

ANNUAL EDITION | UNITED KINGDOM



THE Club[®]

AT DIAMOND RESORTS INTERNATIONAL[®]



ANNUAL MEMBER
BENEFITS DIRECTORY

2012 - 2013

Welcome

Velkommen
Välkommen Bienvenue
Willkommen Bem-vindo
Bienvenido Benvenuto

CONTACT INFORMATION

2012 hours of operation & public holiday schedule

ALL CALL CENTRE SERVICES WILL BE CLOSED OR HAVE REDUCED OPERATIONAL HOURS ON THE FOLLOWING PUBLIC HOLIDAYS:

New Year's Day	Sunday, 1 January 2012
New Year's Day Holiday	Monday, 2 January 2012
Good Friday	Friday, 6 April 2012
Easter Monday	Monday, 9 April 2012
May Day Holiday	Monday, 7 May 2012
Spring Bank Holiday	Monday, 4 June 2012
August Bank Holiday	Monday, 27 August 2012
Christmas Eve	Monday, 24 December 2012 (Reduced Holiday Hours 08.00 - 13.00)

Christmas Day	Tuesday, 25 December 2012
Boxing Day	Wednesday, 26 December 2012
New Year's Eve	Monday, 31 December 2012 (Reduced Holiday Hours 09.00 - 17.00)

New Year's Day - *Closed* Tuesday, 1 January 2013

STANDARD CALL CENTRE HOURS

MEMBER SERVICES (RESERVATIONS)

Monday - Friday 08.00 - 20.00; Saturday 09.00 - 17.00

TRAVEL

Monday - Friday 09.00 - 20.00; Saturday 09.00 - 17.00

CUSTOMER SERVICES

Monday - Thursday 09.00 - 17.30; Friday 09.00 - 17.00

INTERNATIONAL RESERVATIONS

Monday - Friday 09.00 - 18.00 (as per that country's time zone)

CONTACT TELEPHONE NUMBERS

Member Services (reservations)	0845 359 0005
Platinum Members	0800 358 7528
Travel (select the travel option)	0845 359 0005
Special Needs	0845 359 0009
Customer Service	0845 359 0010
E-mail	Reservations@DiamondResorts.com

INTERNATIONAL NUMBERS

From France	+33 1551 74164
From Spain	+34 800 600256
From Italy	+39 (0) 272 536331
From Germany	+49 (0) 711 224 0867
From Norway	+47 2231 0617
From Sweden	+46 851 761810
From Finland	+358 9 435 32218
From Russia	+8800 5551346

JOIN US

 www.facebook.com/DiamondResortsInternational

 twitter.com/diamondresorts

MEMBERSHIP ADVANTAGES	4	EXCLUSIVE PRODUCTS	
DIAMOND LOYALTY®		Reservation Protection Plan	23
MEMBERSHIP PROGRAMME		Legal Protection Plan	23
At-A-Glance Diamond Loyalty® Benefits	6	Tag 'N' Traq	23
Standard Benefits	8	Shopping Discount Programme	24
Silver Benefits	10	The Golf Saver Programme	24
Gold Benefits	12	Entertainment & Dining Discount Programme	25
Platinum Benefits	14	Health & Wellness Discount Programme	25
POINTS REDEMPTION BENEFITS		DISCOUNTS AND SAVINGS	
Flights	16	Dell	25
Cruises	17	1-800-Flowers	26
Travel Services	18	The Luggage Club	26
Resorts and Hotels	19	Hi-Life Diners Club	26
Member Escorted Tours	20	Celebration Packages	27
Fun Travel Choices	20	Fraudlock	27
Experience Days	21	Frommer's®	27
U.S. National Parks	22	INTERVAL INTERNATIONAL® MEMBERSHIP	
Fee Payments	22	Interval International®	28
		Interval Gold®	28
		Interval Platinum	28
		MEMBER COMMUNICATIONS	
		Special Requirements	29
		Communications	29
		Club Events	30



THE Club[®]

Our programme provides you with a flexible, points-based exchange system that ensures the vacation holiday lifestyle you deserve.

As a member of THE Club[®] at Diamond Resorts International[®], you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease and simplicity and with the peace of mind that Diamond Resorts International[®] provides through its commitment to a high standard of quality and service excellence.

THE Club[®] at Diamond Resorts International[®] affords you the opportunity to travel when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as “currency” for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Your points can also be redeemed through industry partnerships with external exchange companies.

Whether you're planning a weekend getaway for two or inviting the entire family along, a world of resort locations, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club[®] at Diamond Resorts International[®].

WELCOME TO A WORLD OF CHOICE.



MANAGING YOUR POINTS

If you would like to take a special trip and need more than your yearly allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save/borrow points from your current/following year's allocation.

SAVING POINTS

If you do not intend to use all or part of your current year's allocated points within the current year, then there is an option to save points into the following year's allocation, as long as maintenance fees and the dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated. The deadlines are:

- **SAVE up to 100% of the annual allocation of points by 30 JUNE**
- **SAVE up to 50% of the annual allocation of points (if 50% has not already been saved) between 1 JULY and 31 AUGUST**
- **SAVE up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between 1 SEPTEMBER and 31 OCTOBER**

Please go to DiamondResorts.com and log in to your member account or call THE Club® at Diamond Resorts International® to save points. Once points have been saved they may still be accessed during the current year. Please note that reservations made with points from the current year's allocation for arrivals in the year after the points were allocated will require the arrival year's maintenance fees to have been paid in full prior to the member arriving, otherwise the reservation will be canceled.

BORROWING POINTS

You may borrow points at any time during the year. Points will be credited to your current year's account, and your account for next year will be reduced by the points you borrowed. Pre-payment of 75% of next year's management fees are required. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year's allocation.

PURCHASING POINTS

Additional points may be purchased in order to permanently increase your annual allocation.

MEMBERSHIP ADVANTAGES

FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you will receive your membership card and you and your vacation consultant will determine when you will receive your first allotment of points.

Once allocated you may choose to:

- **BOOK** a vacation at any of our resorts
- **SAVE** your points for use during the following year
- **REDEEM** points for member benefits (if within redemption deadlines)
- **EXCHANGE** through Interval International®

HOW TO MAKE A RESERVATION

HOW TO DETERMINE HOW MANY POINTS YOU NEED

The points values for all of the resorts are listed within the Annual Global Reservations Directory. Points values for newly launched resorts are available online.

To establish how many points are required, take the following steps:

- 1. DETERMINE** the preferred dates of travel
- 2. CHECK** the proposed travel dates against the weeks calendar for the year of travel to determine the week number
- 3. SELECT** the preferred resort and use the grid to select the accommodation type and corresponding week number. The Annual Global Reservations Directory will indicate the number of points required for a week's stay when checking in on a standard check-in day

SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy). The points calculation for a stay of less than seven nights is as follows:

- **SUNDAY to THURSDAY** inclusive; each night is **10%** of the weekly points value
- **FRIDAY and SATURDAY** nights; each night is **30%** of the weekly points value
- Points values for **SHORT STAY** bookings made within **30 days** of arrival are discounted by **50%**

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

SEARCHING FOR AVAILABILITY AND BOOKING

You can search for availability and book online at DiamondResorts.com.

EXCEPTIONAL VALUE ON RESERVATIONS LESS THAN 59 DAYS FROM ARRIVAL

For some resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values are discounted by 50%. For short stay points values at those resorts, a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a first-come, first-served basis.

BOOKING YOUR VACATION

What reservation can I make?



NOTE: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date.

CLUB BONUS TIME

Club Bonus Time allows you to book your stay 21 days or less in advance of your arrival date at preferred rental rates. Club Bonus Time rates are only available at select resorts within THE Club® at Diamond Resorts International®. The minimum number of nights is two. If you are a Silver, Gold or Platinum Diamond Loyalty® member, then you receive further discounts too!

SPECIAL RENTAL OFFERS AND POINTS DISCOUNTS†

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted rates without using your points. Special discounts at our resorts and other offers are frequently announced via e-mail. For further details call Member Services or update your contact information by entering your e-mail address in your Account area at DiamondResorts.com to receive THE Club® quarterly newsletter as well as other updates.

CANCELLATION RULES‡

- 0% loss of points if canceled 395-91 days prior to arrival date
- 25% loss of points if canceled 90-61 days prior to arrival date
- 50% loss of points if canceled 60-14 days prior to arrival date
- 100% loss of points if canceled 13-0 days prior to arrival date

RESERVATION PROTECTION PLAN (R. P. P.)

Members are encouraged to purchase Reservation Protection at the time of booking. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel up to 24 hours prior to arrival date. You may be forced to cancel or postpone your vacation, such as for severe weather, the illness of an immediate family member, jury duty and more. Don't take a chance with your next vacation!

Additional discounts may be available when booking online and for our Silver, Gold and Platinum Diamond Loyalty® members.

*Specific check-in days are indicated below each resort listed in the 2012-2013 Annual Global Reservations Directory.

†Rules vary on Club Bonus Time and Club Rental reservations.

‡If you need to cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area at DiamondResorts.com.

WEEKLY POINTS VALUES

Point amounts are displayed for weekly vacation stays. Weekly values are valid when checking in on the designated check-in day. If you stay for durations other than seven nights or check in on a day other than the designated check-in day,* the nightly values apply.

