

THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

NORTH AMERICA
ANNUAL MEMBER BENEFITS DIRECTORY
2017



VACATIONS FOR LIFE®

DIAMOND RESORTS
INTERNATIONAL®

Stay Vacationed.™



W E L C O M E

BIENVENIDO • BIENVENUE • BENVENUTO • WILLKOMMEN

BEM-VINDO • VELKOMMEN • VÄLKOMMEN

ДОБРО ПОЖАЛОВАТЬ • ДОБРЕ ДОШЛИ

ΚΑΛΩΣΟΡΙΣΜΑ • 歡迎 • 欢迎

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CONTACT INFORMATION

2017 HOURS OF OPERATION & HOLIDAY SCHEDULE

The call center will be closed on the following public holidays:

| | |
|-----------------------------|--|
| New Year's Day (Observed) | Monday, January 2, 2017 |
| Martin Luther King, Jr. Day | Monday, January 16, 2017 |
| President's Day | Monday, February 20, 2017 |
| Memorial Day | Monday, May 29, 2017 |
| Independence Day | Tuesday, July 4, 2017 |
| Labor Day | Monday, September 4, 2017 |
| Veteran's Day | Friday, November 10, 2017 |
| Thanksgiving | Thursday, November 23, 2017 Friday, November 24, 2017 |
| Christmas | Monday, December 25, 2017 |

SOCIAL MEDIA

-  [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)
-  [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)
-  [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)
-  [Instagram.com/DiamondResorts](https://www.instagram.com/DiamondResorts)

STANDARD CALL CENTER HOURS

Monday – Friday: 6:00 a.m. – 6:00 p.m. (PT)
 Saturday: 7:00 a.m. – 5:00 p.m. (PT)
 Closed on Sundays

INTERNATIONAL RESERVATIONS

Monday – Friday 9:00 a.m. – 5:00 p.m. (as per that country's time zone)

PLATINUM MEMBER SERVICES HOURS

7 days a week, 24 hours a day, 365 days per year

CONTACT TELEPHONE NUMBERS AND E-MAIL

| | |
|---|--|
| THE Club® Reservations & Services (toll free) | 1.877.DRI.CLUB (1.877.374.2582) |
| Platinum Members | 1.877.DRI.PLAT (1.877.374.7528) |
| Accessibility Assistance | 1.888.250.6150 AccessRequirements@DiamondResorts.com |
| Fax | 1.702.765.8715 |
| E-mail | THEClub@DiamondResorts.com |

INTERNATIONAL NUMBERS

| | |
|----------------|----------------|
| Argentina | 800 444 0759 |
| Australia | 1 800 567 685 |
| France | 0800 90 3264 |
| Germany | 0800 185 1608 |
| Ireland | 1 800 90 1674 |
| Italy | 0800 795434 |
| Mexico | 1 800 062 3008 |
| Spain | 900 831678 |
| United Kingdom | 0800 056 9875 |

THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

OUR PROGRAM PROVIDES YOU WITH A FLEXIBLE, POINTS-BASED EXCHANGE SYSTEM THAT ENSURES THE VACATION LIFESTYLE YOU DESERVE

At Diamond Resorts International®, our top priority is to provide every member, owner and guest with unparalleled vacation experiences.

Vacations for Life® from Diamond Resorts are so much more than just a getaway. They provide the kind of vacation experiences that let you get back in touch with what really matters in life: The chance to reconnect with your loved ones, to try new things, and collect a lifetime of cherished memories.

As a member of THE Club® at Diamond Resorts International®, you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacations with ease and the peace of mind that Diamond Resorts International® provides through its commitment to a high standard of quality and excellent service.

THE Club® at Diamond Resorts International® affords you the opportunity to travel, based on availability, when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Join one of THE Club® Experience Events and experience the culture and history of our chosen destinations, while enjoying the comfort of a Diamond Resorts managed property. These are stress-free, activity-packed vacations, where you meet and enjoy the company of fellow members of THE Club®.

Book a Member Escorted Journey, Member Adventure, or Guided Travel Tour! When you book one of these vacations through one of our tour partners, you can explore the best sites and attractions that your chosen destination has to offer.

Become a part of our online social media community, see what members are saying about Diamond Resorts International® and join the conversation! We have many different social media networks where you can connect, post or chat.

Whether you are planning a weekend getaway for two or inviting the entire family along, a world of destination choices, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club® at Diamond Resorts International®.

With Diamond Resorts, Vacations for Life® help you keep that vacation feeling all year long, or as we like to say, it helps you Stay Vacationed.™

WELCOME TO A WORLD OF CHOICE.





CLUB MEMBERSHIP ADVANTAGES

- Using Your Membership
- Club Reservation Choices
- Accessibility Requests
- Membership Cards
- Interval International® Exchange Membership





USING YOUR MEMBERSHIP

FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you will receive your membership card.

Once you receive your allotment of points, you can:

- **Book** a vacation at any of our destinations
- **Save** your points for use during the following year
- **Redeem** points for member benefits (if within redemption deadlines)
- **Exchange** through Interval International®

HOW TO MAKE A RESERVATION

YOU WILL WANT TO DETERMINE HOW MANY POINTS YOU NEED

The points values for all of the resorts are listed within the Annual Global Reservations Directory. This directory is available at DiamondResorts.com in the Member Area under “Member Information”. Points values for newly launched resorts are available online.

To determine how many points are required using the Annual Global Reservations Directory:

1. **Decide** your preferred dates of travel.
2. **Check** your proposed travel dates against the “weeks calendar” located at the back of the directory to determine the week’s assigned number.
3. **Select** the resort you would like to visit, and use the grid to view the corresponding week number and types of accommodations available.

The Annual Global Reservations Directory will indicate the number of points required for a week’s stay for each accommodation type when checking in on a standard check-in day.

SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy).



The points calculation for a stay of less than seven nights is as follows:

- **Sunday** to **Thursday** inclusive; each night is 10% of the weekly points value
- **Friday** and **Saturday** nights; each night is 30% of the weekly points value
- Points values for **short stay** bookings made within 30 days of arrival are discounted by 50%

Reservations made at selected Diamond managed resorts for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

SEARCHING FOR AVAILABILITY AND BOOKING YOUR RESERVATION

Book your stay quickly and easily online at DiamondResorts.com. To book your stay online, log in to the Member Area with your username and password. Under “My Reservations”, click on “Book with Flexible Search”. You can search by destination, experience, specific arrival date, date range or points range. Once your preferences are entered, click “Search” to display your options. You can choose to have your results displayed as a list or on a calendar. You can view prices in points, your currency, or points plus your currency (see page 17 to view rates for Diamond Flexibility). Make your selection, click “Book It”, and follow the steps to confirmation.

When searching availability using the “Flexible Search” feature, your FAVORITE places or WISHLIST places can display as top choices on the search engine. You can do this by tagging the places you love when you are logged in to the Member Area. Just click on “Locations”, find a resort, hotel or cruise that you frequent or would like to visit and tag accordingly. FAVORITE places are denoted by a heart icon  and WISHLIST places are denoted by a star .

Use the Find a Vacation feature to quickly search for availability worldwide by specifying the number of nights you wish to stay, the number of occupants, and the accommodation type. The accommodation types are denoted by icons: A Diamond Managed Resort, An Affiliated Hotel of THE Club®, A Club Affiliated Resort, A Cruise. Choose your region and select a resort, hotel or cruise. The availability will return on a calendar. You can drag across the timeline to view and select availability.

If you did not find the availability you were looking for, Silver, Gold and Platinum members have the opportunity to place automated searches either online or with the assistance of the dedicated Member Services team. To use the search online feature if your desired availability is not found, you will be automatically offered the option of placing an on-going search. See page 17 for terms and conditions.

EXCEPTIONAL VALUE ON RESERVATIONS LESS THAN 59 DAYS FROM ARRIVAL

For certain resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values may be discounted by up to 50%. For short stay points values at select resorts, a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

MANAGING YOUR POINTS

If you are not able to travel or if you would like to take a special trip and need more than your annual allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save your points until the following year, borrow points from your following year’s allocation, or purchase additional one-time use points to complete your reservation.

SAVING POINTS

If you do not intend to use all or part of your current year’s allocated points within the current year, there is an option to save points into the following year’s allocation, as long as maintenance fees and the dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise, they expire at the end of the year in which they were allocated.

The deadlines are:

- **Save** up to 100% of the annual allocation of points by June 30
- **Save** up to 50% of the annual allocation of points (if 50% has not already been saved) between July 1 and August 31
- **Save** up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between September 1 and October 31

HOW TO SAVE POINTS

You can log on at DiamondResorts.com and go to My Account > Save Points or call THE Club® at Diamond Resorts International® to save points. Once points have been saved they may still be accessed during the current year or “borrowed back”. Please note that reservations made with points from the current year’s allocation for arrivals in the upcoming year will require a portion of the arrival year’s maintenance fees to have been paid prior to the member’s arrival, or the reservation will be canceled.

DIAMOND FLEXIBILITY

Are you in need of more points to complete your reservation but you do not want to borrow points from your following year’s allocation? You can now take advantage of Diamond Flexibility. This option gives you the flexibility to purchase one-time use points to be applied toward your reservation. See page 17 for the current rates and important information.

BORROWING POINTS

You may borrow points at any time during the year. Points will be credited to your current year’s account, and your account for next year will be reduced by the points you borrowed. Prepayment of a portion of next year’s maintenance fees are required. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year’s allocation.

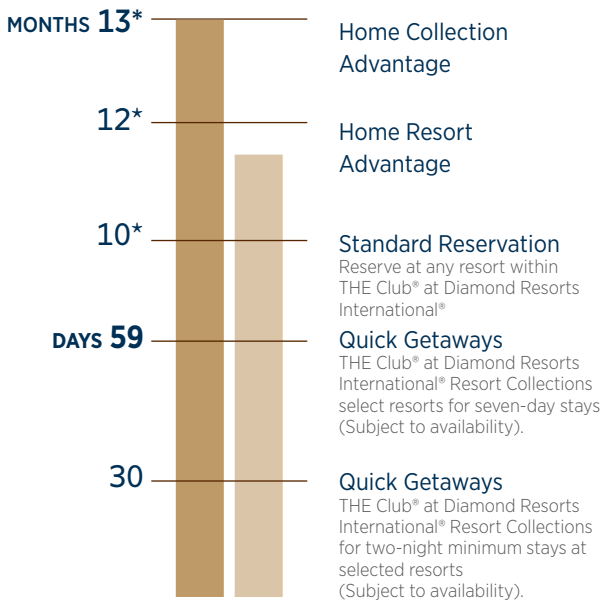


CLUB RESERVATION CHOICES

BOOKING YOUR VACATION

Search resort availability and book your reservations quickly and easily online at DiamondResorts.com or call member services at **1.877.DRI.Club** or **1.877.DRI.PLAT** for assistance.

WHAT RESERVATION CAN I MAKE?



* Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The calendar month booking window correlates with the day of a month. For example, on September 1 of the current year, members will be able to request reservations for October 1 of the upcoming year if booking within their Home Collection Advantage. At the end of the month it will work such that as at September 30 of the current year, members will be able to request October 30 and 31 of the upcoming year, i.e. to the end of the calendar month.

WEEKLY POINTS VALUES

Weekly points values as shown in the Annual Global Reservations Directory are valid when checking in on the designated check-in day. If you stay for durations other than seven nights or check in on a day other than the designated check-in day, the nightly values apply.

VARIABLE POINTS VALUES

When booking Club affiliated hotels, the points are shown as “starting at” with a nightly points rate.

NIGHTLY, MIDWEEK AND WEEKEND POINTS VALUES

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay. For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night, Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night.

Any exceptions to this rule are indicated on the chart for the specific resort in the Annual Global Reservations Directory. Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

Remember you can always use your Diamond Flexibility benefit if you are needing additional points to complete your booking!

LOYALTY GUEST RESERVATIONS

Would you like to offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a guest reservation. Provide the name of the guest who will be checking in and the reservation will be updated. A fee may be charged for this service. Please see page 17.

CANCELLATION RULES

- **0% loss** of points if canceled 395-91 days prior to arrival date
- **25% loss** of points if canceled 90-61 days prior to arrival date
- **50% loss** of points if canceled 60-14 days prior to arrival date
- **100% loss** of points if canceled 13-0 days prior to arrival date

If you need to cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area and going to My Reservations > Confirmed Reservations.

RESERVATION PROTECTION PLAN (SINGLE STAY)**

Members are encouraged to purchase Reservation Protection at the time of booking to avoid losing any points in the event of cancellation. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel for any reason up to your arrival date.

ANNUAL RESERVATION PROTECTION PLAN**

Protect your points for 365 days with the new Annual Reservation Protection Plan, a better value for members who vacation with THE Club® multiple times per year.

You can cancel for any reason and receive 100% reimbursement of the points used for a reservation when canceled up to your arrival date.

