



**Hilton**  
GRAND VACATIONS

EU COLLECTION LIMITED

# Governing Documents

Rules and Regulations



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## The Companies Act 1985

Private Company Limited by Guarantee and not having a Share Capital.

### Memorandum of Association of EU Collection Limited

1. The Company's name is "EU Collection Limited."
2. The Company's registered office is to be situated in England.
3. The Company's objects are:
  - 3.1 To acquire interests in property ownership or use schemes or specific property or accommodation including rights to occupy specific properties and accommodation; to secure for its members joint rights of ownership of interests in property ownership or use schemes or specific property or accommodation; to make available to its members in any way or manner rights to occupy, use and enjoy specific properties or accommodation; to administer or direct the administration of such system or systems whether or not based on an allocation of points in respect of such property interests and occupancy rights as will secure occupancy and use rights for its members in a just and equitable manner; to sell, lease, let, exchange or otherwise dispose of or grant occupancy and use rights in respect of such property interests and occupancy rights; to generally deal with and manage such property interests and occupancy rights; to receive all income arising from such property interests and occupancy rights and to receive monies from its members and apply such income and monies as provided in the Company's Memorandum and Articles of Association from time to time.
  - 3.2 To carry on all activities connected therewith or ancillary or complimentary thereto.
  - 3.3 To purchase, feu, take on lease, exchange, hire or otherwise acquire and hold for any estate or interest any real or personal or heritable or moveable property and any rights or privileges which the Company may think necessary or convenient for its purposes.
  - 3.4 To borrow or raise money upon such terms and on such security as may be considered expedient, and in particular by the issue or deposit of notes, debentures or debenture stock (whether perpetual or not) and to secure the repayment of any money borrowed, raised or owing by mortgage, charge or lien upon the whole or any part of the undertaking, property and assets of the Company, both present and future.
  - 3.5 To apply for, register, purchase or otherwise acquire and protect, prolong and renew, whether in the United Kingdom or elsewhere, any designs, trade marks, patents, licences, concessions and the like, conferring an exclusive or non-exclusive or limited right of use or any secret or other information as to any invention which may seem capable of being used for any of the purposes of the Company or the acquisition of which may seem calculated directly or indirectly to benefit the Company, and to use, exercise, develop, grant

licences or privileges in respect of or otherwise turn to account any rights and information so acquired.

- 3.6** To purchase, subscribe for or otherwise acquire and hold, sell and deal with any shares, stocks, or other securities of any other company constituted or
- 3.7** To purchase or otherwise acquire all or any part of the business, goodwill, assets, property and liabilities of:
- (a)** any company or firm carrying on or proposing to carry on any business within the objects of the Company or
  - (b)** any person carrying on any business within the said objects and to conduct and carry on, or liquidate and wind up, any such business.
- 3.8** To pay for any property or rights acquired by the Company on such terms and in such manner as the Company may determine.
- 3.9** To accept payment for any property or rights sold or otherwise disposed of or dealt with or for any services rendered by the Company, either in cash, by instalments or otherwise, or in shares of any company with or without deferred or preferred rights in respect of dividend or repayment of capital or otherwise, or by means of a mortgage or by debentures or debenture stock of any company or partly in one mode and partly in another, and generally on such terms as the Company may determine, and to hold, deal with or dispose of any consideration so received.
- 3.10** To control, manage, finance, subsidise, co-ordinate or otherwise assist any company or companies in which the Company has a direct or indirect interest, to provide secretarial, administrative, technical, commercial and other services and facilities of all kinds for any such company or companies and to make payments by way of subvention or otherwise and any other arrangements which may seem desirable with respect to any business or operations of or generally with respect to any such company or companies.
- 3.11** To invest and deal with the monies of the Company not immediately required for the purposes of its business in or upon such investments and securities (including land of any tenure in any part of the world) and in such manner as may from time to time be considered expedient and to dispose of or vary any such investments or securities.
- 3.12** To lend and advance money or give credit on any terms and with or without security to such person, firm or company (including without prejudice to the generality of the foregoing any company associated in any way with, the Company) and on such terms as may be considered expedient and to receive money on deposit or loan from and enter into guarantees, contracts of indemnity and suretyships of all kinds whether secured on any assets of the Company or not and to secure or guarantee in any manner and upon any terms the payment of any sum of money or the performance of any obligation by any person, firm or company (including without prejudice to the generality of the foregoing any such associated company as aforesaid).

- 3.13** To finance or assist in financing the sale of goods, articles or commodities of all and every kind or description by way of hire purchase or deferred payment, or similar transactions, and to institute, enter into, carry on, subsidise, finance or assist in subsidising or financing the sale and maintenance of any goods, articles or commodities of all and every kind and description upon any terms whatsoever, to acquire and discount hire purchase or other agreements or any rights thereunder (whether proprietary or contractual) and generally to carry on business and to act as bankers, financiers, traders, commission agents, or in any other capacity, and to import, export, buy, sell, barter, exchange, pledge, make advances upon or otherwise deal in goods, produce, articles and merchandise.
- 3.14** To enter into any arrangement with any government or other authority, supreme, municipal, local or otherwise, or any person or company and to obtain from any such government, authority, person or company all rights, concessions, and privileges which may seem conducive to the Company's objects or any of them, or to obtain or to endeavour to obtain, any Provisional Order, Act of Parliament or other legislative or executive act for the purpose of the Company or any other company or for effecting any alteration or modification of the Company's constitution.
- 3.15** To apply for, promote and obtain any Act of Parliament, order or licence of the Department of Trade or other authority for enabling the Company to carry any of its objectives into effect or for effecting any modification of the Company's constitution, or for any other purpose which may seem calculated directly or indirectly to promote the Company's interest and to oppose any proceedings or applications which may seem calculated directly or indirectly to prejudice the Company's interest.
- 3.16** To enter into partnership or into any arrangements for joint working in business or for sharing profits or to amalgamate with any person or company carrying on or proposing to carry on any business which the Company is authorised to carry on or any business or transaction capable of being conducted so as directly or indirectly to benefit the Company.
- 3.17** To subscribe or guarantee money for charitable or benevolent objects or for any exhibition or for any useful object of a public or general nature.
- 3.18** To act as agents or brokers and as trustees for any person, firm or company and to undertake and execute any trusts the undertaking whereof may seem desirable, and either gratuitously or otherwise.
- 3.19** To sell, exchange, lease, dispose of, turn to account or otherwise deal with the whole or any part of the undertaking of the Company for such consideration as may be considered expedient, including shares, debentures or securities of any company purchasing the same.
- 3.20** To build upon any land, and to alter, enlarge, maintain, rebuild, repair, decorate or otherwise improve any buildings, works and machinery.
- 3.21** To promote, finance or assist any other company for the purpose of acquiring all or any part of the property, rights and liabilities of the Company

or for any other purpose which may seem directly or indirectly calculated to benefit the Company.

- 3.22** To pay all costs, charges and expenses incurred or sustained in or about the promotion or establishment of the Company, or which the Company shall consider to be in the nature of preliminary expenses including therein the cost of advertising, printing and stationery, and the legal and other expenses of the promoters.
- 3.23** To remunerate any person or company rendering services to the Company, or in or about its formation or promotion in such manner as may be thought expedient.
- 3.24** To draw, make, accept, endorse, discount, negotiate, execute, and issue promissory notes, bills of exchange, bills of lading, scrip, warrants and other transferable or negotiable instruments.
- 3.25** To effect, purchase, or otherwise acquire and keep up, at the cost of the Company, any policy or policies of assurance upon the life or lives of any persons holding any office or employment under the Company, and to surrender, sell, discharge or upgive any such policy as aforesaid.
- 3.26** To distribute among the members any property of the Company, or any proceeds of sale or disposal of any property of the Company.
- 3.27** To procure the Company to be registered in any country or place.
- 3.28** To do all or any of the above things in any part of the world either alone or in conjunction with others and either as principals, agents, contractors, trustees or otherwise and either by or through agents, sub-contractors, trustees or otherwise.
- 3.29** To do all such other things as may be deemed incidental or conducive to the attainment of the above objects or any of them. The objects set forth in any sub-clause of this clause shall not be restrictively construed but the widest interpretation shall be given thereto, and they shall not, except when the context expressly so requires, be in any way limited to or restricted by reference to or inference from any other object or objects set forth in such sub-clause or from the terms of any other sub-clause or by the name of the Company. None of such sub-clauses or the object or objects therein specified or the powers thereby conferred shall be deemed subsidiary or ancillary to the objects or powers mentioned in any other sub-clause, but the Company shall have full power to exercise all or any of the powers and to achieve or to endeavour to achieve all or any of the objects conferred by and provided in any one or more of the said sub-clauses.

It is hereby declared that where the context so admits the word "company" in this clause shall be deemed to include any partnership, firm or other body of persons whether or not incorporated and, if incorporated, whether or not a company within the meaning of the Companies Act 1985.

- 4.** The liability of the Members is limited.

5. Every member of the Company undertakes to contribute such amount as may be required (not exceeding £1.00) to the Company's assets if it should be wound up while he is a Member, or within one year after he ceases to be a Member, for payment of the Company's debts and liabilities contracted before he ceases to be a member, and of the costs, charges and expenses of winding up and for the adjustment of the rights of the contributories among themselves.
6. If upon the winding up or dissolution of the Company there remains, after the satisfaction of all its debts and liabilities, any property whatsoever the same shall be paid to or distributed among the Members of the Company equally.

We, the Subscriber to this Memorandum of Association, wish to be formed into a Company pursuant to this Memorandum.

7. Name and address of Subscriber

**I K GANNEY**

Director for and on behalf of LS Promotions Limited\*

Pine Lake Resort, Carnforth, Nr. Lancaster, Lancashire, England, LA6 1JZ.

Dated this 11th day of May 1994.

Witness to the above signature:

Name: SANDRA HEGARTY

Address: [withheld] Designation: Secretary

\* Now known as Hilton Grand Vacations (Europe) Limited.

The Companies Act 1985

Private Company Limited by Guarantee and not having a Share Capital.

## ARTICLES OF ASSOCIATION OF EU COLLECTION LIMITED

(As amended by Special Resolutions passed on the 21 July 1994, 18 June 1999, 12 June 2003, 7 October 2003, 11th December 2007, 30th June 2009 and 26th May 2026).

### 1. Preliminary

No regulations set out in any statute, or in any statutory instrument made under any statute, concerning companies shall apply as regulations or articles of the Company.

### 2. Definitions

In these Articles unless the context otherwise requires:

**“Accommodation Assets”**

means Whole Units, Club Sites, Common Facilities, Moveables, and Holiday Periods beneficially owned by the Company and Title to which is held by an Owing Company or Owing Companies from time to time;

**“Accommodation Unit”**

means a Holiday Unit, Club Suite or a Whole Unit;

**“Act”**

means the Companies Act 1985 including any statutory modification or re-enactment thereof for the time being in force;

**“Aggregate Management Costs”**

means all costs arising from the management and administration of the Company (including its whole property and undertaking wherever situated), the operation of the Points System and all reservation services associated therewith; and the maintenance and management of the Accommodation Assets (less all monies received by the Management Company, including the Club Suite Service Charge, other than the Management Charge) to be apportioned and recoverable as a Management Charge from Members pursuant to Article 13 and including (without prejudice to the generality of the foregoing) all costs and expenses attendant on the proper and continuing administration of the Company and the Owing Companies; the Management Company’s costs including all overhead expenses and outlays and outgoings properly incurred by the Management Company in the performance of its duties under the Management Agreement by which it is appointed and the salaries of all relevant employees of the Management Company; the production of Members’ newsletters and the distribution costs of the same; all taxes, maintenance fees and other outgoings of whatever nature payable in respect of the Accommodation Assets and operation of the Points System; the costs and remuneration of any Management Sub-contractors; the costs and remuneration of the Trustee; the fees of any of the auditors and legal advisers of the Company and the Management Company from time to time and the expenses of discharging any indemnity given by the Company to any party;

**“Applicant”**

means a person who has applied to purchase Points Rights in terms of a Purchase Agreement;

**“Articles”**

means these Articles of Association and where appropriate, includes the Memorandum of Association, all as may be amended from time to time;

**“Authorised Person”**

means such person or company, including the Management Company, as the party in question may delegate authority to;

**“Board”**

means the Board of Directors of the Company as constituted from time to time;

**“Bonus Points”**

means such Issuable Points as the Founder Member issues to a Member;

**“Chairman”**

means the Chairman from time to time of the Board and, where appropriate, the Chairman of a committee as the case may be;

**“Club Suite”**

means a unit of hotel suite accommodation which forms part of the Accommodation Assets from time to time together with the common rights, amenities, services, fixtures and fittings therein and thereon and any other Accommodation Assets the use and enjoyment of which is necessary for the use and enjoyment of the unit of accommodation;

**“Club Suite Points Rights”**

means Points Rights which relate to Club Suites;

**“Club Suite Service Charge”**

means the cost of maintaining and servicing all Club Suites (including all taxes, maintenance fees, service charges and other outgoings of whatever nature payable in respect thereof) to be apportioned and recoverable as a Management Charge from Members pursuant to Article 13;

**“Common Facilities”**

means facilities and amenities (if any) relating to Whole Units or Club Suites and serving in common for the use by Members during Use Periods;

**“Company”**

means [EU Collection Limited];

**“Final Year”**

means the calendar year 2054;

**“The Founder Member”**

means [Hilton Grand Vacations (Europe) Limited] of Citrus House, Caton Road, Lancaster, Lancashire, England, LA1 3UA or such other person or company as it shall transfer its Founder Membership to;

**“The Founder Member Directors”**

means any Director appointed by the Founder Member pursuant to Article 20(b);

**“Holiday Period”**

means a right to use accommodation for intermittent periods which forms part of the Accommodation Assets from time to time together with all rights and obligations relating thereto;

**“Holiday Unit”**

means a unit of accommodation to which a Holiday Period relates which unit may be specific or generic where the Holiday Period does not relate to specific accommodation;

**“Home Resort”**

means in relation to specific Points Rights a particular priority Resort to which they relate;

**“Issuable Points”**

means the Points allocated to the Founder Member pursuant to his Issuable Points Rights in terms of Article 9(a) plus Points forfeited to the Founder Member in terms of Articles 4(e)(ii) or 18(b)(vii) less any Bonus Points issued by the Founder Member;

**“Issuable Points Rights”**

means Points Rights held by the Founder Member and capable of issue to Members;

**“Management Charge”**

means the charge payable by the Members to meet the Aggregate Management Costs and the Club Suite Service Charge (plus any Remuneration Percentage) all as referred to in Article 13;

**“Management Company”**

means [Hilton Grand Vacations (Europe) Limited] of Citrus House, Caton Road, Lancaster, Lancashire, England, LA1 3UA or such other party as may be appointed by the Company from time to time to undertake the management of the affairs of the Company and the administration of the Points System and in the absence of any such appointment references in these Articles to the Management Company shall be read as references to the Company;

**“Management Sub-contractors”**

means such persons or bodies corporate as the Management Company may appoint for the purpose of performing any duties delegated to them by the Management Company;

**“Members”**

means the members from time to time of the Company including, where appropriate the Founder Member;

**“Members Report”**

the annual report to be prepared by the Management Company and issued to the Members in terms of Article 12;

**“Membership”**

means membership of the Company;

**“Membership Certificate”**

means a certificate issued to a Member pursuant to Article 4(c);

**“Moveables”**

means the furnishings, equipment, utensils and appurtenances located at Whole Units and Club Suites;

**“Occupancy Rights”**

means the right to occupy and use Accommodation Units during Use Periods in accordance with the Points System;

**“Office”**

means the registered office of the Company;

**“Owning Companies”**

means the non-trading companies exclusively controlled by the Trustee which shall hold unencumbered Title to the various Accommodation Assets beneficially owned by the Company from time to time (and includes any entity being the nominee of the Trustee and being exclusively controlled by the Trustee);

**“Points”**

means the units by which Use Periods are graded and which are issued to Members who can exchange them for Occupancy Rights;

**“Points Certificate”**

means a certificate issued to a Member pursuant to Article 7(b)(ii) or 8(b)(ii);

**“Points Grading”**

means the grading of Accommodation Units by means of Points which determines the distribution of the total number of annual Points relative to each Accommodation Unit between Use Periods in that Accommodation Unit as shown on the Points Tables;

**“Points Holding”**

means the number of Points which a Member has to his credit at any one time;

**“Points Rights”**

means the number of Points which a Member is annually entitled to be credited with on 1st January each year;

**“Points System”**

means the system of acquiring Points Rights and the allocation of Points and their exchange for Occupancy Rights in the Accommodation Assets all as set forth in the Articles and in the Rules and Regulations;

**“Points Tables”**

means the tables to be prepared by the Management Company pursuant to Article 12 and which shall contain the Points Grading and duration of each Use Period in each Accommodation Unit individually or generically all as determined by the Management Company in terms of Articles 6(d)(ii) and 6(i);

**“Purchase Agreement”**

means an agreement in such form not inconsistent with the Articles as the Founder Member may from time to time specify pursuant to which a Member may apply to purchase Points Rights from the Founder Member or an Applicant may apply for Membership and to purchase Points Rights from the Founder Member conditional upon becoming a Member;

**“Remuneration Percentage”**

means any additional percentage representing an agreed remuneration payable to the Management Company;

**“Resort”**

means a holiday resort complex wheresoever situated in the world either comprising Accommodation Assets or of which Accommodation Assets form a part;

**“Rules and Regulations”**

means such regulations not inconsistent with the Articles as may be made by the Board from time to time pursuant to Article 18(b)(ii);

**“Standard Points Rights”**

means Points Rights other than Club Suite Points Rights;

**“Title”**

means, subject to the provisions of the Trust Deed, the rights of any Owning Company in respect of Accommodation Assets being such rights and/or estates as shall under the law of the jurisdiction concerned procure the vesting in the Owning Company of unencumbered rights in respect of Whole Units, Club Suites and Holiday Periods which may be in the case of Whole Units and Club Suites an absolute freehold estate free of all encumbrances (or the equivalent of such an estate under the legal jurisdiction in which the Whole Unit is situated); and which may be in the case of Holiday Periods a right registered with the relevant holiday club; provided that the Trustee shall be satisfied that the net effect of such rights shall be to secure for the Owning Company the exclusive right to Holiday Periods and the exclusive occupation and enjoyment of Whole Units and Club Suites and in respect of Common Facilities and Moveables “Title” shall include such rights as shall enable reasonable enjoyment and use of the Common Facilities and Moveables;

**“Transfer Agreement”**

means an agreement in such form not inconsistent with the Articles as the Management Company may from time to time specify pursuant to which Points Rights may be transferred by a Member (on condition that the transferee is or becomes a Member) and the transferee, if not already a Member, shall apply for Membership;

**“Trust Deed”**

means a deed of trust substantially in the form appended hereto or any similar document for the time being in operation and may comprise various Trust Deeds and “Deed of Trust” shall be construed accordingly;

**“Trustee”**

means any independent trustee referred to as such in a Trust Deed;

**“Unissuable Points Rights”**

means Points Rights held by the Company for the purposes envisaged in the Articles and in the Rules and Regulations and which shall not attract any Management Charge;

**“Use Period”**

means a period of consecutive days shown as such on a Points Table during which the Occupancy Rights of Members shall be exercisable;

**“Use Year”**

means a calendar year from 1st January to 31st December (inclusive);

**“Whole Unit”**

means a residential unit which forms part of the Accommodation Assets from time to time together with the common rights, amenities, services, fixtures and fittings therein and thereon and any other Accommodation Assets the use and enjoyment of which are necessary for the use and enjoyment of the residential unit.

**3. Interpretation**

References to a document being executed include references to its being executed under hand or under seal or by any other valid method. References to writing include references to any method of representing or reproducing words in a legible and non-transitory form. Where for any purpose an ordinary resolution of the Company is required under the provisions of the Articles, a special or extraordinary resolution shall also be effective and where an extraordinary resolution is so expressed to be required a special resolution shall also be effective. Words or expressions not defined herein to which a particular meaning is given by the Act or any statutory modification thereof in force when the Articles or any part of the Articles are adopted bear the same meaning (if not inconsistent with the context) in the Articles or that part (as the case may be) save that the word “company” shall include any body corporate. References to a meeting shall not be taken as requiring more than one person to be present if any quorum requirement can be satisfied by one person. Words importing the singular number only include the plural and vice versa and words importing the masculine gender only include the feminine, words denoting natural persons shall include legal persons and vice versa.

To the extent that any rights or duties purportedly given to the Management Company under these Articles cannot be validly enforced by or against the Management Company because they have not been validly given to it, the said rights or duties shall be enforceable by or against the Company or the Management Company on behalf of the Company.

**4. Members**

- (a)** The subscriber to the memorandum of association and such other persons as are admitted to Membership in accordance with the Articles shall be Members of the Company. [Hilton Grand Vacations (Europe) Limited] (or such person or persons as the Founder Membership may be transferred to pursuant to Article 5(d)) shall be known as the Founder Member and Founder Membership shall be a separate class of Membership from Ordinary Membership. All the Members apart from the Founder Member shall be Ordinary Members.
- (b)** The Board on behalf of the Company or an Authorised Person shall have power to admit persons to be Members and shall admit any person (except the Trustee) not being a minor, who has applied to be a Member and has agreed to acquire Points Rights subject only to his becoming a Member, all in terms of a validly executed Purchase Agreement or Transfer Agreement. On admission to Membership each Member’s name shall immediately be entered in the register of Members of the Company.

- (c)** On admission to Membership a person shall immediately be entitled to have their name entered in the register of Members of the Company and to receive a Membership Certificate executed by or on behalf of the Company or an Authorised Person which Membership Certificate shall be prima facie evidence of the Member's Membership of the Company.
- (d)** No person shall be admitted to Membership unless he shall have agreed to be bound by the Articles and the Rules and Regulations.
- (e) (i)** A Member shall cease to be a Member of the Company in any of the following circumstances:

  - (1)** If by giving at least seven clear days' notice in writing lodged at the Office and accompanied by his Membership Certificate he resigns from Membership; or
  - (2)** If his Membership is cancelled pursuant to Article 7(d) or Article 18(b)(vii); or
  - (3)** If his Membership ceases pursuant to Article 8(c).
- (ii)** If a Member ceases to be a Member of the Company notwithstanding the termination of his Membership (and all rights attaching thereto) he (or his personal representatives, trustee in bankruptcy or liquidator) shall continue to own the Points Rights owned and shall remain responsible for all continuing liabilities in respect thereof (including Management Charges and any other appropriate charges) until such time as he (or his personal representatives, trustee in bankruptcy or liquidator) transfers the Points Rights pursuant to Article 8 or they are sold on his (or their) behalf pursuant to Article 4(e)(iii). However, his continuing to own such Points Rights shall not entitle him to exercise any rights or to receive any allocation of Points (which allocation of Points shall instead be forfeited to the Founder Member) in respect thereof except in the case of Article 4(e)(i)(3) where his personal representatives, trustee in bankruptcy or liquidator shall continue to be entitled to exercise the rights and receive Points allocations in respect thereof.
- (iii)** If an owner fails to complete the transfer of his Points Rights within one month of his ceasing to be a Member pursuant to Article 4(e)(i)(1) or (2) or his personal representatives, trustee in bankruptcy or liquidator fails to complete the transfer of his Points Rights within 6 months of his ceasing to be a Member pursuant to Article 4(e)(i)(3) then the Management Company may without further notice (but shall not be required to) sell any Points Rights belonging to the said owner. Any such sale shall be effected by the Management Company offering the Points Rights to all existing Members (including the Founder Member) and the Management Company shall be entitled to accept the highest valid offer. The manner in which the Points Rights are to be offered to existing Members and the sale is to be conducted and all other matters relating to the sale shall be at the sole discretion of the Management Company. On completion of the sale the Management

Company shall be entitled to deduct from the proceeds of sale (a) the whole expenses of the sale (b) any legal expenses incurred in the sale or for any advice prior to the sale (c) a reasonable charge to cover the work of the Management Company to the extent that this is not covered by any agent's commission or solicitors' fees (d) all sums due by the owner of the Points Rights to the Company and/ or the Management Company (e) any outstanding monies due by the owner of the Points Rights to the Founder Member in terms of the relevant Purchase Agreement and (f) any outstanding loan (together with any interest and other charges) due by the owner in connection with the Points Rights and thereafter the Management Company will remit the deductions as appropriate and remit the net proceeds of sale to the owner. To the extent that the proceeds of sale are insufficient to meet all the deductions the owner shall remain liable there for. For the purposes of such a sale, the owner will surrender the Points Certificate to the Management Company when called upon to do so (and in the absence of surrender such Points Certificate shall be void), and the owner shall be deemed here by to have irrevocably appointed the Management Company as his attorney to carry through the sale and to grant all deeds or other documents in implement thereof.

In the case of a joint ownership of Points Rights the Management Company shall have the right to demand from the first named owner or from any other owner it may choose any sums which are payable by the owner of those Points Rights.

- (iv) Article 4(e)(i)(2) shall not apply to the Founder Member.

