

HUMAN RESOURCES

Data Protection Privacy Notice (Recruitment)

SCOPE	COMMENCEMENT DATE	REVIEW DATE
Europe	January 2020	Yearly

This notice explains what personal data (information) we will hold about you, how we collect it, and how we will use and may share information about you during the application process. We are required to notify you of this information, under data protection legislation. Please ensure that you read this notice (sometimes referred to as a 'privacy notice') and any other similar notice we may provide to you from time to time when we collect or process personal information about you.

Who collects the information

Diamond Resorts (Europe) Limited ('Company') is a 'data controller' and gathers and uses certain information about you. This information may also be used by our affiliated entities and group companies, namely Diamond Resorts International Inc. (our 'group companies') and so, in this notice, references to 'we' or 'us' mean the Company and our group companies.

Data protection principles

We will comply with the data protection principles when gathering and using personal information, as set out in our main privacy policy, which is located at https://diamondresorts.com/privacy-policy.

About the information we collect and hold

What information

We may collect the following information during the shortlisting stage and before making a final decision:

- Your name and contact details (i.e. address, home and mobile phone numbers, email address);
- Details of your qualifications, experience, employment history (including job titles, salary and working hours) and interests;
- Your racial or ethnic origin, sex and sexual orientation, religious or similar beliefs (such information stored separately and confidentially from your application and is not used for shortlisting purposes);
- Details of your referees/references.

We may collect the following information after the shortlisting stage, and before making a final decision to recruit:

- Information about your previous academic and/or employment history, including details of any conduct, grievance or performance issues, appraisals, time and attendance, from references obtained about you from previous employers and/or education providers*;
- Information regarding your academic and professional qualifications*;
- Information regarding your criminal record, in a criminal records certificate (CRC) or enhanced criminal records certificate (ECRC), Disclosure and Barring Service (DBS) check or through your personal disclosure*;
- Your nationality and immigration status and information from related documents, such as your passport or other identification and immigration information*;
- A copy of your driving licence and passport*.

You are required (by law or in order to enter into your contract of employment) to provide the categories of information marked with a * above to us, to enable us to verify your right to work and suitability for the position.

How we collect the information

We may collect this information from you, your referees/references (details of whom you will have provided), your education provider, the relevant professional body, the DBS and the Home Office.

Why we collect the information and how we use it

We will typically collect and use this information for the following purposes (other purposes that may also apply are explained in our main privacy policy, as we have directed you to above):

- to take steps to enter into a contract of employment;
- for compliance with a legal obligation;
- for the purposes of our legitimate interests or those of a relevant third party (such as a benefits provider), but only if these are not overridden by your interests, rights or freedoms;
- because it is necessary for carrying out obligations or exercising rights in employment law;
 and
- to establish, exercise and/or defend any legal claims that may be brought by or against us in connection with your recruitment and/or the recruitment process.

We seek to ensure that our information collection and processing is always proportionate. We will notify you of any changes to information we collect or to the purposes for which we collect and process it.

How we may share the information

We may also need to share some of the above categories of personal information with other parties, such as HR consultants and professional advisers. Usually, information will be anonymised but this may not always be possible. The recipient of the information will be bound by confidentiality

obligations. We may also be required to share some personal information as required to comply with the law.

Sensitive personal information and criminal records information

Further details on how we handle sensitive personal information and information relating to criminal convictions and offences are set out in our policy on processing criminal convictions and offences which you can request a copy of at any time during the recruitment process.

Where information may be held

Information may be held at our offices and those of our group companies, and third party agencies, service providers, representatives and agents as described above.

How long we keep your information

We keep the personal information that we obtain about you during the recruitment process for no longer than is necessary for the purposes for which it is processed. How long we keep your information will depend on whether your application is successful and you become employed by us and furthermore the nature of the information concerned and the purposes for which it is processed.

We will keep recruitment information (including interview notes) for no longer than is reasonable, taking into account the limitation periods for potential claims such as race or sex discrimination (as extended to take account of early conciliation), after which they will be destroyed. If there is a clear business reason for keeping recruitment records for longer than the recruitment period, we may do so but will first consider whether the records can be pseudonymised, and the longer period for which they will be kept.

If your application is successful, we will keep only the recruitment information that is necessary in relation to your employment. You will be provided further details if your application is successful.

Your right to object to us processing your information

Where our processing of your information is based solely on our legitimate interests (or those of a third party), you have the right to object to that processing if you give us specific reasons why you are objecting, which are based on your particular situation. If you object, we can no longer process your information unless we can demonstrate legitimate grounds for the processing, which override your interests, rights and freedoms, or the processing is for the establishment, exercise or defence of legal claims. In the event that we are no longer able to process some of your information due to your objections, we may be required to discontinue your application for recruitment.

Please contact James Dickinson, who is contactable by email at james.dickinson@diamondresorts.com if you wish to object in this way.

Your rights to correct and access your information and to ask for it to be erased

Please contact James Dickinson who is contactable by email at james.dickinson@diamondresorts.com if (in accordance with applicable law) you would like to correct or request access to information that we hold relating to you or if you have any questions about this notice. You also have the right to ask us for some but not all of the information we hold and process to be erased (the 'right to be forgotten') in certain circumstances.

Keeping your personal information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost, or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

How to complain

We hope that we are able to resolve any query or concern you raise about our use of your information. If not, contact the Information Commissioner at https://ico.org.uk/concerns/ or telephone: 0303 123 1113 for further information about your rights and how to make a formal complaint.