To purchase, simply click "Annual Purchase" when booking your vacation at DiamondResorts.com. Your coverage begins the day of purchase and covers new vacations purchased in the next twelve months.

DIAMOND FLEXIBILITY AND DIAMOND VALUE***

As a member of THE Club® you have the flexibility to conveniently complete points reservations by purchasing one-time use points. These benefits can be used to complete a reservation if you do not have enough points for an entire reservation as needed. In addition, Silver, Gold and Platinum members receive deeply discounted rates on short notice stays. Please see pages 17-18 for details.

LOYALTY ADVANCE ACCOMMODATION UPGRADES

Silver, Gold and Platinum members can upgrade reservations at a Diamond managed resort by one accommodation type (as listed in the Annual Global Reservations Directory) at the time of booking, subject to availability. The cost and the number of times per year that you can take advantage of this option depends upon your Diamond Loyalty level with THE Club®. See page 17 for details.

SPECIAL POINTS DISCOUNTS OFFERS

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted points rates. Special discounts at our resorts and other offers are frequently announced via e-mail, and are included in the quarterly e-Newsletter, so please verify that your e-mail is correct by visiting the Member Area at DiamondResorts.com.

** This benefit is non-refundable and non-transferable. Pricing is dependent upon your recognition level. Points used for The Sampler™, THE Club® Select™, THE Club Combinations™, Diamond Dream Holidays, Member Adventures, Member Escorted Journeys, Guided Travel Tours, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection®, Diamond Luxury Sports, Diamond Luxury Yachts, Diamond Instant Getaways and Global Club Experience Events bookings and exchanges are not eligible for the Reservation Protection Plan.

*** Bookings made for THE Club® Select™, Diamond Instant Getaways, Diamond Dream Holidays, Diamond Luxury Hotels, and Diamond Luxury Cruises are ineligible. There is no cash refund for Diamond Flexibility points. In the event of cancellation, standard cancellation policy or Reservation Protection (if purchased) applies and any points eligible for refund will be returned to your account. If using Diamond Value points to complete a reservation then in the event of cancellation the standard cancellation policy applies or Reservation Protection (if purchased) applies and any points eligible for refund will be refunded in cash. No points will be returned to your account. Diamond Value cannot be used in combination with discounted reservations.



ACCESSIBILITY REQUESTS

Diamond Resorts International® is committed to providing wonderful vacations for all of our members and takes into consideration the needs of those who have a disability or an access requirement.

We have an ongoing program of commitment which consists of:

- Ensuring we aim to comply with disability discrimination legislation and exceed the requirements (where possible) regarding the refurbishment of our resorts
- Making appropriate enhancements to resorts and resort plans
- Improving internal awareness and training
- Providing accurate information on our website and in our literature, including information on access, available facilities and auxiliary aids
- Communicating with our members via regular disability forums and surveys to identify areas for improvement
- Producing compliant literature and communicating within the same guidelines

To ensure that we continue with our quest to provide seamless experiences, we encourage members to let us know of any requirements they might have relating to accessibility prior to arrival at a resort destination. We appreciate any information you can share in advance which will assist our resort teams in providing you with any requirements you may have during your stay. Your comfort and enjoyment remain our priority.

Members can select to have their membership account flagged with details that they would like us to be aware of. This can be recorded on your account through your accessibility profile or by telling your reservationist if booking by phone. To update your accessibility profile online, please visit DiamondResorts.com, log in to your Member Area, and click on "Preferences" on the left menu, then the "Accessibility" tab. Select the preferences that you wish us to be aware of or that may make your holiday experience more comfortable.

If you have any access requirements or needs you wish to discuss or want assistance in locating a resort that can provide comfortable accommodations for your needs, please contact us at your earliest convenience. Adapted units are available on a first-come, first-served basis and are subject to availability.

- **If you are traveling to North American or Asian resorts, please call 1.888.250.6150**
- **If you are traveling to European, Australasian or African resorts, please call 011 44 345 359 0009**
- **E-mail any resort accessibility requests to: AccessRequirements@DiamondResorts.com**

Additional information for Diamond managed resorts, including resort terrain and accessibility of common areas, is available online. Visit DiamondResorts.com; each Diamond managed resort has its own "Accessibility" page that offers helpful details resort grounds terrain, accessibility of common areas, and any aids available on request such as shower chairs or toilet risers. We have also listed information on area conveniences where possible to allow you to arrive at your destination worry free.

MEMBERSHIP CARDS

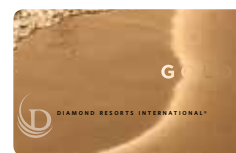
EXCLUSIVELY FOR MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®

You can proudly show your high standing within THE Club® at Diamond Resorts International® and have easy reference to your membership number, Loyalty level and Customer Service telephone number.

You will receive your membership card early in the year, after we have received your maintenance fees. Please allow some time for production and mailing. Should you change Diamond Loyalty® levels during the year, you will be sent a new card to reflect your new benefits and usage. If your card is lost or stolen, please visit the Member Information page in the Member Area at DiamondResorts.com for a one-time replacement.

ASSOCIATE MEMBER CARDS

You can purchase an associate membership card for any Associate member you have authorized to use your account by logging into the Member Area at DiamondResorts.com and clicking on “Money Matters” under “My Benefits”.



INTERVAL INTERNATIONAL® EXCHANGE MEMBERSHIP

MEMBERS OF THE CLUB® AT DIAMOND RESORTS INTERNATIONAL® ARE ENROLLED IN INTERVAL INTERNATIONAL GOLD® MEMBERSHIP

Interval International® offers an exchange service, through an exchange network of approximately 2,900 resorts in over 80 countries.

INTERVAL GOLD® MEMBERSHIP* OFFERS

- \$25 off getaways
- Interval Options® cruise, golf and spa exchange
- Short stay exchanges
- Hotel discounts worldwide
- Dining and leisure discounts in the U.S. and Canada
- Hertz #1 Club Gold® complimentary membership
- Gold ConciergeSM service (\$79 value)
- City vacation discounts
- Discount movie tickets
- Dedicated information hotline

* Participation in Interval Gold®, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club® and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change, substitution, or termination without notice. Restrictions may apply.



CLUB LOYALTY ADVANTAGES

- Diamond Loyalty Benefits for Members of THE Club®
- Diamond Loyalty Benefits At-A-Glance
- Diamond Loyalty Benefits for Gold and Platinum Members of THE Club®
- Gold and Platinum Benefits At-A-Glance
- Diamond Loyalty Benefits Exclusively for Platinum Members of THE Club®
- Diamond Luxury Benefits





DIAMOND LOYALTY BENEFITS FOR MEMBERS OF THE CLUB®

PARTNER DISCOUNTS AND ADVANTAGES

- Free Pharmacy Discount Card
- Player's Pass Golf Advantage
- Dell
- 1.800.Flowers and 1.800.Baskets
- Luggage Forward
- LegalZoom
- Quorum High Yield Savings Account
- Golf Card® International Deluxe Membership
- Book Your Car Rental
- Rent a Harley-Davidson in Las Vegas
- SkyMed Emergency Travel Service Plans

USE YOUR POINTS TO STAY VACATIONED.™

- Access to more than 350 branded and affiliated resorts, hotels, and cruise accommodations
- Additional resorts and hotels access
- Flights and other travel related bookings
- Cruises
- Airline Miles Programs
- Member Escorted Journeys
- Guided Travel Tours
- Member Adventures
- Club Experience Events
- Great American Days
- America The Beautiful Recreation Passes

EXCLUSIVE PRODUCTS AND SERVICES

- Diamond Luxury Shopping
- Diamond Luxury Hotels
- Diamond Luxury Cruises
- Club Solo
- Legal Protection Plan (per trip plan)
- Reservation Protection Plans
- Healthiest You (per trip plan)
- Discover My Diamond
- Serta "This Could Be Home" Program
- Trace Me Diamond Luggage Tags
- RV Park Outdoors
- Loyalty Advance Accommodation Upgrades*
- Loyalty Search Requests*
- Loyalty Guest Reservations
- Diamond Flexibility
- Diamond Value*
- In-Resort Benefits*

PLUS

- Interval International® Exchange membership
- Discounted THE Club® SelectSM / THE Club CombinationSM Deposit Fees*
- Associate Member Cards

*Available to Silver, Gold and Platinum level memberships.

All Club Member Benefits are incidental benefits and may be changed, substituted, or terminated at any time without notice.

DIAMOND LOYALTY BENEFITS AT-A-GLANCE

| Points Levels | STANDARD up to 14,999 | SILVER 15,000 - 29,999 | GOLD 30,000 - 49,999 | PLATINUM 50,000 and more |
|--|--|--|--|--|
| Diamond Flexibility¹ Price per point | \$.32 | \$.27 | \$.24 | \$.22 |
| Diamond Value¹ Days prior to arrival/Price per point | N/A | 14 days \$.10 | 28 days \$.10 | 35 days \$.10 |
| Loyalty Advance Accommodation Upgrade² | N/A | 14 nights per year \$18 each | 35 nights per year \$10 each | Unlimited nights per year \$7 each |
| Loyalty Guest Reservations³ | 1 per year Complimentary | 3 per year Complimentary | 5 per year Complimentary | 5 per year Complimentary |
| Loyalty Search Requests | N/A | 1 active search at a time | 3 active searches at a time | 5 active searches at a time |
| Annual Reservation Protection Plan⁴ | \$150 | \$225 | \$300 | \$375 |
| Single Stay RPP at time of booking⁴ | \$105 | \$95 | \$85 | \$75 |
| In-Resort Benefits⁵ Free daily newspaper at your door and upgraded bathroom amenities | N/A | INCLUDED | INCLUDED | INCLUDED |
| Diamond Luxury Shopping | Use points for up to 20% of the cost at \$0.20 per point | Use points for up to 20% of the cost at \$0.20 per point | Use points for up to 30% of the cost at \$0.30 per point | Use points for up to 30% of the cost at \$0.30 per point |
| Diamond Luxury Hotels | Use points for up to 20% of the cost at \$0.20 per point | Use points for up to 20% of the cost at \$0.20 per point | Use points for up to 30% of the cost at \$0.30 per point | Use points for up to 30% of the cost at \$0.30 per point |
| Diamond Luxury Cruises | Use points for up to 20% of the cost at \$0.20 per point | Use points for up to 20% of the cost at \$0.20 per point | Use points for up to 30% of the cost at \$0.30 per point | Use points for up to 30% of the cost at \$0.30 per point |
| Member Benefits Processing Fee⁶ | \$47 | \$37 | \$27 | COMPLIMENTARY |
| Cruise Points Redemption Fee⁶ | \$100 | \$75 | \$50 | COMPLIMENTARY |
| THE Club[®] SelectSM Deposit Fee⁷ | \$169 | \$149 | \$119 | \$99 |
| THE Club CombinationsSM Deposit Fee | \$104 | \$84 | \$64 | \$54 |

MEMBER BENEFITS REDEMPTION RATES AND PERIODS

| | | | | |
|---|--|--|---|---|
| Cruise Points Reimbursement Eligible % of Cost/Redemption Rate⁸ | Up to 20% of cost at \$0.07 per point | Up to 20% of cost at \$0.08 per point | Up to 30% of cost at \$0.09 per point | Up to 30% of cost at \$0.10 per point |
| Travel Services Reimbursement Eligible % of Cost/Redemption Rate⁸ | Up to 20% of cost at \$0.07 per point | Up to 20% of cost at \$0.08 per point | Up to 100% of cost at \$0.09 per point | Up to 100% of cost at \$0.10 per point |
| Eligible Booking Window for Reimbursement Benefits⁸ | Jan 1 – Mar 31 | Jan 1 – May 31 | Jan 1 – Jul 31 | Jan 1 – Sep 30 |

CALL CENTER CONNECTION

| | | | | |
|--|----------------|--|--|--|
| | 1.877.DRI.CLUB | Priority Connection 1.877.DRI.CLUB | Priority Connection 1.877.DRI.CLUB | Exclusive Platinum Services 1.877.DRI.PLAT |
|--|----------------|--|--|--|

1 Bookings made for THE SamplerSM, THE Club[®] SelectSM, Diamond Instant Getaways, Diamond Dream Holidays, Diamond Luxury Hotels, and Diamond Luxury Cruises are ineligible. There is no cash refund for Diamond Flexibility points. In the event of cancellation, standard cancellation policy or Reservation Protection (if purchased) applies and any points eligible for refund will be returned to your account. If using Diamond Value points to complete a reservation then in the event of cancellation the standard cancellation policy applies or Reservation Protection (if purchased) applies and any points eligible for refund will be refunded in cash. No points will be returned to your account. Diamond Value cannot be used in combination with discounted reservations.

2 Available only at Diamond Resorts managed destinations on THE Club[®] reservations. Presidential Suites at Ka'anapali Beach Club or The Point at Poipu in Hawaii, the Penthouses at Cabo Azul Resort in Mexico, or any Norwegian Cruise Line[®] booking are ineligible. Upgrades are not available on discounted reservations. One upgraded accommodation level per reservation is permitted. The upgrade fee is non-refundable and non-transferable.