## 5. Class rights

- (a) The Ordinary Members shall be entitled to receive notice of and attend and speak at all general meetings of the Company but shall not have a right to vote at general meetings except in the following circumstances:
  - (i) where any resolution is proposed the passing of which will have the effect of amending, superseding, overriding or in any way changing any of the provisions of the Articles;
  - (ii) where any resolution to appoint or terminate or suspend the appointment of a Director other than a Founder Member Director is proposed;
  - (iii) where any resolution to wind up or dissolve the Company or the passing of which will cause the Company to cease to carry on the whole or a substantial part of its activities is proposed;
  - (iv) where a resolution of the sort referred to in Article 6(f) or 6(k) is proposed; in which circumstances on a show of hands every Ordinary Member who (being an individual) is present in person or (being a firm or corporation) is present by a duly authorised representative, not being himself an Ordinary Member entitled to vote, shall have one vote and on a poll every Ordinary Member shall have one vote for each Points Right owned by him. However, the Ordinary Members shall only be entitled to vote against a resolution of the sort referred to in Article 5(a)(i) or (iii).

- (b)** The Founder Member shall be entitled to receive notice of and attend and speak at all general meetings of the Company and on a poll shall have one vote for each Issuable Points Right held by it. The Issuable Points Rights held by the Founder Member at the time of the meeting shall be certified by the Management Company whose decision shall be final.
- (c)** The special rights attached to the Ordinary Memberships and the Founder Membership may not be varied or abrogated either whilst the Company is a going concern or during or in contemplation of a winding up, without the prior written consent of the relevant class of Membership.
- (d)** The Founder Member shall be entitled to transfer the Founder Membership on such terms and subject to such conditions not inconsistent with the Articles as it in its sole discretion shall deem appropriate and the Company and the Board shall be bound to register any such transfer and admit any such transferee to Membership of the Company (as Founder Member) forthwith and shall have no right to refuse to register such transfer on any grounds whatsoever.

## 6. The points system

The Points System shall be conducted in the following way

- (a)** Forthwith upon incorporation of the Company:
  - (i)** The Company will appoint the Trustee and the Founder Member and the Company will enter into the Trust Deed with the Trustee;
  - (ii)** The Company will enter into a Management Agreement with the Management Company.
- (b)** The Founder Member alone shall be entitled to transfer Accommodation Assets to the Company in the manner contemplated in Article 6(c).
- (c)** The Founder Member shall transfer Accommodation Assets to the Company by transferring or procuring the transfer of the Title to such assets to the Trustee or as the Trustee may direct to be held in Trust for the benefit of the Company in terms of the Trust Deed.
- (d)** The Management Company shall, upon the transfer of each Holiday Period, Club Suite or Whole Unit into the Company, subject to Article 6(d):
  - (i)** in the case of Club Suites and Whole Units determine the total number of annual Points relative thereto and in the case of Holiday Periods the total number of Points relative thereto and, where there are no existing Holiday Periods in the Points System in respect of the relevant Holiday Unit, the total number of annual Points relative to the Holiday Unit;
  - (ii)** determine in respect of the relevant Whole Unit, Club Suite or Holiday Period(s) and Holiday Unit (as appropriate) the total number of Issuable Points Rights and the total number of Unissuable Points Rights;
  - (iii)** determine the Points Grading of the Use Periods pertaining to the relevant Accommodation Unit;

- (e)** The Management Company may from time to time redetermine the number of Issuable Points Rights and Unissuable Points Rights in respect of an Accommodation Unit or in respect of all the Holiday Periods (from time to time) which relate to a particular Holiday Unit or generic type of Holiday Unit but only so that the number of Issuable Points Rights added to the number of Unissuable Points Rights shall always be equal to the Accommodation Unit's number of annual Points or the Holiday Periods' number of Points.
- (f)** The total number of:

  - (i)** annual Points relative to an Accommodation Unit; and
  - (ii)** Points relative to all the Holiday Periods (from time to time) which relate to a particular Holiday Unit or generic type of Holiday Unit;

once determined pursuant to Article 6(d) shall never be changed except with the sanction of a resolution of the Ordinary Members of the Company in General Meeting.
- (g)** Unissuable Points Rights shall be held by the Company for the purposes of providing Use Periods for maintenance, repair and upkeep of Accommodation Assets and to reduce demand to provide greater flexibility for reservations.
- (h)** In exchange for introducing Accommodation Assets into the Company the Founder Member shall, subject to the terms of the Articles, be entitled to all Issuable Points Rights arising therefrom and any Issuable Points allocated pursuant to such Issuable Points Rights. The Resort at which the Accommodation Unit which gives rise to the Points Rights is located shall be the Home Resort in respect of such Points rights. The Founder Member shall alone have the right to issue such Points Rights and such Points to existing or potential Members (conditional upon their becoming Members) at such price and subject to such conditions (not inconsistent with the provisions of Article 7 or any other provisions of the Articles) as the Founder Member may determine in its sole discretion from time to time.
- (i)** The Points Grading of Accommodation Units shall, subject to the provisions of Article 6(f), be re-determined by the Management Company for the next following Year prior to 1st October each Year, so as to take account of seasonal changes and variations in demand. The Management Company shall inform the Board of such re-determination prior to 1st October each Year.
- (j)** Where new Accommodation Units or Holiday Periods in the same Resort are subsequently introduced into the Company then the total number of annual Points, Issuable Points Rights and Unissuable Points Rights relative to the relevant Accommodation Unit shall be determined so that they are the same as that of existing like Accommodation Units in that Resort. If there are no existing like Accommodation Units in that Resort then regard shall be had to the relative value of the additional Accommodation Units or Holiday Periods and the then current value of existing Accommodation Units and Holiday Periods.
- (k)** Title to the Accommodation Assets shall be held by the Trustee in such manner as the Trustee shall in its absolute discretion determine pursuant to the terms of the

Trust Deed. The Founder Member shall be entitled to request the Trustee to return any Accommodation Assets to it but only if:

- (i) there are sufficient unissued Issuable Points Rights; and
- (ii) after the disposal there are sufficient Home Resort Accommodation Units to match Home Resort Points Rights in the relevant Resort; and
- (iii) after the disposal there remains at the Resort sufficient Accommodation Units to provide 50 weeks' accommodation in any Use Year or alternatively the Resort is being replaced with at least 50 weeks' accommodation in any Use Year at an alternative equivalent Resort.

Otherwise, neither the Founder Member nor the Board shall be entitled to request the Trustee to dispose of any interest or otherwise deal in any Accommodation Assets without the sanction of a Resolution of the Company in General Meeting. In the event that the Trustee returns any Accommodation Units or Holiday Periods to the Founder Member the same number of Issuable Points Rights as is equal to the total number of Issuable Points Rights determined in respect of such Accommodation Units or Holiday Periods shall be cancelled.

## 7. Issue of points and points rights

- (a) The Founder Member or an Authorised Person shall be entitled to issue Points or Points Rights and shall only issue Points or Points Rights to the extent that there are Issuable Points or Issuable Points Rights available for issue in accordance with the Points System. Standard Points Rights relating to a Home Resort may only be issued to the extent that there are Issuable Standard Points Rights relating to that Home Resort available for issue. Club Suite Points Rights relating to a Home Resort may only be issued to the extent that there are Issuable Club Suite Points Rights relating to that Home Resort available for issue.
- (b) The Founder Member or an Authorised Person may sell Points Rights in the following manner:
  - (i) it shall enter into a Purchase Agreement with the Member or Applicant to whom the Points Rights are to be issued which shall state whether or not the Points Rights relate to Club Suites, the Home Resort to which the Points Rights relate and the initial Use Year and which Purchase Agreement once duly executed shall be stamped (if necessary) and delivered to the Company together with a copy also to the Trustee;
  - (ii) within sixty days of receipt of a duly executed Purchase Agreement the Company shall procure that the Company's records are adjusted to reflect the issue of any Points Rights to the Applicant and that a Points Certificate is issued to him which Certificate shall state whether or not the Points Rights relate to Club Suites and the Home Resort to which the Points Rights relate and shall be prima facie evidence of his ownership of the Points Rights.
- (c) The entity charged with maintaining the Company's records may charge the Applicant a reasonable fee for the registration of an issue of Points Rights which fee may be revised from time to time.

- (d)** In the event that any owner of Points Rights fails without good cause to pay on the due date any monies payable to the Founder Member in terms of a Purchase Agreement or otherwise or any monies payable to a lender in respect of a loan in connection with the Points Rights then the Founder Member shall at any time thereafter be entitled (without prejudice to any other rights or remedies available whether or not exercised) after giving to the owner of the Points Rights thirty days written notice of its intention to do so, to cancel his Membership by notice in writing to the Company and in that event the provisions of Article 4(e) shall apply.

## **8. Transfer of points and points rights**

- (a)** A Member shall not be entitled to transfer any of the Points Rights or Points Holding to which he is entitled except in accordance with the following provisions of this Article 8.
- (b)** Any Member may sell or otherwise dispose of all of the Points Rights on a single Points Certificate in the following manner:
- (i)** He or his personal representatives as the case may be, shall deliver to the Management Company the following documents:
- (1)** A Transfer Agreement validly executed by the Member or his personal representatives as the case may be (and stamped if necessary) and by the proposed transferee;
  - (2)** The relevant Points Certificate and such other documentation as the Management Company may reasonably require to evidence the Members good title to the Points Rights and the proposed transferee's Membership; and
  - (3)** Any fee payable pursuant to Article 8(d) below.
- (ii)** Within 60 days of receipt of all the items referred to in Article 8(b)(i) the Company or the Management Company shall:
- (1)** if the Member has transferred all of the Points Rights to which he is entitled, procure that the Member's Membership of the Company is terminated and that his name is deleted from the Register of Members; and
  - (2)** procure that the Company's records are adjusted to reflect the transfer of the Points Rights and/or any unused Points deriving therefrom to the transferee and that a Points Certificate is issued to the transferee;
- (iii)** Whenever Points Rights are transferred any unused Points deriving therefrom shall automatically be transferred with them.
- (c)** In the event of the death or insolvency of any Member, or the winding up of a Member being a corporation, his Membership shall terminate. However, for a period of 6 months only from the date of death, insolvency or winding up his personal representatives, trustee in bankruptcy or liquidator as the case may be, may agree to sell the Points Rights of such Member to a third party or to vest same in a

beneficiary and in either case the terms of Articles 8(b) and 8(d) shall apply to any resulting transfer.

- (d)** The entity charged with maintaining the Company's records may charge a reasonable fee for the registration of a transfer which fee may be revised from time to time.
- (e)** The Company or the Management Company may refuse to register or give effect to a transfer where the transferor has failed to pay any sums due by him to the Company or the Management Company or to the Trustee.
- (f)** No limitation or restriction as to the transfer of any Points Rights or Points Holding as contemplated herein, shall in any way apply to the Founder Member.
- (g)** No Member shall be entitled to transfer any Points Rights unless and until all monies payable to the Founder Member in relation to the purchase thereof and any outstanding loan (together with any interest and other charges) due by the owner in connection therewith have been paid in full.

Any purported transfer contrary to this Article 8(g) shall be voidable at the instance of the Founder Member.

- (h)** Notwithstanding any other provision of this Article 8 all transfers of Points Rights made after 18th June 1999 shall be subject to the following:
  - (i)** Except as provided in Article 8(h)(ii) below, the Management Company shall only be obliged to effect a transfer of Points Rights if the Founder Member is the transferee. In consideration of any such transfer the Founder Member shall be obliged to deliver to the transferor a Holiday Period or Periods of equivalent Points value to the Points Rights being transferred. The transferor of the Points Rights shall have the right to select from at least three alternative Holiday Periods and the Founder Member shall be obliged to offer the transferor at least three such alternatives. The Founder Member shall deliver the Holiday Period or Periods into the name of the transferor of the Points Rights free and clear of all encumbrances and with any management charge paid up to date.
  - (ii)** The Management Company shall effect a transfer of Points Rights to a transferee other than the Founder Member; (a) where the transferee is the spouse, sibling, child or parent of the transferor; or (b) where the transfer is consequent upon the death of the transferor and the transferee is entitled to the Points Rights under the will of the transferor; or (c) where the sale between the transferor and the transferee has been facilitated through the services of a Regulated Intermediary (and for the purpose of this Article 8(h)(ii), a Regulated Intermediary shall be defined as a resale organisation which the Founder Member shall be at liberty in its sole discretion to appoint from time to time to act in this capacity, and which resale organisation is subject to the Founder Member's Code of Conduct relating to the resale of Points and Memberships in the Company), or (d) at the discretion of the Management Company in exceptional circumstances.

(iii) The provisions of Article 8(f) shall apply to this Article 8(h).

## 9. Allocation of points

(a) The Company shall procure that:

- (i) on 1st January each Year each Member is allocated with that number of Points to which he is entitled in terms of his Points Rights; and
- (ii) on the date upon which an Accommodation Unit or Holiday Period is transferred into the Company in accordance with Article 6 the Founder Member is allocated with such number of Points as bears the same proportion to the total number of Issuable Points Rights determined in respect of that Accommodation Unit or Holiday Period as in the case of Accommodation Units the remainder of the current Use Year bears to a full Use Year and in the case of a Holiday Period the remainder of the Holiday Period in the current Use Year bears to the full Holiday Period any fractions of a Point being rounded down to the nearest whole Point;
- (iii) on 1st January each Year the Founder Member is allocated with that number of Points to which it is entitled in terms of its Issuable Points Rights; Points allocated pursuant to the foregoing Articles 9(a)(ii) and (iii) shall be known as Issuable Points.

(b) Following the allocation of Points pursuant to Article 9(a):

- (i) The Founder Member shall be entitled to issue any Issuable Points to Members as Bonus Points as provided in the Articles or in such other manner as the Management Company may agree or to exchange any such Issuable Points for Occupancy Rights in accordance with the provisions of Article 10.
- (ii) Where a Purchase Agreement specifies the current Use Year as the initial Use Year then the Founder Member shall be deemed to have issued the same number of Bonus Points to the Purchaser as the number of Points Rights sold and the Company's records shall be amended accordingly.
- (iii) A Member shall be entitled to exchange any Points forming part of his Points Holding for Occupancy Rights in accordance with the provisions of Article 10.
- (c) Save as provided in Article 10(b) all Points shall lapse at the end of the Use Year during which they were allocated and no Member shall be entitled to issue, or exchange for Occupancy Rights any Points which have lapsed. All Points which have lapsed shall immediately be deleted from the Company's records.

## 10. Exchange of points for occupancy rights

(a) Each Member shall be entitled to exchange any Points forming part of his Points Holding or borrowed in terms of Article 10(b) at any time and from time to time for Occupancy Rights during specific Use Periods in Accommodation Units in accordance with the then current Points Tables but subject to the rules applicable to reservations as contained in the Rules and Regulations from time to time. The exchange of Points for Occupancy Rights in any Year by a Member is subject to such limitations on availability as may arise from time to time by reason of competing

applications for such Occupancy Rights by other Members and the ranking of such competing applications shall be determined by the Management Company on the basis of the Rules and Regulations from time to time in force or in the absence of any such Rules and Regulations on such other basis as is fair and reasonable but providing Members with preferential reservation rights for their Home Resorts.

**(b)** A Member shall not be entitled to carry Points forward to following Use Years or borrow Points from following Use Years for use in the current Use Year except as may be provided in the Rules and Regulations from time to time.

**(c)** Members, when exchanging Points for Occupancy Rights shall at all times adhere to the Rules and Regulations.

Once a Member has exchanged Points for Occupancy Rights he shall, subject to the terms of the Rules and Regulations, be entitled to use such Occupancy Rights in any manner he chooses and in particular he shall be entitled, subject to the Rules and Regulations, to allow third parties to utilise such Occupancy Rights and to use such Occupancy Rights for the purpose of participating in any exchange programmes of which the Member is a member from time to time.

**(d)** Notwithstanding anything contained in the Rules and Regulations the Founder Member and/or the Management Company shall be entitled, when exercising any rights available to them to use or occupy Accommodation Units to use such Accommodation Units for such commercial purposes as are consistent with the operation of the Points System and without prejudice to the generality such Accommodation Units may be used as sales offices, for general marketing purposes, as office space or storage space.

## 11. Company records

**(a)** The Company shall procure that the Trustee and the Management Company shall each maintain adequate records for the proper management of the Company and administration of the Points System and in particular the following records shall be maintained:

- (i)** a register of Members;
- (ii)** a register of Points Rights showing each Member's Points Rights and Home Resorts from time to time and identifying Club Suite Points Rights;
- (iii)** a register of Points showing each Member's Points Holding from time to time;
- (iv)** a record of all monies due by each Member to the Company and/or the Management Company from time to time;
- (v)** a register of Issuable Points Rights;
- (vi)** a register of Issuable Points;
- (vii)** a register of Accommodation Assets.

The Trustee shall maintain the Company's statutory records which shall be prima facie evidence of the matters contained therein.

- (b) Every Member shall be entitled to request in writing addressed to the Management Company an extract of the records showing the Points Rights and Points Holding of that Member and that Member's indebtedness to the Company and/or the Management Company as at the date of the extract. Each such request shall specify the desired date of the extract and shall be in such form as the Management Company or the Trustee shall from time to time prescribe and shall be accompanied by such reasonable fee as may from time to time be prescribed by the Management Company or the Trustee for providing the extract. The Management Company shall, as soon as practicable after receipt of such a request and fee, provide the required extract to the Member.

## 12. Members' reports

The Company shall procure that not later than 31st December each Year the Management Company shall prepare and issue to each Member a Member's Report (either by post, email or online) which shall include the following information and such other information as the Management Company shall from time to time consider to be appropriate;

- (a) the Points Tables for the following Year;
- (b) details of the Accommodation Assets as shown in the Company records; and
- (c) the Management Charge for the next following Year.

## 13. Management charge

- (a) The Company shall procure that, prior to 1st November each year the Management Company shall prepare a budget showing the projected Aggregate Management Costs and the projected Club Suite Service Charge for the succeeding Use Year and the proposed Management Charge to be paid by the Members for that succeeding Use Year. Such budget shall be prepared in accordance with the provisions of the Management Agreement under which the Management Company was appointed.
- (b) The projected Aggregate Management Costs and the projected Club Suite Service Charge and the proposed Management Charge contained in the budget shall not be binding until approved by the Board. In the event of the Board failing to approve the projected Aggregate Management Costs and the projected Club Suite Service Charge and proposed Management Charge prior to 1st December in any year the matter shall be referred to the Company's auditors who shall determine whether or not the budget has been prepared in accordance with the Management Agreement under which the Management Company was appointed and whether or not the costs itemised in the budget are reasonable and the Auditor's final determination of the budget shall be binding on the Board and the Management Company. Once approved Members shall be invoiced for the annual management charge by 31st December in each year.
- (c) The Company shall procure that as soon as practicable after 1st January each year the amount of the Aggregate Management Costs and Club Suite Service Charge for the preceding Use Year shall be ascertained. The difference between the Management Charge already paid (or payable) by Members in respect of Standard Points Rights for that preceding year and the Aggregate Management Costs (plus

any Remuneration Percentage) for that preceding year shall be added to or deducted from (as appropriate) the Management Charge payable by Members in respect of Standard Points Rights for the next following Use Year. The difference between the Management Charge already paid (or payable) by Members in respect of Club Suite Points Rights for that preceding year and the Club Suite Service Charge (plus any Remuneration Percentage) for that preceding year shall be added to or deducted from (as appropriate) the Management Charge payable by Members in respect of Club Suite Points Rights for the next following Use Year. If the Aggregate Management Costs and/or the Club Suite Service Charge for the preceding Use Year have not been ascertained prior to the issue of the Members Report pursuant to Article 12 then the Management Company shall use its best estimate of the Aggregate Management Costs and/or the Club Suite Service Charge for the preceding year for the purpose of calculating the Management Charge for the next following Use Year and any discrepancy between such estimate and the ascertained amount shall be taken into account when calculating the Aggregate Management Costs and/or the Club Suite Service Charge for the current Use Year.

- (d)** The Management Charge shall be payable by the Members and shall be a debt due to the Management Company payable (except in the case of the Founder Member) within 30 days of the date of the Member's Management Charge application for payment which shall constitute a demand for payment unless otherwise provided in the Rules and Regulations. In the case of the Founder Member the Management Charge shall be payable on demand but the Management Company shall not be entitled to demand payment until it is reasonably necessary for it to do so.
- (e)** The Management Charge payable by each Member in respect of Standard Points Rights shall be a proportion of the Aggregate Management Costs (plus any Remuneration Percentage) determined first on the basis of an equal fixed sum payable by each Member owning Standard Points Rights as determined by the Board from time to time with any balance then being determined on the basis of the Standard Points Rights of such Member expressed as a fraction of the total number of Standard Points Rights in the Points System from time to time including Issuable Points Rights but excluding Unissuable Points Rights. The Management Charge payable by each Member in respect of Club Suite Points Rights shall be a proportion of the Club Suite Service Charge (plus any Remuneration Percentage) determined on the basis of the Club Suite Points Rights of such Member expressed as a fraction of the total number of Club Suite Points Rights in the Points System from time to time including Issuable Points Rights but excluding Unissuable Points Rights.
- (f)** In addition to the Management Charge, each Member shall pay to the Management Company such additional charges (including, without prejudice to the generality, default charges for non or late payment of the Management Charge) as may be levied on him by the Management Company pursuant to and in accordance with the Rules and Regulations.
- (g)** A certificate at any time executed for and on behalf of the Management Company certifying any amount payable by a Member in terms of the Articles and the Rules

and Regulations shall constitute prima facie proof of any amount so due by the Member.

## 14. Notice of general meetings

- (a) All general meetings other than annual general meetings shall be called extraordinary general meetings.
- (b) The Directors may call general meetings and, on the written request of the Founder Member or the written request of the Members pursuant to the provisions of the Act, shall forthwith proceed to convene an extraordinary general meeting for a date not later than eight weeks after receipt of the requisition.
- (c) An annual general meeting and an extraordinary general meeting called for the passing of a special resolution or a resolution appointing a person as a Director shall be called by at least twenty-one clear days' notice. All other extraordinary general meetings shall be called by at least fourteen clear days' notice but a general meeting may be called by shorter notice if it is so agreed:
  - (i) in the case of an annual general meeting by all the Members entitled to attend and vote thereat; and
  - (ii) in the case of any other meeting by a majority in number of the Members having a right to attend and vote being a majority together holding not less than ninety-five per cent of the total voting rights at the meeting of all the Members.

The notice shall specify the time and place of the meeting and in the case of special business only the general nature of the business to be transacted and, in the case of an annual general meeting, shall specify the meeting as such.

The notice shall be given to all the Members entitled to attend and vote at the general meeting including the Founder Member and Management Company and to the Directors and auditors and Trustee and in this regard, a Member shall not be entitled to attend and vote at the general meeting if within 78 hours prior to issue of the notice, any Management Charge due and payable by the said Member remains unpaid or if the Member's membership has been cancelled or suspended pursuant to Article 18(b)(vii).

- (d) The Trustee shall have the right to be notified of and attend all general meetings and to speak thereat in all respects as if a full Member provided that the Trustee shall not be entitled to hold any proxy nor to vote in any proceedings.
- (e) The accidental omission to give notice of a meeting to, or the non-receipt of notice of a meeting by, any person entitled to receive notice shall not invalidate the proceedings at the meeting.
- (f) Every notice convening a general meeting shall comply with any applicable provisions of the Act relating to giving information to Members in regard to their right to appoint proxies.

## 15. Proceedings at general meetings

- (a)** No business shall be transacted at any general meeting unless a quorum is present. Two persons, each being a Member or a proxy for a Member or a duly authorised representative of a corporation, at least one of whom shall be entitled to vote upon the business to be transacted, shall be a quorum.
- (b)** If such a quorum is not present within thirty minutes from the time appointed for the meeting, or if during a meeting such a quorum ceases to be present, the meeting shall stand adjourned to the same day in the next week at the same time and place or such other day and at such other time and place as the Chairman of the meeting may determine, and if at the adjourned meeting a quorum is not present within thirty minutes from the time appointed therefor the Members present shall be a quorum.
- (c)** The Chairman, if any, of the board of Directors or in his absence some other Director nominated by the Directors shall preside as Chairman of the meeting, but if neither the Chairman nor such other Director (if any) be present within ten minutes after the time appointed for holding the meeting and willing to act, the Directors present shall elect one of their number to be Chairman and, if there is only one Director present and willing to act, he shall be Chairman.
- (d)** If no Director is willing to act as Chairman, or if no Director is present within ten minutes after the time appointed for holding the meeting, the Members present and entitled to vote shall choose one of their number to be Chairman.
- (e)** The Chairman may, with the consent of a meeting at which a quorum is present (and shall if so directed by the meeting), adjourn business from time to time and from place to place, but no business shall be transacted at an adjourned meeting other than business which might properly have been transacted at the meeting had the adjournment not taken place. When a meeting is adjourned for fourteen days or more, at least seven clear days' notice shall be given specifying the time and place of the adjourned meeting and the general nature of the business to be transacted. Otherwise it shall not be necessary to give any such notice.
- (f)** A resolution put to the vote of a meeting shall be decided on a show of hands unless before, or on the declaration of the result of the show of hands a poll is duly demanded. Subject to the provisions of the Act, a poll may be demanded:

  - (i)** by the Chairman; or
  - (ii)** by the Founder Member; or
  - (iii)** by at least two Members having the right to vote at the meeting; and a demand by a person as proxy for a Member shall be the same as a demand by the Member.
- (g)** Unless a poll is duly demanded a declaration by the Chairman that a resolution has been carried or carried unanimously, or by a particular majority, or lost, or not carried by a particular majority and an entry to that effect in the minutes of the meeting shall be conclusive evidence of the fact without proof of the number or proportion of the votes recorded in favour of or against the resolution.