NIGHTLY, MIDWEEK AND WEEKEND POINTS VALUES

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay.

For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night. Any exceptions to this rule are indicated on the chart for the specific resort in the 2012-2013 Annual Global Reservations Directory.

Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

GUEST CERTIFICATES

Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a name change. Provide the name of the guest that will be checking in and the reservation will be updated. A fee may be charged for this service.

Note: Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The window for Interval International® is also based on the check-in date.

You will need a specific number of points depending on the resort and week you choose to visit. To determine how many points you'll need for your vacation please refer to the 2012-2013 Annual Global Reservation Directory.

AT-A-GLANCE
DIAMOND
LOYALTY[®]
Benefits

POINTS LEVELS				
	STANDARD UP TO 14,999	SILVER 15,000-29,999	GOLD 30,000-49,999	PLATINUM 50,000 AND MORE
Points Value Increase*	Not applicable	13%*	25%*	50%*
Member Benefits Processing Fee**	£20	SAVE £5	SAVE £10	COMPLIMENTARY
Cruise Points Redemption Fee	£50	SAVE £15	SAVE £25	COMPLIMENTARY
Club Bonus Time Discount	Not available	10% OFF	25% OFF	50% OFF
Reservation Protection Plan**	£55	SAVE £10	SAVE £20	SAVE £25
Upgrade of Accommodation Fee†	Not available	£70 each / 2 per year	£35 each / 3 per year	£0 / no limit
Fee Payments Redemption Period	1 November – Annual application for payment date***	1 November – Annual application for payment date	1 November – Annual application for payment date	1 November – Annual application for payment date
Flight and Cruise Redemption Period	1 January – 31 March	1 January – 31 May	1 January – 31 July	1 January – 30 September
Travel Services Redemption Period	1 January – 31 March	1 January – 31 May	1 January – 31 July	1 January – 30 September
Pending Request Service	Not available	1 request available per year	3 requests available per year	5 requests available per year

*When redeeming for cruise and travel services member benefits only. **Includes 2.5% surcharge. ***This benefit will not be available for Standard Members for 2013 maintenance fees redemptions.

†The definition of an upgrade of accommodation is to the next unit type for more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club or The Point at Poipu in Hawaii. This fee is non-refundable.

NOTE: If you are already a Première member, then the benefits offered related to Première remain as long as you continue to pay the annual Première fee. If you are a Première member and the benefit or discount offered in your tier is better than within Première, then the most advantageous benefits will apply.



For points levels up to 14,999

STANDARD

Benefits

Summary of Benefits

POINTS REDEMPTION OPPORTUNITIES

- Access to more than 200 branded and affiliated resorts
- Additional resorts and hotels access
- Flights
- Cruises
- Member escorted tours
- Fun Travel Choices
- Experience Days
- U.S. National Park passes
- Other travel services
- Club Events

DISCOUNTS AND PRODUCT SPECIALS

- Shopping Discount Programme
- The Golf Saver Programme
- Entertainment & Dining Discount Programme
- Health & Wellness Discount Programme
- Tag 'N' Traq
- Dell
- 1-800-Flowers
- Luggage Club
- Hi-Life Diners Club
- Celebration Packages
- Fraudlock

PLUS

- Membership with Interval International® exchange services*
- Interval Gold® Membership at an additional charge
- Member exclusive prices on Diamond Resorts International® rentals (Club Bonus Time)
NEW: Associate members now qualify for Club Bonus Time
- Interval Platinum Membership**
- Reservation Protection Plan
- Legal Protection Plan

*Standard, Silver and Gold Loyalty Members are automatically enrolled.

**Platinum Loyalty Members of THE Club® are automatically enrolled.



For points levels of 15,000-29,999

SILVER

Benefits

POINTS REDEMPTION VALUE INCREASE
13%*

MEMBER BENEFITS PROCESSING FEE
SAVE £5

CRUISE POINTS REDEMPTION FEE
SAVE £15

CLUB BONUS TIME RENTALS DISCOUNT
10% OFF

RESERVATION PROTECTION PLAN
SAVE £10

ACCOMMODATION UPGRADE
£70 each / 2 per year

FEE PAYMENTS REDEMPTION PERIOD
1 November - Annual application
for payment date

FLIGHT & CRUISE REDEMPTION PERIOD
1 January - 31 May

TRAVEL SERVICES REDEMPTION PERIOD
1 January - 31 May

PENDING REQUEST SERVICE
1 request available per year

ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking (subject to availability). As a Silver member you have **TWO UPGRADES AVAILABLE** per year for just £70 each.

PLACE A PENDING REQUEST FOR A RESERVATION

Up to 10 months prior to arrival for FREE

Set up one automated search for a resort or region, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

SAVE ON FEES

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- Reservation Protection Plan
- THE Club Select Fee

CLUB BONUS TIME RENTALS DISCOUNT

10% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your **10% DISCOUNT.** Call 0800 358 6992.

NEARLY 13% INCREASE IN POINTS VALUES

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except flights and maintenance fees, and receive 4.5 pence per point, giving you nearly **13% MORE VALUE** for every redemption.

IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort**

- **FREE** WiFi internet usage**
- **FREE** weekday paper
- **UPGRADED** bathroom amenities

* In order to receive these benefits, Member must be one of the travelling party.

** Only available where selected services have been installed. Implementation is nearly complete and will continue throughout 2012.





For points levels of 30,000 - 49,999

GOLD

Benefits

POINTS REDEMPTION VALUE INCREASE
25%*

MEMBER BENEFITS PROCESSING FEE
SAVE £10

CRUISE POINTS REDEMPTION FEE
SAVE £25

CLUB BONUS TIME RENTALS DISCOUNT
25% OFF

RESERVATION PROTECTION PLAN
SAVE £20

ACCOMMODATION UPGRADE
£35 each / 3 per year

FEE PAYMENTS REDEMPTION PERIOD
1 November –
Annual application for payment date

FLIGHT & CRUISE REDEMPTION PERIOD
1 January – 31 July

TRAVEL SERVICES REDEMPTION PERIOD
1 January – 31 July

PENDING REQUEST SERVICE
3 requests available per year

ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking (subject to availability). As a Gold member you have **THREE UPGRADES AVAILABLE** per year for just £35 each.

PLACE A PENDING REQUEST FOR A RESERVATION

Up to 10 months prior to arrival for FREE

Set up to three automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

SAVE ON FEES

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- Reservation Protection Plan
- THE Club Select Fee

CLUB BONUS TIME RENTALS DISCOUNT

25% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your **25% DISCOUNT.** Call 0800 358 6992.

25% INCREASE IN POINTS VALUES

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except flights and maintenance fees, and receive five pence per point, giving you **25% MORE VALUE** for every redemption.

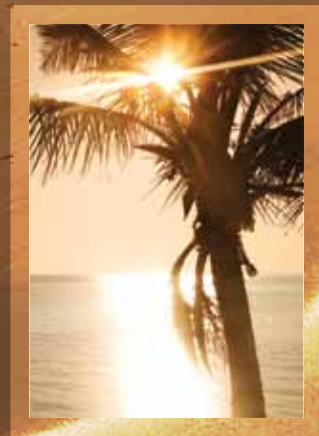
IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort**

- **FREE** WiFi internet usage**
- **FREE** weekday paper
- **UPGRADED** bathroom amenities

* In order to receive these benefits, Member must be one of the travelling party.

** Only available where selected services have been installed. Implementation is nearly complete and will continue throughout 2012.





For points levels of 50,000 and more

PLATINUM

Benefits

POINTS REDEMPTION VALUE INCREASE
50%*

MEMBER BENEFITS PROCESSING FEE
Complimentary

CRUISE POINTS REDEMPTION FEE
Complimentary

CLUB BONUS TIME RENTALS DISCOUNT
50% OFF

RESERVATION PROTECTION PLAN
SAVE £25

CALL CENTRE CONNECTION
Platinum Member Services

ACCOMMODATION UPGRADE
£0 / no limit

FEE PAYMENTS REDEMPTION PERIOD
1 November –
Annual application for payment date

FLIGHT & CRUISE REDEMPTION PERIOD
1 January – 30 September

TRAVEL SERVICES REDEMPTION PERIOD
1 January – 30 September

PENDING REQUEST SERVICE
5 requests available per year

COMPLIMENTARY ACCOMMODATION UPGRADE

Upgrade your reservation at a Diamond branded and/or Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking (subject to availability). As a Platinum member you have **UNLIMITED UPGRADES AVAILABLE** per year at no additional charge.

PLACE A PENDING REQUEST FOR A RESERVATION

Up to 10 months prior to arrival for FREE

Set up to five automated searches for resorts and regions, for a specific date or date range, a specific duration of stay and any accommodation size or type and **WE WILL DO THE SEARCHING FOR YOU.**

SAVE ON FEES

- Member Benefits Processing Fee
- Cruise Points Redemption Fee
- Reservation Protection Plan
- THE Club Select Fee

CLUB BONUS TIME RENTALS DISCOUNT

50% OFF published rates

Make your Bonus Time Rental Reservation through THE Club® and secure your **50% DISCOUNT.** Call 0800 358 6992.