3 Additional guest stays may be booked for a fee of \$35 per reservation. Reservations made for THE SamplerSM, THE Club[®] SelectSM, Member Adventures, Member Escorted Journeys, Guided Travel Tours, Diamond Luxury SelectionSM, Diamond Instant Getaways or exchanges are ineligible.

4 This benefit is non-refundable and non-transferable. Additional discount provided for the Reservation Protection Plan when it is added to an online reservation at time of booking. Points used for THE SamplerSM, THE Club[®] SelectSM, Diamond Instant Getaways, Diamond Dream Holidays, all Diamond Luxury Programs, Member Adventures, Member Escorted Journeys or exchanges are ineligible for the Reservation Protection Plan. THE Club[®] Experience Events are ineligible for the Annual Reservation Protection Plan.

5 Available only at Diamond Resorts managed destinations.

6 Member Benefit processing and redemption fees are non-refundable.

7 This benefit applies to those participating in THE Club[®] SelectSM program.

8 If you are requesting reimbursement for travel or cruise booked in the current year using points from a future year's allotment, a pre-payment toward the future year's maintenance fees may be required. Current year's points are utilized for Member Benefits until June 30; next year's points are utilized beginning July 1. Booking must be made within the eligible booking window for your membership level in order to request reimbursement, and reimbursement may be received when travel is completed. Reimbursements are paid via check.

All Club benefits are subject to availability. All Club benefits and prices are subject to change, substitution, or termination at any time without notice.

DIAMOND FLEXIBILITY

You can conveniently complete Club reservations by purchasing one-time use points. Loyalty members receive advantageous rates based on their Loyalty Tier status at the time of booking.

Price per point:

- Standard members pay \$.32 per point
- Silver members pay \$.27 per point
- Gold members pay \$.24 per point
- Platinum members pay \$.22 per point

See page 17 for terms and conditions.

DIAMOND VALUE

Silver, Gold and Platinum members may purchase one-time use points at an advantageous rate to complete a reservation during the applicable window:

- Silver members pay \$.10 per point on non-discounted reservations when booking within 14 days of arrival
- Gold members pay \$.10 per point on non-discounted reservations when booking within 28 days of arrival
- Platinum members pay \$.10 per point on non-discounted reservations when booking within 35 days of arrival

See page 17 for terms and conditions.

LOYALTY ADVANCE ACCOMMODATION UPGRADES

You can upgrade your reservation at a Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking.

- Silver members can upgrade 14 nights per year at \$18 per night
- Gold members can upgrade 35 nights per year at \$10 per night
- Platinum members can upgrade an unlimited number of nights each year at \$7 per night

LOYALTY GUEST RESERVATIONS

Give the gift of vacation to family and friends by booking a points reservation through THE Club® and naming a family member or friend as the guest checking in. After taking advantage of your complimentary offer(s) below, the fee for additional guest reservations are \$35 per reservation.

- Standard members receive (1) one complimentary guest reservation per year
- Silver members receive (3) three complimentary guests reservations per year
- Gold and Platinum members receive (5) five complimentary reservations per year

See page 17 for terms and conditions.

LOYALTY SEARCH REQUESTS

We will do the searching for you! Silver, Gold and Platinum members may set up an automated search either online or with a dedicated Member Services representative for a resort or region, date or date range, number of nights and any accommodation size or type, up to 10 months prior to arrival.

To use the search online feature if your desired availability is not found, you will be automatically offered the option of placing an on-going search.

- Silver members may set up (1) one active search at a time
- Gold members may set up (3) three active searches at a time
- Platinum members may set up (5) five active searches at a time

ANNUAL RESERVATION PROTECTION PLAN

Protect your points for 365 days on your reservations booked after purchasing the Annual Reservation Protection Plan! You can cancel your reservations for any reason up to arrival.

- Standard members pay only \$150 annually
- Silver members pay only \$225 annually
- Gold members pay only \$300 annually
- Platinum members pay only \$375 annually

See page 17 for terms and conditions.

RESERVATION PROTECTION PLAN (SINGLE STAY)

In the event you need to cancel a reservation for any reason up to your arrival, you can protect your points at special Loyalty pricing when purchased at the time of booking.

- Standard members pay only \$105 per reservation
- Silver members pay only \$95 per reservation
- Gold members pay only \$85 per reservation
- Platinum members pay only \$75 per reservation,

See page 17 for terms and conditions.

IN-RESORT BENEFITS

Whenever you are staying at a Diamond managed resort as a Loyalty Club member, Silver, Gold and Platinum members enjoy:

- Free weekday paper at your door
- Upgraded bathroom amenities

DIAMOND LUXURY SHOPPING

Diamond Resorts International® introduces a new benefit where you can shop merchandise and have the ability to apply points toward your purchase.

You now have access to undeniable deals on merchandise from a variety of luxury brands and receive the best price on select merchandise, guaranteed.

- Standard and Silver members apply points for 20% of the best market price and enjoy a fixed points redemption value of \$0.20 per point.
- Gold and Platinum members apply points for 30% of the best market price and enjoy a fixed points redemption value of \$0.30 per point.

DIAMOND LUXURY HOTELS

Diamond Luxury Hotels makes staying at a hotel more affordable in a vast selection of cities worldwide. All luxury hotels offer a "Best Available Rate" guarantee.

- Standard and Silver members may use points for up to 20% of the cost at \$0.20 per point.
- Gold and Platinum members may use points for up to 30% of the cost at \$0.30 per point.

DIAMOND LUXURY CRUISES

Diamond Luxury Cruises offers members selected cruise itineraries to incredible ports-of-call around the world at an excellent value.

- Standard and Silver members may use points for up to 20% of the cost at \$0.20 per point.
- Gold and Platinum members can use points for up to 30% of the cost at \$0.30 of the cost.

MEMBER BENEFIT PROCESSING FEE

When redeeming points for some member benefits, there is a non-refundable processing charge.

- Standard members pay \$47 per transaction
- Silver members pay \$37 per transaction
- Gold members pay \$27 per transaction
- Platinum members receive complimentary Member Benefit processing fees

CRUISE POINTS REDEMPTION FEE

When redeeming points for cruises booked through our travel provider outside of the Diamond Luxury program, there is a non-refundable processing charge:

- Standard members pay \$100 per transaction.
- Silver members pay \$75 per transaction.
- Gold members pay \$50 per transaction.
- Platinum members receive complimentary cruise redemption processing fees.

SAVE ON THE CLUB® SELECTSM FEES

For those participating in THE Club® SelectSM program, deposit fees are as follows:

- Standard members pay \$169 per deposited week
- Silver members pay \$149 per deposited week
- Gold members pay \$119 per deposited week
- Platinum members pay \$99 per deposited week

SAVE ON THE CLUB COMBINATIONSSM FEES

For those participating in THE Club CombinationsSM program, deposit fees are as follows:

- Standard members pay \$104 per deposited week
- Silver members pay \$84 per deposited week
- Gold members pay \$64 per deposited week
- Platinum members pay \$54 per deposited week

POINTS REDEMPTION RATES/PERIODS

Members who choose to redeem their points for reimbursement for flights, cruises and other travel services, have the option to book and request redemption during their designated redemption period starting January 1 of the current year.

- Standard members can enjoy points redemptions through March 31 at \$0.07 per point for up to 20% of the cost of cruises and travel services booked
- Silver members can enjoy points redemptions through May 31-60 days of additional time at \$0.08 per point for up to 20% of the cost of cruises and travel services booked
- Gold members can enjoy points redemptions through July 31-120 days of additional time at \$0.09 per point for up to 100% of the cost of travel services booked; 30% of the cost of cruise services booked
- Platinum members can enjoy points redemptions through September 30-180 days of additional time at \$0.10 per point for up to 100% of the cost of travel services booked; 30% of the cost of cruise services booked

As of July 1, points can only be redeemed from the following year's allocation. This benefit cannot be combined with your Diamond Luxury offers for cruises or hotels. The reimbursement may be provided after the date of travel. To qualify for reimbursement, travel must be booked with our preferred provider (OVC).

CALL CENTER CONNECTION

We have dedicated vacation consultants ready to assist you with your vacation planning and answer any questions you may have regarding your account. Just dial 1.877.374.2582 to reach a representative. Silver and Gold members receive Priority Connection. Platinum members have dedicated 24/7, 365 days per year call center service.



DIAMOND LOYALTY BENEFITS FOR GOLD AND PLATINUM MEMBERS OF THE CLUB®

USE YOUR POINTS TO STAY VACATIONED.™

- Diamond Luxury Hotels
- Diamond Luxury Cruises
- Diamond Luxury Selection®
- Diamond Luxury Sports
- Diamond Luxury Yachts
- Diamond Luxury Shopping
- Diamond Reserve
- Exclusive Member Escorted Journeys

PRODUCTS AND SERVICES JUST FOR YOU

- Diamond Preference
- By Request - Complimentary Priority Pass Annual Membership
- By Request - Complimentary Golf Card® International Standard Annual Membership
- By Request - Complimentary Luggage Forward \$50.00 Online Gift Card Code
- Diamond Express Check-in
- Priority Check-in
- Priority Call Center Connection

BENEFITS EXCLUSIVELY FOR PLATINUM MEMBERS OF THE CLUB®

- Complimentary Per Trip Reservation Protection Plan (on reservations less than 5,000 points)
- 24-Hour Reservation Hold
- Select Norwegian Cruise Line® Cruises
- In-Resort Benefits for Associate Members
- Fee Payments
- Dedicated 24/7 Service
- Click to Chat and Call

GOLD AND PLATINUM BENEFITS AT-A-GLANCE

| | GOLD | PLATINUM |
|--|------------------------|-------------------------|
| Diamond Luxury Hotels | INCLUDED | INCLUDED |
| Diamond Luxury Cruises | INCLUDED | INCLUDED |
| Diamond Luxury Selection® Exclusive, luxury properties available to book using your points | INCLUDED | INCLUDED |
| Diamond Luxury Sports Sport event packages available to book with your points | INCLUDED | INCLUDED |
| Diamond Luxury Yachts | INCLUDED | INCLUDED |
| Diamond Luxury Shopping | INCLUDED | INCLUDED |
| Diamond Reserve THE Club Combinations SM | INCLUDED | INCLUDED |
| Diamond Preference¹ Preferred Unit Reservation | 1 reservation per year | 3 reservations per year |
| Diamond Express Check-in² | INCLUDED | INCLUDED |
| Priority Check-in³ | 2 p.m. check-in | 2 p.m. check-in |
| By Request - Complimentary Priority Pass Annual Membership⁴ | INCLUDED | INCLUDED |
| By Request - Complimentary Golf Card® International Standard Annual Membership | INCLUDED | INCLUDED |
| By Request - Complimentary Luggage Forward \$50 USD Gift Code | INCLUDED | INCLUDED |
| Exclusive Member Escorted Journeys | INCLUDED | INCLUDED |
| Complimentary Single Stay RPP on reservations less than 5,000 points² | N/A | INCLUDED |
| 24-Hour Reservation Hold | N/A | INCLUDED |
| Selected Norwegian Cruise Lines Cruises | N/A | INCLUDED |
| Associate Member In-Resort Benefits³ | N/A | INCLUDED |
| Dedicated Platinum 24/7 Service | N/A | INCLUDED |

¹ Limited to Diamond Resorts managed destinations. Diamond Preference is subject to unit availability and may not be used for DDA and adapted units at some resorts.

² This benefit is non-transferable. Reservation protection is applied at the time of booking. Points used for THE SamplerSM, THE Club® SelectSM, Diamond Instant Getaways, Diamond Dream Holidays, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection®, Diamond Luxury Sports, Diamond Luxury Yachts, Member Adventures, Member Escorted Journeys, Guided Travel Tours or exchanges are not eligible for the Reservation Protection Plan.

³ Limited to Diamond Resorts managed destinations. Resort availability list is subject to change.

⁴ An entry fee is charged for every lounge visit made by you and any accompanying guest(s). There is one membership card per membership which will be printed in the name of the person who registers the Priority Pass membership. Identification and the Priority Pass membership card are required for entrance.

All Club benefits are subject to availability. All Club benefits and prices are subject to change, substitution, or termination at anytime without notice.

DIAMOND RESERVE

Diamond Reserve offers a selection of accommodations from THE Club CombinationsSM program available exclusively to Gold and Platinum Loyalty members of THE Club[®] for a period of time within the primary reservation window.

EXCLUSIVE MEMBER ESCORTED JOURNEYS

Gold and Platinum members have access to exclusive journeys! Have you always wanted to expand your travel horizons but were unsure where to start? With Diamond Resorts International[®] Member Escorted Journeys, you can discover new countries, new people and new cultures. See page 37 for details.