- (h)** The demand for a poll may, before the poll is taken, be withdrawn but only with the consent of the Chairman and a demand so withdrawn shall not be taken to have invalidated the result of a show of hands declared before the demand was made.
- (i)** A poll shall be taken as the Chairman directs and he may appoint scrutineers (who need not be Members) and fix a time and place for declaring the result of the poll. The result of the poll shall be deemed to be the resolution of the meeting at which the poll was demanded.
- (j)** In the case of an equality of votes, whether on a show of hands or on a poll, the Chairman shall be entitled to a casting vote in addition to any other vote he may have.
- (k)** A poll demanded on the election of a Chairman or on a question of adjournment shall be taken forthwith. A poll demanded on any other question shall be taken either forthwith or at such time and place as the Chairman directs not being more than thirty days after the poll is demanded. The demand for a poll shall not prevent the continuance of a meeting for the transaction of any business other than the question on which the poll was demanded. If a poll is demanded before the declaration of the result of a show of hands and the demand is duly withdrawn, the meeting shall continue as if the demand had not been made.
- (l)** No notice need be given of a poll not taken forthwith if the time and place at which it is to be taken are announced at the meeting at which it is demanded. In any other case at least seven clear days' notice shall be given specifying the time and place at which the poll is to be taken.
- (m)** A resolution in writing executed by or on behalf of each Member who would have been entitled to vote upon it if it had been proposed at a general meeting at which he was present shall be as effectual as if it had been passed at a general meeting duly convened and held and may consist of several instruments in the like form each executed by or on behalf of one or more Members.

## 16. Votes of members

- (a)** Each Member shall have the voting rights set out in Article 5.
- (b)** A Member in respect of whom an order has been made by any court having jurisdiction (whether in the United Kingdom or elsewhere) in matters concerning mental disorder may vote, whether on a show of hands or on a poll, by his receiver, curator bonis or other person authorised in that behalf appointed by that court, and any such receiver, curator bonis or other person may, on a poll, vote by proxy. Evidence to the satisfaction of the Directors of the authority of the person claiming to exercise the right to vote shall be deposited at the Office or at such other place as is specified in accordance with the Articles for the deposit of instruments of proxy, not less than 48 hours before the time appointed for holding the meeting or adjourned meeting at which the right to vote is to be exercised and in default the right to vote shall not be exercisable.
- (c)** No objection shall be raised to the qualification of any voter except at the meeting or adjourned meeting at which the vote objected to is tendered, and every vote not



hours before the time for holding the meeting or adjourned meeting at which the person named in the instrument proposed to vote; or

- (ii) in the case of a poll taken more than 48 hours after it is demanded, be deposited as aforesaid after the poll has been demanded and not less than 24 hours before the time appointed for the taking of the poll; or
- (iii) where the poll is not taken forthwith but is taken not more than 48 hours after it was demanded, be delivered at the meeting at which the poll was demanded to the Chairman or to the secretary or to any Director;

and an instrument of proxy which is not deposited or delivered in a manner so permitted shall be invalid.

- (g) A vote given or poll demanded by proxy or by the duly authorised representative of a firm or corporation shall be valid notwithstanding the previous determination of the authority of the person voting or demanding a poll unless notice of the determination was received by the Company at the Office or at such other place at which the instrument of proxy was duly deposited before the commencement of the meeting or adjourned meeting at which the vote is given or the poll demanded or (in the case of a poll taken otherwise than on the same day as the meeting or adjourned meeting) the time appointed for taking the poll.

## 17. Alternate directors

- (a) Any Founder Member Director may appoint any other Founder Member Director, or any other person approved by the Founder Member and willing to act, to be an alternate Director and may remove from office an alternate Director so appointed by him. No Director, other than a Founder Member Director shall be entitled to appoint an alternate Director.
- (b) An alternate Director shall be entitled to receive notice of all meetings of Directors and of all meetings of committees of Directors of which his appointor is a member, to attend and vote at any such meeting at which the Founder Member Director appointing him is not personally present, and generally to perform all the functions of his appointor as a Founder Member Director in his absence but shall not be entitled to receive any remuneration from the Company for his services as an alternate Director.
- (c) An alternate Director shall cease to be an alternate Director if his appointor ceases to be a Founder Member Director.
- (d) Any appointment or removal of an alternate Director shall be by notice to the Company signed by the Founder Member Director making or revoking the appointment or in any other manner approved by the Directors.
- (e) Save as otherwise provided in the Articles, an alternate Director shall be deemed for all purposes to be a Founder Member Director and shall alone be responsible for his own acts and defaults and he shall not be deemed to be the agent of the Founder Member Director appointing him.

## 18. Powers of directors

- (a) Subject to the provisions of the Act, the Memorandum and the Articles, the business of the Company shall be managed by the Directors who may exercise all the powers of the Company. No alteration of the Memorandum or Articles shall invalidate any prior act of the Directors which would have been valid if that alteration had not been made or that direction had not been given. The powers given by this regulation shall not be limited by any special power given to the Directors by the Articles and a meeting of Directors at which a quorum is present may exercise all powers exercisable by the Directors.
- (b) Without prejudice to the generality of Article 18(a) the Directors shall be entitled to exercise the following specific powers:
- (i) To delegate to the Management Company such of the Company's powers as may be appropriate to enable the Management Company to perform its functions pursuant to the Management Agreement under which it is appointed. Throughout the duration of its appointment all the powers of the Company delegated to the Management Company shall be exercised by it and not by the Directors who shall instead liaise with the Management Company and monitor the performance of its duties.
  - (ii) To make or amend the Rules and Regulations which relate to:
    - (1) the proper regulation and administration of the Points System operated by the Company,
    - (2) the reservation and use by Members of Accommodation Assets,
    - (3) the exercising by Members of Occupancy Rights,
    - (4) default and interest charges in respect of late or non-payment of monies due by Members to the Company and/or the Management Company,
    - (5) the levying and payment of charges relating to the use of particular facilities at Resorts, and,
    - (6) all such other administrative matters as the Board may from time to time deem necessary or expedient.
  - (iii) To enter into all contracts and agreements which they consider necessary or advisable in connection with managing the affairs of the Company and to apply the funds of the Company in payment of the expenses of managing and running the Company and in particular the administration of the Points System.
  - (iv) To do all things reasonably necessary for the smooth running of the Points System.
  - (v) To approve or ratify the Trust Deed on behalf of the Company and upon or prior to the determination of any Trust Deed the Board shall enter into on behalf of the Company a further or succeeding Trust Deed upon such reasonable terms as are consistent with the Articles and the Points System.

- (vi) The Directors shall generally supervise the business affairs of the Company and ensure that the Management Company and the Founder Member and the Ordinary Members are fulfilling their respective duties and obligations in connection with the Company and to ensure effective communication between the Management Company, the Founder Member, the Directors, and the Ordinary Members.
- (vii) The Directors, or where such powers have been delegated to the Management Company, the Management Company shall be entitled to cancel, suspend or vary the Points, Points Rights or Occupancy Rights or Membership of any Member (other than the Founder Member) at any time who, in the reasonable opinion of the Directors, or where such powers have been delegated to the Management Company, the Management Company shall have failed without good cause to pay any monies due to the Management Company or the Company on the due date or shall have failed to comply with his obligations under the Articles or shall have committed a breach of the Rules and Regulations or whose conduct in the reasonable opinion of the Directors shall be unbecoming to a Member of the Company and who has not paid the outstanding monies, or complied with the obligation and remedied the breach, or desisted from the said conduct within such reasonable time as the Directors, or where such powers have been delegated to the Management Company, the Management Company shall notify in writing to such Member. The decision of the Directors, or where such powers have been delegated to the Management Company, the Management Company shall be final. In the event of a Member having his Points, Points Rights or Occupancy Rights cancelled or suspended or his Membership suspended under this Article he shall not be entitled to exercise any of the rights of a Member (including the right to attend and vote at general meetings) but shall continue to be liable for all the obligations attaching to his Membership and his ownership of Points or Points Rights (unless they have been cancelled). Any Points or Points Rights may only be cancelled under this Article with the consent of the Founder Member and on cancellation shall be forfeited to the Founder Member or its nominee and shall become Issuable Points and Issuable Points Rights. If any Membership is cancelled under this Article the provisions of Article 4(e)(ii) shall apply.
- (c) In the event of any conflict between the provisions of the Rules and Regulations and the provisions of the Articles the provisions of the Articles shall prevail and nothing contained in the Rules and Regulations shall be deemed to constitute an amendment of the Articles.

## 19. Delegation of directors' powers

The Directors may (with the consent of the Founder Member but not otherwise) delegate any of their powers to any committee consisting of one or more Directors of the Company. Any such delegation may be made subject to any conditions the Founder Member may impose, and either collaterally with or to the exclusion of the Directors' own powers and may be revoked or altered. Subject to any such conditions, the proceedings of

a committee with three or more members shall be governed by the Articles regulating the proceedings of Directors (including the provisions regarding a quorum) so far as they are capable of applying.

## 20. Appointment of directors

- (a) The number of Directors (other than alternate Directors) shall not be less than three and shall not be more than five. The Founder Member shall be entitled to appoint up to a maximum of 3 Directors pursuant to Article 20(b) and the Members shall be entitled to appoint up to a maximum of 2 Directors pursuant to Article 20(d).
- (b) The Founder Member may at any time and from time to time by a memorandum signed by it appoint any person to be a Founder Member Director (but so that the number of Founder Member Directors for the time being shall not be more than 3) and may in like manner remove any Founder Member Director so appointed and appoint another in his place and may similarly fill any other vacancy in the Founder Member Directors to be appointed by the Founder Member. Any such appointment or removal shall take effect at and from the time when the memorandum is lodged at the Office or produced at a meeting of the Directors.
- (c) Any memorandum of appointment or removal of a Director which is required to be signed by a corporate Member may be signed on its behalf by any of its Directors.
- (d) Subject to the provisions of the Articles the Company may by ordinary resolution appoint a person who is willing to act to be a Director either to fill a vacancy or as an additional Director.
- (e) A Director appointed by the Company pursuant to Article 20(d) shall retire from office at the third annual general meeting following the date of his or her current appointment to the Board. The period of time from the date of his or her current appointment to the Board to the date of retirement in accordance with this Article shall be called "a Term".
- (f) If the Company, at the meeting at which a Director retires, does not fill the vacancy the retiring Director shall, if willing to act, be deemed to have been reappointed unless at the meeting it is resolved not to fill the vacancy or unless a resolution for the reappointment of the Director is put to the meeting and lost.
- (g) No person other than a retiring Director shall be appointed or reappointed a Director at any general meeting unless:
  - (i) he is recommended by the Directors; or
  - (ii) not less than sixty nor more than one hundred and twenty clear days before the date appointed for the meeting, notice executed by a Member qualified to vote at the meeting has been given to the Company of the intention to propose that person for appointment or reappointment stating the particulars which would, if he or she were so appointed or reappointed, be required to be included in the Company's register of Directors together with notice executed by that person of his or her willingness to be appointed or reappointed.

- (h) Information shall be given to all who are entitled to receive notice of a general meeting in the said notice of any person (other than a Director retiring at the meeting) who is recommended by the Directors for appointment or reappointment as a Director at the meeting or in respect of whom notice has been duly given to the Company of the intention to propose him or her at the meeting for appointment or reappointment as a Director. The notice shall give the particulars of that person which would, if he or she were so appointed or reappointed, be required to be included in the Company's register of Directors.
- (i) The Directors may appoint a person who is willing to act to be a Director, either to fill a vacancy or as an additional Director, provided that the appointment does not cause the number of Directors to exceed any number fixed by or in accordance with the Articles as the maximum number of Directors.
- (j) A Director who retires at an annual general meeting may, if willing to act, be reappointed. If he or she is not reappointed, he or she shall retain office until the meeting appoints someone in his or her place, or if it does not do so, until the end of the meeting. No Director appointed by the Company pursuant to Article 20(d) shall remain in office for more than two successive Terms.

## 21. Disqualification and removal of directors

The office of a Director shall be vacated if:

- (a) he ceases to be a Director by virtue of any provision of the Act or he becomes prohibited by law from being a Director; or
- (b) he becomes bankrupt or makes any arrangement or composition with his creditors generally; or
- (c) he is, or may be, suffering from mental disorder and either:
  - (i) he is admitted to hospital in pursuance of an application for admission for treatment in England or Wales under the Mental Health Act 1983 or, in Scotland, the Mental Health (Scotland) Act 1960, or
  - (ii) an order is made by a court having jurisdiction in matters concerning mental disorder for his detention or for the appointment of a receiver, curator bonis or other person to exercise powers with respect to his property or affairs; or
- (d) he resigns his office by notice to the Company; or
- (e) he is removed from office pursuant to Article 20(b); or
- (f) he shall for more than twelve consecutive months have been absent without permission of the Directors from meetings of Directors held during that period and the Directors resolve that his office be vacated.

## 22. Directors' expenses

The Directors may be paid at the discretion of the Board of Directors, all travelling, hotel, and other expenses properly incurred by them in connection with their attendance at meetings of Directors or committees of Directors or general meetings or separate meetings of the holders of debentures in the Company or otherwise in connection with

the discharge of their duties. For the avoidance of doubt any such monies shall be paid by the Management Company and shall be taken into account when calculating the Aggregate Management Costs.

## 23. Directors' appointments and interests

- (a) Subject to the provisions of the Act, and provided that he has disclosed to the Directors the nature and extent of any material interest of his, a Director notwithstanding his office:
- (i) may be a party to, or otherwise interested in, any transaction or arrangement with the Company or in which the Company is otherwise interested provided that no Director who has a contract of service or any other type of contract with the Company shall be entitled to vote on any matter relating to such contract or to vote on his appointment; or
  - (ii) may be a Director or other officer of, or employed by, or a party to any transaction or arrangement with, or otherwise interested in, any body corporate promoted by the Company or in which the Company is otherwise interested; and
  - (iii) shall not, by reason of his office, be accountable to the Company for any benefit which he derives from any such office or employment or from any such transaction or arrangement or from any interest in any such body corporate and no such transaction or arrangement shall be liable to be avoided on the ground of any such interest or benefit.
- (b) For the purposes of Article 23(a):
- (i) a general notice given to the Directors that a Director is to be regarded as having an interest of the nature and extent specified in the notice in any transaction or arrangement in which a specified person or class of persons is interested shall be deemed to be a disclosure that the Director has an interest in any such transaction of the nature and extent so specified; and
  - (ii) an interest of which a Director has no knowledge and of which it is unreasonable to expect him to have knowledge shall not be treated as an interest of his.

## 24. Proceedings of directors

- (a) Subject to the provisions of the Articles, the Directors may regulate their proceedings as they think fit. A Director may, and the secretary at the request of a Director shall, call a meeting of the Directors. Questions arising at a meeting shall be decided by a majority of votes. In the case of an equality of votes, the chairman shall have a second or casting vote. A Director who is also an alternate Director shall be entitled in the absence of his appointor to a separate vote on behalf of his appointor in addition to his own vote.
- (b) The quorum for the transaction of the business of the Directors may be fixed by the Directors and unless so fixed at any other number shall be three (of whom two at least shall be Founder Member Directors). A person who holds office only as an alternate Director shall, if his appointor is not present, be counted in the quorum.

- (c) The continuing Directors or a sole continuing Director may act notwithstanding any vacancies in their number, but, if the number of Directors is less than the number fixed as the quorum, the continuing Directors or Director may act only for the purpose of calling a general meeting.
- (d) The Directors may appoint one of their number to be the chairman of the board of Directors and may at any time remove him from that office. Unless he is unwilling to do so, the Director so appointed shall preside at every meeting of Directors at which he is present. But if there is no Director holding office, or if the Director holding it is unwilling to preside or is not present within five minutes after the time appointed for the meeting, the Directors present may appoint one of their number to be chairman of the meeting.
- (e) All acts done by a meeting of Directors, or of a committee of Directors, or by a person acting as a Director shall, notwithstanding that it be afterwards discovered that there was a defect in the appointment of any Director or that any of them were disqualified from holding office, or had vacated office, or were not entitled to vote, be as valid as if every person had been duly appointed and was qualified and had continued to be a Director and had been entitled to vote.
- (f) A resolution in writing signed by all the Directors entitled to receive notice of a meeting of Directors or of a committee of Directors shall be as valid and effectual as if it had been passed at a meeting of Directors or (as the case may be) a committee of Directors duly convened and held and may consist of several documents in the like form each signed by one or more Directors; but a resolution signed by an alternate Director need not also be signed by his appointor and, if it is signed by a Director who has appointed an alternate Director, it need not be signed by the alternate Director in that capacity.
- (g) Where proposals are under consideration concerning the appointment of two or more Directors to offices or employments with the Company or any body corporate in which the Company is interested the proposals may be divided and considered in relation to each Director separately and (provided he is not for another reason precluded from voting) each of the Directors concerned shall be entitled to vote and be counted in the quorum in respect of each resolution except that concerning his own appointment.
- (h) If a question arises at a meeting of Directors or of a committee of Directors as to the right of a Director to vote, the question may, before the conclusion of the meeting, be referred to the Chairman of the meeting and his ruling in relation to any Director other than himself shall be final and conclusive.
- (i) A meeting of the Directors or any committee thereof may, subject to notice thereof having been given in accordance with the Articles, be for all purposes deemed to be held when Directors are in simultaneous communication with each other by telephone or fax or by any means of audio-visual communication and the number of Directors participating in such communication constitutes the quorum of Directors which would otherwise be required by these Articles to be present at the meeting.

## 25. Secretary

Subject to the provisions of the Act, the secretary shall be appointed by the Directors for such term, at such remuneration and upon such conditions as they may think fit; and any secretary so appointed may be removed by them.

## 26. Minutes

The Directors shall cause minutes to be made in books kept for the purpose:

- (a) of all appointments of officers made by the Directors; and
- (b) of all proceedings at meetings of the Company and of the Directors, and of committees of Directors, including the names of the Directors present at each such meeting.

## 27. The company seal

The seal (if any) shall only be used with the authority of the Directors or of a committee of Directors authorised by the Directors. The Directors may determine who shall sign any instrument to which the seal is affixed and unless otherwise so determined it shall be signed by a Director and by the secretary or by a second Director.

## 28. Notices

- (a) Any notice to be given to or by any person pursuant to the Articles shall be in writing except that a notice calling a meeting of the Directors need not be in writing.
- (b) The Company may give any notice to a Member or Director either personally or by sending it by post in a prepaid envelope addressed to the Member or Director at his registered address or by leaving it at that address or by e-mailing it to the Member or Director at his e-mail address.
- (c) A Member present, either in person or by proxy, at any meeting of the Company shall be deemed to have received notice of the meeting and, where requisite, of the purposes for which it was called.
- (d) Proof that an envelope containing a notice was properly addressed, prepaid and posted shall be conclusive evidence that the notice was given and such a notice shall be deemed to be given at the expiration of 48 hours after the envelope containing it was posted. Proof that an email containing a notice was e-mailed to the correct email address shall be conclusive evidence that the notice was given and such a notice shall be deemed to be given at the expiration of 24 hours after the email containing it was sent.

## 29. Perpetuity period

The Company shall convene a general meeting to be held during the last month of the Final Year at such place as the Board may determine at which a resolution providing for the Company to be wound up shall be considered. All the Members entitled to do so shall be obliged to vote in favour of such resolution, the remaining Members shall be obliged to abstain from voting.

### 30. Dissolution

If upon the winding up or dissolution of the Company there remains, after the satisfaction of all its debts and liabilities, any property whatsoever the same shall be paid to or distributed among the Members of the Company equally.

### 31. Indemnity

Subject to the provisions of the Act but without prejudice to any indemnity to which a Director may otherwise be entitled, every Director or other officer or auditor of the Company shall be entitled to be indemnified out of the assets of the Company against all losses or liabilities which he may sustain or incur in or about the execution or discharge of the duties of his office or otherwise in relation thereto including any liability incurred by him in defending any proceedings, whether civil or criminal, in which judgement is given in his favour or in which he is acquitted or in connection with any application in which relief is granted to him by the court from liability for negligence, default, breach of duty or breach of trust in relation to the affairs of the Company and no Director or other officer or auditor of the Company shall be liable for any loss, damage or misfortune which may happen to be incurred by the Company in the execution or discharge of the duties of his office or in relation thereto.

### 32. Name and address of Subscriber

**IK GANNEY**

Director for and on behalf of LS Promotions Limited\*

Pine Lake Resort, Carnforth, Nr. Lancaster, Lancashire, England, LA6 1JZ

Dated this 11th day of May 1994.

Witness to the above signature: Name: SANDRA HEGARTY

Address: [withheld] Designation: Secretary

\* Now known as Hilton Grand Vacations (Europe) Limited.

## Deed of Trust

This Deed of Trust is made the 1st day of June Two thousand and twenty-six between Hilton Grand Vacations (Europe) Limited, incorporated in the United Kingdom and having its registered office at Citrus House, Caton Road, Lancaster, Lancashire, England, LA1 3UA (hereinafter called “the Founder Member”) of the first part;

EU Collection Limited, incorporated in the United Kingdom and having its registered office at Citrus House, Caton Road, Lancaster, Lancashire, England, LA1 3UA (hereinafter called “the Company”) of the second part and;

First National Trustee Company Limited, whose registered office is at First Names House, Victoria Road, Douglas, Isle of Man, IM2 4DF (hereinafter called “the Trustee”) of the third part.

Whereas:

- (A)** The Founder Member has formed the Company whose object is to secure for its members joint rights of ownership of exclusive occupancy rights in specific properties throughout the world at varying times.
- (B)** It is provided in the Articles of Association of the Company (a copy of which is annexed hereto) that the title to the Accommodation Assets shall be held by a nontrading company exclusively controlled by an independent trustee (or otherwise as that trustee may direct) in trust for the Company.
- (C)** All the issued share capital in the Owing Companies (as hereinafter defined) will be held by the Trustee or as the Trustee may direct (all of such share capital together with all other property which may from time to time be transferred to the Trustee by the Founder Member or otherwise to be held for the benefit of the Company upon the trust provisions of this Deed shall be hereinafter called “the Property”) and the Trustee has agreed to hold the same upon the trusts and terms hereinafter mentioned.
- (D)** All the issued share capital in the Owing Company set out in Schedule 2 hereto (being the Owing Company which holds the Title to the initial Accommodation Assets to be held by the Trustee) has been allotted or transferred to the Trustee or as the Trustee has directed and the Trustee has agreed to hold the same upon the trusts and terms hereinafter mentioned.

Now therefore it is hereby agreed as follows:

**1.0 1.1** In this Deed except where the context otherwise requires:

- 1.1.1** “Articles” means the Memorandum (where the context so requires) and Articles of Association of the Company as amended from time to time;
- 1.1.2** “Accommodation Assets” bears the same meaning as is attributed to that phrase in the Articles;
- 1.1.3** “Share Allotments” means the allotments of the shares in the Owing Companies in favour of the Trustee;

- 1.1.4** "Shares" means all the shares in the Owing Companies and "Share Certificate(s)" shall mean the certificate(s) issued by the relevant Owing Company evidencing title to the relevant shares;
  - 1.1.5** "The Property" means the Shares together with all other property (real or personal) which may from time to time be transferred to or otherwise vested in the Trustee to be held for the benefit of the members of the Company from time to time upon the trust provisions set out in this Deed;
  - 1.1.6** "Members" means the members from time to time of the Company including the Founder Member;
  - 1.1.7** "Holding company" and "subsidiary company" shall have the meanings respectively attributed to them by Section 1 of the Companies Act 1974;
  - 1.1.8** "Associated company" means a company having the same holding company as the company in question or controlled by the same individuals;
  - 1.1.9** "The Board" means the board of directors of the Company;
  - 1.1.10** "The Owing Companies" means any company owning Accommodation Assets the shares of which are issued or transferred to the Trustee or its nominees with the agreement of the Founder Member and the Trustee to be held on the trust provisions herein declared and "Owing Company" shall be construed accordingly;
  - 1.1.11** "Title" bears the same meaning as is attributed to that word in the Articles.
- 1.2** Covenants or warranties given and obligations or liabilities otherwise assumed under the provisions of this Deed by two or more persons shall be deemed to be so given and assumed by such persons jointly and severally.
- 1.3**
- 1.3.1** Where reference is made herein to directions of the Board the Trustee shall be entitled to rely on and accept decisions of the Board which shall be stated by the Chairman of the Board at which the relevant decision was reached to have been so reached in accordance with the relevant Articles and regulations and without prejudice to the generality of the foregoing the Trustee shall not be concerned to enquire or satisfy itself in any way as to the election of Board members or of the Chairman of the Board or calling of Board Meetings or the procedure adopted or the reaching of decisions thereat; and
  - 1.3.2** Where reference is made to the decision of the Company the Trustee shall be entitled to accept and rely on a certified copy resolution in writing in respect of which it shall have been certified by the Founder Member that the provisions of the Articles have been fully observed and a resolution has been passed in terms of the certified copy on the date specified therein.

