

Protect Yourself From Fraud

Tips to help you avoid a potential exit company scam



If The Offer Is Too Good To Be True, It Probably Is

Be cautious when receiving unsolicited communications offering to sell, rent or advertise your timeshare; eliminate your maintenance fees; transfer ownership or cancel your contract. When in doubt, don't engage.



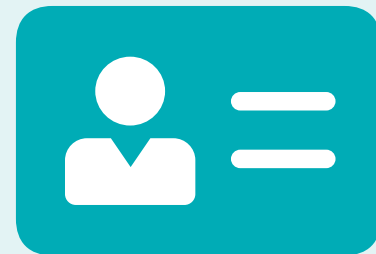
Be Suspicious Of Pre-Recorded Sales Messages

All promotional calls should come from a live agent. If you're receiving a pre-recorded message, it's most likely from a scammer who has acquired information from a third party. You should avoid interaction.



If Someone Is Asking For Upfront Fees, It's Likely A Scam

Many scams will collect fees to sell, rent or advertise your timeshare exchange benefits. They may also claim you'll make a profit or that this will get you out of your timeshare. This is a big red flag indicating a scam.



Avoid Giving Out Personal Information

If you speak with someone on the phone, do not provide any personal information, but do jot down the caller's name, the company, phone number to call back, website and offer details.

We want to help you stay safe from third-party exit company scams.

For more information, visit my.hgv.com/fraudalert.