DIAMOND PREFERENCE

When booking your stay at Diamond managed resorts, you have the ability to choose your preferred unit, subject to availability. You can choose your preferred unit during the booking process when online or by phone. Gold Members can take advantage of this benefit on one reservation per year and Platinum members can take advantage of this benefit on three reservations per year.

BY REQUEST - COMPLIMENTARY PRIORITY PASS ANNUAL MEMBERSHIP*

Annual airport lounge membership allows you access to over 1,000 business lounges at airports around the world. Many lounges are equipped with conference rooms, internet and complimentary refreshments. Gold and Platinum members are eligible to receive one membership per Club membership.

BY REQUEST - COMPLIMENTARY GOLF CARD[®] INTERNATIONAL STANDARD ANNUAL MEMBERSHIP*

Gold and Platinum members can receive a complimentary Golf Card[®] International Standard annual membership. Your complimentary membership will include preferred rates on green and cart fees at participating golf courses, an annual subscription to Golf Digest and 10% discount on over 4,000 golf products.

BY REQUEST - LUGGAGE FORWARD \$50 ONLINE GIFT CARD CODE

Gold and Platinum members can receive a \$50.00 online gift card code to use toward any Luggage Forward service. Luggage Forward is a door-to-door luggage delivery service. Shipping your luggage ahead allows you to save time and provide total travel convenience. Save even more by booking your service through your exclusive VIP discount page at DiamondResorts.com under My Benefits > Travel.

Gold and Platinum members are eligible to receive one membership per Club membership. To request your complimentary benefits, log in at DiamondResorts.com then click on 'Diamond Loyalty' located on the left navigational menu and then By Request Only. You may only redeem one code between January 1 and December 31. For Priority Pass Annual membership there is an entry fee charged for every lounge visit made by you and any accompanying guest(s). Terms and conditions apply and can be found on DiamondResorts.com on the Diamond Loyalty page.

DIAMOND EXPRESS CHECK-IN

Gold and Platinum members of THE Club[®] have a designated exclusive VIP check-in location when staying at a Diamond managed resort. An expedited check-in process is available for eligible members; your keys will be waiting.

PRIORITY CHECK-IN

Start your stay a few hours earlier! Gold and Platinum members of THE Club[®] can check-in at 2 p.m. when staying at a Diamond managed resort, subject to availability. All other members check-in at 4 p.m.

DIAMOND LOYALTY BENEFITS EXCLUSIVELY FOR PLATINUM MEMBERS OF THE CLUB®

COMPLIMENTARY RESERVATION PROTECTION ON RESERVATIONS LESS THAN 5,000 POINTS

This benefit is offered exclusively to Platinum members of THE Club® on reservations that are 5,000 points or less. Whether you are booking your Club reservation at DiamondResorts.com or with a Platinum customer service agent, your Club reservation is automatically protected.

Points used for The Sampler®, THE Club® Select®, THE Club Combinations™, Diamond Dream Holidays, Member Adventures, Member Escorted Journeys, Guided Travel Tours, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection®, Diamond Luxury Sports, Diamond Luxury Getaways bookings and exchanges are not eligible for the ReservationProtection Plan.

24-HOUR RESERVATION HOLD

Platinum members can coordinate travel plans using the 24-hour hold on any standard Club reservations. Should you need to cancel within the 24-hour window, you can e-mail DRIPlatinum@DiamondResorts.com, use the chat feature at DiamondResorts.com or call 1.877.DRI.PLAT. If there is no notification from you, your reservation will automatically confirm after the 24-hour time frame expires.

SELECT NORWEGIAN CRUISE LINE® CRUISES

Platinum members of THE Club® have access to select Norwegian Cruise Line® cruises that can be booked with points at DiamondResorts.com. Simply use the Flexible Search feature, or speak with a Platinum service agent. All cruises are subject to availability. For more information, log on at DiamondResorts.com > Locations > Experiences > Cruises.

IN-RESORT BENEFITS FOR ASSOCIATE MEMBERS

Associate members on Platinum memberships booking a Club reservation at a Diamond managed resort will receive the same in-resort benefits as our Platinum members.

FEE PAYMENTS

Platinum members can pay a portion of their maintenance fees using their points from November 1 through to the annual bill due date at the current redemption rate of \$.04. The non-refundable processing fee is \$100.00.

DEDICATED 24/7 SERVICE

We are dedicated to providing Platinum members of THE Club® with the best possible service day or night. Platinum members can reach a team member 24/7, 365 days a year either by telephone at 1.877.DRI.PLAT, by e-mail at DRIPlatinum@diamondresorts.com or by clicking CHAT in the Member Area at DiamondResorts.com.

CLICK TO CHAT AND CALL

Platinum members can chat online with your Platinum Services Team or request a convenient call back when you "Click to Chat" or "Click to Call" on each page when logged in at DiamondResorts.com.





DIAMOND LUXURY BENEFITS

DIAMOND LUXURY HOTELS

Diamond Luxury Hotels offers an additional way to make staying at a hotel more affordable, in a vast selection of cities worldwide. In addition to great value, all hotels offer a “Best Available Rate” guarantee.

- Standard and Silver members may apply points for 20% of the best rate and enjoy a fixed points redemption value of \$0.20 per point.
- Gold and Platinum members may apply points for 30% of the best rate and enjoy a fixed points redemption value of \$0.30 per point.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on Diamond Luxury > Diamond Luxury Hotels.

DIAMOND LUXURY CRUISES

Diamond Luxury Cruises offers members selected cruise itineraries to incredible ports of call around the world at an excellent value.

- Standard and Silver members may apply points for 20% of the best rate and enjoy a fixed points redemption value of \$0.20 per point.
- Gold and Platinum members may apply points for 30% of the best rate and enjoy a fixed points redemption value of \$0.30 per point.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on Diamond Luxury > Diamond Luxury Cruises.

See page 17 for details.

DIAMOND LUXURY SHOPPING

Diamond Resorts International® introduces a new benefit where you can shop merchandise and have the ability to apply points toward your purchase.

You now have access to undeniable deals on merchandise from a variety of luxury brands.

- Standard and Silver members may apply points for 20% of the best market price and enjoy a fixed points redemption value of \$0.20 per point
- Gold and Platinum members may apply points for 30% of the best market price and enjoy a fixed points redemption value of \$0.30 per point

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on Diamond Luxury > Diamond Luxury Shopping.

See page 17 for details.

DIAMOND LUXURY SELECTION®

EXCLUSIVELY AVAILABLE FOR GOLD AND PLATINUM LOYALTY MEMBERS

Discover a remarkable collection of exclusive, luxury properties available for booking with your points.

Immerse yourself in the elegance of lavish living and escape to an eclectic selection of upscale residences from a trendy urban flat in New York City, to a relaxing beachside dream home in the Virgin Islands; from a romantic yachting cruise through the charming waterways of Europe, to a 17th century farmhouse nestled in the enchanted hillsides of Tuscany. For a memorable vacation experience defined by extravagance beyond compare, the Diamond Luxury Selection® delivers you a lifestyle of luxury worldwide.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, and click on Diamond Luxury > Diamond Luxury Selection® to begin planning your next vacation!

DIAMOND LUXURY SPORTS

EXCLUSIVE FOR GOLD AND PLATINUM MEMBERS OF THE CLUB®

Use your points toward official VIP experience packages to some of the best events in sports around the globe! Experience first-hand some of the world's top golfers competing in Augusta, Georgia at The Masters, watch the best of the best in the world of tennis as they battle for the top spot at Wimbledon, or even take in all the action at the biggest U.S. professional football game.

2017 SPORTING EVENTS*

- **College Football Championship:** Tampa, Florida
- **Biggest Football Game in the USA:** Houston, Texas
- **The Masters:** Augusta, Georgia
- **Kentucky Derby 2017:** Louisville, Kentucky
- **Golf -Players Club Championship:** Ponte Vedra Beach, Florida
- **Formula One™ Paddock Club - Season 2017:** Worldwide Locations
- **Wimbledon Tennis Championships:** London, U.K.
- **Henley Regatta:** Henley, U.K.
- **British Formula 1 Grand Prix Package:** Silverstone, U.K.
- **Golf: The 146th Open:** Troon, Scotland
- **English Premiership/European Soccer:** Various Locations
- **U.S Tennis Open:** New York, New York
- **U.S Grand Prix Package:** Austin, Texas
- **Breeders Cup:** Santa Anita Park, California

*The above sporting events are subject to change. Other events may be added throughout the year.

FOR MORE INFORMATION

For more information, log on at DiamondResorts.com > My Benefits > Diamond Luxury > Diamond Luxury Sports





DIAMOND LUXURY YACHTS

EXCLUSIVE FOR GOLD AND PLATINUM MEMBERS OF THE CLUB®

For the vacation of a lifetime, look no further than booking a crewed luxury yacht charter for you and up to nine of your family and friends. Along with an expert captain and gourmet chef, you'll relax in the comfort of a spacious catamaran on a personalized voyage at sea. Enjoy an all-inclusive array of gourmet meals, hors d'oeuvres, drinks and cocktails suited to your personal tastes. With a crew tending to every need, you'll be free to enjoy what really matters – creating unforgettable memories with the ones you love.

Destinations: British Virgin Islands, Greece, St. Martin, Tahiti

FOR MORE INFORMATION

Log in at DiamondResorts.com > Diamond Luxury > Diamond Luxury Yachts.

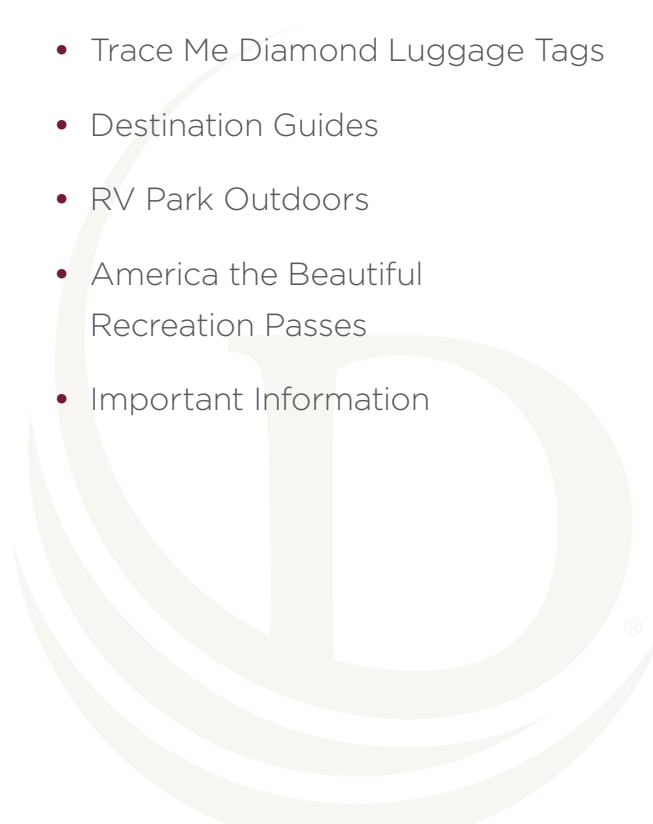




TRAVEL MEMBER BENEFITS

Use your points for travel choices such as flights, escorted journeys or national park passes, and enjoy special savings with our travel partners.

- Cruises
- Flights and Travel Services
- Air Miles
- Resorts and Hotels
- Global Club Experience Events
- Member Adventures
- THE Club® Exclusive Member Escorted Journeys
- Guided Travel Tours
- Rent a Harley-Davidson®
- Book Your Car
- Luggage Forward
- Trace Me Diamond Luggage Tags
- Destination Guides
- RV Park Outdoors
- America the Beautiful Recreation Passes
- Important Information





CRUISES

CRUISING WITH THE CLUB® AT DIAMOND RESORTS HAS NEVER BEEN EASIER

Your cruise options now offer even more excellent values in cruising, and the flexibility to use points and cash, or all points, or redeem your points for partial reimbursement, depending upon the cruise booked.

OPTION 1 - NORWEGIAN CRUISE LINE® (USING POINTS)

Sail away with THE Club® in 2017 and enjoy **20 cruise itineraries** to choose from with our partner, Norwegian Cruise Line®. Do as much or as little as you like: Enjoy mouth-watering food, award-winning entertainment, a variety of on-board activities, exciting ports-of-call, off-shore excursions and so much more. These cruises can be booked instantly using all points, up to 10 months in advance of arrival. If you do not have enough points available, your Diamond Flexibility benefit can be used to complete your reservation.