- 2.0** The Company hereby appoints the Trustee and the Trustee hereby agrees to act as trustee on behalf of the Company and the members thereof from time to time on the terms set out in this Deed and the general terms and conditions upon which the Trustee acts as a trustee which are set out in Schedule 1 hereto. The said general terms and conditions shall apply and be incorporated herein and if there shall be any conflict between the same and the other provisions of this Deed then such terms and conditions set out in Schedule 1 shall pro tanto prevail. The Founder Member will procure that the Share Certificates and the title deeds evidencing the Title to each Accommodation Asset and documents relating to any other Property are delivered to the Trustee as soon as reasonably possible and will remain throughout the period of this Deed in the custody of the Trustee.
- 3.0** The Trustee shall hold the Property as trustee in trust to secure the members rights of ownership and occupation of Accommodation Assets under and in accordance with the Articles and subject thereto in trust for the benefit of the members from time to time of the Company and in dealing with the same may have regard to the representations of the Board or the Founder Member all in accordance with the terms of the Articles;
- 3.1** provided that the Trustee shall not be bound to concur in or perform any act or acts which in the opinion of the Trustee shall be illegal or shall be inconsistent with the trust provisions hereby declared or shall constitute a breach of trust or be prejudicial to the interests of the members (without the consent of the members) or shall involve the Trustee in any personal liability or in any action which may be improper or disreputable or which may in the opinion of the Trustee constitute a breach of the conditions or covenants affecting the Property; and
- 3.2** further provided that notwithstanding any direction of the Board or the Founder Member the Trustee shall not be obliged to charge or otherwise encumber the Property or any part thereof nor do anything to prejudice the ownership of the Accommodation Assets or the Shares.
- 4.0** **4.1** The Trustee shall have no responsibility for the insurance, rebuilding, repair, maintenance, renewal, upkeep, decoration, administration or management of the Accommodation Assets or any common rights or amenity areas pertaining thereto and shall not be liable for any damage or loss or depreciation which may result in any way therein and the Trustee gives no guarantee or warranty with regard to the validity or otherwise of the title to the Accommodation Assets or the Shares.
- 4.2** The Trustee shall not be bound to concern itself in any way with the management of the Company or its assets or finances nor with the rights, duties or obligations of members or any other matter to which members may be subject nor with the replacement or retrieval or renewal of any of the Accommodation Assets whether the said Accommodation Assets be broken, lost, stolen or damaged or otherwise mislaid or misplaced and the Trustee shall bear no liability to the members in respect of such matters.

- 4.3** The Company shall supply details of its members to the Trustee if so requested.
- 5.0** The Trustee shall not be required to take any legal or other action whatever in relation to any matter whatsoever relating to the Property unless fully indemnified by the Company or the Founder Member to the reasonable satisfaction of the Trustee for all costs and liabilities likely to be incurred or suffered by the Trustee.
- 6.0** The Trustee shall be entitled at the expense of the Company to obtain legal advice from its Solicitors for the time being and/or the Opinion of Counsel and/ or other legal advisers on any matter relating to the Property or in relation to the trust hereby constituted or the exercise of the Trustee's power or rights or the observance or performance of the Trustee's liabilities or duties hereunder.
- 7.0** The Founder Member shall be entitled to issue Points and Points Rights in accordance with Article 7 of the Articles.
- 8.0** The Company and the Founder Member hereby jointly and severally warrant that save as otherwise ordered by a Court of competent jurisdiction or as provided herein the Trustee shall not by entering into and acting in pursuance of the terms and conditions of this Deed owe any duty or obligation or incur any liability to any person or persons (whether corporate or individual) other than the Company, the Founder Member and the members of the Company and that no such person or persons are entitled to require or oblige the Trustee to transfer or deal with the Property or the Accommodation Assets.
- 9.0** The Company and the Founder Member hereby jointly and severally warrant that the Trustee's name shall not appear on any literature or document or on any advertisement issued by or on behalf of the Company or the Founder Member without the prior approval in writing of the Trustee having first been obtained.
- 10.0 10.1** The Trustee shall not be responsible for any loss suffered by the Company or any member thereof arising out of or in respect of any act or omission on the part of the Trustee its officers, employees or agents in respect of the Property unless the same shall have been caused by or arisen from fraud or negligence on behalf of the Trustee or its said officers, employees or agents;
- 10.2** The Trustee shall not be under any liability on account of anything done or suffered by the Trustee in good faith in accordance with or in pursuance of any request or advice of the Founder Member, the Company or the Board.
- 11.0** The Company shall pay to the Trustee as remuneration for the performance of its duties hereunder (including performance outside the scope of the Trustee's usual duties) such fees as may from time to time be separately agreed upon between the Board and the Trustee and all out-of-pocket expenses incurred by the Trustee in the performance of its duties under this Deed and in default of such payment the Founder Member here by undertakes that it will pay to the Trustee all such sums PROVIDED THAT as between the Company and the Founder Member on behalf of the Company the Company shall be primarily liable to pay all such sums.

- 12.0** In connection with the Property and/or the Accommodation Assets the Company covenants with the Trustee;
- 12.1** on demand to pay as the Trustee may direct all outgoings whatsoever (including rates, maintenance fees, service charge, interest, costs, expenses and damages) covenanted or agreed to be paid (whether contingently or otherwise) in respect of the Property and/or the Accommodation Assets;
  - 12.2** at all times to observe and perform as far as it is able (and to cause the Owning Companies so to observe and perform) all the covenants, terms and conditions to which the Accommodation Assets may from time to time be subject;
  - 12.3** to indemnify and keep fully and effectually indemnified the Trustee from and against all actions, claims, demands, losses, damages, costs and expenses made against or suffered or incurred by the Trustee arising from any breach, non-observance or non-performance of any of the covenants contained in Clauses 12.1 and 12.2.
- 13.0** The Company hereby agrees to indemnify and hold harmless the Trustee against all claims, actions, proceedings, charges (including without prejudice to the generality of the foregoing charges to tax and breaches of legislation or regulations applicable in any relevant jurisdiction) fees, costs, liabilities and expenses to which it may be liable or which may result from or be incurred in connection with the performance by the Trustee of its duties hereunder and the Trustee shall be kept fully indemnified by the Company against all losses, claims, demands, actions, damages, costs and expenses made or incurred in connection with the Property and/or the Accommodation Assets or in any other way in connection with the holding 'by the Trustee of the office of trustee hereunder.
- 14.0** The Trustee shall be entitled to have recourse to and be indemnified out of the Property and/or the Accommodation Assets or the proceeds of the sale thereof for all sums expended by the Trustee in or about or in any way in connection with the provisions of this Deed for all sums (including remuneration payable to the Trustee hereunder and to meet and discharge the cost of any indemnity to which it is entitled hereunder) and for such purposes shall have all the powers of an absolute owner to sell, let, mortgage or otherwise dispose of the Property or any part thereof unrestricted by Clause 3 hereof or the Articles.
- 15.0** This Deed and the Trustee's appointment hereunder shall continue until the 30th November 2054 or (if sooner) until terminated either by the Company giving not less than three months' notice in writing to the Trustee or by the Trustee giving the Company and the Founder Member not less than three months notice in writing. Any notice given under this Clause shall expire on the last day of any calendar month and such notice shall not be given in any event before the expiry of one year from the date hereof.

Upon termination of this Deed the Company shall pay to the Trustee all remuneration then owing to the Trustee together with any outstanding out-of-pocket expenses and all expenses incurred by the Trustee in transferring or

otherwise disposing of the title to the Property in the manner hereinafter provided. The Trustee shall in the event of this Deed being terminated transfer the Property or procure the same to be transferred (at the expense of the Company) to any succeeding trustee or otherwise as the Board in writing may direct. In the event of the Board failing to give such a direction within sixty days of being requested by the Trustee in writing to do so the Trustee may take whatever action it in its sole discretion considers appropriate which may include selling the Property and placing the net proceeds of sale on deposit receipt pending an authoritative decision on the destination of the monies.

**16.0 16.1** The Company undertakes:

- 16.1.1** to give to the Trustee the names and addresses of all officers of the Company;
- 16.1.2** to inform the Trustee within 21 days of any change in the holders of any office with the full name and address of each new officer;
- 16.1.3** to give to the Trustee at any time if requested the name and address of each member of the Company provided that such information shall not be disclosed by the Trustee to any other person except with the consent of the Founder Member;
- 16.1.4** that within seven days of the relevant meeting there shall be delivered to the Trustee duly certified by the Chairman or Secretary of the Board an excerpt from the Minutes of any meeting of the Board or of the members of the Company minuting the resignation of any officer or other member of the Board or the election or appointment of a new officer or Board member and any change in the Articles approved by the members;
- 16.1.5** that there shall be delivered to the Trustee:
  - 16.1.5.1** a copy of each set of annual audited accounts of the Company as soon as the same is available; and
  - 16.1.5.2** notice of any General Meetings of the Company and a copy of the Agenda and of any resolution to be proposed at the meeting at least 14 days prior to such meeting; and
  - 16.1.5.3** minutes of any such meeting as soon as the same is available; and
  - 16.1.5.4** a copy of any contract relating to the management of the Company

**16.2** The Trustee shall have the right to attend and receive notice of all General Meetings of the members of the Company but shall have no right to vote at any such meetings.

**17.0** Notwithstanding the provisions of this Deed neither the Trustee nor any holding, subsidiary or associated company of the Trustee shall be precluded from acting as banker, investment manager or adviser to either or both of the Founder Member or the Company nor shall the Trustee nor any holding, subsidiary or associated

company thereof be precluded from making any advances to either or both of the Founder Member or the Company on such terms as may be agreed or making any contract or entering into any financial or other transaction in the ordinary course of business with either or both of the Founder Member or the Company and shall be entitled to charge interest on overdrawn accounts and make the usual banker's charges and shall not be liable to account either to the Founder Member or the Company for any profit made in connection therewith.

- 18.0** Any notice which is required to be given in pursuance to any provision of this Deed shall be given or served by pre-paid first class recorded delivery or registered post, telegram, cable or telex addressed to the Company, to the Founder Member or to the Trustee as the case may be at their respective registered offices and any notice sent by post shall be deemed to have been given or served 48 hours after despatch.
- 19.0** The parties hereto shall be entitled by deed supplemental hereto to modify, alter or add to the provisions of these presents in such manner and to such extent as they may consider expedient for any purpose.
- 20.0** The perpetuity period applicable to this Deed of Trust shall be until the 30th November 2054 or such earlier date (if any) as the Trustee may at its discretion appoint by deed.
- 21.0** Pursuant to Section 3(2) of the Isle of Man Income Tax (Exempt Companies) Act 1984 no person resident in the Isle of Man shall at any time have or be entitled to acquire any beneficial interest (as defined by the said Section) under this trust.
- 22.0** This Deed shall be governed by and construed in accordance with Manx law and the parties hereto hereby submit to the non-exclusive jurisdiction of the courts of the Isle of Man.

## Schedule 1

General terms and conditions upon which the Trustee accepts appointment.

- 1.0** The Trustee may act by a proper officer or officers or agent and may appoint any person duly approved by the Trustee as its proper officer or agent.
- 2.0** The Trustee's remuneration for its services shall be free of all taxes or fiscal impositions whatsoever and the Trustee shall have a first charge upon the estate or trust fund in respect of such remuneration.
- 3.0** Subject to any express provisions to the contrary hereinbefore set out the Trustee may in its absolute discretion determine how remuneration due to the Trustee shall be borne as between different parts of an estate or trust or as between the beneficiaries and every such determination shall be binding upon all persons concerned.
- 4.0** The Trustee may without being liable to account for any profit thereby made:
  - (a)** act as banker and transact any banking or allied business on normal banking terms;
  - (b)** retain the customary share of brokerage and other commissions;
  - (c)** perform any service on behalf of the estate or trust and make charges commensurate with the service rendered;
  - (d)** employ at the expense and on behalf of the estate or trust any parent or associated or subsidiary company as banker or to transact any allied business or for any purpose for which a Trustee is entitled to employ any agents.
- 5.0** The Trustee shall not be required by reason only of the general rule preventing a trustee from deriving a profit from his trusteeship to account to the estate or trust for any profit made in the ordinary course of business by the Trustee or any holding or associated or subsidiary company arising from any exercise of any power of discretion conferred by the Trust instrument as hereafter amended or by Law.
- 6.0** The Trustee may at its discretion vest any property of the estate or trust in any person or corporate body as its nominee.
- 7.0** All monies, securities, title deeds and documents belonging to or relating to the Property or this trust shall be under the exclusive custody and control of the Trustee or any other person having all reasonable facilities for verification or inspection and the name of the Trustee or the name of its nominees shall be placed first in the Register of all stock, shares, securities or property.
- 8.0** Unless otherwise provided in the trust instrument every appointment whether under the statutory power or under any special power of a new trustee during the period of trusteeship of the Trustee shall be subject to the consent in writing of the Trustee.

## Schedule 2

List of owning companies

**(1)** Name of Resort **(2)** Name of Owing Company

Full particulars held by First National Trustee Company Limited at the registered address hereinbefore mentioned

### **EXECUTED AS A DEED by Hilton Grand Vacations (Europe) Limited**

N Hutchinson ..... Director

C Hernandez ..... Director

### **EXECUTED AS A DEED by EU Collection Limited**

R. Thomas ..... Director

S. Gomercic Bajtek ..... Director

**The common seal of First National Trustee Company Limited was hereunto affixed in the presence of:**

B. Scott ..... Director

P. M. Broomhead ..... Director

## Management Agreement For EU Collection Limited

THIS MANAGEMENT AGREEMENT (the "Agreement") is effective as of the 1st day of June 2026, by and between Hilton Grand Vacations (Europe) Limited ("HGV Europe" or the "Management Company") an English company whose address is Citrus House, Caton Road, Lancaster, Lancashire, LA1 3UA, registered number 2353649 and EU Collection Limited an English company, whose address is Citrus House, Caton Road, Lancaster, Lancashire, LA1 3UA, registered number 02930567 (the "Company").

### Recitals

WHEREAS:

The Company operates a Points System to secure for its Members Occupancy Rights in Accommodation Units in the manner set out in its Articles of Association (the "Articles").

WHEREAS, HGV Europe is in the business of providing management, collections and operational services for timeshare owners' clubs including the Company.

WHEREAS, HGV Europe and the Company previously entered into a management agreement dated 1st March 2013, (the "Prior Management Agreement") pursuant to which the Company engaged HGV Europe to act as manager for the Company and Points System.

WHEREAS, HGV Europe and the Company desire to terminate the Prior Management Agreement and enter into a new management agreement as set forth in this Agreement, to operate and manage the Company and its Points System pursuant to the terms and conditions of this Agreement, the Articles and Rules and Regulations of the Company.

WHEREAS, in pursuance of Articles 6(a) and 18(b) of the Articles, the directors of the Company have agreed to delegate to the Management Company the general management and administration of the Company and the maintenance and management of the Accommodation Assets and the administration of the Points System and all reservation services associated therewith.

Throughout the Term of this Agreement the Management Company will undertake on behalf of the Company and the Company hereby delegates to HGV Europe as the Management Company the management and administration of:

- (A)** the Company (including its whole property and undertaking wherever situated);
- (B)** the Points System (including all reservation services associated therewith); and
- (C)** the Accommodation Assets.

Without prejudice to the generality of the foregoing the Management Company will provide the services detailed in this Agreement and the Company hereby delegates to the Management Company all powers necessary to enable it so to do and all the powers referred to in this Agreement including without prejudice to the foregoing generality the powers of the Board set out in Articles 18(a) and 18(b)(ii), (iii), (iv) and (vii) of the Articles.

In consideration of the mutual promises contained in this Agreement, it is agreed by and between the Management Company and the Company as follows:

- (A)** Recitals: The Recitals set forth above are hereby incorporated into and made a part hereof as though fully set forth herein.
- (B)** Additional Provisions. The Management Company and the Company agree that the additional provisions (the "Additional Provisions") attached to this Agreement are incorporated as part of this Agreement by this reference. If there is a conflict between any of the provisions of this Agreement and/or any of the provisions of the Additional Provisions, the provisions of this Agreement shall control.
- (C)** Defined Terms. Capitalised terms used in this Agreement are defined in this Agreement and in Section 1 of the Additional Provisions and in the Articles and Rules and Regulations of the Company.
- (D)** Initial Term. The term of this Agreement shall commence as of the date that the Management Company accepts this Agreement as set forth on the signature page of this Agreement (the "Effective Date") and shall continue for a period of three (3) years from the Effective Date.
- (E)** Renewal Terms: Commencing on the first anniversary of the Effective Date, and on each such anniversary thereafter, this Agreement shall automatically renew for an additional period of three (3) years (each a "Renewal Term"), unless the Agreement is terminated in accordance with the provisions of this Agreement.
- (F)** Termination: This Agreement may only be terminated: (i) by the Company in accordance with the provisions of Section 17 of this Agreement; (ii) by the Management Company by providing thirty (30) days' advance written notice to the board of directors of the Company (the "Board"); or (iii) upon the effective date of termination of the Company in accordance with the documents governing the Company.
- (G)** Management Fee: In consideration for its services provided hereunder, the Management Company shall be paid the compensation (herein called the "Management Fee") provided for in Section 12 and the Articles or as specifically set forth herein.
- (H)** Governing Law: The Agreement shall be exclusively governed by, construed, performed, and enforced in accordance with the laws of England.
- (I)** Venue. The English courts shall be the exclusive forum for any dispute, proceeding, claim, or legal action concerning the interpretation, construction, validity, performance, or enforcement of, or related to, the Agreement.

The Management Company and the Company have executed this Agreement effective as of the Effective Date set forth below.

HILTON GRAND VACATIONS (EUROPE) LIMITED

By: \_\_\_\_\_

NEIL HUTCHINSON, DIRECTOR

EU COLLECTION LIMITED

By: \_\_\_\_\_

RUTH THOMAS, DIRECTOR

Effective Date: 1st June 2026

[ADDITIONAL PROVISIONS TO IMMEDIATELY FOLLOW]

## ADDITIONAL PROVISIONS

The Management Company and the Company agree that the following additional provisions are incorporated as part of the Agreement as provided in the Agreement.

### 1. Defined Terms

In addition to the terms defined in the Agreement and in the Articles, the following terms are defined as follows:

- 1.1 "Accommodation" means an accommodation unit used within the Points System.
- 1.2 "Accommodation Assets" Means Whole Units, Club Suites, Common Facilities, Moveables (meaning the furnishings, equipment, utensils and appliances located at Whole Units and Club Suites), and Holiday Periods beneficially owned by the Company and Title to which is held by an Owning Company or Owning Companies from time to time.
- 1.3 "Additional Site" means a resort or property containing Accommodations made available by HGV Europe to the Company to use.
- 1.4 "Affiliate" means, as to any Person, any other Person directly or indirectly related to that Person through one (1) or more intermediaries controlling, controlled by, or under common control with such Person. The terms "controlling," "controlled" and "under common control with" mean the ability, by ownership of voting securities, by contract, or otherwise, directly or indirectly, to direct the managerial and operating policies of a Person. "Affiliated" shall have a corresponding meaning. "Affiliate" shall include any Person's parent, subsidiary, or related entity.
- 1.5 "Amounts Owed to the Company" means all amounts owed by a Member to the Company including management charge assessments, special assessments, accrued interest, late fees, taxes, fines, personal charges, reimbursement for repair of damage, or any and all fees or costs incurred in collection such as legal fees and trustee's fees or other charges as may be assessed per the Company's Documents.
- 1.6 "Applicable Law" means all of the statutes, common laws, judicial determinations, orders, directions, rules and regulations having the force of law enacted or promulgated or issued by the government or courts, applicable to the Company.
- 1.7 "Board" means the Board of Directors of the Company as constituted from time to time
- 1.8 "Brand Standards" means collectively the Operational Brand Standards and the Physical Brand Standards as of the Effective Date and as thereafter modified, amended, or supplemented in accordance with Section 5 of this Agreement.

- 1.9** “Club Suite” means a unit of hotel suite accommodation which forms part of the Accommodation Assets from time to time together with the common rights, amenities, services, fixtures and fittings therein and thereon and any other Accommodation Assets the use and enjoyment of which is necessary for the use and enjoyment of the unit of accommodation;
- 1.10** “Component Site” means a resort or property containing Accommodations in trust for the Company pursuant to the Deed of Trust or made available by HGV Europe to the Company to use.
- 1.11** “Consolidated Services” means the full range of system-wide services made generally available by the Management Company and its Affiliates to other resorts and clubs benefitting from the Hilton Grand Vacations Brands and Marks from time to time including by way of example, Hilton Grand Vacations centralised executive personnel, systems, equipment, legal, accounting, human resources, risk management, information technology, and central purchasing.
- 1.12** “Database” means any collection of data, information, or other material concerning the Members and Guests of the Company, including personal data relating to such Members and Guests, as amended from time to time, arranged in a systematic or methodical way and individually accessible by electronic or other means by the Management Company.
- 1.13** “Documents” means the documents establishing and governing the Company including its Articles of Association, Rules and Regulations and Deed of Trust,
- 1.14** “Founder Member” means Hilton Grand Vacations (Europe) Limited.
- 1.15** “Hilton Grand Vacations” means any timeshare resort, timeshare plan, hotel, resort, residences, or other facilities owned, leased, licensed, operated, managed, or franchised by Hilton Grand Vacations Inc. or any of its Affiliates.
- 1.16** “Hilton Grand Vacations Brands and Marks” means Hilton Grand Vacations, or any of its Affiliate’s service marks, registered trademarks, trademarks, trade names, slogans, symbols, designs, insignia, emblems and other identifying characteristics associated with Hilton Grand Vacations, its Affiliates, or any other Hilton Grand Vacations resort, in all cases whether graphic or verbal, including, without limitation, the trademark name “Hilton Grand Vacations” or “Hilton Vacation Club”.
- 1.17** “Hilton Grand Vacations IP” means (i) the Hilton Grand Vacations Brands and Marks as well as all other intellectual property rights owned by or licensed to the Management Company or any of its Affiliates, including all rights in and to all trademarks, service marks, trade names, trade secrets, patentable subject matter, copyrights, trade dress, domain names, social media user names, proprietary designs, insignias, symbols, logos, slogans, proprietary know-how, manuals, photographs, images, depictions of properties (whether in print, video, internet, film or other format), signage designs (including all applications or registrations for, derivations of and improvements to each of the foregoing), and all unique or proprietary systems, procedures, processes, methods, materials, and information, owned by, licensed to, or developed or created by or on behalf of any of the

Management Company or any of its Affiliates in the operation of the Company, or any Hilton Grand Vacations resort, whether before, during or after the Term of this Agreement, and (ii) all trade secrets and other proprietary information, proprietary materials and copyrightable or patentable subject matter developed by, owned by, or licensed to the Management Company or any of its Affiliates in the operation of the Company and its Points System ).

- 1.18** “HGV Europe Party” means any of the Management Company, its Affiliates, or their respective directors, officers, shareholders, employees, agents, or successors or assigns.
- 1.19** “HGV Europe Proprietary Information” means all information, data and intellectual property in tangible or intangible form relating to the Management Company or any of its Affiliates, the business affairs of the Management Company or Hilton Grand Vacations Inc, data in any Database and any other materials related to any of the foregoing.
- 1.20** “Employee Expenses” means wages, taxes, other compensation, salaries, benefits, fees, and other costs incurred in connection with all persons employed with respect to this Agreement
- 1.21** “Exchange Program” means an external timeshare exchange program for the Company approved by the Company and the Management Company.
- 1.22** “Force Majeure Event” means any of the following events, regardless of where they occur or their duration, outside the control of the Management Company: acts of nature (including, but not limited to, hurricanes, typhoons, tornadoes, cyclones, other severe storms, winds, lightning, floods, earthquakes, volcanic eruptions, fires, explosions, disease, epidemics or pandemics); fires and explosions caused wholly or in part by human agency; acts of war or armed conflict; riots or other civil commotion; terrorism (including hijacking, sabotage, chemical or biological events, nuclear events, disease-related events, bombing, murder, assault, and kidnapping), or the threat thereof; strikes or similar labour disturbances; embargoes or blockades; mass bank stoppages or closures; shortage of critical materials or supplies; action or inaction of governmental authorities that have an impact on the Management Company’s business, excluding, however, general economic or market conditions not caused by any of the events described in this Section 1.20.
- 1.23** “GAAP” means the accounting standards issued by the Financial Reporting Council that make up UK Generally Accepted Accounting Practice.
- 1.24** “Guests” means authorised invitees, lessees, renters, and exchangers with rights to use or patronise the Accommodations and facilities of the Company.
- 1.25** “Member and Guest Records” means all Member and Guest contact information, Member and Guest profiles, Member and Guest histories, Member and Guest preferences, Member and Guest data (whether de-identified or not), and any other Member and Guest information in any Database of the Management Company, of any of its Affiliates, or of any of their respective agents, vendors, or contractors, which directly or indirectly relates to:

- (i) Members and Guests;
  - (ii) members or guests of any timeshare property, timeshare plan, hotel, residential property, or similar facility which the Management Company or any of its Affiliates owns, leases, licenses, operates, manages, or franchises;
  - (iii) any of the Management Company or its Affiliate's sales and reservation operations;
  - (iv) any of the Management Company or its Affiliate's websites;
  - (v) any of the Management Company or its Affiliate's loyalty or rewards programs; and
  - (vi) any other sources or Databases maintained by or on behalf of HGV Europe or its Affiliates.
- 1.26** "Operational Brand Standards" means those Brand Standards related to the Company operations, Member and Guest services, applicable to substantially all Hilton Grand Vacations resorts as of the Effective Date and as thereafter modified, amended or supplemented in accordance with Section 5 of this Agreement.
- 1.27** "Party" or "Parties" means individually either the Management Company or the Company or collectively the Management Company and the Company.
- 1.28** "PCI-DSS" means the payment card industry data security standard, which is a set of security requirements established by major credit card brands, which standards are set forth at <https://www.pcisecuritystandards.org>.
- 1.29** "Person" means an individual, partnership, corporation, limited liability company, trust, governmental entity, association, or other business entity, and may refer to a Party.
- 1.30** "Physical Brand Standards" means those Brand Standards relating to designing, constructing, maintaining, renovating, and refurbishing Component Sites, including architectural, mechanical, electrical, civil engineering, landscaping, and interior design standards, applicable to Component Sites that are Hilton Vacation Club branded as of the Effective Date and as thereafter modified, amended, or supplemented in accordance with Section 5 of this Agreement or at a later date become Hilton Grand Vacation Club branded..
- 1.31** "Reservation Data" means the records comprising (i) Accommodation reservations dated after the effective date of termination or expiration of this Agreement and any corresponding contact information (i.e., Member or Guest name, physical mailing address, email address or telephone number) provided to the Management Company during the Term of this Agreement when such Accommodation reservations were made, and (ii) Member or Guest contact information (i.e., Member or Guest name, physical mailing address, email address or telephone number) provided to the Management Company by such Members or Guests during the Term of this Agreement.
- 1.32** "Term of this Agreement" means the Initial Term and all Renewal Terms.