50% INCREASE IN POINTS VALUES

When redeeming for member benefits

Redeem your points for cruise and travel member benefits, except flights and maintenance fees, and receive six pence per point, giving you **50% MORE VALUE** for every redemption.

IN-RESORT BENEFITS

*Whenever you are staying at a Diamond managed resort**

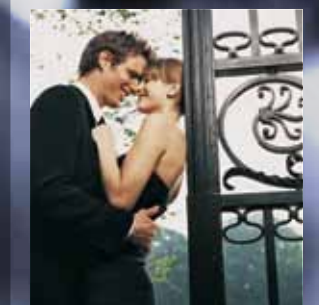
- **FREE** WiFi internet usage**
- **FREE** weekday paper
- **UPGRADED** bathroom amenities

PLATINUM MEMBER SERVICES

Platinum members have a dedicated team available seven days a week, 24 hours a day. **CALL 0800 358 7528** or e-mail **DRIPLATINUM@DIAMONDRESORTS.COM.** **LOG IN AND CLICK TO CHAT OR CALL:** Communicate in real time using an easily accessible web interface, or log in to your member account and click to initiate your contact.

* In order to receive these benefits, Member must be one of the travelling party.

** Only available where selected services have been installed. Implementation is nearly complete and will continue throughout 2012.





FLIGHTS

FLY AWAY WITH THE CLUB®

Use your points to book **FLIGHTS** to anywhere in the world.

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Turn your points into **FLIGHTS** by redeeming your points for travel discounts to exciting destinations worldwide.

- To book a **FLIGHT** call **0845 359 0005** and select the travel option.
- Inform the agent you want to exchange your points for Member Benefits **FLIGHTS** and provide your departure and destination cities.
- The agent will verify your available points balance and confirm that all fees have been paid.
- They will search for **FLIGHTS** to match your request and will discount your booking according to the number of points you want to use.

EXCHANGE POINTS FOR FLIGHTS

Take to the skies when you take advantage of **FLIGHTS** with Diamond Resorts International®. Here's how you apply your points for **FLIGHTS**.

POINTS	TRAVEL DISCOUNT
2,500	£100
5,000	£200
7,500	£300
10,000	£400
15,000	£600
20,000	£800
25,000	£1,000
30,000	£1,200
35,000	£1,400
40,000	£1,600
45,000	£1,800
50,000	£2,000

FREQUENTLY ASKED QUESTIONS

- Q: What happens if our plans change?**
A: In respect of any monetary contribution paid, the rules of the airline applies for all cancellations and amendments. In respect of any redeemed points, the rules and regulations of Diamond Resorts European Collection will apply.
- Q: Can I use this benefit for business-class flights?**
A: Absolutely. You can redeem your points on all classes of service.
- Q: Do I have to be travelling to a Diamond Resorts International® destination to use this member benefit?**
A: No. You can travel anywhere in the world and use your points to discount your travels.
- Q: Can I use next year's points to redeem for discounts against my flights?**
A: Yes. You can borrow points from 2013 and combine them with your 2012 points if you wish to make a booking this year, but you must travel in 2013, and you must pay a deposit against your 2013 management fees.
- Q: Do I need to travel on the flights or can I book these for friends and family?**
A: Yes. You do need to be part of the travelling party, but you can use your points for discounts for everyone in your booking so everyone benefits.
- Q: How many points can I use?**
A: You can use as few as 2,500 points or up to your annual allocation or 50,000 points, whichever is less.
- Q: Is there a processing fee?**
A: Yes. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members.

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. Points may be redeemed for flights until 31 March 2012 for Standard members, 31 May 2012 for Silver members, 31 July 2012 for Gold members and 30 September 2012 for Platinum members. The redemption value of points as quoted is valid until 31 December 2012 and is then subject to review. After 1 July 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for flights can be used for travel dates in 2012 and 2013. A deposit will be required from you if you want to redeem points from the following use year. Flight bookings made using 2013 points will be canceled if your 2013 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for any combination of benefits from all airline providers, except low-cost air carriers. Low-cost carriers include, but are not limited to, easyJet, RyanAir and bmi baby. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members. Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Air travel is subject to the terms and conditions of the airline provider as detailed on the flight booking/ticket. All reservations are subject to availability. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights. These travel services are arranged on your behalf by Interval Travel Ltd. in association with the relevant supplier. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Your contract with the relevant supplier is created when the agent redeems your points. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the rules and regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the terms and conditions of the relevant airline provider. In some cases, these proportions will differ. THE Sampler and Explorer members cannot use their points to redeem for Member Benefits.



CRUISES

THE WORLD DOESN'T END AT WATER'S EDGE.

WHY SHOULD YOUR POINTS?

Choose from among the premier cruise lines of the world including Carnival, Royal Caribbean International®, Princess, Holland America Line and more.

YOUR POINTS WILL TAKE YOU TO EVEN MORE PLACES

Now you can turn your points into **CRUISES** by redeeming your points toward any cruise booked through Diamond Resorts International®. The itineraries, ships and destinations are virtually endless—including the Caribbean, Alaska, Mexico, the Orient, South Pacific, Mediterranean and more.

- To book a **CRUISE** and to speak with a cruise agent call 0845 359 0005 and select the travel option.
- Let your cruise agent know that you are interested in the **CRUISES** member benefit.
- Your cruise agent will inform you of the number of points needed to pay for your **CRUISE** or to apply a discount to your cruise.

CRUISE REDEMPTION

With new redemption values for our Silver, Gold and Platinum members, you have even more value and choice.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	£100	£112.50	£125	£150
5,000	£200	£225	£250	£300
7,500	£300	£337.50	£375	£450
10,000	£400	£450	£500	£600
15,000	£600	£675	£750	£900
20,000	£800	£900	£1,000	£1,200
25,000	£1,000	£1,125	£1,250	£1,500
30,000	£1,200	£1,350	£1,500	£1,800
35,000	£1,400	£1,575	£1,750	£2,100
40,000	£1,600	£1,800	£2,000	£2,400
45,000	£1,800	£2,025	£2,250	£2,700
50,000	£2,000	£2,250	£2,500	£3,000

FREQUENTLY ASKED QUESTIONS

Q: How many points do I need for a cruise?

A: It depends on the cruise you choose and how many points you have in THE Club®. Refer to Important Information regarding the maximum number of points allowable. The number of points needed depends on the cruise you select, and you can pay for any remaining balance by credit card. Please see table for cruise points redemption for values.

Q: Can I apply my points to the cost of a cruise for the person travelling with me?

A: Yes. Your points are applied toward the cost of the entire cruise, regardless of how many passengers are travelling with you.

Q: Are there limitations on the cruise line or itinerary when I redeem points?

A: You can use points toward any cruise purchased through Diamond Resorts International®, subject to the rules governing the use of your points.

Q: Can my points be used toward the purchase of airfare accompanying my cruise?

A: Yes, either for flights purchased through the cruise line as part of your cruise package or for flights purchased separately (see previous page).

Q: What happens if our plans change?

A: In respect of any monetary contribution paid, the rules of the cruise provider applies for all cancellations and amendments. In respect of any redeemed points, the rules and regulations of Diamond Resorts European Collection will apply.

Q: Is there a processing fee for using this programme?

A: There is a non-refundable processing fee of £50 for Standard members, £35 for Silver members, £25 for Gold members and free for Platinum and Premiere members.

Q: How do I get started?

A: To speak with a cruise agent, call Diamond Resorts International® at 0845 359 0005 and select the option for travel.

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. Points may be redeemed for cruises until 31 March 2012 for Standard members, 31 May 2012 for Silver members, 31 July 2012 for Gold members and 30 September 2012 for Platinum members. The redemption value of points as quoted is valid until 31 December 2012 and is then subject to review. After 1 July 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for cruises can be used for travel dates in 2012 and 2013. A deposit will be required from you if you want to redeem points from the following use year. Cruise bookings made using 2013 points will be canceled if your 2013 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits from all cruise providers. There is a non-refundable processing fee of £50 for Standard members, £35 for Silver members, £25 for Gold members and free for Platinum members, per cabin (with the exception of Premiere members who receive FREE processing fees). Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Cruise travel is subject to the terms and conditions of the cruise provider as detailed on the cruise booking/ticket. All reservations are subject to availability. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights. These travel services are arranged on your behalf by Interval Travel Ltd in association with the relevant supplier. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your contract with the relevant supplier is created when the agent redeems your points. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the rules and regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the terms and conditions of the relevant cruise provider. In some cases, these proportions will differ. THE Sampler and Explorer members cannot use their points to redeem for Member Benefits.



TRAVEL SERVICES

MAKE THE MOST OF YOUR POINTS

Redeem your points toward travel booked through Diamond Resorts International® including car rental, car parking and more.

- To book your travel and speak to a travel agent call 0845 359 0005 and select the prompt for travel.
- Let your travel agent know you are interested in the **TRAVEL SERVICES** member benefit.
- Your travel agent will inform you of the number of points available to you.