2017 NCL CRUISES

EUROPEAN CRUISE SAILINGS

- Norwegian Epic: 7-Day Western Mediterranean from Barcelona, Spain
- Norwegian Star: 7-Day Adriatic Greece from Venice, Italy
- Norwegian Star: 7-Day Greek Isles from Venice, Italy
- Norwegian Spirit: 10-Day Canary Islands & Morocco from Barcelona, Spain
- Norwegian Jade: 9- Day Norwegian Fjords from Southampton, U.K.
- Norwegian Getaway: 9-Day Baltic Capitals from Warnemünde, Germany

BERMUDA, CARIBBEAN AND MEXICO CRUISES

- Norwegian Dawn: 7-Day Southern Caribbean from San Juan, Puerto Rico
- Norwegian Escape: 7-Day Western Caribbean from Miami
- Norwegian Escape: 7-Day Eastern Caribbean from Miami
- Norwegian Gem: 7-Day Bahamas & Florida from New York
- Norwegian Pearl: 7-Day Western Caribbean from New Orleans
- Norwegian Dawn: 7-Day Bermuda from Boston
- Norwegian Getaway: 7-Day Western Caribbean from Miami
- Norwegian Jewel: 7-Day Mexican Riviera from Los Angeles
- Norwegian Breakaway: 7-Day Bahamas & Florida from New York

MAINLAND U.S., CANADA AND ALASKA CRUISES

- Norwegian Jewel: 7-Day Alaska Glacier Bay from Seattle
- Norwegian Gem: 7-Day Canada and New England from New York

CRUISES AVAILABLE EXCLUSIVELY TO PLATINUM MEMBERS OF THE CLUB®

- Norwegian Pearl: 10-Day Panama Canal from Miami
- Pride of America: 7-Day Hawaiian Islands from Honolulu
- Norwegian Jewel: 14-Day Australia & New Zealand from Sydney, Australia

FOR MORE INFORMATION

For detailed itineraries, please go to DiamondResorts.com, log in to the Member Area and select Locations > Experiences > Cruises. Don't forget to tag your "WISHLIST" and "FAVORITE" when ready to select to see which cruises may fit in your vacation plans!

OPTION 2 - DIAMOND LUXURY CRUISE PROGRAM

Diamond Luxury Cruises offers a select group of cruises priced at an excellent value, and you can use your points to pay for a percentage of the cost at the time of booking, and instantly receive a points value redemption rate 2 to 3 times the points redemption rate for member benefits offering reimbursement. These cruise selections offer a "Best Available Rate" guarantee.

Below is an example of how this benefit works for Gold and Platinum members:

7 Night Western Caribbean Cruise with Royal Caribbean®, Sail January 14, 2017, on the Rhapsody of the Sea

- Example cost for two people in a large Oceanview Stateroom* for this cruise is \$1,241.11
- You may choose to pay for up to 30% of this cruise with your points; you are provided an instant redemption rate of \$.30 per point!
- $\$1,241.11 \times 30\% = \372.33 , so subtracting this from the total cost means your cash purchase is now \$868.78
- $\$372.33$ divided by \$.30 per point = 1,241 points

This cruise can be booked for \$868.78 plus 1,241 points

Below is an example of how this benefit works for Standard and Silver members:

7 Night Eastern Caribbean Cruise with Celebrity Cruises, Sail March 4, 2017 on the Celebrity Silhouette

- Example cost for two people in an Inside Cabin* for this cruise is \$1,203.29
- You may choose to pay for up to 20% of this cruise with your points; you are provided an instant redemption rate of \$.20 per point.
- $\$1,203.29 \times 20\% = \240.66 , so subtracting this from the total cost means your cash purchase is now \$962.63
- $\$240.66$ divided by \$.20 per point = 1,203 points

This cruise can be booked for \$962.63 plus 1,203 points

*Taxes and additional charges may apply. This pricing was offered 11/02/16.

TO TAKE ADVANTAGE OF THIS OPTION:

- Book your cruise by calling 1.877.DRI.CLUB or 1.877.DRI.PLAT for Platinum members, and select the prompt for cruises.
- The booking team will book your cruise and confirm the number of points available to you.
- The booking team will calculate the number of points to be applied to obtain your 30% discounted price while booking and collect the discounted cash balance.

FOR MORE INFORMATION

To view current offers in this program, log in to your Member Area at DiamondResorts.com and click on Diamond Luxury > Diamond Luxury Cruises.

See page 17 for details.

OPTION 3 - CRUISE POINTS REDEMPTION FOR REIMBURSEMENT

Cruise points redemption for reimbursement can provide a partial reimbursement for any cruise booked through our travel provider outside of the Luxury program.

Members may book cruises and request to redeem points for reimbursement according to their membership level.

- Standard: \$.07 per point up to 20% of the cost
- Silver: \$.08 per point up to 20% of the cost
- Gold: \$.09 per point up to 30% of the cost
- Platinum: \$.10 per point up to 30% of the cost

Terms and conditions apply. See page 43 for details.

TO TAKE ADVANTAGE OF THIS OPTION:

- Book your cruise by calling 1.877.DRI.CLUB or 1.877.DRI.PLAT for Platinum members, and select the prompt for cruises.
- Your cruise counselor will book your cruise and confirm the number of points available to you.
- You will pay for your cruise in cash and receive reimbursement based on the number of points you choose to redeem and your membership level.

You can use cash or a combination of points plus cash to secure your cruise booking. Reimbursement will be provided approximately 30 days from the completion of your cruise.

A cruise redemption processing fee* is payable at the time of exchange.

FOR MORE INFORMATION

For more details, please log in to the Member Area at DiamondResorts.com and select on Travel with Points > Cruises under My Benefits.

Note: The cruise point redemption benefit cannot be combined with any other program, including but not limited to Diamond Luxury Hotels, Diamond Luxury Cruises and Diamond Luxury Selection*. The member may not receive reimbursement until travel is completed. Member may be required to prepay maintenance fees if using next year's points and travel completion is this year. Reimbursements are paid via check.



FLIGHTS AND TRAVEL SERVICES

MAKE THE MOST OF YOUR POINTS

Book your travel and redeem your points toward reimbursement of flights, hotel stays and more when booking travel with THE Club® at Diamond Resorts International®.

- To book your travel and speak to a travel counselor call 1.877.DRI.CLUB or 1.877.DRI.PLAT for Platinum members and select the prompt for travel.
- Your travel counselor will book your travel and confirm the number of points available to you.
- You will pay for your travel service in cash and can request reimbursement dependent on the number of points you choose to redeem and your membership level.

Members may book and redeem points for flight and travel services according to their membership level within their redemption window.

- Standard: Members receive \$.07 per point for up to 20% of the cost of the travel booked
- Silver: Members receive \$.08 per point for up to 20% of the cost of the travel booked
- Gold: Members receive \$.09 per point for up to 100% of the cost of the travel booked
- Platinum: Members receive \$.10 per point for up to 100% of the cost of the travel booked

You can use your points, cash, or a combination of both for your travel booking. Reimbursement will be provided approximately 30 days from travel completion. Member benefits fee* is payable at time of the reimbursement request.

Terms and conditions apply. See page 43 for details.

Note: Travel redemption benefit can not be combined with any other program, including but not limited to Diamond Luxury Hotels, Diamond Luxury Cruises and Diamond Luxury Selection. May not receive reimbursement until travel is completed. May be required to prepay maintenance fees if using next year's points and travel completion is this year. Reimbursements are paid via check for Standard, Silver and Gold Members; however, a wire transfer can be requested for those living outside of the U.S. There is a \$50, non-refundable processing fee per wire transaction.

FOR MORE INFORMATION

For more details, please log in to the Member Area at DiamondResorts.com and select Travel with Points > Cruises under My Benefits.



AIR MILES

TURN EVERY POINT INTO 2.5 AIR MILES YOU CAN USE YOUR POINTS TO PURCHASE MILES ON YOUR CHOICE OF SEVEN MAJOR AIRLINES

Diamond Resorts International® is proud to participate in airline miles programs from American Airlines®, Southwest Airlines®, Hawaiian Airlines, Virgin Atlantic®, Frontier Airline, Air France/KLM® and United®. This gives you the flexibility to use your points and receive 2.5 air miles/reward points for every Club point. Member benefit processing fees* apply. Your points will appear in your air miles account within five business days.

FOR MORE INFORMATION

Log in to your member account at DiamondResorts.com and click on this benefit under Travel with Points to redeem your points for air miles, or call Member Services.

Terms and conditions apply. See page 43 for details.

*See page 17.

RESORTS AND HOTELS

USE YOUR POINTS TO STAY VACATIONED.™ AT RESORT AND HOTEL CHOICES AROUND THE WORLD

With THE Club®, you can vacation at a wide array of resorts and hotels around the globe that are outside of the Diamond portfolio and still use your points for booking. You can take advantage of advantageous rates using points, cash, or a combination to book the hotel or resorts available through the programs below.

DIAMOND INSTANT GETAWAYS*

Spoil yourself with a spectacular vacation, when booking a 7-night resort getaway starting at 3,000 points. You may even find an all-inclusive resort (all-inclusive fees are not included) within the offerings, so you can take relaxation to a whole new level!

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and under My Reservations you can view current accommodations offered. Click on Diamond Instant Getaways to book your next vacation.

THE CLUB® SELECT^{SM**}

Enjoy a wide variety of 7-night stays at destinations you will love when booking with THE Club® SelectSM. Explore ocean getaways and mountain retreats to city center visits and everywhere in between. You can book these destinations with your points or at discounted cash rates.

FOR MORE INFORMATION

To view the latest availability, log in to the Member Area at DiamondResorts.com and select Book with THE Club® SelectSM under My Reservations.

- * Please note reservations are 'by request' only. After requesting your week, one of your customer service specialists will get back with you in 2-3 business days to advise of availability. After successful verification, the reservation is final. The member is required for check-in; alternate guests are ineligible for check-in. There may be all-inclusive or additional resort fees required; please view ALL details about the resort before requesting your week.
- ** Cancellations made prior to 7 days of arrival date are charged the price of a one night stay. Cancellations made within 7 days of arrival date are refunded 50% of total reservation amount. Cancellations made 3 days of arrival date are not refunded any amount - the entire amount is forfeited. Refunds are not awarded for no-shows or early checkouts.





GLOBAL CLUB EXPERIENCE EVENTS

Club Experience Events are created exclusively for members of THE Club®. They are a great opportunity for you to experience a Diamond resort with the quality you are accustomed to, while discovering the history and culture of the area and building friendships with members of THE Club® from all over the world! These 5-6 day events offer transportation, entry to all attractions visited, special entertainment and dedicated event hosts.

EXPERIENCE SPAIN

DEPARTS: MAY 6, 2017; OCTOBER 14, 2017

Join us again in 2017 on our newest Club Experience Event to the Costa del Sol. With our Los Amigos Beach Club resort making the perfect base, we take you on a journey to discover the hidden gems that this picturesque area of Spain has to offer. With charming local towns and villages, rich cultural heritage, delicious and a warm welcome from the locals, this new experience event from THE Club® will make you fall in love with and uncover the true beauty of Costa del Sol.

EXPERIENCE SPAIN INCLUDES:

- Daily transportation for all excursions
- Explore dramatic escarpments and views over the Serrania de Ronda mountains
- Tour of The Alhambra
- Trip to a famous wine cellar in Málaga
- Private visit to Pablo Picasso Museum
- Shopping in Puerto Banus
- Flamenco dinner
- 6-night stay at Los Amigos Beach Club
- Food Pack in room plus one breakfast, three lunches, one evening meal
- Scheduled Arrival and Departure airport transfers to and from the resort

EXPERIENCE IRELAND

DEPARTS: JULY 8, 2017 AND SEPTEMBER 16, 2017

Travel across the water and immerse yourself in the lush green scenery and charm of the Irish as you escape to the Emerald Isle for our 2017 Club Experience Event. Staying at the East Clare Golf Village, we invite you to join us for six days of exploring what this beautiful part of Ireland has to offer.

EXPERIENCE IRELAND INCLUDES

- Transportation to and from Shannon Airport on designated days, plus daily transportation for all excursions
- All scheduled excursion entry fees
- 6-night stay at East Clare Golf Village
- Food pack in room, plus 3 full evening meals
- One round of golf per person
- A private concert at St. Cronan's
- A boat ride on the River Shannon
- Medieval banquet at Knappague Castle
- Visit the breathtaking Cliffs of Moher

EXPERIENCE THE UK LAKE DISTRICT AND BEYOND

DEPARTS: SEPTEMBER 9, 2017

Known for its stunning natural beauty and breathtaking landscapes, the UK's Lake District is ultimately one of the most stunning places in the world. With our Pine Lake Resort sitting on the doorstep of this natural wonder, it is the perfect place for our September 2017 Club Experience Event. We invite you to join your fellow members as we take you on a journey to visit the highlights of Northern England where the Lakeland scenery will leave you with everlasting picture-postcard memories.

EXPERIENCE THE LAKE DISTRICT INCLUDES:

- Daily transportation for all excursions
- All scheduled excursion entry fees
- 6-night stay at Pine Lake Resort
- Food pack in room plus 2 evening meals
- Lake cruise
- Follow Hadrian's Wall
- Explore the Yorkshire Dales
- Visit Beatrix Potter's Countryside

If you would like to extend your exploration of the UK, our Member Escorted Journey, Essential Scotland, will begin on the day of departure of this Club Event (September 15, 2017). Transportation is arranged for you.