- 1.33** “Unissuable Points Rights” means Points Rights held by the Company for the purposes envisaged in the Articles of Association and in the Rules and Regulations and which shall not attract any Management Charge. Such Unissuable Points Rights shall be held by the Company for the purpose of providing Use Periods for maintenance, repair and upkeep of Accommodation Asset.

## **2. Exclusive Engagement**

The Company enters into and agrees to be bound by this Agreement and engages the Management Company, on an exclusive basis, to operate and manage the Company and its Accommodations and Points System in accordance with this Agreement, the Documents and Applicable Law. The Management Company accepts this engagement and undertakes to supervise, direct, and control the operation, management, and direction of all aspects of the Company, and as the exclusive operator of the Company and its Accommodations and Points System during the Term of this Agreement. Without limiting the generality of the foregoing, the Management Company shall have the exclusive right, authority, and discretion during the Term of this Agreement to direct, supervise, manage, and operate the Company and its Accommodations and Points System on a day-to-day basis in accordance with this Agreement (subject to the availability of adequate funds in the Company’s accounts).

## **3. Non-Interference; Aid and Assistance**

- 3.1** Non-Interference. The Company and the Board shall neither interfere nor permit, allow, or cause any of its officers or directors (save where such officers or directors are employed by the Management Company or its affiliates), or any Member to interfere with the Management Company in the performance of the Management Company’s duties or the exercise of any of the Management Company’s powers or authority under this Agreement.
- 3.2** Aid and Assistance. The Company and the Board shall aid and assist the Management Company, as requested by the Management Company from time to time, in effectuating the purposes of this Agreement and in the performance of the Management Company’s duties and obligations under this Agreement.

## **4. Delegation and Assignment of Rights, Powers, and Duties**

Throughout the duration of this Agreement, the Company delegates and assigns to the Management Company, all the rights, powers, and duties of the Company and the Board relating to the operation and management of the Company and its Accommodations and Points System, excepting those rights, powers and duties that cannot be delegated under Applicable Law or the Documents and remain vested with the Board and Directors of the Company, who, in respect of the delegated responsibilities shall instead liaise with the Management Company and monitor the performance and execution of its duties. The Directors shall generally supervise the business affairs of the Company and ensure that the Management Company and the Founder Member and the Members are fulfilling their respective duties and obligations in connection with the Company and to ensure effective communication between the Management Company, the Founder Member, the Directors, and the Ordinary Members.

The Management Company accepts such delegation and assignment, of all of the rights, powers, and duties of the Company and the Board relating to the operation and management of the Company and its Accommodations and Points System and shall during the Term of this Agreement be entitled to exercise all the delegated powers of the Management Company, the Company, and the Board contained or referred to in the Articles or the Regulations relating to the management and running of the Company and the administration of the Points System and the management and administration of the Accommodation Assets including without prejudice to the foregoing generality the power to raise and defend court and other proceedings on behalf of the Company, the power to collect from each Member any sum or sums owed by him to the Company or the Management Company determined pursuant to Article 13 of the Articles including the Management Charge referred to in Article 13 and any additional charges levied pursuant to Article 13(f) and the power to enforce the Rules and Regulations PROVIDED ALWAYS that for the avoidance of doubt the Management Company shall not have the power to exercise any power or discretion relating to the Accommodation Assets which shall require the Trustee to do or concur in any act which power shall at all times remain vested in the Company.

The Management Company shall be entitled, in its sole discretion, but subject at all times to being consistent with the then approved budget, as approved by the Board, to delegate and subcontract all or any part of its obligations hereunder, whether to an Affiliate or unrelated third parties of comparable reputation, as the Management Company deems desirable, including any reservation services, and determines to have the skills and other abilities necessary to perform the obligations so delegated in a manner consistent with the standard of performance imposed on the Management Company hereunder, and it shall be without prejudice to the Management Company's right to receive its full compensation under this Agreement. To the extent that such delegation is to a party not named in the approved budget, the Management Company will provide notice to the Board of such delegated party. If necessary or appropriate, the Company agrees to execute any sub-management agreement or joinder to sub-management agreement and agrees to abide by the terms of such sub-management agreement subject to the overall cost to the Company remaining within the approved budget. Notwithstanding any such delegation or subcontract, the Management Company shall not be released from liability for its obligations hereunder.

**4.1** Company Governance and the Management Company's obligations. The Management Company shall be responsible for, and have the rights respecting to the governance of the Company and its Points System, as follows:

**4.1.1** Board and Member Meetings. The Management Company will prepare and deliver notices of all Board meetings and all General meetings of the Company in accordance and compliance with the Documents and Applicable Law. The Management Company will prepare an agenda for all such meetings; any reports, charts, or other material for presentation at such meetings, as may be reasonably requested by the Board; and a draft of the minutes of all Board and General meetings for review and approval by the appropriate Board officer. With the approval of the Board and upon their

request, the Management Company will arrange to have one or more of its appropriate representatives attend any meeting of the Board or General meetings of the Company.

**4.1.2** Books and Records. The Management Company will provide for the maintenance of the Company's financial books, records, accounts, and other official information as provided by the Documents and Applicable Law. All books and financial records of the Company shall be made available by the Management Company to any regulatory authority for inspection on request and at the Company's expense.

**4.2** Company Finances. The Management Company has the following powers and will perform the following duties concerning accounting and financial matters for the Company:

**4.2.1** Budgeting. Budget services will include the preparation of a recommended estimated annual budget for review by the Company and adoption pursuant the Documents. Should a special assessment be required during the year, the Management Company may recommend and present such special assessment to the Company for adoption in compliance with the Documents. Prior to 1st November each year in accordance with the terms of Article 13 of the Articles, the Management Company will prepare and submit to the Board a budget prepared in accordance with accepted accounting principles relative to financial forecasts and including provisions for such contingencies, and other charges as the Management Company in consultation with the Board and the Founder Member considers prudent.

Once said budget has been approved by the Board in accordance with the terms of Article 13 of the Articles, the Management Company shall prepare a Members Report for each Member and require him to pay the Management Charge for that year and each Member shall forthwith pay the Management Company his Management Charge. The Management Company shall procure that the amount of the total Aggregate Management Costs and the amount of the total Club Suite Service Charge for each year shall be ascertained as soon as reasonably practicable after the end of the year in question. The difference between the Management Charge already paid (or payable) by Members in respect of Standard Points Rights for that year and 115% of the ascertained Aggregate Management Costs shall either be added to or deducted from (as appropriate) the Management Charge payable by Members in respect of Standard Points Rights for the next year or taken as an adjustment to reserve funds as determined by the Board. The difference between the Management Charge already paid (or payable) by Members in respect of Club Suite Points Rights for that year and 115% of the Club Suite Service Charge shall either be added to or deducted from (as appropriate) the Management Charge payable by Members in respect of Club Suite Points Rights for the next Year or taken as an adjustment to reserve funds as determined by the Board, all in accordance with Article 13 of the Articles.

Aggregate Management Costs means all costs arising from the management and administration of the Company (including its whole property and undertaking wherever situated), the operation of the Points System and all reservation services associated therewith; and the maintenance and management of the Accommodation Assets (less all monies received by the Management Company, including the Club Suite Service Charge, other than the Management Charge) to be apportioned and recoverable as a Management Charge from Members pursuant to Article 13 and including (without prejudice to the generality of the foregoing) all costs and expenses attendant on the proper and continuing administration of the Company and the Owning Companies; the Management Company's costs including all overhead expenses and outlays and outgoings properly incurred by the Management Company in the performance of its duties under the Agreement by which it is appointed and the salaries of all relevant employees of the Management Company, the production of Members' newsletters and the distribution costs of the same; all taxes, maintenance fees and other outgoings of whatever nature payable in respect of the Accommodation Assets and operation of the Points System; the costs and remuneration of any Management Subcontractors; the costs and remuneration of the Trustee; the fees of any of the auditors and legal advisers of the Company and the Management Company from time to time and the expenses of discharging any indemnity given by the Company to any party.

Club Suite Service Charge means the cost of maintaining and servicing all Club Suites (including all taxes, maintenance fees, service charges and other outgoings of whatever nature payable in respect thereof) to be apportioned and recoverable as a Management Charge from Members pursuant to Article 13 of the Articles.

In respect to management services the Management Company shall be paid a monthly Management Fee relevant to each Accommodation Asset, in arrears, equal to one-twelfth (1/12) of fifteen percent (15%) as determined above.

In respect to administrative costs incurred by the Management Company that are to be recovered from the Company; the Management Company shall be reimbursed monthly in arrears as determined above.

- 4.2.2** Billing and Collection. The Management Company will be responsible for the billing and collection of Management Charges and Amounts Owed to the Company or the Management Company from Members pursuant to the Documents and Applicable Law. The Management Company will levy additional charges on the Members as and when necessary in accordance with Article 13(f) of the Articles and the Rules and Regulations.
- 4.2.3** Certificate of Accounts. The Management Company may issue certificates of account, signed by an officer or agent of the Management Company to Members, or a Person providing resale transfer services for a consumer timeshare reseller on request without liability for errors—except for manifest

errors or errors made as a result of the Management Company's wilful misconduct—at the expense of the Member. The certificate of account will state the Amount Owed to the Company and the amount of any assessment, transfer fee, or other moneys approved by Company that will be due within the next ninety (90) days, with respect to the Member's Points, as well as any information contained in the books and records of the Company. The Management Company may charge a fee not to exceed the amount permitted under Applicable Law. Any costs incurred by the Management Company to comply with the requirements of this Section 4.2.3 in excess of the fee collected by the Management Company shall be a common expense of the Company. The Management Company retains the right to review and make recommendations regarding any proposed transfers, and to review a proposed transfer to confirm it is to a legitimate or a qualified person.

- 4.2.4** Handling of Company Funds. The Management Company shall deposit all funds collected for the Company in a bank account reasonably chosen by the Management Company or as otherwise directed by the Company as permitted by the Documents. Such accounts shall be held in the name of the Company with suitable designations indicating the source of the funds. the Management Company shall maintain all funds collected separately, and shall not commingle them with similar funds collected on behalf of other customers nor with the Management Company's own funds. If reserves are designated, then the Management Company shall maintain a calculation of the balance, so as to reconcile the reserve and operating funds of the Company in accordance with the Documents. The Management Company is authorised to draw on the Company accounts for any payment required to discharge any liability or obligation properly incurred by or on behalf of the Company to properly discharge the Management Company's obligations under this Agreement, or for the payment of expenses properly incurred on the Company's behalf, including the fees, reimbursements, and other compensation due to the Management Company pursuant to this Agreement. The Management Company will meet all the Company's obligations and pay any monies payable by the Company pursuant to the Articles or Rules and Regulations or otherwise.
- 4.2.5** Accommodations. The Management Company will:
- (i)** maintain, repair, redecorate (where appropriate), clean and where necessary renew the structure, exterior and interior of the Whole Units, Club Suites and the Common Facilities (to the extent that the Company is responsible therefore), whether exclusive, common, mutual or otherwise;
  - (ii)** maintain, repair and when necessary replace the Moveables;
  - (iii)** insure the Accommodation Assets for the full reinstatement value thereof and any other insurances which the Board shall consider necessary and appropriate;

- (iv) meet the whole outgoings incurred in respect of the Accommodation Assets including rates, taxes, management charges, maintenance fees, community association dues, the costs of all services and other charges or impositions, whether of an annual or recurring nature or otherwise;
- (v) routinely maintain, clean and tidy the interior and exterior of the Whole Units and Club Suites and the Common Facilities (to the extent that the Company is responsible therefore);
- (vi) carry out all works which are required to be done to comply with any statutory provisions or the direction or notices of any Governmental, Local or Public Authority;
- (vii) meet any factorial and management charges or any other charges whatsoever which may be incurred in the management of the Accommodation Assets and the running of the Company's affairs including all professional fees and all costs, fees, taxes and outgoings in connection with the Owning Companies, and all outgoings incurred by the Company under the Deed of Trust with the Trustee, including the fees, expenses and liabilities of the Trustee whether payable by the Company or otherwise;
- (viii) maintain a sinking fund for the replacement of capital items of the Accommodation Assets. All matters set out in this Section 4.2.5 shall be carried out in a good workmanlike manner with all due speed and diligence but not so as to interfere except insofar as reasonably necessary with the Members' enjoyment of their Occupancy Rights.

**4.2.6** Financial Reports and Audits. If required by the Documents or Applicable Law, the Management Company shall render a financial report to the Company for each calendar or fiscal year, as applicable, no later than the date required by the Documents or Applicable Law. The financial reports must be prepared on the accrual basis and in material respects in accordance with GAAP. If required by the Documents or Applicable Law, the Management Company shall arrange for an annual independent audit of all books and financial records of the Company for each calendar or fiscal year, as applicable, by a certified public accountant in accordance with GAAP. The audit shall be completed no later than the date required by the Documents or Applicable Law, and, if required pursuant to the Documents or requested, copies of the audit will be provided to any regulatory authority, the Board, or the Members. If requested, the Management Company will update the Board on the unaudited current financial position of the Company utilising whatever financial management information is currently available to the Management Company.

**4.2.7** Preparation of Annual Tax Returns. The Management Company shall engage professional assistance for the preparation and submittal of any tax returns, forms, or other filings required by any government body or applicable legislation for the Company, and the Management Company will provide

assistance in the compilation of financial data from the books and records of the Company required for the completion of these documents.

- 4.2.8** Admitting new Members. The Management Company shall if it is required to do so admit persons to be Members of the Company and execute and issue Membership Certificates and Points Certificates all in accordance with the Articles.
- 4.2.9** Operating the Points System. The Management Company shall administer the Points System and (without prejudice to the foregoing generality) shall fulfil or procure fulfilment of all the obligations of the Management Company and the Company contained in the Articles and the Rules and Regulations so as to ensure the Founder Member's ability to transfer Accommodation Assets into the Company and to issue Points and Points Rights, the allocation of Points to the Members pursuant to their Points Rights, the Member's ability to transfer Points Rights, the Member's ability to exchange Points for Occupancy Rights and the Members' enjoyment of such Occupancy Rights.
- 4.2.10** Issue Member Reports. The Management Company shall prepare and issue Members Reports all in accordance with the terms of Article 12 of the Articles.
- 4.2.11** Member Delinquencies and Defaults.
- (i)** Should a Member fail to pay an Amount Owed to the Company, as provided in the Documents, the Management Company is authorised to deny the Member or other authorised user, the use and enjoyment of the Accommodations and facilities of the Company, associated with the Member's Points Rights, as permitted by and in accordance with the provisions of the Documents or Applicable Law until such failure is remedied by the Member to the satisfaction of the Management Company.
  - (ii)** The Management Company is authorised to use the services of a collection agency or a law firm for collection of Amounts Owed to the Company and to charge the delinquent Member for all related fees and reasonable costs of collection, including a collection agency fee based on a percentage of the amount actually collected, to the full extent permitted by the Documents or Applicable Law.
  - (iii)** In the event a Member fails to pay an Amount Owed to the Company and remains delinquent in such payment, the Company authorises the Management Company to take the necessary steps in accordance with the Documents and Applicable Law to suspend and/or terminate a Member's membership in the Company and their Points Rights, and declare and collect on all outstanding Amounts Owed. HGV Europe may seek to recover all of its costs of collection and costs and expenses associated with any such terminations, including attorneys' fees.

- (iv) The Management Company shall have the authority on behalf of the Company to compromise and settle Amounts Owed to the Company, and may render statements as to the current status of a Member's obligations with respect to Amounts Owed to the Company.

### 4.3 Management Charge

**4.3.1** The Management Company on behalf of the Company shall use all reasonable endeavours to procure that each Member of the Company shall each year pay to the Management Company by way of annual Management Charge sums calculated in accordance with the following formulae:

(i) 
$$A = \frac{(B - F \times D) + E}{C}$$

Where:

- A** = The annual Management Charge payable by the Member in respect of Standard Points Rights
- B** = 115% of the projected Aggregate Management Costs
- C** = The total number of Standard Points Rights (including Issuable Points Rights) forming part of the Points System on 1st January of the relevant year less any Unissuable Standard Points Rights
- D** = The relevant Member's Standard Points Rights (including Issuable Points Rights) on 1st January of the relevant year
- E** = The equal fixed sum payable by each Member owning Standard Points Rights referred to in Article 13(e) of the Articles
- F** = The number of Members owning Standard Points Rights on 1st January of the relevant year multiplied by E

(ii) 
$$A = \frac{B \times D}{C}$$

Where:

- A** = The Annual Management Charge payable by the Member in respect of Club Suite Points Rights
- B** = 115% of the Club Suite Service Charge
- C** = The total number of Club Suite Points Rights (including Issuable Points Rights) forming part of the Points System on 1st January of the relevant year less any Unissuable Club Suite Points Rights
- D** = The relevant Member's Club Suite Points Rights (including Issuable Points Rights) on 1st January of the relevant year

**4.3.2** The Management Company shall have a general discretion to vary the basis of the calculation of the Aggregate Management Costs and Club Suite Service Charge, as hereinbefore referred to, and the basis of its apportionment between Members if in its opinion the then current or

applicable basis is unworkable, administratively inconvenient, unduly complex or is unfair or inequitable as between Members or as between the Management Company and the Members. In such event the Management Company shall serve notice of the proposed change upon the Board who shall within thirty days and by written notice to the Management Company approve or reject the same. If the Board shall reject the same the dispute shall be referred to an expert pursuant to Section 16.7 hereof.

- 4.4** The Management Company shall arrange for the prompt collection of the Management Charge payable by each Member including the Founder Member in accordance with Article 13 of the Articles and shall properly pay and discharge out of all such monies collected by it from Members including the Founder Member all expenses in relation to which such amounts have been collected and shall ensure that proper records and books of account relating to the management of the Company's property and affairs and the administration of the Points System are maintained at all times.
- 4.5** Enforcement. The Management Company shall have the right to enforce the provisions of the Documents for any violations by Members and Guests governing the use and occupancy of Accommodations or a Component Site or Additional Site, including the right to prevent such Members or Guests from entering onto a Component Site property or Additional Site, or reserving or occupying an Accommodation and the right to have any such Members or Guests removed from the Component Site property or Additional Site property. Where the actions of a Member in the opinion of the Management Company merit either suspension or cancellation of their membership in accordance with Article 18 b (vii) then, with the exception for reasons of non-payment as covered in section 4.2.11(iii), the Management Company will consult with the Board before proceeding with any suspension or cancellation of membership.
- 4.6** Points System and Exchange Program.
- 4.6.1** Points System Management and Operation. The Management Company will provide for the management and operation of the Points System in accordance with the Documents and Applicable Law. The Management Company may provide for the promulgation, adoption, and amendment of all reservation procedures as it deems advisable and shall have the right to enforce same, including subcontracting for any reservation services to an Affiliate. The Management Company may designate the times during which a Member may occupy an Accommodation or use any facilities of a Component Site or Additional Site, in accordance with the Documents, and as approved by the Company. The Management Company may change the check in/check out times in accordance with the Documents.
- 4.6.2** Exchange Programs. The Management Company shall have the right in accordance with provisions of the Documents to revise the terms of any existing agreement affiliating the Company with an Exchange Program, terminate the affiliation or relationship with any particular Exchange Program, or affiliate the Company with a different Exchange Program,

including an Exchange Program operated by an Affiliate of the Management Company. The Management Company will have the right to manage all exchanges made through the Exchange Program on behalf of Members in coordination with the Exchange Program provider, as the Management Company determines in its discretion. The Management Company is authorised to delegate its responsibility to manage all exchanges to the Exchange Program provider or an Affiliate of the Management Company.

#### **4.7 Access to Accommodation Assets.**

**4.7.1** The Company shall procure that all Unissuable Points Rights are available to the Management Company to enable it to have access to the Accommodation Assets for the purpose of fulfilling its duties hereunder.

**4.7.2** The Management Company reserves the right where necessary to negotiate with Members for the purchase of additional Occupancy Rights, such Occupancy Rights to be used for maintenance repairs and redecorations and such rental to be at the market rate for the time being in force and to be included as part of the Aggregate Management Costs.

**4.7.3** The Management Company shall at all times be entitled to have access to the Accommodation Assets for the purpose of carrying out emergency repairs thereto.

**4.8 Insurance.** The Management Company will, on behalf of and as agent for Company, obtain and maintain all insurance policies required to be obtained and maintained by the Company pursuant to the Documents and Applicable Law. The Management Company may act as agent for the Company to adjust all claims arising under the insurance policies subject to the provisions of the Documents. The Management Company is also authorised to file claims and deliver releases on payments of claims; to otherwise exercise all of the rights, powers and privileges of the insured parties; and to receive, on behalf of the insured parties, all insurance proceeds, subject to the provisions of the Documents. Whenever possible, insurance policies shall name the Management Company as an additional named insured or co-insured on its policies. The Management Company will provide the Company with evidence of such insurance program(s), including without limitation, certificates of insurance and insurance program summaries as the Company may reasonably request.

**4.9 Authority to Defend, Commence, or Settle Claims.** The Management Company is authorised to act on behalf of and represent the Company with respect to any claim, lawsuit, or legal action which may be commenced on behalf of or against the Company provided, however, whenever practicable the Management Company shall keep the Board reasonably informed of the same. The Management Company is authorised to negotiate a settlement on behalf of the Company.

**4.10 Employment of Professionals.** The Management Company may retain and employ, at the Company's expense, such professionals and such other experts whose services may be required, in the Management Company's discretion, to allow the Management Company to effectively perform its duties and exercise its powers

under this Agreement and to carry out the objectives of the Documents and comply with Applicable Law and as further outlined in this Agreement.

- 4.11 Licenses.** The Management Company shall have the right to obtain any and all licenses required or appropriate for operation of the Points System and the Accommodation Assets. The Management Company may do so in its own name or in the name of the Company and at the sole expense of the Company.
- 4.12 Compliance.** The Management Company is authorised to take such action as may be necessary to keep the Company, the Points System and the Accommodation Assets operating in compliance with Applicable Law. The Management Company shall be responsible for complying with all applicable community association management requirements where applicable at any Component Site or Additional Site.
- 4.13 Members and Guests.**
- 4.13.1 Members' List.** The Management Company shall maintain among the Company's books and records a list of the names and addresses of all Members as and when such information is provided to the Management Company. The Management Company will not release Member information, including to other Members, except to allow a regulatory authority to inspect the members' list or unless required to do so pursuant to the Documents or Applicable Law, or unless a Member authorises in writing in advance the disclosure of the Member's own information. The Management Company may make a disclosure to third parties in connection with the Management Company's performance of its services pursuant to this Agreement (provided such third parties agree to only use such information in performance of their services).
- 4.13.2 Member Communications.** The Management Company will coordinate and disseminate Company communications with the Members
- 4.13.3 Management Company or Founder Member Communications.** The Management Company or the Founder Member may include, with any mailing (including any electronic communications) sent to the Members, such materials as either may choose; provided, however, that the Management Company or the Founder Member, as applicable, shall pay the cost of printing such additional materials and any increase in the cost of delivery caused by the inclusion of such additional materials.
- 4.13.4 Data; Compliance; Marketing Communications.**
- (i) Database.** The Management Company shall own the HGV Europe Proprietary Information, including any data in any Database, to the extent permitted by Applicable Law. The Management Company shall carry out all actions necessary to comply with the Applicable Law when acquiring, compiling, storing, transferring or using the Database. The Management Company may seek consent, to the extent necessary from each Member and Guest to disclose personal data relating to that Member and Guest to Affiliates of the Management Company and to the use by the Management Company

and its Affiliates of the personal data to promote and market products and services offered by them.

