiamondResorts.com.

## FRIENDS & FAMILY REFERRALS

Now your Friends & Family can enjoy the same benefits of THE Club® that you enjoy when they visit one of our premier resort destinations.

### YOU GIVE. THEY SAVE. YOU EARN.

You may be able to earn valuable rewards when Family and Friends that you refer, choose to take advantage of the membership that you enjoy by becoming members of THE Club®. Representatives are available for questions at 1.866.827.2845. Monday-Friday 10 a.m. - 7 p.m. Pacific time.

### EVENTS OF A LIFETIME\*\*

This new program offers special events for you to enjoy and “Bring-A-Friend” along to enjoy with you.

\* Depending on your state of residency.

\*\* Participation in this Program and receipt of rewards are limited to residents of states permitting owner referral rewards and may be prohibited or restricted in value as required by state law. Please contact a Representative to discuss your eligibility.

#### FOR MORE INFORMATION

Visit DiamondResorts.com and log in to your Member Area. Click on “Refer Friends & Family” under My Community to submit or track your referrals.

Terms and conditions apply.

# OUR PARTNERS

THE Club® and Diamond Resorts International® partners help us to fulfill our promise of branded service with quality products so our guests enjoy the highest levels of satisfaction and guarantee. The partners below either offer discounts, exclusive products/services or affords Diamond Resorts International® the ability to bring our members and guests the very best.

## THE CLUB® PARTNERS



## DIAMOND RESORTS INTERNATIONAL® PARTNERS



## NOTES

## NOTES



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INTERNATIONAL®

**Stay Vacationed.™**

**[DiamondResorts.com](http://DiamondResorts.com)**