FOR MORE INFORMATION

For full itinerary details log on at DiamondResorts.com and go to My Benefits > Club Travel > Global Club Experience Events.



MEMBER ADVENTURES

Experience cultural wonders, exotic destinations, and spectacular scenery. Member Adventures delivers unforgettable travel experiences whether you want to embark on a solo adventure or perhaps gift to friends or family members. Go places you have only dreamed of and partake in activities you have never before tried. Each adventure is filled with thrills, rich culture, famous sights, fun activities, wildlife encounters and so much more. Every day is meticulously planned to provide a stress free time for connecting with your family and friends. Make real discoveries and create the memories of a lifetime.

2017 MEMBER ADVENTURES

- **Madagascar Wildlife Adventure**
- **The Galapagos Islands**
- **Wyoming Horse Riding Ranch**
- **Svalbard Polar Bear Adventure**
- **Canadian Wilderness Adventure: Grizzly Bear Discovery and Vancouver City**
- **Climb Mount Kilimanjaro**
- **Walking the Great Wall of China**
- **Discover Antarctica and the South Atlantic**

See page 43 for details.

FOR MORE INFORMATION

For departure dates and full itinerary details log on at DiamondResorts.com and go to My Benefits > Club Travel > Member Adventures.

The above Member Adventures are operated by The Big Journey Company Limited registered in England No: 6532140. The Big Journey Company Limited is a member of The Travel Trust Association member number U5675 and holds an Air Travel Organizer's License number T7282.

Diamond Resorts International Club, Inc., its affiliates, and subsidiaries (collectively "Diamond"), makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. These travel services are arranged on your behalf with the relevant supplier. Diamond does not accept any liability for any aspects of the travel arrangements booked by you.

THE CLUB® EXCLUSIVE MEMBER ESCORTED JOURNEYS

Our exclusive Member Escorted Journeys are available only to members of THE Club® at Diamond Resorts International® and cannot be booked anywhere else! These carefully selected tour itineraries will take you and fellow members of THE Club® to some of the most iconic destinations around the world, offering you the opportunity to experience the people, culture, traditions and highlights of the countries visited. There is no need to worry about where to go next, how to get there, where to stay and what to see or do; this will all be arranged by our partner in travel, The Big Journey Company. They will be there every step of the way to ensure you have a hassle-free travel experience that will leave you with everlasting memories and new friendships that will stay with you for many years to come.

If you are looking for a new vacation experience or want to check something off your bucket list, book a Member Escorted Journey with THE Club® today!

2017

- **The Grand Safari of Kenya**
- **Discover New Zealand**
- **The Grand Tour of South Africa**
- **Northern Lights**
- **Wonders of Borneo**
- **Classic Cuba** (Gold and Platinum only)
- **Classic Peru**
- **Visit London, Paris and Normandy**
- **English Heritage Tour**
- **Paris & Bordeaux River Cruise** (Gold and Platinum only)
- **The Best of Brazil**
- **Essential Scotland**
- **African Safari in Kenya**
- **Treasures of Northern India**
- **Vietnam and Cambodia**
- **European Christmas Markets River Cruise**

2018 Member Escorted Journey itineraries will be available soon.

FOR MORE INFORMATION

For departure dates and full itinerary and pricing details, log on at DiamondResorts.com and go to My Benefits > Club Travel > THE Club® Exclusive Member Escorted Journeys.





GUIDED TRAVEL TOURS

More choices, more destinations and more departure dates for you to choose from in 2017 with a hand-picked selection of Guided Travel Tours brought to you by our partner in travel, Collette Worldwide. Enjoy a one-stop U.S. city tour to New Orleans or New York, discover the beautiful Autumn Colors of New England, or go 'down under' for 3 weeks to "Explore Australia". Uncover the natural beauty of eco-friendly Costa Rica, see the charms of the Italian countryside in Tuscany or experience the beauty of Canada's Winter Wonderland. These and more choices are yours so why not book your place today and let Collette Worldwide show you some of the best destinations in the world!

MEMBERS OF THE CLUB® EXCLUSIVE: RECEIVE AN ADDITIONAL \$100 PER PERSON OFF THE TOTAL PRICE AT THE TIME OF BOOKING!

- **Costa Rica: A World of Nature**
- **Christmas in New York City**
- **Canada's Winter Wonderland**
- **Exploring Australia**
- **Spotlight on New Orleans**
- **Spotlight on New York City**
- **The Best of Eastern Canada**
- **Spotlight on Tuscany**
- **Spotlight on South Dakota**
- **Colors of New England**

See page 43 for details.

FOR MORE INFORMATION

For departure dates and full itinerary details log on at DiamondResorts.com and go to My Benefits > Club Travel > Guided Travel Tours.

The above Guided Travel Tours are operated by Collette Travel Service, Inc., 162 Middle St., Pawtucket, Rhode Island 02860, USA. These tours may not be exclusive to Diamond Resorts International® members.

Diamond Resorts International Club, Inc., its parents, sister companies, (collectively "Diamond"), makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. These travel services are arranged on your behalf, with the relevant supplier. Diamond does not accept any liability for any aspects of the travel arrangements booked by you.

RENT A HARLEY-DAVIDSON®

LOOKING FOR A LITTLE FUN AND WANT TO EXPERIENCE SOMETHING NEW AND EXCITING WHEN VISITING LAS VEGAS?

Get out on the open road riding one of the latest Harley-Davidson® bikes and explore Las Vegas and Southern Nevada like never before! Get ready to cruise along the strip, wind through the mountains or ride across the desert and experience the ultimate riding adventure in Las Vegas with the only Authorized Harley-Davidson Rental company in Las Vegas - Harley-Davidson® 'Rent a Harley'.

Members of THE Club® receive a 20% discount off all daily/weekly rentals and a further 10% discount off Harley-Davidson non-sale merchandise. It's easy. Book your bike rental in advance and show your Membership Card upon collection to receive the discount. To purchase merchandise; visit the Harley-Davidson location opposite the 'Welcome to Las Vegas' sign.

FOR MORE INFORMATION

For more details on how to reserve your bike, log in to your account and go to My Benefits > Travel Advantages > Rent a Harley in Las Vegas

See page 43 for details.



BOOK YOUR CAR

LOOKING TO RENT AN AUTOMOBILE FOR AN UPCOMING VACATION?

Whether you need an automobile for driving in the city, to explore the winding roads of the countryside, or to take a cross-country road trip, book your car and choose your pick-up location in more than 30 countries around the world.

Members of THE Club® will receive preferred partner pricing offering instant savings off daily, weekly and monthly rentals. The extensive selection of destinations and vehicles offered ensures access to the vehicle you need, when you want and where you want, depending upon availability.

FOR MORE INFORMATION

To book your car, log in to the Member Area at DiamondResorts.com and go to My Benefits > Travel Advantages > Book Your Car.





LUGGAGE FORWARD

YOUR SPORTING EQUIPMENT, MEDICAL EQUIPMENT OR HEAVY LUGGAGE CAN BE WAITING FOR YOU AT THE RESORT WITH LUGGAGE FORWARD

Luggage forward is a door-to-door luggage delivery service that can alleviate waits at the baggage carousels. Shipping your luggage ahead provides total travel convenience and peace of mind. Luggage Forward offers a range of specialized options to more than 200 countries worldwide and even directly to cruise ships. Pack as much as you want for your next vacation and be able to enjoy the journey as much as the destination.

Members of THE Club® at Diamond Resorts International® receive 10% off Express (next day service) and 5% off all other services.

Silver, Gold and Platinum Loyalty members receive 15% off Express (next day service) and 10% off all other services.



FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under Travel Advantages > Luggage Delivery Service.



TRACE ME DIAMOND LUGGAGE TAGS

EXCLUSIVELY MADE FOR THE MEMBERS OF THE CLUB®, DIAMOND LUGGAGE TAG IS BRANDED WITH THE DIAMOND RESORTS INTERNATIONAL® LOGO!

Diamond Luggage Tag offers a strong, durable luggage tag that can be fastened to any of your belongings when traveling. It does not display your personal information, and will significantly help reduce the risk and hassle of your bag ever being lost, with a unique added feature.

Each luggage tag is embedded with a unique serial number and barcode with the ability to connect with the airport bag management system used by a vast majority of airlines and airports around the world. With your purchase of the luggage tag, you will receive 12 months of tracking service.

Simply purchase your Diamond Luggage Tag, register your unique serial number online, and fasten it to your bags. No matter where your bag lands, the local airport baggage handling staff can scan your tag barcode. In the event that your luggage does not arrive as expected, the airline will use this tag to identify you as the legal owner and you will be notified with the exact location of your bag and who to contact to arrange its return.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and select My Benefits > Travel Advantages > Diamond Luggage Tag.

DESTINATION GUIDES

VACATION PLANNING AT YOUR FINGERTIPS!

Complimentary, printable guides are available for your favorite Diamond Resorts destinations.

Log on at DiamondResorts.com and go to Locations > choose your resort destination > More Information > Destination Guides. You can view all of the local attractions, events, restaurants and areas of interest. Click "Download PDF" to print, save or take along!

RV PARK OUTDOORS

DO YOU WANT TO EXPERIENCE THE SCENIC OUTDOORS, NESTLED BY THE CAMPFIRE AND SLEEP UNDER THE STARS?

THE Club® at Diamond Resorts International® has partnered with Passport America and Freedom Campground to offer RV enthusiasts and campers all the benefits of two memberships for one low price. You and your family can create lasting memories together on the open road. With your membership you will receive:

- 25-50% discount at participating RV Parks and Campgrounds in North America
- Complimentary Trip Routing
- Complimentary Passport America Smartphone App
- Personalized Travel Discount Card for Passport America and Freedom Campgrounds
- Camping Directory for Passport America and Freedom Campgrounds
- Complimentary online access to RV America Magazine
- Discount rates for MyRVMail.com
- 20% savings on water adventures, fishing, horseback riding and more all across America.
- Affiliate updates and information access online 24/7

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and select Travel Advantages > RV Park Outdoors under My Benefits.





AMERICATHEBEAUTIFUL™
THE NATIONAL PARKS AND FEDERAL RECREATIONAL LANDS PASS

AMERICA THE BEAUTIFUL RECREATION PASSES

THE NATIONAL PARKS AND FEDERAL RECREATIONAL LANDS ANNUAL PASS

Learn, explore, discover and simply have fun in nature. America the Beautiful - The National Parks and Federal Recreational Lands Annual Pass is a great way to enjoy America. Members of THE Club® at Diamond Resorts International® can enjoy unlimited 12-month access to over 2,000 U.S. National Parks and Federal Recreation Areas. America the Beautiful: The National Parks and Federal Recreational Lands Annual Pass covers entrance fees or standard amenity fees at sites managed by USDA FS, NPS, USFWS, BLM and Reclamation.

Make your next family getaway a visit to The Great Smokey Mountains while staying at Bent Creek Golf Village in Tennessee. Enjoy Grand Teton or Yellowstone National Parks while staying at Teton Club in Wyoming, and Petrified Forest or the Grand Canyon while staying at any of the Sedona destinations.

This is popular gift for hikers, campers, and outdoor enthusiasts. Each pass is 1,500 points plus shipping and handling fee.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and go to My Benefits > Travel With Points > Recreation Passes.

See page 43 for details.

IMPORTANT INFORMATION

All Club benefits and prices are subject to change, substitution, or termination at any time without notice. Your account must be current with maintenance fees paid and no outstanding balance to participate in THE Club® Member Benefit program.

FOR ALL POINTS REDEMPTION BENEFITS

Members may exchange from 2,500 up to their annual allotment for any combination of benefits unless otherwise noted. After July 1, points can only be redeemed from your next year's allocation. For travel services and other member benefits there is a non-refundable member benefit processing fee of \$47 for Standard members, \$37 for Silver and \$27 for Gold. Platinum members receive complimentary processing except in the case of the Fee Payment benefit. The Fee Payment fee is \$100. For Cruise reimbursement requests, there is a non-refundable processing fee of \$100 per stateroom booked for Standard members, \$75 for Silver members and \$50 for Gold members. Platinum members receive complimentary processing for cruise reimbursement requests. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees associated with the item are the responsibility of the purchaser. Diamond Resorts International® retains the unilateral right to cancel or amend any offer in this member benefits program at any time. THE Club® SelectSM, THE SamplerSM points and Diamond Bonus Points are not applicable for points redemption for reimbursement.

IN ADDITION, YOU NEED TO KNOW

TRAVEL AND CRUISE REIMBURSEMENT/REDEMPTION

Points may be redeemed for Flights, Cruise and Travel Services booked and redeemed from January 1 until March 31 for Standard members, May 31 for Silver members, July 31 for Gold members and September 30 for Platinum members. When requesting reimbursement for travel, flights or cruises booked in the current year using points from a future year's allotment, a pre-payment toward the future year's maintenance fees may be required. Booking must be made within the eligible booking window for your membership level in order to request reimbursement, and reimbursement may be received when travel is completed. Reimbursements are paid via check. The redemption value of points as quoted is valid until December 31 and is then subject to review.