- (ii) Compliance with PCI-DSS Standards. The Management Company shall use commercially reasonable efforts to obtain, maintain and adhere to all applicable compliance standards established by the PCI-DSS. The Management Company shall use commercially reasonable efforts to establish appropriate administrative, technical and physical controls consistent with Applicable Law and PCI-DSS to preserve the security and confidentiality of any payment card information, in any form whatsoever, that it stores, processes, transmits, or comes in contact with. The foregoing obligations of the Management Company that are imposed both during and after the Term of this Agreement survive the expiration or earlier termination of this Agreement.
- (iii) Marketing Communications. During the Term of this Agreement, the Management Company may use commercially reasonable efforts subject to Applicable Law to permit Members and Guests making Accommodations reservations directly through the Management Company to expressly opt-in to receive marketing communications about the Accommodations and the Company.

## 5. Brand and Brand Standards

### 5.1 Hilton Grand Vacations Brands and Marks and HGV Europe Proprietary Information.

**5.1.1** Ownership. The Company acknowledges that all Hilton Grand Vacations Brands and Marks are and always shall be the personal property of the Management Company or its Affiliates, as applicable. The Company further acknowledges that the Hilton Grand Vacations Brands and Marks are not part of the Company property, and agrees that the Company has nor shall claim on its own behalf any right, title, or interest in or to the Hilton Grand Vacations Brands and Marks. The Company further acknowledges the substantial value of the goodwill associated with the Hilton Grand Vacations Brands and Marks, and further acknowledges that all rights in and to the Hilton Grand Vacations Brands and Marks, as well as the goodwill of the business associated therewith, shall be the sole and exclusive property of the Management Company, its Affiliates, or their respective designees. The Company agrees that it does not have, nor shall it by virtue of this Agreement acquire, any license, right, title, or interest of any kind or nature whatsoever in or to HGV Europe Proprietary Information or the goodwill associated therewith and may not itself use HGV Europe Proprietary Information or license or authorize any third parties to use any of HGV Europe Proprietary Information. The Company further agrees that it shall not at any time during or after the Term of this Agreement directly or indirectly:

- (i) challenge the right, title or interest of the Management Company or its Affiliates in any of the HGV Europe Proprietary Information,

- including any additions or improvements to such HGV Europe Proprietary Information, by whomever developed;
- (ii) do or cause to be done or omit to do anything, the doing, causing or omitting of which would contest or in any way impair or tend to impair the rights of the Management Company or its Affiliates in any of the HGV Europe Proprietary Information;
  - (iii) represent to any third party that the Company has any ownership or rights with respect to any of the HGV Europe Proprietary Information;
  - (iv) duplicate, adopt, use, register or seek to register any words, phrases, symbols, designs, technology, or anything else that is identical to or confusingly similar to any of the HGV Europe Proprietary Information; or
  - (v) grant any security interest in any of the HGV Europe Proprietary Information or this Agreement.

The Company further acknowledges and agrees that all use of the HGV Europe Proprietary Information in connection with the Accommodation and Points System shall inure exclusively to the benefit of the Management Company and its Affiliates.

**5.1.2** **Actions.** At all times during and after the Term, the HGV Europe Parties shall have the exclusive right, exercisable in their sole discretion, to pursue any infringements of the HGV Europe Proprietary Information. The Company shall promptly notify the Management Company of any actual or potential infringements or misuse of any of the HGV Europe Proprietary Information that come to the Company's attention (including without limitation the actual or potential infringement of any colourable variation of any of the Hilton Grand Vacations Marks), or any legal action instituted against the Company with respect to any of the HGV Europe Proprietary Information. The Company shall assist the HGV Europe Parties (at the Management Company's expense), in taking such actions as the Management Company reasonably may request to protect the rights of the HGV Europe Parties in and to the HGV Europe Proprietary Information, but the Company shall take no action nor incur any expenses on the HGV Europe Parties' behalf without the Management Company's prior written approval. The HGV Europe Parties shall have the right to select legal counsel and control all litigation with respect to any action brought against the HGV Europe Parties by a third party with respect to the HGV Europe Proprietary Information.

**5.2** **Unauthorised Use or Breach.** The Company acknowledges and agrees that the HGV Europe Parties would suffer irreparable harm from the unauthorised use of the HGV Europe Proprietary Information and Hilton Grand Vacations Brands and Marks in violation of this Agreement, and that the HGV Europe Parties would not be made whole by monetary damages alone. Accordingly, the HGV Europe Parties shall be entitled to seek injunctive relief to prevent actual or threatened breaches of this Agreement or to compel specific performance, as well as to all other available legal rights or remedies, without posting bond. Furthermore, the Company shall

indemnify, defend and hold the HGV Europe Parties harmless for, from and against any and all claims and damages arising from a threatened or actual breach of this Section 5.2 or the Company's threatened or actual breach of any other obligation, representation, warranty, or covenant made under this Agreement with respect to the HGV Europe Proprietary Information.

- 5.3** Compliance with Brand Standards. During the Term of this Agreement, the Management Company shall have the right, subject to the terms of this Agreement and consistent with the Brand Standards and the annual budget, to determine operating policy, methods of operation, manner of service, and any other matters affecting Member relations and operation and management of the Points System and Accommodation Assets. Subject to the terms and conditions of this Agreement, the Management Company shall supervise, direct, and control the operation of the Points System and Accommodation Assets on behalf of the Company, in a business-like and efficient manner, consistent with the Operating Standards and the annual budget and using such degree of skill, care, and diligence as is customary and usual for timeshare plans comparable to the Points System and Accommodation Assets. Subject to the foregoing, the Parties agree that the Points System and Accommodation Assets shall be operated and managed in compliance with the Brand Standards, including service levels, hospitality management and operations as may be established from time to time by the Management Company. The Management Company is and shall always be the sole arbiter as to whether the Points System and Accommodation Assets materially comply with the Brand Standards, and the Management Company shall be free to modify the Brand Standards from time to time without prior notice to the Company, however the Management Company agrees that no changes to the Brand Standards for non branded resorts will be implemented that are not materially consistent with changes to the Brand Standards save where such changes may be required by reason of applicability or affordability.
- 5.4** Modification of Brand Standards. If and as the Brand Standards are modified from time to time, the Management Company will thereafter advise and consult with the Board as to such changes and the impact of the same for the Points System and Accommodation Assets. The Management Company will endeavour to implement any such modifications for the Points System and Accommodation Assets within a reasonable period of time, unless the Board requests, and the Management Company consents in writing to an exception. Any such exception granted by the Management Company shall only apply to the specific instance for which the exception was granted. In no event shall the Management Company be required to comply with any request from the Board which, in Management Company's sole discretion, would require the Management Company to deviate from the then-current Brand Standards. The Management Company will include in its proposed annual budgets those costs to ensure that the Points System and Accommodation Assets continue at all times to comply with the then-current Brand Standards. The Company agrees that modifications to Brand Standards that: (i) are directly related to fire, life safety, food safety, global health, or security components of the Brand Standards; (ii) are required by Applicable Law; or (iii) require the installation of new

brand identity signage, must be implemented promptly. To the extent the annual budget does not contain funds or other provisions in reserves to promptly comply with such modifications, a special assessment may be required.

- 5.5** Non-Compliance with Brand Standards. The Management Company may from time to time give the Company written notice of non-compliance with the Brand Standards, which notice specifies the nature of the breach, the required cure, and a reasonable timetable to effectuate cure, which shall take into consideration the then current annual budget, the need for a special assessment, the nature of the actions required to effectuate cure, and the availability of contractors and materials. Any failure of the Company to cure any failure to maintain the Points System and Accommodation Assets in accordance with the Brand Standards within the time frame provided in such notice, which failure is not caused by the acts or omissions of the Management Company, shall constitute a default by the Company under this Agreement.
- 5.6** Status of the Plan. The Management Company has found and determined that the Points System and Accommodation Assets are in compliance with the Brand Standards as of the Effective Date or are due to be upgraded to meet the Brand Standards within a reasonable timeframe. Any costs to achieve compliance with the Brand Standards that would not have otherwise been incurred by the Company in the normal course of events, including any relevant signage, shall be paid for by the Management Company. All costs and expenses incurred by the Company, or by the Management Company after the Effective Date, to comply with the Brand Standards, excepting any costs that were committed to by the Management Company to initially achieve compliance with Brand Standards, shall be common expenses of the Company.
- 5.7** Assessments to Support Maintenance of Brand Standards. The Management Company's ability to operate the Points System and Accommodation Assets in accordance with the Brand Standards is in large part dependent on the approval by the Company of an annual budget which is adequate in terms of operating expenses to support such efforts by the Management Company. In this regard, the Management Company shall take such factors into account in the preparation of its recommended annual budget for the Board. Failure by the Company to approve either a recommended annual budget or a requested special assessment may result in the inability to maintain Brand Standards and a termination of this Agreement by the Management Company or loss of the use of the HGV Europe Proprietary Information.
- 5.8** First Class Resorts. Subject to and in accordance with the foregoing parts of Section 5 of this Agreement, the Management Company shall maintain and repair all the Apartments and the Club, irrespective of the resort branding categorisation, to a first-class resort standard as the Management Company in its sole discretion deems appropriate and financially prudent.

## 6. Delivery of Services

The Management Company will provide for the operation and management of the Company and the Points System and Accommodation Assets in accordance with the terms of this Agreement, the Documents and Applicable Law. The Company acknowledges and agrees that pursuant to this Agreement and in consideration of the Management Fee and the other compensation described in this Agreement, The Management Company, in its discretion, may perform itself, hire personnel to perform, or procure providers to perform all services necessary for the operation and management of the Company and the Points System and Accommodation Assets, and the Management Company will supervise the performance of all services provided to the Company pursuant to this Agreement.

## 7. Cost of Services

Notwithstanding any provision in this Agreement to the contrary, the Management Company will perform all services required of it under this Agreement at no cost whatsoever to the Management Company, but solely at the cost and expense of the Company. The Management Company shall not be required to pay from the Management Company's own funds any costs or expenses for the benefit of the Company and the Points System and Accommodation Assets, or the Members and Guests, including any Accommodation Asset common expenses or taxes, Employee Expenses incurred in connection with all Persons employed. The Management Company shall only be required to perform its services and make disbursements to the extent that, and as long as, the payments of assessments or other revenue, if any, received from the Company or the Members are sufficient to pay, in full, the costs and expenses of such services and the amounts of such disbursements. The Management Company's duties and responsibilities under this Agreement and the performance of the Management Company shall be subject to and limited by the availability of funds for the payment of the expenses associated with such performance and the payment of the other amounts required in this Agreement. In this regard, the Management Company does not represent, guarantee, or promise any specific standard of services, but agrees only to use commercially reasonable efforts, excluding the expenditure of its own funds and with available funds from the Company, to perform its obligations and duties under this Agreement in accordance with the Brand Standards. If it appears to the Management Company that the assessments are insufficient to pay the same, to meet the Brand Standards required under the Documents or this Agreement, or to provide for adequate reserves (if designated), the Management Company may determine the amount of additional assessments required and advise the Board accordingly. Notwithstanding any provision in this Agreement to the contrary, if the Management Company, in its discretion, elects to advance its own funds to perform its duties or fulfill its obligations under this Agreement, the Company agrees to reimburse the Management Company for any and all funds so advanced or costs incurred by the Management Company in connection with the performance of such duties or fulfilling such obligations.

## 8. Employees

- 8.1** Hiring, Discharge, and Liability. The Management Company may hire, pay, and supervise employees who will perform certain of the duties and responsibilities for the Company, the Points System and Accommodation Assets as set forth in this Agreement. Any person hired by the Management Company shall be the employee of the Management Company or Management Company Affiliate rather than of the Company. Services provided by a third party, including any Management Company Affiliate, may be performed by employees of such third party.
- 8.2** Employee Expenses. All Employee Expenses relating to employees shall be expenses of operating the Company. The Management Company shall determine, in its discretion, and shall be responsible for processing the payment of, any and all Employee Expenses paid to all Persons employed pursuant to this Agreement.
- 8.3** Part-Time. The Company acknowledges that with respect to employees who are needed only on a part-time basis in connection with the operation and management of the Company, the Points System and Accommodation Assets, such employees may also be used by the Management Company or an Affiliate at other resorts or clubs managed by the Management Company, or at other projects managed by an Affiliate, in which case, a share of the costs and expenses of such Employee as determined by the Management Company in its discretion, shall be allocated among the Company and such other resorts or clubs in a fair and equitable manner based on the proportionate use of the services.

## 9. Procurement of Services

The Parties expressly agree that the Management Company may procure services for the Company, the Points System and Accommodation Assets in accordance with the following provisions:

- 9.1** Provider. The Management Company may procure the services from third parties or may provide such services itself or procure services from any Affiliate as it determines in its discretion. All services procured or provided by the Management Company, regardless of source, may be procured or provided on a fee per service basis, on a cost-plus basis, on a unit pricing basis, or as otherwise determined by the Management Company in its discretion. In procuring providers of specific services from any source pursuant to its authority under this Agreement, the Management Company may enter into service agreements on behalf of the Company based on the quality of work obtainable for the desired level of service as determined by the Management Company in its discretion. Nothing in this Agreement shall require the Management Company to obtain the lowest price available as to any service, material, or purchase, or in instances where bids are obtained, to accept the lowest bid; however the Management Company shall use commercially reasonable efforts, when purchasing or contracting services as it deems advisable and in the best interest of the Company; provided, however, that for any contract or purchase from an Affiliate of the Management Company, the price shall be competitive for the service, material or purchase that would be provided by a third-party provider

- 9.2** Service Contracts. The Management Company has the authority to enter into and cancel any service agreement contemplated pursuant to this Agreement, in either the Company's or the Management Company's name, as determined by the Management Company in its discretion. Furthermore, the Company shall execute such service agreements as are requested by and deemed appropriate or advisable by the Management Company in its discretion.
- 9.3** Assignment and Subcontracting. Nothing in this Agreement shall limit HGV Europe's right to assign all or a portion of this Agreement or subcontract all or a portion of its duties under this Agreement, including to a Management Company Affiliate.

## **10. Consolidated Services**

The Company recognises that the Management Company and its employees and agents may be performing services similar to the services performed hereunder for other associations, entities, resorts and timesharing plans (collectively, the "Consolidated Services"). Accordingly, the Management Company is authorised to provide or cause to be provided such Consolidated Services as appropriate on a consolidated basis whereby such Consolidated Services are provided to more than one association, entity, resort or timeshare club. The Company acknowledges that to require the Management Company to strictly cost account with regard to each association, entity, resort or timeshare plan and between the Company and other persons as to other properties managed by the Management Company, would substantially increase the administrative costs borne by the Company hereunder. Accordingly, the Management Company is hereby granted the power to allocate to the Company its appropriate and fair share of such costs and expenses as is general (for example, for centralised financial services, including without limitation, preparing the Company's annual budget, establishing and maintaining the Company's bank accounts, billing and collecting Management Charge Assessments, recommending and facilitating special assessments, facilitating audits, hiring auditors, preparing and distributing financial statements, and paying Company expenses), and as to those which are not general (for example, for regional employees which provide services at the Accommodation Assets), to charge the same to the appropriate party(ies) on such basis (weighted or not) as the Management Company deems fair and equitable; provided, however, that the Management Company shall with each charging for Consolidated Services also provide to the Company a description of the basis for the allocation of each such expense and in no event will the Company be charged for any such service on a basis different from how that service is charged to any other entity or resort managed or owned by the Management Company or any Affiliate of the Management Company or an amount greater than its proportionate share taking into account all relevant factors, such as the size of the Accommodation Assets.

## **11. Duty; Contracts and Transactions; Standard; Capacity; Disclosures**

- 11.1** Contracts and Transactions. No contract or other transaction between the Management Company and its Affiliates or between the Management Company and one or more of its directors or officers, or between the Management Company and any other corporation, firm, association or entity in which one or more of its

directors or officers are directors or officers or are financially interested, shall be deemed a breach of its fiduciary duty if: (i) the fact of such relationship or interest is disclosed to or known to the Board which authorises, approves, or ratifies the contract or other transaction; (ii) the contract or other transaction is fair and reasonable to the Company at the time that the contract or other transaction is authorised; or (iii) the Management Company is unable to find any independent third party to provide such goods or services under commercially reasonable terms.

- 11.2 Standard of Care.** The Management Company shall discharge its obligations and duties as set forth in this Agreement in good faith, with the care an ordinarily prudent person in a like position would exercise under similar circumstances, and in a manner the Management Company reasonably believes to be in the best interests of the Company and the Members as a whole.
- 11.3 Reliance on Professionals.** In exercise of its discretion and the discharge of its obligations and duties, the Management Company shall be entitled to rely on advice, information, opinions, reports, or statements provided by legal counsel, accountants, or other Persons as to matters the Management Company believes are within the Persons' professional or expert competence.
- 11.4 Other Customers or Projects.** The Parties acknowledge and agree that nothing in this Agreement shall prevent the Management Company from performing operational or management services for other projects, timeshare resorts, timeshare plans, or owners' associations, including projects, timeshare resorts, timeshare plans, or owners' associations in the same market that directly compete with the Company for exchanges, rentals or resales. However, the Management Company agrees to keep the books, records, financial accounting and bank accounts of the Company segregated from the books, records, financial accounting and bank accounts of such other projects, timeshare resorts, timeshare plans, or owners' associations and segregated from the books, records, financial accounting and bank accounts of the Management Company. This Agreement shall not be construed to prohibit the Management Company, or any Affiliate, from conducting or possessing an interest in any other business or activity, including the ownership, financing, leasing, operation, development, management, or brokerage of project, timeshare resorts, and timeshare plans.

## **12. Management Fee; Reimbursements; Payment; Special Services; No Set-off**

- 12.1 Management Fee.** It is specifically understood and agreed that the Management Company shall perform all of the services required of it hereunder at no cost or expense whatsoever to itself, but solely at the cost and expense of the Company and that the compensation provided for in the Documents and as further outlined in this Agreement.
- 12.2 Reimbursement.** The Company will reimburse the Management Company for any out-of-pocket cost or expense advanced, paid, or incurred by the Management Company in the performance of this Agreement, including any and all allocated shares of Consolidated Services.

- 1.3** Payment. The Management Fee and reimbursable expenses shall be payable monthly in arrears. The Management Company is authorised to disburse to itself from the Company bank accounts, the amounts owing as Management Fee and reimbursable expenses; however, if sufficient funds are not available to do so, the Company shall remain liable to the Management Company for such Management Fee and reimbursable expenses. All amounts due to the Management Company under this Agreement shall be paid without reduction for any withholding tax, value added tax, or any other assessment, tax, duty, levy, or charge, unless such withholding tax is directly attributable to relevant income tax payable by the Management Company or its Affiliates for such amounts.

The Management Company shall not be required to refund or forgo any portion of its Management Fee or any reimbursement due to it under this Agreement or any of the Documents for any reason except for instances of errors in the calculation of the Management Fee or for failure to provide services included in the Management Fee.

- 12.4** No Set Off. All payments by the Company under this Agreement and any related agreements between the Parties or their respective Affiliates shall be made pursuant to independent covenants, and the Company shall not set off any claim for damages or money due to the Management Company or any of its Affiliates under this Agreement against any monies owed by the Management Company to the to the Company under any other agreement except for any Management Charges which might be outstanding from the Founder member.

### **13. No Warranties**

The Company acknowledges and agrees that the Management Company is providing materials and services to the Company, Members, Guests and the Points system as contemplated under this agreement with no warranties whatsoever, including any warranties regarding merchantability and fitness for a particular purpose. The Management Company does not warrant that the delivery of such materials or services will be error-free or be provided or available without periodic interruption, and the Management Company disclaims all liability in each of these regards.

### **14. Force Majeure; Emergencies**

- 14.1** Excusable Delays. If the Management Company is delayed, hindered in, or prevented from the performance of any act required under this Agreement by reason of a Force Majeure Event, then performance of such act shall be excused for the period of the delay, and the period for the performance of any such act shall be extended for a period equal to the period of such delay.
- 14.2** Emergencies. In the event of an emergency for which any regulatory authority issues a state of emergency, emergency guidance or guidelines, or an emergency evacuation order, whether voluntary or mandatory, the Company authorises the Management Company to implement an emergency plan and take such emergency actions as it deems appropriate, in its discretion, for the purpose of protecting the health, safety, and welfare of Members and Guests, and protecting the Company's Accommodation Assets, as the Management Company determines in its discretion.

Additionally, the Company authorises and delegates to the Management Company all emergency powers granted to or reserved by the Company in the Documents or under Applicable Law. All Member and Guests must adhere to the emergency plan when implemented. Should any Member or Guest fail or refuse to evacuate the Component Site property or Additional Site property where evacuation has been ordered, the Management Company shall be immune from liability or injury to persons or property arising from such failure or refusal. Further, neither the Management Company nor any of its Affiliates (including in the exercise of its obligations and duties under this Agreement or the exercise of any authorised and delegated Company emergency powers) shall be liable for any damage, injury, or other losses arising out of such emergency unless caused by such the Management Company or its Affiliates gross negligence or wilful misconduct. All costs and expenses incurred by the Management Company pursuant to its exercise of the rights and powers set forth in this Section 14.2 shall be at the sole cost and expense of the Company.

## **15. Limitation of Liability; Indemnification; Additional Insured.**

**15.1** Limitation of Liability. Each HGV Europe Party assumes no liability whatsoever for (i) any acts, omissions, conduct, or failure to act of the Company; (ii) any failure of or default by any individual Member in the payment of any Amounts Owed to the Company or in the performance of any obligations owed by any Member to the Company; (iii) violations of any Applicable Law related to environmental or other regulations that may become known during the period this Agreement is in effect caused by the Company. Furthermore, the Management Company shall not be liable under this Agreement to any Company for any loss in connection with or arising from providing the services contemplated pursuant to this Agreement, except for any loss arising from the Management Company's gross negligence, wilful misconduct or fraud in excess of the amount of any loss covered by any available insurance policies after exhaustion of any coverage under such policies. The Company release and waive any claims that the acts and omissions of Management Company employees shall constitute gross negligence or wilful misconduct by the Management Company, except when the acts and omission of the Management Company employee is (i) a direct result of the Management Company's corporate policies that either encourage or fail to discourage such conduct, or (ii) directly attributable to the Management Company's executive staff members supervising such Management Company employee in a manner that is a violation of the standards of responsible labour relations as generally practiced by reasonably prudent owners or operators of similar properties in the general geographic area of the Accommodation Assets (iii) a significant failure of the Management Company's internal controls that should have reasonably been able to prevent or mitigate any such losses.

### **15.2** Indemnification.

**15.2.1** The Company Indemnity. The Company will, and does hereby indemnify, defend, save, and hold each HGV Europe Party and its Affiliates and each of their respective officers, directors, shareholders, partners, members,

employees, representatives and agents (collectively, the "HGV Europe Indemnitees") harmless from and against any liability for any and all direct out-of-pocket loss, damages, liabilities, claims, costs and expenses, including attorneys' and other professionals' fees (excluding consequential damages, except that such exclusion shall not apply to any liability that the Management Company may have to a third party for consequential damages incurred by such third party) (collectively, "Claims") incurred by HGV Europe Indemnitees arising out of the Company directing any officer, employee, representative or agent of the Management Company or its Affiliates in relation to the subject matter of this Agreement in a manner prohibited by this Agreement provided, however that the Company's indemnification obligations shall not extend to those matters for which the Management Company agrees to indemnify the Company pursuant to Section 15.2.2 below. Subject to and in accordance with Section 4.8 of this Agreement, the Management Company shall be designated as an additional insured in the comprehensive public liability policy obtained by or for the benefit of the Company, and any additional premium therefore shall be the responsibility of the Company.

- 15.2.2** The Management Company Indemnity. The Management Company will, and does hereby indemnify, defend and hold the Company and its officers and directors, (collectively, "Company Indemnitees") harmless for, from and against any and all Claims (excluding consequential damages, except that such exclusion shall not apply to any liability that the Company may have to a third party for consequential damages incurred by such third party) incurred by the Company Indemnitees arising out of this Agreement that involve
- (i) the gross negligence, fraud or intentional or willful misconduct of the Management Company or its Affiliates, or any of their respective officers, employees, representatives or agents;
  - (ii) any acts beyond the scope of employment or engagement on the part of the Management Company or its Affiliates, or any of their respective officers, employees, representatives or agents;
  - (iii) a material breach or default by the Management Company of its obligations under this Agreement;
  - (iv) any material violation of law for which the Management Company is responsible under this Agreement or otherwise, including those relating to the hiring and discharge of employees of a Component Site;
  - (v) any sexual harassment, Company Claims as to which the Management Company or its Affiliates, or any of their respective officers, employees, representatives and agents is found liable by a court or jury pursuant to a final non-appealable judgment, or as to which the Management Company or its Affiliates, or any of their respective officers, employees, representatives or agents agree to settle;

unless the Company is covered by insurance for such liability.

The provisions of this Section 15.2.2 shall be binding upon the Management Company's successors and assigns.