EXCHANGE POINTS FOR TRAVEL SERVICES

Your points can take you places. Here's how you apply your points for **TRAVEL SERVICES**.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	£100	£112.50	£125	£150
5,000	£200	£225	£250	£300
7,500	£300	£337.50	£375	£450
10,000	£400	£450	£500	£600
15,000	£600	£675	£750	£900
20,000	£800	£900	£1,000	£1,200
25,000	£1,000	£1,125	£1,250	£1,500
30,000	£1,200	£1,350	£1,500	£1,800
35,000	£1,400	£1,575	£1,750	£2,100
40,000	£1,600	£1,800	£2,000	£2,400
45,000	£1,800	£2,025	£2,250	£2,700
50,000	£2,000	£2,250	£2,500	£3,000

FREQUENTLY ASKED QUESTIONS

- Q:** Do I have to pay for all travel (hotel, car rental, tour package, etc.) in advance?
- A:** No, the discount will be applied at the time of booking.
- Q:** Are there any limitations to the itinerary toward which my points can be used?
- A:** Points can be used toward any travel purchased through Interval Travel Ltd.—subject to the rules governing the use of your points.
- Q:** Can I exchange any number of points for payment of travel?
- A:** Yes. Beginning with a minimum of 2,500 points, you can exchange additional points up to the maximum for your membership allocation or 50,000 points, whichever is less.
- Q:** Can I apply my points toward the cost of travel for the person travelling with me?
- A:** Yes. Your points are applied toward the cost of the entire travel package, regardless of how many passengers are travelling with you.
- Q:** What happens if our plans change?
- A:** In the event of cancellation, points used on the programme are refundable in accordance with the cancellation provisions contained in the rules and regulations of Diamond Resorts European Collection.
- Q:** Is there an exchange fee for each transaction?
- A:** Yes. The fee is £20 per booking for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum and Premiere members.
- Q:** How do I get started?
- A:** To speak with a travel agent, call THE Club® at 0845 359 0005 and select the option for travel.

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. Points may be redeemed for travel services until 31 March 2012 for Standard members, 31 May 2012 for Silver members, 31 July 2012 for Gold members and 30 September 2012 for Platinum members. The redemption value of points as quoted is valid until 31 December 2012 and is then subject to review. After 1 July 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for travel services can be used for travel dates in 2012 and 2013. A deposit will be required from you if you want to redeem points from the following use year. Travel services bookings made using 2013 points will be canceled if your 2013 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits from all travel services providers. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members on each booking. Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. All travel services are subject to the terms and conditions of the provider as detailed on the booking/ticket. All reservations are subject to availability. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed bookings. This does not affect your statutory rights. These travel services are arranged on your behalf by Interval Travel Ltd in association with the relevant supplier. Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. Your contract with the relevant supplier is created when the agent redeems your points. In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you shall be governed by the rules and regulations of Diamond Resorts European Collection Ltd. The proportion of any monetary contribution that will be refunded to you shall be governed by the terms and conditions of the relevant travel services provider. In some cases, these proportions will differ. THE Sampler and Explorer members cannot use their points to redeem for Member Benefits.



RESORTS AND HOTELS

NOW YOU CAN USE YOUR POINTS FOR ADDITIONAL RESORT AND HOTEL STAYS.

At Diamond Resorts International®, we're committed to providing members of THE Club® more choice. And with our affiliated **RESORTS AND HOTELS**, your points can take you even more places!

To book any of these resorts or hotels call 0845 359 0005. Points values required will vary by location, accommodation type, arrival dates and how far in advance the booking is made. All locations are subject to availability and are not managed by Diamond Resorts International® but have been selected on the basis that their quality levels will meet the expectations of our members. Remember, as a Member of THE Club® you can use your points all year long for these **RESORTS AND HOTELS**.

FOR MORE INFORMATION

Call 0845 359 0005.

DESTINATIONS

NORTHERN CALIFORNIA

San Francisco

- Hotel Diva
- Hotel Union Square
- Kensington Park Hotel

Windsor

- Sonoma County Resort

SOUTHERN CALIFORNIA

Anaheim

- Hotel Pepper Tree
- Lemon Tree Hotel

Carlsbad

- Sheraton Carlsbad Resort

Del Mar

- Villa L'Auberge
- Villa L'Auberge II

La Jolla

- Hotel La Jolla at the Shores

Oceanside

- Wyndham Oceanside Pier Resort

San Clemente

- San Clemente Cove

San Diego

- The Sofia Hotel

COLORADO

Avon

- Sheraton Mountain Vista

Breckenridge

- Grand Timber Lodge
- Gold Point Condos

HAWAII

Big Island

- Mauna Loa Village by the Sea

Oahu

- Royal Gardens

IDAHO

Harrison

- Resort at Arrow Point

LOUISIANA

New Orleans

- Avenue Plaza Resort

MAINE

Ogunquit

- InnSeasons Ogunquit

MASSACHUSETTS

Falmouth

- InnSeason Resorts at Harbor Walk

NEW HAMPSHIRE

Lincoln

- InnSeason Resorts Pollard Brook
- InnSeason Resorts South Mountain

NEW MEXICO

Taos

- Resort at Taos

NEW YORK

New York

- Buckingham Hotel

SOUTH CAROLINA

Myrtle Beach

- SeaWatch Plantation

North Myrtle Beach

- Wyndham Ocean Boulevard

TENNESSEE

Nashville

- Wyndham Vacation Resorts

TEXAS

San Antonio

- Salado Creek Villas
- South Padre Island

UTAH

Brian Head

- Cedar Breaks Lodge and Spa

Park City

- Park Plaza

CANADA

Banff

- Resort at Canmore Banff

DOMINICAN REPUBLIC

Punta Cana

- Vacation Club at Melia Caribe Tropical

IRELAND

County Waterford, Ardmore

- The Cliff House Hotel

Dublin

- Bentley's Townhouse Hotel

MEXICO

Baja, Cabo San Lucas

- Pueblo Bonito Sunset Beach

Cancun

- Vacation Club at Gran Melia Cancun

THAILAND

Bangkok

- Lebua Hotel



MEMBER ESCORTED TOURS

THE Club® at Diamond Resorts International® is pleased to offer **MEMBER ESCORTED TOURS**. Join fellow members of THE Club® at Diamond Resorts International® and enjoy member escorted vacations using your points plus cash. Book now and guarantee your place!

WHAT IS AN ESCORTED TOUR?

An escorted tour is a pre-planned and structured programme of sightseeing, meals and accommodation led by a guide or tour manager. All escorted tours are operated by The Big Journey Company, who has provided Member Escorted Tours to our European members for many years. Groups can vary in size and tours can take place anywhere in the world. They are an incredible way to experience the world whether travelling by coach, cruise ship, air or rail.

TERMS AND CONDITIONS

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. The redemption value of points as quoted is valid until 31 December 2012 and is then subject to review. After 1 July 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for member escorted tours can be used for tour dates in 2012 and 2013. A deposit will be required from you if you want to redeem points from the following use year. Tour bookings made using 2013 points will be canceled if your 2013 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits from all travel services providers. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members on each booking. Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger. Prices are quoted per person based on two adults sharing a room. Further terms and conditions apply and will be provided upon request/at the time of booking. The Big Journey Company and Collette Vacations reserve the right to withdraw any offer prior to accepting a reservation request. This does not affect your statutory rights. This offer is subject to availability and space is limited. The Big Journey Company Limited is registered in England and Wales with registered number 6532140 and registered office at The Big Journey Company Ltd, Studio 3, Clawthorpe Hall Business Centre, Burton in Kendal, Cumbria, LA6 1NU. Adventures Unlimited Inc. trading as Collette Worldwide Holidays, is registered in England and Wales registered number BR003101 and registered office at Unit 11 - Brook Business Centre, Cowley Mill Road, Uxbridge, Middlesex, UB8 2FX.

DESTINATIONS INCLUDE:

- **Costa Rica**
£2,299 plus 5,000 points per person
- **European Capitals and Culture Tour**
£1,820 plus 4,500 points per person
- **Italian Cities of Culture**
£1,820 plus 4,500 points per person
- **Discover Kenya**
£2,260 plus 6,000 points per person
- **Vietnam and Cambodia**
£2,699 or £2,539.00 plus 4,000 points per person
- **The Galapagos Islands***
from £3,949 plus 7,500 points per person
- **Northern Lights Cruise**
from £795 plus 4,500 points per person
- **Heritage of America***
from £1,699 plus 5,000 points per person
- **Reflections of Italy***
from £1,449 plus 5,000 points per person
- **Kenya Safari and Stay**
from £1,980 plus 5,500 points per person
- **India**
from £1,949 plus 5,000 points per person

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Member Escorted Tours. To book call The Big Journey Company at 0844 335 0197 or for destinations marked with * please call Collette Vacations at 0800 804 8342, option 1.

FUN TRAVEL CHOICES

USE YOUR POINTS TO CHOOSE A FUN TRAVEL EXPERIENCE!

Members of THE Club® can choose a travel vacation by RV, gulet or riverboat. You may enjoy spending your leisure time on a vacation built around a cross country trip by rail. If exploration appeals to you then an Eco travel package will offer an experience to remember. The choices are endless.

- Riverboats
- RV Travel and Adventure
- River Cruises
- Gulet Cruises
- Eco Travel
- Adventure Travel
- Cottage stays
- Ski holidays

FOR MORE INFORMATION

Call THE Club® at 0845 359 0005 and select Travel option or log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Fun Travel Choices.