RENT A HARLEY-DAVIDSON

In order to rent a motorcycle, you must have a valid motorcycle operator's license that is carried by you at all times when using the vehicle, be 25 years of age or older, possess the skills, knowledge, and have the ability to operate a heavyweight motorcycle. The operator and passenger must wear proper riding gear as defined by the vendor. Helmets and rain suits are available upon request. The operator must have a major credit card to hold a \$1,000 USD deposit. All rates include 200 miles free per day. 4 hour rentals are available. Motorcycle models and availability is subject to change without notice. Discounts for bike rentals and merchandise are only available through our approved vendor LAS VEGAS HARLEY-DAVIDSON located at: 5191 S. Las Vegas Blvd., Las Vegas, NV 89119.

MEMBER ESCORTED ADVENTURES AND JOURNEYS

Prices are quoted per person based on two adults sharing a double room. The Big Journey Company reserves the right to amend the price should the exchange rate fluctuate by more than 2%. The Big Journey Company requires that all cancellation of bookings must be notified in writing to Marron Bank, Branthwaite, Cumbria, CA14 4SZ United Kingdom or by e-mail to info@thebigjourneycompany.com. The refund amount is based on the date of receipt of written notification.

In the event that you cancel a booking, the portion of the redeemed points that will be returned to you will be governed by the rules and regulations of THE Club®. The portion of monetary purchase that will be refunded is governed by the Terms and Conditions of the vendor as follows:

- More than 90 days prior to departure: Loss of Deposit and any additional costs paid in advance by The Company.
- Less than 90 days prior to departure: 100% loss.

AIR MILES

You must specify a valid AAdvantage®, RapidRewards®, Hawaiian Miles, Flying Club, EarlyReturns®, Flying Blue or MileagePlus account number and name of Air Miles account holder in order to exchange points for airline miles. Airlines reserve the right to change the program at anytime without notice; program rules and conditions apply. For complete information and/or to enroll, visit www.aa.com, www.southwest.com, www.hawaiianairlines.com, www.virgin-atlantic.com, www.flyfrontier.com, www.airfrance.com, www.united.com.

AMERICA THE BEAUTIFUL RECREATION PASSES

Valid for one full year from month of purchase. Provides entrance or access to pass holder and accompanying passengers in a single private, non-commercial vehicle at federally operated recreation sites across the country. Covers the pass holder and three (3) accompanying adults, age 16 and older, at sites where per person entrance fees are charged. No entry fee for children 15 and under. Photo identification may be required to verify ownership. Passes are non-refundable, non-transferable, and cannot be replaced if lost or stolen. Fees vary widely across the thousands of federal recreation sites. Please contact specific sites directly for information on what is or is not covered. The annual pass offered on this website is one of several options. If you are 62 or older, or receive disability benefits, you may be eligible for the Senior Access Pass. You can contact your local federal recreation site or visit your federal recreation web page for more information. Diamond Resorts International® is an authorized reseller of the America the Beautiful—The National Parks and Federal Recreational Lands Annual Pass. The U.S. government does not endorse other products or services sold by Diamond Resorts International® nor imply that Diamond Resorts' work or products are superior to any other retailer. Retail value of pass is \$80.00. There is a shipping and handling fee of \$10.00. Pass will be sent USPS within 5 days of purchase, please allow ample post time for receipt.

GUIDED TRAVEL TOURS

Prices are quoted per person based on two adults sharing a double room. In the event that you cancel a booking, the portion of the redeemed points that will be returned to you will be governed by the rules and regulations of THE Club®. The portion of monetary purchase that will be refunded is governed by the Terms and Conditions of the vendor, Collette Worldwide Holidays.

Guided Travel Tours are operated by Collette Travel Service, Inc., 162 Middle Street, Pawtucket, Rhode Island 02860, USA. These tours may not be exclusive to Diamond Resorts International® members.



HOME & LIFESTYLE MEMBER BENEFITS

Exclusive Club products for your home, and special offers and benefits that fit your lifestyle!

- Discover My Diamond
- Serta “This Could Be Home” Program
- 1-800-Flowers and 1-800-Baskets
- Free Pharmacy Discount Card
- Dell
- Great American Days
- Golf Card® International
- Player’s Pass Golf Advantage





DISCOVER MY DIAMOND

Your bedroom should be a place of rest and relaxation. Members of THE Club® at Diamond Resorts International® can enjoy these luxurious amenities of Diamond Resorts International® accommodations at home or give loved ones the gift of luxury! Transform your bedding with high quality sheets, duvet and indulge in the new comfort pillows. Stock your bath with soft, absorbent and fluffy towels. Create your own home retreat today.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and log in to the Member Area at DiamondResorts.com and go to My Benefits > Home & Lifestyle > Diamond Amenities.



SERTA “THIS COULD BE HOME” PROGRAM

Did you get a great night’s sleep while staying at one of our Diamond managed resorts? Diamond Resorts International® guest rooms are furnished with premium Serta mattress sets designed exclusively for Diamond Resorts International®. Now members of THE Club® have the opportunity to purchase this set not sold in retail stores. You can now experience that same luxurious resort amenity right in your own home.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and go to My Benefits > Home & Lifestyle > Serta.



1-800-FLOWERS AND 1-800-BASKETS

For more than 30 years, 1-800-FLOWERS.COM Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals; perfect for every occasion.

1-800-FLOWERS.COM offers the best of both worlds—exquisite, florist-designed arrangements, individually created by some of the world’s top floral artists and hand delivered the same day, and spectacular flowers shipped overnight “Fresh From Our GrowersSM.”

If you’re looking for more than just a gift, then look to 1-800-BASKETS.com. They craft gift baskets with dedicated artistry, so you know the presentation will always be perfect. Whether classic or current, their gift baskets are a sensory experience, filled with high-quality gourmet foods, wines and even fresh fruit. At 1-800-BASKETS.com, they are passionate about connecting people through thoughtful gift giving.

Members receive a 15% discount on all purchases by using their exclusive Club discount code: DRZ

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and select 1-800-Flowers under Home & Lifestyle.

FREE PHARMACY DISCOUNT CARD

Whether you are insured, under-insured or un-insured, everyone saves! You and your family will be able to alleviate some of your out of pocket expenses when purchasing prescription medication. Simply present the free pharmacy discount card with your regular insurance card to the contracted pharmacist. Every time you fill a prescription, ask the pharmacist to compare the two purchase prices. The pharmacist selects whichever method of payment is least expensive. It's that easy.

NO INSURANCE?

Take advantage of significant savings on the prescription drugs you need.

HAVE INSURANCE?

This card can still save you money:

- on drugs not covered by your insurance formulary
- on experimental drugs
- discounts using this card may be less expensive than your insurance co-pay

BENEFITS FOR EVERYONE

- available to use at over 60,000 providers nationwide
- 10% to 60% savings on most medications
- no health restrictions
- we encourage you to register your family and loved ones

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Home & Lifestyle".

This benefit is available for ONLINE registration only at DiamondResorts.com.



DELL

Diamond Resorts International® has partnered with Dell making it easier to shop for you and your loved ones. Members of THE Club® will be offered discount pricing on electronics and accessories. Be sure to visit the site again as new offers are added frequently.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and select Dell under Home & Lifestyle.





GREAT AMERICAN DAYS

BROADEN YOUR HORIZONS AND TRY SOMETHING NEW

From culinary tours to dinner cruises, exotic car driving to spa days, you'll find a wide variety of America's most exciting experience gifts and adventures for everyone. Great American Days has more than 6,000 amazing experiences for every budget, taste and occasion.

Members of THE Club® at Diamond Resorts International® can use points to purchase gift cards valued from \$200-\$1,000. Gift cards can be redeemed online for any experience, or multiple experiences, across the United States.

This is a fantastic option for gift giving - instead of a gift, give an experience!

- **Bronze package:** 2,500 points provides a \$200 Freedom Pass Gift Card
- **Silver package:** 3,500 points provides a \$250 Freedom Pass Gift Card
- **Gold package:** 7,000 points provides a \$500 Freedom Pass Gift Card
- **Platinum package:** 14,000 points provides a \$1,000 Freedom Pass Gift Card

Experience Certificates can be delivered online or in a beautiful boxed presentation. Use your gift card to purchase Experiences such as:

AIRBORNE

- Flying Lessons
- Scenic Flights
- Hot Air Balloon Flights
- Helicopters
- Jet Fighter
- Hang Gliding and Paragliding
- Skydiving

WATER

- Scenic Cruises
- Surfing and Kitesurfing
- Boating and Sailing
- White Water Rafting
- Canoes and Kayaking
- Marine Encounter
- Fishing
- Snorkeling and Scuba Diving

DRIVING

- Exotic Cars
- Indy Cars
- Formula Racing
- Motorsports
- Classic Cars
- Drag Racing
- Off-Road Driving
- Motor Bike

OUTDOOR AND ADRENALINE

- Rock Climbing and Abseiling
- Paintballing
- Bungee and Zipline
- Extreme Sports
- Rodeo
- Horse Riding
- Caving and Canyoning

SPA AND WELL-BEING

- Day Spas
- Get Away Spas
- Yoga, Meditation and Pilates
- Photo Shoots

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and go to My Benefits > Home & Lifestyle > Great American Days.

See page 43 for points redemption details.

GOLF CARD® INTERNATIONAL

Golf Card® International offers members of THE Club® an annual deluxe membership that includes access to the official USGA Handicap card as well as the Golf GPS Smartphone app to help improve your game at any of the participating golf courses across North America. Whether you are an avid golfer, or learning to play, this is perfect for anyone who enjoys the game of golf whenever and wherever. Tee it up at one of the courses, sink a putt on the green and start perfecting your swing.

ANNUAL MEMBERSHIP OFFERS:

- Preferred rates on greens and cart fees at any of the participating golf courses across North America
- Official USGA Handicap Index®
- Golf GPS Smartphone App
- Annual subscription to Golf Digest
- Golf bag tag
- Golf Player Membership Card
- 10% Discount on over 4,000 golf products, equipment and more
- Social network, directory and Swing tips

This benefit is available for ONLINE purchase only at DiamondResorts.com.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and go to My Benefits > Home & Lifestyle > Golf Card International.

PLAYER'S PASS GOLF ADVANTAGE

Enjoy golf near your home or while on travel at one of the Diamond Resorts International® destinations. Members of THE Club® can now play more with discounts at over 2,000 golf courses nationwide.

PlayersPass.com annual membership offers discounts on green fees with no confusing rules or restrictions. Play when you want, where you want at any participating courses with savings of 20-50% less than others are paying every time you golf, even on weekends. You can use up to four (4) discount coupons on each course offered. Your savings will pay for your membership after one round! In addition, you will receive e-mail featuring exciting new course, discounts on golf accessories and last minute specials of up to 70% off.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and go to My Benefits > Home & Lifestyle > Players Pass.

This benefit is available for ONLINE purchase only at DiamondResorts.com.





MONEY MATTERS MEMBER BENEFITS

These exclusive Club products protect you and your family whether traveling or at home.

- Reservation Protection Plans
- Quorum Savings
- LegalZoom
- Legal Protection Plan
- Healthiest You
- SkyMed Emergency Travel Service





RESERVATION PROTECTION PLANS

AS YOU ARE PREPARING FOR YOUR VACATION, WHAT IF:

- You have an unexpected family or work emergency?
- Your flights are canceled?
- Weather interferes with your travel plans?

You have the ability to safeguard your points in case the unexpected happens prohibiting you from vacationing for whatever reason. Purchasing a Reservation Protection Plan will ensure a 100% reimbursement of the points charged should you need to cancel for any reason, up to your arrival date.

Take advantage of a Reservation Protection Plan that's right for you!

ANNUAL RESERVATION PROTECTION PLAN*

Protect your points for 365 days with the new Annual Reservation Protection Plan, a better value if you vacation with us multiple times per year. Vacations booked during the 365 days after the purchase of the plan are protected, irrespective of your arrival date.

RESERVATION PROTECTION PLAN (SINGLE STAY)*

Protect your points on a single stay with our previously offered, Reservation Protection Plan (Single Stay), ideal for you if you travel with us once or twice per year.

Members may purchase either Reservation Protection Plan during the online booking process or with a customer service representative.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and go to My Benefits > Money Matters > Reservation Protection Plan.

* This benefit is non-refundable and non-transferable. Pricing is dependent upon your recognition level. Points used for The Sampler®, THE Club® Select®, THE Club Combinations®, Diamond Dream Holidays, Member Adventures, Member Escorted Journeys, Guided Travel Tours, Diamond Luxury Hotels, Diamond Luxury Cruises, Diamond Luxury Selection®, Diamond Luxury Sports, Diamond Luxury Yachts, Diamond Instant Getaways, Global Club Events bookings and exchanges are not eligible for the Reservation Protection Plan.