- 15.2.3** Company and HGV Europe Indemnity. Notwithstanding the indemnification obligations in this Section 15.2.3, a Party shall first request insurance coverage for any loss, damage, claim, liability, cost, or expense under insurance policies required by this Agreement and shall request indemnification from the other Party only to the extent that such loss, damage, claim, liability, cost, or expense is not covered by such insurance after the Party has made reasonable attempts (not including litigation) to obtain such coverage.
- 15.3** Indemnification Procedure. If any proceedings shall be brought or threatened against a HGV Europe Party with respect to any matter for which the HGV Europe Party is entitled to indemnity pursuant to this Section 15, such HGV Europe Party will notify the Board in writing. Any HGV Europe Party shall be entitled, upon written notice to the Company Parties or applicable Company Party, to the timely appointment of counsel by the HGV Europe Party for the defence of any claim, which counsel shall be subject to the approval of the HGV Europe Party. If, in the HGV Europe Party's judgment, a conflict of interest exists between the HGV Europe Party and the Company Parties at any time during the defence of the HGV Europe Party, the HGV Europe Party may appoint independent counsel of its choice for the defence of the HGV Europe Party as to such claim. In addition, regardless of whether the HGV Europe Party has legal representatives, the HGV Europe Party shall have the right to participate in the defence of any claim and approve any proposed settlement of such claim. All reasonable costs and expenses (including legal fees and costs) of the HGV Europe Party shall be paid by the applicable the Company Parties. The Parties acknowledge that it shall not be a defence to a demand for indemnity that less than all claims asserted against the indemnified Party are subject to indemnification.
- 15.4** Recoverable Damages. Notwithstanding any contrary provision of this Section 15, the Parties mutually agree for the benefit of each other to look first to the appropriate insurance coverages in effect pursuant to this Agreement in the event any claim or liability occurs as a result of injury to person or damage to property, regardless of the cause of such claim or liability. All recoverable damages incurred by HGV Europe Party shall be computed net of any insurance coverage which reduces the damages that would otherwise be sustained, and shall be increased to account for any income taxes such that the net after-tax amount received by the HGV Europe Party is equal to the amount of damages suffered by the HGV Europe Party; provided, however, that in all cases the timing of the receipt or realisation of insurance proceeds and the payment of any such taxes shall be taken into account in determining the amount of reduction or increase of damages. If the applicable Company Party fails to timely pay such costs and expenses (including attorneys' fees and costs), the HGV Europe Party shall have the right, but not the obligation, to pay such amounts and be reimbursed by the Company Party for the same, together with interest at a suitable arms-length rate until paid in full.

- 15.5** Additional Named Insured. The Management Company shall be designated as an additional named insured in the comprehensive public liability policy obtained by or for the benefit of the Company, and any additional premium for such coverage shall be paid by the Company.

## **16. Default, Disputes, Remedies, and Enforcement**

- 16.1** Default by the Company, Board, or any Member. If the Company, the Board, or any Member interferes with the Management Company in the performance of its duties or exercise of its powers under this Agreement, or if the Company or the Board fails to promptly do any of the things required of it under this Agreement or otherwise breaches any term or provision of this Agreement, then the Management Company may give written notice to the Company regarding the alleged breach. If the Company does not cure the breach within thirty (30) days after delivery of the notice, or if the breach is incapable of being cured, the Management Company may declare this Agreement in default, and the Management Company may, in addition to any other remedy given it by agreement or in law or equity: (i) terminate this Agreement; or (ii) bring an action against the Company or Members for damages or equitable relief.
- 16.2** Default by the Management Company. If the Management Company fails to perform as required under this Agreement, then the Board shall give the Management Company written notice specifying the alleged breach. If the Management Company does not cure the breach within thirty (30) days after receiving written notice from the Company, or if the breach is incapable of being cured as determined by the Management Company in its discretion, the Company may cancel this Agreement.
- 16.3** Waiver. The failure of a Party to exercise any power given to it under this Agreement or to insist upon strict compliance with the terms of this Agreement shall not constitute a waiver of that Party's right to demand exact compliance with the terms of this Agreement. Waiver by a Party of any particular default by the other shall not affect or impair its rights with respect to any subsequent defaults of the same or of a different kind; nor shall any delay or omission by a Party to exercise any rights arising from any default affect or impair its right as to such default or any future default. Further, no custom or course of dealings of the Parties at variance with the terms of this Agreement shall constitute a waiver of that Party's right to demand later compliance.
- 16.4** Cumulative Rights. All rights, remedies, powers, and privileges conferred under this Agreement on the Parties shall be cumulative of and in addition to, but not restrictive or in lieu of, those conferred by Applicable Law.
- 16.5** Costs and Professionals' Fees. The prevailing party in any arbitration, suit, or other action or proceeding arising out of or related to this Agreement is entitled to recover its reasonable fees, costs, and expenses relating to the action or proceeding, including reasonable legal fees, expenses and disbursements, and fees, costs and expenses relating to any mediation, arbitration, suit or other action or proceeding. If a Party prevails on some, but not all, of its claims, such party shall be entitled to

recover an equitable amount of such fees, costs and expenses, as determined by the applicable arbitrator or court.

**16.6** Limitation on Liability. The Management Company shall not be liable, whether in contract, tort (including negligence), or otherwise, for:

- (A) any indirect, incidental, special, punitive, exemplary, or consequential damages;
- (B) cost or expense or loss of production;
- (C) loss of or corruption to software or data;
- (D) loss of profits or of contracts;
- (E) loss of business or of revenues;
- (F) loss of operation time;
- (G) loss of goodwill or reputation; or
- (H) loss of opportunity or savings, whether allegedly caused directly or indirectly by HGV Europe.

If the Management Company shall be liable to any Person with respect to this Agreement, arising out of the performance or non-performance of its obligations under this Agreement, or the Management Company's breach of this Agreement, the combined total liability of all HGV Europe Parties, whether in contract, tort (including negligence), or otherwise, shall not at any time exceed in the aggregate an amount equivalent to the fees received by the Management Company under this Agreement in the year immediately preceding the incident giving rise to such liability.

**16.7** Arbitration. Any dispute or difference arising out of this Agreement shall be referred to the decision of a single expert to be agreed between the Company and the Management Company or in default of agreement to be appointed on the application of either party by the Trustee.

## 17. Expiration or Termination of this Agreement

**17.1** This Agreement shall terminate immediately:

- (A) As provided in Recital E of this Agreement, this Agreement shall terminate on non-renewal of the Initial Term or any Renewal Term. or
- (B) if the Company shall be wound up or for any reason cease to exist; or
- (C) in the event that the Management Company becomes insolvent or shall pass a resolution to wind up or enter into liquidation whether compulsory or voluntary or suffer a receiver to be appointed; or
- (D) If the Management Company shall have committed a breach of this Agreement and shall neglect or otherwise fail to remedy such breach (whether capable of remedy or not) within forty-five (45) days' of being required in writing to do so by the Committee of the Club and the Committee thereafter serves upon the Management Company a notice in writing summarily terminating the Agreement.

- 17.2** Amounts Owed on Termination In the event this Agreement is terminated pursuant to any of the provisions herein, then all compensation owed to the Management Company and all outstanding charges or expenses incurred by the Management Company under the terms of this Agreement, which are to be paid or reimbursed by the Club, but which are not yet paid at the time of termination, shall be paid to the Management Company by the Club. Any funds of the Club which are in excess of said outstanding charges or expenses shall be paid over by the Management Company to the Club within thirty (30) days after termination of this Agreement. The Management Company, within thirty (30) days after termination, shall supply a final statement of account and shall make available to the Company all office records, books and accounts, and such other information as the Company shall require to enable it to continue to maintain and operate the Club, except such information as may be deemed the proprietary information of the Management Company, as determined by the Management Company in its reasonable discretion
- 17.3** In no event shall either Party to this Agreement be entitled to recover consequential, speculative, or punitive damages or lost profits arising out of a termination of this Agreement.
- 17.4** Data Transfer. Irrespective of whether it is by expiration or by an involuntary or voluntary termination and irrespective of the cause of such termination or any claims against the Company by the Management Company or by the Company against the Management Company, the Management Company shall, prior to the effective date of such termination, promptly transfer to the new management company or such other Person designated by the Company for such purpose, all relevant data held by the Management Company and related to the reservation system for the Points System, including:
- (i)** the names, addresses, and reservation status of all Accommodations;
  - (ii)** the names and addresses of all Members;
  - (iii)** all outstanding confirmed reservations and reservation requests; and
  - (iv)** such other records and information as is necessary to permit the uninterrupted operation and administration of the Points System, Accommodation Assets, and the Company;
- provided, however, that the information required to be transferred shall not include the private information of the Management Company that is not directly related to operation and management of the Points System, Accommodation Assets or the Company. All reasonable costs incurred by the Management Company in effecting the transfer of such information shall be reimbursed to the Management Company by the Company as a common expense within ten (10) days after the required information has been transferred.
- 17.5** Company Data Use. To further facilitate the orderly continuance of the operation of the Points System and Accommodation Assets, subject to Applicable Law and the document retention policy generally applicable to the Management Company or its Affiliates operation of other Hilton Grand Vacations, hotels, or similar properties as of the effective date of expiration or earlier termination of this Agreement, and

subject to any third-party contractual commitments, in conjunction with Section 17.3, the Management Company shall turn over to the Company a copy of the Reservation Data solely for the purpose of the Company confirming and honoring Accommodation reservations taken during the Term of this Agreement but dated after the effective date of termination or expiration of this Agreement and continuation of services to the Members. The Parties shall execute a commercially reasonable data processing agreement providing for the Company's secure processing of the Reservation Data for the purposes set forth in this Section 17.4 in accordance with then-Applicable Law.

- 17.6** Employees. Upon expiration or the earlier termination of this Agreement, the Company and the Management Company will take such actions as may be reasonably necessary to mitigate any loss, cost, claim, liability, or expense with respect to employees resulting from such termination or expiration. In addition to its obligation to pay all employee-related expenses in accordance with this Agreement, the Company agrees to pay, or to reimburse the Management Company for, amounts due employees arising out of any expiration or earlier termination of this Agreement, including salaries, employee benefits, bonuses and severance and vacation pay accrued as of the date of expiration or termination. The Company also agrees to reimburse the Management Company for any claims relating to termination, such as "wrongful termination" claims or to the extent applicable as a result of any incoming management company not hiring sufficient employees to avoid application of such laws.
- 17.7** Hilton Grand Vacations Brand and Marks and HGV Europe Proprietary Information. The Parties expressly agree that upon expiration or earlier termination of this Agreement, the Company shall take whatever action is necessary to assure that all Company property and the Points System and Accommodation Assets are no longer associated with or identified with any of the Hilton Grand Vacations Brands and Mark sand shall abstain from using HGV Europe Proprietary Information and shall return any HGV Europe Proprietary Information in its possession to the Management Company and will take all other actions necessary to preclude any possibility of confusion in the part of the public that the Company or the Points System and Accommodation Assets are still associated with any of the Hilton Grand Vacations Brands and Marks, all within fifteen (15) days after expiration or earlier termination of this Agreement. Within five (5) days of such termination, all interior and exterior signs and graphics bearing any of the Hilton Grand Vacations Brands and Marks, shall be physically removed from the premises of a Component Site or otherwise covered or obliterated so as not to be visible to the public, all at the Company's expense. If such actions are not completed within such time period, then the Management Company or its Affiliate, or their agents, at the Company's expense and on the Company's behalf, shall have the right and license to enter onto Component Site property and perform any and all such actions.
- 17.8** No Holding Out Post Expiration or Termination. After expiration of the Term of this Agreement or the earlier termination of this Agreement, under no circumstances will the Company or the Board, or any person acting on behalf of the Company or

the Board, directly or indirectly hold the Company or the Accommodation Assets or Points System out to the public as being or remaining associated with the Management Company in any manner.

## 18. Assignment; Binding Agreement

- 18.1** Assignment. The Management Company shall not voluntarily or by operation of law assign, transfer, mortgage or otherwise encumber (collectively, “assign”) all or any part of the Management Company’s rights or obligations under this Agreement except to an Affiliate without the Company’s prior written consent, which consent may be withheld in the Company’s sole and absolute discretion. Any assignee must agree in writing to assume, perform, and be bound by all the terms, covenants, conditions and agreements in this Agreement. The Management Company’s liability under this Agreement shall terminate upon any assignment except with respect to any liabilities that accrued before the effective date of such assignment. The Company may not assign its interest in this Agreement to any Person without the approval of the Management Company in its discretion.
- 18.2** Binding Agreement. This Agreement shall be binding on the Company, the Board, the Members, the Management Company and their respective successors and assigns.

## 19. Miscellaneous

- 19.1** Notices. Except as may be otherwise provided in this Agreement, any notice, demand, request, consent, approval, or communication under this Agreement shall be in writing and shall be deemed duly given or made: (i) three (3) days after being sent by 1st class post addressed to the Party at the address set forth on the first page of this Agreement; (ii) when delivered personally to the Party at the address set forth on the first page of this Agreement; or (iii) one (1) day after being deposited with a nationally recognised overnight courier service, fee prepaid, addressed to the Party at the address set forth on the first page of this Agreement, provided that delivery is designated and accepted for the next calendar day. A Party may designate a different address for receiving notices under this Agreement by giving notice to the other Party in accordance with this Section 19.1. With respect to the Company, notice shall be deemed delivered when given or made to the attention of the secretary of the Company at the Company’s address.
- 19.2** Interpretation. Where the context so indicates, a word in the singular form shall include the plural. The term “include” and similar terms (e.g., includes, including, included, comprises, comprising, such as, e.g., including but not limited to and for example), when used as part of a phrase including one or more specific items, are not words of limitation and are not to be construed as being limited to only the listed items. This Agreement shall be construed without regard to any presumption or other rule requiring construction against the Party causing this Agreement to be drafted. Whenever the consent or approval of the Management Company is referred to in this Agreement or the taking of any action under this Agreement is subject to the consent or approval of the Management Company it shall mean the Management Company’s prior written approval to be given or withheld in

its discretion. Any reserved right in favour of HGV Europe may be implemented, taken, or withheld in the discretion of the Management Company. Further, any references to the use, exercise, or grant of the right of the Management Company's discretion in this Agreement shall mean the Management Company's sole, absolute, and unfettered discretion to the exclusion of any other Person or entity unless specifically and expressly provided otherwise. The use of headings, captions, and numbers in this Agreement is solely for the convenience of identifying and indexing the various provisions of this Agreement and shall in no event be considered otherwise in construing or interpreting any provision of this Agreement.

- 19.3** Timing. If the final date of any period which is set out in any provision of this Agreement falls on a day which is a Saturday, Sunday, or English bank holiday, the time of such period shall be extended to the next day that is not a Saturday, Sunday, or English bank holiday.
- 19.4** Time of the Essence. Except as otherwise specifically set forth in this Agreement, time is of the essence for all terms of this Agreement, especially with respect to the payment of monies owed to the Management Company.
- 19.5** Entire Agreement; Representation. This Agreement constitutes the entire agreement between the Parties, and neither Party has been induced by the other by representations, promises, or understandings not expressed herein. There are no collateral agreements, stipulations, promises, or understandings whatsoever, in any way touching the subject matter of this Agreement, or the instruments referred to in this Agreement that are not expressly contained in this Agreement.
- 19.6** Recitals. The Parties agree that the recitals set forth at the beginning of this Agreement are true and correct and incorporated as part of this Agreement by this reference.
- 19.7** Partial Invalidation; Severability. The invalidity in whole or in part of any covenant, promise, or undertaking, of any section, subsection, paragraph, subparagraph, sentence, clause, phrase, word, words, or of any provision of this Agreement shall not affect the validity of the remaining portions of this Agreement. If any term or provision of this Agreement is declared to be void or unenforceable by a court of competent jurisdiction, the voided or unenforceable term or provision shall have no effect on the other terms or provisions of this Agreement, which shall remain in effect and fully enforceable.
- 19.8** Modification. No modification, release, discharge, or waiver of any provision of this Agreement shall be of any force, effect, or value unless amended in writing and only upon approval of both the Management Company and the Company.
- 19.9** Non-Recourse. Neither any manager, director, officer or shareholder in the Management Company, nor any disclosed or undisclosed principal for whom the Management Company may be acting, nor any of the respective heirs, administrators, executors, personal representatives, successors or assigns of any of the managers, directors, officers or shareholders of the Management Company, shall have any personal liability or other personal obligation for a deficiency for or with respect to any payment, performance, or observance of any amount,

obligation, liability, or provision on the Management Company's part to be paid, performed, or observed under this Agreement or any of the representations, warranties, covenants, indemnifications, or other undertakings of the Management Company, as applicable, under this Agreement.

**19.10 Survival.** The following provisions of this Agreement shall survive the expiration of the Term of this Agreement or earlier termination of this Agreement for any reason: Sections 4.8, 4.13.4, 5, 11.1-11.4, and 18.2; the Company's outstanding payment obligations in Section 12 as of the date of expiration or termination; and Sections 13, 15, 16, 17, and 19.

**19.11 Execution.** To facilitate the execution of this Agreement by geographically separated Persons, it may be executed in two or more counterparts, all of which shall constitute one agreement. The execution by one Party of any counterpart shall be sufficient execution by that Party whether or not the same counterpart has been executed by any other Party. All electronic executions, including pdf attached to an email, shall be treated as originals for all purposes.

## SCHEDULE A

Unless stated otherwise in this Management Agreement all costs incurred in the performance of these services, obligations and responsibilities are to be reimbursed by the Company to the Management Company. An indication of how often each service, obligation and responsibility is to be performed as follows:

MANAGEMENT SERVICES TO BE PROVIDED	SCHEDULE OF SERVICES
Maintain the records of the Company, including all correspondence	Ongoing as required
Maintain the corporate minute books	Ongoing as required
Prepare and disseminate all Company and Board communications with Members	Ongoing as required
Carry out programs regarding the activities of the Company	Ongoing as required
Solicit bids for special projects and implement and supervise the completion of such projects	Ongoing as required
Receive, advise and process service requests	Ongoing as required
Attend meetings of the Board and the Members	Annually and as required
Prepare and file all legal reports required under any laws; secure all necessary permits for operation of the project's facilities	Annually and as required
Attempt to secure compliance with the Company's rules and regulations by Members, guests and residents	Ongoing as required
Obtain premium quotations for insurance policies	Annually and as required
Procure any required information regarding proposed purchasers or lessees and process necessary forms	Ongoing as required

Maintain and update the official records of Members	Ongoing as required, at least quarterly
Maintain all receipt and disbursement information	Monthly
Prepare annual operating and reserve budget (if applicable)	Annually
Review billings for accuracy and pay approved invoices as well as payroll; perform regular bank statement reconciliations	Monthly and as required
Prepare all payroll tax reports; maintain an employee file (if applicable)	Monthly and as required
Arrange bank deposit procedures and control receipt activity; maintain receivable information as to the account status of each unit	Monthly and as required
Prepare all required annual financial reports	Annually
Assist and cooperate with any outside auditing firm	Annually and as required
Assist legal counsel as required	Ongoing as required
Make arrangements for and supervise all maintenance activities (if applicable)	Ongoing as required
Assist the Board of Directors in dealing with Member's affairs and provide input as to possible causes of action	Ongoing as required
Prepare all documents for Board and Member meetings	Ongoing as required
Provision of Management Information to the Board to enable proper oversight of the performance under this Agreement by the Management Company	Ongoing as required
Take minutes of all Board and Member meetings	Ongoing as required
Process all contracts for the Company	Ongoing as required
Provide Human Resource Services (if applicable)	Ongoing as required
Provide Information Technology Services	Ongoing as required
Provide Resort Operations/Management Services	Ongoing as required
Provide reservation assistance	Ongoing as required
Provide customer service assistance	Ongoing as required
Provide accounting services	Ongoing as required
Provide billing and collection services	Ongoing as required
Provide purchasing services	Ongoing as required
Provide construction services (if applicable)	Ongoing as required
Provide Risk Management Services	Ongoing as required
Provide Maintenance Services	Ongoing as required
Rental Services (if applicable)	Ongoing as required

These Rules and Regulations only apply to Members who have a Membership and Points in EU Collection Limited and are not enrolled as Members in The Club (Members who own only resale Points in the European Collection are not enrolled as Members in The Club).

The European Collection is party to an Affiliation Agreement with HVC International Club, Inc.

As part of that Affiliation Agreement, Members of the European Collection are automatically enrolled as Members of The Club and should refer to the applicable rules of The Club at [www.theclub.hiltongrandvacations.com](http://www.theclub.hiltongrandvacations.com) when using their Points to make reservations and to obtain details of the Member Benefit redemption opportunities within The Club.

## Rules and Regulations

### 1. Definitions

- 1.1** These Rules and Regulations are made in accordance with Article 18(b)(ii) of the Articles of Association of the EU Collection Ltd. (“the Collection Articles”). Defined words and terms used herein shall have the same meaning as defined in the Collection Articles, or where applicable, as defined in the Articles of THE Club® (“Club Articles”).

### 2. General

- 2.1** These Rules and Regulations relate the operation of the European Collection Points System in respect of EU Collection Ltd (the “European Collection”), and they are intended to govern the exercise of holiday benefits by Members.
- 2.2** The European Collection is operated and managed by Hilton Grand Vacations (Europe) Ltd (“the Management Company”) pursuant to the terms of the Management Agreement. The Management Company, or its legally appointed agent, is expressly authorised to take such action as it deems necessary and appropriate to operate the European Collection Points System, including, but not limited to, the implementation of all reservation system management duties. Pursuant to clause 7 of the Management Agreement, the Management Company has sub-delegated the administration of the European Collection’s Points System to HVC International Club, Inc (“The Club Operating Company”).
- 2.3** These Rules and Regulations apply to those European Collection Resorts featured in the current European Collection Resort Portfolio issued by the European Collection Operating Company. The European Collection Operating Company reserves the right to provide reservation services for other Resorts, and Members of the European Collection shall be bound by the terms of these Rules and Regulations.
- 2.4** These Rules and Regulations contain detailed information regarding the operation of the European Collection Points System, including, but not limited to, the following:
- 2.4.1** The procedures by which a reservation must be made and confirmed.
- 2.4.2** Procedures for and limitations upon cancelling confirmed reservations.
- 2.4.3** Rules for external exchange programs.

- 2.4.4** The holiday Points values allocated to each type of accommodation during the seasonal band in each of the Accommodation Units.
- 2.4.5** Any other Rules and Regulations which the European Collection Operating Company (being the Management Company or to the extent that its functions have been sub-delegated to The Club Operating Company then The Club Operating Company) in its sole discretion determines are necessary or desirable from time to time in order to enforce the Rules and Regulations of the European Collection Points System in a manner which, in the European Collection Operating Company's reasonable business judgement, will be for the principal purpose of improving upon the quality and operation of the Points System and furthering the collective enjoyment of the use of Accommodation Assets by present and future Members as a whole.
- 2.5** The Rules and Regulations may be altered by the European Collection Operating Company from time to time and at its sole discretion, if it deems such alteration(s) to be for the principal purposes of improving upon the quality and operation of the Points System and furthering the collective enjoyment of the use of the Accommodation Assets by the present and future Members as a whole. All such alterations shall be binding on all Members upon receipt of notice of any changes which shall be distributed to each Member at their last known postal or email address prior to the effective date of any alteration.
- 2.6** The holiday Points benefits due to the Members shall be calculated by reference to the number of annual holiday Points to which a Member is entitled from time to time and the European Collection Operating Company shall periodically issue Resort Portfolios providing details of the resorts available for occupation by Members, and Points Tables illustrating the number of holiday Points required for occupation of each Accommodation Unit for each week in the Use Year.
- 2.7**
- 2.7.1** The Points Table may be varied by the European Collection Operating Company from time to time for the benefit of the Members if the variation is deemed to be necessary in order to improve the quality and operation of the Points System.
- 2.7.2** The European Collection Operating Company may revalue the Points attributed to Accommodation Units within seasons of the year. Any seasonal re-allocation of Points, up to a cumulative total of plus or minus 20% of the seasonal Points value for any particular European Collection seasonal classification, can be made by the European Collection Operating Company without approval of the Members. A change in excess of 20% will require the sanction of a resolution of the European Collection in General Meeting on which the Ordinary Members shall be entitled to vote.
- 2.7.3** The European Collection Operating Company may at any time alter the Points Grading of any particular Use Period provided always in such case that the existing Members shall be entitled to a proportional increase or decrease in the Points Grading of other Use Periods so that their overall entitlement to Occupancy Rights shall not be affected.

### **3. Reservations, procedures and priorities into European Collection Resorts**

- 3.1** Reservation requests for a Use Period in an Accommodation Unit will be taken on a first come, first served basis. The European Collection Operating Company's ability to confirm a reservation is dependent upon the availability of the desired Use Periods and Accommodation Units. There is no guarantee that any particular reservation request can be fulfilled. All reservation requests are subject to the exchange reservation request timelines and other procedures outlined within these Rules and Regulations and any applicable reservation priority (as defined in Rules 3.5 to 3.6).
- 3.2** Except as these Rules and Regulations may otherwise specifically provide, the use and occupancy of Accommodation Units that a Member reserves with their periodic allocation of Points must occur during the same Use Year as the Use Year for which those Points were allocated.
- 3.3** All inquiries or requests for reservations must be made by telephone or online, or such other methods that may be advised by the European Collection Operating Company from time to time, to the reservation department ("Club Reservations"). European Collection Operating Company will, in materials to be made available from time to time, notify Members of addresses, telephone numbers and other access information for Club Reservations appropriate to their place of domicile. To increase the likelihood of success in making a reservation, Members should, wherever possible, request a reservation as far in advance as possible and specify multiple desired locations and Use Periods.
- 3.4** Club Reservations shall have complete discretion to refuse to confirm any specific reservation request if it is believed that such reservation may be in contravention of these Rules and Regulations, or contrary to the best interests of the Members generally.
- 3.5** Any Member having been granted a Home Resort priority may request an exchange reservation at their Home Resort by contacting Club Reservations in accordance with the terms established in any relevant documents pertaining to the Home Resorts priority.
- 3.6** If a Member fails to contact Club Reservations within the priority period of the applicable Home Resort priority or any other reservation priority to which the Member may be entitled for a particular Use Period, such Member will lose the right to make a priority reservation under such reservation priority. Such Member may, however, still request the desired Use Period at their Home Resort or on a non-preference basis, competing with other members of the European Collection.
- 3.7** No reservation request for a Use Period at a European Collection Resort may be made earlier than thirteen months in advance of the first day of the desired Use Period (or should the European Collection Operating Company so determine in its sole discretion, the last day of the desired Use Period).

