

Q: What is Destination Xchange?

A: Destination Xchange is a global exchange program, similar to RCI and Interval International, owned and operated by Hilton Grand Vacations

Q: Why is Destination Xchange being offered to all Embarc Owners?

A: It is being offered complimentary to all Embarc Owners as a value-added benefit to enhance your vacation options.

Q: Will my maintenance fees increase?

A: No. There is no additional cost. Destination Xchange is included at no extra charge for Embarc Owners.

Q: Do I need to enroll to use Destination Xchange?

A: No enrollment is necessary, and access has already been added to your ownership.

Q: How do I access Destination Xchange?

A: Log in to your Owner account at club.hiltongrandvacations.com and navigate to Destination Xchange from the homepage or select it from the "Club" drop-down menu.

Q: What are the exchange fees?

A: For current transaction fees, please refer to the [Destination Xchange Member Guide](#).

Q: How do I search for Destination Xchange resorts?

A: Log in to your Owner account at club.hiltongrandvacations.com and use any of the booking tools, including "Find a Vacation." Destination Xchange availability will appear alongside Hilton Grand Vacations options. It is recommended to start with broad search criteria and then narrow your results using filters. For example, a search for "Palm Desert" will show both HGV and Destination Xchange availability. Using "Time Finder" will display availability up to two (2) years in advance.

Q: How do I make an exchange with Destination Xchange?

A: There are two ways to exchange:

1. Instant Xchange – Book immediately when you find availability.
2. 5-Year Advantage Xchange – Deposit your points into the program and receive Tier Credits, which are valid for five years from the deposit date.

For more details, refer to the [Destination Xchange Member Guide](#) or contact Member Services at 800-767-2166 for assistance.

Q: How many points are needed for travel with Destination Xchange?

A: Points requirements vary by destination, season and unit size. Exchanges start at 2,000 points (Tier 1) and increase in 2,000-point increments up to 12,000 points (Tier 6).

Q: Can I still use Interval International or RCI?

A: Yes. You may continue your membership and exchange through either company.

Q: Do I need to keep my Extraordinary Escapes membership to use Destination Xchange?

A: No. Access to Destination Xchange is available to all Embarc Owners, regardless of Extraordinary Escapes membership status. Keep in mind that if you no longer have an Extraordinary Escapes membership, you may lose access to other benefits such as: Accommodation Upgrades, Luxury Hotels, Cruises, Car Rentals, Luxury Homes and more. Contact Member Services at 800-767-2166 for further details.

Q: If I don't renew my Extraordinary Escapes membership, will I lose my Tier Credits/deposits?

A: No. Your Tier Credits remain active in your account with their original expiration date. If they were set to expire in 2025, they've been extended to December 31, 2026, for non-Extraordinary Escapes Members as of August 20, 2025. Keep in mind that if you no longer have an Extraordinary Escapes membership, you may lose access to other benefits such as: Accommodation Upgrades, Luxury Hotels, Cruises, Car Rentals, Luxury Homes and more. Contact Member Services at 800-767-2166 for further details.

Q: I deposited points in Destination Xchange when I had an active Extraordinary Escapes membership. Can I access my Tier Credits?

A: Yes. Any Tier Credits in your account will be reactivated with the original expiration date. If they were set to expire in 2025, they've been extended to December 31, 2026, for non-Extraordinary Escapes Members as of August 20, 2025.

Q: What communications will I receive about Destination Xchange?

A: You'll receive monthly Destination Xchange newsletters, along with features in the Club Traveler newsletter and magazine. These communications highlight destinations, program updates and Member stories.