QUORUM SAVINGS

Members of THE Club® at Diamond Resorts International® now have access to an exclusive, high-yield, liquid savings account from Quorum Federal Credit Union. Quorum Federal Credit Union belongs to a network of credit unions across the country. Visit their website to see where you may be able to transact locally as well as online.

- .80% annual percentage yield*
- No minimum balance
- Easy access to your money with no penalties
- Insured to at least \$250,000 by the NCUA

* Annual percentage yield in effect as of November 15, 2016 and subject to change.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and select this benefit under "Money Matters".

LEGALZOOM

LegalZoom is America's leading online legal document preparation service. From incorporations to last wills, LegalZoom makes it easy and affordable to take care of a variety of common legal matters. Along with quality legal documents, customers enjoy free attorney referrals, a 24-hour online legal education center and a range of complimentary business resources.

Members receive \$15 off any LegalZoom.com product by using discount code: THECLUB.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on "Club Partners" and then the Legalzoom logo.

This benefit is available for ONLINE purchase only at DiamondResorts.com.



legalzoom[®]

MetLife[®]

LEGAL PROTECTION PLAN

WHEN VACATIONING AT OUR U.S. DESTINATIONS

The Legal Protection Plan (per trip) provides affordable access to local attorneys in any U.S. Diamond Resorts International[®] destination during the term of your travel reservation for:

- Advice and consultations on an unlimited number of personal legal matters that arise during your travel
- Traffic ticket defense
- Identity theft defense
- Power of attorney for childcare, financial or healthcare

This plan covers THE Club[®] member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

Members may add this benefit to any reservation at the time of booking.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and select this benefit under "Money Matters".



HEALTHIEST YOU

WHEN VACATIONING AT OUR U.S. DESTINATIONS

Healthiest You is a per trip travel benefit that provides tele-medicine service from board-certified, licensed physicians via phone or video for 24/7/365 consultations. They can even prescribe non-narcotic medication called directly to the nearest pharmacy to help save you a trip to the doctor's office.

Consultations are unlimited during the dates of your reservation.

There are two plans to choose from:

- Coverage for stays up to 20 days
- Coverage for stays more than 20 days

Members may add this benefit to any reservation at the time of booking.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and select this benefit under "Money Matters" for further details.



SKYMED EMERGENCY TRAVEL SERVICE

SkyMed Emergency Travel Service Plans offer you and your traveling party extra peace of mind when experiencing unforeseen conditions due to a critical illness or injury. Some of the features include:

- Hospital-to-Hospital Emergency Air Transport
- Minor Children/Grandchildren Return
- Commercial Carrier Medical Escort Flights
- Return Transportation After Recovery

SkyMed offers exclusive pricing and three distinct membership plans that will provide extra peace of mind for your next journey!

SKYMED NORTH AMERICAN SHORT TERM PLAN (PER TRIP)

This plan provides per trip coverage for North America including: U.S., Canada, Mexico, Bahamas, Bermuda and Caribbean destinations.

SKYMED ULTIMATE SHORT TERM PLAN (PER TRIP)

Enjoy the same great features of the SkyMed North American Short Term Plan (per trip) plus the added feature of Global Emergency Travel Services (Global ETS), which extends your protection for international travel.

Members may add this benefit to any reservation at the time of booking.

SKYMED ULTIMATE ANNUAL PLAN

If you are a frequent traveler and want to protect you and/or your family whenever and wherever you travel, then the SkyMed Ultimate Annual Plan is right for you. This plan offers coverage for a full 12 months. You can rest assured that you will be protected while vacationing at any of the Diamond Resorts International® destinations.

FOR MORE INFORMATION AND PURCHASE DETAILS

Log in to the Member Area at DiamondResorts.com and go to My Benefits > Money Matters > SkyMed Emergency Travel Services.





CLUB COMMUNITY

Belonging to THE Club® at Diamond Resorts International® means you belong to a global community.

- Club Solo
- Be Social
- Community Initiatives
- Club Communications
- Friends & Family Referrals
- Our Partners





CLUB SOLO

At Diamond Resorts International® we are pleased to offer our Club Solo membership, an opportunity for those members of THE Club® who vacation alone, with a range of benefits that have been developed with a solo traveler in mind.

SOME OF THE BENEFITS OF BEING A CLUB SOLO MEMBERS INCLUDE:

- **No single supplement cost for select Club group travel* including:**

CLUB EXPERIENCE EVENTS

- Ireland
- Spain
- The U.K. Lake District and Beyond

MEMBER ADVENTURES

- Climb Mount Kilimanjaro
- Walking the Great Wall of China

MEMBER ESCORTED JOURNEYS

- Classic Peru
- Essential Scotland
- The Best of Brazil

- **Five Complimentary Reservation Protection Plans on studio accommodations**
- **Access to the Club Solo Member Forum offers you the ability to connect with other Club Solo members to share travel tips and experiences.**
- **24-hour Emergency Helpline so when you are traveling solo, you are never alone**
- **Points discounts on Studio/Club Suite accommodations at Diamond managed resorts**

FOR MORE INFORMATION ON CLUB SOLO

Log on at DiamondResorts.com and select My Community > Club Solo.

*For departure dates and full itinerary details log on at DiamondResorts.com and go to My Benefits > Club Travel and then select Club Experience Events, Member Adventures or Member Escorted Journeys.

BE SOCIAL

Join any of the Diamond Resorts International® social networks and become a part of the conversation. Be our fan on Facebook, send us a tweet, like us on Pinterest or become a follower and connect with fellow members, owners and guests while keeping up-to-date on all the latest Diamond news.



FACEBOOK [Facebook.com/DiamondResortsInternational](https://www.facebook.com/DiamondResortsInternational)

Find us on Facebook and discover all the latest postings, news and photo albums we have featured on our social media page. Send us a friend request, or a message, and we will be happy to chat with you; or post on our wall and begin a conversation with our other Facebook members.



TWITTER [Twitter.com/DiamondResorts](https://twitter.com/DiamondResorts)

Become a follower on Twitter to receive our latest tweets featuring exciting offers, destination highlights and travel tips, or be the first to hear about new resorts, affiliates and travel choices. Send us a tweet and tell us about your most recent vacation with Diamond Resorts International®; we would love to hear all about your stay.



PINTEREST [Pinterest.com/DiamondResorts](https://www.pinterest.com/DiamondResorts)

Follow us on Pinterest and discover our many travel boards featuring pins of exciting highlights from destinations all over the world. Browse through our online album and repin some of the breathtaking imagery, international cuisine, area attractions, unique travel tips and more. Maybe even become inspired to start planning your next Diamond vacation!



INSTAGRAM [Instagram.com/DiamondResorts](https://www.instagram.com/DiamondResorts)

Be sure to follow us on Instagram and see how your fellow members are staying vacationed all over the world. Include the hashtag #DiamondResorts along with your own posts while vacationing with us and you may be featured in a post!



COMMUNITY INITIATIVES

GO GREEN

At Diamond Resorts International®, we believe that each of us contributes an important role in the conservation and preservation of our world's precious natural resources. "Going Green" requires disciplined routines that develop into healthy habits.

When visiting a Diamond resort, we ask that you:

SAVE ELECTRICITY

Switch off unnecessary lights, air conditioning and other electrical appliances.

SAVE WATER

By showering you use half as much water as a bath. Do not use the toilet as a wastepaper bin and do not leave the water running while shaving, brushing your teeth or washing up.

PROTECT NATURE

Do not leave litter. Paper, metal and plastic are harmful to nature and do not biodegrade.

RECYCLE

Please help us keep our resorts environmentally friendly by depositing separated rubbish in the designated areas. We appreciate your help keeping our resorts clean and protecting the environment by reducing, reusing and recycling.

Together, we can truly make a difference.

VACATIONS FOR LIFE® SUMMER FAMILY FUN

Diamond Resorts International® increasingly popular Olympic-inspired event, Vacations for Life® Summer Family Fun, takes place during the summer at all U.S. and Europe managed properties. Team members plan and deliver an action-packed summer of family entertainment with featured daily activities for all ages. Each week the resorts host an Opening Ceremony to announce the upcoming games and scheduled activities, from scavenger hunts, bingo games and water volleyball, to coloring contests, cannonball splash contests, resort trivia and more. The winners of each activity are honored at the Closing Ceremony and awarded gold, silver and bronze medals. The celebration features plenty of food, drinks, music and entertainment for everyone to enjoy.

SUSTAINABILITY GARDENS

In order to become more environmentally conscious, many of our resorts are growing their own sustainable gardens featuring a variety of healthy, fresh fruits and vegetables.

The use of these gardens enhances the natural environment while benefiting the ecosystem and local economy. Minimal chemical pesticides and fertilizers are used during production and the installation of underground watering systems decreases water waste and eliminates runoff. Each garden boasts unique features and hosts an array of fresh produce native to the area while specific to the cultural cuisine and restaurant offerings. In addition to cooking benefits for the restaurants, the gardens have also proven useful as an educational tool for guests and children as they are allowed to tour the gardens, pick fresh ingredients and participate in cooking demos.

CLUB COMMUNICATIONS

In our ongoing effort to provide you with the latest information, we invite you to explore DiamondResorts.com:

REGISTER

Register for your login credentials to access the Member Area. Maintain your profile with up-to-date contact details, including your current e-mail address.

FIND ANSWERS IN THE MEMBER AREA

Find answers to many questions in the FAQ area. We have assembled commonly asked questions and online tutorials including information on booking windows, savings deadlines, accessing benefits and more for your easy reference.

WHAT'S NEW

“What’s New” appears on the Member Area home page with the latest up-to-the-minute notices on new resort choices, new benefits, Club events and travel alerts. If you haven’t logged in lately, notices are stored at [My Community > What’s New](#).

IMPORTANT REFERENCE MATERIALS AVAILABLE TO YOU

- Every year we publish this Annual Member Benefits Directory which provides important discovery information for the standard and new benefit offerings of THE Club®, and the associated redemption values and timelines.
- Additionally, we publish the Annual Global Reservations Directory that includes the points values and weeks charts for every resort within THE Club® resort portfolio—an absolute must for using your annual points allocation.
- The Membership Guide is an excellent reference detailing many of the ways to manage your points and maximize your membership.

All of these publications are available online for review or download in the Member Area at DiamondResorts.com under [My Community](#) on the Member Information page.

E-NEWSLETTERS IN YOUR INBOX

At the end of each calendar quarter (March, June, September and December) you will find an E-newsletter for members of THE Club® at Diamond Resorts International® in your e-mail. These newsletters contain information on the newest resort choices, the latest additions to your member benefits, information on upcoming vacation adventures such as escorted journeys and Club events, and special Club discounts and getaways.

YOUR COMMUNICATION IS IMPORTANT

Delivering hospitality begins with listening to and understanding the desires of our members, owners and guests. Diamond Resorts International® remains diligent at every level of the company to maintain an open communication platform by reaching out with discussions and solutions to honor our commitment to providing every member, owner and guest with hassle-free, relaxing Vacations for Life®.

- Join the Member Forum on DiamondResorts.com to chat with other members and share your travel discoveries. You will find the Member Forum in the Member Area under [My Community > Social Media](#).
- Use Contact Us located in the Member Area on the right side of the page to quickly locate our phone and e-mail information.
- In the Member Area under My Account, select “Preferences” and tell us about yourself, so we may continue to offer new member benefits that will be of value to you. We have learned that 37% of you enjoy gardening, 19% are golfers, and 27% indicated that a cruise was one of their favorite forms of travel.
- If you are a Platinum member, you can chat online with our Platinum Services Team or request a convenient call back when you “Click to Chat” or “Click to Call” on each page when logged in to the Member Area at DiamondResorts.com.





FRIENDS & FAMILY REFERRALS

Now your Friends & Family can enjoy the same benefits of THE Club® that you enjoy when they visit one of our premier resort destinations.

YOU GIVE. THEY SAVE. YOU EARN.

You may be able to earn valuable rewards when Family and Friends that you refer, choose to take advantage of the membership you enjoy by becoming members of THE Club®*. Representatives are available for questions at 1.866.827.2845, Monday-Friday 10:00 a.m. - 7:00 p.m. Pacific time.

FOR MORE INFORMATION

Log in at DiamondResorts.com and go to My Community > Refer Friends & Family.

Terms and conditions apply.

* Depending on your state of residency. Participation in this Program and receipt of rewards are limited to residents of states permitting owner referral rewards and may be prohibited or restricted in value as required by state law. Please contact a Representative to discuss your eligibility.

OUR PARTNERS

THE Club® and Diamond Resorts International® partners help us to fulfill our promise of branded service with quality products so our guests enjoy the highest levels of satisfaction and guarantee. The partners below offer either discounts, exclusive products/services or affords Diamond Resorts International® the ability to bring our members, owners and guests the very best.

THE CLUB® PARTNERS

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