- 3.8** Use Periods of durations less than seven days at certain Resorts may be made available to Members to the extent that such action is consistent with the efficient management of the inventory and in accordance with the rules of the individual Resorts.
- 3.9** A Member may make as many reservations as necessary to utilize all of the Points available to such Member in the respective Use Year. Members will not have to pay reservation transaction fees for European Collection reservations made in any Use Year. The European Collection Operating Company reserves the right to impose limited transaction fees for Members at a later date if it deems necessary to do so for the collective benefit of the majority of the Members. Specifically, the European Collection Operating Company may charge a cancellation fee, a guest certificate fee and other fees with respect to any other reservations made by a Member.
- 3.10** Although a reservation may be requested during the time periods detailed in these Rules and Regulations, such reservation may be confirmed only if the requesting Member has sufficient Points available for use in the Use Year in which the use and occupancy of an Accommodation Unit requested is to occur. If the reservation request pertains to use and occupancy of an Accommodation Unit during a Use Year other than the current Use Year or the Member has insufficient Points to make the reservation in the current Use Year, then the Member must create the availability of Points in the desired Use Year by undertaking either a saving or borrowing transaction pursuant to these Rules and Regulations, or, where available, by renting or buying Points.
- 3.11** Points are always allocated for a specific Use Year and, subject to Rule 3.13, unused Points will expire at the end of the applicable Use Year. By means of saving and borrowing transactions, a Member may change the Use Year within which certain Points are associated for reservation purposes.
- 3.12** A Member may borrow some or all of their future allocation of Points from the Use Year immediately following the Use Year for which the Member desires to use such borrowed Points. The Points then available to the Member for reservation purposes in the desired Use Year will be increased by the number of Points so borrowed. After the borrowing transaction has been effected, the number of Points available to the Member in the immediately following Use Year will be reduced by the number of Points so borrowed. In order for a Member to complete a borrowing transaction, that Member will be required to make a deposit against future Management Charge and assessments to be levied by the applicable Association with respect to the Points to be borrowed and pay any borrowing fee charged by the European Collection Operating Company. Once a Member has notified the European Collection Operating Company of an intention to borrow Points, the instruction may not be cancelled. Borrowed Points will expire if not utilized to make a reservation in the Use Year for which the borrowing transaction occurred. Borrowed Points must be used in the year borrowed and may not be carried forward.
- 3.13** The European Collection Operating Company may, in its sole discretion, publish or post on its website the current procedures to save Points, together with a series of deadlines for the saving of Points and the percentage of Points which may be

saved up to each deadline along with the applicable fee payable for saving Points. In the absence of such publication or posting by European Collection Operating Company, Members who have fully paid the Management Charge for a particular Use Year shall be deemed to have saved any unused portion of the Points allocated for that Use Year, and such unused portion shall be automatically reallocated into the immediately succeeding Use Year. The Points available to the Member for reservation purposes in the immediately following Use Year will be increased by the number of Points which have been carried forward by savings under this rule. Points which have been carried forward for use in the immediately following Use Year must be used in that Use Year and may not be carried forward to subsequent Use Years.

- 3.14** The European Collection Operating Company may effect a temporary suspension of either saving or borrowing or both if it considers such action to be necessary to preserve the general integrity of the Points and reservation system. The European Collection Operating Company shall reintroduce the suspended facility as and when, in its sole discretion, it deems appropriate to do so.
- 3.15** In the event that the unused balance of a Member's annual Points allocation is insufficient to request a reservation, the unused Points can be used as rental credits against the cost of renting European Collection Accommodation Units. The European Collection Operating Company will publish the value of rental credits allowed against unused Points and the cost of renting European Collection Accommodation Units from time to time. A maximum of 1000 unused Points may be used as rental credits in any year and are only valid for the Use Year in which they are issued.
- 3.16** If Reservations have not received a reservation request for a particular Use Period less than 59 days prior to its commencement, such Use Period shall be deemed to be "Late Availability Space" and shall be offered to Members at 50% of the original designated Points value for that Use Period subject to availability. Late availability space reservations cannot be deposited with any exchange company.

## **4 Split week reservations**

- 4.1** Split week reservations are available at certain European Collection Resorts and in certain types of Accommodation Units only at the European Collection Operating Company's discretion.
- 4.2** Split week reservations may be made for a minimum of two nights or otherwise at the European Collection Operating Company's discretion. Subject to review from time to time at the European Collection Operating Company's discretion, split week reservations may be linked to seven day reservations.
- 4.3** Where split week reservations are available, details of the split week, check in days, and the number of Points required to make a split week reservation, which is calculated as a percentage of the total number of Points required for a seven day reservation, is described in the European Collection Resort Portfolio.

## 5. Cancellations, alterations and no-shows

- 5.1** Unless covered by a reservation protection plan purchased by the Member, cancellation of a confirmed reservation will result in the percentage loss of the Points used to make such reservations as follows and may also result in the imposition of a cancellation fee:

NOTIFICATION OF CANCELLATION	POINT VALUE CREDITED TO YOUR ACCOUNT
91-365 days prior to the commencement of the Use Period or the designated date for obtaining the Other Redemption Opportunity ("Start Date")	100%
61-90 days prior to the Start Date	75%
31-60 days prior to the Start Date	50%
0-30 days prior to the Start Date	None

The foregoing notwithstanding, the European Collection Operating Company may revise this Rule 5.1 to add or delete additional cancellation deadlines with a more or less graduated percentage scale.

- 5.2** If a Member cancels a confirmed reservation, a similar reservation may not be subsequently re-booked as a late availability space reservation at the applicable discount off the normal Point value for that Use Period in such Accommodation. For this purpose, a similar reservation for an Accommodation Unit will be a reservation which is in the same geographical region as that cancelled by the Member and for which the Use Period reserved commences within 14 days of the commencement of the cancelled Use Period. If a Member is identified at any time as having broken this rule, an adjustment may be made retrospectively by the European Collection Operating Company to the Member's Points account (either in the same Use Year, or in a subsequent Use Year) so that the Member is charged the full Point cost of the reservation.
- 5.3** Subject always to Rule 5.2, a Member may submit a subsequent reservation request after having cancelled a confirmed reservation, but there can be no guarantee that any alternative reservation requested will be available to the Member.
- 5.4** A Member who intends to check in at a Resort after the arrival day designated on the confirmed reservation must contact the check-in desk at the Resort prior to the commencement of that Use Period to state that such Member will be arriving subsequent to such designated arrival day or risk forfeiting the reservation.
- 5.5** Members who fail to check-in during the Use Period for which they have been issued a confirmed reservation (or who arrive late and do not comply with Rule 5.4) will forfeit 100% of the Points used to make the reservation for that Use Period as the case may be, and may be subject to a no-show fee.
- 5.6 5.6.1** The European Collection Operating Company shall be entitled to cancel reservations in respect of any Resort which shall cease to be a European Collection Resort. In such an event, the European Collection Operating Company will give as much prior notice as possible to Members affected

and will use its reasonable best endeavours to offer suitable alternative reservations.

- 5.6.2** If any such cancellation shall be made during the same Use Year as the confirmed Use Period affected, Members may carry forward their full allocation of Points for that Use Year to the following Use Year irrespective of the time of year in which the Points are carried forward without any prior approval by the European Collection Operating Company.
- 5.6.3** If the European Collection Operating Company has confirmed a reservation to a Member and owing to any disaster or act of God or other reason beyond the European Collection Operating Company's control, the relevant accommodation cannot be used or occupied, that Member waives any and all claims against the European Collection Operating Company and the European Collection and neither party shall have any obligation to provide that Member with an alternative reservation for that Use Year.

## **6. Payment of Management Charges applicable to all European Collection Members**

- 6.1** Members will be invoiced for their Management Charges on a periodic basis.
- 6.2** Management Charges directly or indirectly include, but are not limited to, the following components:
  - (a)** Interior and exterior maintenance, cleaning and repair of all European Collection Accommodation units.
  - (b)** Major refurbishment sinking fund allocation.
  - (c)** On-site management and reception/check-in services.
  - (d)** Housekeeping and linen services.
  - (e)** All utility costs (electricity may be charged to members according to consumption at the end of each occupied Use Period).
  - (f)** All taxes and building and contents insurance.
  - (g)** Member reservations service.
  - (h)** Customer Services Department.
  - (i)** Management Charge billing and collection service.
- 6.3** Members will have to be current in the payment of their Management Charges in order to be able to make a reservation request in any Use Year.
- 6.4** In the event that a Member requests a reservation for the next succeeding Use Year, the European Collection Operating Company will request payment of a deposit on account of the Management Charge for the next succeeding Use Year prior to issuing a confirmed reservation. The amount of the deposit will be notified to Members requesting a reservation and may be varied by the European Collection Operating Company from time to time.

In order to borrow Points from the following Use Year for use in the current Use Year, Members will be required to pay a deposit on account of the Management Charge

in respect of the borrowed Points. The amount of the deposit will be notified to Members requesting to borrow Points and may be varied by the European Collection Operating Company from time to time.

- 6.5** In the event that the deposit charged to the Member in accordance with Rule 6.4 is lower or higher than the actual Management Charge published by the European Collection Operating Company, the Member's account will be charged or be credited with the amount of the difference at the time of the next Management Charge Billing.
- 6.6** If a Member is delinquent in the payment of their Management Charge, their membership rights will be suspended. A Member may only be able to submit a reservation request once they have made their Management Charges current.
- 6.7** Interest shall be charged at the cumulative rate of 1% per month on the balance of any outstanding monies due by a Member to the Management Company. In addition, a late fee may be charged.
- 6.8** Members who have a The Club Membership will be required to pay the annual Club Fee applicable to their membership type within The Club.

## **7. Guest certificates**

- 7.1** Reservation confirmations may be used by the Member or associate Member who receives the confirmation. If the Member is not staying in the Accommodation then the Member must request a Guest Certificate for their guests who shall be deemed to be the licensee of the Member and for whose acts and omissions the Member shall continue to be responsible.
- 7.2** A Guest Certificate may be requested only by a Member who either has received a confirmation or is requesting a reservation. The European Collection Operating Company reserves the right to limit the number of Guest Certificates issued per Member per Use Year.
- 7.3** Individuals under the age of eighteen (18) or twenty-one (21) depending upon the location of the reservation are not eligible to use a Guest Certificate.
- 7.4** A fee for each Guest Certificate is chargeable in accordance with the fee levels established by the European Collection Operating Company from time to time.
- 7.5** The Member requesting a Guest Certificate is responsible for payment of any expenses incurred as well as any damages caused by their guest(s) staying in the Accommodation Unit, and for the replacement of any items missing from such Accommodation Unit.
- 7.6** Additional persons may accompany the Guest Certificate recipient provided that the number of persons does not exceed the maximum occupancy limit for the confirmed accommodation type designated on the reservation confirmation.
- 7.7** The use of a Guest Certificate is subject to any additional conditions or limitations that may be imposed thereon by the European Collection Operating Company from time to time.

- 7.8** The European Collection Operating Company reserves the right to terminate the membership status of any Member(s) and to revoke any issued Guest Certificate(s), in the event that any of the above conditions are breached.

## **8. Rentals**

- 8.1** A Member is permitted to rent out the Accommodation Units reserved for the Use Period subject always to strict compliance with these Rules and Regulations. In particular, the use of Points to reserve Accommodation Units for commercial purposes or for any other purpose other than the personal use of the Member and the Member's guests pursuant to a bona fide Guest Certificate is prohibited. Use by a Member of public advertising, including but not limited to social media platforms and/or online websites, to seek rental opportunities for a reserved Accommodation Unit shall be deemed a prohibited commercial use and any such reservation will be cancelled. Furthermore, any Member found to be engaging in such activity risks their European Collection membership and Points being suspended and/or cancelled at the discretion of the European Collection Operating Company. Members who are primary developers of Resorts (that is, members of the Hilton Resorts™ group of companies) are specifically exempted from this restriction and are entitled to use their reserved Accommodation Units for promotional, rental, or other commercial purposes.
- 8.2** Subject to the restrictions in Rule 8.1 and Rules 7.1 through 7.8, no prior approval is required from the European Collection Operating Company for the Member to rent or allow another party to use an Accommodation Unit after the Member has obtained a confirmed reservation. However, such Member is obligated to inform Club Reservations or the Resort front desk as the case may be, of the names of such guests, with a Guest Certificate prior to the day of check in and the Member will be responsible for the acts or omissions of such parties, including the failure to pay charges incurred at the Resort.

## **9. Exchange services**

- 9.1 9.1.1** The European Collection Operating Company reserves the right to enter into Affiliation Agreements on behalf of the European Collection with one or more exchange programs to provide additional exchange services to Members.
- 9.1.2** Members may be enrolled as a member of an Exchange Program and the applicable fee for membership of that exchange program may be incorporated into the Management Charges.
- 9.1.3** The operating policies and procedures, the terms and conditions and the fees which apply to the applicable Affiliation Agreements are available on the website at [hiltongrandvacations.com](http://hiltongrandvacations.com)
- 9.2** The European Collection is party to an Affiliation Agreement ("Club Affiliation Agreement") with HVC International Club, Inc. ("The Club Operating Company"), which has established The Club® an exchange program ("The Club"). As part of the Club Affiliation Agreement Members of the European Collection are automatically

enrolled as Members of The Club (save for any Members who own only resale points).

As a result of the Club Affiliation Agreement Members use The Club to make all reservations using their Points for their Home Collection, ie into the European Collection resorts and also resorts within THE Club. Members can also use their Points for other Member Benefit redemption opportunities within The Club.

There are different types of memberships within The Club and a Member will be governed by the applicable membership rules of The Club.

For further details of the rules of The Club relating to reservations, cancellations, saving points etc please refer to the applicable Member directory and the website [theclub.hiltongrandvacations.com](http://theclub.hiltongrandvacations.com).

- 9.3** Members of the European Collection who have a The Club membership are also automatically enrolled into the Destination Xchange Program. Full details available on the website [theclub.hiltongrandvacations.com](http://theclub.hiltongrandvacations.com).

## **10. Occupation of Accommodation Assets**


- 10.1** Each occupant of an Accommodation Unit shall comply at all times with the provisions of all internal rules and local regulations of the Resort; and all laws, statutes and regulations of the local, municipal, county, state and national jurisdictions in which the Accommodation Unit, is located.
- 10.2** Use and occupancy of each Accommodation Unit shall be strictly in accordance with the provisions of the European Collection Articles and these Rules and Regulations.
- 10.3** Each Accommodation Unit shall be vacated by the occupants at the expiration of the relevant Use Period and all personal property belonging to the occupants shall be removed. Accommodation Units shall be left in a good, clean and sanitary condition.
- 10.4** Each occupant shall comply with such procedures for reporting such occupant's departure from any Accommodation Unit and for discharging any bills that may have been incurred during the occupancy.
- 10.5** No occupant shall damage, interfere with or do anything likely to lower the value or attractiveness or appearance of any Accommodation Unit, of any of the common areas or of any furnishings, fixtures or fittings therein. Any damage will be billed as Other Charges.
- 10.6** No Accommodation Unit or the common areas or the fixtures, fittings, furnishings or other equipment of any Accommodation Unit or any other common areas shall be altered or damaged. Any damage will be billed as Other Charges.
- 10.7** No occupant shall do or permit to be done anything in an Accommodation Unit which shall be or tend to be a nuisance or annoyance to any other person lawfully entitled to enjoy the applicable Resort at any time or engage in conduct determined by the European Collection Operating Company to be unbecoming of a Member of the European Collection, or commit waste or do any act or introduce any substance or thing which might violate any policy of insurance or require an increased premium to be paid for the same.

- 10.8** No occupant/user shall keep any animal, bird, fish or other livestock in or upon any Accommodation Unit except such animals that assist persons with disabilities, e.g., seeing-eye dogs or where explicitly permitted by the rules and Regulations of the individual Resorts.
- 10.9** No occupant shall use any Accommodation Unit or permit the same to be used for any purpose whatsoever other than as a temporary private vacation home occupied by no more than the published maximum number of persons. The occupants of Accommodation Units shall not make use thereof for any purpose from which a nuisance can arise to other occupiers/users of adjoining space or for any illegal or immoral purpose whatsoever or for the purpose of any trade, business, profession or manufacture, including commercial rentals. Nor shall any Member own or control a website with content pertaining to the European Collection, the Resorts, The Club Operating Company or any member of the Hilton Resorts™ group of companies without the express permission of European Collection Operating Company.
- 10.10** As to Accommodation Units the following additional rules shall apply:
- (a)** The windows of any Accommodation Unit shall not be darkened or obstructed other than by the use of the curtain material or internal blinds provided.
  - (b)** Except for Accommodation Units where expressly permitted, clothes or other articles shall not be hung or exposed anywhere outside any Accommodation Unit or in any position visible from outside the building in which the Accommodation Unit is located.
  - (c)** No occupant shall throw dirt, garbage, rags or any other deleterious material from the windows or balconies of any Accommodation Unit or deposit such items into sinks, bathtubs, toilets and other pipes or conduits of any Accommodation Unit.
  - (d)** No occupant shall allow any music or singing whether by instrument or voices, radio, television or other means in any Accommodation Unit so as to cause nuisance or annoyance to any other occupier of adjoining space and in particular so as not to be audible outside the Accommodation Unit between 11:00 p.m. and 9:00 a.m. or during other times that may be designated by the Resort or the European Collection Operating Company.
  - (e)** No occupant shall obstruct the private roadway, passageways or pedestrian walkways or disabled access points serving the Accommodation Unit nor use them for any other purpose than for access to or egress from the Accommodation Unit which the occupant is entitled to use.
  - (f)** No occupant shall store in any Accommodation Unit or near thereto any inflammable or explosive material.
  - (g)** No occupant shall display any signs, advertising, banners, flags or the like.

## Data Protection Notice

A copy of our privacy policy is available at <https://www.hiltongrandvacations.com/en/privacy-notice> or by emailing us at [legalUK@hgv.com](mailto:legalUK@hgv.com).

# Example of Points Certificate

<h2>Points Certificate</h2>	
<p><b>EU Collection Limited</b>                  Registered number 2930567</p>	
<p><b>Hilton Grand Vacations (Europe) Limited</b> having been appointed and authorised by the above named company ("the Company") to issue the Points Certificates, HEREBY CERTIFIES that the person(s) named opposite is/are registered as the Owner of the Points Rights herein mentioned subject to the Memorandum and Articles of Association for the time being the Company and any Rules and Regulations made pursuant thereto.</p>	<p>MEMBER(S) NAME AND ADDRESS:                  [LNS]                  [CON_ADDR]</p>
<p>Signed for and on behalf of the Company by <b>Hilton Grand Vacations (Europe) Limited</b></p>	<p>Contract Number:                  [CNN]</p>
<p><b>Director</b>                    Neil Hutchinson                  Authorised signatory</p>	<p>Points Rights:                  [SOS]</p> <p>Date of Registration:                  [CON_CIRACT]</p>
<p>DATED: 01 June 2026</p>	
<p>ECL PTS_CERT</p>	

<h2>Transfer Agreement</h2>	
<p>relating to  <b>EU Collection Limited</b> ("the Company")                  Registered No. 2930567</p>	
<p>This contract is agreed by the Member(s) named below (jointly and severally) ("the Transferor(s)")</p> <p><b>NAME:</b> _____</p> <p><b>ADDRESS:</b> _____</p> <p><b>MEMBERSHIP NO.:</b> _____</p> <p>And the Transferee(s) named below (jointly and severally) ("the Transferee(s)") Please complete in block capitals</p> <p><b>NAME:</b> _____</p> <p><b>ADDRESS:</b> _____</p> <p><b>MEMBERSHIP NO. (IF APPLICABLE):</b> _____</p>	<p><b>APPLICATION FOR MEMBERSHIP OF THE COMPANY</b>                  Subject to the Articles and Rules and Regulations of the Company (copies have been provided to the Transferee(s)) application is made by the Transferee(s) for Membership of the Company. The Transferee(s) agree(s) to be bound by the Articles, Rules and Regulations and Management Agreement and in the event of the Company being wound up while they are a Member, or within one year afterwards, the Applicant(s) undertake(s) to Contribute such amount as may be required (not exceeding 1%) to the Company's assets, for payment of the debts and liabilities of the Company contracted before ceasing to be a Member and of the cost, charges and expenses of winding up and for the rights of the contributors among themselves.</p> <p><b>MANAGEMENT CHARGE ETC.</b>                  The Transferee(s) hereby accept(s) and agree(s) that on becoming a Member of the Company they are bound by the Articles, Rules and Regulations and Management Agreement and are bound to pay the annual Management Charge payable in respect of the Points Rights all as set out in Article 13 of the Articles as amended from time to time and the Management Agreement. The Transferee(s) and the Transferor(s) as between themselves agree that the Transferor(s) will be responsible for any claims or liabilities arising from ownership of the Points Rights in respect of the period prior to the date hereof, including any Management Charge payable during such period, and the Transferee(s) will be responsible for any claims or liabilities arising from ownership of the Points Rights in respect of the period after the date hereof, including any Management Charge payable during such period.</p> <p><b>WARRANTY</b>                  The Transferor(s) warrant(s) absolutely their good title to the said Points Rights and that there are no monies due by them and they know of no outstanding claims against them as owner(s) of the said Points Rights, whether under the relevant Purchase Agreement, the Articles, the Management Agreement or otherwise. Nor are they aware of anything which might cause registration of this transfer to be refused. Any unused Points in respect of the current Use Year are automatically transferred with the Points Rights. The Transferor(s) warrant(s) that _____ Points in respect of the current Use Year remain unused.</p> <p><b>GENERAL</b>                  This is a Transfer Agreement as referred to in the Articles of Association of the Company. Words and expressions defined in the Articles of Association of the Company bear the same meaning when used herein. The parties hereto certify that the transaction or series of transactions in respect of which the amount value or the aggregate amount or value of the consideration exceeds £25,000 Pounds. This Transfer Agreement is governed by the law of England and the parties hereto submit themselves to the non-exclusive jurisdiction of the English Courts. The Transferor(s) and Transferee(s) understand that, if they wish in the future to transfer their said Points Rights that the Management Company may be asked by the prospective Purchaser(s) / Transferee(s) or its representative or the Transferor(s) representative to provide information to verify the status of their ownership of the Points Rights and/or to provide information about the Management Charges. The Transferor(s) and Transferee(s) consent to the release of information.</p>
<p><b>TRANSFER OF POINTS RIGHTS</b>                  In consideration of the price of £ _____ paid to the Transferor(s) of which sum they hereby acknowledge(s) receipt the Transferor(s) has/have sold and hereby assign(s) and transfer(s) to the Transferee(s) (subject, if the Transferee(s) is/are not already a Member, to their being duly entered in the Register of Members of the Company) the Points Rights set out <b>overtly</b>.</p>	<p><b>SIGNATURES OF TRANSFEROR(S)</b>                  _____                  _____</p> <p><b>DATE OF SIGNATURE(S)</b> _____</p> <p><b>(Witness)</b> _____ <b>(Name)</b> _____</p> <p><b>(Address)</b> _____</p> <p><b>SIGNATURES OF TRANSFERREE(S)</b>                  _____                  _____</p> <p><b>DATE OF SIGNATURE(S)</b> _____</p> <p><b>(Witness)</b> _____ <b>(Name)</b> _____</p> <p><b>(Address)</b> _____</p> <p><b>NOTE:</b> Before paying the price to the Transferor(s), the Transferee(s) is/are advised to satisfy themselves that the Management Charge has been paid up to date and that the Points Rights are still in force. Notes on how to complete this form and details of the current transfer fee are available from the Management Company, Hilton Grand Vacations (Europe) Limited, Clovis House, Coton Road, Lancaster, Lancashire LA1 3UA.</p>
<p>ECL PTS_CERT</p>	

## Example of Membership Certificate

# Membership Certificate

**EU Collection Limited**

Registered number 2930567

**Hilton Grand Vacations (Europe) Limited** having been appointed and authorised by the above named company ("the Company") to admit applicants to membership of the Company and to issue Membership Certificates, HEREBY CERTIFIES that the person(s) named opposite is/are registered as a member subject to the Memorandum and Articles of Association for the time being of the Company and any Rules and Regulations made pursuant thereto.

Signed for and on behalf of the Company by **Hilton Grand Vacations (Europe) Limited**

**Director**



Neil Hutchinson  
Authorised signatory

DATED: 01 JUNE 2026

MEMBER(S) NAME AND ADDRESS:

[LNS]  
[CON\_ADDR]

DATE OF REGISTRATION: [CON\_CIRACT]

CERTIFICATE NUMBER/ REGISTRATION NUMBER: [CNN]



# Hilton

GRAND VACATIONS

## EU Collection Limited

Registered Office: Citrus House, Caton Road, Lancaster, LA1 3UA, UK

Registered in England and Wales. Company number 02930567.

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