TERMS AND CONDITIONS

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme, and the member must be part of the travelling party to use this benefit. Points may be redeemed for travel packages until 31 March 2012 for Standard members, 31 May 2012 for Silver members, 31 July 2012 for Gold members and 30 September 2012 for Platinum members. The redemption value of points as quoted is valid until 31 December 2012 and is then subject to review. After 1 July 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. Points allocated in 2012 and redeemed for packages can be used for travel dates in 2012 and 2013. A deposit will be required from you if you want to redeem points from the following use year. Travel package bookings made using 2013 points will be canceled if your 2013 management fees are not paid on time. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members on each booking. Applicable fees will be collected at the time of the transaction. Any national or local taxes, or any fees assessed at the time of the ticketing are the responsibility of the passenger.



EXPERIENCE DAYS

INTRODUCING NEW POSSIBILITIES FOR YOUR RELAXATION... SIMPLIFIED

Broaden your horizons and try something new. From salsa lessons to sky diving and personal pampering to weekend getaways, reward yourself or give the gift of a lifetime. The choices are endless at Diamond Resorts International®.

There are hundreds of experiences offered. Using your points you can purchase **EXPERIENCE DAYS** vouchers ranging from 2,000 to 25,000 points.

Make sure to check with DiamondResorts.com regularly as the list is constantly updating.

FOR MORE INFORMATION

To choose your experience voucher package log on to the Member Area at DiamondResorts.com, click on Member Benefits and then Experience Days or call 0845 359 0005.

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme. The redemption value of points as quoted is valid until 31 December 2012 and is then subject to review. After 1 July 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. A deposit will be required from you if you want to redeem points from the following use year. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits. There is a non-refundable processing fee of £20 for Standard members, £15 for Silver members, £10 for Gold members and free for Platinum and Premier members. When purchasing, you do not need to decide which experience you would like to book; this is done upon receipt of your voucher pack, which will be dispatched within 3 working days of the order being placed. Cancellation policy: Non-refundable and non-changeable. 100% loss of points and processing fee should a member cancel the Experience Days voucher. Vouchers are valid for 12 months from the date of issue. You must take your experience before the expiry date on your voucher. These experiences are currently available and in effect immediately, replacing any other offerings. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. This does not affect your statutory rights. Note: You can only select among the experiences listed within your chosen voucher package. Points from your 2012 points allocation can only be used for Experience Days redeemed during 2012. All deductions will be made from your 2012 allocation. You may not use points saved from 2011 for this programme.

SAMPLES OF THIS BENEFIT INCLUDE:

2,000 POINTS

- British Curry Club Membership (1 Year)
- Fashion Photoshoot
- Salsa Lesson
- Clay Pigeon Shooting
- Horse Racing Tickets
- Sphereing (Eclipse)
- Create Your Own Perfume for Two
- UK Days Out
- Theme Park Ticket
- Discover Scuba
- Night At The Dogs
- London City Bus Tour
- English Heritage Membership
- Gliding Lesson (Aerotow)
- Connoisseur Wine Case

2,500 POINTS

- Dinner For Two
- Horse Riding
- Personal Training
- Comedy Club Entry
- Chocolate Workshop
- Dry Slope Skiing
- Go Karting (Grand Prix)
- Indian Head Massage
- Make-Up Consultation
- Sailing (Intro)
- Indoor Rock Climbing
- By The Riverbank Hamper

3,750 POINTS

- Flying Lesson (30 Mins)
- Supercar Thrill
- Spa Day for Two
- Flotation Tank Course
- Skid Pan Session
- Power Kiting
- Horse Racing Tickets
- Outdoor Rock Climbing
- West End Theatre Ticket
- Paragliding
- Hot Air Balloon Trip
- Top Chef Dinner
- Life Coaching

6,250 POINTS

- Flying Lesson (60 Mins)
- Snowboarding
- Cathedrals Express
- Supercar Challenge
- Coasteering Weekend
- Supercar Thrill
- 4x4 Course
- Classic Car Experience
- Microlight Experience
- Day At The Races
- Tandem Hang Gliding
- Cook A Curry Course
- Style Consultation
- Theatre & Evening Dinner
- Tandem Paragliding
- Health Farm Top-To-Toe Day (Fri-Sun)
- Thai Cookery Course
- Zoo Keeper for a Day

12,500 POINTS

- Spa Break
- UK Theme Park Weekend
- Supercar Thrill
- 4x4 Course
- Classic Car Experience
- Cathedrals Express
- Punting Weekend, Oxford
- Classic Theatre Break
- Theme Park Season Ticket
- Day At The Races
- Chef In Your Own Home
- Edinburgh Festival Weekend
- Health Farm Break
- Personalised Website
- Theatre & Evening Dinner
- Tank Driving
- Tandem Sky Dive

18,750 POINTS

- Personal Shopping Experience (Silver)
- Hotel Break
- Supercar Experience
- Horse Racing Break
- Classic Theatre Break
- Orient-Express Northern Belle
- London Helicopter Tour
- Country Manor Weekend
- Hot Air Balloon Trip
- Medieval Weekend
- Champagne Powerboat Day
- Off-Road Driving Adventure
- Men's Grooming Day
- Scuba Diving Course
- Motocross

25,000 POINTS

- Seaside Family Weekend
- UK Family Theme Park Weekend
- Health Farm Break
- Supercar Challenge
- Raymond Blanc's Ecole De Cuisine
- Coasteering Weekend
- Classic Car Experience
- Narrowboat Weekend
- Day At The Races
- Edinburgh Festival Weekend
- Theatre & Evening Dinner (West End)
- Personal Shopping Experience (Platinum)
- Rally Driving
- Motor Racing
- Scottish Castle Weekend



U.S. NATIONAL PARKS

America the Beautiful—The **U.S. NATIONAL PARKS** and Federal Recreational Lands Annual Pass is a suite of annual passes in one that covers Entrance Fees or Standard Amenity Fees at sites managed by USDA FS, NPS, USFWS, BLM and Reclamation.

Members of THE Club® can enjoy unlimited 12 month access to **U.S. NATIONAL PARKS** and Federal Recreation Areas to include in their travel plans. Take it along on your next U.S. holiday and discover the beautiful recreation areas. This is also a popular gift for hikers, campers and outdoor enthusiasts. Each pass is 1,500 points plus a shipping and handling fee.

FOR MORE INFORMATION

Log on to the Member Area at DiamondResorts.com, click on Member Benefits page and select Recreation passes or call 0845 359 0005.

IMPORTANT INFORMATION

Your account must be current with management fees paid up-to-date and no outstanding balance to participate in THE Club® exchange benefit programme. The redemption value of points as quoted is valid until 31 December 2012 and is then subject to review. After 1 July 2012, points can only be redeemed from your 2013 allocation by borrowing points from the 2013 calendar year. A deposit will be required from you if you want to redeem points from the following use year. Members may exchange from 2,500 points up to 50,000 points or up to their annual allotment, whichever is less, for a combination of benefits from all travel services providers. Valid for one full year from month of purchase. Provides entrance or access to pass holder and accompanying passengers in a single private, non-commercial vehicle at federally operated recreation sites across the country. Covers the pass holder and three (3) accompanying adults age 16 and older at sites where per person entrance fees are charged. No entry fee for children 15 and under. Photo identification may be required to verify ownership. Passes are NON-REFUNDABLE, NON-TRANSFERABLE, and cannot be replaced if lost or stolen. Fees vary widely across the thousands of federal recreation sites. Please contact specific sites directly for information on what is or is not covered. The annual pass offered on this website is one of several options. If you are 62 or older or receive disability benefits, you may be eligible for the Senior or Access pass. You can contact your local federal recreation site or visit your federal recreation webpage for more information. Diamond Resorts International® is an authorized reseller of the America the Beautiful—The National Parks and Federal Recreational Lands Annual Pass. The U.S. government does not endorse other products or services sold by DRI, nor imply that DRI's work or products are superior to any other retailer. Retail value of pass is \$80.00. Pass will be sent USPS within 5 days of purchase, please allow ample post time for receipt.



FEE PAYMENTS

TURN YOUR POINTS INTO FEE PAYMENTS*

Reduce your payments with THE Club® when you exchange your points toward your annual management fees and dues for THE Club® for 2013.

Members may exchange as few as 2,500 points and up to 50,000 points or their annual allotment, whichever is less, toward the cost of their fees.

TO REDEEM YOUR POINTS.

Log on to the Member Area at DiamondResorts.com, click on Member Benefits page and select Fee Payments. Click on exchange online and then select the contract from which you want to redeem your points. Select the number of points you wish to redeem and this will be processed for you. Or call THE Club® at 0845 359 0005.

*This benefit is only available to Silver, Gold and Platinum members.

IMPORTANT INFORMATION

Points redemption period runs from November 1, 2012 until the due date of the application for payment. The redemption value of points as quoted is valid until the due date and is then subject to review. This programme does not relieve you of your responsibility to pay your management fees on time. THE Club® requires at least three weeks prior to the due date of your management fees to avoid penalties and/or loss of use. Members must exchange a minimum of 2,500 points for maintenance fees and membership dues, and are able to exchange a maximum of 50,000 points or up to their annual allotment, whichever is less, per year for any combination of member benefits. Points must be exchanged in increments of 1,000. Points must be exchanged for fee payments prior to the due date. (If you participate in the 2013 fee payments programme, all redemption deductions will be made from your 2013 points. You may not use 2012 points for the 2013 fee payments programme.) For example, if a member is exchanging points for 2013 fees, then the points will be deducted from his/her 2013 account. There is a non-refundable processing fee of £15 for Silver members, £10 for Gold members and free for Platinum members and Premiere members. Applicable fees will be collected at the time of the transaction. Diamond Resorts International® retains the unilateral right to cancel or amend this programme at any time. Any such modifications will not affect confirmed redemptions. This does not affect your statutory rights. THE Sampler and Explorer members cannot use their points to redeem for Member Benefits. NOTE: The points redemption value will be announced prior to or on November 1, 2012. This benefit may not be available with all membership types.

FREQUENTLY ASKED QUESTIONS

Q: How do I exchange points for management fees?

A: Log in to the Member Area on DiamondResorts.com and complete the form.

Q: How many points may I exchange for management fees?

A: You may exchange as few as 2,500 points or up to 50,000 points or your allotment of points, whichever is less, toward the cost of your fees in a calendar year.

Q: Can I exchange any number of points for payment of fees?

A: Beginning with the minimum of 2,500 points, you may exchange additional points in increments of 1,000, up to the maximum for your membership status or 50,000 points, whichever is less.

Q: Can I exchange points for management fees online?

A: Yes. Save £5 on processing fees by exchanging online. Go to DiamondResorts.com to request your exchange.

Q: When do I have to decide if I want to exchange points for management fees?

A: Points must be exchanged for fee payments prior to the due date of the 2013 maintenance fee bill. Points will be deducted in the same calendar year as the benefit is given. For example, if you are exchanging points for 2013 fees, then the points will be deducted from your 2013 allocation. You will be responsible for any late fees so please redeem within the time deadlines.

Q: Once I have exchanged points for management fees, can it be canceled at a later date?

A: No. Once a points transaction has occurred, it cannot be canceled.



RESERVATION PROTECTION PLAN

As you are preparing for your vacation, what if:

- You have an unexpected family or work emergency?
- Your flights are cancelled?
- Weather interferes with your ability to travel?

Members of THE Club® have the ability to safeguard their points, in case the unexpected happens at vacation time. Purchasing the **RESERVATION PROTECTION PLAN** will ensure a 100% reimbursement of the points charged for the original reservation should you need to cancel up to 24 hours prior to arrival date.

Members may only purchase the **RESERVATION PROTECTION PLAN** at the time of booking. Standard members may receive a discount for booking online. Silver, Gold and Platinum members receive special pricing on this benefit according to their membership level.



LEGAL PROTECTION PLAN

The **LEGAL PROTECTION PLAN** provides affordable access to local attorneys in any U.S. Diamond Resorts International® destination during the term of your travel reservation for:

- Advice and consultations on an unlimited number of personal legal matters that arise during your travel
- Traffic ticket defense
- Identity theft defense
- Power of attorney for childcare, financial, or healthcare

This plan covers THE Club® Member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

Members may purchase at time of booking online or add prior to reservation date by calling THE Club® at 0845 359 0005.



TAG 'N' TRAQ

DON'T LET LOST LUGGAGE RUIN YOUR TRAVELS - GET IT BACK WITH TAG 'N' TRAQ.

We are pleased to offer members of THE Club® at Diamond Resorts International® **TAG 'N' TRAQ**, a unique worldwide luggage tracking service specially designed to protect your luggage and your identity 24 hours a day whilst travelling.

- Unique tracking number imprinted on the tags means your contact details aren't displayed on your luggage
- Keeps your identity safe from prying eyes
- Durable Diamond Resorts International® luggage tags withstand heavy baggage handling
- Includes 3 luggage tags, ties, luggage ID card and 12 months' tracking
- 24 hour worldwide service
- Unlimited use all year round in the UK and abroad

FOR MORE INFORMATION

Log in to Member Area at DiamondResorts.com, click on Member Benefits and then Luggage Tracking Service, or call THE Club® at 0845 359 0005.



SHOPPING DISCOUNT PROGRAMME

This benefit is provided at no additional cost to all members with accounts that are current.

The **SHOPPING DISCOUNT PROGRAMME** gives members discounts at a range of high street stores such as Marks & Spencer's, B & Q and Boots to name a few. This new benefit will save you money throughout the year.

EXCLUSIVE BENEFITS FOR EUROPEAN COLLECTION MEMBERS

You will find a huge variety of money saving offers - from a vast range of everyday high street brands to the more occasional treat. There really is something for everyone. Can't wait for the sales to get a bargain? Now you don't have to. This benefit provides a wide range of discounts when you shop at the many top, online retailers who participate in this programme. There is no restriction to the number of times you can use any of the offers as long as your annual maintenance fee has been paid. There's absolutely no limit to the amount you can save; the more you shop, the more you save!

FOR MORE INFORMATION

Log on to the Member Area at DiamondResorts.com, click on Member Benefits page and select Shopping Discount Programme.

Please note retailers, discounts and offers in the Shopping Discount Programme are updated often and are subject to change. Visit the Shopping Discounts Programme website regularly to get the most out of your membership. This programme applies to UK residents only.

- Marks & Spencer
- Debenhams
- Mothercare
- River Island
- Allied Carpets
- Bensons for Beds
- PC World
- Boots
- Miss Selfridge
- Topman
- Topshop
- La Senza
- Dorothy Perkins
- Evans
- RFU Store
- HiQ
- Adams
- Joe Browns
- The Keepsake Co.
- F.HINDS
- Harwayes Lingerie
- Wallis
- Outfit
- JJB Sports
- Quiz Clothing
- Truly Madly Baby
- Beaverbrooks
- Goldsmiths
- House of Fraser
- Dress for Less
- Bright Kidz
- Truly Madly Kid
- Waterstones
- HMV
- Ernest Jones Jewellers
- Leslie Davis Jewellers
- H.Samuel Jewellers
- £-Stretcher
- Matalan
- TJ Hughes
- WH Smith
- New Look
- BHS
- Barratts
- Brantano
- BabyJacks
- Toys R Us
- Currys
- Comet
- Schuh
- Apple Store
- Belle Lingerie
- Babies R Us
- Birthdays
- Walmsley
- Yorkshire Linen
- 1860 Suite hire
- Austin Reed
- EFlorist
- Pickfords
- Homebase
- Burton
- B&Q
- Denby
- Robert Dyas
- FADS
- Peacocks
- Bonmarche
- Shoe Zone
- Stead & Simpson
- Priceless Shoes
- Internationale
- Blue Inc
- Officers Club
- Fraser Hart
- Ethel Austin
- Superdrug
- Portrait World UK
- Sharaks
- New Balance
- Mappin & Webb
- d2 Men & Women
- Halfords
- and many more...



THE GOLF SAVER PROGRAMME

Once you have taken out a membership subscription with **THE GOLF SAVER PROGRAMME**, sit back, enjoy your discount golf and all the exclusive benefits that come with the package. Nothing golf related will ever be out of reach again. So why not pack up your clubs and head for the green? **THE GOLF SAVER PROGRAMME** gives you a variety of discounts including American Golf, Froghair, Golfbreaks.com, Teeofftimes.co.uk and more. This new benefit will save you money throughout the year. There are no restrictions to the number of times you can use any of the offers. There is absolutely no limit to the amount you can save; the more you play, the more you save!

DISCOUNTS INCLUDE:

- 25% discount off current offers on 2-FORE!-1 Golf vouchers
- 35% discount off Golf World Magazine subscription
- Special rate golfer's insurance
- Discounted PGA golf lessons
- Exclusive member rates and online green booking facility
- Score tracking service
- 10% discount at American Golf
- Exclusive savings with Froghair

Please note retailers, discounts and offers in the programme are updated often and are subject to change. Visit the Discount Programme website regularly to get the most out of your Golf Saver membership. This programme applies to UK residents only.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then The Golf Saver Programme.



ENTERTAINMENT & DINING DISCOUNT PROGRAMME

We are pleased to launch a new **ENTERTAINMENT & DINING DISCOUNT PROGRAMME** that gives you discounts at a range of restaurants, theme parks, leisure activities and tourist attractions in the UK. You can purchase a 12 month programme membership for the price of £19.99.

LIST OF RETAILERS IN THIS PROGRAMME

- Alton Towers
- Beefeater
- Bella Italia
- Blackpool Pleasure Beach
- Brewers Fayre
- Cafe Rouge
- Chessington World of Adventures
- Hard Rock Cafe
- LEGOLAND
- Leisure Vouchers
- Lightwater Valley Theme Park
- Madame Tussauds
- Planet Hollywood
- Planet Hollywood (London)
- Table Table
- Tenpin
- Tenpin - Vouchers
- TGI Fridays
- THORPE PARK
- Warwick Castle
- Wookey Hole Caves

Please note discounts and offers in the programme are updated often and are subject to change, so visit the website regularly to get the most out of your Entertainment & Dining Discount Programme membership.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Entertainment & Dining Discount Programme.



HEALTH & WELLNESS DISCOUNT PROGRAMME

We are pleased to offer the **HEALTH & WELLNESS DISCOUNT PROGRAMME** that gives you discounts at a range of pharmacies, health & fitness clubs, opticians and more in the UK. You can purchase a 12 month membership of this programme for the price of £14.99.

LIST OF RETAILERS IN THIS PROGRAMME

- AXA PPP Healthcare
- Best4glasses
- Boots Opticians
- Champneys (Product Offer)
- Champneys (Spa Offer)
- Colour Me Beautiful at Colours Direct
- Dencover
- DW Sports Fitness
- Essensuals
- Fragrance Direct
- Optical Express
- Pharmacy 2U
- Semichem
- Specsavers
- Superdrug
- Therapy Agency
- Ultralase
- Willow organic

Please note discounts and offers in the programme are updated often and are subject to change, so visit the website regularly to get the most out of your membership of the programme.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Diamond Health & Wellness Discounts.



DELL

DELL has partnered with Diamond Resorts International® to offer members of THE Club® the ability to purchase **DELL** desktops and laptops at exclusive partner negotiated prices, with other products offered at added value savings as they become available. You will visit this site again and again to see what new offers are available.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on THE Club® Partners and then Dell.



1-800-FLOWERS

For more than 30 years, **1-800-FLOWERS.COM** Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals perfect for every occasion. **1-800-FLOWERS.COM** offers the best of both worlds—exquisite, florist-designed arrangements and spectacular flowers shipped overnight “Fresh From Our GrowersSM.”

Members receive a 15% discount by using their exclusive Discount Code: DRZ.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on THE Club[®] Partners and then 1-800-Flowers.



THE LUGGAGE CLUB

THE LUGGAGE CLUB is today's premier door-to-door pick-up and delivery service of luggage, sports equipment, mobility-impaired equipment and luggage, delivering to 220 countries worldwide. An alternative to the cumbersome method of transporting luggage or goods through the airlines, we make travel easier and more enjoyable for travelers around the world.

YOUR LUGGAGE CLUB OPTIONS INCLUDE:

- Online/real-time instant quote
- Four service level options for domestic shipments
- Next Day AM, Next Day PM, 2-Day & Economy
- International service to 220 countries (Priority & Economy Service)
- Saturday pick-up and/or delivery for Next Day and 2-Day service, at no additional charge

Members of THE Club[®] registering for the first time with The Luggage Club receive a \$50 USD Luggage Club gift card.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on THE Club[®] Partners and then The Luggage Club.



HI-LIFE DINERS CLUB

A DINING CLUB FOR EVERYONE WHO LOVES TO EAT OUT AND SAVE MONEY

When you join **HI-LIFE DINERS CLUB** you'll enjoy special discounts at a huge range of restaurants across the UK and Ireland.

As a member of THE Club[®] with Diamond Resorts International[®] we are offering you a 30 day free trial period. After the free trial has ended you can purchase an annual **HI-LIFE DINERS CLUB** card at a reduced rate of £39.00 - saving over 20% on the RRP (standard charge is usually £49.95).

YOUR HI-LIFE DINERS CLUB MEMBERSHIP BENEFITS

- Save money every time you eat out with 2-for-1 dining. Hi-Life members save approximately £15 / €20 each time they dine out.
- Choose from restaurants for all tastes and price ranges. Michelin listed establishments or family favourites, you're sure to get a great meal.
- With over 2,000 partner restaurants across the UK and Ireland, there's plenty of choice nearby.
- Easily find new places to try with Hi-Life's members only annual restaurant guide. Our online directory has member ratings and reviews to guide you to the restaurant that's right for you. Add your own reviews and recommend your favourites.

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then Hi-Life Diners Club, or call THE Club[®] at 0845 359 0005.



CELEBRATION PACKAGES

To order your celebration package and have it delivered to your accommodation call your resort directly or contact the call centre at 0845 359 0005.

- | | |
|---------------------------------------|----------------|
| • Flowers/seasonal | £25.00 / €32 |
| • Ferrero Rocher chocolate, box of 16 | £9.50 / €12 |
| • Red Wine | £12.00 / €15 |
| • White Wine | £12.00 / €15 |
| • Cava | £15.00 / €19 |
| • Champagne Moët Chandon | £35.00 / €39 |
| • Fruit basket/seasonal | £12.50 / €16 |
| • Bronze | £44.00 / €55 |
| • Silver | £48.00 / €60 |
| • Gold | £78.00 / €98 |
| • Platinum | £150.00 / €185 |
| • Birthday Pack | £28.50 / €35 |
| • Arrival groceries (food pack) | £15.00 / €18 |
| • Party pack | £32.00 / €39 |

Note: Only available at European resorts managed by Diamond Resorts International*.



FRAUDLOCK

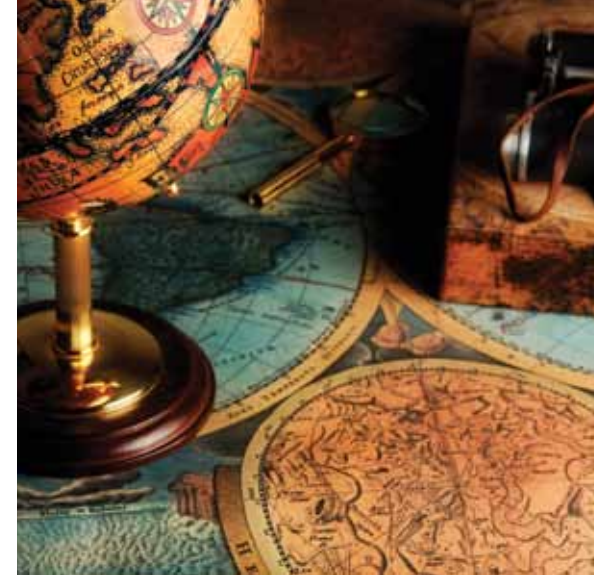
FRAUDLOCK is one of the UK's most comprehensive and proactive services to protect you from the world's fastest growing crime - Identity Fraud.

Preferred pricing on monthly subscription for U.K. resident members of THE Club® at Diamond Resorts International® includes the following services:

- FraudLock Proactively Protects All 3 Credit Files
- You are provided a FREE Online Credit Report
- Ongoing Credit Monitoring with Alerts
- Receive FREE Credit Rating & Analysis
- FraudLock Total Service Guarantee for resolution satisfaction
- Statement Reminder Service telling you when to expect both statements
- Reduced Junk Mail
- Private Investigators on staff
- Free PC Security Software to protect stored confidential information on your PC
- Ongoing Internet Scanning for Theft of ID
- CardLock - Lost Card Recovery Service
- Live Confidential Advice Line to answer any questions

FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on Member Benefits and then on Identity Theft Protection.



FROMMER'S®

FIND THE RIGHT GUIDES FOR YOUR FAVOURITE DESTINATIONS.

Get expert reviews, insider tips and local advice from the top-selling travel series in the U.S. You can choose complete guides or specialty guides including "Family Travel," "Best Loved Driving Tours," in paperback or Adobe eBook, mobile applications, and much more!

Members of THE Club® receive 20% off on purchases. Please be sure to choose "Buy this book from" **FROMMERS.COM** to receive your discount.

FOR MORE INFORMATION

Access your discount at DiamondResorts.com.

To access Frommer's Store - log in to Member Area at DiamondResorts.com, click on THE Club® Partners and then Frommer's.

To access a guide for the resort you are visiting, click on THE Club® Worldwide Resorts, choose resort and click on Destination Guide.

*Your discount will automatically appear on the checkout payment page. If your computer blocks automatic discount, you can enter FRM20 in the promotion code box. This promotional code is only valid on Frommers.com.



INTERVAL INTERNATIONAL®

ALL MEMBERS OF THE CLUB® ARE AUTOMATICALLY ENROLLED IN INTERVAL INTERNATIONAL® MEMBERSHIP.

INTERVAL INTERNATIONAL® operates membership programs for vacationers and provides value-added services to its developer clients worldwide. Based in Miami, Florida, the company has been a pioneer and innovator in serving the vacation ownership market for 35 years. Today, Interval International® has an exchange network of approximately **2,600 RESORTS** in over **75 NATIONS**. Through offices in 14 countries, Interval International® offers high-quality products and benefits to resort clients and approximately 2 million families who are enrolled in various membership programs. Interval International® is a leading global provider of membership and leisure services to the vacation industry.

Interval International® provides its members — vacation owners from around the world — with comprehensive exchange services and a variety of other exciting benefits that offer value and convenience at home and on the road.

For more information about Interval International® Membership, sign in to IntervalWorld.com or call 0845 359 0005 and select II menu option.

Benefits are subject to change.

INTERVAL GOLD®

INDULGENCE IS SIMPLE WITH INTERVAL GOLD®.

Members receive added-value bonuses throughout the year on specially priced holidays, discounts at an assortment of locations and immediate personal concierge services. **There is an additional charge for this service.**

INTERVAL GOLD® MEMBERSHIP

- **ShortStay ExchangeSM**

Looking to travel, but for less than a week? ShortStay Exchange lets you exchange your resort week for two separate vacations - each one from as few as two nights to as many as six! Points-based members can make as many ShortStay Exchanges as their available points allow.

- **VIP concierge**

Ever wanted—or needed—a personal assistant? Whether you need sightseeing suggestions or dinner reservations, this service is available 24 hours a day, seven days a week. And it's easily accessible through e-mail at IntervalWorld.com, by calling a toll-free phone number or using a wireless device such as a Web-enabled phone or PDA.

Plus, there is a self-service option. Click on "Ask The Concierge" in the Gold Concierge section of IntervalWorld.com to instantly access valuable information online.

- **£15 Getaway and Getaway specials discount**

- **Priority postal notification**

- **Interval Options®**

Cruise, golf, spa, rail tour and South Africa self-drive tour exchange

- **International hotel discounts**

- **Dining and leisure attraction discounts in the U.S. and Canada**

- **Hertz car rental benefits and Hertz #1Club Gold® complimentary membership**

- **Gold concierge service (U.S. \$79 value)**

- **2-Fore!-1 golf discount**

- **Half-price UK leisure breaks**

- **Lifestyle discounts**

- **Savings on popular attractions and sightseeing in Costa del Sol and Tenerife**

- **Special travel discounts**

Discounts on annual travel insurance, car rental and certain charter flights

For more information about Interval Gold®, sign in to IntervalWorld.com or call 0845 359 0005 and select II menu option.

Participation in Interval Gold®, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club® and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change or substitution without notice. Restrictions may apply.

INTERVAL PLATINUM

ALL PLATINUM LOYALTY MEMBERS OF THE CLUB® ARE AUTOMATICALLY ENROLLED IN INTERVAL PLATINUM.

In addition to all of the Interval International and Interval Gold® benefits, Interval Platinum members receive:

SPECIAL GETAWAY OPPORTUNITIES

- **£30/€60 off all Getaways**

Interval Platinum members will receive double the Interval Gold® discount.

- **Platinum Escapes**

Unique offers of deeply discounted weeks will be sent by special e-mail invitation.

- **Priority Getaway access**

Platinum members will have front-of-the-line access to tempting Getaways before they are available to other members.

AIRPORT LOUNGE MEMBERSHIP

With complimentary enrollment in the standard Priority Pass programme, members will have access to more than 600 airport lounges for stress-free travel.

DEDICATED SERVICE

Specially trained advisors will be available to assist Interval Platinum members with vacation plans, including booking exchanges and Getaways, and to answer questions.

FREE GUEST CERTIFICATES

Members can generously provide the gift of vacation time to friends and family, at no extra cost.

For more information about Interval Platinum, sign in to IntervalWorld.com or call 0845 359 0005 and select II menu option.

Benefits are subject to change.



SPECIAL REQUIREMENTS

At Diamond Resorts International®, our call centre representatives can offer support with many **SPECIAL REQUIREMENTS** when you book your holiday with THE Club®, whether or not you choose to use your points.

DISABILITY AND ACCESS

Our goal is to make every effort to accommodate our guests with **SPECIAL REQUIREMENTS** prior to arrival, and we would appreciate you supplying information that will assist our staff in providing you with the accommodation you require to make your stay with us as comfortable as possible. We make every effort to respect your privacy and we would prefer to have this information prior to your check-in at the front desk reception so that our staff are able to make preparations in advance to accommodate your **SPECIAL REQUIREMENTS**.

To register your **SPECIAL REQUIREMENTS**, visit DiamondResorts.com, enter the Member Area and click on Preferences. Select any one or more of the above special requirements and this will be flagged with a call centre counselor when you call.

- **HEARING IMPAIRMENT** or hearing loss that constitutes a full or partial decrease in the ability to detect or understand sounds.
- **PARTIAL MOBILITY IMPAIRMENT** (either permanent or temporary) ranging from lower body impairments, requiring the use of canes or walkers, to upper body impairments which may include limited or no use of the upper extremities and hands.
- **VISUAL IMPAIRMENT** or vision loss that constitutes

a significant limitation of visual capacity, ranging from partially sighted to total blindness.

- **WHEELCHAIR** user due to partial or full mobility impairment.
- Pre-existing medical conditions that may require **EMERGENCY MEDICAL ATTENTION**.

For more information on available appliances and accessibility details, click on THE Club® Destinations for specific resort details. If you have additional questions regarding special needs, please call 0845 359 0009.

Every effort will be made to accommodate members with **SPECIAL REQUIREMENTS** and ensure adapted accommodation choices are reserved for those members who require alternative accommodations. Members requiring **SPECIAL REQUIREMENTS** access are encouraged to make their reservations as far in advance as possible so that we can make every effort to secure availability.

SPECIAL REQUIREMENTS HOLIDAYS

Occasionally THE Club® offers holidays specifically designed for our members with **SPECIAL REQUIREMENTS**, so make sure your personal contact information is up-to-date in the Member Area at DiamondResorts.com.

COMMUNICATIONS

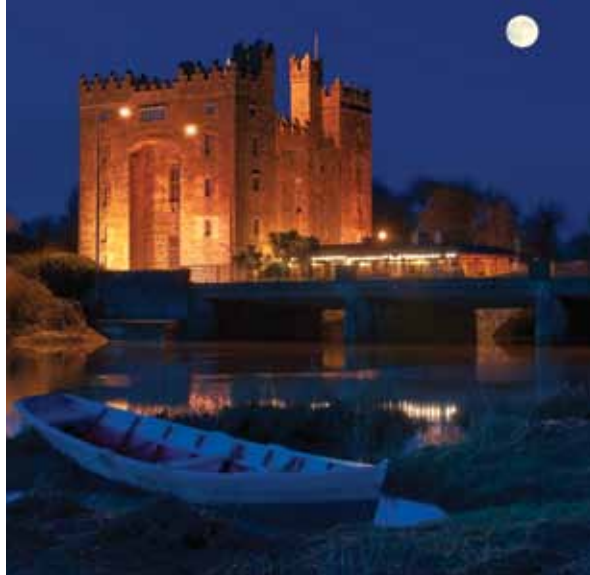
Delivering hospitality begins with listening to and understanding the desires of our owners, members and guests. Diamond Resorts International® remains diligent at every level of the company to maintaining an **OPEN COMMUNICATION PLATFORM** with dedicated team members reaching out with discussions, solutions, integrity and reliability to honor our commitment to providing every owner, member and guest with the standard of hospitality necessary to ensure their relaxation... simplified.

In our ongoing effort to provide you with the latest information, we invite you to explore DiamondResorts.com, **REGISTER** for your login credentials and maintain your profile with up-to-date contact details, including your current e-mail address.

Every year, we publish the **ANNUAL MEMBER BENEFITS DIRECTORY** that provides important discovery information for the standard and new benefit offerings of THE Club® and the associated redemption values and timelines. Additionally, we also publish the **ANNUAL GLOBAL RESERVATIONS DIRECTORY** that includes the points values and weeks charts for every resort within THE Club® resort portfolio—an absolute must for using your annual points allocation. Both of these publications are also available online at DiamondResorts.com.

Join the **MEMBER FORUM** at DiamondResorts.com to chat with other members and share your travel discoveries. Follow Diamond Resorts International® on **FACEBOOK** and **TWITTER** to discover the most up to date information and resort offerings.

If you are a **PLATINUM MEMBER** you can chat online with our Platinum Services Team or request a convenient call back when you log in to DiamondResorts.com.



CLUB EVENTS

FUN-FILLED EVENTS FOR MEMBERS OF THE CLUB®

Join fellow members of THE Club® for these fun-filled events. You're welcome to bring guests. A special points and cash offering allows you to book your reservation now and join us for these fun-filled activities

For more information and details call 0800 358 8305 or contact ClubEvents@DiamondResorts.com.

EXPERIENCE PORTUGAL

Special package pricing of £329 / €379 per person plus 2,450 points per accommodation reserves a 1-bedroom accommodation unit (3,150 points for 2-bedroom accommodation unit) for six nights. Members can use their loyalty upgrade (subject to availability).

- 18 holes at Quinta Do Lago Golf Club
- Albufeira Village day trip
- Guided tour and 4 course lunch at Quinta Dos Vales Winery & Art Center
- Full day Catamaran Grotto tour from Vilamoura Marina
- Full day Jeep safari to explore historical Algarve and visit castles, cathedrals and more
- Tavira Village day trip for shopping, dining and site seeing experience
- 2 evening buffets, 3 midday meals and 1 breakfast buffet

EXPERIENCE IRELAND

Special package pricing will be announced. All units are 2-bedroom accommodations for five nights. Everyone can enjoy:

- 18 holes at East Clare Golf Course
- A boat ride from Killaloe
- A Medieval Feast at Bunratty Castle
- A visit to a Bunratty Winery
- A day trip to Cliffs of Moher and Ailwee Caves
- Live concert in the Ruins of a Tuamgraney Church
- 4 evening meals

Silver, Gold and Platinum members can also use their upgrade benefit to enjoy a 2-bedroom Elite Wellness accommodation for the same points (subject to availability).

EXPERIENCE AMERICA BY RAIL

THE FALL FOLIAGE TOUR FOR MEMBERS OF THE CLUB®

New for Fall 2012, more details will arrive in your e-mail soon.



DIAMONDRESORTS.COM



©Copyright 2012 Diamond Resorts Holdings, LLC. All rights reserved. Unauthorized duplication is a violation of applicable state, federal and international laws. Club Operating Company reserves the right to revise, amend or cancel programs without prior notification. THE Club® is a registered trademark in the U.S. and is pending registration in other countries where the product is sold.